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Guide to Federal Programs and Services

1992

Government Publications

12th EDITION

1992



Canada

Guide to Federal Programs and Services

1992

12th EDITION 1992



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Preface

This is the twelfth edition of the *Guide to Federal Programs and Services.* A compendium of information about federal activities of interest to the public, the *Guide* is designed to improve access to government. Its aim is to steer readers through the bureaucracy to the source of information they are seeking.

The *Guide* includes information on the Crown, Parliament and the Judiciary as well as the central agencies, line departments and Crown corporations that make up government. Although some of these organizations do not administer programs directly to the public, their role has a major impact on the policies and activities of departments that do. The ultimate purpose of government is to serve the public, whether through direct services and programs or through the policy and infrastructure that support those services.

The first section of the book, Telephone Services, includes Reference Canada telephone numbers across Canada, toll-free listings for all federal departments and telephone services for persons with hearing impairments.

An extensive subject index enables the reader to find information easily in the Programs and Services section, which contains data on 142 federal organizations.

Part II lists addresses and phone numbers of federal, regional, district and branch offices throughout Canada.

The *Guide* is the only federal publication to include a complete integrated listing of toll-free telephone services and office addresses of all federal departments.

Once again, we would like to express our appreciation for the co-operation and support of all those individuals who worked on the production of the *Guide*. Co-ordinators in each federal organization worked hard to provide accurate and up-to-date information about their programs, services and office addresses. And special thanks goes to the staff of the Reference Canada offices across Canada who updated the federal office listings in their regions, a mammoth task.

Final update was 1 February 1992.

Reference Canada Program
Canada Communication Group
Ottawa, Ontario
KIA 0S5
(613) 941-3306
Fax: (613) 941-3393

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List of Organizations in Order of Acronym

Note: the alphabetical order of the departments in both the programs and services section and the address section of the *Guide* is by acronym.

Federal Identity Program acronyms have been used wherever possible.

Parliament		
GG	Governor General	113
HC	House of Commons	113
LP	Library of Parliament	114
SEN	The Senate	114

Judiciary		
CJC	Canadian Judicial Council	117
CMAC	Court Martial Appeal Court of Canada	117
FCTC	Federal Court of Canada	117
SUPC	Supreme Court of Canada	118
TCC	Tax Court of Canada	118

Departments, Agencies and Crown Corporations		
ACOA	Atlantic Canada Opportunities Agency	121
AECB	Atomic Energy Control Board	121
AECL	Atomic Energy of Canada Limited	122
AGR	Agriculture Canada	122
BC	Bank of Canada	128
CACSW	Canadian Advisory Council on the Status of Women	129
CB	Copyright Board Canada	129
CBC	Canadian Broadcasting Corporation	129
CBDC	Cape Breton Development Corporation	130
CC	Canada Council	130
CCAC	Consumer and Corporate Affairs Canada	131
CCC	Canadian Commercial Corporation	133
CCMD	Canadian Centre for Management Development	133
CCOHS	Canadian Centre for Occupational Health and Safety	134
CCU	Canadian Commission for Unesco	134
CDC	Canadian Dairy Commission	134
CDIC	Canada Deposit Insurance Corporation	135
CDVIC	Canada Development Investment Corporation	135
CGC	Canadian Grain Commission	135
CHPC	Canada Harbour Place Corporation	136
CHRC	Canadian Human Rights Commission	136
CIC	Correctional Investigator Canada, The	136

CICS	Canadian Intergovernmental Conference Secretariat	137
CIDA	Canadian International Development Agency	137
CIGI	Canadian International Grains Institute	138
CIIPS	Canadian Institute for International Peace and Security	139
CITT	Canadian International Trade Tribunal	139
CLC	Canada Lands Company	139
CLRB	Canada Labour Relations Board	140
CMC	Canadian Museum of Civilization	140
CMHC	Canada Mortgage and Housing Corporation	140
CMN	Canadian Museum of Nature	143
CN	Canadian National	143
COM	Communications Canada	144
CPC	Canada Post Corporation	148
CRTC	Canadian Radio-television and Telecommunications Commission	150
CSC	Correctional Service Canada	150
CSFC	Canadian Saltfish Corporation	151
CSPA	Canadian Space Agency	151
CT	Competition Tribunal	153
CWB	Canadian Wheat Board	153
CWM	Canadian War Museum	153
DCC	Defence Construction Canada	153
EAITC	External Affairs and International Trade Canada	154
EC	Environment Canada	160
ECC	Economic Council of Canada	166
EDC	Export Development Corporation	166
EIC	Employment and Immigration Canada	167
ELC	Elections Canada	172
EMR	Energy, Mines and Resources Canada	172
EPC	Emergency Preparedness Canada	182
F&O	Fisheries and Oceans	183
FAS	Fitness and Amateur Sport	185
FBDB	Federal Business Development Bank	185
FCC	Farm Credit Corporation Canada	186
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FFMC	Freshwater Fish Marketing Corporation	187
FGNCC	Foreign Claims Commission	187
FIN	Finance Canada, Department of	187
FJA	Federal Judicial Affairs, Office of the Commissioner for	188
FORC	Forestry Canada	188
FPRO	Federal-Provincial Relations Office	188
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ICC	Information Commissioner of Canada	194
ICOD	International Centre for Ocean Development	194
IDRC	International Development Research Centre	195
IJC	International Joint Commission	195
INAC	Indian and Northern Affairs Canada	196
INV	Investment Canada	200
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ISTC	Industry, Science and Technology Canada	201
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LFBC	Livestock Feed Board of Canada	213
LRC	Law Reform Commission of Canada	214
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MCC	Multiculturalism and Citizenship Canada	214
MRC	Medical Research Council of Canada	216
NA	National Archives of Canada	216
NAC	National Arts Centre	217
NACA	National Advisory Council on Aging	218
NAM	National Aviation Museum	218
NBC	National Battlefields Commission, The	219
NCC	National Capital Commission	219
NCW	National Council of Welfare	220
ND	National Defence	220
NEB	National Energy Board	221
NFB	National Film Board	222
NFPMC	National Farm Products Marketing Council	222
NGC	National Gallery of Canada	223
NLC	National Library of Canada	223
NMST	National Museum of Science and Technology	225
NPA	Northern Pipeline Agency Canada	225
NPB	National Parole Board	225
NRC	National Research Council Canada	226
NSERC	Natural Sciences and Engineering Research Council of Canada	228
NSS	National Search and Rescue Secretariat	229
NTA	National Transportation Agency of Canada	229
OAG	Office of the Auditor General of Canada	230
OCOL	Office of the Commissioner of Official Languages	230
OSFI	Office of the Superintendent of Financial Institutions Canada	230
PAB	Pension Appeals Board	231
PCC	Privacy Commissioner of Canada	231
PCO	Privy Council Office	231
PMO	Prime Minister's Office	231
PMPRB	Patented Medicine Prices Review Board Canada	231
PRC	Ports Canada	232
PSC	Public Service Commission of Canada	232
PSSRB	Public Service Staff Relations Board	235
PWC	Public Works Canada	235
RCCE	Revenue Canada, Customs and Excise	237
RCM	Royal Canadian Mint	239
RCMP	Royal Canadian Mounted Police	240

RCMPC	Royal Canadian Mounted Police Public Complaints Commission	241
RCMPR	Royal Canadian Mounted Police External Review Committee	241
RCT	Revenue Canada Taxation	241
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SCC	Science Council of Canada	246
SGC	Solicitor General Canada	246
SIRC	Security Intelligence Review Committee	247
SLSA	St Lawrence Seaway Authority, The	247
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SSC	Supply and Services Canada	251
SSHRC	Social Sciences and Humanities Research Council of Canada	255
STCC	Standards Council of Canada	256
SWC	Status of Women Canada	257
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TC	Transport Canada	258
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TSB	Transportation Safety Board of Canada	265
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List of Organizations by Title

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Canada Development Investment Corporation	CDVIC	135
Canada Harbour Place Corporation	CHPC	136
Canada Labour Relations Board	CLRB	140
Canada Lands Company	CLC	139
Canada Mortgage and Housing Corporation	CMHC	140
Canada Post Corporation	CPC	148
Canadian Advisory Council on the Status of Women	CACSW	129
Canadian Broadcasting Corporation	CBC	129
Canadian Centre for Management Development	CCMD	133
Canadian Centre for Occupational Health and Safety	CCOHS	134
Canadian Commercial Corporation	CCC	133
Canadian Commission for Unesco	CCU	134
Canadian Dairy Commission	CDC	134
Canadian Grain Commission	CGC	135
Canadian Human Rights Commission	CHRC	136
Canadian Institute for International Peace and Security	CIIPS	139
Canadian Intergovernmental Conference Secretariat	CICS	137
Canadian International Development Agency	CIDA	137
Canadian International Grains Institute	CIGI	138
Canadian International Trade Tribunal	CITT	139
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Canadian Museum of Nature	CMN	143
Canadian National	CN	143
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Canadian Wheat Board	CWB	153

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Marine Atlantic Inc	MA	214
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Multiculturalism and Citizenship Canada	MCC	214
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National Archives of Canada	NA	216
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National Capital Commission	NCC	219
National Council of Welfare	NCW	220
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National Energy Board	NEB	221
National Farm Products Marketing Council	NFPMC	222
National Film Board	NFB	222
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Pension Appeals Board	PAB	231
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Standards Council of Canada	STCC	256
Statistics Canada	SC	244
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Transport Canada	TC	258
Transportation Safety Board of Canada	TSB	265
Treasury Board of Canada	TB	257
Veterans Affairs Canada	VAC	266
VIA Rail Canada	VIA	267
Western Economic Diversification Canada	WD	268

How to Use the *Guide*

The *Guide* is a compendium of federal government information, including programs and services of interest to the public, regional addresses for federal offices across the country, federal bookstore agents, depository libraries, federal toll-free telephone numbers, phone services for people with hearing impairments and Reference Canada general information listings. Each section of the *Guide* is complete in itself, but also linked to the information in other parts of the book.

Telephone Services

The Reference Canada (Telephone Referral Services) section includes the local, toll-free and Zenith numbers of a national network of government information referral offices.

The Toll-free Telephone Services section lists federal toll-free numbers throughout Canada. Numbers are included for specific programs such as the income tax information service, or for general information on departments, as for the Information and Privacy Commissioners of Canada.

The Telephone Services for People with Hearing Impairments section includes numbers for federal TDDs (Telephone Device for the Deaf), VEs (Visual Ears) and TTYs (teletype).

Part I Programs and Services

This section includes the Parliament of Canada, the Judiciary and federal departments, agencies and Crown corporations. These are organized alphabetically according to the department acronym. Each organization's section includes a head office address, a general inquiry number, the title of the minister or agent through whom it reports to Parliament, a brief summary of responsibilities, and descriptions of the individual programs or services for which the organization is responsible.

The subject index eliminates the need for the reader to know anything about the hierarchy of government or the workings of the bureaucracy. It provides a direct route to a specific program description by topic. Sorted alphabetically, each key word gives the page number of the program description, the institution identifier, and the program number.

Part II Federal Government Offices Throughout Canada

This section contains a listing of all federal government offices throughout Canada. The addresses are sorted by department first, then province, city and then department branch. Most office listings include a branch or division name, street address, postal address, postal code and telephone number.

Bookstores Where Government of Canada Publications Can Be Purchased

This list includes the addresses of bookstores throughout Canada that sell government publications. It is organized alphabetically by province and then city.

Depository Libraries

This section lists the towns, sorted by province, where there are depository libraries — libraries that stock all government publications.

On 25 February 1992, the federal budget announced changes which over the next year will affect these organizations listed in this Guide.

The following organizations are to be closed down:

- Canadian Institute for International Peace and Security — CIIPS
- Law Reform Commission of Canada — LRC
- International Centre for Ocean Development — ICOD
- Veterans Land Administration [see under VAC] — VAC
- Science Council of Canada — SCC
- Economic Council of Canada — ECC

The following organizations will be merged or consolidated with other federal bodies:

- Enterprise Cape Breton Corporation — [see under ACOA and CBDC]
- Emergency Preparedness Canada — EPC
- International Development Research Centre [will convert to "departmental status"] — IDRC
- Patent Appeal Board, Trade Marks Opposition Board and Copyright Board [to be combined] — CB
- RCMP External Review Committee and RCMP Public Complaints Commission [to be combined] — RCMPC/RCMPR
- Canadian Commercial Corporation [to become part of SSC] — CCC
- Privacy Commissioner of Canada and Information Commissioner of Canada [to be combined] — PCC/ICC
- Canada Council, Social Sciences and Humanities Research Council of Canada and International Cultural Programs [to be combined] — CC/SSHRC

Telephone Services

1. Reference Canada (Telephone Referral Services)
2. Toll-free Telephone Services
3. Telephone Services for People with Hearing Impairments





Reference Canada (Telephone Referral Services)

Information on federal government programs and services is available by calling the local or toll-free numbers of this national telephone referral service operating in each province and territory. In some instances, Reference Canada operates in conjunction with a province or territory, in which case, the name of the provincial or territorial service is used. All offices answer general questions, but refer more complex inquiries to the appropriate authority in government.

Province	Number	Telephone Referral Service
Alberta	1-800-232-9481	Reference Canada
	495-2021	Edmonton (local calls)
	495-4161	Edmonton (Telecommunications Device for the Deaf)
British Columbia	1-800-663-1381	Reference Canada
	666-5555	Vancouver (local calls)
	666-2560	Vancouver (Telecommunications Device for the Deaf)
Manitoba	1-800-282-8060	Citizens' Inquiry Service[1]
	945-3744	Winnipeg (local calls)
	945-4796	Winnipeg (Telecommunications Device for the Deaf)
New Brunswick	1-800-442-4400	New Brunswick Inquiries[1]
	453-2525	Fredericton (local calls)
Newfoundland	1-800-563-2432	Reference Canada
	772-4365	St John's (local calls)
	772-6226	St John's (Telecommunications Device for the Deaf)
Northwest Territories	1-800-232-9481	From Area Code 403, calls received by Reference Canada in Edmonton
	1-800-267-0340	From Area Code 819, calls received by Reference Canada in Ottawa
Nova Scotia	1-426-8092	Reference Canada
	426-8092	Halifax (local calls)
	426-6696	Halifax (Telecommunications Device for the Deaf)
Ontario	1-800-387-0700	Reference Canada (Toronto) serving Area Codes 416 and 519
	973-1993	Toronto (local calls)
	973-8099	Toronto (Telecommunications Device for the Deaf)
	1-800-267-0340	Reference Canada (Ottawa/Hull) serving Area Code 613 and the Outaouais
	995-7151	Ottawa/Hull (local calls)
	952-0845	Ottawa/Hull (Telecommunications Device for the Deaf)
	1-800-461-1664	Reference Canada (North Bay) serving Area Codes 807 and 705
	476-4910	North Bay (local calls)
	476-7788	North Bay (Telecommunications Device for the Deaf)

[1] Federal-provincial telephone referral service

Prince Edward Island	1-368-5050	Island Inquiries[1]
	368-5050	Charlottetown (local calls)
Quebec	Communication-Quebec[1]	
	For the following locations, dial	
	589-2244	Baie-Comeau (local calls)
	477-7272	Drummondville (local calls)
	368-2550	Gaspé (local calls)
	375-5664	Granby (local calls)
	772-3232	Hull (local calls)
	986-3222	Îles-de-la-Madeleine (local calls)
	759-6440	Joliette (local calls)
	547-6601	Jonquière (local calls)
	873-5555	Laval (local calls)
	873-8989	Longueuil (local calls)
	873-2111	Montreal (local calls – French and English)
	873-6449	Montreal (local calls – Cambodian)
	873-6448	Montreal (local calls – Chinese)
	873-6450	Montreal (local calls – Creole)
	873-6451	Montreal (local calls – Greek)
	873-6441	Montreal (local calls – Italian)
	873-6443	Montreal (local calls – Portuguese)
	873-6445	Montreal (local calls – Spanish)
	873-6448	Montreal (local calls – Vietnamese)
	643-1344	Quebec (local calls)
	722-3939	Rimouski (local calls)
	764-3241	Rouyn-Noranda (local calls)
	679-0433	Saint-Félicien (local calls)
	227-1122	Saint-Georges (local calls)
	778-1123	Saint-Hyacinthe (local calls)
	346-6879	Saint-Jean-sur-Richelieu (local calls)
	438-1282	Saint-Jérôme (local calls)
	371-9111	Salaberry-de-Valleyfield
	968-2806	Sept-Îles (local calls)
	820-3000	Sherbrooke (local calls)
	338-0181	Thetford Mines (local calls)
	371-6121	Trois-Rivières (local calls)
	825-3166	Val-d'Or (local calls)
	873-4626	Montreal (local calls – Telephone Device for the Deaf)
	1-800-361-9596	All other locations – Telephone Device for the Deaf
Saskatchewan	1-800-667-7160	Government Inquiry Centre[1]
	780-6683	Regina (local calls)
	780-7565	Regina (Telecommunications Device for the Deaf)
Yukon	1-800-661-0408	Yukon Inquiry Centre[2]
	667-5811	Whitehorse (local calls)

[1] Federal-provincial telephone referral service
[2] Federal-territorial telephone referral service



Toll-free Telephone Services

The toll-free numbers below, listed by department, apply to those programs for which information is frequently requested by the public. Please note that not all departments have toll-free numbers, and that some departments listed below may not have a toll-free number that applies in your area. In the case of collect calls, dial the operator and request a collect call for the desired number. All other numbers may be dialled direct.

Department and program	Number	Calls made from the following areas
(ACOA) Atlantic Canada Opportunities Agency		**New Brunswick**
	1-800-561-4030	Fredericton
	1-800-561-7862	Moncton
		Newfoundland
	1-800-563-6966	Corner Brook
	1-800-563-8877	Labrador
	1-800-563-5766	St John's
		Nova Scotia
	1-800-565-9460	Cape Breton
	1-800-565-1228	Mainland
	1-800-565-0228	**Prince Edward Island** (Charlottetown)
Atlantic Enterprise Program (*see* Part I *under* Atlantic Canada Opportunities Agency for the program description)	1-800-561-7862	**Throughout Canada**
	954-5557	Ottawa/Hull (local calls)
(AECL) Atomic Energy of Canada Limited		
CANDU Operations/customer service hot line	1-800-268-5877	**Throughout Canada and the United States** (except Saskatchewan)
Whiteshell Nuclear Research Establishment	1-800-665-0436	**Manitoba**
	753-2311	Pinawa (local calls)
(AGR) Agriculture Canada		
Farm Debt Review Board	1-800-642-3890	**Alberta**
	495-4764	Edmonton (local calls)
	1-800-561-4007	**New Brunswick**
	1-800-265-7288	**Ontario** Guelph (Area Code 519)
		Saskatchewan
	1-800-667-1670	Northern Saskatchewan
	1-800-667-7158	Southern Saskatchewan
		Ontario
Food Production and Inspection	1-800-461-3213	Area Code 705 only
	1-800-465-8509	Area Code 807 only
National Pesticide Call Line	1-800-267-6315	**Throughout Canada**
	993-4544	Ottawa/Hull (local calls)

(CBC) Canadian Broadcasting Corporation		
English and French Services	1-800-561-7010	**New Brunswick, Nova Scotia and Prince Edward Island**
Reception problems/radio and television	1-800-663-9219	**British Columbia**
(CCOHS) Canadian Centre for Occupational Health and Safety		
CCINFO Helpline	1-800-263-8340	**Throughout Canada**
Inquiries service		**Throughout Canada**
	1-800-263-8466	Service in English
	1-800-263-8276	Service in French
(CDIC) Canada Deposit Insurance Corporation		
Information	1-800-461-2342	**Throughout Canada**
(CGC) Canadian Grain Commission		
Information in French	Zenith 07520	**Manitoba**
	983-2770	Winnipeg (local calls)
(CHRC) Canadian Human Rights Commission	1-800-565-1752	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-8380	Halifax (local calls)
(CIC) Correctional Investigator Canada, The	1-800-267-5982	**Throughout Canada**
(CN) Canadian National		
Freight services	1-800-665-0383	**Manitoba and Saskatchewan**
(COM) Communications Canada		
Communications information (e.g., on radio station licences, interference with radio and television reception, radio operator examinations)		**Alberta**
	Zenith 22127	Fort McMurray, Lloydminster and Red Deer
	495-2470	Edmonton (local calls)
	1-800-665-3421	**Manitoba**
	983-4391	Winnipeg (local calls)
		Ontario
	1-800-265-1273	Area Code 519
	1-800-461-0807	Area Codes 705 and 807
	1-800-267-2859	Kingston and area
		Quebec
	1-800-463-9810	Chicoutimi, Lac Saint-Jean and Rouyn area
	549-5781	Chicoutimi (local calls)
	1-800-252-9046	Côte-Nord, Gaspésie, and Îles-de-la-Madeleine area
	722-3070	Rimouski (local calls)
	1-800-463-2309	Quebec City region
	1-800-567-3425	Trois-Rivières area
	1-800-567-3498	Sherbrooke area
	564-5543	Sherbrooke (local calls)
(CPC) Canada Post Corporation		
Customer service for people with hearing impairments	1-800-267-2797	**Throughout Canada**
National Philatelic Centre	1-800-565-4362	**Throughout Canada**

Priority Courier Service Centres	1-800-262-9071	**Alberta**
	292-5514	Calgary (local calls)
	495-4540	Edmonton (local calls)
	1-800-663-0702	**British Columbia**
	666-2008	Vancouver (local calls)
	1-800-665-0110	**Manitoba, Northwestern Ontario and Saskatchewan**
	983-6994	Winnipeg (local calls)
	1-800-565-1037	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	426-7061	Halifax (local calls)
		Ontario
	1-800-265-9925	Southwestern Ontario
	645-4355	London (local calls)
	526-3278	Ottawa (local calls)
	1-800-263-0831	Toronto area
	629-3278	Toronto (local calls)
	1-800-267-6338	All other points
		Quebec
	1-800-363-8787	Montreal area
	633-8483	Montreal (local calls)
	648-3442	Quebec City (local calls)
	1-800-463-5226	All other points
Service in French	1-800-665-8793	**Alberta, British Columbia and Manitoba**
		Ontario
	1-800-267-6369	Toronto area
Stamp Travellers' Club (for children)	1-800-565-4362	**Throughout Canada**
(CSC) Correctional Service Canada		
CORCAN (*see* Part I *under* Correctional Service Canada for program description)	1-800-267-0354	**Throughout Canada**
	996-2425	Ottawa/Hull (local calls)
Materiel Management Centre		**British Columbia**
	666-7017	Abbotsford (toll-free from Vancouver)
		Ontario
Parole Office	1-800-265-2830	Guelph
	1-800-668-9414	Hamilton
(EAITC) External Affairs and International Trade Canada		
InfoExport	1-800-267-8376	**Throughout Canada**
	993-6435	Ottawa/Hull (local calls)
International Trade Centres		**Alberta**
	292-6660	Calgary (local calls)
	495-2944	Edmonton (local calls)
		British Columbia
	666-0434	Vancouver (local calls)
		Manitoba
	983-8036	Winnipeg (local calls)

(EAITC) External Affairs and International Trade Canada *(continued)*		
International Trade Centres *(continued)*	1-800-332-3801	**New Brunswick**
	851-6452	Moncton (local calls)
		Newfoundland
	772-5511	St John's (local calls)
		Nova Scotia
	426-7540	Halifax (local calls)
		Ontario
	973-5053	Toronto (local calls)
		Prince Edward Island
	566-7400	Charlottetown (local calls)
		Quebec
	283-8185	Montreal (local calls)
		Saskatchewan
	780-5020	Regina (local calls)
	975-5315	Saskatoon (local calls)
Passport information – general inquiries regarding all mailed in applications (*see* Part I *under* External Affairs and International Trade Canada for program description)	1-800-567-6844	**Eastern Canada**
	994-3500	Ottawa/Hull (local calls)
	1-800-567-6868	**Western Canada**
Passport information – regarding applications forwarded to regional offices (*see* Part I *under* External Affairs and International Trade Canada for program description)	1-800-232-9475	**Alberta**
	292-5171	Calgary (local calls)
	495-2622	Edmonton (local calls)
	1-800-663-1656	**British Columbia**
	Zenith 00770	Northern British Columbia
	666-0221	Vancouver (local calls)
	388-0213	Victoria (local calls)
	1-800-542-3407	**Manitoba**
	983-0124	Winnipeg (local calls)
	1-800-565-7762	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	452-3900	Fredericton (local calls)
	426-2770	Halifax (local calls)
	772-4616	St John's (local calls)
	1-800-232-9475	**Northwest Territories**
	1-800-387-3000	**Ontario**
	572-2217	Hamilton (local calls)
	645-4366	London (local calls)
	994-3500	Ottawa (local calls)
	343-5591	Thunder Bay (local calls)
	973-3251	Toronto (local calls)
	253-3507	Windsor (local calls)

	1-800-361-7699	**Quebec**
	542-0877	Jonquière (local calls)
	283-2152	Montreal (local calls)
	648-4990	Quebec (local calls)
	1-800-667-1144	**Saskatchewan**
	780-7520	Regina (local calls)
	975-5106	Saskatoon (local calls)
	Zenith 00770	**Yukon**
(EC) Environment Canada		
Environmental Protection Emergency – Coast Guard Traffic Centre	666-1076	**British Columbia** (collect calls accepted)
	1-800-565-1633	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-6200	Dartmouth (local calls)
Parks	1-800-362-3346	**Manitoba**
	983-2290	Winnipeg (local calls)
	1-800-442-0600	Lower Fort Garry National Historic Park
	482-6843	Selkirk (local calls)
(EIC) Employment and Immigration Canada		
Agricultural Employment Services	1-800-565-7823	**British Columbia**
	1-800-463-3106	**Ontario**
Canadian Government Annuities Office (*see* Part I *under* Employment and Immigration Canada for program description)	1-800-561-7922	**Throughout Canada**
	548-7972	Bathurst (local calls)
Employer registration	1-800-561-7923	**Throughout Canada**
Employment inquiries		**Alberta**
	1-800-582-3212	Edson area
	723-3326	Edson (local calls)
	1-800-422-7711	Grande Prairie area
	532-4411	Grande Prairie (local calls)
	1-800-362-1365	Peace River area
	624-4485	Peace River (local calls)
	1-800-582-3211	Slave Lake area
	849-4153	Slave Lake (local calls)
	Zenith 22105	All other areas in Alberta Banff, Calgary and Edmonton (local calls) *see* Part II, Addresses *under* nearest Canada Employment Centre
		British Columbia
	1-800-232-8379	Campbell River area
	286-6212	Campbell River (local calls)
	1-800-262-2384	Cranbrook
	1-800-282-6110	Dawson Creek area
	782-5877	Dawson Creek (local calls)
	Zenith 10300	**Manitoba**
		Winnipeg (local calls) *see* Part II, Addresses *under* nearest Canada Employment Centre

(EIC) Employment and Immigration Canada
(continued)
Employment inquiries
(continued)

	New Brunswick
1-800-552-5433	Bathurst area
548-7747	Bathurst (local calls)
1-800-332-3092	Chatham area
773-5847	Chatham (local calls)
1-800-442-4934	Doaktown area
365-7775	Doaktown (local calls)
1-800-442-4447	Florenceville area
392-5537	Florenceville (local calls)
1-800-442-4910	Fredericton area
452-3650	Fredericton (local calls)
1-800-423-7640	Grand Falls area
473-1873	Grand Falls (local calls)
1-800-332-3097	Moncton area
851-6666	Moncton (local calls)
1-800-561-2202	Newcastle area
627-2000	Newcastle (local calls)
1-800-561-2127	Richibucto area
523-4600	Richibucto (local calls)
1-800-332-3938	Sackville area
536-0753	Sackville (local calls)
1-800-332-3938	Saint John area
636-4919	Saint John (local calls)
1-800-222-9754	St Stephen area
466-6615	St Stephen (local calls)
1-800-222-9618	Sussex area
432-6221	Sussex (local calls)
1-800-442-9788	Woodstock area
325-3200	Woodstock (local calls)
Zenith 6500	**Northwest Territories**
	Hay River, Fort Simpson, Fort Smith, Inuvik and Yellowknife *see* Part II, Addresses *under* nearest Canada Employment Centre Iqaluit area, call collect to Iqaluit
979-6271	Iqaluit
	Nova Scotia
	Call collect to nearest Canada Employment Centre *see* Part II, Addresses
	Ontario
1-800-461-4301	Barrie area
728-2468	Barrie (local calls)
1-800-461-4211	Bracebridge
1-800-263-7734	Coburg
1-800-461-4047	Espanola area
869-4552	Espanola (local calls)
1-800-265-9393	Fergus
1-800-465-2910	Fort Frances
1-800-265-5185	Goderich area
524-8342	Goderich (local calls)
1-800-465-1106	Kenora area
468-3301	Kenora (local calls)
1-800-265-3595	Listowel area
291-2920	Listowel (local calls)
1-800-461-5422	Parry Sound
1-800-267-3904	Pembroke area
735-0681	Pembroke (local calls)
1-800-461-7652	Peterborough area
745-0551	Peterborough (local calls)
1-800-265-3035	Walkerton area (Area Code 519 only)

	Zenith 07720	Charlottetown area
	566-7780	Charlottetown (local calls)
	Zenith 07801	Crapaud area
	436-4300	Crapaud (local calls)
	1-566-7352	Montague area (961 exchange)
	838-3315	Montague (local calls)
	1-566-7353	Souris area (961 exchange)
	687-3161	Souris (local calls)
		Quebec
	1-800-463-5907	Lévis
	1-800-463-1255	Rivière-du-Loup
	1-800-463-4903	Roberval
	1-800-567-6382	Rouyn
	1-800-567-6713	Saint-Agathe
	1-800-463-1757	Sept-Îles
	1-800-567-6474	Val-d'Or
		Other areas, call collect to nearest Canada Employment Centre *see* Part II, Addresses
		Saskatchewan
	1-800-772-4072	La Ronge area
	425-2229	La Ronge (local calls)
	1-800-552-1266	Moose Jaw area
	691-3303	Moose Jaw (local calls)
	1-800-772-4890	Prince Albert area
	763-2611	Prince Albert (local calls)
	1-800-552-7188	Regina area
	780-6130	Regina (local calls)
	1-800-772-3033	Saskatoon area
	975-4510	Saskatoon (local calls)
	1-800-667-7401	Swift Current area
	773-8324	Swift Current (local calls)
	1-800-667-1484	Yorkton area
	783-9421	Yorkton (local calls)
		Other areas call collect to nearest Canada Employment Centre *see* Part II, Addresses
	(403) 667-5050	**Yukon** (call collect to Whitehorse)
Immigration inquiries	Zenith 22800	**Alberta**
		Calgary, Edmonton, Fort McMurray, Grande Prairie, Lethbridge and Red Deer (local calls) *see* Part II, Addresses *under* nearest Canada Immigration Centre
		British Columbia
		Call collect to nearest Canada Immigration Centre *see* Part II, Addresses
	Zenith 16400	**Manitoba**
	983-2043	Winnipeg (local calls)
	1-800-563-5455	**Newfoundland, including Labrador**
	737-5388	St John's (local calls)
	256-6570	Gander (local calls)
	Zenith 6700	**Northwest Territories**
	920-8409	Yellowknife (local calls)

(EIC) Employment and Immigration Canada
(continued)
Immigration inquiries
(continued)

	Nova Scotia
	Call collect to nearest Canada Immigration Centre *see* Part II, Addresses
1-800-263-3982	**Ontario**
Zenith 11600	Fort Erie, Welland, Sault Ste Marie (Algoma), Woodstock (Oxford and Norfolk counties)
1-800-465-7768	Fort Frances (Area Code 807)
1-800-265-2138	Kitchener area (Area Code 519)
744-4161	Kitchener (local calls)
1-800-461-0230	Orillia area
326-9421	Orillia (local calls)
1-800-461-3519	Sudbury
Zenith 07799	**Prince Edward Island**
566-7735	Charlottetown (local calls)
	Quebec
1-800-567-6474	Val-d'Or Other areas, call collect to nearest Canada Immigration Centre *see* Part II, Addresses
	Saskatchewan
	Call collect to nearest Canada Immigration Centre *see* Part II, Addresses
(403) 667-5010	**Yukon** (call collect to Whitehorse)
1-800-263-8364	**Throughout Canada**, except Manitoba
	Alberta
1-800-582-3212	Edson, Grand Cache and Jasper areas local calls *see* Part II, Addresses *under* nearest Canada Employment Centre
1-800-422-7715	Grande Prairie, High Level and Hinton areas local calls *see* Part II, Addresses *under* nearest Canada Employment Centre
1-800-552-8068	Lethbridge area
392-4321	Lethbridge (local calls)
1-800-362-4283	Peace River area
624-4484	Peace River (local calls)
1-800-582-3211	Slave Lake area
849-4153	Slave Lake (local calls)
Zenith 22106	All other areas Calgary, Camrose, Edmonton, Fort McMurray, Grand Centre, Lloydminster, Medicine Hat, Red Deer and St Paul local calls *see* Part II, Addresses *under* nearest Canada Employment Centre
	British Columbia
1-800-665-9155	Campbell River area
1-800-262-2384	Cranbrook
1-800-282-6110	Dawson Creek
1-800-772-9881	Houston area
1-800-772-9881	Terrace
Zenith 10300	**Manitoba**
	local calls *see* Part II, Addresses *under* nearest Canada Employment Centre

Record of Employment Office

Unemployment insurance inquiries

		New Brunswick
	1-800-561-3333	Bathurst
	1-800-561-9371	-service in French
	1-800-222-9764	Saint John area
	636-4919	Saint John (local calls)
	1-800-222-9764	St Stephen
	1-800-563-5455	**Newfoundland, including Labrador**
	772-4700	St John's (local calls)
	Zenith 6600	**Northwest Territories**
	920-8401	Yellowknife (local calls)
		Nova Scotia
	426-8490	Call collect to Halifax
		Ontario
	1-800-461-7423	Chatham
	1-800-465-7768	Fort Frances (Area Code 807 only)
	1-800-463-0223	Guelph (Area Code 519)
	Zenith 23500	Hearst
	1-800-463-0223	Kitchener
	1-800-465-4270	London
	1-800-263-2062	Newmarket (Area Code 416)
	1-800-461-9557	North Bay (Area Code 705)
	472-3700	North Bay (local calls)
	1-800-263-2280	Oshawa
	1-800-465-8665	Ottawa
	1-800-461-6607	-service in French
	1-800-263-2201	St Catharines
	1-800-265-7576	Sarnia (Area Code 519)
	332-0050	Sarnia (local calls)
	1-800-461-5101	Sault Ste Marie (Area Code 705)
	245-5101	Sault Ste Marie (local calls)
	1-800-461-7172	Sudbury (Area Code 705)
	1-800-465-6903	Thunder Bay
	1-800-623-4830	-service in French
	1-800-461-9850	Timmins (Area Code 705)
	730-1211	Toronto (local calls)
	730-1411	-service in French
	1-800-461-7423	Windsor
		Elsewhere in Canada *see* above *under* Employment inquiries
	Zenith 46100	**Manitoba**
Wage loss insurance	1-800-561-7923	**Throughout Canada**
(ELC) Elections Canada		
General information (e.g., concerning the electoral system, political parties, statistics, publications)	1-800-267-8683	**Throughout Canada**
	993-2975	Ottawa/Hull (local calls)
(F&O) Fisheries and Oceans		
Observe, Record, Report Program	1-800-663-9453	**British Columbia**
Shellfish safety	1-800-663-9333	**British Columbia**
Fisheries information	1-800-668-5222	**Throughout Canada**
		24-hour service (leave message after hours)
(FBDB) Federal Business Development Bank		
General information	1-800-361-2126	**Throughout Canada**

(FCC) Farm Credit Corporation Canada		**British Columbia**
	1-800-663-1983	Abbotsford
	1-800-663-3283	Dawson Creek
	1-800-665-6061	Kelowna
	Zenith 14300	**Manitoba**, from Roblin to Dauphin
		Ontario
	1-800-465-8852	Campbellford
	1-800-668-3880	North Bay
	1-800-461-8864	Ottawa
(FFMC) Freshwater Fish Marketing Corporation		
General information	1-800-542-3406	**Manitoba**
	1-800-665-4813	**Saskatchewan and Northwestern Ontario**
(GG) Governor General		
Guided tours of Government House	1-800-465-6890	**Outside the National Capital Region**
(HWC) Health and Welfare Canada		
Family violence initiative	1-800-267-1291	**Throughout Canada**
	957-4247	Ottawa/Hull (local calls)
Income security programs (*see* Part I *under* Health and Welfare Canada for program description)	1-800-661-3921	**Alberta**
		British Columbia
	1-800-661-3921	Interior region
	1-800-663-0260	Lower mainland
	1-800-742-6208	Vancouver Island region
	1-800-362-3384	**Manitoba**
		New Brunswick
	1-800-442-4905	Fredericton/ Woodstock district
	1-800-552-5418	North eastern region
	1-800-222-9537	North western region
	1-800-332-3827	South eastern region
	1-800-222-9635	South western region
		Newfoundland
	1-800-563-2430	Eastern region
	1-800-563-1173	Western region
	1-800-661-6551	**Northwest Territories**
		Nova Scotia
	1-863-3540	Antigonish area and counties north
	1-564-7350	Cape Breton
	1-426-3711	Dartmouth, Halifax area and counties west
		Ontario
	1-800-387-5280	Barrie, Cobourg, Collingwood, Lindsay, Midland, Newmarket, Orangeville, Orillia, Oshawa, Owen Sound, Peterborough, Toronto (Area Codes 416, 519 and 705)
	1-800-267-9690	Brockville, Hawkesbury, Ottawa, Pembroke and Smiths Falls (Area Code 613)
	1-800-265-9480	Chatham, Guelph, Kitchener and Windsor areas (Area Code 519)
	1-800-263-8391	Hamilton

	1-800-461-9881 or 1-800-461-9882	Timmins
		Prince Edward Island
	1-566-7850	Charlottetown area
		Quebec
	1-800-463-9154	Chicoutimi area
	1-800-567-0970	Drummondville area
	1-800-567-6839	Gatineau
	1-800-361-3755	Montreal
	1-800-463-5081	Quebec City area
	1-800-463-9072	Rimouski area
	1-800-463-1724	Sept-Îles area
	1-800-567-6965	Sherbrooke
	1-800-567-9475	Trois-Rivières
	1-800-567-6460	Val-d'Or
	1-800-661-3921	**Saskatchewan**
(ICC) Information Commissioner of Canada	1-800-267-0441	**Throughout Canada**
(INAC) Indian and Northern Affairs Canada		
Service to regions without bilingual service	1-800-567-9604	**Throughout Canada**
(ISTC) Industry, Science and Technology Canada		**Ontario**
	1-800-465-6870	Thunder Bay area
(JUST) Justice Canada, Department of		
Family Orders and Agreements Enforcement Assistance Unit	1-800-267-7777	**Throughout Canada**
	1-800-267-7676	Telecommunications Device for the Deaf
Victims Resource Centre	1-800-267-0454	**Throughout Canada**
	997-1526	Ottawa/Hull (local calls)
(LAB) Labour Canada		
Bureau of Labour Information	1-800-567-6866	**Throughout Canada**
Program for Older Worker Adjustment	1-800-567-1916	**Throughout Canada**
(MCC) Multiculturalism and Citizenship Canada	1-426-6227	**Nova Scotia**
Japanese-Canada Redress Secretariat	1-800-567-9602	**Throughout Canada**
(NAM) National Aviation Museum	1-800-663-2038	**Throughout Canada**
(NCC) National Capital Commission		
Information on visitor services	1-800-465-1867	**Throughout Canada**
	778-2222	Hull (local calls)
	239-5000	Ottawa (local calls)

(ND) National Defence		
Recruiting	1-800-661-9725	**Alberta**
	292-4380	Calgary (local calls)
	495-3002	Edmonton (local calls)
		British Columbia
	1-800-663-0942	Kamloops region
	1-800-663-1210	Vancouver region
	1-800-665-3410	**Manitoba**
	983-3680	Winnipeg (local calls)
		New Brunswick
	1-800-561-7425	Bathurst region
	1-800-222-9506	Saint John region
		Newfoundland
	1-800-562-8800	Corner Brook region
	1-800-563-8868	St John's region
	1-427-7600	**Nova Scotia**
		Ontario
	1-800-461-7346	North Bay
	1-800-461-6713	Sudbury
	1-800-461-7346	Toronto
	1-368-0180	**Prince Edward Island**
		Quebec
	1-800-463-6570	Chicoutimi
	1-800-463-3753	Montreal
	1-800-363-4362	Quebec
	1-800-463-0620	Rimouski
	1-800-463-1768	Sept-Îles
	1-800-465-6442	Sherbrooke
	1-800-567-8583	Trois-Rivières
Rescue co-ordination	1-800-565-1582	**New Brunswick, Nova Scotia, Prince Edward Island and Eastern Quebec**
Serviceman's Insurance and Retirement Savings Plan	1-800-267-6681	**Throughout Canada**
(NFB) National Film Board		
Film and video reservations	1-800-561-7104	**Maritimes**
	1-800-267-7710	**Ontario**
	1-800-363-0328	**Quebec**
	1-800-661-9867	**Western and Northern Canada**
(OCOL) Office of the Commissioner of Official Languages	1-800-661-3642	**Alberta, British Columbia, Northwest Territories and Yukon**
	495-3111	Edmonton (local calls)
	1-800-665-8731	**Manitoba and Saskatchewan**
	983-2111	Winnipeg (local calls)
	1-800-561-7109	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	851-7047	Moncton (local calls)

	1-800-387-0635	**Ontario**
	992-5264	Ottawa (local calls)
	973-1903	Toronto (local calls)
	1-800-363-0628	**Quebec**
	283-4996	Montreal (local calls)
(PCC) Privacy Commissioner of Canada	1-800-267-0441	**Throughout Canada**
(PSC) Public Service Commission of Canada		
Employment inquiries	1-800-387-0776	**Ontario** (except Area Code 519)
	973-3122	Toronto (local calls)
(PWC) Public Works Canada		**Ontario**
	1-800-461-0641	North Bay
(RCCE) Revenue Canada, Customs and Excise	1-800-472-9719	**Alberta**
	292-4600	Calgary (local calls)
	495-3400	Edmonton (local calls)
		Ontario
	1-800-461-2406	Sault Ste Marie area (Area Code 705)
	1-800-461-0128	Sudbury area
	1-800-667-7165	**Saskatchewan**
Excise	1-800-665-561-5990	**British Columbia**
GST information		**Alberta**
	1-800-661-3498	Calgary area
	292-6990	Calgary (local calls)
	1-800-661-0005	Edmonton area
	448-1309	Edmonton (local calls)
	1-800-661-3498	Lethbridge area
	382-3013	Lethbridge (local calls)
	1-800-661-0005	Red Deer area
	341-7006	Red Deer (local calls)
	1-800-561-6990	**British Columbia and Yukon**
	666-4664 or 775-5131	Burnaby (local calls)
	861-4884	Kelowna (local calls)
	561-7800	Prince George (local calls)
	775-5300	Vancouver (local calls)
	363-0500	Victoria (local calls)
	667-8154	Whitehorse (local calls)
	1-800-665-8749	**Manitoba**
	726-7800	Brandon (local calls)
	983-4525	Winnipeg (local calls)
	1-800-561-6656	**New Brunswick**
	851-3727	Moncton (local calls)
	636-4909	Saint John (local calls)
	1-800-563-4950	**Newfoundland**
	772-2851	St John's (local calls)
	1-800-661-0005	**Northwest Territories**
	920-6650	Yellowknife (local calls)

(RCCE) Revenue Canada, Customs and Excise *(continued)*

GST information *(continued)*

1-800-565-9111	**Nova Scotia and Prince Edward Island**
566-7272	Charlottetown (local calls)
426-1975	Halifax (local calls)
	Ontario
1-800-265-0017	Barrie, Hamilton areas
739-6000	Barrie (local calls)
570-7103	Hamilton (local calls)
1-800-465-6160	Kingston, Kirkland Lake areas
545-5000	Kingston (local calls)
567-9228	Kirkland Lake (local calls)
1-800-265-0017	London area
645-4145 or 645-4154	London (local calls)
1-800-465-8499	Mississauga area
615-2102	Mississauga (local calls)
1-800-465-6160	North Bay area
494-7000	North Bay (local calls)
1-800-463-0480	North York area
954-3186	North York (local calls)
1-800-465-6160	Ottawa, Sault Ste Marie areas
990-9908 or 990-9908	Ottawa (local calls)
942-2293	Sault Ste Marie (local calls)
1-800-567-4176	Scarborough area
954-0322	Scarborough (local calls)
1-800-265-0017	St Catharines area
988-5830	St Catharines (local calls)
1-800-465-6160	Sudbury area
671-0687	Sudbury (local calls)
1-800-665-8749	Thunder Bay area
343-2800	Thunder Bay (local calls)
954-0514	Toronto (local calls)
1-800-265-0017	Waterloo, Windsor areas
725-3050	Waterloo (local calls)
250-2900	Windsor (local calls)
	Quebec
1-800-361-8339	Brossard area
923-3700	Brossard (local calls)
1-800-363-1409	Jonquière area
695-4995	Jonquière (local calls)
1-800-361-8339	Laval, Montreal, Pointe Claire areas
967-3500	Laval (local calls)
496-1494	Montreal (local calls)
426-8293	Pointe-Claire (local calls)
1-800-363-5254	Quebec area
648-4376	Quebec (local calls)

	1-800-463-3523	Rimouski area
	722-2929	Rimouski (local calls)
	1-800-361-8339	Rouyn-Noranda area
	797-4439	Rouyn-Noranda (local calls)
	1-800-265-0707	Sherbrooke area
	564-7253	Sherbrooke (local calls)
	1-800-361-8339	St-Léonard area
	283-0942	St-Léonard (local calls)
	1-800-363-9911	Trois-Rivières area
	371-5103	Trois-Rivières (local calls)
Free trade inquiries	1-800-565-1280	**Atlantic region**
International mail clearance	1-800-565-1112	**Atlantic region**
	1-800-665-3411	**Manitoba**
	1-800-265-5945	**Ontario** (London, Windsor areas)
(RCM) Royal Canadian Mint		
Canadian collector coins, orders	1-800-267-1871	**Throughout Canada**
(RCMP) Royal Canadian Mounted Police		
Emergency service (if local detachment does not answer)		**New Brunswick**
	1-800-561-4035	Bathurst, Campbellton, Caraquet and Jacquet River areas
	1-800-442-9722	Fredericton, Saint John and Sussex areas
	1-800-332-3974	Moncton area
		Nova Scotia
	(902) 742-1323	Annapolis County
	(902) 564-1323	Cape Breton
	(902) 426-1323	Halifax area, Annapolis Valley/Kings and Hants counties/South shore east
	(902) 893-1323	North east Nova Scotia
	(902) 742-1323	South shore west (Liverpool to Yarmouth)
	Zenith 50000	**Manitoba**
	1-800-387-0020	**Ontario**
	1-800-387-0022	Service in French
	566-7100	**Prince Edward Island** (call collect to Charlottetown)
	Zenith 50000	**Saskatchewan**
Inquiries	1-800-387-0020	**Ontario**
	1-800-387-0022	Service in French
Telecommunications Device for the Deaf	1-800-972-6509	**British Columbia**
	1-800-442-9747	**New Brunswick** (24-hour service)
	1-800-563-2172	**Newfoundland** (24-hour service)
	1-426-7554	**Nova Scotia**

(RCMPC) Royal Canadian Mounted Police Public Complaints Commission	1-800-267-6637	**Throughout Canada**
		Alberta
	495-4201	Edmonton (local calls)
		British Columbia
	666-7363	Vancouver (local calls)
		Ontario
	952-1471	Ottawa (local calls)
(RCT) Revenue Canada Taxation		
Income tax information	1-800-665-0354	**Throughout Canada** (Telecommunications Device for the Deaf)
		Alberta
		Calgary (local calls)
	292-4101	-general inquiries
	292-4225	-requests for forms
	292-4147	-refund inquiries
		Edmonton (local calls)
	420-3510	-general inquiries
	420-3544	-requests for forms
	420-3500	-refund inquiries
		Northern Alberta
	1-800-232-1966	-general inquiries
	1-800-668-7436	-refund inquiries (and GST rebate)
	1-800-667-6217	-source deductions
	1-800-232-7254	-TIPS
		Southern Alberta
	1-800-332-1410	-general inquiries
	1-800-472-9701	-requests for forms
	1-800-472-9702	-refund inquiries (and GST rebate)
	1-800-332-1003	-source deductions
	1-800-661-1734	-TIPS
		British Columbia
	1-800-661-6451	Northeastern British Columbia
	1-800-642-8259	Penticton area
	1-800-663-5061	-TIPS
	492-9200	Penticton (local calls)
	1-800-663-9033	Vancouver area
	1-800-663-0739	-TIPS
		Vancouver (local calls)
	689-5411	-general inquiries
	666-0337	-requests for forms
	689-8671	-refund inquiries
	1-800-742-6108	Victoria area
	1-800-663-7052	-TIPS
		Victoria (local calls)
	363-0121	-general inquiries
	363-3291	-requests for forms
	363-0120	-refund inquiries

	Manitoba
	Winnipeg (local calls)
983-6350	-general inquiries
983-3942	-requests for forms
983-3933	-refund inquiries
	Other areas
1-800-282-8079	-general inquiries
1-800-282-8076	-refund inquiries
1-800-665-8706	-TIPS
1-800-222-9622	**New Brunswick**
1-800-561-6656	-GST information
1-800-561-9332	-TIPS
	Bathurst (local calls)
548-7100	-general inquiries
548-7911	-refund inquiries
453-3000	Fredericton (local calls, GST information)
851-3727	Moncton (local calls, GST information)
	Saint John (local calls)
636-4600	-general inquiries
636-4618	-requests for forms
636-4909	-GST information
	Newfoundland, including Labrador
1-800-563-2600	-general inquiries
1-800-563-4572	-inquiries in French
1-800-563-2650	-refund inquiries
1-800-563-5613	-TIPS
	St John's (local calls)
772-2610	-general inquiries
772-4572	-inquiries in French
772-5088	-requests for forms
772-2660	-refund inquiries
772-5921	-TIPS
	Northwest Territories
1-800-661-6451	-general inquiries
1-800-661-9870	-refund inquiries and GST information
1-800-663-3765	-source deductions
1-800-661-6558	-TIPS
	Nova Scotia
	Cape Breton
1-564-7080	-general inquiries
1-564-7873	-Automated Collection
1-564-7120	-requests for forms
1-564-7149	-source deductions
1-564-7278	-TIPS
	Halifax (local calls)
426-2210	-general inquiries
426-2151	-requests for forms
451-1370	-refund inquiries
	Mainland
1-426-2210	-general inquiries
1-451-1323	-refund inquiries
1-426-2210	-requests for forms
1-426-3296	-source deductions
1-426-4466	-TIPS

(RCT) Revenue Canada Taxation *(continued)*
Income tax information *(continued)*

Nova Scotia *(continued)*

	Sydney (local calls)
564-7080	-general inquiries
564-7120	-requests for forms
564-7085	-refund inquiries
564-7278	-TIPS

Ontario

	Belleville area
1-800-267-8030	-general inquiries
1-800-267-8043	-requests for forms
1-800-267-8040	-refund inquiries
1-800-267-8018	-TIPS
	Belleville (local calls)
969-3706	-general inquiries
969-3707	-requests for forms
969-3708	-refund inquiries
	Hamilton area
	from Area Code 416
1-800-263-9200	-general inquiries
1-800-263-9205	-refund inquiries
	from Area Code 519
1-800-263-9210	-general inquiries
1-800-263-9215	-refund inquiries
1-800-668-9466	-TIPS
	Hamilton (local calls)
522-8671	-general inquiries
572-2609	-requests for forms
522-7902	-refund inquiries
	Kingston area
1-800-267-9447	-general inquiries
1-800-267-8043	-requests for forms
1-800-267-8409	-TIPS
	Kingston (local calls)
545-8371	-general inquiries
545-8385	-refund inquiries
	Kitchener area
1-800-265-2530	-general inquiries
1-800-265-2210	-requests for forms
1-800-265-2133	-refund inquiries
1-800-265-2577	-TIPS
	Kitchener (local calls)
579-2230	-general inquiries
579-8951	-requests for forms
745-6868	-refund inquiries
	London area
1-800-265-4900	-general inquiries
1-800-265-1504	-refund inquiries
1-800-265-7949	-TIPS
	London (local calls)
645-4211	-general inquiries
645-4244	-requests for forms
645-4273	-refund inquiries

	Ottawa area
	from Area Code 613
1-800-267-8440	-general inquiries
1-800-267-8442	-refund inquiries
1-800-267-7622	-TIPS
	from Area Code 819
1-800-267-4735	-general inquiries
1-800-267-4736	-refund inquiries
1-800-267-1218	-TIPS
	Ottawa (local calls)
598-2275	-general inquiries
957-8088	-requests for forms
598-2290	-refund inquiries
	St Catharines area
1-800-263-5672	-general inquiries and requests for forms
1-800-263-7255	-refund inquiries
1-800-263-4747	-TIPS
	St Catharines (local calls)
688-4000	-general inquiries and requests for forms
688-4006	-refund inquiries
	Scarborough *see* Toronto
	Sudbury area
1-800-461-4060	-general inquiries
1-800-461-4066	-refund inquiries
1-800-461-3660	-TIPS
	Sudbury (local calls)
671-0581	-general inquiries
671-0596	-requests for forms
671-0500	-refund inquiries
1-800-465-6981	Thunder Bay area
1-800-465-6841	-TIPS
	Thunder Bay (local calls)
623-3443	-general inquiries
623-2751	-requests for forms
623-2346	-refund inquiries
	Toronto area
1-800-387-1700	from Area Code 416
1-800-387-1710	from Area Codes 519 and 705 local calls
	Toronto (local calls)
869-1500	-general inquiries
296-1950	-inquiries from Scarborough
296-0104	-requests for forms
290-0218	-refund inquiries
1-800-265-4841	Windsor area (Essex County only)
1-800-265-4849	-TIPS
	Windsor (local calls)
258-8302	-general inquiries
258-8080	-refund inquiries
252-3611	-requests for forms

(RCT) Revenue Canada Taxation *(continued)*
Income tax information *(continued)*

	Prince Edward Island
1-628-4200	-general and refund inquiries
1-628-4299	-TIPS
	Charlottetown (local calls)
628-4200	-general and refund inquiries
628-4250	-requests for forms
	Quebec
1-800-463-4421	Chicoutimi area
1-800-463-6831	-TIPS
545-8026	Chicoutimi (local calls)
1-800-363-2218	Laval area
1-800-361-8761	-TIPS
	Laval (local calls)
956-9101	-general inquiries
956-9115	-requests for forms
283-4714	-Telerefund
1-800-361-2808	Montreal area
1-800-361-8761	-TIPS
	Montreal (local calls)
283-5300	-general inquiries
283-5623	-requests for forms
283-4714	-Telerefund
1-800-463-4421	Quebec City area
1-800-463-6831	-TIPS
	Quebec City (local calls)
648-3180	-general inquiries
648-4083	-requests for forms
648-4931	-refund inquiries
1-800-463-4421	Rimouski area
1-800-463-6831	-TIPS
722-3111	Rimouski (local calls)
	Rouyn area
1-800-567-6428	from Area Code 418
1-800-567-6546	-TIPS
1-800-567-6403	from Area Code 819
1-800-567-6526	-TIPS
	Rouyn (local calls)
764-5171	-general inquiries
797-4299	-refund inquiries and requests for forms
1-800-361-2808	Saint-Hubert area
1-800-361-8761	-TIPS
	Saint-Hubert (local calls)
283-5300	-general inquiries
445-5264	-requests for forms
283-4714	-Telerefund
	Sherbrooke area
1-800-567-7360	-general inquiries
1-800-567-7372	-refund inquiries
1-800-567-7388	-TIPS

		Quebec *(continued)*
		Sherbrooke (local calls)
	564-5888	-general inquiries
	821-8565	-requests for forms
	564-5892	-refund inquiries
	1-800-567-9325	Trois-Rivières
	1-800-567-7388	-TIPS
	373-2723	Trois-Rivières (local calls)
		Saskatchewan
	1-800-667-7555	Regina area
	1-800-667-7167	-TIPS
		Regina (local calls)
	780-6015	-general inquiries
	780-6079	-requests for forms
	780-5944	-refund inquiries
	1-800-667-2083	Saskatoon area
	1-800-667-3784	-TIPS
		Saskatoon (local calls)
	975-4595	-general inquiries
	975-4577	-requests for forms
	975-4580	-refund inquiries
	1-800-663-0451	**Yukon**
	1-800-663-0719	-TIPS
Non-profit organization information	1-800-267-2384	**Throughout Canada**
(SC) Statistics Canada		**Alberta**
Advisory services	1-800-282-3907	Northern Alberta
	495-3027	Edmonton (local calls)
	1-800-472-9708	Southern Alberta
	292-6717	Calgary (local calls)
		British Columbia
	Zenith 08913	Northern British Columbia (served by NorthwesTel)
	1-800-663-1551	Southern and central British Columbia
	666-3691	Vancouver (local calls)
	1-800-542-3404	**Manitoba**
	983-4020	Winnipeg (local calls)
	1-800-565-7192	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-5331	Halifax (local calls)
	1-800-563-4255	**Newfoundland, including Labrador**
	772-4073	St John's (local calls)
	(403) 495-3028	**Northwest Territories** (call collect to Edmonton)
	1-800-263-1136	**Ontario**
	951-8116	Ottawa/Hull (local calls)
	973-6586	Toronto (local calls)
	1-800-361-2831	**Quebec**
	283-5725	Montreal (local calls)
	1-800-667-7164	**Saskatchewan**
	780-5405	Regina (local calls)

(SC) Statistics Canada *(continued)*	Zenith 08913	**Yukon and Northern British Columbia** (areas served by NorthwesTel)
Publications	1-800-267-6677	**Throughout Canada**
(SEN) The Senate	1-800-267-7362	**Throughout Canada**
	995-1900	Ottawa/Hull (local calls)
(SGC) Solicitor General Canada		
Canadian Security Intelligence Service (CSIS)	1-800-667-7540	**Saskatchewan**
(SS) Secretary of State of Canada, Department of the		
General information	1-800-563-4220	**Newfoundland**
	1-426-6227	**Nova Scotia**
(SSC) Supply and Services Canada		
Canadian Armed Forces Pension (*see* Part I *under* Supply and Services Canada for program description)	1-800-267-0350	**Throughout Canada**
	995-9041	Ottawa/Hull (local calls)
Superannuation/federal employees and public service insurance plans (*see* Part I *under* Supply and Services Canada for program description)	1-800-561-7930	**Throughout Canada**
	533-5700	Moncton/Shediac (local calls)
(STCC) Standards Council of Canada		
Sales of standards (*see* Part I *under* Standards Council of Canada for program description)	1-800-267-8220	**Throughout Canada**
	238-3222	Ottawa/Hull (local calls)
(TC) Transport Canada		
Coast Guard/oil spills, aids to navigation, and other marine and environmental emergencies (*see* Part I *under* Transport Canada for program descriptions)	1-800-565-1633	**Îles-de-la-Madeleine, New Brunswick, Nova Scotia and Prince Edward Island**
General information/air		**Quebec**
	1-800-463-9071	Mont-Joli and area
Flight service station	1-800-663-9993	**British Columbia**
		Ontario
	1-800-465-0111	North Bay
	1-800-465-3627	Sioux Lookout (Area Code 807 only)
		Quebec
	1-800-463-4200	Gaspé (Area Code 418 only)
	1-800-567-6883	Gatineau
		Saskatchewan
	1-800-772-1373	North Battleford
Rescue Co-ordination Centre	1-800-267-6687	**Throughout Canada**
	1-800-661-5631	**Alberta**
	973-4402	Edmonton (local calls)
	1-800-565-1582 1-800-565-1742	**New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island and Eastern Quebec**

		Other areas – nearest rescue centre (collect calls accepted)
	388-1543	Victoria
	732-4141	Vancouver (local calls)
Search and rescue information		**Nova Scotia**
	1-800-565-1633	Dartmouth, Halifax
		Ontario
	1-800-267-7270	Trenton
(TFC) Telefilm Canada	1-800-663-7771	**British Columbia and Saskatchewan**
	1-800-565-1773	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
(TSB) Transportation Safety Board of Canada		
Confidential Aviation Safety Reporting Program	1-800-567-6865	**Throughout Canada**
(VAC) Veterans Affairs Canada	1-800-665-3420	**Alberta, Manitoba, Northwest Territories and Saskatchewan**
	983-8971	Winnipeg (local calls)
	1-800-663-1931	**British Columbia**
	666-7942	Vancouver (local calls)
	1-800-565-1528	**New Brunswick and Prince Edward Island**
	772-4716	**Newfoundland** call collect to St John's
	1-426-8199	**Nova Scotia**
	426-8199	Dartmouth/Halifax (local calls)
		Ontario
	1-800-387-0930	Area Code 807
	1-800-387-0919	Area Codes 519, 613, 705 and 416
	226-5226	Toronto (local calls)
	1-800-465-0111	North Bay area
	1-800-361-6867	**Quebec**
	1-800-361-6868	
	340-2051	Montreal (local calls)
	1-800-663-0239	**Yukon**
(VIA) VIA Rail Canada		
Reservations	1-800-561-8630	**Alberta, British Columbia, Manitoba, Northwest Territories, Saskatchewan and Yukon**
	1-800-561-3952	**New Brunswick, Nova Scotia and Prince Edward Island**
	429-8421	Halifax (local calls)
	857-9830	Moncton (local calls)
	642-2916	Saint John (local calls)
	1-800-561-3926	**Newfoundland**
		Ontario
	1-800-561-8630	Area Code 807
	1-800-361-1235	Area Codes 416, 519 and 613
	522-7533	Hamilton (local calls)
	544-5600	Kingston (local calls)
	672-5722	London (local calls)
	238-8289	Ottawa (local calls)
	366-8411	Toronto (local calls)
	258-5511	Windsor (local calls)

(VIA) VIA Rail Canada *(continued)* Reservations *(continued)*	1-800-361-5390	**Quebec**
	871-1331	Montreal (local calls)
	692-3940	Quebec City (local calls)
Telephone Device for the Deaf	1-800-268-9503	**Throughout Canada**
	368-6406	Toronto (local calls)
(WD) Western Economic Diversification Canada	1-800-663-2008	**British Columbia**



Telephone Services for People with Hearing Impairments

The following telephone numbers are provided by certain departments for use by people with hearing impairments, who have access to a Telephone Device for the Deaf (TDD), a Teletype (TTY) or a Visual Ear (VE). Please note the type of service available in each case.

Department / Province	Number	City
Reference Canada (Telephone Referral Services)		
Alberta	(403) 495-4161	Edmonton (TDD)
British Columbia	(604) 666-2560	Vancouver (TDD)
Manitoba	(204) 945-4796	Winnipeg (Citizens' Inquiry Service[1]) (TDD)
New Brunswick	(506) 533-5900	Moncton (Superannuation) (TDD)
Newfoundland	(709) 722-6226	St John's (TDD)
Nova Scotia	(902) 426-6696	Halifax (TDD)
Ontario	(705) 476-7788 (613) 952-0845 (416) 973-8099	North Bay (TDD) Ottawa (TDD) Toronto (TDD)
Quebec	1-800-361-9596 (514) 873-4626	Montreal (Communication Quebec[1]) (TTY/TDD)
Saskatchewan	(306) 780-7565	Regina (Government Inquiry Centre[1]) (TDD)
(AGR) Agriculture Canada		
Saskatchewan	(306) 780-7082	Regina (TDD)
(BC) Bank of Canada		
Ontario	(416) 593-5073	Toronto (TDD)
Quebec	(514) 393-4322 (514) 393-4365	Montreal (TDD)
(CBC) Canadian Broadcasting Corporation		
Alberta	(403) 521-6097 (403) 468-7880	Calgary (TDD) Edmonton (TDD)
British Columbia	(604) 662-6001	Vancouver (TDD)
Manitoba	1-800-633-3323	Winnipeg (TDD)

1 Federal-Provincial Telephone Referral Service

(CBC) Canadian Broadcasting Corporation *(continued)*		
New Brunswick	1-800-565-5652 (506) 853-6867	Moncton (French Services) Moncton
Newfoundland	(709) 737-4971	St John's
Nova Scotia	(902) 420-4080	Halifax
Ontario	(613) 733-8868 (416) 975-6688	Ottawa (TDD) Toronto (TDD)
Quebec	(514) 597-6013 1-800-561-9037	Montreal (TDD) Quebec City (French Services)
(CHRC) Canadian Human Rights Commission		
Alberta	(403) 495-4108	Edmonton (VE)
British Columbia	(604) 666-3071	Vancouver (VE)
Manitoba	(204) 983-2882	Winnipeg (VE)
Nova Scotia	(902) 426-9345	Halifax (VE)
Ontario	(613) 996-5211 (613) 998-5927 (416) 973-8912	Ottawa (National Office) (VE) Ottawa (National Capital Region) (VE) Toronto (VE)
Quebec	(514) 283-1869	Montreal (VE)
(CMC) Canadian Museum of Civilization		
Quebec	(819) 776-7003	Hull (TDD)
(COM) Communications Canada		
British Columbia	(604) 666-5469	Vancouver (TDD)
Manitoba	(204) 983-8989	Winnipeg (TDD)
Ontario/Quebec	(613) 998-3750	Ottawa/Hull (TDD)
(CPC) Canada Post Corporation		
Throughout Canada	1-800-267-2797	
(CRTC) Canadian Radio-television and Telecommunications Commission		
Alberta, British Columbia, Northwest Territories, Yukon	(604) 666-0778	Vancouver (TDD)
Manitoba, Northern Ontario, Saskatchewan	(204) 983-8274	Winnipeg (TDD)
New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island	(902) 426-6997	Halifax (TDD)
Ontario/Quebec	(819) 994-0423	Ottawa/Hull (TDD)
(EAITC) External Affairs and International Trade Canada		
Ontario	(613) 996-9136 (613) 994-3560	Ottawa/Hull (general information) (VE) Ottawa/Hull (passport information) (VE)

(EC) Environment Canada		
Manitoba	(204) 983-0551	Winnipeg (Canadian Parks Service) (TDD)
New Brunswick	(506) 976-2405	Kent County (Kouchibouguac Park) (VE)
Quebec	(819) 997-4915	Hull (Canadian Parks Service) (Voice/TDD)
(EIC) Employment and Immigration Canada		
Alberta	(403) 495-3643	Edmonton (UI inquiries) (TDD)
British Columbia	(604) 666-2337	Vancouver (TDD)
Manitoba	(204) 727-2355	Brandon (Canada Employment Centre) (TDD)
	(204) 638-5951	Dauphin (Canada Employment Centre) (TDD)
	(204) 687-4190	Flin Flon (Canada Employment Centre) (TDD)
	(204) 822-3073	Morden (Canada Employment Centre) (TDD)
	(204) 239-6861	Portage la Prairie (Canada Employment Centre) (TDD)
	(204) 785-1265	Selkirk (Canada Employment Centre) (TDD)
	(204) 326-2658	Steinbach (Canada Employment Centre) (TDD)
	(204) 623-3257	The Pas (Canada Employment Centre) (TDD)
	(204) 778-6645	Thompson (Canada Employment Centre) (TDD)
	(204) 983-8024	Winnipeg (Centre) (Canada Employment Centre) (TDD)
	(204) 983-8450	Winnipeg (East) (Canada Employment Centre) (TDD)
	(204) 983-8451	Winnipeg (North) (Canada Employment Centre) (TDD)
	(204) 983-8469	Winnipeg – St Boniface (Canada Employment Centre) (TDD)
	(204) 983-8452	Winnipeg (South) (Canada Employment Centre) (TDD)
	(204) 983-3059	Winnipeg (West) (Canada Employment Centre) (TDD)
	(204) 983-0553	Winnipeg (Canada Immigration Centre) (TDD)
	(204) 983-3264	Winnipeg (regional office) (TDD)
	(204) 983-7464	Winnipeg (Unemployment Insurance Telecentre) (TDD)
New Brunswick	(506) 548-7972	Bathurst (annuities) (TDD)
	(506) 548-7996	Bathurst (Canada Employment Centre) (TDD)
	(506) 548-7906	Bathurst (employer registration) (TDD)
	(506) 789-4521	Campbellton (Canada Employment Centre) (TDD)
	(506) 735-3358	Edmundston (Canada Employment Centre) (TDD)
	(506) 452-3644	Fredericton (Canada Employment Centre) (TDD)
	(506) 452-3707	Fredericton (Canada Immigration Centre) (TDD)
	(506) 452-2483	Fredericton (regional office) (TDD)
	(506) 851-6953	Moncton (Canada Employment Centre) (TDD)
	(506) 627-2006	Newcastle (Canada Employment Centre) (TDD)
	(506) 648-4962	Saint John (Canada Employment Centre) (TDD)
	(506) 466-6597	St Stephen (Canada Employment Centre) (TDD)
	(506) 395-9249	Tracadie (Canada Employment Centre) (TDD)
	(506) 328-2343	Woodstock (Canada Employment Centre) (TDD)
Nova Scotia	(902) 667-5336	Amherst (Canada Employment Centre) (TDD)
	(902) 426-2794	Dartmouth (Canada Employment Centre) (TDD)
	(902) 426-9985	Dartmouth (Nova Scotia Regional Office) (TDD)
	(902) 426-5556	Dartmouth (Nova Scotia Regional Office) (TDD)
	(902) 426-7466	Halifax (Canada Employment Centre) (TDD)
	(902) 426-9615	Halifax (TDD)
	(902) 679-5591	Kentville (Canada Employment Centre) (TDD)
	(902) 564-7225	Sydney (Canada Employment Centre) (TDD)
Ontario	(705) 728-6250	Barrie (Canada Employment Centre) (TDD)
	(613) 962-1974	Belleville (Canada Employment Centre) (TDD)
	(519) 621-2512	Cambridge (Canada Employment Centre) (TDD)
	(519) 354-1039	Chatham (Canada Employment Centre) (TDD)
	(613) 938-5747	Cornwall (Canada Employment Centre) (TDD)
	(416) 871-7928	Fort Erie (Canada Immigration Centre) (TDD)
	(519) 822-6420	Guelph (Canada Employment Centre) (TDD)
	(416) 572-2247	Hamilton (Canada Employment Centre) (TDD)
	(807) 468-3301	Kenora (Canada Employment Centre) (TDD)
	(613) 545-8526	Kingston (Canada Employment Centre) (TDD)
	(519) 579-1399	Kitchener (Canada Employment Centre) (TDD)

(EIC) Employment and Immigration Canada *(continued)*		
Ontario *(continued)*	(416) 878-5691	Milton (Canada Employment Centre) (TDD)
	(416) 356-9120	Niagara Falls (Canada Employment Centre) (TDD)
	(705) 472-3700	North Bay (Canada Employment Centre) (TDD)
	(416) 579-6142	Oshawa (Canada Employment Centre) (TDD)
	(613) 990-5193	Ottawa (Centre) (Canada Employment Centre) (TDD)
	(613) 954-0665	Ottawa (East) (Canada Employment Centre) (TDD)
	(519) 376-6646	Owen Sound (Canada Employment Centre) (TDD)
	(613) 735-4903	Pembroke (Canada Employment Centre) (TDD)
	(705) 745-5887	Peterborough (Canada Employment Centre) (TDD)
	(416) 682-9132	St Catharines (Canada Employment Centre) (TDD)
	(519) 332-0050	Sarnia (Canada Employment Centre) (TDD)
	(705) 942-3999	Sault Ste Marie (Canada Employment Centre) (TDD)
	(705) 671-4141	Sudbury (Canada Employment Centre) (TDD)
	(807) 344-6601	Thunder Bay (North)(Canada Employment Centre) (TDD)
	(705) 267-3969	Timmins (Canada Employment Centre) (TDD)
	(416) 973-5838	Toronto (Centre) (Canada Employment Centre) (TDD)
	(416) 449-4813	Toronto (East – Don Mills) (Canada Employment Centre) (TDD)
	(416) 239-2249	Toronto (Etobicoke) (Canada Employment Centre) (TDD)
	(416) 566-6448	Toronto (Mississauga) (Canada Employment Centre) (TDD)
	(416) 224-3785	Toronto (North York) (Canada Employment Centre) (TDD)
	(416) 535-0679	Toronto (Parkdale) (Canada Employment Centre) (TDD)
	(416) 973-8847	Toronto (Scarborough) (Canada Employment Centre) (TDD)
	(416) 752-9308	Toronto (Scarborough – Specialized Youth Unit) (Canada Employment Centre) (TDD)
	(416) 973-2198	Toronto (South) (Canada Employment Centre) (TDD)
	(416) 735-3280	Welland (Canada Employment Centre) (TDD)
	(519) 254-7800	Windsor (Centre) (Canada Employment Centre) (TDD)
	(519) 944-2132	Windsor (East) (Canada Employment Centre) (TDD)
	(519) 537-3016	Woodstock (Canada Employment Centre) (TDD)
Prince Edward Island	(902) 566-7794	Charlottetown (TDD)
Quebec	(514) 283-7708	Montreal (VE)
	(514) 273-3311	Montreal (Saint-Denis/Rosemont) (VE)
Saskatchewan	(306) 692-2766	Moose Jaw (Canada Employment Centre) (TDD)
	(306) 445-0012	North Battleford (Canada Employment Centre) (TDD)
	(306) 763-3349	Prince Albert (Canada Employment Centre) (TDD)
	(306) 780-7506	Regina (Canada Employment Centre) (TDD)
	(306) 780-7502	Regina (regional office) (TDD)
	(306) 975-4517	Saskatoon (Canada Employment Centre) (TDD)
(FIN) Finance Canada, Department of		
Ontario	(613) 996-0053	Ottawa (TDD)
(FCC) Farm Credit Corporation Canada		
Saskatchewan	(306) 780-5622	Regina (TDD)
(HC) House of Commons		
Ontario/Quebec	(613) 995-2266	Ottawa/Hull (TDD)
(HWC) Health and Welfare Canada		
Throughout Canada	1-800-267-1245	Toll-free (TDD)
Manitoba	(204) 983-2304	Winnipeg (Income Security Programs) (TDD)
New Brunswick	(506) 648-4527	Saint John (Income Security Programs) (VE)

(INAC) Indian and Northern Affairs Canada		
Ontario/Quebec	(819) 997-0380	Ottawa/Hull (TDD)
(JUST) Justice Canada, Department of		
Throughout Canada	1-800-267-7676	Toll-free (Family Orders and Agreements Enforcement Unit) (TDD)
(LAB) Labour Canada		
Throughout Canada	(819) 953-8000	Workers with Disabilities Fund (TDD)
(MA) Marine Atlantic Inc		
Nova Scotia	(902) 794-8109	North Sydney (TDD)
(ND) National Defence		
Alberta	(403) 240-7990	Calgary (TDD)
	(403) 594-8124	Cold Lake (TDD)
	(403) 457-8675	Edmonton (TDD)
	(403) 544-2354	Suffield (TDD)
	(403) 842-3331	Wainright (TDD)
British Columbia	(604) 858-1220	Chilliwack (TDD)
	(604) 339-8575	Comox (TDD)
	(604) 380-2675	Esquimalt (TDD)
	(604) 380-2013	Victoria (TDD)
Manitoba	(204) 239-4080	Portage la Prairie (TDD)
	(204) 885-2320	Shilo (TDD)
	(204) 895-6502	Winnipeg (TDD)
New Brunswick	(506) 422-2521	Gagetown (TDD)
	(506) 859-6600	Moncton (TDD)
Newfoundland	(709) 256-6414	Gander (TDD)
Nova Scotia	(902) 638-3134	Cornwallis (TDD)
	(902) 427-3920	Halifax (TDD)
	(902) 427-2498	Halifax (Maritime Command) (TDD)
	(902) 466-1713	Shearwater (TDD)
	(902) 562-7311	Sydney (TDD)
Ontario	(705) 423-3788	Borden (TDD)
	(613) 545-5609	Kingston (TDD)
	(705) 474-9292	North Bay (TDD)
	(613) 992-9090	Ottawa (Employment Equity) (TDD)
	(613) 996-6644	Ottawa (Civilian Personnel) (TDD)
	(613) 992-9092	Ottawa (Pay Services) (TDD)
	(613) 687-5511	Petawawa (TDD)
	(416) 635-4861	Toronto (TDD)
	(613) 965-3030	Trenton (FMC) (TDD)
	(613) 965-2504	Trenton (CFTS) (TDD)
Quebec	(418) 693-2011	Bagotville (TDD)
	(819) 997-0313	Hull (TDD)
	(514) 283-8316	Montreal (TDD)
	(514) 462-7973	Saint-Hubert (TDD)
	(514) 358-7935	St-Jean (TDD)
	(418) 844-5976	Valcartier (TDD)
Saskatchewan	(306) 694-2326	Moose Jaw (TDD)
(NGC) National Gallery of Canada		
Ontario	(613) 990-0777	Ottawa/Hull (TDD)
(NLC) National Library of Canada		
Ontario	(613) 992-6969	Ottawa/Hull (TDD)

(NTA) National Transportation Agency of Canada		
Quebec	(819) 953-9705	Ottawa/Hull (TDD)
(OCOL) Office of the Commissioner of Official Languages		
Ontario	(613) 992-8111	Ottawa/Hull (TDD)
(PSC) Public Service Commission of Canada		
Alberta	(403) 495-3130	Edmonton (VE)
British Columbia	(604) 666-6868	Vancouver (VE)
	(604) 363-0564	Victoria (TDD)
Manitoba	(204) 983-6066	Winnipeg
New Brunswick	(506) 857-6624	Moncton (VE)
Newfoundland	(709) 772-4317	St John's (VE)
Nova Scotia	(902) 426-6246	Halifax (TDD)
Ontario	(613) 992-3748	Ottawa (Head Office) (VE)
	(613) 996-1205	Ottawa (National Capital Region) (VE)
	(416) 973-2269	Toronto (VE)
Prince Edward Island	(902) 566-7039	Charlottetown (VE)
Quebec	(514) 283-2467	Montreal (VE)
	(418) 648-7273	Quebec (VE)
Saskatchewan	(306) 780-6719	Regina (VE)
(PWC) Public Works Canada		
Alberta	(403) 495-6210	Edmonton (TDD)
British Columbia	(604) 666-1293	Vancouver (TDD)
New Brunswick	(506) 636-4662	Saint John (TDD)
Newfoundland	(709) 772-5556	St John's (TDD)
Nova Scotia	(902) 426-2520	Halifax (TDD)
Ontario	(613) 736-2402	Ottawa (TDD)
	(416) 512-5972	Toronto (TDD)
Prince Edward Island	(902) 566-7502	Charlottetown (TDD)
Quebec	(819) 775-4737	Hull (TDD)
	(514) 283-4749	Montreal (TDD)
	(418) 648-4415	Quebec (TDD)
(RCCE) Revenue Canada, Customs and Excise		
Manitoba	1-800-465-3411	Toll-free (GST information) (TDD)
Nova Scotia	(902) 426-3856	Halifax (VE)
(RCMP) Royal Canadian Mounted Police (24 hours; collect calls accepted where 800 toll-free is not available)		
Alberta	(403) 471-9675	Edmonton (TDD)

British Columbia	1-800-972-6509 (604) 386-6323	Toll-free (TDD) Vancouver (TDD)
Manitoba	(204) 983-4205	Winnipeg (TDD)
New Brunswick	1-800-442-9747	Toll-free in New Brunswick (TDD)
Newfoundland	1-800-634-2172	Toll-free in Newfoundland (TDD)
Northwest Territories	(403) 920-6666	Yellowknife (TDD)
Nova Scotia	(902) 426-7554 (902) 421-1212	Halifax (TDD) (MT&T TDD long distance operator)
Ontario	(613) 993-2232 (416) 973-9785	Ottawa (TDD) Toronto (TDD)
Prince Edward Island	(902) 566-7155	Charlottetown (TDD)
Quebec	(514) 283-3833	Montreal (TDD)
Saskatchewan	(306) 780-6788	Regina (TDD)
Yukon	(403) 667-5502	Whitehorse (TDD)
(RCT) Revenue Canada Taxation		
Throughout Canada	1-800-665-0354	Toll-free across Canada (TDD)
(SC) Statistics Canada		
Throughout Canada	1-800-363-7629	Toll-free across Canada (TDD)
(SS) Secretary of State of Canada, Department of the		
Alberta	(403) 292-6944 (403) 495-4956	Calgary (TDD) Edmonton (TDD)
British Columbia	(604) 666-2987	Vancouver (TDD)
Manitoba	(204) 983-0551	Winnipeg (TDD)
New Brunswick	(506) 851-6988	Moncton (TDD)
Nova Scotia	(902) 426-9522	Halifax (TDD)
Ontario	(819) 997-8776 (807) 345-4282 (416) 973-6001	Ottawa/Hull (TDD) Thunder Bay (TDD) Toronto (TDD)
Prince Edward Island	(902) 566-7344	Charlottetown (TDD)
Saskatchewan	(306) 780-7289 (306) 975-5323	Regina (TDD) Saskatoon (TDD)
(VAC) Veterans Affairs Canada		
Manitoba	(204) 726-7539 (204) 983-4167	Brandon (TDD) Winnipeg (TDD)
Prince Edward Island	(902) 566-8717	Charlottetown (management services) (VE)
(VIA) VIA Rail Canada		
Throughout Canada	1-800-268-9503 (416) 368-6406	Toll-free (TDD) Toronto (TDD)

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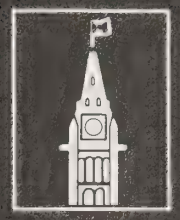
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Part I
Programs and Services

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Parliament

Governor General (GG)

Government House
1 Sussex Drive
Ottawa, Ontario
K1A 0A1

Information: Ottawa/Hull (613) 993-8200.

GG 1
Governor General of Canada: as representative of the Queen, who is the Head of State of Canada, the Governor General is appointed by Her Majesty on the advice of the Canadian Prime Minister.
The Governor General summons, prorogues and dissolves Parliament; gives Royal Assent to bills passed by the House of Commons and the Senate; delivers the Speech from the Throne at the opening of sessions; presides over the swearing-in of the Prime Minister, the Chief Justice of the Supreme Court of Canada, Cabinet ministers and other members of the Privy Council; and signs state documents such as Orders-in-Council, commissions and pardons. In addition to receiving Letters of Credence of newly appointed Ambassadors to Canada and Letters of Commission of High Commissioners to Canada, the Governor General receives the Queen, other members of the Royal Family, visiting Heads of State and foreign dignitaries. The Governor General is also the Commander-in-Chief of the Canadian Armed Forces. Additional responsibilities include overseeing the Canadian Honours System (for example, the Order of Canada, the Order of Military Merit, the Decorations for Bravery and the Canadian Heraldic Authority).

GG 2
Canadian Heraldic Authority: created 4 June 1988, the Authority provides a mechanism for granting new coats of arms to Canadian communities, corporations, associations and individuals. Many records created by the Authority are accessible to the public. The Public Register of Arms, Flags and Badges of Canada is an index that records, pictorially and textually, all registrations once they are officially approved and sealed. A fee is charged for heraldic research and design.
Inquiries: (613) 991-2227.

GG 3
The Order of Canada: created in 1967, the Order of Canada was established as the centerpiece of the Canadian Honours System. Based on merit, it pays tribute to those who exemplify the greatest qualities of citizenship and whose contributions enrich the lives of their contemporaries. The continuing success of the Order depends on Canadians everywhere participating in the nomination process. A convenient nomination form can be obtained from Rideau Hall, and anyone may propose the name of a deserving Canadian as a candidate for appointment.
Inquiries: (613) 991-0894.

GG 4
The Decorations for Bravery: the Decorations for Bravery recognize the qualities of heroism in those who risk their lives to save or protect others. The incident need not have taken place in Canada and the rescuer need not be a Canadian, but Canadians or Canadian interest should be involved. The incident must have occurred less than two years before the date of the submission. The success of the bravery decorations program requires the active support of public and private bodies throughout the country.
Inquiries: (613) 991-0894.

GG 5
Anniversary Messages: eligible individuals may request that the Governor General send a special birthday or wedding anniversary message. Canadians must be 90 years of age or over, or be celebrating 50 years or more of marriage. Messages may be requested of The Queen for 60th (or over) wedding anniversaries, and for 100th (or over) birthdays.
Inquiries: (613) 993-2913.

GG 6
Guided Tours: outdoor walking tours of Rideau Hall are conducted year-round, enabling the public to visit the grounds of the official residence. Tours of the public rooms of Rideau Hall are available to associations and organizations.
Inquiries: Ottawa/Hull (613) 998-7113/7114; *see also* Toll-free Telephone Service section.

House of Commons (HC)

Ottawa, Ontario
K1A 0A6

Information: Ottawa/Hull (613) 992-4793;
Telecommunications Device for the Deaf, Ottawa/Hull (613) 995-2266.

HC 1
The House of Commons is the elected legislative chamber of Canada's Parliament. The other component parts are the Senate and the Crown. To become law, all federal legislation must be passed by the House of Commons and the Senate, and then receive Royal Assent.
The House of Commons comprises 295 elected members of Parliament representing 295 constituencies, or ridings, across Canada. The size of each constituency is roughly based on population; the number and boundaries of constituencies are reviewed after every decennial census pursuant to the Constitution and to the Electoral Boundaries Readjustment Act. Under the Constitution, members are elected by universal suffrage. General elections must be held at least every five years.

House of Commons *(continued)*

The Speaker of the House of Commons, a sitting Member of the House who is elected to the speakership by his or her peers, presides over the deliberations of the House and is the senior administrative officer of the House. Concerning administrative duties, the Speaker receives management direction from the Board of Internal Economy. The Board comprises government and opposition members of the House of Commons and is chaired by the Speaker.

Library of Parliament (LP)

Parliament Buildings
Wellington Street
Ottawa, Ontario
K1A 0A9

Information: Ottawa/Hull (613) 995-1166.

Members responsible:
Speaker of the Senate and Speaker of the House of Commons

LP 1
The Library of Parliament offers reference, research and information services and resources to parliamentarians. Library publications include a selection of national press clippings *Quorum*; Current Issue Reviews, Legislative summaries, backgrounders; and an index to current Senate committee proceedings and debates. Research officers provide research studies, oral briefings and assistance to parliamentary committees. The Library has access to over 1500 computerized data bases in addition to its own on-line catalogue of collection resources.

The Senate (SEN)

Parliament Buildings
Wellington Street
Ottawa, Ontario
K1A 0A4

Information: Ottawa/Hull (613) 995-1900; Information Services (media and public relations) (613) 992-1149; toll-free from anywhere in Canada: 1-800-267-7362.

SEN 1
The Senate was created to protect regional and minority interests. Senators are appointed by the Prime Minister to hold office till age 75, but until 1965, they were appointed for life. In its legislative role, the Senate accepts, amends or rejects all bills passed by the House of Commons. As well, some legislation originates in the Upper House. Both Houses of Parliament must give approval to a bill before it can receive Royal Assent. The Senate also has a number of committees that study legislation as well as social, public and international problems or issues concerning Canadians.



Judiciary

Canadian Judicial Council (CJC)

112 Kent Street, Room 450
Ottawa, Ontario
K1A 0W8

Information: Ottawa/Hull (613) 998-5182.

Minister responsible:
Minister of Justice

CJC 1
The Council promotes efficiency, uniformity and improved judicial service in superior and county courts. It organizes seminars for the continuing education of judges and deals with complaints against federally appointed judges.

Court Martial Appeal Court of Canada (CMAC)

Federal Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Information: Ottawa/Hull (613) 955-1870.

CMAC 1
The Court Martial Appeal Court of Canada is a superior Court of record. It has the same jurisdiction in appeals of convictions by courts martial as do provincial and territorial courts of appeal in the case of criminal convictions, except in the area of severity of sentence, which comes under the authority of the Minister of National Defence. There is no right to appeal an acquittal by a court martial. An appeal to the Supreme Court of Canada is allowed, however, by leave of that Court or where there has been a dissenting judgment on any question of law.
While the Rules of Practice and Procedure of the Court Martial Appeal Court are similar to those of the provincial and territorial courts of appeal in criminal appeals, they differ in some respects. Under the Rules, the Chief Justice may authorize appointment of counsel for an appellant at public expense. Furthermore, any member in good standing of a law society in Canada is entitled to appear before the Court, as are officers of the Judge Advocate General's Branch of the Department of National Defence.

Federal Court of Canada (FCTC)

Principal Office
Federal Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Information: Ottawa/Hull (613) 995-6719; for other offices *see* Part II, Addresses.

The Federal Court of Canada is a court of law, equity and admiralty, and a superior court of record having civil and criminal jurisdiction. It consists of the Federal Court of Appeal, with the Chief Justice and 10 judges, and the Federal Court – Trial Division, with the Associate Chief Justice and 13 judges.

FCTC 1
Hearings and Appeals: the Federal Court of Canada has one Registry for the entire country, which is responsible for administration of the Court's legal proceedings. The Trial Division has jurisdiction in cases in which relief is claimed against the Crown, and in cases in which relief is claimed by the Crown or the Attorney General of Canada. It also conducts hearings on industrial property proceedings; income tax and estate tax appeals; citizenship appeals; and admiralty proceedings. The Federal Court of Appeal hears appeals from the Trial Division and reviews decisions of federal boards. Hearings may be held anywhere in the country at times convenient to the litigants.

FCTC 2
Appeals to the Assessor: owners of animals that have been destroyed under the provisions of the Health of Animals Act may appeal compensation decisions to the Assessor. Farmers may appeal to the Assessor when pesticide residue compensation has been denied or is less than reasonable. The Assessor also receives appeals concerning plant quarantine.

Supreme Court of Canada (SUPC)

Supreme Court of Canada Building
Wellington Street
Ottawa, Ontario
K1A 0J1

Information: Ottawa/Hull (613) 995-5361.

SUPC 1
The Supreme Court of Canada is the highest court of the land. It is a general court of appeal for both criminal and civil cases. Its jurisdiction embraces the common law of the nine common-law provinces and two territories, as well as the civil law of the province of Quebec. The Court reviews cases from the 10 provincial Courts of Appeal and from the Federal Court of Appeal. In most cases it will hear appeals only if permission to appeal is first granted. The Court may also hear cases referred by the Governor-in-Council on constitutional questions. The Supreme Court sits in Ottawa and holds three sessions during the year. Hearings are open to the public. During the summer months, guided tours of the Supreme Court of Canada Building are available; group visits are possible through prior arrangement during the rest of the year. The Supreme Court Building is open to the public from 9:00 a.m. to 5:00 p.m. It is wheelchair accessible, with assistance.

SUPC 2
Bulletin of the Supreme Court: the Bulletin is issued weekly when the Court is in session. The annual subscription is $100.00 plus GST.
Inquiries: Ottawa/Hull (613) 996-7567.

Tax Court of Canada (TCC)

Centennial Towers, 2nd Floor
200 Kent Street
Ottawa, Ontario
K1A 0M1

Information: Ottawa/Hull (613) 992-0901; regional offices *see* Part II, Addresses.

TCC 1
The Tax Court of Canada was established in 1983 to replace the Tax Review Board, whose members became judges. On 22 September 1988, An Act to amend the Tax Court of Canada Act and other acts in consequence thereof received Royal Assent.
Under amending legislation, the Court has exclusive jurisdiction to hear and determine references and appeals on matters arising under the Income Tax Act, the Canada Pension Plan, the Old Age Security Act, the Petroleum and Gas Revenue Tax Act, Part III of the Unemployment Insurance Act and Part IX of the Excise Tax Act. The Court also has jurisdiction to hear and determine appeals under the War Veterans Allowance Act and the Civilian War Pensions and Allowances Act from an adjudication of the Veterans Appeal Board regarding what constitutes income. Under the informal procedure, paperwork is kept to a minimum and, generally speaking, the rules of evidence are not stringently applied. In cases involving larger amounts, the general procedure is analogous to that in the Federal Court of Canada – Trial Division and the rules of evidence are applied in the ordinary way. The practice and procedures in appeals, other than those under the Income Tax Act, are governed by other rules, for example, Tax Court of Canada Rules of Procedure (Unemployment Insurance Act).
The Court has its own court accommodations in Vancouver, London, Toronto, Ottawa and Montreal and shares accommodation with the Federal Court of Canada in Edmonton, Calgary, Winnipeg, Quebec City, Halifax and Fredricton. In other locations, the Court uses the facilities of the provincial courts, where available, or leases commercial accommodation. For income tax appeals, the Court sits at roughly 28 locations throughout Canada. For unemployment insurance appeals, because of the provisions of the legislation, the Court may sit in over 80 locations. This includes sittings in each province and in the territories. The Court with its headquarters in Ottawa consists of the Chief Judge, the Associate Chief Judge and 20 other judges plus three supernumerary judges with the possibility of additional judges electing to become supernumerary in 1992-93. To ensure the expeditious hearing of appeals, the Chief Judge may, with the approval of the Governor in Council, appoint deputy judges. There are currently seven deputy judges.



Departments, Agencies, Crown Corporations

Atlantic Canada Opportunities Agency (ACOA)

Head Office
644 Main Street
(P O Box 6051)
Moncton, New Brunswick
E1C 9J8

Information: Moncton (506) 851-2271, or toll-free 1-800-561-7862; regional offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for the Atlantic Canada Opportunities Agency

The Agency's mandate is to co-ordinate and plan all federal activities contributing to the economic growth of the Atlantic region – in particular, procurement, training and skills development, job creation, technology infrastructure development and local investment promotion. The Agency is responsible for federal policy and programs regarding small- and medium-sized business and industrial development in the region and works closely in co-operation with provincial governments and the private sector.

ACOA 1
ACOA Action Program: through this program, businesses within the eligible sectors can obtain financial assistance to carry out feasibility and market studies, design a new product or develop new technology, undertake a capital investment, implement a marketing plan bid for, or acquire, procurement contracts.
Through the Innovation Element, ACOA may contribute up to 60 percent of the eligible costs of projects to advance the level of technology in use in the region, improve productivity or develop new or improved products.
The Business Studies Element may assist in the cost of engaging qualified consultants to investigate ideas and improve the quality of management. Studies that seek to improve the viability of an operation, establish a marketing plan or support an Innovation project may receive up to 75 percent of eligible costs. Business plans/feasibility studies in support of establishment, modernization or expansion projects may receive up to 50 percent of eligible costs.
A capital investment contribution may be available depending on evaluation of viability and economic benefit. For projects up to $200 000 in eligible costs, up to 50 percent of capital costs may be available for new facility establishment. Up to 30 percent of capital costs may be available for expansion or modernization of existing facilities, including replacement or relocation. For projects between $200 000 and $10 000 000 in eligible costs, up to 25 percent of eligible costs up to a maximum of $500 000 may be available. This assistance does not apply to mergers, acquisitions or refinancing.
The Action Program may provide loan insurance for 85 percent of eligible loans for new capital investments. This applies when the business cannot get adequate funding from a financial institution for the project. Applicants are not eligible for loan insurance unless the loan is at least $100 000. Loan insurance is not available for mergers, acquisitions or refinancing. Projects up to $20 000 000 in eligible costs may qualify for contributions towards interest costs.
Under the Business Support Element, assistance for up to 50 percent of the eligible costs to a maximum of $500 000 may be provided for non-commercial projects of up to $10 000 000 in eligible costs. To qualify these projects must provide a proven service to business in areas such as entrepreneurship, marketing, training or technology transfer.
Supplier development assistance may take the form of up to 75 percent of eligible costs associated with bid preparation and up to 50 percent of the eligible costs related to all other activities such as preproduction costs, specialized training, certification and licensing. A $250 000 ceiling on contributions is in place.
Marketing development assistance cannot exceed 50 percent of the eligible costs of the project, except for the cost (salaries) of hiring qualified personnel for the implementation of a marketing plan. The cost contribution for qualified personnel will not exceed 75 percent during the first year, 50 percent during the second and 25 percent during the third year.

ACOA 2
Co-operation Program: the objective of this program is to improve the environment for economic growth in Atlantic Canada through co-operation with all levels of government, the private sector and institutions.
The program provides a policy framework and strategic federal plan for federal-provincial agreements and for direct federal initiatives with private-sector firms, organizations and associations.
Initiatives which support priority themes of entrepreneurship, market and trade development, innovation and technology transfer, human-resource development and the environment are candidates for funding.

Atomic Energy Control Board (AECB)

Head Office
Martel Building
270 Albert Street
(P O Box 1046, Station B)
Ottawa, Ontario
K1P 5S9

Information: Ottawa/Hull (613) 995-5894; Regional Offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

AECB 1
The mission of the Atomic Energy Control Board (AECB) is to ensure that the use of nuclear energy in Canada does not pose undue risk to health, safety,

Atomic Energy Control Board *(continued)*

security and the environment. This is accomplished by controlling the development, application and use of nuclear energy in Canada, and by participating on behalf of Canada in international measures of control. The AECB achieves regulatory control of nuclear facilities and nuclear materials through a comprehensive licensing system. This control provides assurance that Canada's national policies and international commitments relating to the non-proliferation of nuclear weapons and other nuclear explosive devices are met. This is carried out by licence conditions, and by controlling the import and export of such materials in co-operation with other federal goverment agencies, according to safeguard policies of the Canadian government.

Atomic Energy of Canada Limited (AECL)

Corporate Office
344 Slater Street
Ottawa, Ontario
K1A 0S4

Information: Ottawa/Hull (613) 237-3270; AECL CANDU customer service hot line, toll-free 1-800-268-5877; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

Atomic Energy of Canada Limited is responsible for the research and development of peaceful uses of nuclear energy, including the development of nuclear power systems and the application of radioisotopes and radiation in medicine and industry.

AECL 1
CANDU Reactors/Maintenance: AECL CANDU maintains the CANDU reactor, which uses natural uranium to produce heat through fission for the generation of electrical power.
Inquiries: Mississauga (416) 823-9040; Montreal (514) 871-1116; or call toll-free 1-800-268-5877.

AECL 2
CANDU Reactors/Design: AECL CANDU is responsible for the design (in accordance with Atomic Energy Control Board guidelines) of CANDU nuclear reactors.
Inquiries: Mississauga (416) 823-9040.

AECL 3
CANDU Reactors/Marketing: AECL CANDU has full responsibility for the international marketing of the CANDU reactor system and related technologies.
Inquiries: Mississauga (416) 823-9040.

AECL 4
Atomic Energy/Research: AECL Research carries out basic research, supports Canada's nuclear power program, develops new applications for nuclear energy products and produces radioisotopes for medical and industrial uses.
Inquiries: Ottawa/Hull (613) 237-3270; Chalk River (613) 584-3311; Pinawa (204) 753-2311.

AECL 5
Atomic Waste Disposal/Research: AECL Research carries out research on methods of permanent and safe disposal of nuclear wastes.
Inquiries: Pinawa (204) 753-2311.

Agriculture Canada (AGR)

Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
Ottawa, Ontario
K1A 0C5

Information: Ottawa/Hull (613) 995-8963; other offices, experimental farms and research stations: *see* Part II, Addresses. For the Agricultural Stabilization Board *see* AGR 22 below; for the Farm Debt Review Board *see* AGR 26 below; for information on pesticides *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of Agriculture

The Department is responsible for federal policies, programs and regulations relating to agriculture and food. It is involved in such activities as grading and inspection, seed certification, the regulation of pesticides, feeds and fertilizers, scientific research, international agricultural liaison, farm loan and advisory services and the dissemination of information. Diagnostic and control programs for animal diseases, market development programs, and market forecasts and reports also come under the Department's jurisdiction.

Research (AGR 1 – AGR 4)

AGR 1
Research Grants: promoting the federal government's objective of encouraging industry to participate in funding research, this program supports graduate students and post-doctoral fellows working in disciplines and on projects consistent with the specific needs of Canadian agriculture. The program is open to Canadian faculties of agriculture and veterinary medicine. Other faculties may participate by submitting joint proposals with a faculty of agriculture or veterinary medicine either in their university or in another university. Grants under the Visiting Fellowship in Canadian Government

Laboratories Program are also available. Both programs are administered by the Natural Sciences and Engineering Research Council of Canada.
Inquiries: Research Branch, Research Program Service, Ottawa/Hull (613) 995-7084.

AGR 2
Internal Research Programs: the Research Branch programs are designed to improve the long-term marketability of Canadian agri-food products. The aims are to manage and conserve land and water resources for a sustainable agriculture industry that is adaptable to climatic change; to increase the efficiency of animal production and quality and safety of products in the areas of beef, dairy, swine, poultry, sheep and honey bees; to increase the efficiency of crop production and the quality and safety of products from cereals, oilseeds, forages, field crops, vegetables, tree fruits and berries, and ornamentals; to increase the use and market value of agricultural commodities in the food production and processing industries, with emphasis on new technologies, new uses for standard ingredients, food safety and nutrition, and better storage.
Inquiries: Research Branch, Ottawa/Hull (613) 995-7084.

AGR 3
Animal and Plant Health: the Animal and Plant Health Directorate protects Canada's agricultural and forestry industries, and the marketability of their products, through disease prevention, surveillance, control, eradication and certification programs. Importation of animals, plants, their products and other agricultural commodities of risk, is regulated by disease certification requirements, and by test, inspection and quarantine procedures. This is to prevent exotic and other important pests and diseases from gaining entry into Canada. Commodities for export are inspected, tested and certified to ensure they are in compliance with the import conditions of foreign countries. Continuing negotiations with foreign countries ease trade and health conditions and gain access to new foreign markets.
Inquiries: Food Production and Inspection Branch, Animal and Plant Health Directorate, Ottawa/Hull (613) 992-2114 or request regional office *see* Part II, Addresses.

AGR 4
Agricultural Research/Inventory: the Department maintains inventories of pest management, agricultural and food-related research and development in Canadian universities and industry as well as in the provincial and federal governments.
Inquiries: Research Branch, Research Program Service, Ottawa/Hull (613) 995-7084.

Food Production and Inspection (AGR 5 – AGR 12)

AGR 5
Consumer Protection/Food Inspection: through the Food Production and Inspection Branch, the Department is responsible for grading, inspecting, licensing, regulating agricultural production inputs, import and export inspection services and certification, quarantine controls, eradication procedures and communicating with industry and consumers on food safety.

AGR 6
Meat Inspection: the meat inspection program deals with the inspection of meats for interprovincial movement, as well as exported and imported meat products.
Inquiries: Food Production and Inspection Branch, Meat and Poultry Products Division, Ottawa/Hull (613) 995-5433.

AGR 7
Agricultural Chemicals/Technical Information: technical pesticide information is available from the Pesticides Directorate. All products registered under the Pest Control Products Act such as insecticides, fungicides, herbicides, disinfectants, pool chemicals and wood preservatives are included in the program.
Inquiries: Ottawa/Hull (613) 993-4544 or toll-free 1-800-267-6315.

AGR 8
Race-track Supervision: the Race Track Division protects the wagering public against fraudulent practices by ensuring the integrity of pari-mutuel betting on racehorses. The Division conducts daily on-site auditing of betting activities, and provides photo-finish, video race surveillance and equine drug-control services. It also performs extensive research relating to the use of drugs on horses.
Inquiries: Food Production and Inspection Branch, Race Track Division, Ottawa/Hull (613) 998-4922.

AGR 9
Agri-food Product Safety: the Agri-Food Safety and Strategies Division develops strategies to address standards as well as consumer, industry and trade concerns about food safety; provides the scientific and technical support to all agri-food inspection programs in areas of risk assessment, residue testing, epidemiology and bacteriology; and is responsible for a process, formula and label review and registration system. The Division provides the focus for a multicommodity, multidisciplinary approach to program delivery, resource utilization and international developments.
Inquiries: Food Production and Inspection Branch, Food Inspection Directorate, Ottawa/Hull (613) 995-5433 or nearest regional office *see* Part II, Addresses.

AGR 10
Dairy Products: under the authority of the Canada Agricultural Products Act and the Dairy Products Regulations, dairy products which are imported, exported or moved from federally registered plants are subject to inspection to ensure they are safe, wholesome and graded for economically significant factors as well as labelled and packaged to prevent fraud.
Inquiries: Ottawa/Hull (613) 995-5433 or nearest regional office *see* Part II, Addresses.

Agriculture Canada *(continued)*

AGR 11
Processed Products Inspection: processed fruit and vegetable products, honey and maple products which are marketed internationally or interprovincially must be prepared in establishments registered under the Canada Agricultural Products Act, and Processed Products, Honey or Maple Products Regulations. Such establishments are inspected regularly for compliance with good manufacturing practices and established sanitation standards. Products from these establishments are sampled, graded and analysed to ensure they are safe, wholesome and labelled correctly to avoid fraud. Imported products must meet the same regulations as Canadian products.
Inquiries: Food Production and Inspection Branch, Food Inspection Directorate, Ottawa/Hull (613) 995-5433 or nearest regional office *see* Part II, Addresses.

AGR 12
Fresh Fruit and Vegetable Inspection: domestic and imported produce is inspected prior to international or interprovincial trade to ensure compliance with federal standards as set out in the Canada Agricultural Products Act and the Fresh Fruit and Vegetable Regulations. This ensures that produce imported, exported or moved domestically is safe, wholesome and graded for economically significant factors as well as packed, labelled and traded in accordance with law. Produce dealers and warehouses are also registered annually. Dealers marketing internationally or interprovincially are required to hold a federal produce licence as set out by the Licensing and Arbitration Regulation. Disputed produce transactions are arbitrated by a federally appointed Board of Arbitration and Review Tribunal. A licensing and arbitration manual is published.
Inquiries: Food Production and Inspection Branch, Food Inspection Directorate, Ottawa/Hull (613) 995-5433 or nearest inspection office *see* Part II, Addresses.

Grains and Oilseeds (AGR 13 – AGR 21)

AGR 13
Western Grain Stabilization: the Western Grain Stabilization Administration (WGSA) was established as a jointly funded income stabilization program designed to protect producers from severe fluctuations in income. The program was based on the joint participation of grain producers and the federal government. The WGSA has been replaced with the tripartite safety-nets programs, GRIP and NISA *see* AGR 19 and AGR 20.
Inquiries: Grains and Oilseeds Branch, WGSA, Winnipeg (204) 983-3384.

AGR 14
Prairie Grain Advance Payment Act: this program improves Prairie grain producers' cash flow during periods when they must hold their inventory on the farm. Within the Canadian Wheat Board designated area, eligible producers of wheat and barley can receive an advance until quotas are open and delivery opportunities improve. Policy Branch.
Inquiries: Grains and Oilseeds Branch, Ottawa/Hull (613) 996-4913.

AGR 15
The Grain Marketing Bureau: the Bureau is responsible for all international trade matters relating to grains and oilseeds and their products. Activities include the development of trade policy, participation in multilateral and bilateral negotiations such as GATT or the Canada-US Trade Agreement, marketing, expansion and development of markets, and assistance to industry in the development and marketing of new grains and oilseeds products. One of the Bureau's major responsibilities is the management of the federal Credit Grain Sales Program, in conjunction with the Canadian Wheat Program. The Bureau also assists in establishing Canadian Wheat Board initial payments to producers for wheat and barley. It works closely with the International Programs Directorate of Agriculture Canada, the Department of External Affairs, industry, the Canadian Wheat Boards, and various other Crown agencies and quasi-governmental organizations involved in the agri-food industry.
Inquiries: Grains and Oilseeds Branch, Ottawa/Hull (613) 996-8324.

AGR 16
The National Grains Bureau: the National Grains Bureau (NGB) is the domestic policy and planning arm of the Grains and Oilseeds Branch. One of the Bureau's key policy and program accomplishments over the last year is the development and implementation of the new generation of grains and oilseeds safety nets, GRIP and NISA. These programs were developed in conjunction with producers, industry and both levels of government. They are currently being expanded to include other commodities. The NGB has a mandate to work directly with industry to address issues and develop domestic policy options for the grains and oilseeds sector. As part of this mandate the Bureau manages the Grains 2000 program, which involves industry, farm groups and the academic community in the policy development process.

AGR 17
Co-operatives Secretariat: the Department provides administrative services to the Co-operatives Secretariat which was established on 1 April 1987. Its mandate is to support the Minister of State (Grains and Oilseeds) in his or her responsibilities related to the co-operative sector; to provide services to the Interdepartmental Committee on Co-operatives; and to liaise with Canadian co-operatives. The objective of the Secretariat is to focus on the federal government's commitment to the co-operative sector, including co-ordinating the development and implementation of national policies that address the contribution of co-operatives to the economic and social growth of the country.
Inquiries: Grains and Oilseeds Branch, Ottawa/Hull (613) 995-4787.

AGR 18
Priorities and Strategies Directorate: the Priorities and Strategies Directorate is responsible for working with industry, other branches of Agriculture Canada and other federal departments and agencies to ensure the

integration of grains and oilseeds sectoral priorities into federal government policy, legislation and program decisions. The Directorate is closely linked with the National Grains Bureau in Winnipeg.
Inquiries: Grains and Oilseeds Branch, Ottawa/Hull (613) 996-4913.

AGR 19
Gross Revenue Insurance Plan: the Gross Revenue Insurance Plan (GRIP) is a revenue insurance program that builds on conventional crop insurance by offering combined price support and yield protection for comprehensive income protection. The program was developed through the co-operation of producers, industry and both the federal and provincial governments and is cost-shared by producers, provinces and the federal government. GRIP is national in scope to ensure equity to farmers across Canada. It is currently being implemented as a transition program in nine provinces, with program differences reflecting differences in provincial crop insurance programs. Outstanding policy issues are being resolved during this transition period. Efforts are currently being directed towards offering GRIP to other commodities. GRIP was designed as part of a "whole-farm" approach to income stabilization and is complementary to the Net Income Stabilization Account program *see* AGR 20.
Inquiries: Grains and Oilseeds Branch, Ottawa/Hull (613) 996-4913.

AGR 20
Net Income Stabilization Account: the Net Income Stabilization Account (NISA) program enables producers to make contributions to individual accounts, which will be matched by the federal and provincial governments. The program allows farmer withdrawals from individual accounts when income is low. For tax years 1990 and 1991, the program has been more flexible, offering incentives for producers and provinces to join the program and allowing farmers to access funds in the account almost immediately. For 1990, NISA applied to grains and oilseeds, special crops including farm-fed grain, and to edible horticulture crops not included under the National Tripartite Stabilization Program. NISA was designed as part of the "whole farm" approach to income stabilization, and is complementary to the Gross Revenue Insurance Plan *see* AGR 19.
Inquiries: Net Income Stabilization Administration, Winnipeg (204) 983-0761 or Toll-free 1-800-665-NISA.

AGR 21
Cash Flow Enhancement Program (CFEP): the program allows producers to obtain interest-free cash advances on loans up to $50 000 under the Prairie Grain Advance Payments Program (PGAPA) and the Advance Payments for Crops Act (APCA). Advances of up to $250 000 are available under the PGAPA and APCA on the basis of value of crop inventory. The CFEP is an ad hoc program available for the 1990-91 and 1991-92 crop years.
Inquiries: Grains and Oilseeds Branch, Ottawa/Hull (613) 996-4913.

Farm Financial Programs (AGR 22 – AGR 27)

AGR 22
National Tripartite Stabilization Programs (NTSP): the programs are operated under multilateral federal-provincial agreements. NTSP covers the following commodities: hogs, slaughter cattle, feeder cattle, cow-calf, lambs, apples, honey, onions, sugar beets, white pea beans, other coloured beans, kidney and cranberry beans.
Inquiries: Farm Financial Programs, Ottawa/Hull (613) 995-5880.

AGR 23
Farm Financial Programs: the Directorate manages the federal responsibilities under the Farm Income Protection Act (NTSP, GRIP, RIP, Crop Insurance), the Agricultural Products Board Act, the Agricultural Products Co-operative Marketing Act, the Advance Payments for Crops Act, the Farm Improvement Marketing Co-operative Loans Act and some aspects of the Prairie Grain Advance Payments Act, the Farm Debt Review Board and the Commodity-Based Loans Act. It has also been traditionally involved in the development and delivery of ad hoc assistance.
Inquiries: Farm Financial Programs, Ottawa/Hull (613) 995-5880.

AGR 24
Crop Insurance: the Crop Insurance Program protects farmers against crop losses caused by natural perils. Under this federal-provincial program, financial contributions are made towards farmers' premium costs. The program operates under bilateral annual federal-provincial agreements.
Inquiries: Farm Financial Programs, Ottawa/Hull (613) 957-7078.

AGR 25
Advance Payments for Crops: the Advance Payments for Crops Act provides producers with an incentive to store products by supplying advance payments. The Minister of Agriculture guarantees these advances through eligible producer organizations, which must administer this program on behalf of their members. The Act applies to all storable crops grown in Canada, except grains grown within the area administered by the Canadian Wheat Board.
Inquiries: Farm Financial Programs, Ottawa/Hull (613) 957-7078.

AGR 26
Farm Improvement and Marketing Co-operatives Loans (FIMCLA): this program guarantees loans made by banks and other designated lenders to farmers for the improvement and development of farms. Loans are available for major repairs to implements and equipment, construction, repairs of farm buildings, purchase of livestock or additional land, land clearing and irrigation systems as well as for processing, distribution or marketing of farm products by co-operative associations.
Inquiries: Farm Financial Programs, Ottawa/Hull (613) 957-7078.

Agriculture Canada *(continued)*

AGR 27
Agricultural Products Board: the Board provides producers with marketing support when they are receiving low prices because their agricultural commodities are in over-abundant supply. It is empowered to buy, store or process surplus commodities and to sell or export them when market prices have improved. This increases the financial return to the producers when they are ready to sell their commodities, even though a market may not exist at that time.
Inquiries: Farm Financial Programs, Ottawa/Hull (613) 995-5880.

Agri-Food Development (AGR 28 – AGR 46)

AGR 28
Farm Debt Review Board: the Board administers the Farm Debt Review Act in every province, ensuring that farms experiencing either financial difficulty or insolvency have access to an impartial, third-party review of the individual farm's circumstances and of possible financing or refinancing options. The purpose of the review is to achieve a voluntary and mutually satisfactory agreement between the farmer and creditor(s).
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554; or the provincial Farm Debt Review Board *see* Part II, Addresses.

AGR 29
Financial Assistance to Tobacco Producers: the department assists tobacco producers in adjusting to the decline of the industry and in finding suitable alternatives to tobacco production. The Tobacco Transition Adjustment Initiative provides transition payments to growers wishing to leave the tobacco industry.
Inquiries: Agri-Food Development Branch, Horticulture and Special Crops Division, Ottawa/Hull (613) 995-9554.

AGR 30
Showcase Herds: the Department maintains showcase herds in Ottawa of dairy and beef cattle, sheep and swine available in Canada. These herds provide foreign and Canadian visitors with a display of modern production practices.
Inquiries: Agri-Food Development Branch, Dairy Division, Ottawa/Hull (819) 994-0246.

AGR 31
Agricultural Products/Market Development and Information: the Agri-Food Development Branch is responsible for market expansion and increased marketing effectiveness for Canadian agricultural products both domestically and internationally. It provides market information reports and assistance in product promotion; analyses current issues and discusses trends in the food industry; outlines developments in the retail, food service and other distribution sectors and draws implications from these developments for other sectors of the agri-food system; collects prices, sales and inventories of various commodities from private-sector sources in Canada and abroad; gathers trade statistics on Canadian agricultural exports/imports; collects data and relevant information concerning policies and programs in Canada, competing countries and importing nations; publishes market information and intelligence; and liaises with the private sector and government departments and agencies.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554.

AGR 32
Canadian Agri-Food Development Initiative (CAFDI): this program supports economic development in the Canadian agricultural and food products industries by providing cost-shared financial assistance for selected projects in the development of markets, production, processing and human resources. Organizations eligible for project funding include corporations, co-operatives, partnerships, universities, industry associations and non-profit organizations.
Inquiries: Agri-Food Development Branch, National Programs Directorate, Ottawa/Hull (613) 995-9554; or regional offices *see* Part II, Addresses.

AGR 33
Agricultural Products Marketing Act (APMA): under the APMA, provincial commodity marketing boards and agencies may assume authority to market their agricultural commodities in interprovincial and export trade. The boards and agencies are empowered to collect levies applied to these commodities where applicable under provincial legislation.
Inquiries: Agri-Food Development Branch, National Programs Directorate, Ottawa/Hull (613) 995-9554.

AGR 34
Fairs and Exhibitions Program: financial assistance is available to fairs and exhibitions, producer associations and non-profit organizations in the agricultural sector to assist in funding local, national and international events that improve Canadian agricultural production. The program supports four objectives: marketing, technology transfer/education, training and development of rural people, and agricultural awareness.
Inquiries: Agri-Food Development Branch, National Programs Directorate, Livestock Services Section, Ottawa/Hull (819) 994-0246.

AGR 35
International Programs: the International Programs Directorate plans, co-ordinates and implements the Department's international programs and international relations, as well as co-ordinating involvement with multinational organizations such as, the Food and Agriculture Organization (FAO), the World Food Council and the Inter-American Institute for Agricultural Co-operation (IIAC). It assists the industry in the development of export markets. The Directorate is responsible for agricultural aid programs and technical assistance missions. It also provides information and intelligence services on foreign agriculture.
Inquiries: Agri-Food Development Branch, International Programs Directorate, Ottawa/Hull (613) 993-6671.

AGR 36
Conservation for National Agricultural Resources: these programs address the sustainability of natural resources used by agriculture. In co-operation with provincial governments and producer organizations, the Department provides financial assistance for projects which promote the research, development and adoption of conservation technology and management practices. In western Canada, the focus is on the conversion of marginal lands from cropping practices requiring annual cultivation. In eastern Canada the focus is broader and, in addition to soil gradation, includes activities and projects which reduce the impact of agriculture on water quality. The adjustment and development measures are funded through such programs as the Environmental Sustainability Initiative, Permanent Cover Program, Land Management Assistance Program and the Green Plan as well as the National Soil Conservation Program.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554.

AGR 37
Atlantic Livestock Feed Initiative (ALFI): Alfi is designed to develop a competitive and expanded livestock feed sector that is economically viable over the long term.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554 or nearest regional office *see* Part II, Addresses.

AGR 38
Special Atlantic Livestock Initiative (SALI): SALI focuses on productivity improvement on farms, industry support, customer service and financial support for the producers of hogs, beef and sheep.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554; Truro, Nova Scotia (902) 893-0068.

AGR 39
Regional Agri-Food Development Initiative: each provincial department of agriculture is a party to the agreement negotiated and signed in their province. These initiatives assist the agri-food industry in improving competitiveness, self-reliance and long-term sustainability of farms in the respective provinces. They also help identify and develop domestic and export market opportunities; encourage the development of production and processing activities; improve productivity and quality of agri-food products; and increase the contribution of the sector to the economy.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554.

AGR 40
Grape and Wine Program: this program provides financial assistance to producers wishing to remove grape vines from production.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554.

AGR 41
Agri-Food Industry Market Strategies (AIMS): AIMS is a joint program of Agriculture Canada and External Affairs and International Trade. The initiative co-ordinates export market development support to Canadian agri-food industry association.
Inquiries: Agri-Food Development Branch, International Programs Directorate, Ottawa/Hull (613) 993-6671.

AGR 42
Genetic Improvement: to improve the competitiveness of the Canadian livestock industry, the Department provides scientific and technical support for the identification, promotion and improvement of genetically superior breeding stock.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554 or (819) 994-0246.

AGR 43
Farm Management Initiative: the initiative provides funding for the upgrade of farm management skills to enhance the economic sustainability of Canadian agriculture. Activities include the development and delivery of farm management training courses and the identification of needs for farm management training, services and information.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554.

AGR 44
Assistance to 4-H: funding is provided to provincial 4-H councils and the Canadian 4-H Council to support the continuation of the 4-H movement in Canada and its goals of promoting responsible citizenship, leadership, social awareness and independence in its membership through achievements in skill developing projects. Financial assistance is also provided for multiregional projects related to skills development, rural leadership training and agricultural awareness.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (819) 994-0246.

AGR 45
Animal Pedigree Act: the Agri-Food Development Branch administers the Animal Pedigree Act and approves amendments to the by-laws of breed associations. It participates or conducts inspections and examinations of the business affairs of breed associations and of the private breeding records of members and breed associations. It assists the industry in understanding the Animal Pedigree Act which promotes breed improvement and provides for the establishment of animal pedigree associations that are authorized to register and identify animals that, in the opinion, of the Minister, have significant value.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (819) 994-0246.

AGR 46
Food Industry (FIND) Data Base: FIND contains information to assist the food industry with no duplication of information available on commercially prepared on-line data bases. Services include information on funding and assistance programs for the food industry; profiles of pilot scale equipment held by publicly funded food research establishments; market research surveys and studies of consumer trends; strategies, issues and recommendations for the food sector; reports on various agri-food issues such as food irradiation, modified atmosphere packaging, nutrition, international marketing opportunities; specialty crops, marketing and other information; calendar of upcoming food industry events; a listing of non-governmental organizations involved in the food industry. The data base is being expanded to include Canadian Food regulations, changes to US Food regulations,

Agriculture Canada *(continued)*

environmental information and a list of other sources of information of which small companies may be unaware.
Inquiries: Agri-Food Development Branch, Ottawa/Hull (613) 995-9554.

Policy (AGR 47)

AGR 47
Farm Women's Advancement Program: the program provides financial assistance to Canadian farm women's organizations for selected information, education, participation, promotion and organizational activities to further the equality of Canadian farm women. The program focuses on economic and social issues. It supports activities sponsored by farm women's organizations to increase farm women's access to land, capital, credit, economic development programs and appropriate production and management training.
Inquiries: Policy Branch, Ottawa/Hull (613)995-5880.

Prairie Farm Rehabilitation (AGR 48)

AGR 48
Prairie Farm Rehabilitation Administration (PFRA): the Administration helps strengthen and diversify the agricultural and rural economy of the prairies and the Peace River region of British Columbia by supporting and implementing soil conservation measures and water development projects. PFRA provides technical and financial assistance to farmers, ranchers, conservation groups and local and provincial governments for soil conservation and water development activities.
Inquiries: PFRA, Regina (306) 780-5088; or regional offices *see* Part II, Addresses.

Bank of Canada (BC)

234 Wellington Street
Ottawa, Ontario
K1A 0G9

Information: Ottawa/Hull (613) 782-8111; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Finance

The Bank of Canada formulates and implements monetary policy and acts as fiscal agent to the Government of Canada. The Bank of Canada Act gives the Bank the sole right to issue notes intended for circulation in Canada.

BC 1
Canada Savings Bonds: the Bank of Canada provides services to the public related to the sale and administration of Canada Savings Bonds.

BC 2
Government of Canada (Direct Marketable) Bonds: Government of Canada bonds are issued for terms of two to 25 years by allocation and auction to chartered banks and investment dealers in denominations from $1000 to $1 million. The bonds carry a fixed interest rate, but are bought and sold in the secondary market by corporations and individuals at a price to give a yield to maturity which reflects market interest rates at the time of the transaction.

BC 3
Treasury Bills: treasury bills are short-term debt obligations of the government issued for 91, 182 or 363 days. Available in denominations from $1000 to $1 million, they are sold for a discount at a weekly auction to chartered banks and investment dealers, and may subsequently be resold before maturity to corporations, individuals and other financial institutions.

BC 4
Unclaimed Bank Balances: the Bank Act requires that accounts of individuals and corporations at chartered banks, which have been dormant for 10 years be transferred to the Bank of Canada, where they are held in safekeeping. After a further period of 20 years, small balances are transferred to the Consolidated Revenue Fund.

BC 5
Damaged Bank Notes: as the sole bank note issuer in Canada, the Bank of Canada will refund full or even partial value for notes which have been damaged or mutilated while in the hands of the public. Identifiable remnants may be forwarded by any financial institution to the Bank of Canada on a collection basis. Valuation is based on the proportion of the physical note which is identifiable.

BC 6
Exchange and Interest Rate Information: together with other economic and financial statistics, the Bank of Canada publishes selected exchange and interest rate information in its *Monthly Review* and *Weekly Financial Statistics*, both of which are available by subscription.

BC 7
Currency Museum: the galleries of the Currency Museum exhibit money and artifacts that served as money in both the Old World and the New World. This comprehensive display of Canadian and foreign notes and coins is part of the National Currency Collection.

Canadian Advisory Council on the Status of Women (CACSW)

110 O'Connor Street, 9th Floor
(P O Box 1541, Station B)
Ottawa, Ontario
K1P 5R5

Information: Ottawa/Hull (613) 992-4975; regional and local offices *see* Part II, Addresses.

Minister responsible:
Minister Responsible for the Status of Women

The Canadian Advisory Council on the Status of Women was established in 1973 to advise the federal government on issues affecting women and to promote public awareness of those issues. The Council co-operates with national women's groups and provincial advisory councils on a regular basis. It also maintains a documentation centre where books, periodicals and documents on women's issues are available to researchers and the public.

CACSW 1
Research/Women's Issues: the Council conducts research into women's issues to make recommendations to the government and to inform the public. In addition to making its research results available to women's groups, governments and the public, the Council distributes its publications to universities, colleges, regional and public libraries, ministries of education and offices of federal government women's programs.

Copyright Board Canada (CB)

56 Sparks Street, Suite 800
Ottawa, Ontario
K1A 0C9

Information: Ottawa/Hull (613) 952-8621.

Minister responsible:
Minister of Consumer and Corporate Affairs

CB 1
The Copyright Board Canada has jurisdiction over the fixing of royalties payable: to performing rights societies for the public performance of musical and dramatic-musical works, to collecting bodies for the retransmission of distant radio and television signals, and to licensing bodies for any other acts protected by copyright where there is disagreement between the licensing body and the users, or when the Director of Investigation and Research, appointed under the Competition Act, considers that an agreement filed with the Board is contrary to the public interest and requests the Board to examine this agreement. The Board also issues non-exclusive licences for any act protected by copyright, with respect to published works, where the owner of the copyright cannot be located, and conducts studies, if requested to do so by the Minister of Consumer and Corporate Affairs.

Canadian Broadcasting Corporation (CBC)

Head Office
1500 Bronson Avenue
(P O Box 8478)
Ottawa, Ontario
K1G 3J5

Information: Ottawa/Hull (613) 724-1200;
Telecommunications Device for the Deaf (TDD)
Ottawa/Hull (613) 733-8868; headquarters, regional offices or local offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The CBC is a publicly owned corporation established by an Act of Parliament to provide national broadcasting services in Canada.

CBC 1
National Broadcasting Service: the CBC operates several national services which maintain high levels of Canadian content – English and French television networks, and English and French AM radio and FM stereo networks. Many of the programs on both the English and French television networks are available with closed captions for people with hearing impairments. Transmission methods include leased channels on the Canadian space satellite Anik E2, as well as more than 100 000 km of microwave and landline connections. Information is communicated to people with hearing impairments via a Telecommunications Device for the Deaf (TDD).

CBC 2
CBC National Satellite Channel: the channel makes available to Canadians, via satellite and cable, special national events, such as public hearings and provincial election coverage. Broadcasts of the proceedings of the House of Commons are now entirely produced and financed by the House of Commons Broadcast Service although the CBC is still contracted for satellite services.

CBC 3
Radio Canada International (RCI): financed by External Affairs and International Trade, this CBC radio service on shortwave is, in effect, Canada's voice abroad. RCI's information programming reflects Canada's political, economic, social and cultural spectrum to an international audience, broadcasting in seven languages. The service also produces programs for use by leading broadcasters in the world's major radio markets.

Canadian Broadcasting Corporation *(continued)*

CBC 4
CBC Northern Service: broadcasting in English, French and seven native languages, the CBC Northern Service provides radio and television broadcasting for Dene, Indian, Inuit, Métis and non-native groups in Yukon, the Northwest Territories and Northern Quebec.

CBC 5
Northern Quebec Service: the service provides most of the CBC's French and English radio and television programming, as well as some programming in Cree, to residents of Quebec's North.

CBC 6
Engineering Headquarters: the CBC's Engineering Department has been authorized to market its broadcast engineering expertise abroad, in co-operation with the private sector. Its involvement in foreign projects is limited to providing broadcast engineering knowledge and skills, while the private sector supplies the necessary equipment and services.

CBC 7
Newsworld: this is a 24-hour national satellite-delivered English language news and information specialty service.

Cape Breton Development Corporation (CBDC)

P O Box 2500
Sydney, Nova Scotia
B1P 6K9

Information: Sydney, Nova Scotia, (902) 842-2848.

Minister responsible:
Minister of State, Small Business and Tourism

CBDC 1
Coal Production: the Cape Breton Development Corporation, the largest coal producer in Eastern Canada, is responsible for the development and operation of mines and related facilities in the Sydney coalfields. Current operations consist of three producing collieries and support facilities for the preparation and local transportation of coal. The Corporation distributes coal in Canadian and international markets. It also markets coal-water fuel, an alternative for heavy fuel oil.

Canada Council (CC)

Head Office
99 Metcalfe Street
(P O Box 1047)
Ottawa, Ontario
K1P 5V8

Information: Ottawa/Hull (613) 598-4365 or (613) 598-4366 (station-to-station collect calls accepted). Other offices, *see* Part II, Addresses.

Minister responsible:
The Canada Council reports to Parliament through the Minister of Communications.

The Canada Council is an independent agency created by the Parliament of Canada in 1957 to foster and promote the arts. The Council provides a wide range of grants and services to professional Canadian artists and arts organizations in dance, media arts, music, opera, theatre, writing, publishing and the visual arts. It awards about 4200 grants each year: 3000 grants to professional arts organizations such as opera, dance and theatre companies, orchestras, film and video organizations, public art galleries, book and periodical publishers and artists' centres; and 1200 to individual artists to create works of art, do research or further their training and development. To apply for grants, artists must be Canadian citizens or permanent residents of Canada.

CC 1
Aid to Professional Artists and Arts Organizations: the Canada Council has developed over 100 programs of support which are modified regularly to meet the changing needs of the arts community. Six sections are responsible for the overall development of specific art forms. They are: Dance, Music and Opera, Theatre, Writing and Publishing, Visual Arts and Media Arts. Four other sections complement their work: the Arts Awards Service administers an extensive program of grants to individual artists; the Explorations Program supports innovative projects by individuals, groups and non-profit organizations that venture into new artistic territory; the Arts Bank purchases works by visual artists and rents them for display in government departments and non-profit organizations across Canada; and the Touring Office provides services and grants to promote touring by artists and companies in dance, theatre, music and opera.

CC 2
Public Lending Right Commission: consisting of authors, librarians and publishers, the Public Lending Right Commission was established in 1986 to administer a program of payments to Canadian authors for their eligible books catalogued by libraries across Canada. PLR payments are determined by sampling the holdings of a representative number of libraries; the more libraries in which an eligible title is found, the larger the PLR payment. The available budget

determines both the dollar value of a library "hit" and the maximum an author can earn. Cheques are issued each spring.
Inquiries: Ottawa/Hull (613) 598-4378 (Collect calls will not be accepted.)

CC 3
Other Activities: in addition to its primary role in the arts, the Council maintains the Secretariat for the Canadian Commission for Unesco and administers the Killam Program of prizes and fellowships to scholars of exceptional ability engaged in significant research projects. The Council also recognizes distinguished achievement through a number of prestigious prizes, including: the Governor General's literary awards, Canada's premier literary prizes, valued at $10 000 each; the $50 000 Molson prizes for outstanding achievement in the arts, humanities or social sciences; the $50 000 international Glenn Gould Prize for exceptional contribution to music and its communication through the use of any of the communications technologies; the $50 000 McLuhan Teleglobe Canada Award for exceptional contribution to a better understanding of the influence of communications media and communications technology on society; and the $50 000 Izaak Walton Killam Memorial prizes for recognition of a distinguished career in, and contribution to, the fields of the natural sciences, the health sciences or engineering.

Consumer and Corporate Affairs Canada (CCAC)

Head Office
Place du Portage
50 Victoria Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0C9)

Information: Ottawa/Hull (819) 997-2938;
Telecommunications Device for the Deaf,
(819) 994-0067; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Consumer and Corporate Affairs

The principal role of Consumer and Corporate Affairs Canada is to promote the fair and efficient operation of the Canadian marketplace and to balance the interests of consumers and business. Its mission includes the establishment and administration of rules and guidelines for business conduct, the transmission of accurate information to consumers, the maintenance and stimulation of competition among businesses, the establishment and enforcement of standards for trade in commodities and services, the protection from product-related hazards and the disclosure and diffusion of technological information.

CCAC 1
Consumer Policy Branch: this Branch identifies, analyses and articulates marketplace consumer issues, and is responsible for developing consumer policy on a broad range of matters in support of the Minister's consumer protection and promotion responsibilities. It also recommends and initiates programs to promote consumer interest in the government, business and voluntary sectors. It administers a grants and contributions program.

CCAC 2
Consumer Protection from Misrepresentation and Economic Loss: the Consumer Products Branch is responsible for the enforcement of legislation and the administration of voluntary programs to prevent product misrepresentation in the marketplace. Through its compliance activities, the Branch detects and prevents fraud and deception in the packaging, labelling, quality, quantity, composition and advertising of a wide range of food and non-food products. The Consumer Products Branch also ensures that consumers have accurate information necessary to choose between products.

CCAC 3
Consumer Protection – Approval and Inspection of Weighing and Measuring Devices: the Legal Metrology Branch ensures the accurate measurement of goods and services sold on the basis of measure in the Canadian marketplace. Any weighing or measuring device must first receive approval from the Legal Metrology Branch before it can be used in a trade application in Canada. A device is inspected upon installation and periodically thereafter by field staff who verify that it conforms to relevant legislation and specifications. These procedures apply to weighing and measuring devices of all types, such as light- and heavy-duty scales, electricity meters, natural gas meters and gasoline dispensers.

CCAC 4
Product Safety: the Product Safety Branch develops and enforces regulations to ensure the safety of consumer products; promotes voluntary programs to protect consumers; administers and enforces the Hazardous Products Act; and investigates products that have caused accidents or injuries to consumers. Information programs are designed to increase consumer awareness of safety precautions and reduce the number of accidents.

CCAC 5
Misleading Advertising: the Marketing Practices Branch investigates complaints concerning violations of the misleading advertising and deceptive marketing practices provisions of the Competition Act. Under its program of compliance, the Branch provides opinions on the application of the Act to proposed advertisements and promotional contests. *The Misleading Advertising Bulletin*, published quarterly, contains summaries of prosecutions that resulted in convictions as well as policy statements on various issues.

Consumer and Corporate Affairs Canada
(continued)

CCAC 6
CA Identification Numbers: under the Textile Labelling and Advertising Regulations, textile dealers in Canada may obtain CA identification numbers to use on their labels in place of their names and addresses. The Department maintains an up-to-date record of all registered CA numbers and, on request, will provide the company name and address corresponding to a given number.

CCAC 7
Conflict of Interest: the Assistant Deputy Registrar General administers the Conflict of Interest and Post-Employment Code for Public Office Holders. The office is also responsible for the application of the conflict of interest compliance measures to ministers of the Crown, their staff, parliamentary secretaries, Governor in Council appointees and ministerial appointees. The Public Registry contains public documents stating methods of compliance as well as declarations made by public office holders in compliance with these measures.

CCAC 8
Incorporation of Businesses: the Corporations Directorate administers several federal acts, including the Canada Corporations Act and the Canada Business Corporations Act. All federal business corporations, with the exception of financial intermediaries, are incorporated under the Canada Business Corporations Act, while all federal non-profit corporations are established under Part II of the Canada Corporations Act. The Corporations Directorate processes submissions made by federal corporations in accordance with the acts it administers. It also provides public access to corporate statutory filings and ensures compliance with the applicable legislation.

CCAC 9
Bankruptcy: the Bankruptcy Branch is given authority by the Bankruptcy Act to provide assistance in filing consumer bankruptcies and to protect the rights and interests of both creditors and debtors during bankruptcy proceedings. It regulates the bankruptcy process through the licensing and supervision of trustees-in-bankruptcy and is responsible for the detection of abuses of the process both before and after bankruptcy. Where required, the Branch ensures that investigations and prosecution take place. It also maintains and disseminates general and statistical information on bankruptcy.

CCAC 10
Competition Policy: the Director of Investigation and Research of the Bureau of Competition Policy conducts examinations and inquiries into possible contraventions of the Competition Act. Trade practices reviewable under the Act include mergers, abuse of dominant position, and refusal to deal. In addition, the Act includes criminal prohibitions against such things as bid rigging and price fixing. Under the provisions contained in Part VII of the Competition Act, prenotification is required for all merger proposals that exceed certain size thresholds.

CCAC 11
Copyright and Industrial Design: the Copyright and Industrial Design Branch administers the Copyright Act, which provides for the voluntary registration of copyright for original artistic, dramatic, literary or musical works; the Industrial Design Act, which provides for the registration of industrial designs of original shape or pattern, or in the form of ornamentation applied to a useful article of manufacture; and the Timber Marking Act, which provides for the registration of marks that are used to identify the ownership of timber floated down inland waterways in Quebec, Ontario and New Brunswick.

CCAC 12
Patents: the Patent Office not only issues patents but gathers and disseminates technological information found in the world's patent documents. A patent provides protection from others making, using or selling an invention and enables the inventor to sell or license his or her product. The first inventor to file an application for an invention is entitled to the patent. Although it is possible for an individual to apply for a patent, a registered patent agent should be consulted. Patents come into force on their date of issue and expire 20 years after filing (or earlier if maintenance fees are not paid). Protection, which is dependent on the granting of patents, becomes retroactive to the date of publication, 18 months after filing. The Canadian Patent Office will conduct a state-of-the-art search of technological information in Canadian and foreign patents to provide technology-based small businesses with a sample of what patents are available in their field of interest. The information can be used, among other things, to prevent duplication of research, find solutions to technological problems and identify new products for marketing.

CCAC 13
Trade-marks*: the Trade-marks Office registers trade-marks, that is, words, slogans, designs or any combination of these elements that distinguish the goods and services of one person or firm from those of another. Trade-mark owners have the right to prevent others from using their trade-marks for the same goods or services. Although it is not necessary to register a trade-mark to acquire ownership of such a mark, registration does establish broader rights, such as national protection and the right to allow others to use the trade-mark. (For example, franchising requires registration of the trade-mark and of the franchisee as a registered user of the trade-mark.) The Office also provides and maintains a computerized data base of all registered trade-marks, their owners with their addresses, the goods and services sold under trade-mark, pending and refused applications and other commercially valuable information.

*Consumer and Corporate Affairs Canada hyphenates the word "trademark" in accordance with a 1985 revised statute.

CCAC 14
Document Registration: the Registration Division of the Office of the Assistant Deputy Registrar General is a central depository for documents issued or registered by the Registrar General of Canada under the Formal Documents Regulations and other statutes. These include documents on appointments by the Governor in Council and land grants from the Crown, as well as those concerning the Railway Act and the Canada Corporations Act. The Office of the Assistant Deputy Registrar General is also the keeper of the Great Seal of Canada.

CCAC 15
Information on Measurement: this office provides information to the public on all matters related to measurement and in particular the International System of Units (SI). It is also responsible for the distribution of material published by the former Metric Commission, abolished in 1985.

CCAC 16
Lobbyists Registration: the Lobbyists Registration Act requires the registration of individuals who are paid to engage in certain lobbying activities. The Act distinguishes between two types of lobbyists. A Tier I lobbyist is an individual who is paid to provide certain types of lobbying services on behalf of a client. This includes professional lobbyists such as government relations consultants as well as lawyers, accountants and other professional advisors who provide lobbying services for their clients. A Tier II lobbyist is an employee whose job involves a significant amount of lobbying for his or her employer.

CCAC 17
Procurement Review Board of Canada: the Procurement Review Board has the authority to receive, review and decide upon complaints about federal government procurements which come under the jurisdiction of the Free Trade Agreement (FTA). Any stage of the procurement process, up to and including the awarding of a contract, may be subject for a complaint before the Board, although complaints about procurements falling outside the FTA should be addressed to the department or agency responsible for carrying out the procurement. The Board determines whether FTA requirements prescribed in the Regulation have been followed in the awarding of a contract.

CCAC 18
KIDSCARE: a national awareness program on child safety related to consumer products, KIDSCARE is aimed at reducing the number of accidents causing deaths and injuries to children. The program provides useful and colourful information to children, parents and caregivers.
Inquiries: KIDSCARE office, (613) 953-1998.

CCAC 19
The Workplace Hazardous Materials Information System (WHMIS): this group establishes through consensus, the uniform national requirements to ensure that information on the hazards of materials sold or imported, for use in a workplace in Canada is provided by suppliers to employers and employees.
Inquiries: WHMIS, (613) 953-3080.

Canadian Commercial Corporation (CCC)

Metropolitan Centre, 11th Floor
50 O'Connor Street
Ottawa, Ontario
K1A 0S6

Information: Ottawa/Hull (613) 996-0034.

Minister responsible:
Minister for International Trade

CCC 1
By serving as prime contractor in export transactions, the Canadian Commercial Corporation facilitates the sale of a wide range of goods and services from Canadian sources. It also responds to requests from foreign governments and international agencies for individual products or services by identifying Canadian firms capable of meeting the customer's requirements. The Corporation executes prime as well as back-to-back contracts and follows through with the contract management, inspection, acceptance and payment aspects of each sale.

Canadian Centre for Management Development (CCMD)

Office of the Principal
De La Salle Campus
373 Sussex Drive
Ottawa, Ontario

Touraine Campus
646 Principale Street
Touraine, Quebec
(Mail: for both campuses P O Box 420, Station A, Ottawa, Ontario, K1N 8V4)

Information: Ottawa/Hull (613) 992-8062; Touraine (819) 997-4163.

Minister responsible:
Prime Minister

CCMD 1
Established in 1988, the Centre focuses on the training, orientation and development of senior managers in the federal sector. It has three major programs:
Management Development: offers courses for managers below the level of assistant deputy minister (ADM). It comprises orientation courses, overview of government, Career Assignment Program (CAP) seminars, short courses and armchair sessions.
Advanced Management: emphasizes development services for deputy ministers, assistant deputy ministers and equivalent; develops innovative courses, lectures

Canadian Centre for Management Development
(continued)

and other activities on new or emerging information on public management; and publishes case studies on federal management.
Research: CCMD's research program seeks to enhance knowledge of public management. Research priorities are established annually and results are published in working papers. The research branch administers a fellows program supporting appointments to both CCMD and Canadian universities and also sponsors the annual John L. Manion lecture.

Canadian Centre for Occupational Health and Safety (CCOHS)

250 Main Street East
Hamilton, Ontario
L8N 1H6

Information: Hamilton, Ontario (416) 572-2981; Inquiries Services: Hamilton (416) 572-4400 or toll-free 1-800-263-8466; CCINFO Helpline: Hamilton (416) 572-4444 or toll-free 1-800-263-8340.

Minister responsible:
Minister of Labour

CCOHS 1
CCOHS is the national information resource in occupational health and safety. Created by an Act of Parliament in 1978 "to promote the fundamental right of Canadians to a healthy and safe working environment," it is funded chiefly by the federal government and is governed by a council representative of governments, labour and employers. CCOHS provides occupational health and safety information through a free and confidential inquiries service, publications and CCINFO, its computerized information service. The computerized information is available both online (CCINFOline) and on CD-ROM (CCINFOdisc). CCOHS also holds workshops on issues in occupational health and safety. The CCOHS membership program provides both standard and customized services tailored to the needs of member organizations.

Canadian Commission for Unesco (CCU)

99 Metcalfe Street
(P O Box 1047)
Ottawa, Ontario
K1P 5V8

Information: Ottawa/Hull (613) 598-4325;
Fax: (613) 598-4405.

The Canadian Commission for Unesco, an agency of the Canada Council, reports directly to Parliament.

CCU 1
The Canadian Commission for UNESCO co-operates with governments, organizations, institutions and individuals in Canada interested in the activities of the United Nations Educational, Scientific and Cultural Organization. The Commission also works with the UNESCO Secretariat in Paris and with national commissions in other member states to implement UNESCO programs. It advises the Canadian government through the Department of External Affairs and International Trade on all matters relating to UNESCO. The Commission publishes a bulletin, available free of charge, four times a year.

Canadian Dairy Commission (CDC)

Pebb Building
2197 Riverside Drive
Ottawa, Ontario
K1A 0Z2

Information: Ottawa/Hull (613) 998-9490.

Minister responsible:
Minister of Agriculture

CDC 1
The Canadian Dairy Commission administers the national dairy policy, the objective of which is to achieve a healthy, viable dairy industry. Working closely with producers, processors, exporters and provincial milk-marketing boards and agencies, the Commission advises the Minister of Agriculture on matters relating to the dairy industry. It develops policies and programs in line with industry needs while ensuring adequate supplies of quality dairy products for Canadian consumers.

Canada Deposit Insurance Corporation (CDIC)

Head Office
50 O'Connor Street, 17th Floor
(P O Box 2340, Station D)
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 996-2081; Toronto (416) 973-3887; or toll-free 1-800-461-CDIC. (1-800-461-2342)

Minister responsible:
Minister of Finance

The Canada Deposit Insurance Corporation (CDIC) is a federal Crown corporation created in 1967 to protect money deposited in member financial institutions. CDIC's members include banks, trust companies and loan companies. To obtain membership, an application must be submitted and approved. As a lender of last resort, CDIC may provide short-term loans under the provisions of the Investment Companies Act and the Co-operative Credit Associations Act.

CDIC 1
Deposit Insurance: the maximum basic protection a person may have with the same member is $60 000. Separate protection is provided for joint deposits, trust deposits and deposits held in registered retirement savings plans and registered retirement income funds. Insurable deposits include savings and chequing accounts, term deposits such as guaranteed investment certificates and debentures issued by loan companies, money orders, drafts, certified drafts and cheques and traveller's cheques issued by members. To be eligible for deposit insurance protection, a deposit must be payable in Canada, in Canadian currency. It must also be repayable no later than five years after the date of deposit.
The deposit insurance protection provided by CDIC is the same for all members. However, for deposits made in the province of Quebec with provincially incorporated members, the protection is provided by the Quebec Deposit Insurance Board (QDIB) and not CDIC.

Canada Development Investment Corporation (CDVIC)

Scotia Plaza
Suite 2703
(P O Box 320)
Toronto, Ontario
M5H 3Y2

Information: Toronto (416) 864-0333.

Minister responsible:
Minister of State (Finance and Privatization)

CDVIC 1
Canada Development Investment Corporation is a federal Crown corporation responsible for the divestiture of corporate interests of the Crown. It also manages federal shares in mixed-ownership enterprises for which divestiture is the ultimate objective, but which may require commercial strengthening before the federal shares can be sold. In certain cases where the divestiture is in stages, the Corporation manages remaining federal corporate interests directly or on behalf of the government; the management of such interests is governed by the Board of Directors by commercial decisions. The Corporation manages the federal government's investments in Canada Eldor Inc. (formerly Eldorado Nuclear Limited), Ginn Publishing Canada Inc. and Theratronics International Limited (formerly the Medical Products Division of Atomic Energy of Canada Limited). It also manages the federal government's shares in Varity Corporation and National Sea Products.

Canadian Grain Commission (CGC)

Head Office
303 Main Street, Suite 600
Winnipeg, Manitoba
R3C 3G8

Information: Winnipeg (204) 983-2749; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

CGC 1
Established in 1912 by the Canada Grain Act, the Canadian Grain Commission has two main activities: the regulation of grain handling in Canada and the establishment and maintenance of standards of quality for Canadian grains.

Canadian Grain Commission *(continued)*

The Inspection Division maintains quality control of Canadian grains as they move through the handling system. It officially inspects grain at licensed terminal and transfer elevators and supervises and controls the treatment of grain.
The Weighing Division supervises weighing of grain at licensed terminal and transfer elevators and ensures that all grain is accounted for during shipment. It audits physical elevator stocks at regular intervals and investigates excessive overages and shortages in grain receipts or shipments.
The Grain Research Laboratory assesses the quality of plant breeder's new lines, the annual harvest and commercial grain shipments; conducts basic and applied research on Canadian grains and oilseeds; and supplies technical assistance to marketers of Canadian grains and oilseeds.
The Economics and Statistics Division provides documentation to terminal and transfer elevators, conducts economic studies for the Commission and publishes statistics. It issues grain dealer and elevator licences and monitors security provisions related to licensees. It also administers the allocation of rail cars to producers who apply for this service.

Canada Harbour Place Corporation (CHPC)

999 Canada Place Way, Suite 1001
Vancouver, British Columbia
V6C 3C1

Information: Vancouver (604) 666-7200.

Minister responsible:
Minister of Transport

CHPC 1
The Canada Harbour Place Corporation is a Crown corporation established in June 1982 by federal-provincial agreement to design and construct Canada Place in Vancouver. The project includes the Vancouver Trade and Convention Centre, (converted from space used for the Canada Pavilion at Expo 86); the Pan Pacific Vancouver Hotel, built for Tokyo Canada Corporation; the World Trade Centre; and a cruise ship facility, built for the Vancouver Ports Corporation (Ports Canada). The Canada Place complex is federally owned and operated by the Corporation.

Canadian Human Rights Commission (CHRC)

Headquarters
Place de Ville, Tower A, 13th Floor
320 Queen Street
Ottawa, Ontario
K1A 1E1

Information: Ottawa/Hull (613) 995-1151;
Telecommunications Device for the Deaf (TDD) Ottawa/Hull (613) 996-5211; regional offices *see* Part II, Addresses. Collect calls are accepted throughout Canada.)

The Canadian Human Rights Commission reports to Parliament through the Minister of Justice.

CHRC 1
The Canadian Human Rights Commission administers the Canadian Human Rights Act, which requires employers and employees under federal jurisdiction to provide equal access to goods, services, facilities, accommodation or employment, without discrimination because of pregnancy or childbirth, or on the grounds of race, colour, national or ethnic origin, religion, age, sex, marital status, family status, pardoned conviction or disability (both physical and mental, including alcohol or drug dependence). Harassment on any of these grounds is prohibited. The Act also requires that men and women be paid equally for work of equal value. The Commission investigates complaints of discrimination lodged against organizations under federal jurisdiction. It also monitors the annual reports filed by federally regulated employers under the Employment Equity Act 1986 and, where appropriate, takes action under the Canadian Human Rights Act.

Correctional Investigator Canada, The (CIC)

P O Box 2324, Station D
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 993-6425.

Minister responsible:
Solicitor General of Canada

CIC 1
The Correctional Investigator investigates all complaints received from inmates or filed on their behalf, as defined in the Parole Act. The complaints may involve issues relating to the confinement of inmates in penitentiaries or problems arising from inmate supervision when temporary absence, day parole, parole or mandatory supervision has been granted. The complaint must also fall under the area of responsibility of the Solicitor General.

Canadian Intergovernmental Conference Secretariat (CICS)

110 O'Connor Street, 10th Floor
(P O Box 488, Station A)
Ottawa, Ontario
K1N 8V5

Information: Ottawa/Hull (613) 995-2341.

Minister responsible:
Prime Minister

CICS 1
The Canadian Intergovernmental Conference Secretariat (CICS) was created in 1973 by the first ministers of Canada to provide all services required for the organization and administration of federal-provincial and interprovincial meetings of first ministers, ministers and deputy ministers.
The Secretariat, as an agency of both the federal and provincial governments, acts as a neutral intergovernmental body. Its budget is supported by both orders of government and its staff includes both federal and provincial public servants. Operations are reviewed by federal and provincial senior officials designated by their first ministers. The secretary reports to all governments annually. Services include provision of a conference secretary and liaison with delegations on behalf of the chair; preparation of a conference program; registration of delegates and accreditation of media representatives; translation, printing and distribution of conference documents; provision of interpretation, media and security services; preparation of summaries of proceedings; and distribution of verbatim transcripts and other records of conference activities. The Secretariat arranges for the coding of conference documents and maintains a document archives for the use of governments and the general public. It is also the principal source of unclassified intergovernmental conference documentation for legislative, university and municipal libraries in Canada.

Canadian International Development Agency (CIDA)

Place du Centre
200 Promenade du Portage
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0G4)

Information: Ottawa/Hull (819) 997-5006 (Public Inquiries Centre); (819) 997-5456 (reception).

Minister responsible:
Minister for External Relations and International Development

CIDA 1
International Development Assistance: CIDA is responsible for about three quarters of Canada's official aid to developing countries. Its goal is to help the peoples and countries of the Third World achieve self-sustaining social and economic development. Canada's official development assistance (ODA) is divided into two categories. One half of the funding is a Partnership Program shaped by the initiatives of the government's partners in development (such as non-governmental organizations and institutions, business and multilateral organizations). These groups are responsible for planning and carrying out their own programs and projects. The other half of ODA supports Canada's National Initiatives Program of bilateral assistance and other contributions to development projects approved by the government.

CIDA 2
Government-to-Government Assistance: this program provides direct assistance to eligible developing countries in Africa, Asia, the Caribbean and Latin America. Funding is provided for specific projects that respond to the needs and priorities of developing countries; this aid is partly tied to the use of Canadian goods and services. (This initiative was formerly called bilateral development assistance.)

CIDA 3
Participation of Canadian Business in Government-to-Government Assistance: CIDA establishes and develops working relationships with Canadian industry and calls on its expertise and products to implement development projects.

CIDA 4
Non-governmental Organizations: CIDA helps Canadian voluntary organizations participate in international development efforts. Non-governmental organizations, in partnership with developing country counterparts, sponsor projects in more than a hundred countries. Funded by voluntary contributions from Canadians matched with grants from CIDA, the projects spark development at the grass-roots level.

Canadian International Development Agency
(continued)

CIDA 5
Institutional Co-operation: CIDA helps Canadian institutions (such as educational institutions, co-operatives and unions, and other social institutions) become involved in joint ventures with similar institutions in developing countries.

CIDA 6
Industrial Co-operation Program: CIDA promotes Third World industrial development through co-operative efforts with Canada's private sector. The Industrial Co-operation Program, through various contribution mechanisms, helps Canadian companies aid their counterparts in developing countries. Preference is given to small and medium-sized enterprises.

CIDA 7
Food Aid: Canadian food aid serves both humanitarian and developmental objectives. Bilateral food aid goes direct to the recipient government, which most often sells it to provide money for agricultural projects, incentive schemes to help local farmers or other long-term solutions to food problems. Multilateral food aid contributions are directed to the United Nations World Food Program, which uses them to meet emergency needs and to help developing countries become more self-reliant.

CIDA 8
International Organizations: through its multilateral aid program, Canada, together with other donor countries, supports the work of international development organizations. CIDA contributes to the United Nations agencies, Commonwealth and Francophone institutions, multilateral development banks such as the World Bank, which offers loans interest-free to developing countries, and the International Fund for Agricultural Development, which works to boost food production and overcome malnutrition.

CIDA 9
International Humanitarian Assistance: Canadian help flows to disaster victims either directly or through contributions to the work of international institutions, and Canadian and international non-governmental organizations. Canada can thereby respond quickly to emergency appeals, provide longer-term support for international humanitarian institutions and help Third World countries strengthen their ability to cope with the consequences of disasters.

CIDA 10
International Development Work: CIDA publishes a guide which briefly describes the various job possibilities in the international development field, both overseas and in Canada.

CIDA 11
Scholarships: these awards are offered each year to Canadian citizens who have completed an undergraduate program of studies and have indicated a definite commitment to, and suitability for, a career in international development. Applicants wishing to use an award to pursue a Ph.D. program are not eligible.

CIDA 12
Youth Initiatives Fund: this program helps fund the initiatives of non-governmental agencies, institutions, schools and private-sector firms to involve young people in international development through exchange programs, short-term training, placements overseas and awareness programs. Its aim is to increase the awareness among young Canadians of the issues, challenges and opportunities affecting developing countries, to foster links between Canadian youth and their counterparts in developing countries and to develop a growing community in Canada committed to constructive relations with the developing world. Inquiries: Ottawa/Hull (819) 997-5042.



Canadian International Grains Institute (CIGI)

303 Main Street, Suite 1000
Winnipeg, Manitoba
R3C 3G7

Information: Winnipeg (204) 983-5344.

Minister responsible:
Minister of State (Grains and Oilseeds)

CIGI 1
The Canadian International Grains Institute is a non-profit corporation offering instructional programs in grain handling, transportation, marketing and technology, to provide market development support for Canada's grain and oilseed industry. The Institute is affiliated with the Canadian Wheat Board and the Canadian Grain Commission. It works closely with Agriculture Canada, the grain business and academic communities. By providing buyers and potential buyers of Canadian grain with a better understanding of both the Canadian and the world grain industry, the Institute contributes to the maintenance and enlargement of markets for Canadian grain and oilseeds and their products. Course participation is by invitation only.

Canadian Institute for International Peace and Security (CIIPS)

360 Albert Street, Suite 900
Ottawa, Ontario
K1R 7X7

Information: Ottawa/Hull (613) 990-1593;
Fax: (613) 563-0894.

Minister responsible:
Secretary of State for External Affairs

The Canadian Institute for International Peace and Security was established in 1984 to increase knowledge and understanding of issues relating to international peace and security.

CIIPS 1
Research: the Institute conducts research, from a Canadian perspective, on issues relating to international peace and security. Areas of particular interest are arms control, disarmament, defence and conflict resolution. To aid research, the Institute provides library facilities and assistance as well as access to several data bases to private organizations, universities and individuals conducting projects on issues related to international peace and security. Institute publications aim to encourage public discussion of peace and security issues and serve as a source of background information and analysis for the media. Teachers may obtain educational materials for classroom study and discussion. The Institute also organizes and co-sponsors various conferences and seminars on topics related to peace and security.

CIIPS 2
Grants and Awards Programs: to encourage public discussion of issues of international peace and security, the Institute offers grants to non-governmental organizations, public interest groups and individuals in support of their work in this area. Activities eligible for grants include conferences, seminars, lectures, workshops, publications and special projects, such as theatre productions or television and radio programs. CIIPS also funds projects undertaken in co-operation with libraries and provides grants to public libraries for the acquisition of publications on issues of peace and security. Canadian researchers may receive funding for projects conducted in the area of international peace and security that provide a Canadian perspective and that complement the research activities of the Institute. The Institute allocates awards and bursaries to encourage study in the field of international peace and security, to develop Canadian expertise in the field and to foster the exchange of ideas between Canadians and researchers in other countries.

Canadian International Trade Tribunal (CITT)

Journal Tower South, 21st Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0G7

Information: Ottawa/Hull (613) 993-4601.

Minister responsible:
Minister of Finance

CITT 1
An independent quasi-judicial body, the Canadian International Trade Tribunal took over the inquiry and appeal functions of the Tariff Board, the Canadian Import Tribunal and the Textile and Clothing Board in 1988. The Tribunal has rules and procedures similar to those of a court of law but not quite as strict. It hears appeals from Revenue Canada, Customs and Excise decisions on customs tariff classifications, excise tax and related matters; conducts inquiries and determines whether Canadian producers are being injured by the imports which benefit from tariff concessions for developing countries (GPT and CARIBCAN) or seriously injured by imports from all sources; conducts inquiries at the request of the government on any matter related to the economic, trade or commercial interests of Canada; and makes findings on whether imported goods which have been found to be dumped are injuring Canadian producers of like goods. Decisions of the Tribunal may be appealed to the Federal Court of Canada, to GATT dispute settlement panels and to binational (Canada – US) panels.

Canada Lands Company (CLC)

c/o Public Works Canada
Crown Corporations Directorate
Sir Charles Tupper Building
Riverside Drive
Ottawa, Ontario
K1A 0M2

Information: Ottawa/Hull (613) 736-2222.

Minister responsible:
Minister of Public Works

CLC 1
The Canada Lands Company is a corporate structure under which subsidiary Crown corporations have been established and assigned management and development responsibilities for federal properties involved, under agreement with the Minister of Public Works. The subsidiaries are the Old Port of Montreal Corporation Inc., which has a mandate to implement a

Canada Lands Company *(continued)*

plan to revitalize and manage lands owned by the Crown in Montreal in the area between Amherst Street and the Bonaventure Highway at the south of Commune Street, including the Cité du Havre and the Canada Lands Company (Vieux-Port de Québec) Inc., which ceased operations in March 1988; and the Canada Lands Company (Mirabel) Limited, which ceased operations in March 1991.
Inquiries: Montreal (514) 283-5256

Canada Labour Relations Board (CLRB)

Head Office
C D Howe Building, 4th Floor West
240 Sparks Street
Ottawa, Ontario
K1A 0X8

Information: Ottawa/Hull (613) 996-9466; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Labour

CLRB 1
The Canada Labour Relations Board is an adjudicative, quasi-judicial, administrative tribunal with statutory powers and functions derived from Part I and Part II of the Canada Labour Code. The Board's jurisdiction in industrial relations and safety covers federal works, undertakings and businesses, including all forms of interprovincial or international transportation of goods or passengers; broadcasting; communications; longshore activities; grain handling; banking; uranium mining; and certain Crown corporations. The Board's principal activities are the granting or revoking of collective bargaining rights; the mediation or adjudication of complaints of unfair labour practice and allegations of unlawful strike or lockout including the issue of restraining or cease-and-desist orders; the settlement of complaints regarding the exercise of rights under safety legislation; and the disposition of referrals concerning the existence of danger. In Yukon and the Northwest Territories, the Board's activities also cover those that would normally fall under provincial jurisdiction.

Canadian Museum of Civilization (CMC)

100 Laurier Street
(P O Box 3100, Station B)
Hull, Quebec
J8X 4H2

Information: Ottawa/Hull (819) 776-7000;
Telecommunications Device for the Deaf (TDD)
Ottawa/Hull (819) 776-7003.

Minister responsible:
Minister of Communications

CMC 1
The Canadian Museum of Civilization traces more than 10 000 years of human presence in Canada in its exhibits of archaeology, ethnology, folk culture and social history. The museum also conducts research, collects and preserves artifacts and disseminates information about these fields. The museum presents dramatic displays that illustrate native culture and the history and heritage of settlement in Canada. The complex also houses a children's museum, galleries devoted to temporary exhibitions of folk art, multiculturalism, native art and visiting displays, and CINÉPLUS, a cinema equipped with IMAX and OMNIMAX projection systems.

Canada Mortgage and Housing Corporation (CMHC)

Head Office
700 Montreal Road
Ottawa, Ontario
K1A 0P7

Information: Ottawa/Hull (613) 748-2000; regional or local offices *see* Part II, Addresses.

Minister responsible:
Minister of Public Works and
Minister responsible for Canada Mortgage and Housing Corporation

Canada Mortgage and Housing Corporation administers the Canada Mortgage and Housing Corporation Act, the National Housing Act and the National Housing Loan Regulations. It insures mortgage loans made by approved lenders for new and existing homeowner housing, new and existing rental housing and dwellings built by co-operative and non-profit associations. It administers federal social programs and carriers out a variety of housing support activities.

CMHC 1
Canadian Housing Information Centre: policy studies and technical reports on various aspects of Canadian housing and community development are available to researchers and the public from the Canadian Housing Information Centre.

CMHC 2
Housing for Senior Citizens/Advisory Services: CMHC works with all levels of government and the private and non-profit housing sectors to research ways of providing seniors with a greater range of affordable housing. Emphasis is on new housing and adaptation options that enable seniors to live as independently as possible, that make it easier for families to provide informal support and that allow seniors to use their financial resources more effectively. Videos, slides and publications are available to the public.

CMHC 3
Housing Technology Incentives Program: CMHC is the lead federal agency in providing innovative housing technologies and advice for the housing industry and consumers. Work on the quality, durability, efficiency and safety of buildings is conducted, and the results disseminated to architects, designers, builders and housing consumers. The program funds individuals or companies to help bring innovative ideas or technologies to the marketable stage. The Job-Site Innovator Award recognizes residential contractors whose new techniques or processes make housing construction more efficient or affordable. Current priorities in research and development include housing and the environment, housing affordability, and housing for elderly and disabled people. Publications, audio-visual materials and training programs are available to the public or special interest groups.

CMHC 4
Standards and Guidelines/Housing and Community Development: the Corporation provides guidelines and standards, as well as design and performance criteria relating to building components, housing units and community environments. These guidelines include housing requirements for people with physical disabilities. Publications and audio-visual materials dealing with housing-related topics are available to the public.

CMHC 5
Mortgage Loan Insurance: this policy assures the availability of mortgage funds by protecting lenders in the event of borrower default. By insuring loans made by National Housing Act (NHA) Approved Lenders, CMHC promotes equal access in all parts of the country to mortgage financing and home-ownership at the lowest possible cost. CMHC also acts as a lender of last resort in areas where private lending institutions are unwilling or unable to extend mortgage funds.

CMHC 6
Residential Rehabilitation Assistance Program (RRAP): financial assistance is available to help homeowners and landlords bring their properties up to minimum health and safety standards and to improve accessibility for disabled occupants.

CMHC 7
Rural and Native Housing Program (RNHP): housing assistance on a home ownership, lease-to-purchase and rental basis is provided to households in rural communities of 2500 people or less to improve housing conditions.

CMHC 8
Federal Co-operative Housing Program: this program supports the efforts of co-operative groups to provide and operate housing projects for moderate-income Canadians.

CMHC 9
Non-profit Housing Program: through this program, subsidy assistance is provided to non-profit rental housing projects on a rent-to-income basis for households in need.

CMHC 10
Project Haven: Project Haven is a special initiative, developed in conjunction with Health and Welfare Canada, to provide emergency shelter for victims of family violence. Up to 500 new hostel units will be developed across the country during the life of the program to offer refuge to victims of domestic violence.

CMHC 11
The Next Step: a special follow-up initiative to Project Haven, The Next Step was developed in conjunction with Health and Welfare Canada, to provide second stage housing to victims of family violence who are leaving an emergency shelter. Approximately 170 units will be developed across the country during the life of the program. An additional 80 units of emergency shelter space will also be developed.

CMHC 12
Mortgage-backed Securities Program:
Mortgage-backed Securities (MBS) are a popular source of financing for residential mortgages. With CMHC providing a guarantee of timely payment to investors, MBS help increase the supply of longer-term mortgages, improve stability in mortgage interest rates and create a thriving secondary market for mortgages. MBS have also helped reduce social housing subsidies paid by the federal government. The MBS program was expanded in 1990 to allow shorter-term mortgages to be secured as well.

CMHC 13
Rent Supplement Program: this program provides subsidy assistance to private housing projects that rent their units to households in need, and for up to 50 percent of units in federal co-operative housing projects.

CMHC 14
Urban Native Non-profit Housing Program: similar to the Non-profit Housing Program, this program provides subsidy assistance to native-sponsored non-profit housing organizations to own and operate rental housing projects.

Canada Mortgage and Housing Corporation
(continued)

CMHC 15
On-reserve Non-profit Housing Program: CMHC provides assistance, in conjunction with Indian and Northern Affairs Canada, to Indian bands to offset a portion of amortization and operating costs incurred in operating non-profit on-reserve projects.

CMHC 16
Emergency Repair Program: this program provides assistance to rural householders who need to make emergency repairs to their homes for continued safe occupancy.

CMHC 17
Portfolio Management: the Corporation administers over 640 000 social housing units nationwide, nearly half of which (312 000 units) are provincially administered. These include units in family, seniors, single and special purpose housing projects in urban areas and detached units in rural and remote areas. With the Competitive Financing Renewal Process, the Corporation also ensures that the lowest interest rates are achieved on the renewal of insured non-profit and co-operative housing loans held by CMHC-approved lenders.

CMHC 18
International Relations: CMHC is the lead federal agency for housing and urban issues on the international scene.

CMHC 19
Housing Market Information System: the system monitors construction of new dwellings, and analyzes the current state of rental markets in urban centres across the country. Used extensively by the media, the system is a key instrument in informing Canadians on housing market issues.

CMHC 20
Market Analysis Centre: the Centre increases awareness of housing-market trends by providing reliable analyses and forecasts of housing starts, sales and prices for the resale market, rental vacancy rates and mortgage-market trends. The Centre produces three quarterly national publications, *National Housing Outlook, Mortgage Market Trends* and *Canadian Housing Markets*. At the local level, semi-annual builder and real estate forecasts, monthly or quarterly local market reports and semi-annual rental markets reports are produced.

CMHC 21
Home Adaptations for Seniors' Independence: this is a two-year demonstration program providing grants of up to $2500 to senior citizens to undertake minor home adaptations. The program is part of the federal government's strategy for the integration of persons with disabilities. Delivery of the program began in January 1992.

CMHC 22
Land Management: land development expertise is provided to the government for a small number of high-profile housing projects in Toronto and Vancouver. The sector acts as the federal partner in 23 land development projects with the provinces and manages five CMHC residential land development projects as well as the redevelopment of three existing CMHC projects or sites.

CMHC 23
Canadian Centre for Public/Private Partnerships: this centre, established within CMHC is intended to be a catalyst for the development of private-public partnerships for the production of affordable housing.

CMHC 24
Affordability and Choice Today (ACT): sponsored by CMHC and carried out under the direction of the Canadian Home Builders' Association, the Federation of Canadian Municipalities and the Canadian Housing and Renewal Association, this initiative fosters regulatory reform at the local level to improve housing affordability and choice.

CMHC 25
Tripartite Co-ordinating Committees: committees have been established in nearly 20 urban municipalities to open communications between federal, provincial and local governments on housing affordability, including the prospects for developing government land for affordable housing.

CMHC 26
Housing Awards Competition: the Corporation sponsors a biennial national housing competition to recognize innovation in housing for particular groups in society. In 1992, the theme for the competition is housing solutions to help persons with disabilities live independently in their communities.

CMHC 27
Government Strategy for the Integration of Persons with Disabilities: part of an overall five-year, $158 million government strategy, CMHC will conduct research on housing options for disabled persons and administer a demonstration program designed to help older people remain in their homes longer through financial assistance for home adaptations.

CMHC 28
The Speakers' Bureau: the Bureau provides CMHC speakers to those organizing community and other events, including conferences. Presentations range from housing in general to specific, technical and non-technical subjects, depending on what event organizers want to cover.

Canadian Museum of Nature (CMN)

Victoria Memorial Museum Building
240 McLeod Street
(Mail: P O Box 3443, Station D)
Ottawa, Ontario
K1P 6P4

Information: Ottawa/Hull (613) 996-3102.

Minister responsible:
Minister of Communications

CMN 1
The Canadian Museum of Nature maintains collections and conducts research in the fields of botany, zoology, mineral sciences and paleobiology. Its natural history displays are presented in six permanent halls as well as in temporary and travelling exhibitions. Information derived from the museum's research and collections is made available through a variety of popular and scientific publications, educational programs, loans of specimens, films, workshops, conferences, performances and nature excursions.

CMN 2
The Viola MacMillan Mineral Gallery: opening in March 1992, the first phase of this permanent gallery will house a geological history of the earth, mineral specimens from the William Pinch Mineral Collection and a "working" gold mine. Exploratory and analytical areas are due to open in March 1993.

Canadian National (CN)

Corporate Headquarters
935 De La Gauchetière Street West
Montreal, Quebec
(Mail: P O Box 8100, Station A, Montreal, Quebec
H3C 3N4)

Other Offices: *see* Part II, Addresses.

Business Unit Headquarters: Calgary (CN Exploration), Toronto (CN Real Estate and CN Tower), Montreal (CANAC International Inc. and CN Investment Division), Detroit, USA (Grand Trunk Corporation).

Information: Montreal (514) 399-5430 (general inquiries) Fax: (514) 399-5586; regional and other offices, business unit headquarters *see* Part II, Addresses.

Ministers responsible:
Minister of Transport and Minister of State (Transport)

Canadian National, a Crown corporation, offers nation-wide transportation, distribution and related services to Canadian industry and the public.

CN 1
Freight Services: CN operates Canada's largest railway network. CN Rail, the company's core business division, provides freight transportation in all 10 provinces and the Northwest Territories, and offers container and intermodal services to domestic and international shippers. As well, a US subsidiary, Grand Trunk Corporation, serves the US Northeast and Midwest and connects CN lines in Canada with the increasingly important US transborder market.

CN 2
Operation Lifesaver: CN supports this public awareness and education campaign which was launched in 1981 to prevent accidents at level crossings. In co-operation with the Railway Association of Canada, Transport Canada and the Canada Safety Council, CN offers speakers, literature and video programs to government departments and agencies, public schools, driving schools, commercial vehicle operators and other organizations. There are campaign contacts in every mainland province.
Inquiries: CN Public Affairs, Corporate Headquarters, Montreal (514) 399-7210; Fax: (514) 399-5344.

CN 3
Business Units: CN's non-rail business units provide real estate development of railway lands (CN Real Estate); transmission of communications and tourist attractions (CN Tower Limited); exploration and development of mineral resources on railway lands (CN Exploration); international consulting and contracting services in transportation and telecommunications (CANAC International Inc.); and pension trust fund investment (CN Investment Division).
Inquiries: Business unit headquarters, *see* Part II, Addresses.

CN 4
Scholarships for Women: a special initiative of CN to promote employment equity, CN Scholarships for Women are designed to encourage women to seek careers in non-traditional fields such as welding, mechanics, carpentry, electronic technology and drafting. Each summer, scholarships valued at $600 each are available to 68 women who have been accepted by participating Canadian educational institutions for the fall semester of technical or skilled trade courses.
Inquiries: CN Employment Equity, Corporate Headquarters, Montreal (514) 399-7675;
Fax: (514) 399-7721.

CN 5
Native Educational Awards Program: CN established this program in 1988 to help native peoples (Inuit, status and non-status Indians, and Métis) who want to do post-secondary studies leading to a career in a transportation-related field. Five scholarships of $2000 each are awarded each year to native students across the country. Although CN does not guarantee permanent employment to any scholarship recipient, CN will try to provide summer employment to award recipients.
Inquiries: CN Employment Equity, Corporate Headquarters, Montreal (514) 399-7676; Fax: (514) 399-7721.

Communications Canada (COM)

Head Office
Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Information: Ottawa/Hull (613) 990-4842; Cultural Property Export Review Board *see* COM 7 below; Canadian Conservation Institute *see* COM 9 below; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

Communications Canada (the Department of Communications) is responsible for projects, facilities, systems and services that concern communications and telecommunications. The Department also supports the Canadian communications industry to enhance its competitiveness both nationally and internationally.

COM 1
Cultural Initiatives Program: this program responds to the demonstrated needs of professional Canadian non-profit cultural organizations. It has three components: support to innovative management development projects, capital assistance to cultural organizations and support to festivals and special events of national character or significance.
Inquiries: Regional offices *see* Part II, Addresses.

COM 2
Canadian Film and Video Service Organizations Contributions Program: the program was created in 1984-1985 with an annual budget of $250 000. Its objective is to provide financial assistance in the form of contributions to Canadian service organizations for projects and services involving the film and video industry. To be eligible, organizations must be non-profit and have been in operation for at least one year. They must also be effective representatives of their client groups, making an active contribution to the development of the Canadian film and video industry.

COM 3
Sound Recording Development Program: Canadian-owned companies that produce, publish, distribute, market or promote Canadian-content music are eligible for assistance in the following areas: production of sound recordings, music videos or syndicated radio programs; production and distribution of specialized music; international touring and export marketing; and business development. National trade associations are also eligible for assistance in the areas of export marketing and business development.
Inquiries: (514) 283-8626.

COM 4
Canadian Sound-Recording Service Organizations Contributions Program: this program was created in 1988-89 with an annual budget of $350 000. It provides financial contributions to Canadian service organizations for projects and services involving the sound-recording industry. To be eligible, an organization must be recognized as a professional, non-profit Canadian sound-recording service organization functioning as a major representative of sound-recording industry professionals.
Inquiries: (613) 990-4157.

COM 5
Film and Video Certification: the Canadian Audio-Visual Certification Office (CAVCO) certifies that a film or video production is Canadian and that it meets the criteria set out in the Income Tax Regulations. Canadian taxpayers may deduct from their taxable income 30 percent of the amount of their investment in certified Canadian film and video productions. CAVCO also administers the UNESCO audio-visual certification program, which facilitates the international circulation of visual and auditory materials of an educational, scientific and cultural character.
Inquiries: Canadian Audio-visual Certification Office, Ottawa/Hull (613) 990-4090.

COM 6
Film Co-productions Agreements: the Department is responsible for negotiating film and video co-production agreements that are then administered for the Department by Telefilm Canada. Such agreements are legal accords between two governments and allow film and video producers to draw on financial and creative resources in both countries. They also assist with the foreign distribution of films. To date, Canada has signed 22 bilateral film and television co-production agreements. During 1990-1991, bilateral film and television co-production agreements were signed with Australia, Hong Kong and Mexico, a Protocol of Amendment with Great Britain, amendments to the New Zealand Agreement and, as well, a mini-treaty with France to encourage more French language co-production.
With the development of newer technologies and more efficient satellite systems, the Department's ability to regulate is becoming increasingly difficult. It is fundamentally important for Canadian cultural industries and particularly for film and television products to have access to the international distribution network. The Department is working to achieve this by looking at multilateral arrangements with countries sharing such similar concerns as rising production costs and relatively small markets. Activities in this area include multilateral audio-visual agreements with English language treaty countries and Ibero-American (Latin America and Spain), in the interests of enjoying a common market space; and working toward enhancing Canada's association with the European Cultural Convention and ultimately the European Convention on Film Co-production.
Inquiries: Ottawa/Hull (613) 990-4252.

COM 7
Cultural Property/Protection: the Cultural Property Export and Import Act controls the import and export of cultural property. Tax incentives are available to Canadians who donate cultural property, which has been certified by the Canadian Cultural Property Export Review Board, to designated institutions. Grants are available to help these institutions purchase important

cultural property that has come onto the market outside Canada or that has been stopped by the export control system.

COM 8
Insurance Program for Travelling Exhibitions: this program provides insurance coverage for travelling exhibitions valued in excess of one million dollars. National and international exhibitions hosted by Canadian institutions are eligible for coverage through this program.

COM 9
Canadian Conservation Institute (CCI): CCI promotes the proper care and preservation of Canada's moveable cultural heritage, and advances the practice, science and technology of conservation. It carries out an active conservation research and development program, provides a variety of conservation services to the Canadian museum and conservation communities, and offers mid-career and advanced training.
Inquiries: Ottawa/Hull (613) 998-3721.

COM 10
Canadian Heritage Information Network (CHIN): this program assists museums in the development of automated and manual systems for the preservation and management of information about their collections. It provides a computerized mechanism for the sharing of that information. With over 350 institutions participating in the program, the Network now contains data on more than 12 million objects.

COM 11
The Access to Archaeology Program: this granting program, established within the Office for Archaeological Resource Management, aims to contribute to the protection and management of archaeological resources by enhancing the public's awareness of and access to archaeological resources; by encouraging more aboriginal people to assume direct responsibility for archaeological resources; and by supporting archaeological research and site development.
To accomplish these objectives the program has established five granting components: Public Awareness, Collections Placement, Aboriginal Training, Research Studies and Feasibility Studies. Program resources are to be regionally distributed and are available for land and underwater projects within Canada.

COM 12
Museum Assistance Programs (MAP): these programs provide financial and technical assistance to qualifying public museums, art galleries and other related institutions, to increase access to, and ensure the preservation of, Canada's cultural heritage.
Inquiries: Regional offices *see* Part II, Addresses.

COM 13
Museums and Heritage: the Department is responsible for negotiating agreements in the museums and heritage sector with the objective of encouraging greater co-operation and exchange between museums in all fields of activity including conservation, training, research, archaeology, heritage information and sharing the world's cultural heritage. The Minister of Communications signed the first bilateral museums accord with the French government last November and the Department recently concluded an agreement with Mexico.

COM 14
Book Publishing Industry Development Program: Canadian-owned publishing firms that publish Canadian titles are eligible for financial assistance for the sale and marketing of textbooks and trade publications, management and operations, consolidation ventures, export marketing, sale of foreign rights and professional development. National trade associations are also eligible for such assistance in the areas of professional development, research and documentation.

COM 15
Cultural Industries Development Fund (CIDF): the fund provides both financing and management consulting services to duly constituted Canadian-owned and controlled forms in the book and magazine publishing, sound recording and film and video sectors, in order that they may achieve a sound financial base. Developed and financed by Communications Canada, the Fund is managed by the Federal Business Development Bank through its local offices.

COM 16
Government Telecommunications Agency (GTA): designated a Special Operating Agency, GTA provides a full range of telecommunications facilities and services to federal departments and agencies. Services include shared and customized voice and data communications and Government of Canada telephone directories. The Agency also handles the overall planning and co-ordination of telecommunications network development on behalf of the federal government.

COM 17
AM, FM, Television and Cable Broadcasting/Spectrum Management: the Department sets technical standards, procedures and rules for AM, FM, television and cable broadcasting. It is responsible for the technical evaluation of broadcasting applications and the issue of broadcasting certificates. Technical data are also compiled and disseminated to Canadian and foreign broadcast engineering consultants and the general public.

COM 18
AM, FM and TV Broadcasting/Frequency (Channel) Assignment: the Department determines and amends frequency assignment plans used in the clearance and certification process associated with AM, FM and television broadcasting.

COM 19
Radio Systems/Standards: the Department is responsible for the development of frequency channelling plans for all types of radio systems (land, marine and aeronautical; mobile; satellite, microwave and radar-radio navigation systems; and remote control devices) as well as the development of standards for radio equipment to be used in Canada.

Communications Canada *(continued)*

COM 20
Radio Spectrum Management: the Department manages the radio frequency spectrum under the authority of the Radiocommunication Act. It issues licences for radio apparatus (e.g., mobile radio systems, fixed links and satellite stations) and monitors these stations to ensure they conform to the regulations. The Department also establishes operating procedures and conducts examinations for radio operator certificates. Radio spectrum management also includes services and standards for radio equipment, and the testing and approval of radio apparatus for Canadian use.

COM 21
Spectrum Utilization and Radio Systems Policies: the department established policies relating to the apportionment of the radio frequency spectrum between different radiocommunications services (spectrum allocation policies), the particular use to be made of an allocated frequency band (spectrum utilization policies) and what types of radio systems will be encouraged in Canada (radio systems policies).
Inquiries: Telecommunications Policy Branch, Ottawa/Hull (613) 998-3949.

COM 22
Compulsory Inspection Program: on-site inspections are carried out on ships fitted with compulsory radio equipment to ensure that they conform with operational and technical standards set by international and domestic regulations.

COM 23
Broadcasting/Engineering Support: engineering advisory support services are made available to task forces, technical committees of the Canadian Radio-television and Telecommunications Commission, broadcasters (of AM and FM radio and television), other federal departments, provincial governments, hydroelectric companies and the public.

COM 24
Radio Equipment Test Methodology Development and Radio Equipment Testing: the Department develops test methods for inclusion in departmental standards used for proof-of-performance testing of radio equipment, such testing being for type approval, evaluation or audit. At the manufacturer's or distributor's request, radio equipment testing for type approval is performed on a cost-recoverable, first-come-first-served basis.
Inquiries: Ottawa/Hull (613) 990-4030.

COM 25
Radio Equipment Certification: the Telecommunications Engineering and Certification Bureau examines technical data and certifies radio equipment, for licensing and licensing-exempt purposes, to departmental standards. The Bureau also tests radio equipment for certification purposes. Testing and certification is on a cost-recoverable first-come-first-served basis. The *Radio Equipment List* lists all of the equipment certified by the Department. It is published by the Bureau four times per year.
Inquiries: Ottawa/Hull (613) 998-5958.

COM 26
Terminal Equipment Certification: the Engineering and Certification Bureau examines technical data and certifies terminal equipment for connection to networks of the federally regulated telecommunications carriers, to establish the right of users to connect certified equipment in accordance with Canadian Radio-television and Telecommunications Commission tariffs. It will also test such terminal equipment on request.
Inquiries: Ottawa/Hull (613) 998-5968.

COM 27
Communications/Terminal Attachment Program: the Department sponsors the development of technical standards and procedures for testing and certifying the attachment of communications terminal equipment to the public switched-telephone networks, where permitted by regulation.
Inquiries: Ottawa/Hull (613) 990-4712.

COM 28
Planning for New Broadcast Technologies: the Department, in consultation with interested domestic parties (including the Canadian Radio-television and Telecommunications Commission, broadcasters and broadcast engineering consultants) secures frequency spectrum allocations internationally; sets standards; and derives allotment plans and appropriate implementation strategies for future improved broadcasting services, such as Digital Audio Broadcasting (DAB), Advanced TeleVision (ATV), and High Definition TeleVision (HDTV).

COM 29
World Administrative Radio Conferences: the Department is responsible for Canadian participation in future scheduled International Telecommunication Union World Administrative Radio Conferences dealing with international radio regulations.

COM 30
Communications/Computer Networks: the Department's development of communications and computer systems and networks involves the standardization of network interfaces and protocols, and the development of formal descriptions and conformance testing techniques for communications protocols.

COM 31
Ionospheric Data Gathering and Data Reduction Centre: ionospheric data are recorded at field stations in Resolute, Churchill and Ashton, and are available from the Data Reduction Centre in Ottawa. These data are used for the prediction of optimum frequency versus time-of-day for high frequency communications.
Inquiries: Ottawa/Hull (613) 990-4030.

COM 32
Communications Applications Program (CAP): this program encourages the adoption and diffusion of telecommunications, broadcasting and information technologies in Canada. Among its activities are the identification and implementation of applications made possible by emerging technologies, which will result in

new communications and information services beneficial to Canadians.
Inquiries: Ottawa/Hull (613) 990-4317 or (613) 998-2168.

COM 33
Commercial Mobile Satellite (MSAT) System: MSAT will deliver portable, two-way radio, telephone and data transmission services anywhere in the country. The federal government is allocating funding to provide technology and product development to support a bulk-service lease with Telesat for the government's use of MSAT, and to sponsor pre-launch and post-launch field trials for this program. Generic mobile communications services for Canadians in rural and remote areas will have a major economic impact in the next 20 years.

COM 34
Systems Interconnection Research: this program focuses on the issues of open interconnection of networks and systems. It contributes substantially to the establishment of technical standards for interoperable networks and systems, and the supporting work involving conformance testing and test tool development. Because of the strong standards emphasis and expertise this program also houses the Department's Standards Program Office (SPO) responsible for resolving standards issues.
Inquiries: Ottawa/Hull (613) 990-4493.

COM 35
International Co-operation, Technical Marketing, Regional and Industrial Development: the Department assists the departmental research laboratories, universities, other research institutions and industry partners to initiate basic and pre-competitive research and development projects with counterpart institutions abroad. It promotes international co-operation through framework agreements with other governments, facilitates exchanges, finds partners and funding for international projects and publicizes co-operation opportunities. The Department also assists industry in identifying and exploiting international marketing opportunities. It provides technical information, holds technical seminars, leads missions abroad and assists with contract negotiations. Activities also include the provision of information on supplier and user markets. Industrial development in the regions of Canada is promoted through assisting the regional offices in the identification and assessment of potential industrial development opportunities and joint management of a regional development program. A satellite communications industry development program is also managed which shares, with industry, the cost of pre-competitive research and development in the space and ground segment technology areas.
Inquiries: Ottawa/Hull (613) 990-4282.

COM 36
Technology Transfer Office: located at the Communications Research Centre, this office promotes and co-ordinates the transfer of communications and information technologies from departmental laboratories to Canadian industry. Technology transfer agreements may be supplemented by support programs of the National Research Council and other federal departments and agencies.
Inquiries: Ottawa/Hull (613) 998-2321.

COM 37
Telecommunications Equipment/Export: the Department supports the activities of Canadian exporters of telecommunications equipment and services. This assistance includes providing technical information to complement exporters' marketing plans.

COM 38
Assistance to Developing Countries/ Telecommunications: in conjunction with the Canadian International Development Agency (CIDA), the Export Development Corporation (EDC), the Department of External Affairs and International Trade Canada (EAITC), international organizations (notably the International Telecommunication Union or ITU) and national organizations such as the Telecommunications Executive Management Institute of Canada (TEMIC), the Department contributes to the planning, implementation and co-ordination of technical assistance for developing countries in telecommunications. The Department carries out studies on specific aspects of telecommunications and development, and assists in evaluating and responding to requests for technical training and assistance.

COM 39
Canadian Workplace Automation Research Centre (CWARC): the Centre is devoted exclusively to applied, leading-edge research on the technical, human and organizational aspects of workplace automation. Its program of Canadian research focuses on applications and concepts that respond to users' needs in information and communication technology, by means of negotiated partnerships with industry, universities and government.
Inquiries: (514) 682-3400.

COM 40
Vision 2000: this is a major national industry-government technology initiative focused on collaborative research and development among industry, universities and government in the field of personal communications. Its implementation will enable all Canadians to communicate with anyone, anywhere and at any time. The Department co-ordinates government participation and has established a project office to work with industry. The office will also integrate Vision 2000 with the work of the Department in such areas as standards, telecommunications policy, spectrum planning, financing, field trials, procurement, applications, and research and development.
Inquiries: Ottawa/Hull (613) 990-2000.

Canada Post Corporation (CPC)

Head Office
Sir Alexander Campbell Building
Confederation Heights
Ottawa, Ontario
K1A 0B1

Information: Ottawa/Hull (613) 734-7575 Customer Service; divisional offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for Canada Post Corporation

In October 1981, Canada Post was incorporated, changing from a government department to a Crown Corporation to put postal services in Canada on the same footing as other government-owned corporations operating in commercial and competitive environments. In June 1989, Canada Post was reclassified under the Financial Administration Act, placing it among the most business-oriented of Crown corporations.

CPC 1
Mail Processing: Canada Post monitors efficiency and performance to maintain high standards. For example, a national control centre has been established which monitors the flow of mail 24 hours a day, tracking everything from weather conditions and delivery schedules to the exact location of Priority Courier mail. External independent auditors measure delivery-service performance levels for lettermail and publish the results quarterly. On-time service performance for properly prepared regular lettermail is on average in the 97 percent range now. In 1988-1989, the Corporation surpassed the break-even point for the first time in over 30 years and in 1991 achieved its third successive profit, $14 million. During the fiscal year 1990-1991, Canada Post processed and delivered 9.7 billion pieces of mail, representing close to 40 million pieces of mail each working day. The Corporation has one of the country's largest corporate work forces with approximately 57 000 full- and part-time employees. Canada Post operates a network of 25 major mechanized mail-processing plants and a fleet of about 5300 vehicles. Its products and services are marketed through a network of over 17 200 points of sale, more than 70 percent of which are operated by private businesses. Information on products, services and rates is available from local Canada Post Corporation offices listed in the white pages of the telephone directory.

Delivery Services (CPC 2 – CPC 9)

CPC 2
Lettermail: letters, which include postcards, greeting cards and most business correspondence, are single items weighing no more than 500 grams. Rates are based on standard and oversize classifications, and increase with size and weight. Incentive rates for letters are available to customers and are linked to a range of factors, including presorting, the ability to be machine handled and minimum volume requirements (within Canada and to the United States).
Special Delivery: this line of commercial and consumer products meets customer demand for an economical service similar to courier, but without the more expensive features. This includes Special Occasion and Special Letter envelopes which offer the convenience of a flat-rate prepaid price and guaranteed service, and the Special Delivery Label. Mail is delivered by next business day for local delivery and within two business days between major urban centres in Canada. The cost to mail a single unit depends on type and size of the package, and unit costs decrease if packages are purchased in bulk (i.e., six envelopes). Expedited service to international destinations is also available through Special Delivery.

CPC 3
Parcel Products
Expedited Parcel Mail: for retail customers, expedited counter parcel service is available at more than 8200 outlets across Canada. It provides next-business-day delivery locally/regionally and two-day service between major urban centres across the country. Expedited commercial air parcel service adheres to the same delivery standards with the addition of five-day-a-week pick-up from customers who ship 25 parcels or more a week. Expedited commercial ground parcel service provides competitive delivery via ground service (one to two days local/regional and three to nine days between major urban centres nation-wide), with pick-up service available under the same conditions as air parcel service.
Regular Parcel Service: two products make up this service, regular counter parcels and commercial volume contract parcels. Delivery standards range from two to eleven days and a number of features are available such as collect on delivery (COD), insurance and proof of delivery. The regular weight limit for parcels is 30 kilograms; oversize parcels require a surcharge. Rates depend on the weight of a parcel, the distance it is to travel and the speed chosen (regular or expedited).

CPC 4
Trace Options: five options are available in tracing mail.
Security Registered mail is available for domestic parcels, lettermail items and international items that were previously sent by registered mail. Key features include proof of mailing; indemnity up to $5000 in Canada, $1000 for the United States and $40 for all other countries; signature on delivery; proof of delivery option; availability of a copy of the delivery receipt; retention of delivery information; and a secure processing environment.
Registered mail (domestic lettermail only) is used when sending items that do not require indemnity. Features include proof of mailing, signature on delivery, proof of delivery option, availability of a copy of the delivery receipt, retention of delivery information and processing in the regular lettermail environment.
Signature, Confirmation and Proof of Delivery: Signature can be used for sending lettermail items that do not require indemnity, but do need signature on delivery, a copy of the delivery receipt, retention of delivery information or optional proof of delivery. Confirmation is a low-priced add-on to lettermail that

provides confirmation of the date of delivery. Two Proof-of-Delivery (POD) domestic parcel options are available: counter POD for consumers and small commercial shippers (for a small fee) and commercial POD for contracted large-volume commercial shippers (free of charge).
Trace Mail Toll-free Telephone Inquiry System: use of the bar-coded information labels enables Canada Post to provide immediate response to customer inquiries on delivery status of items using computer-activated, voice response technology.

CPC 5
Priority Courier: a full-feature, guaranteed courier service provides delivery in Canada and to over 120 countries and protectorates around the world. This service offers next-business-day-morning delivery between most major urban centres in Canada, next-business-day delivery to other urban centres and selected major centres in the United States, and day-after-customs-clearance delivery in most other instances. It also features Saturday and evening delivery, billing services and simplified rate structures. Priority Courier Letter and Priority Courier Pack are prepaid convenience products with discounts available for volume purchases.

CPC 6
Admail: advertising mail is Canada's fastest growing advertising medium, providing a choice of products and efficient comparison shopping for consumers. Addressed Admail offers a cost-effective means of reaching selected markets using mailing lists and addressing messages to select target audiences – delivered by normal lettermail. Unaddressed Admail is for mass distribution of such unaddressed printed advertising as catalogues, sales flyers, cards, coupons and product samples – targeting areas as small as one carrier route or as large as the entire country. It can also combine postal code information with demographic and socio-economic data for specific markets.

CPC 7
Electronic Mail: Lettermail Plus and Admail Plus are two Volume Electronic Mail (VEM) products that are a quick, convenient and cost-effective way to produce and deliver medium to large addressed mailings. By providing Canada Post with both an address file and a message in electronic form, customers will have their messages sent electronically to centres near the address where they are printed, stuffed in envelopes and delivered.
Intelpost is a high-speed electronic facsimile (Fax) service with same-day delivery capability across Canada and to 64 countries around the world. Intelpost transmits anything written, drawn or printed on paper sheets up to legal size, including graphic images, accents and characters from any alphabet.
Telepost is a message communications service combining the electronic message switching and transmission services of Unitel Telecommunication (formerly CNCP) with the delivery network of the postal service. Telex subscribers and Unitel public message customers can reach every address in North America through their terminals, by telephone or at a Unitel counter. Messages are received electronically at the Canada Post Telepost centre nearest the addressee, printed, placed in envelopes, put into the regular mail stream and usually delivered the next business day.
Envoypost is a message communications system whereby subscribers to the "Envoy 100" computer-based messaging system of Telecom Canada can send messages for postal delivery in Canada and the United States. Messages are received electronically at the nearest Canada Post centre, printed, placed in envelopes and put into the delivery stream.

CPC 8
Publications Mail and Book Mail: publications, including periodicals and newspapers, must be registered with Canada Post Corporation. Because of changes to the Publications Distribution Assistance Program by Communications Canada, Canada Post is in the process of changing this product line. Book mail is a reduced rate service available to book publishers, university presses, distributors and retailers of books, and is not for the general public.

CPC 9
Valuable Mail: there are two ways to send valuables through the mail. A Money Order may be purchased at postal outlets for values up to $999.99 CDN, $999.99 US and £200 (British pounds). A Money Packet is a domestic registration service designed to send bank notes, stocks, bonds, securities and lottery tickets with a value more than $100, and coins, jewellery, manufactured precious metals and precious stones valued at more than $5000.

CPC 10
Stamps: in 1990-1991, 12 definitive (regular issue) and 36 commemorative (limited edition) stamps were issued, winning international acclaim for high quality and design. The design of the stamp issued to commemorate International Literacy Year was adopted by literacy groups as Canada's literacy symbol. To increase awareness of Canada's rich national heritage and to encourage the giving and collecting of stamps and philatelic products, Canada Post began the Stamp Travellers' Club for children. Members receive a stamp collector starter kit and packages of new information every few months. For more information, call toll-free 1-800-565-CLUB. A quarterly booklet titled Collections of Canada may also be requested from the National Philatelic Centre, Canada Post Corporation, Antigonish, Nova Scotia, B2G 2R8 or by calling 1-800-565-4362.

Canadian Radio-television and Telecommunications Commission (CRTC)

Les Terrasses de la Chaudière
Central Building
1 Promenade du Portage
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0N2)

Information: Ottawa/Hull (819) 997-0313; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

CRTC 1
The Canadian Radio-television and Telecommunications Commission regulates and supervises all aspects of the Canadian broadcasting system (AM and FM radio, television, cable television, pay television and specialty services). It has authority over federally regulated telecommunications carriers (Alberta Government Telephone [AGT] Ltd, Bell Canada, the British Columbia Telephone Company, Unitel Telecommunications Inc., Teleglobe Canada, Telesat Canada, Terra Nova Telecommunications Inc., NorthwesTel Inc., Island Telephone Company Ltd, Maritime Telegraph and Telephone Company Ltd, New Brunswick Telephone and Newfoundland Telephone Company).

Correctional Service Canada (CSC)

National Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P9

Information: Ottawa/Hull (613) 992-5891; regional offices, district offices or institutions *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

The Correctional Service of Canada is responsible for all federal penitentiaries, parole offices and community correctional centres. It administers sentences of two years or more imposed by the courts. As part of the criminal justice system, the Correctional Service contributes to the protection of society by actively encouraging and assisting offenders to become law-abiding citizens, while exercising reasonable, safe, secure and humane control.

CSC 1
Education, Personal and Occupational Development Programs: these programs help offenders acquire educational certification, develop personal and social skills, and deal with alcohol and drug problems. In addition, this Division is responsible for recreational activities such as sports, hobbycraft, library visits and other social development activities.
Educational programs cover a broad spectrum, from basic literacy to university-level education. They include vocational education in a variety of trades and technological professions at the secondary and postsecondary levels as well as computer applications and programs in living and life skills. These programs are conducted either by Correctional Service personnel, offender and volunteer tutors or through contract by school boards, provincial departments of education and universities. A variety of educational approaches are used including classroom, shop and individualized instruction, computer-assisted learning and distance education. Educational assessment and counselling are provided in connection with all vocational and educational services. The occupational programs are intended to help offenders re-enter society by providing them with marketable employment skills and work habits.

CSC 2
Chaplaincy Programs: the Correctional Service employs, at each institution and on a full- or part-time basis, both Protestant and Roman Catholic chaplains who provide pastoral care and religious services to the approximately 90 percent of inmates registered in these faiths. Other religious needs are met by religious representatives of the various faith groups, including native elders.

CSC 3
Case Management Services: this program ensures the proper assessment, classification, counselling, program planning and supervision of offenders throughout their sentence.

CSC 4
Medical and Health Care: the CSC provides medical and health care services for offenders, including general medical, surgical, dental, psychiatric and nursing care.

CSC 5
Psychological Services: these services, available to offenders at all operational units, include assessment; counselling; therapy; program development, delivery and evaluation; crisis intervention and case consultation.

CSC 6
Community Release Programs and Services: these programs and services are directed at offenders still under sentence but who are in the community under some form of supervised conditional release (temporary absence, day parole, parole or mandatory supervision). Areas covered by release programs and services include housing, employment, a variety of treatment programs (alcohol and substance abuse, psychiatric and psychological, sexual or life skills) and recreational programs.

CSC 7
Industrial Operations Programs: under these programs, offenders manufacture products such as upholstered and modular furniture, computer work stations, ergonomic chairs, mail transfer boxes, mail bags, shoes and clothing. Included are a number of information processing services such as data entry, microfilming, distribution of documents, and word and data processing. These goods and services are marketed and sold under the CORCAN trademark.

CSC 8
Agribusiness: the Correctional Service operates horticultural, agricultural, food processing and forestry programs that supply staples solely for institutional use.

CSC 9
Inmate Affairs: the Correctional Service ensures that inmates are treated with justice and equity throughout their sentence by providing them with the means of obtaining redress and protecting their rights. The Service monitors decisions affecting inmates to ensure their fairness.

CSC 10
Native Offenders: this program provides aboriginal offenders with services appropriate to their cultural and spiritual needs such as traditional spiritual rites, cultural skills training and addiction counselling. Native liaison workers facilitate communication between native inmates and the predominantly non-native staff. Information about native cultures is provided to staff through native awareness training to promote a greater sensitivity to the offenders' needs.

Canadian Saltfish Corporation (CSFC)

Torbay Road
(P O Box 9440)
St John's, Newfoundland
A1A 2Y3

Information: St John's (709) 772--6080

Minister responsible:
Minister of Fisheries and Oceans

CSFC 1
The Corporation is the sole buyer and seller of cured codfish in the province of Newfoundland and in part of the province of Quebec. This power is based on federal legislation (the Saltfish Act) and supporting legislation from the provinces of Newfoundland and Quebec.

Canadian Space Agency (CSPA)

Head Office
Place Air Canada, 4th Floor
500 René Lévesque Boulevard West
Montreal, Quebec
H2Z 1Z7

Ottawa Office
240 Sparks Street, 8th Floor
Ottawa, Ontario
K1A 1A1

Information: Montreal (514) 496-4000; Ottawa/Hull (613) 990-6785.

Minister responsible:
Minister for Science

The Canadian Space Agency promotes the peaceful use and development of space for the social and economic benefit of Canadians. It encourages the growth of a competitive space industry by promoting the development, transfer and diffusion of space technology and by implementing the government's regional distribution policy for space-related contracts.

CSPA 1
Space Science Program: this program helps Canadian scientists and industries participate in quality international programs in the disciplines of space astronomy, materials and life sciences in microgravity, atmospheric chemistry and space physics. The program also administers contracts for space science-related research.

CSPA 2
Space Technology: the Space Technology Program maintains a core of technical expertise to direct the Agency's technology research and development programs; to support the planning and development of major new projects; and to provide technical advice and support to Agency projects and activities. Branch programs include a major contracting-out component to universities and the private sector; co-operative projects with other space agencies; and in-house research and development in electronic, optical and mechanical technologies applied to robotics, earth observation systems, satellite communications and scientific instrumentation.

CSPA 3
Canadian Astronaut Program: the Canadian Astronaut Program gives Canada's space community the opportunity to conduct experiments aboard NASA's space shuttles. In early 1992, Canadian experiments will take place on board a shuttle during the First International Microgravity Laboratory mission (IML-1). A Canadian astronaut will test the Canadian-designed Space Vision System later in 1992 during the CANEX-2 mission. Other Canadian experiments will be conducted aboard the international space station *Freedom*. Canadian astronauts will also serve as crew members on board the station. In addition, the astronauts conduct research in a variety of space-related fields such as

Canadian Space Agency *(continued)*

materials and life sciences. They also work closely with Canadian universities and industries to perform experiments in microgravity for short periods of time aboard specially equipped jet aircraft such as NASA's KC-135.

CSPA 4
Space Station Program: the Mobile Servicing System (MSS) is Canada's contribution to the space station *Freedom*. The MSS will play a main role in assembling and maintaining the space station, moving equipment and supplies around the station, releasing and capturing satellites, supporting astronauts working in space, and servicing instruments and other payloads attached to the space station. The entire system will consist of equipment located both in space and on the ground. Features of the Mobile Servicing System include the Space Station Remote Manipulation System (SSRMS) the next generation of the Canadarm and the Special Purpose Dextrous Manipulator (SPDM).

CSPA 5
Strategic Technologies in Automation and Robotics (STEAR): this program encourages the participation of Canadian businesses, universities and government non-profit research centres in the development of advanced automation and robotic technologies important for the evolution of the space station's Mobile Servicing System (MSS). The program administers industry-led contractual work in this area. Emphasis is placed on automation and robotic technologies and on their distribution throughout Canadian industry. Other automation and robotic technologies areas include enhanced control systems, remote vision systems and tactile sensors, autonomous robotics and materials resistant to the space environment. Emphasis is also placed on artificial intelligence or knowledge-based expert systems for automation of operations, planning, training, fault detection and diagnosis, power distribution and management.

CSPA 6
User Development Program: the program encourages the development of Canadian industrial and scientific capabilities to be used aboard the space station for space-based manufacturing (processing of materials in space). The program was established to ensure that Canadian industries and research communities are able to exploit the space station's microgravity environment. The program supports basic and applied research dealing with the behaviour of materials and fluids in microgravity and supports related studies in physics and chemistry. It identifies areas of research with commercial potential and encourages industry to develop practical applications. The program also provides financial assistance to Canadian researchers through research and study contracts.

CSPA 7
RADARSAT: RADARSAT is a Canadian-led project involving the United States, several provinces and the private sector. Its focus is the development of a satellite which will use Synthetic Aperture Radar (SAR) to obtain detailed images of the earth in darkness and through clouds. Scheduled for launch in late 1994, RADARSAT will supply timely and reliable information on ice and sea conditions in the Arctic and coastal regions. It will help survey natural resources and protect the environment. Several Canadian industries throughout Canada will be involved in the development of RADARSAT. Radarsat International Inc. (RSI), a consortium of Canadian companies, has been created to process, market and distribute data from RADARSAT to make the best of the commercial returns from the marketing of RADARSAT data within Canada and in international markets.

CSPA 8
External Relations: Canada's participation in programs of the European Space Agency (ESA) provides contracts to Canadian companies. It allows them to develop advanced space technologies, secure specific market niches and assert their presence on the European market. Canadian spending in ESA projects generates 3.5 times its value in indirect economic benefits for Canadian industries.
Canadian participation emphasizes satellite communications, earth observation and space transportation. Co-operation arrangements also exist for specific projects with several foreign space organizations including those of the United States, Japan and the Commonwealth of Independent States (formerly the Soviet Union).

CSPA 9
David Florida Laboratory (DFL): this laboratory is a world class facility capable of simulating launch conditions and outer space environment. The DFL is used to test the performance of spacecraft when exposed to intense vibrations at launch, as well as radiation, the vacuum of space and extreme heat and cold. The DFL provides a dust-free, controlled environment for spacecraft assembly, integration and testing. The facility includes three large clean rooms, a range of thermal vacuum chambers and an infra-red testing system. It is also equipped with anechoic chambers, shielded rooms and antenna ranges to test radio-frequency effects on spacecraft antennae.

CSPA 10
Space Feasibility Studies Program: this program supports feasibility studies proposed and jointly funded by the provincial governments, industries and universities for the development of potential space programs.

Competition Tribunal (CT)

Royal Bank Centre, Room 600
90 Sparks Street
Ottawa, Ontario
K1P 5B4

Information: Ottawa/Hull (613) 957-3172.

Minister responsible:
Minister of Consumer and Corporate Affairs

CT 1
Established in June 1986 by the Competition Tribunal Act, the Competition Tribunal has jurisdiction to hear applications and issue orders in respect of civil reviewable matters set out in Part VIII of the Competition Act (including mergers, abuse of dominant position and other anti-competitive trade practices). The orders of the Tribunal may be appealed to the Federal Court, Appeal Division. The Tribunal consists of up to four judges of the Federal Court, Trial Division and up to eight lay members. Although it has its headquarters in Ottawa, the Tribunal may hold a hearing anywhere in Canada if circumstances require. Parties may appear in person or be represented by counsel. Hearings are open to the public.

Canadian Wheat Board (CWB)

423 Main Street
(P O Box 816)
Winnipeg, Manitoba
R3C 2P5

Information: Winnipeg (204) 983-0239; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

CWB 1
The Canadian Wheat Board has sole jurisdiction over export sales of wheat and barley produced in western Canada, and over the domestic sale of these grains for human consumption. It also controls the delivery of these and other major grains and co-ordinates their movement to terminal elevators.

Canadian War Museum (CWM)

330 Sussex Drive
Ottawa, Ontario
K1A 0M8

Information: Ottawa/Hull (613) 992-2774.

Minister responsible:
Minister of Communications

CWM 1

The Canadian War Museum collects, conserves, researches and displays objects associated with Canada at war and at peace. Nearly 500 000 artifacts, memorabilia, documents and war art preserve the record of Canada's military history. Besides the permanent exhibitions chronicling events from the earliest European contact through to the Second World War, the museum mounts special exhibits and stages historical re-enactments of military drills and engagements. In May 1992, for example, there is a special exhibition entitled *Anne Frank in the World*. Guided tours are also available to students and special interest groups.

Defence Construction Canada (DCC)

Head Office
Sir Charles Tupper Building
Riverside Drive, A Wing, 3rd Floor
Ottawa, Ontario
K1A 0K3

Site Offices: on various Canadian Forces bases across the country.

Information: Ottawa/Hull (613) 998-9548; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Public Works

DCC 1
Defence Construction Contracts: Defence Construction Canada (Defence Construction [1951] Limited) contracts for the major military construction, repair and maintenance requirements of the Department of National Defence. DCC often maintains offices on project sites for the duration of a project.

External Affairs and International Trade Canada (EAITC)

Head Office
Lester B Pearson Building
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

General Information: Ottawa/Hull (613) 996-9134; Fax: (613) 952-3904; Visual Ear (613) 996-9136. Export Trade Information: Ottawa/Hull (613) 993-6435; Fax: (613) 996-9709; toll-free 1-800-267-8376. For nearest International Trade Centre *see* Part II, Addresses or *see* Toll-free Telephone Services section.
Foreign Policy Information: Ottawa/Hull (613) 993-6435; Fax: (613) 996-9709.
Passport Information: *see* Part II, Addresses or *see* Toll-free Telephone Services section.

Ministers responsible:
Secretary of State for External Affairs
Minister for International Trade Canada
Minister for External Relations and International Development

External Affairs and International Trade Canada executes the federal government's foreign policy through supervision of relations between Canada and other countries; the representation of Canada in foreign countries and at international conferences; the development and promotion of Canada's international trade; and assistance to Canadians travelling abroad. The Department manages Canada's immigration program abroad and co-ordinates external aspects of immigration policies and programs. It also contributes to the formulation of Canadian aid policy and implements the Official Development Assistance Program in the field.

Passports and Documentation (EAITC 1 – EAITC 2)

EAITC 1
Passports: passport services are available to Canadian citizens in person or by mail from passport offices throughout Canada. Applications must be delivered by hand to regional passport offices or mailed to the Passport Office.
Inquiries: any regional passport office, *see* Part II, Addresses or *see* the Toll-free Telephone Services section.

EAITC 2
Canadian Certificates and Documents Authentication: the Department authenticates or certifies signatures on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits, and government documents such as patent and trademark applications).
Inquiries: Legal Advisory Division, Ottawa/Hull (613) 995-0119/995-3254.

Travel (EAITC 3 – EAITC 4)

EAITC 3
Travel Outside Canada: the Department provides consular protection, assistance and information for Canadian citizens travelling or residing outside Canada.
Inquiries: Consular Operations Division, Ottawa/Hull (613) 996-4376.

EAITC 4
Anti-drug Information Program: this program is designed to raise the awareness of Canadian travellers to the risks of involvement with drugs, and thereby deter Canadians from using or transporting drugs when travelling abroad. The program informs Canadians through posters, a video, advertisements, exhibits at airports and a film. A brochure is included with each new passport issued in Canada. An extensive distribution network reaches the travel services industry, drug enforcement officials, schools and media.
Inquiries: Corporate Communications Division, Ottawa/Hull (613) 992-7629; Fax: (613) 992-2432.

Foreign Policy (EAITC 5 – EAITC 7)

EAITC 5
Foreign Policy/International Relations: External Affairs and International Trade Canada provides information and documentation on all aspects of Canadian foreign policy and international relations including multilateral and bilateral relationships.
The Department has geographic divisions which deal with Canadian relations with countries of Africa, the Middle East, Asia, the Pacific, the Caribbean, the Americas and Europe. Functional divisions are engaged in economic and trade policy, science and technology, trade competitiveness, international security, relations with multilateral organizations, cultural, social and economic development, energy and nuclear affairs, development assistance, environmental issues as well as human rights policy and new global economic trends. The Department organizes briefings by departmental officers at Canadian universities, media outlets, service clubs and non-governmental organizations. It also provides financial assistance to universities and organizations sponsoring Canadian foreign policy conferences in Canada.
Inquiries: Foreign Policy Communications Division, Ottawa/Hull (613) 993-6435; Fax: (613) 996-9709.

EAITC 6
Corporate Outreach Program: the Corporate Communications Division seeks to increase public understanding of Canadian foreign and trade policy by organizing speaking engagements in Canada for members of the Department to inform Canadians about the work of EAITC. The Division also sponsors specialized visits to Canada of foreign journalists and other opinion leaders to learn about Canadian issues, policies and accomplishments, with a view to

influencing target audiences in countries of importance to Canada. Canadian participants have an opportunity to exchange ideas with informed representatives of other countries and to learn about issues and areas of common interest abroad. Other special events such as conferences, lectures and seminars are organized throughout the year.
Inquiries: Corporate Communications Division, Ottawa/Hull (613) 992-7629; Fax: (613) 992-2432.

EAITC 7
History/Canadian Foreign Affairs: the Department provides, on request, information pertaining to the history of Canadian foreign affairs. It publishes the series *Documents on Canadian External Relations*, the official published record of Canadian foreign policy, and will provide speakers on historical aspects of Canadian external relations to organizations such as universities, service clubs and professional associations. An official history of the Department between 1909 and 1968 is being published in two volumes, the first (1909 – 1946) appeared in 1990 and the second (1946 – 1968), will be published in 1993.
Inquiries: Academic Relations Divisions, Ottawa/Hull (613) 992-6282.

Legal Services (EAITC 8 – EAITC 9)

EAITC 8
International Child Abduction: the Domestic Legal Services unit of the Department of Justice at External Affairs and International Trade Canada acts as the federal central authority for the Hague Convention on the Civil Aspects of International Child Abduction. The purpose of this convention is to return children promptly to the state of their habitual residence if they were wrongfully removed from it or if they were detained in a foreign jurisdiction. Provinces and territories in Canada have enacted this convention into their respective legislations; central authorities have been appointed to carry out the functions of the convention. The federal central authority acts to co-ordinate, assist and respond to issues which are encountered by central authorities in and outside of Canada.
Inquiries: Domestic Legal Services, Ottawa/Hull (613) 992-6300.

EAITC 9
Property Claims of Canadians against Foreign Governments: the Department provides assistance (including, in some instances, formal support of claims) to Canadian citizens for taking of property by foreign governments or their agencies.
Inquiries: Economic and Trade Law Division, Ottawa/Hull (613) 995-7511.

Immigration (EAITC 10)

EAITC 10
Immigration/Consular Operations: the Department delivers consular immigration programs outside Canada. Canadian diplomatic missions abroad participate in the selection of immigrants and refugees seeking resettlement in Canada and provide consular services to Canadian citizens. The Department also provides information to the Canadian public, lawyers and non-government organizations regarding departmental overseas immigration program delivery. Information concerning individual cases is, however, the responsibility of Employment and Immigration Canada.
Inquiries: Consular and Immigration Program Services Divisions, Ottawa/Hull (613) 943-2446.

Arms Control (EAITC 11)

EAITC 11
Disarmament, Arms Control, Defence, Security: the Arms Control and Disarmament Division provides information on funding for voluntary associations and private research groups.
Inquiries: Ottawa/Hull (613) 996-1082.

Culture and Sport (EAITC 12 – EAITC 13)

EAITC 12
International Sports Relations: External Affairs and International Trade Canada assists the Canadian sport community in participating in international sports activities outside Canada. Services include briefings on conditions abroad, use of Canadian missions and facilitating sports tours. The Department also manages a program aimed at promoting Canada internationally through sport and fitness by supporting visits of high-profile athletes, teams and Canadian sports experts to targeted countries; and by providing sport aid to targeted countries in the form of coaching assistance, training and the provision of equipment, education materials and manuals.
Inquiries: Culture and Sport Division, Ottawa/Hull (613) 992-6464.

EAITC 13
Cultural Promotion Program: grants are made to Canadian performers, visual artists, writers, agents, producers, film directors, impresarios, curators and publishers to enable them to undertake international tours and exhibitions. Some assistance is also available to help bring similar people from overseas as resource persons and as participants in international cultural events. Funding is limited to professionals.
Inquiries: Culture and Sport Division, Ottawa/Hull (613) 992-1557.

Exchange Programs (EAITC 14)

EAITC 14
International Exchange Programs: these programs permit Canadian and foreign postsecondary students or young workers to work temporarily in other countries on an exchange basis. In doing so, they acquire new skills, exposure to the values of the host country and a better understanding and appreciation of other cultures.
Inquiries: Academic Relations Division, Ottawa/Hull (613) 995-5295.

External Affairs and International Trade Canada
(continued)

Trade Development (EAITC 15 – EAITC 33)

EAITC 15
InfoExport: InfoExport is the Department's export trade information and national toll-free assistance hotline. Staff provide advice on the full range of EAITC trade publications, programs and services.
Inquiries: Ottawa/Hull (613) 993-6435;
Fax: (613) 996-9709 or toll-free 1-800-267-8376.

EAITC 16
International Trade Development: External Affairs and International Trade Canada carries out its responsibility for the development of foreign trade through a network of trade commissioners abroad who are concerned with trade development, industrial development and the expansion of tourism to Canada. In Canada, the International Trade Development Branch co-ordinates programs and services to current and potential exporters through International Trade Centres. International marketing units, based on industry sectors, provide business clientele with the total market picture across the spectrum of exportable products and services. Trade experts in the defence, agriculture, fisheries, information technologies, aerospace, machinery, consumer products and resource sectors provide an industry-specific export information service. The Department arranges export awareness projects including seminars, conferences and trade shows, and organizes Canada International Trade Month and Marketplace.
Inquiries: International Trade Development Branch, InfoExport, Ottawa/Hull (613) 993-6435;
Fax: (613) 996-9709 or toll-free 1-800-267-8376. For nearest International Trade Centre *see* Part II, Addresses or *see* Toll-free Telephone Services section.

EAITC 17
Trade Commissioners: a network of over 800 trade commissioners in Canada and abroad assists Canadian exporters and promotes Canadian trade, investment and tourism. The commissioners abroad, who number approximately 540, help Canadian exporters undertake activities in individual markets around the world by promoting the Canadian company to local customers; offering advice on marketing channels; recommending participation in trade fairs; identifying suitable foreign firms to act as agents; helping to find credit and business information on potential foreign partners; solving problems respecting duties, taxes or foreign exchange; advising on a country's current trade, business and financial environment and practices; and assisting in foreign joint ventures and licensing. EAITC's *Directory of the Canadian Trade Commissioner Service* lists the addresses and telephone numbers of all trade commissioners in Canada and abroad.
Inquiries: International Trade Development Branch, InfoExport Ottawa/Hull (613) 993-6435;
Fax: (613) 996-9709 or toll-free 1-800-267-8376. For nearest International Trade Centre *see* Part II, Addresses or *see* Toll-free Telephone Services section.

EAITC 18
International Trade Centres: these centres provide one-stop trade services to new and experienced Canadian exporters. Services include basic export counselling; identification of market opportunities; help in developing a foreign marketing plan; information on technology transfer and joint venture opportunities; assistance in finding financial support, such as through the Program for Export Market Development; recruitment of participants for trade fairs and missions abroad; arrangement of a selection of trade-related conferences and seminars; and provision of EAITC and other federal trade publications. Each centre is linked to EAITC's computerized trade information network, WIN Exports.
Inquiries: any International Trade Centre, *see* Part II, Addresses or *see* the Toll-free Telephone Services section.

EAITC 19
Geographic Trade Divisions: EAITC has five geographic branches: Africa and Middle East, Asia and Pacific, Europe, Latin America and Caribbean, and United States. Geographic Trade Divisions have been set up to provide advice and information about doing business in a particular country or region of the world. Trade officers for individual countries are able to identify promising export markets, help companies prepare for visits to potential markets, arrange participation in trade fairs and involve exporters in visits to Canada by foreign buyers.
Inquiries: International Trade Development Branch, InfoExport, Ottawa/Hull (613) 993-6435;
Fax: (613) 996-9709 or toll-free 1-800-267-8376.

EAITC 20
Secondary Industries Marketing: the Secondary Industries Division is the focal point within EAITC for other federal departments, associations, companies and other levels of government for the development and management of sectoral international marketing strategies and programs. The Division also produces global marketing opportunity guides in the following areas: consumer products, hospital and medical equipment and devices, sporting goods and apparel, consumer electronics, fashion apparel, textiles, cultural industries including books, film and video, primary and secondary industrial machinery, oil and gas equipment, automobiles, automotive aftermarket equipment, garage and service equipment, rail and urban machinery and equipment, and environmental equipment and services.
Inquiries: Ottawa/Hull (613) 996-0670.

EAITC 21
Technology Inflow Program (TIP): this program helps Canadian businesses acquire foreign technology to develop new Canadian products, processes or services. It is open to all companies but is intended especially for small- and medium-sized firms. EAITC helps Canadian companies identify sources for the technology they need and opportunities to collaborate with the foreign companies concerned. Financial assistance is provided for technology transfer projects such as exploratory or longer-term working visits abroad by individual Canadian companies; group technology awareness visits abroad by individual Canadian professional or

trade associations; or visits by foreign technical experts to companies in Canada.
Inquiries: Export and Investment Programs Division, Ottawa/Hull (613) 992-7883.

EAITC 22
Advanced Technologies Marketing: the Advanced Technologies Division is responsible for the support of international marketing of products and services in the following sectors: telecommunications, electronic components, computing products, instrumentation and geomatics (including remote sensing). By maintaining current product and company information, the Division possesses considerable expertise on the export capability of Canadian industry. It also produces sectoral data bases, overviews and company profiles for use by foreign buyers and Canadian trade representatives abroad; carries out company selection and strategic planning for incoming and outgoing missions in co-operation with departmental geographic bureaus; provides advice to companies on the exporting of products and services; and serves as the Department's international trade focal point for industry associations and other government departments with similar sector interests.
Inquiries: Ottawa/Hull (613) 996-1893.

EAITC 23
Agriculture and Resources: the Agri-Food, Fisheries and Resources Division co-ordinates trade development activities for primary agricultural products, fish and fish products (including aquaculture), forest products, metals and minerals (including peat moss) and chemicals (including petrochemicals, fertilizers, biologicals and pharmaceuticals). It provides information on export opportunities identified by Canadian trade offices abroad and reports on Canadian export capabilities and interests. The Division works closely with Agriculture Canada, Fisheries and Oceans, Forestry Canada, Energy, Mines and Resources Canada, Industry, Science and Technology Canada, the provinces, and industry and trade associations.
Inquiries: Ottawa/Hull (613) 995-1712.

EAITC 24
Financial and Business Services Division: this Division co-ordinates export financing policy and operations and promotes the export of services. It also acts as the focal point for international capital projects and international financial institutions, and provides information on counter-trade.
Inquiries: Ottawa/Hull (613) 996-6213.

EAITC 25
Investment Development Program (IDP): this program encourages foreign corporations and other potential investors to bring new capital and technology into Canada. It also facilitates joint ventures and strategic partnerships between Canadian and foreign firms. IDP activities are carried out by investment advisors and counsellors at 43 EAITC trade offices around the world. The program is directed to countries which represent major traditional sources of foreign investment in Canada: the United States, the United Kingdom, France, Germany, Hong Kong, Japan and the Netherlands. Promotional campaigns, direct mail, round tables, seminars and other activities focus on sectors where Canada has demonstrated expertise and opportunities. A major selling point is the improved access Canada offers to the US market under the Canada – US Free Trade Agreement. The Department works closely with Investment Canada, Industry, Science and Technology Canada and provincial and municipal governments to identify investment priorities in Canada.
Inquiries: Export and Investment Programs Division, Ottawa/Hull (613) 996-1328.

EAITC 26
Program for Export Market Development (PEMD): PEMD's objective is to increase Canadian exports. This is accomplished by sharing the costs of various types of export promotion activities (visits, trade fairs, missions, project bidding) that businesses could not or would not undertake alone, thereby reducing the risks. Program financial assistance is on a cost-recoverable basis. It is not a grant.
Inquiries: Export and Investment Programs Division, Ottawa/Hull (613) 996-7155.

EAITC 27
World Information Network for Exports (WIN): WIN Exports is a computerized directory of Canadian exporters designed to help trade development officers respond to market opportunities identified in all parts of the world. This electronic sourcing system gives up-to-the-minute lists of Canadian companies ready and able to meet the product and service requirements of potential customers in foreign countries. It currently lists over 30 000 Canadian firms and includes products and services available for export; foreign markets/countries in which the firm is currently active or is considering entry; and contacts within the company responsible for export activities. Direct access to this directory is available only through the Department and other federal and provincial departments and agencies involved in trade promotion and export development activities. Trade officers consult this information to assist potential exporters. The Trade Information Systems and WIN Division produces activity reports which are integrated into the information network.
Inquiries: Ottawa/Hull (613) 996-7182.

EAITC 28
New Exporters to Border States (NEBS): this is an export education program for small- and medium-sized Canadian companies which are inexperienced in exporting but which are "export-ready." Participants go to a Canadian trade office in the US and/or a US border point for a one- or two-day "hands-on" course on the practical process of exporting. Experts give information on documentation and customs procedures, banking, insurance, agents, distributors and other topics. Canadian trade commissioners advise on marketing strategies and help identify contacts for follow-up meetings with manufacturers' representatives and potential US buyers. The program pays return transportation costs.
Inquiries: United States Trade and Investment Development Division, Ottawa/Hull (613) 993-5726.

External Affairs and International Trade Canada
(continued)

EAITC 29
New Exporters to Overseas (NEXOS): this market familiarization program extends the NEBS concept to help exporters, new to western Europe, learn the essentials of doing business there. Each NEXOS mission focuses on a specific sector in a specific country (for example, an automotive mission to France, an aerospace mission to Germany) and generally includes a visit to a major sectoral trade fair. The program pays for return excursion airfare, ground transportation and some hospitality.
Inquiries: Western Europe Trade, Investment and Technology Division, Ottawa/Hull (613) 995-6438.

EAITC 30
Canada Export Award: awards are granted annually to Canadian exporting companies in acknowledgement of outstanding export success. To qualify, a company must have achieved significant increases in export trade, broken successfully into new export markets or introduced new export products.
Inquiries: Trade Development Operations, Ottawa/Hull (613) 996-8708.

EAITC 31
International Trade Data Bank: EAITC operates an international trade data bank to help provide up-to-date trade statistics to Canadian business, government officials and others interested in international trade. It can provide export and import data on 66 major trading nations, as well as for groupings such as the European Economic Community (EEC) and the Organization for Economic Co-operation and Development (OECD). Customized analyses are prepared on request.
Inquiries: Library Services Division, Ottawa/Hull (613) 992-6941.

EAITC 32
Export Publications: EAITC's bi-monthly trade newsletter *CanadExport*, keeps 30 000 readers informed of international market opportunities. It also provides information on new projects offering export potential, government programs and services to assist Canadian exporters, forthcoming events (such as trade fairs, missions and conferences), export success stories and winning strategies.
The Department also publishes a wide range of trade and economic publications. The *Directory of the Canadian Trade Commissioner Service* lists EAITC officers and trade commissioners abroad with foreign trade, tourism and investment responsibilities; the *Export Guide – A Practical Approach* provides information on developing a corporate trade strategy, export pricing, trade terms and more; *Guides for Canadian Exporters* is a series of short guides to individual countries which provide information on the country's economy, tips on doing business, local customs and foreign exchange information.
Inquiries: InfoExport, Ottawa/Hull (613) 993-6435; Fax: (613) 996-9709 or toll-free 1-800-267-8376.

EAITC 33
Going Global: this trade development strategy focuses on trade, investment and technology initiatives in three major world markets: the United States, the European Community and the Asia – Pacific region. EAITC, as the leading federal department responsible for international trade and export development, is central to this strategy.

Aerospace and Defence Trade Development (EAITC 34 – EAITC 39)

EAITC 34
International Marketing of Advanced Technology: the International Marketing Bureau is the focal point within the Canadian government for the formulation, planning and implementation of plans and activities to promote defence and defence-related high-technology exports. It is responsible for market access negotiations with all friendly countries; the identification and evaluation of defence and defence-related export trade opportunities; and the creation of policies and strategies to exploit such opportunities. These opportunities include Crown procurement by the Department of National Defence. The Bureau is also responsible for defence research and development, and production-sharing agreements with allied and friendly countries; the management of Canadian participation in NATO industrial activities and issues; and support of Canadian industry in both general and specific export marketing activities.

EAITC 35
Aerospace, Marine and Defence Products: the Aerospace Marine and Defence Products Division is responsible for developing strategies, programs and activities to facilitate, promote and expand global market opportunities for Canada's aeronautics, defence, marine and space industries. The Division provides a wide variety of information to help exporters of these specialized products.
Inquiries: Aerospace and Defence Programs Division, Ottawa/Hull (613) 996-1814.

EAITC 36
Canada – US Defence Production Sharing Agreement (DPSA): this arrangement gives Canadian manufacturers the opportunity to market defence supplies and services to the US military and to US defence contractors. Under this program, Canadian firms are able to compete on an equal footing with their American counterparts because, in most cases, the US government waives customs duties and application of the Buy America Act. No financial assistance is provided under this program; its main advantage is improved market access.
Inquiries: Aerospace and Defence Programs Division, Ottawa/Hull (613) 996-1814.

EAITC 37
Canada – US Defence Development Sharing Agreement (DDSA): this program, a companion to the DPSA, enables the Canadian government to share in the cost of a US Department of Defence research and development project. Qualified Canadian companies

act as prime contractors for approved projects.
Inquiries: Aerospace and Defence Programs Division, Ottawa/Hull (613) 996-1814.

EAITC 38
Research, Development and Production (RDP) Agreements: Canada maintains bilateral defence research, development and production-sharing agreements with ten European partners (Belgium, Denmark, France, Germany, Italy, the Netherlands, Norway, Sweden and the United Kingdom). The objective of these agreements is to find projects of mutual interest that would warrant bilateral support.
Inquiries: Aerospace and Defence Programs Division, Ottawa/Hull (613) 996-1814.

EAITC 39
The NATO Market: as a member of the North Atlantic Treaty Organization, Canada contributes to NATO infrastructure projects and co-operative armaments projects. These projects, which require a wide range of goods and services, present sales opportunities for qualified Canadian companies who are interested in participating.
Inquiries: Aerospace and Defence Programs Division, Ottawa/Hull (613) 996-1816.

Free Trade Agreements (EAITC 40 – EAITC 41)

EAITC 40
Canada – US Free Trade Agreement (FTA): the Canadian section of the Canada – United States Free Trade Agreement Binational Secretariat is responsible for a permanent binational panel system which replaces domestic courts in certain cases specified under the FTA. The Secretariat makes decisions concerning the operation of the dispute settlement system based on its interpretation of legal and administrative provisions of the FTA, of US and Canadian legislation, and of rules which describe the role of the Secretariat. It also records all orders and decisions of the panels and publishes notices of decisions in the *Canada Gazette*.
Inquiries: Ottawa/Hull (613) 992-9388. For all other information on the Canada – US FTA: InfoExport, Ottawa/Hull (613) 993-6435; Fax: (613) 996-9709 or toll-free 1-800-267-8376.

EAITC 41
North American Free Trade Agreement (NAFTA): the Office of North American Free Trade Negotiations is responsible for the negotiation of a trilateral free trade agreement between Canada, the United States and Mexico. It pursues consultations with the business, labour, academic and environmental communities through the Sectoral Advisory Groups on International Trade (SAGITs) and the International Trade Advisory Committee (ITAC). Negotiators are also in direct contact with specific private-sector representatives as required. The Office consults actively with provincial authorities at the level of trade ministers and senior officials.
Inquiries: Ottawa/Hull (613) 992-6699. For publications on NAFTA, contact InfoExport, Ottawa/Hull (613) 993-6435; Fax: (613) 996-9709 or toll-free 1-800-267-8376.

Export and Import Controls (EAITC 42)

EAITC 42
Export and Import Controls: Canada has established export and import controls on a number of products to support domestic policies and international commitments and agreements. Export controls impose restrictions on goods that may be sold or sent from Canada to other countries. Import controls impose restrictions on goods that may be brought into Canada. Controls for a particular product may vary, depending on which other country is involved. EAITC administers import and export control. Advice is provided on export/import quotas or restrictions that may apply to a particular product as well as on export/import permits or related documentation that may be required.
Inquiries: Special Trade Relations Bureau, Ottawa/Hull (613) 996-2387 (export controls); (613) 996-3711 (import controls on textiles and clothing); (613) 995-8104 (import controls on agriculture, footwear and other products).

Tourism Development (EAITC 43)

EAITC 43
Tourism Market Development Abroad: EAITC helps the Canadian tourism industry promote Canada as a destination for foreign tourists. Tourism officers at trade offices abroad provide tourism market data (such as foreign contacts, reports on market development opportunities, foreign local business customs and industry structure); facilitate market access for the Canadian tourism industry; initiate Canadian participation in travel shows abroad; plan and organize solo shows with the participation of Canadian partners; organize Canadian tours and site inspections for foreign tourism media, the travel trade and meeting/convention organizers; disseminate information about new Canadian tourism and travel products; and represent the marketing interests of all Canadian provincial, municipal and regional governments in foreign markets. EAITC has a tourism network of 25 posts around the world. Fifteen are located in the United States, three in Europe (Paris, London, Frankfurt), one in Tokyo and six in emerging markets in Europe and Asia (the Hague, Hong Kong, Mexico City, Seoul, Sydney and Taipei).
Inquiries: United States Trade and Tourism Development Division, Ottawa/Hull (613) 993-7344.

International Expositions (EAITC 44)

EAITC 44
International Expositions: the International Expositions Division co-ordinates and manages Canada's participation in expositions abroad which have been registered by the Bureau international des expositions (BIE) in Paris, the regulatory body for expositions. The Division is responsible for the management of Canada's relationship with the BIE and the provision of guidance and support to domestic departments, agencies, provincial organizations and private-sector concerns

External Affairs and International Trade Canada *(continued)*

interested in hosting international expositions in Canada, including the promotion abroad of these events.
Inquiries: Ottawa/Hull (613) 993-5745.

Human Rights (EAITC 45)

EAITC 45
Human Rights, Women's Equality and Social Affairs Division: this division promotes the integration of human rights (including women's equality and aboriginal rights) into Canadian foreign policy; co-ordinates Canada's contributions to international anti-drug efforts; and manages participation in multilateral fora on human rights, women's equality and social issues (crime prevention, children, disabled, seniors). Consultations with human rights and aboriginal organizations are organized each January prior to the UN Commission on Human Rights.
Inquiries: Ottawa/Hull (613) 992-1734.

United Nations and Commonwealth Affairs (EAITC 46)

EAITC 46
United Nations and Commonwealth Affairs Division: this division provides information on the following international organizations and Canada's involvement in them: the Commonwealth, the United Nations, its institutions and specialized agencies such as the General Assembly, the Security Council, the UN Development Programme (UNDP), the Economic and Social Council (ECOSOC), the World Health Organization (WHO), the UN Environment Programme (UNEP), HABITAT, the International Labour Organization (ILO), the International Civil Aviation Organization (ICAO), the International Telecommunication Union (ITU), the World Meterological Organization (WMO), the Universal Postal Union (UPU), the UN Industrial Development Organization (UNIDO), the World Tourism Organization (WTO), the UN Institute for Training and Research (UNITAR), the World Intellectual Property Organization (WIPO), the International Maritime Organization (IMO), the UN Educational, Scientific and Cultural Organization (UNESCO), the Food and Agriculture Organization (FAO) and the World Food Programme (WFP).
Inquiries: Ottawa/Hull (613) 992-1361.

Francophone Summit (EAITC 47)

EAITC 47
Bureau of the Federal Co-ordinator for La Francophonie: the Bureau, which is part of the international multilateral policy sector, prepares and co-ordinates Canada's participation in events such as the Francophone summits. These are conferences of heads of state and government of countries using French as a common language. The Bureau oversees the follow-up to the decisions made at these summits. It is also responsible for Francophone institutions like the CONFEMEN (conference of education ministers), the CONFEJES (conference of youth and sports ministers) and the Francophone Games. It manages and follows up on projects and programs arising from the decisions made by these institutions and others, and pays most of their annual dues.
The Bureau organizes the annual meetings of Ministers of Foreign Affairs and/or La Francophonie and CPF (permanent council of La Francophonie), all of which are under the auspices of the Francophone Summits and the ACCT (agency for cultural and technical co-operation). In addition, the Bureau promotes La Francophonie multilaterally by awarding grants to a number of Canadian and foreign international organizations and associations.
Inquiries: Ottawa/Hull (613) 992-1402.

Environment Canada (EC)

Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2800; for other offices *see* Part II, Addresses; for information on environmental emergencies in the maritime provinces, and the public relations and information service in Ontario and Quebec *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of the Environment

Responsibilities of the Department include the protection and enhancement of the quality of the natural environment, including water, soil and air; the provision of information on weather, climate, ice and sea conditions, and air quality; the conservation of renewable water, land and wildlife resources; and the management and protection of migratory birds.

Atmospheric Environment Service (EC 1 – EC 11)

Headquarters
4905 Dufferin Street
Downsview, Ontario
M3H 5T4

Information: Toronto (Downsview) (416) 739-4826 or any regional office *see* Part II, Addresses.

EC 1
Public and Marine Weather Services: the Atmospheric Environment Service (AES) provides Canadians with around-the-clock weather warnings, forecasts and information covering periods of up to five days. These services deal with all weather conditions, from tropical hurricanes to Arctic blizzards. The AES prepares forecasts for major cities and 201 public forecast districts. Its marine weather warnings, forecasts and information serve fishermen as well as shipping and recreational boaters in 167 different marine areas, including coastal and inland waters and the Arctic.
Inquiries: Toronto (Downsview) (416) 739-4977.

EC 2
Aviation Weather Services: the AES provides weather warnings, forecasts and observations to 192 airports and 118 aviation areas to further air safety for Canadian travellers and the economy of aviation operations. Through ICAO international agreements, it also offers air weather services covering an area out to 30W over the North Atlantic. These services are integrated with those of Transport Canada's Air Transportation Administration (CATA).
Inquiries: Toronto (Downsview) (416) 739-4978.

EC 3
Economic Weather Services: the AES provides weather information and advice for the safety and efficiency of agriculture, fishing and forestry operations and other weather-sensitive economic sectors. These services also aim to minimize the possibility of an industrial disaster that could harm the environment.
Inquiries: Toronto (Downsview) (416) 739-4977.

EC 4
Military Weather Services: the Atmospheric Environment Service assists the Department of National Defence in meeting the meteorological and oceanographic requirements of the Canadian Forces. For example, it provides such services for ground, sea, air and anti-submarine operations over a geographic area including all of Canada, the Arctic and adjacent oceans, extending to the mid-Pacific and over the Atlantic almost to Europe. Other activities include provision of forecasts and weather warnings, as well as meteorological and oceanographic support to military operations, support to search and rescue, and advice and consultation. While the Atmospheric Environment Service supplies the professional forecast staff and management, the Department of National Defence provides the technical support. The AES' civilian weather service is integrated with the Canadian Forces Weather Service.
Inquiries: Ottawa/Hull (613) 995-4173.

EC 5
Climate Information: the Canadian Climate Centre gathers and manages climate data and information from all parts of Canada. It provides statistical abstracts, microfilm, digital data or custom computer analyses of that information in products which are used by agencies and individuals in a variety of ways. These products include basic information on temperature and precipitation norms and extremes as well as information on solar radiation, winds and waves. The information managed is also accessible directly by those with the necessary computer capability.

EC 6
Climate Adaptation: for environmental or economic reasons, Canadians often need more detailed or specialized analyses of climate. The Canadian Climate Centre analyses and interprets data and information. It assesses the effect of climate on agricultural and forest production, industrial design, arctic development, alternate energy sources, hydrology and water resources, lakes and ocean areas, fishing, and ocean and coastal engineering.

EC 7
Climate Research: the Canadian Climate Centre carries out research to understand climate and related processes and to predict future climates through advanced computer modelling. These and other activities lead to information on atmospheric circulation, the impact of greenhouse gases, trends in and sensitivity to climate change and variability, and energy budget studies. They include radiative-photochemical models, thermodynamic models and statistical long-range prediction.

EC 8
Climate Response Strategies: the Canadian Climate Centre ensures that Canadians are aware of the adverse effects of alteration of the atmosphere, and how Canadians can respond. This information is communicated to Canadians through publications, the media and educational programs. The Centre also supports both the development of policy to limit the effects of global warming and the co-ordination of national and international response measures.

EC 9
Ice Conditions: the Ice Centre in Ottawa provides daily analyses of ice conditions in Canada's navigable coastal and contiguous waters and in the Great Lakes – St Lawrence River System. Reports are based on aerial reconnaissance flights, imagery from earth-orbiting satellites, commercial and government ships and other sources. From this information, the Ice Centre prepares composite charts of ice conditions, which it distributes by mail and by radio facsimile, to support marine transportation, fishing activities and offshore resource exploration. The Centre also prepares seasonal outlooks and operational forecasts for short-term and for 30-day periods. These are broadcast over marine radio stations, but are also accessible through dial-in telex. In addition to these services, the Ice Centre provides telephone information and consultation.
Inquiries: Ice Forecasting Centre, Ottawa/Hull (613) 996-5236.

EC 10
Archived Ice Data: the Ice Climatology and Applications Division makes ice charts, satellite imagery, ice thickness measurements, records of remotely sensed data obtained from SLAR (Side Looking Airborne Radar), laser profilometers and cameras available for inspection and analysis. The Division also prepares ice atlases, ice studies and statistical analyses, and

Environment Canada *(continued)*

provides advice and consultation. Considerable international ice data are available.
Inquiries: Ottawa/Hull (613) 996-5236.

EC 11
Meteorological and Atmospheric Research: the Atmospheric Environment Service conducts research on LRTAP (Long-Range Transport of Air Pollutants), acid rain, weather, ice, the effect of wind on waves, forecasting systems, the ozone layer, atmospheric radiation, numerical weather prediction (NWP), the physics of clouds and precipitation, weather radar, weather and environmental satellite data reception and processing, atmospheric chemistry, air quality, atmospheric contaminants, man-made pollutants, wind and solar energy, the environmental (atmospheric-related) aspects of northern and offshore hydrocarbon development, agro/forest/aeronautical meteorology, meso-scale/boundary-layer meteorology and atmospheric dispersion.
Inquiries: Toronto (Downsview) (416) 739-4995.

Canadian Wildlife Service (EC 12 – EC 16)

Place Vincent Massey
351 Saint-Joseph Boulevard, 17th Floor
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-1095, or any regional office *see* Part II, Addresses.

EC 12
Endangered Species: in addition to managing threatened or endangered migratory birds, the Canadian Wildlife Service researches and provides advice on other species at risk and their habitats. Its aim is to prevent loss of wild species from Canada and to support national actions to re-establish healthy populations of species currently at risk. Secretariat services are provided for two bodies: the Committee on the Status of Endangered Wildlife in Canada (COSEWIC); and the Committee on the Recovery of Nationally Endangered Wildlife (RENEW). Both committees have representation from federal, provincial or territorial and non-governmental organizations. Together with the World Wildlife Fund (Canada), CWS provides the Endangered Species Recovery Fund (ESRF) to support species recovery projects. The service administers the Convention on International Trade in Endangered Species (CITES) to regulate the Canadian import and export of endangered plant and animal species. It also provides information and publications with respect to COSEWIC and RENEW, and issues a newsletter entitled *Recovery*.
Inquiries: Ottawa/Hull (819) 953-1429, (819) 997-1840.

EC 13
Habitat Management/Ecological Assessment: the Canadian Wildlife Service manages habitats through a network of national wildlife areas and migratory bird sanctuaries to ensure the preservation of wildlife in Canada. It also conducts research and conservation programs, providing research results and advice on the ecology of migratory birds.
Inquiries: Ottawa/Hull (819) 953-1421 or any regional Canadian Wildlife Service office *see* Part II, Addresses.

EC 14
Hunting Regulations for Migratory Game Birds: the Canadian Wildlife Service sets regulations governing the hunting, handling and use of migratory game birds.
Inquiries: Ottawa/Hull (819) 955-4383 or any regional Canadian Wildlife Service office *see* Part II, Addresses.

EC 15
Migratory Birds/Conservation: the Canadian Wildlife Service is responsible for the protection and management of migratory birds. It carries out research and surveys on the distribution, status, population dynamics and ecological requirements of, and the effects of toxic chemicals on, migratory birds.
Inquiries: Ottawa/Hull (819) 953-1425.

EC 16
North American Waterfowl Management Plan (NAWMP): this plan is a Canada – US, public/private partnership program in wetlands and wildlife conservation. It sets goals for the protection and improvement of waterfowl habitat and the restoration of waterfowl populations. The Canadian Wildlife Service funds the Canadian federal portion of the plan and provides information and advice on plan activities. The NAWMP Implementation Branch co-ordinates research, monitoring, evaluation and information.
Inquiries: Ottawa/Hull (819) 997-2392, (819) 997-1303.

Inland Waters and Lands (EC 17 – EC 26)

Place Vincent Massey
351 Saint Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Inland Waters and Lands: Ottawa/Hull (819) 997-2601 or any regional office *see* Part II, Addresses.

EC 17
Inland Waters: the Inland Waters Directorate collects and analyses data, and provides information on the quantity, quality and uses of freshwater in rivers and lakes as well as information on ground water. It interprets information and undertakes research to address issues, predict trends and develop the scientific base that will protect long-term national freshwater interests.

EC 18
Water Management: the Water Planning and Management Branch develops policy and undertakes legislative initiatives; promotes the use of demand management strategies; provides support for interjurisdictional studies and agreements; conducts engineering studies; analyses water resource systems; promotes water awareness; and provides water management information.
Inquiries: Ottawa/Hull (819) 997-1721.

EC 19
Program Analysis and Co-ordination: the Program Analysis and Co-ordination Branch develops water policy and is responsible for setting the long-term goals of the Inland Waters Directorate through strategic planning. The Branch acts as a catalyst for the implementation of federal water policy and is accountable for the integration of water programs at the federal, national and international levels.
Inquiries: Ottawa/Hull (819) 997-1523.

EC 20
Freshwater Research: the National Water Research Institute in Burlington conducts research on the impact of toxic chemicals on surface and groundwater; the impact of atmospheric change on water quality; pollution and restoration of regional freshwaters; and methods for aquatic modelling and assessment.
Inquiries: Toronto (Burlington) (416) 336-4981.

EC 21
The National Hydrology Research Institute: this Institute studies the water cycle; the effects of climatic change on water; and the effects of development on surface water, ground water and the hydrology of the North.
Inquiries: Saskatoon (306) 975-5779.

EC 22
Water Quality Data, Information and Advice: the Water Quality Branch collects information and data on the quality of the aquatic environment. It develops and promotes the use of national water quality guidelines and objectives. The Branch also assesses the state of the resource and detects emerging problems and trends.
Inquiries: Ottawa/Hull (819) 997-1920.

EC 23
Water Quantity Data and Advice: as provided under federal-provincial agreements, the Water Resources Branch collects data on water levels, stream flow and sediment transport according to national standards. It analyses and interprets the collected data to plan the network of 2750 observation sites. The Branch also carries out hydrologic appraisals designed to evaluate the state of the resource and provide information relevant to current water issues.
Inquiries: Ottawa/Hull (819) 997-1508.

EC 24
Land Inventory Monitoring and Data System: the Environmental Information Systems Division maintains a national, multi-disciplinary land data base for policy, program and research purposes. This program carries out inventories on land capability, use and characteristics including the Canada Land Inventory, Northern Land Use Information Mapping, and Ecological Land Surveys. The Canada Land Data System provides an extensive digital data base for Canada that can be accessed through regional terminals.

EC 25
Sustainable Development Research: research is conducted by Inland Waters and Lands on major national and regional resources problems to inform the public and decision makers of their causes, solutions and importance to the nation. Programs analyse issues such as the loss of agricultural land, the preservation of special resource lands and federal involvement in the solution of land-use problems. Examples of current initiatives include the analysis of degradation and stress on land resources; the sustainable development of natural resources; the development of conservation strategies; and evaluation of the impact of federal programs on the nation's land resources. This program also provides land planning assistance to the Environmental Assessment and Review Process (EARP) and to other federal departments in resolving their land problems.

EC 26
International Centre for Sustainable Development: the Centre promotes internationally the concept of environmentally sustainable economic development. This is done through the recommendation of policies, management practices and decision-making processes in government, industry, public and private institutions and non-governmental organizations. It addresses issues related to the building and refinement of institutions and the development and transfer of skills, knowledge and technology to assure sustainable development.

Conservation and Protection Service (EC 27 – EC 36)

Environmental Protection Program
Place Vincent Massey
351 Saint Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-0310; for other offices *see* Part II, Addresses.

EC 27
Acid Rain: in addition to planning, co-ordinating and managing Environment Canada's acid rain program, Conservation and Protection provides leadership and co-ordination for the overall federal program.

EC 28
Commercial Chemicals: Conservation and Protection assesses new chemicals and the use patterns of existing chemicals. It also develops and implements strategies to control commercial chemicals that present an unacceptable level of risk to human health or the environment.

EC 29
Toxic Chemicals Management: the Canadian Environmental Protection Act provides a framework for protecting Canadians from all forms of pollution caused by toxic substances. Conservation and Protection plans, co-ordinates and manages this program to prevent or control entry of harmful quantities of toxic chemicals into the environment – air, water, land, plants, animals and humans.

Environment Canada *(continued)*

EC 30
Environmental Emergencies: Conservation and Protection stimulates the development and application of spill preparedness and various measures to prevent or lessen the impact of environmental emergencies, such as those associated with oil or toxic chemical spills. It maintains the National Environmental Emergency Centre on a 24-hour basis to respond quickly to emergencies, and it supports the improvement of countermeasures.

EC 31
Technology Development and Technical Services: this program promotes the development, demonstration and transfer of new technology for efficient effluent treatment and residue management, and for responding to spills of environmentally hazardous materials. Information and advice concerning new technology is of particular value for municipalities. Other activities include air pollution measurement for stationary and mobile sources; the operation of analytical laboratories; the development of technical training packages; and the provision of technical advice concerning the protection of the environment.

EC 32
Development and Demonstration of Resource and Energy Conservation Technology (DRECT) Program: the DRECT program provides financial assistance to industry and municipalities for the development and demonstration of new and innovative technologies that are intended to save energy and conserve resources through the reduction and recovery of wastes. DRECT pays up to 50 percent of the total estimated project costs, to an annual maximum of $200 000.

EC 33
Regulatory Impact Analysis Statements (RIAS): all regulatory initiatives must be accompanied by a Regulatory Impact Analysis Statement. The RIAS includes a description of the proposal; the alternatives to regulation which were considered; the reasons for their rejection; and a thorough assessment of the anticipated costs and benefits. Information on the resultant paper burden to industry, the consultations which have taken place and a description of the enforcement mechanisms to ensure compliance are also included.

EC 34
Environmental Protection from Human Activities: this program is aimed at protecting the quality of the environment from the harmful effects of air and water pollutants as well as solid and hazardous wastes. It addresses both private and public sources of pollution. Within the framework of this program, Environmental Protection develops regulations, guidelines and codes of practice to prevent, reduce and control the release of toxic pollutants into the environment. Conservation and Protection implements these control options to prevent and alleviate environmental problems, and undertakes inspection programs and investigations to ensure compliance with the regulations.

EC 35
Environmental Impact Assessment: Conservation and Protection ensures that new departmental initiatives are subject to the environmental assessment and review process to ensure that the environment is not adversely affected. Technical and scientific advice is provided to clients on impact assessment and management. Liaison is maintained with other national and international organizations such as the Federal Environmental Assessment Review Office.

EC 36
State of the Environment Reporting Process: Environment Canada reports on the state of the environment by developing and providing information on the impact of human activities on the environment. As well, the sources, types and quantities of contaminants released into the environment are studied to interpret the relative significance of pollution sources; identify priorities for corrective action; and analyse pollution trends. The service provides the commercial and economic analyses to be incorporated into the design of alternative intervention strategies, and to be provided in the Regulatory Impact Assessment Statement to the public in the case of proposed formal regulations. It also documents and communicates the relationships between the environment and the economy, providing advice on the economic implications of options open to the government to improve the quality of the environment.

Canadian Parks Service (EC 37 – EC 43)

Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2800 or (819) 994-2534, or any regional office *see* Part II, Addresses.

EC 37
National Parks: the Canadian Parks Service protects, for all time, spectacular examples of many of the natural regions of Canada and provides opportunities for visitors to discover and enjoy these areas. There are currently 34 national parks, each with its own unique character. Services vary greatly from the large southern parks such as Banff with almost every service a visitor could wish for, to high arctic parks such as Auyuittuq and Ellesmere Island where extensive pre-trip preparation, few services and a high degree of self-reliance are the rule. Information on the parks, available services, recreational and learning opportunities and regulations is available from the head office, regional offices and the parks.

EC 38
Canadian Heritage Rivers: the Canadian Parks Service provides technical, financial and promotional support to the Canadian Heritage Rivers Board. The Board consists of one representative from each of the Canadian Parks Service, Indian and Northern Affairs Canada, and participating provincial and territorial

governments. The Service may also nominate rivers within national parks to be included within the system. The objectives of the Canadian Heritage Rivers System are to give national recognition to the important rivers of Canada and to ensure long-term management which will conserve their natural, historical and recreational values.

EC 39
Historic Canals: the Canadian Parks Service administers the nine canal systems declared to be of national historic significance by the Minister of the Environment. The St Peters Canal, Chambly Canal, Saint Ours Canal, Sainte Anne de Bellevue Canal, Carillon Canal, Rideau Canal, Trent-Severn Waterway and Sault Ste Marie Canal are all operated as "historic canals" for navigation purposes. The Sault Ste Marie Canal waterway, however, is currently closed due to structural failure. The Lachine Canal is not open to through navigation. Interpretive programs including museums, theatres, guided walks, exhibits and publications have been developed at many of the lock stations. Information concerning these programs may be obtained from the lockmasters.

EC 40
Canadian Inventory of Historic Building: the Canadian Inventory of Historic Building (CIHB) maintains records and photographs of examples of pre-1914 architecture in Canada. The Inventory, relying heavily on public participation, invites individuals and groups to participate in the CIHB Volunteer Survey Program. The Exterior Recording Training Manual, available on request, describes the survey methodology and selection criteria.
The Federal Heritage Building Review Office is responsible for the application of federal government policy regarding federal heritage buildings. It identifies and evaluates heritage buildings as well as encourages other levels of government and the private sector to conserve their own heritage buildings.

EC 41
Co-operating Associations: the Canadian Parks Service seeks the co-operation of non-profit organizations in supporting its objectives through such ventures as the sale of heritage items and the provision of additional public services.
Inquiries: Visitor Activities Branch, Ottawa/Hull
(819) 994-2744.

EC 42
National Volunteer Program: the Canadian Parks Service encourages and welcomes volunteers, be they individuals, families or clubs. The volunteers help protect and promote public enjoyment of Canada's heritage in national parks and historic sites, including the historic canals.
Inquiries: Visitor Activities Branch, Ottawa/Hull
(819) 994-2744.

EC 43
National Historic Sites: The Canadian Parks Service is responsible for the protection and presentation of the 100 national historic sites under its administration. These special places portray the broad sweep of Canadian history and heritage as represented in the personalities, events and artifacts handed down from previous generations. Details concerning admission fees, commemorative exhibits, interpretive programming, children's activities, special events, tours and other visitor services are available from the national historic site offices. *See* Part II, Addresses.

Historic Sites and Monuments Board of Canada (EC 44 – EC 45)

Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-4059.

EC 44
Historic Sites and Monuments Board of Canada: as provided in the Historic Sites and Monuments Act of 1953, the Board acts as an advisor on historical matters to the Minister of the Environment, who is responsible for commemorating historic sites of national significance. In rare cases, if the Board deems a certain structure to be of exceptional significance, it may recommend to the Minister that the Department enter into cost-sharing agreements with municipal and provincial governments as well as private, non-profit organizations to aid in the building's acquisition or restoration.

EC 45
Heritage Railway Stations: under the terms of the Heritage Railway Stations Protection Act, the Board makes recommendations to the Minister on the designation of heritage railway stations. This Act, which came into force in 1990, provides for the designation of heritage railway stations and is intended to encourage the preservation of these designated stations for future generations. The Board evaluates railway stations referred to it for consideration in accordance with established historical, architectural and environmental criteria. To be eligible for heritage designation a railway station must be owned or controlled by a railway company to which the Railway Act applies.

Federal Environmental Programs (EC 46 – EC 49)

Fontaine Building, 13th Floor
200 Sacré Coeur Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2727 for other offices *see* Part II, Addresses.

EC 46
Environment Week: Environment Canada is responsible for organizing Canadian Environment Week each year – the week that includes 5 June (World Environment Day). During the week, Environmental Achievement Awards, recognizing the achievements and dedication

Environment Canada *(continued)*

of Canadians in protecting and restoring the environment, are presented.
Inquiries: Ottawa/Hull (819) 997-6827.

EC 47
Environmental Choice Program: Environment Canada has set up this program to help Canadian consumers identify products that minimize the burden on the environment. Once tested and approved, these everyday products are identified by an easy-to-recognize label that identifies them as made from recycled materials or recyclable, biodegradable or free of ozone-depleting gases.
Inquiries: Ottawa/Hull (819) 952-9459.

EC 48
Environmental Partners Fund: this program assists community projects that clean up, restore or enhance the natural environment. Community groups, service clubs, environmental organizations, schools and youth groups can apply to Environment Canada for matching funds to support such work. Projects may receive up to $200 000 over three years. The fund is not intended to support conferences, seminars or lectures.
Inquiries: Ottawa/Hull (819) 952-9447.

Economic Council of Canada (ECC)

Tower A, 18th Floor
Place de Ville
320 Queen Street
(P O Box 527, Station B)
Ottawa, Ontario
K1P 5V6

Information: Ottawa/Hull (613) 952-1711.

Minister responsible:
Prime Minister

ECC 1
The Council is an independent, advisory body that prepares and publishes an annual review of the country's economic problems and medium-term prospects. It also conducts economic studies on its own initiative or at the request of the government. The results of its research are available to the public in the form of published reports and research studies.

Export Development Corporation (EDC)

Head Office
151 O'Connor Street
Ottawa, Ontario
K1A 1K3

Information: Ottawa/Hull (613) 598-2992; for other offices *see* Part II, Addresses.

Minister responsible:
Minister for International Trade

The Export Development Corporation, Canada's official export credit agency, is a Crown corporation that provides export insurance, financing and guarantee services to Canadian exporters. These services are designed to help Canadian exporters compete effectively in international markets by reducing the financial risks associated with export sales and by funding foreign buyers of Canadian exports. EDC's services are available to all Canadian exporters; there are no restrictions on size or amount of sales in order to qualify.

EDC 1
Export Insurance Service: EDC insurance protects Canadian exporters against 90 percent of losses resulting from commercial and political risks related to export sales. These risks include buyer insolvency, payment default, repudiation or termination of a contract by the buyer, blockage of funds or transfer difficulties, war, revolution, insurrection or cancellation of import and export permits.

EDC 2
Short-term Export Credits Insurance: these programs are designed for sales made on credit terms of up to 180 days, principally covering the risk of non-payment by the foreign buyer. They include the global comprehensive policy, EDC's most popular program, the USA commercial risk (small business) policy and the USA commercial risk (deductible) policy. EDC's short-term bulk agricultural credits insurance, covering the sale of agricultural commodities sold under irrevocable letters of credit, is available for credit terms of up to 360 days.

EDC 3
Medium-term Export Credits Insurance: these programs provide insurance coverage for one-time sales and for sales on credit terms of one to five years. They include specific transaction insurance, which is especially useful to insure sales of capital goods; medium-term bulk agricultural credits insurance; a special equipment (political risk) insurance policy which covers political risks on Canadian equipment used on a foreign job site; and specific transaction subsupplier insurance which protects a Canadian firm supplying goods or services to a Canadian exporter from non-payment by either the exporter or the foreign buyer.

EDC 4
Performance-related Insurance: these programs are for exporters in consortia, or whose foreign buyers require some form of bid or performance security as a condition to awarding the contract. EDC's bid security insurance and performance security insurance cover against wrongful calls of the bid or performance instrument, or against rightful calls for reasons beyond the exporter's control. Similarly, EDC will insure a surety company that posts a performance bond to a foreign buyer on an exporter's behalf. Where another financial institution provides the performance instrument for an exporter, EDC can guarantee that institution against any loss if the instrument is called. A related program, EDC's consortium insurance, protects the individual members of an exporting consortium against a wrongful call of a performance instrument, or a rightful call resulting from the non-performance of another member.

EDC 5
Foreign Investment Insurance: EDC covers new Canadian investments abroad for up to 15 years against war, revolution or inability to repatriate earnings. This applies to direct investment in a foreign firm, or indirect investment through a related company.

EDC 6
Export Financing Services: EDC lends money to foreign buyers to buy Canadian exports. It provides medium- and long-term export financing for up to 85 percent of the Canadian contract value of goods and services sold. Financing, available at fixed and floating rates of interest in a variety of currencies, may be in the form of direct loans, multiple disbursement agreements, lines of credit and protocols, note purchases, forfeiting or specialized credits. EDC can also offer insurance protection for production risks in a transaction, from the effective date of EDC financing until disbursement takes place under the loan agreement. There is no limit on the size of a transaction EDC will finance, but the following conditions apply: the foreign borrower and country must be credit-worthy, there must be adequate Canadian content and the financial and technical capabilities of the exporter must ensure that the proposed transaction will be completed.

EDC 7
Export-related Guarantee Services: EDC co-operates with other financial institutions to meet exporters' needs. It guarantees a financial institution against loss when it issues either bid or performance securities on behalf of an exporter; provides direct financing for export transactions; buys promissory notes from exporters; finances sales of bulk agricultural products on terms of up to three years; or extends lines of credit to foreign banks which in turn finance purchases of Canadian goods sold on short-term credit.

Employment and Immigration Canada (EIC)

National Headquarters
Place du Portage, Phase IV
140 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J9

Agricultural Employment Services offices: 113 throughout Canada.

Canada Employment Centres: 461 throughout Canada.

Canada Immigration Centres: 111 throughout Canada.

Information: Ottawa/Hull (819) 994-6313; regional offices, Agricultural Employment Services offices, Canada Employment Centres and Canada Immigration Centres *see* Part II, Addresses or *see* the Toll-free Telephone Services section; Canadian Government Annuities office and information on wage loss and unemployment insurance *see* the Toll-free Telephone Services section.

Ministers responsible:
Minister of Employment and Immigration,
Minister of State (Employment and Immigration) and
Minister of State (Youth)

Employment and Immigration Canada is responsible for employment, unemployment insurance and immigration programs.

Employment (EIC 1 – EIC 35)

EIC 1
National Job Bank: the Commission maintains a computerized list of hard-to-fill jobs currently available across the country, including a complete profile of each job with details such as salary and required experience. The National Job Bank allows workers to explore Canadian employment opportunities by listing employers' labour requirements.

EIC 2
Job Search Techniques: the Department helps job seekers undertake independent job searches. Canada Employment Centres offer two-day job search strategy sessions which provide training on various job search techniques. Participants receive written material and practice what they learn in a group setting. The Canada Employment Centre also offers three-hour group information sessions which provide tips on job hunting.

EIC 3
Job Finding Club: EIC sponsors agencies that run three-week job finding clubs to help chronically unemployed clients find a job quickly. The clubs use an intensive group-process approach to teach the skills needed to search for work and provide facilities, counsellor and group support until clients find suitable jobs.

Employment and Immigration Canada *(continued)*

EIC 4
Canadian Occupational Interest Inventory: the Inventory aids in assessing an individual's occupational interests. Tests are conducted to determine employment aptitudes, particularly for occupations in industry.

EIC 5
CHOICES Program: CHOICES is a computer data base containing information on occupations, programs of study and Canadian educational institutions. Individuals enter their interests, aptitudes, education and salary expectations into the CHOICES computer. In return they obtain a printout listing suitable occupations. Additional information can be obtained on educational programs and the Canadian schools offering them, occupational characteristics and the links between occupations and programs of study.

EIC 6
Outreach: funded by EIC, community-based Outreach projects improve the employment prospects of individuals who have difficulty obtaining or holding a job. Outreach projects are specifically designed to assist these persons when the local Canada Employment Centre is not equipped with the necessary employment services.

EIC 7
Agricultural Job Placement: in 113 agricultural communities across Canada, Agricultural Employment Services offices work in conjunction with Canada Employment Centres to match farm employment vacancies with suitable farm workers. Related employment services at these offices include human resource planning, training referrals and transportation assistance for agricultural dayworkers.

EIC 8
Canadian Forces/Employment for Retiring Personnel: EIC helps personnel retiring from the Canadian Forces obtain civilian employment.

EIC 9
Social Insurance Number (SIN) Registration: Canadian citizens, permanent residents and others who may qualify are entitled to receive a social insurance number. This service includes any amendments to existing social insurance numbers, such as change of name and loss of card.

EIC 10
CHALLENGE Program: as the Government of Canada's summer employment program for students, CHALLENGE involves the private, public and non-profit sectors along with provincial student employment programs. It offers business loans of up to $3000, interest-free up to a due date, to students who operate their own business during the summer. Only full-time students who will be returning to school in the fall and who are legally entitled to work in Canada are eligible.

EIC 11
Summer Employment/Experience Development (SEED): provides students with job experience to prepare them for future labour market participation. Subsidies are provided to private businesses, non-profit organizations, municipalities, public health and educational institutions and native bands.

EIC 12
Stay-in-School Initiative: this program is directed toward elementary or secondary students who are at risk of dropping out before completing high school.

EIC 13
Co-operative Education: the Department funds co-operative education programs with the provinces for students at the secondary, CEGEP and postsecondary levels. These programs include a combination of academic study and career-related work experience with employers in the private or public sector. The school, college or university involved determines eligible students for the co-operative education program.

EIC 14
Native Internship Program: this program offers employment to native students during the summer months in various offices of Employment and Immigration Canada.

EIC 15
Foreign Worker Recruitment: permission is given to employers to recruit foreign workers whose employment will not adversely affect employment and career opportunities for Canadians. In deciding on these requests, EIC considers such factors as the availability of qualified Canadians, wages and working conditions, and additional employment or training opportunities that are expected to be created for Canadians as a result of the recruitment of foreign workers.

EIC 16
Agricultural Workers from Mexico and the Caribbean: foreign seasonal agricultural workers from Mexico and the Caribbean, commonly referred to as offshore workers, may enter Canada on a temporary basis to meet labour requirements that cannot be met within Canada. Wage guarantees, housing standards, transportation costs, medical arrangements and working conditions are included in the agreement between the workers, the employer and the foreign government.

EIC 17
Employment Centres: located throughout Canada, these centres provide job search assistance and labour information through various related programs. Job placement and employment counselling services are offered by Canada Employment Centres across the country to match workers and employers.

EIC 18
Local Employer Seminars: organized by Canada Employment Centres, these seminars offer employers the opportunity to learn about EIC programs and services, to discuss problems they encounter in their

daily operations and to understand better the functioning of the local labour market. A fee of $25 is charged to cover incidental costs.

EIC 19
Workplace-Based Training: this program supports cost sharing of initiatives associated with the design and delivery of training for an employer's staff. It includes the Skill Shortages and Skill Investment programs.
The maximum wage subsidy rate is being reduced or eliminated unless the training is for workers who are at risk of layoff or for the career progression of workers who are members of an equity group.

EIC 20
Wage Reimbursement: this program provides employers with a wage subsidy to hire selected personnel. The objective is to help individuals obtain long-term employment after training is completed.

EIC 21
Industrial Adjustment Service (IAS): this service encourages joint action by employers and their workers to deal with human resource planning and adjustment problems within their establishments, particularly plant closures, technological and market changes and the threat of layoff. IAS is particularly interested in the development of preventive measures and encourages job enrichment, job redesign and the quality of work life.

EIC 22
Federal Contractors Program: ensuring that suppliers of goods and services to federal government departments achieve and maintain an equitable work force is the objective of this program. It applies to suppliers with 100 or more employees bidding on contracts of $200 000 or more and ensures that women, aboriginal peoples, visible minorities and persons with disabilities are fairly treated and appropriately represented in employment. The services of regional employment equity consultants are available, free of charge to advise on and assist employers in implementing employment equity.

EIC 23
Legislated Employment Equity Program: this program administers the Employment Equity Act, which ensures that no person is denied employment opportunities or benefits for reasons unrelated to ability and corrects conditions of employment disadvantage. Employers, mainly in the transportation, banking and communications industries, are required to implement employment equity and submit an annual statistical report to Employment and Immigration Canada.

EIC 24
Designated Group Services: this service provides a link between national designated group organizations, national employer associations, their respective unions and EIC. By meeting regularly with EIC, these groups ensure that their interests in employment equity are considered when EIC policies and programs are developed. Designated Group Services also provide a brokerage-type service for these groups, assisting them in locating appropriate EIC programs and services to help bring about employment equity in the labour market.

EIC 25
Data Development and Systems Analysis Directorate: the Directorate produces employment equity availability data. It provides statistical information on designated groups, derived from the 1986 Census and the Health and Activity Limitation Survey. The reports contain tables showing the representation of designated groups in the total population, work force and labour force. Data assists employers in assessing their own performance and developing realistic goals and timetables for achieving a representative internal work force. In addition, the Systems Analysis Unit has designed and implemented the Employment Equity Computerized Reporting System (EECRS). This system allows employers to complete the EIC forms required under the Employment Equity Act and is provided free of charge to all employers covered by the legislation.

EIC 26
Community Futures: helping communities adapt to a changing economic environment and expand permanent employment is the mandate of this program. Eligible communities are those outside metropolitan areas facing chronic high unemployment or a major permanent layoff. Through a local community futures committee they can obtain five different forms of assistance: services and loans to small businesses (Business Development Centre); income support for unemployed people who are establishing their own business (Self-Employment Initiative); relocation and exploratory assistance; occupational training for workers to meet the need for skills and increase earning and employability capacities; and support for innovative proposals from the Community Futures Committee for stimulating growth and recovery (Community Initiatives Fund).

EIC 27
Project-Based Training: through this program, the Department provides a combination of classroom and on-the-job training to assist individuals in gaining the skills and training they need to enter and stay in the work force. Training can included various skills: technical, life, interpersonal and effectiveness.

EIC 28
Purchase of Training: purchased training courses, from both public and private sources, is an important means of helping unemployed individuals learn new job skills, get academic upgrading or language training. Eligible courses include vocational/skills training, occupational orientation, apprenticeship training and language upgrading.

EIC 29
Job Development: this program helps the chronically unemployed participate effectively in the labour market. Participants, who must normally have been jobless for 24 of the preceding 30 weeks, are placed in subsidized projects or individually subsidized jobs for up to 52 weeks. Businesses, organizations, public health and educational institutions, municipal governments and native band councils can act as employers.

Employment and Immigration Canada *(continued)*

EIC 30
Innovations: the National Labour Market Innovations Program provides financial assistance for pilot and demonstration projects and other short-term activities that test new and cost-effective ways to improve the functioning of the labour market. Proposals are accepted from individuals and groups including businesses, educational bodies, provincial or territorial institutions, labour organizations and certain Crown corporations. Funding and duration are flexible.

EIC 31
Canadian Rural Transition Program (CRTP): under this program, farmers and eligible members of their families who must stop farming because of financial difficulties can obtain assistance in adjusting to a new way of life. The program offers a variety of forms of support, including grants and assistance for transition, relocation or self-employment, incentives to employers to hire eligible clients and special counselling. It also includes a training option, whereby applicants may be trained for entry into a new occupation. The program is a joint undertaking between Agriculture Canada and Employment and Immigration Canada.

EIC 32
Casual Labour: EIC defines casual labour as labouring jobs lasting no more than one week. In some cities, casual labour requests from employers are submitted to a special Canada Employment Centre, while in other areas they are posted on job information boards of regular Canada Employment Centres. Workers can go to the appropriate office daily to inquire about the availability of work. Employers must pay casual labourers daily.

EIC 33
Women's Employment Counselling Centres: the centres, operating in selected Canada Employment Centres, are dedicated to the special employment needs of women, particularly those over 25 who have been out of work for at least a year. The program aims to develop skills that will improve women's access to employment, especially in non-traditional jobs. Centres administered by Outreach are located in Halifax, Toronto, Winnipeg, Vancouver, Regina and Calgary.

EIC 34
Literacy Corps Program: this is one of several initiatives undertaken by the federal government in the field of literacy. Intended for young adults it provides funding for non-profit organizations to enlist and train volunteers to teach literacy on a one-to-one basis.

EIC 35
Job Accommodation Network (JAN): JAN is a telephone consulting service whose data bank can help employers successfully accommodate their disabled workers. Employers can get information from the data bank, advice from a trained consultant and the name of an employer who has successfully accommodated similar limitations.

Unemployment Insurance (EIC 36 – EIC 45)

EIC 36
Unemployment Insurance: local Canada Employment Centres provide temporary financial aid to qualified unemployed workers who are seeking jobs, qualified unemployed fishermen and qualified workers who are off work due to illness, injury or quarantine. Parents may be eligible for maternity and/or parental benefits which are also available in the case of adoption. Claimants and employers have the right to appeal to a federally appointed independent body against decisions on claims for unemployment insurance.

EIC 37
Unemployment Insurance/Work Sharing Program: this program enables employers to avoid layoffs during periods of retrenchment by permitting employees to reduce their work week temporarily and draw unemployment insurance benefits for the days not worked. Employees may use their work-sharing days for training. Management and employees must agree to work sharing and must jointly request it.

EIC 38
Unemployment Insurance/Employment Training: individuals referred to approved training courses may be eligible for income support, either through unemployment insurance benefits and supplementary allowances or under the basic training allowance.

EIC 39
Unemployment Insurance/Job Creation: this program allows individuals eligible for unemployment insurance benefits to maintain their skills and gain work experience while receiving an enhanced benefit and continuing to search for employment. Participants work on projects of between six and 52 weeks duration. Organizations, businesses and individuals may submit proposals. A municipality may also do so if the provincial government raises no objections.

EIC 40
Unemployment Insurance/Supplemental Benefit: employers, either on their own initiative or through the collective bargaining process, may introduce a Supplemental Unemployment Benefit (SUB) plan for their employees that increases the unemployment insurance benefit paid to workers during periods of unemployment. SUB plans must be approved by EIC so that SUB payments are not considered as earnings for unemployment insurance purposes and are not deducted from unemployment insurance benefits.

EIC 41
Unemployment Insurance/Maternity and Parental Leave: parental benefits are available to qualified workers who are off work because of pregnancy or are on parental leave (also available in the case of adoption).

EIC 42
Unemployment Insurance/Reduction of Employer's Premium: a reduction of the employer's unemployment insurance premium may be obtained through registration of an Employer's Wage Loss Replacement Plan.

EIC 43
Unemployment Statistics: statistics on unemployment insurance recipients, such as reasons for claiming benefits (job loss, maternity leave, illness) and duration of UIC claims, are available through this program. Prepared studies and figures broken down by region, province, gender and age group are also available.

EIC 44
UIC Fraud Investigation: investigators review cases of overpayment of UIC benefits. In each case, investigators determine whether the overpayment resulted from an error or an intentional attempt to defraud the government and they assess the amount to be repaid.

EIC 45
Canadian Government Annuity Program: this program pays out annuities that have come due and administers those that have not yet matured.

Immigration (EIC 46 – EIC 60)

EIC 46
Entry to Canada: applications are available overseas for temporary employment, student, visitor and immigration visas. Relatives in the family class, assisted relatives, refugees, entrepreneurs, investors, the self-employed and others applying on the basis of their skills may be eligible to enter Canada as immigrants.

EIC 47
Sponsoring a Relative: anyone who is 18 years of age or over and is a Canadian citizen or a permanent resident may sponsor relatives for immigration to Canada under the Family Class Program.

EIC 48
Convention Refugees and Special Designated Class Immigration: convention refugees include people unable or unwilling to return to their country because they fear persecution for reasons of race, religion, nationality, political opinion and/or membership in a particular social group. These persons must prove they could successfully settle in Canada with the assistance provided by government or voluntary organizations. Special designated classes of people in refugee-like situations include Indo-Chinese, political prisoners and oppressed persons. Private organizations may apply to sponsor refugees or members of a designated class. People may also submit claims for refugee status from within Canada. A final assessment of that claim is made by the Immigration and Refugee Board.

EIC 49
Admissibility Loans: loans for medical examinations are available to refugees and other persons in designated classes.

EIC 50
Transportation Loans: loans are available to refugees, members of designated classes and other immigrants for the cost of transportation to their destination in Canada as well as related admission costs.

EIC 51
Immigrant Settlement and Adaptation Program: in addition to the settlement services offered by the federal and provincial governments, a variety of settlement services are purchased by EIC from voluntary organizations across the country to help immigrants successfully adapt to life in Canada.

EIC 52
Adjustment Assistance Program: this program provides financial assistance up to a maximum of one year to certain indigent immigrants to Canada who are in need of help until their available income matches their needs.

EIC 53
Host Program: this program facilitates the settlement of all classes of immigrants, including government-assisted refugees and designated class persons who would benefit most from the assistance of a host group. Hosts are voluntary individuals and groups who provide emotional support and help immigrants integrate into Canadian society. In return, hosts have an opportunity to learn more about newcomers to Canada.

EIC 54
Programs for Special-Needs Refugees: EIC provides for the admission and settlement of special-needs refugees and members of a designated class who would not normally qualify for admission to Canada, but who, with some additional settlement assistance, would be capable of achieving self-sufficiency within a reasonable period of time. Programs for refugees with special needs include the Disabled Refugee Program, the Joint Assistance Program and the Women at Risk Program.

EIC 55
Immigration Inquiries: anyone denied permission to enter or remain in Canada has the right to be heard at an immigration inquiry. It is a violation of the Immigration Act not to be present for an inquiry.

EIC 56
Removal: visitors or permanent residents whose presence in Canada may endanger public health or welfare or who are otherwise in violation of the Immigration Act may be directed to leave at an immigration inquiry.

EIC 57
Immigration Detention Centres: persons seeking admission to Canada, or others already in Canada who are in violation of the Immigration Act, may be detained if they are a danger to the public or will not appear for immigration hearings. Detention facilities range from minimum security centres to jails.

Employment and Immigration Canada *(continued)*

EIC 58
Immigration Statistics: this program provides statistics on permanent residents under the following headings: country of birth, country of citizenship, country of last permanent residence and destination within Canada, major occupational groups, gender, age groups and marital status.

EIC 59
Settlement Language Program (SLP): this program provides language training for immigrants who will not immediately enter the labour market but who require a basic vocabulary to function in the community. SLP, which became a permanent program in 1990, gives participants up to 500 hours of language instruction. This includes field trips, hands-on experience with banks and clinics, on-site child-minding services and transportation expenses.

EIC 60
Free Trade: Canada and the United States have adopted immigration regulations and procedures that make business travel easier for citizens of the two countries. To gain entry to Canada, a person must be an American citizen and must qualify in general (i.e., must meet normal public health, safety and national security requirements). The four categories are business visitors, traders and investors, professionals, and intra-company transferees. For further information, contact a Canadian Consulate or a Consulate General in the United States or a Canada Immigration Centre in Canada. For precise legal information, consult chapter 15 of the Free Trade Agreement.

Elections Canada (ELC)

1595 Telesat Court
Ottawa, Ontario
K1A 0M6

Information: Ottawa/Hull (613) 993-2975 or toll-free 1-800-267-8683.

The Chief Electoral Officer reports directly to Parliament.

ELC 1
The Chief Electoral Officer of Canada supervises the administrative conduct of federal elections in Canada and ensures that all provisions of the Canada Elections Act are complied with and enforced. Major activities include the training of returning officers; the revision of polling division boundaries; the acquisition of election material and supplies; the maintenance of a registry of political parties; and the certification of statutory payments to be made to auditors, political parties and candidates under the election expenses provisions of the Act. In accordance with the Electoral Boundaries Readjustment Act and following each decennial census, the Chief Electoral Officer calculates the number of electoral districts assigned to each province according to rules contained in Section 51 of the Constitution Act. The Chief Electoral Officer also prepares population distribution maps for use by the electoral boundaries commissions that are responsible for readjusting federal electoral district boundaries. Maps indicating federal electoral boundaries are prepared for Elections Canada by the Department of Energy, Mines and Resources. They are distributed by Elections Canada on request.

Energy, Mines and Resources Canada (EMR)

Head Office
580 Booth Street
Ottawa, Ontario
K1A 0E4

Information: Ottawa/Hull (613) 995-0947; for other offices *see* Part II, Addresses; for Energy Supplies Allocation Board *see* EMR 22 below; for International Boundary Commission *see* EMR 58 below; for the Petroleum Monitoring Agency *see* EMR 20 below.

Maps: Ottawa/Hull (613) 952-7000.

Minister responsible:
Minister of Energy, Mines and Resources

The Department's objective is to advance the development of Canada's economy in a manner consistent with federal environmental and social objectives by contributing to the timely and efficient development and use of Canada's mineral and energy resources, and advancing knowledge of the Canadian landmass through scientific and science-related activities.

Energy Resources (EMR 1 – EMR 9)

EMR 1
Energy Policies and Programs: general inquiries on the Government of Canada's energy policies and programs may be directed to the Communications Branch, Ottawa/Hull (613) 995-0947.

EMR 2
Energy Supply and Demand Statistics: these statistics are maintained on an automated data base (ENERSTAT) and cover all energy commodities, including international energy statistics, trade and pricing data.
Inquiries: Economic and Financial Analysis Branch, Monitoring and Information Systems Division, Ottawa/Hull (613) 996-3787.

EMR 3
Energy Supply and Demand Outlook: the future demand and supply for Canada's major energy commodities are important factors in determining Canada's energy balance. Projections of demand and supply, under a variety of scenarios, are developed for analytical and policy purposes. EMR's reference and selected alternative scenarios are published in the form of a working paper. The current version of the paper, entitled *2020 Vision: Canada's Long-term Energy Outlook*, was released in early 1990.
Inquiries: Economic and Financial Analysis Branch, Ottawa/Hull (613) 995-8762.

EMR 4
National Coal Inventory Program: the Calgary office of the Geological Survey of Canada identifies, evaluates and estimates the quality, quantity and distribution of coal.
Inquiries: Geological Survey of Canada, Calgary (403) 292-7051.

EMR 5
Coal Resources and Reserve Appraisal/Research and Development: the Canada Centre for Mineral and Energy Technology investigates the quality and recoverability of coal. It researches and develops technologies related to coal mining and beneficiation, coal carbonization, coal combustion, transportation by slurry pipeline, gasification and liquefaction.
Inquiries: Coal Research Laboratories, CANMET, Mineral and Energy Technology Sector, Edmonton (403) 987-8214; Ottawa/Hull (613) 996-4570, ext 140.

EMR 6
Non-renewable Energy and Mineral Resources/ Identification and Estimates: the Geological Survey is responsible for the identification and evaluation of non-renewable energy sources (oil, gas, coal and uranium) and mineral resources, and for the provision of estimates of their quality, quantity and distribution.
Inquiries: Geological Survey of Canada, Ottawa/Hull (613) 995-4558; Calgary (403) 292-7009.

EMR 7
Nuclear Policy: information on Canadian uranium, thorium and nuclear potential, as well as advice and guidance on uranium, nuclear energy and radioactive waste management policies and related matters is available from the Electricity Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-3370.

EMR 8
Electrical Policy and Power: the Electricity Branch of the Energy Sector maintains electrical statistics and provides information and advice on electrical policy and regulation.
Inquiries: Ottawa/Hull (613) 995-7460.

EMR 9
Integrated Energy Technologies: investigations are conducted on the development of new technologies and the identification and analysis of opportunities for system integration. Research is aimed at developing more efficient and cost-effective technologies pertaining to the combined generation of heat and power (cogeneration) and on district heating and cooling systems.
Inquiries: CANMET Energy Research Laboratories, Ottawa/Hull (613) 995-5807.

Oil and Gas Industry (EMR 10 – EMR 24)

Taxation and Transport (EMR 10 – EMR 11)

EMR 10
Frontier Royalty: under the Canada Petroleum Resources Act, a two-part, profit-sensitive royalty is applied to new petroleum projects in lands under federal jurisdiction. A final version of the royalty regulations is expected to be promulgated jointly by the ministers of Energy, Mines and Resources and Indian Affairs and Northern Development shortly.
Inquiries: Economic and Financial Analysis Branch, Ottawa/Hull (613) 995-8762.

EMR 11
Petroleum Fiscal Systems: information on the fiscal regime, including royalties, taxes and incentives, that apply to petroleum and other energy products is available from the Economic and Financial Analysis Branch. An update to the Branch's publication *Petroleum Fiscal Systems in Canada* was released in 1991.
Inquiries: Ottawa/Hull (613) 995-5601.

Pricing (EMR 12 – EMR 15)

EMR 12
International Oil Markets: information on international oil market developments, including supply, demand, transportation, and crude and oil-product pricing is available from the Oil and Gas Branch, Energy Sector. The Branch also provides information of OPEC policies and OECD countries' oil policies.
Inquiries: Ottawa/Hull (613) 992-9780.

EMR 13
Domestic Natural Gas: information on domestic markets and prices for natural gas, including information on related pipeline matters, direct sales, competitive marketing programs and transportation services offered by distributors is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8376.

EMR 14
Natural Gas Liquids: information on domestic and export supply, markets, transportation and pricing of natural gas liquids (ethane, butane and propane) is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-7462.

EMR 15
Natural Gas Export: information on Canadian natural gas export volumes, prices and related pipeline matters; Canadian gas export performance in terms of supply, demand, transportation and prices; international natural gas markets; and specific Canadian export projects is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-9612.

Energy, Mines and Resources Canada *(continued)*

Oil and Gas/Research and Development (EMR 16 – EMR 19)

EMR 16
Oil Resources: investigations of oil resources are made through characterization of chemical and physical properties of unprocessed bitumens and heavy oils, and of conversion products from bitumens, heavy oils and coal.
Inquiries: Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 995-5807.

EMR 17
Oil Technology: research is conducted on oil sands recovery and processing methods, on refining processes for bitumen and heavy oils and on the combustibility of emulsions generated from bitumens and heavy oils.
Inquiries: Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 995-5807.

EMR 18
Petroleum Refinery Technology: information is provided on the Canadian refining system, refining technology and the abilities of Canadian refiners to meet present and projected demands for petroleum products.
Inquiries: Oil and Gas Branch, Energy Sector, Ottawa/Hull (613) 992-7462.

EMR 19
Residue Conversion and Utilization: the Energy Research Laboratories research and develop technologies which will allow industrial and municipal wastes and residues to be used or converted to higher value products. Processes in development include the conversion of municipal wastes and of hydrocarbon wastes such as tires, oils and plastics, into upgraded products including asphalt. Research also investigates the combustion and emission characteristics of such wastes as well as waste from the pulp and paper and automotive industries.
Inquiries: Ottawa/Hull (613) 995-5807.

Petroleum Monitoring and Incentives (EMR 20)

EMR 20
Petroleum Monitoring Agency (PMA): this fact-finding organization provides public and private users with information about the status and performance of the oil and gas industry in Canada. It reports semi-annually on production, revenue and profits, flow of funds, capital expenditures, ownership and control, and other results and measures of industry performance.
Inquiries: Ottawa/Hull (613) 992-6780.

Emergency Supplies (EMR 21 – EMR 22)

EMR 21
Energy Emergency Planning: information on energy emergency planning, including the Energy Supplies Allocation Board, the National Emergency Agency for Energy and related emergency planning matters pertaining to oil, natural gas and electricity, is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8779.

EMR 22
Energy Supplies Allocation Board: established by the Energy Supplies Emergency Act, the Board is responsible, in a national emergency, for allocating crude oil to refiners and refined petroleum products to wholesale customers and for administering a rationing program. When there is no emergency, the Board monitors trends in petroleum supply and demand. If necessary, it may recommend a mandatory allocation program, as provided by the Act.
Inquiries: Energy Supplies Allocation Board (ESAB), Ottawa/Hull (613) 992-8779.

Offshore Petroleum Boards (EMR 23 – EMR 24)

EMR 23
Canada – Newfoundland Offshore Petroleum Board (CNOPB): the Atlantic Accord, signed in 1985, and subsequent federal and provincial Accord implementation legislation gave this organization the authority to administer oil and gas activities in the Newfoundland and Labrador offshore.

EMR 24
Canada – Nova Scotia Offshore Petroleum Board (CNSOPB): the Board administers oil and gas activities in the Nova Scotia offshore. This is done under the provisions of the Canada – Nova Scotia Offshore Petroleum Resources Accord and Accord implementation legislation passed by the governments of Canada and Nova Scotia.

Energy Conservation (EMR 25 – EMR 42)

Home Energy (EMR 25 – EMR 27)

EMR 25
Buildings and Residences/Super Energy Efficient Home (SEEH) Program: this program provides a total of $50 million to encourage the construction of up to 20 000 super energy-efficient, R-2000 homes across the country. Funding available under the program is used to provide assistance for the design, evaluation and identification of houses constructed to the R-2000 standard; to train builders and tradespeople in the appropriate techniques involved in R-2000 construction; and to increase the public's awareness of the benefits of owning a super energy-efficient, R-2000 home. EMR developed this program in co-operation with various industry groups, particularly the Canadian Home Builders' Association (CHBA), which is the primary delivery agent for the program.
Inquiries: Efficiency and Alternative Energy Branch, Energy Sector, Ottawa/Hull (613) 996-7512.

EMR 26
Building Energy Technology Advancement (BETA) Program: the program supports technology development and transfer initiatives to increase energy efficiency in the residential and commercial sectors. Technical interests include innovative systems for waste

heat recovery, passive solar technology, building envelopes, high-performance windows, mechanical systems, ventilation and air quality and day-lighting systems.
Inquiries: Efficiency and Alternative Energy Technology Branch, Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-8151.

EMR 27
Advanced Houses Program: the program provides cost-shared support to the building industry for the construction of "advanced houses" that consume half the energy of R-2000 homes and incorporate a range of environmental technologies.
Inquiries: Efficiency and Alternative Energy Technology Branch, Minerals and Energy Technology Sector, Ottawa/Hull (613) 996-8151.

Energy Conservation in Industry, Commerce, Agriculture (EMR 28 – EMR 32)

EMR 28
Industry Energy Research and Development Program (IERD): this program promotes the development of new and improved processes, systems, products and equipment that will increase the efficiency of energy use throughout industry, and encourages the widest possible use of the technology developed under the program. The IERD Program can contribute up to 50 percent of the eligible costs of approved projects undertaken by companies, trade and research organizations, and consulting firms established in Canada.
Inquiries: Efficiency and Alternative Energy Technology Branch, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-2480.

EMR 29
Canadian Industry Program for Energy Conservation (CIPEC): under this program, industry works in co-operation with the federal government to meet national energy conservation objectives. All major industrial sectors are represented through 14 task forces covering chemicals, electrical and electronic equipment, ferrous metals, food and beverage, general manufacturing, industrial minerals, machinery, mining and metallurgy, petroleum refining, plastics, pulp and paper, textiles, transportation (manufacturing) and wood products (western and eastern). These task forces rely on trade associations and their established communication networks for the conduct of CIPEC activities. They promote energy conservation in industry, report on conservation efforts and maintain a dialogue with the federal and provincial governments. Individual task forces are engaged in information exchange programs, recruitment, publications, technical meetings and seminars.
Inquiries: Efficiency and Alternative Energy Branch, Energy Sector, Ottawa/Hull (613) 995-6769.

EMR 30
Commercial, Institutional, Agricultural Energy Management Task Force: this program promotes energy conservation and the efficient use of energy resources in these sectors. There are six national task forces and 10 regional task forces currently operating under the program. Their main functions are to exchange and disseminate energy conservation information and accomplishments; to assist in overcoming constraints to energy efficiency, whether technical, procedural or financial; to establish targets for improvement in energy use and to develop a system for annual reporting of progress; and to serve as a communications link on energy matters between government, the commercial and agricultural sectors, institutions, the media and the public.
Inquiries: Efficiency and Alternative Energy Branch, Energy Sector, Ottawa/Hull (613) 995-6769.

EMR 31
Class 34 – Accelerated Capital Cost Allowance: this incentive is an accelerated capital-cost allowance designed to encourage business and industry to reduce energy waste, decrease their dependence on oil and switch to renewable energy resources.
Inquiries: Efficiency and Alternative Energy Technology Branch, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-6612.

EMR 32
Pro-fisher Program: this pilot program provides information on energy efficiency to fishermen, boat designers, builders and others in the marine industry.
Inquiries: Transportation Energy Division. Ottawa/Hull (613) 995-8961.

Alternative Energy/Research, Development and Demonstration (EMR 33 – EMR 37)

EMR 33
Efficiency and Alternative Energy Technology: to encourage the development of cost-effective and environmentally sound technologies, this program provides general and technical information on energy efficiency (industrial processes, buildings and HRVs, etc.), alternative transportation fuels (such as natural gas, methanol, ethanol, hydrogen and propane) and renewable energy (biomass, solar and wind power and small hydro). Other activities include financial support for selected research and development projects and the transfer of project results to the public, commercial, industrial and institutional sectors. A key element in this strategy is co-operation with the private sector as well as the provincial and territorial governments.
Inquiries: Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-6220.

EMR 34
The New Energy Supply Technologies Program: this program supports research and development in renewable energy technologies (active solar, small and low head hydro and wind energy) which are capable of providing a growing contribution to Canada's energy supply. Research and development are carried out through cost-sharing agreements. Proposals are accepted in response to periodic requests issued by

Energy, Mines and Resources Canada *(continued)*

Supply and Services Canada. To be eligible, proposed projects should respond to the program's scientific needs and demonstrate potential results.
Inquiries: Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-6087.

EMR 35
Bioenergy Development Program: this program promotes the research and development of bioenergy conversion technologies, including combustion, materials handling and densification, thermochemical conversion (gasification and liquefaction) and biochemical conversion (alcohol production and anaerobic digestion of biomass, garbage and peat). Research and development are conducted almost entirely through contracting out to Canadian industry and other organizations including municipalities. Biomass research projects are selected from proposals received primarily in response to an annual request for proposals. Private-sector cost sharing is encouraged. Research results are transferred to industry through information dissemination and the licensing of intellectual property.
Inquiries: Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-6195.

EMR 36
Alternative Energy Development and Energy Efficiency Agreement for Prince Edward Island: as part of the Economic and Regional Development Agreement for Prince Edward Island, this federal-provincial initiative encourages the use of biomass as an energy source in commercial, industrial and institutional applications. It also encourages the introduction of energy-efficient technologies and practices. The Agreement is administered by EMR in conjunction with the Atlantic Canada Opportunities Agency (ACOA) and the provincial government.
Inquiries: Ottawa/Hull (613) 996-6776; Charlottetown (provincial government) (902) 368-5210.

EMR 37
Energy Conservation Technology/Research and Development: research and development is conducted on technologies which will allow optimization of operational conditions in the residential and commercial domains. Work is being done to develop combined space and hot water systems for oil and gas in low-energy housing; to research methods which will allow the clean burning of lower-grade blends of middle-distillate heating oil; to provide detailed input and guidance into the development of advanced wood stoves; and to develop expert systems for energy optimization in industrial systems.
Inquiries: Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 995-5807.

Transportation/Alternative Fuels (EMR 38 – EMR 42)

EMR 38
Transportation Energy Technology Program: this program promotes and conducts research, development and the demonstration of technology that will lead to increased efficiency and diversification in the use of energy for transportation. Research focuses on alternative transportation fuels (methanol, ethanol, natural gas, propane and hydrogen) and on increasing efficiency in vehicles and engines. Research and development through cost-sharing agreements with industry are encouraged. Proposals are accepted in response to periodic requests for proposals. To be eligible, proposed projects should respond to the program's scientific needs.
Inquiries: Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-6022.

EMR 39
Motor Vehicle Fuel Consumption Program: a voluntary program of standards has been operating since 1977. Future standards and related public information programs are now under consideration. The program also provides information on vehicle fuel efficiency to interested consumers.
Inquiries: Transportation Energy Division, Energy Sector, Ottawa/Hull (613) 996-6001.

EMR 40
Natural Gas Vehicle Program: federal contributions of up to $500 are offered to individuals and fleet operators for each vehicle converted to or purchased new with a natural gas system. Beginning in October 1991, the program includes an additional $1000 contribution for individuals or fleet operators who install a natural gas vehicle "home refueling appliance compressor."
Inquiries: Transportation Energy Division, Energy Sector, Ottawa/Hull (613) 995-5415.

EMR 41
Natural Gas Fueling Station Program: federal contributions of up to $50 000 are provided to individuals or companies who install public or commercial fueling facilities for natural gas vehicles (NGV).
Inquiries: Transportation Energy Division, Energy Sector, Ottawa/Hull (613) 995-5415.

EMR 42
Pro-trucker Program: energy efficiency information is available to companies and drivers involved with the trucking industry in British Columbia, Saskatchewan, Manitoba, Quebec and the Atlantic provinces through a co-operative arrangement between the federal and provincial governments and industry.
Inquiries: Transportation Energy Division, Energy Sector, Ottawa/Hull (613) 995-8961.

Earth Sciences (EMR 43 – EMR 76)

Maps/Charts/Aerial Photographs (EMR 43 – EMR 55)

EMR 43
Atlas/*Canada Gazetteer Atlas*: this atlas contains maps and an index of the populated places of Canada as well as maps of major cultural and physical features.
Inquiries: National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 992-4030.

EMR 44
Atlas/*National Atlas of Canada*: maps on the historical, human, economic and physical geography of Canada are produced by the Geographical Services Division; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector. They are available from the Canada Map Office.
Inquiries: Ottawa/Hull (613) 992-4030; Canada Map Office (613) 952-7000.

EMR 45
Geographical Maps and Data: information concerning the geography of Canada and its regions, in map and data form, is provided by *The National Atlas of Canada*, the *Canada Gazetteer Atlas*, the International Map of the World series, and general purpose geographical maps and data bases. The National Atlas Information Service (NAIS) of the Canada Centre for Mapping, Surveys, Mapping and Remote Sensing Sector, provides services and expertise in areas of research and map production, covering a wide variety of geophysical, historical, and socio-economic themes.
Inquiries: Ottawa/Hull (613) 992-4030.

EMR 46
Marketing Office: the office markets the services and products available from the Surveys, Mapping and Remote Sensing Sector. It works to increase the availability of products through improving the dealer network and providing better service to both dealers and map users. Geographic maps, aeronautical charts, air navigation information, aerial photography and survey records are available both in conventional and digital format.
Inquiries: Products and Services Division, Ottawa/Hull (613) 943-8502.

EMR 47
Constituency Maps: these maps, indicating federal boundaries for each province and territory, are published following a major census. They are prepared by the National Atlas Information Service for the Chief Electoral Office.
Inquiries and map orders: call Elections Canada toll-free 1-800-267-8683.

EMR 48
Digital Maps/Reproduction and Distribution: reproduction material and digital files for topographical and geographical maps may be purchased.
Inquiries: Products and Services Division; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-0314.

EMR 49
Conventional Maps/Reproduction, Distribution and Authorization to Use: reproduction material for topographical and geographical maps may be purchased. Authorization to reproduce topographical and geographical maps is given by the Copyright Co-ordinator, Products and Services Division, Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4646.

EMR 50
Maps/Mail Orders: written orders and inquiries concerning topographical, geographical and general-purpose maps of Canada, as well as aeronautical charts and publications may be addressed to the Canada Map Office, 615 Booth Street, Ottawa, Ontario K1A 0E9. Prepayment is required unless an active account has been established. The Office accepts Mastercard and Visa.
Inquiries: Ottawa/Hull (613) 952-7000;
Fax: (613) 957-8861.

EMR 51
Maps/Over-the-Counter Sales: EMR topographical and geographical maps, aeronautical charts and publications are sold on a cash-and-carry basis by Canada Map Office agents in large urban centres and various provincial and government offices in each provincial capital and various federal government offices across Canada.
Inquiries: Ottawa/Hull (613) 952-7000; Whitehorse (403) 668-5151; Yellowknife (403) 920-8299; Vancouver (604) 666-6840; Calgary (403) 284-0110; Amherst (902) 667-7231; any regional Surveys, Mapping and Remote Sensing Office *see* Part II, Addresses.

EMR 52
Geological Maps and Reports/Sales: geological maps and reports can be bought.
Inquiries: Ottawa/Hull (613) 995-4342.

EMR 53
Aeronautical Charts and Publications: these are available by mail order from the Canada Map Office and from authorized aeronautical chart dealers across Canada.
Inquiries: Ottawa/Hull (613) 952-7000;
Fax: (613) 957-8861.

EMR 54
Aerial Photography: the National Air Photo Library provides a reference library and serves as a sales centre to process orders for aerial photographs, colour microfiche flight indexes, Landsat 35-mm colour slide collections, Landsat monochrome and colour mosaics, 16-mm microfilm cartridges of monochrome photo imagery and air photo coverage catalogues. The Airborne Imagery Services processes and reproduces colour imagery and administers the contracting for monochrome imagery.
Inquiries: Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4560.

EMR 55
Digital Systems and Product Development: this Section is involved in the development and implementation of a Digital Publishing System in the Surveys, Mapping and

Energy, Mines and Resources Canada *(continued)*

Remote Sensing Sector. It develops photographic and printing standards and creates new products, provides consulting services and demonstrates different applications of digital publishing techniques. Labs for colorimetry, material testing and electronics are also maintained. Its objective is to ensure that the Surveys, Mapping and Remote Sensing Sector provides and maintains national leadership in product development and digital publishing technology.
Inquiries: Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4288.

Surveys and Mapping (EMR 56 – EMR 67)

EMR 56
Geographic Information Systems Division: this Division provides national leadership in the area of Geographic Information Systems (GIS) developments and applications, and promotes the use of data and products of the Surveys, Mapping and Remote Sensing Sector. The Division carries out these responsibilities through a series of activities including GIS technology development and applications, co-ordination of GIS-related activities, technology transfer and promotion.
Inquiries: Ottawa/Hull (613) 996-2812.

EMR 57
Boundaries/Provincial and Territorial/Surveys: the Legal Surveys Division provides the federal representation for provincial and territorial boundaries set by federal-provincial boundary commissions.
Inquiries: Legal Surveys Division, Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4570.

EMR 58
Boundary/Canada – United States/Surveys: the International Boundary Commission, in conjunction with External Affairs Canada and in co-operation with the United States, is responsible for the maintenance, demarcation surveying and mapping of the Canada – United States land and water boundary and for enforcing the regulations controlling construction adjacent to the boundary.
Inquiries: International Boundary Commission; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4960.

EMR 59
Geodetic Surveys: the Geodetic Survey provides national geodetic control survey data, advisory services on geodesy, field survey methods and instrumentation, computations, adjustments and technological research. Its national networks of control survey markers provide precise geographic positions used for mapping, land information management systems and natural resource development.
Inquiries: Geodetic Survey; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4421.

EMR 60
Topographic Mapping and Data: the Topographical Mapping Division is responsible for topographic mapping at scales of 1:50 000 and 1:250 000. These maps portray the Canadian landmass in detail, showing relief elevations and features such as lakes, rivers, roads, buildings and boundaries. The Division also offers advice and expertise on the co-ordination of topographic information projects as a service to other departments. The Canada Centre for Geomatics, situated in Sherbrooke, Quebec, is responsible for the acquisition of topographic data in digital form. The Topographic Mapping Division and the Canada Centre for Geomatics form part of the Canada Centre for Mapping, Surveys of the Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4945; Sherbrooke (819) 564-5600.

EMR 61
Inter-Agency Committee on Geomatics (IACG): IACG has been established to encourage co-ordination of federal geomatics activities in order to provide national leadership and to avoid unnecessary duplication. The Committee promotes the shared development and exchange of geomatics data and standards; and the documentation and dissemination of information about geomatics activities by agencies. IACG also encourages co-operation in data collection, development and the dissemination of data sets.
Inquiries: Geographic Information Systems Division, Ottawa/Hull (613) 996-2810.

EMR 62
Land Subdivision System/Federal: the Legal Surveys Division is responsible for the procedures used to subdivide and designate Canada Lands for right-granting purposes.
Inquiries: Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4570 or any regional office *see* Part II, Addresses.

EMR 63
Land Surveys/Federal: the Legal Surveys Division carries out surveys of Indian reserves, national parks, and territorial and offshore lands to establish rights for oil, gas, minerals, fee-simple ownership and leases as well as surface rights and rights-of-way.
Inquiries: Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4570 or any regional office *see* Part II, Addresses.

EMR 64
Land Survey Records/Federal: the Surveyor General of Canada has custody of survey records and documents of Indian reserves, national parks, and territorial and offshore lands. Copies of these records are available to the public.
Inquiries: Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 995-4570 or any regional office *see* Part II, Addresses.

EMR 65
Geological Surveys and Research: the Geological Survey of Canada provides data on the nature and magnitude of past and present processes that affect the evolution of the landscape and seafloor; information on the formation of igneous, sedimentary and metamorphic rocks and mineral deposits through field and laboratory studies; data for maps and reports describing Canada's bedrock features; data on Canada's onshore and offshore surficial deposits for land use planning, construction engineering, environmental management and regional development; data, technology and expertise needed for the safe and effective use of terrain and seabed; and research on soil stability, permafrost, transportation corridors, waste disposal, pipelines, landslides and coastal and marine geological hazards.
Inquiries: Geological Survey of Canada Sector, Ottawa/Hull (613) 996-3919; Vancouver (604) 666-0529; Sidney (BC) (604) 356-6500; Calgary (403) 292-7049; Quebec (418) 654-2603; Halifax and Dartmouth (902) 426-3448.

EMR 66
Continental Shelf Surveys: offshore geological and geophysical surveys are carried out to prepare maps and reports on Canada's continental shelves and slopes. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 996-3919; Sidney (BC) (604) 356-6500; Halifax and Dartmouth (902) 426-3448.

EMR 67
Geophysical and Geochemical Surveys: geophysical and geochemical surveys are carried out to prepare maps useful for mineral exploration.
Inquiries: Geological Survey of Canada Sector, Ottawa/Hull (613) 995-5484 and 992-2378.

Rocks and Minerals (EMR 68 – EMR 70)

EMR 68
Fossil, Mineral and Rock Identification: the Geological Survey identifies rock, mineral and fossil samples submitted by the public.
Inquiries: Geological Survey of Canada Sector, Ottawa/Hull (613) 995-4982 (minerals and rocks); (613) 995-2329 (fossils); Calgary (403) 292-7000.

EMR 69
Geological Dating of Rocks: the Geological Survey is responsible for the dating of consolidated and surficial materials as an aid to correlation of strata.
Inquiries: Geological Survey of Canada Sector, Ottawa/Hull (613) 995-8785 and 995-4241.

EMR 70
Rock and Mineral Sets: representative collections of Canadian rocks and minerals are for sale to the general public. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4342.

Research and Information (EMR 71 – EMR 76)

EMR 71
Geophysical Research and Information: the Geological Survey of Canada operates seismological, geomagnetic and geodynamic observatories; produces geomagnetic charts, regional gravity maps and geomagnetic forecasts; and studies earthquakes, seismic risk, geothermal energy, magnetic storms, compass variation, earth structure and dynamics, the physical properties of rocks, the interior of the earth, and both onshore and offshore natural and induced geophysical hazards. Accounts of personal experiences of earthquakes may be sent to Earthquake Reports, Geophysics Division, Geological Survey of Canada, 1 Observatory Crescent, Ottawa, Ontario K1A 0Y3, or Pacific Geoscience Centre, P O Box 6000, Sidney, British Columbia, V8L 4B2.
Inquiries: Ottawa/Hull (613) 992-1299 (geomagnetic forecasts); Ottawa/Hull (613) 995-5484; Sidney (604) 363-6500.

EMR 72
Arctic Research Support: the Polar Continental Shelf Project co-ordinates and provides logistical support (aircraft, accommodation, radio network) and advice for government, university and other scientific parties; liaises with Inuit councils on scientific activity in their areas; and operates the Canadian Ice Island Research Station.
Inquiries: Polar Continental Shelf Project, Geological Survey of Canada Sector, Ottawa/Hull (613) 990-6990.

EMR 73
Geosciences/Exploration and Development Information: the National GEOSCAN Centre co-ordinates the identification and indexing of publicly available Canadian geoscience documents for input into the GEOSCAN bibliographic data base. The 120 000 records in GEOSCAN represent the co-operative efforts of 14 federal and provincial geoscience agencies. Public documents of the Geological Survey of Canada are included.
Inquiries: National GEOSCAN Centre, Geological Survey of Canada Sector, Ottawa/Hull (613) 992-9550.

EMR 74
Geographical Names: information on geographical names, the Canadian Geographical Names Data Base and the *Gazetteer of Canada* series is available from the Secretariat, Canadian Permanent Committee on Geographical Names and from the Toponymy Section of the National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-3892 (geographical names); Ottawa/Hull (613) 992-3647 (gazetteers and data).

EMR 75
Gazetteer of Canada: the *Gazetteer of Canada* is a series of 11 volumes (one for each province and territory except Quebec, which produces its own) which contain approved Canadian geographical names, the National Topographic System map sheet number on which the names were approved, and the latitude and longitude of the location where the names apply.
Inquiries: National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 992-3647.

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EMR 76
Library Services: six libraries provide bibliographic and computer-based information services to EMR personnel, other federal departments, academic and research institutions, and the general public. The collections include 8000 journals, half a million bound volumes, as well as scientific reports, maps, pictures and other information formats.
Inquiries: Ottawa/Hull (613) 995-4132 (CANMET); (613) 996-3919 (Geological Survey); (613) 995-5558 (Geophysics Collection); (613) 996-8282 (Mineral and Energy Sectors); (613) 943-8829 (Remote Sensing); (613) 995-4071 (Surveys and Mapping).

Research and Technology (EMR 77 – EMR 85)

EMR 77
Remote Sensing: the Canada Centre for Remote Sensing (CCRS) is the nucleus of a national program involving federal and provincial governments, industry and universities. It is responsible for research and development relating to the acquisition, analysis and application of remote sensing data from aircraft and satellites. Its purpose is to assist in the development of effective information and management systems for Canada's land and ocean resources and environment. The first Canadian remote-sensing satellite, Radarsat, will be launched in 1994. CCRS is responsible for the ground system and for a new program to develop applications for radar data.
Inquiries: Canada Centre for Remote Sensing; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 952-2717 (Industrial Co-operation and Communications); (613) 998-3101 (Airborne Data Acquisition Section).

EMR 78
Remote Sensing Research, Technology and Applications Information: the Technical Information Service collects and indexes international remote sensing literature for input into the Remote Sensing On-line Retrieval System (RESORS). The more than 75 000 records in the RESORS data base are publicly accessible from any computer terminal via the Canadian DATAPAC network.
Inquiries: Canada Centre for Remote Sensing; Surveys, Mapping and Remote Sensing Sector, Ottawa/Hull (613) 952-2706.

EMR 79
Research Agreements Program: research grants are awarded to universities, museums and established Canadian research organizations for proposals in engineering and the natural, physical and social sciences. Preference is given to proposals that support departmental research priorities.
Inquiries: Ottawa/Hull (613) 995-4182.

EMR 80
Research and Development/Energy: the Office of Energy Research and Development is responsible for the policy and strategy and for the co-ordination of an interdepartmental program covering research and development in energy efficiency, coal, nuclear fusion, renewable energy, alternative transportation fuels, tar sands and heavy oils, frontier oil and gas, and electricity. Resources for research and development projects are allotted on the recommendation of the Interdepartmental Panel on Energy Research and Development, to participating federal departments and research organizations. They, in turn, contract out much of the work to Canadian private-sector research and development performers through cost-shared programs with the private sector, as well as grants, contributions and contracts.
Inquiries: Office of Energy Research and Development, Mineral and Energy Technology Sector, Ottawa/Hull (613) 995-0478.

EMR 81
Research and Development Services/Minerals and Energy: the Canada Centre for Mineral and Energy Technology (CANMET) conducts, sponsors and contracts out work for applied research and development on mineral, metal, fossil fuel, energy efficiency and renewable energy technology. Its work reflects national and regional needs and complements research by the private sector. The resulting technical knowledge is transferred to industry by research staff and information specialists. CANMET's scientists carry out research projects for industry on a full or partial cost-recovery basis. Some of the continuing studies include those relating to coal and mineral resource assessment, mining technology, and the health and safety of miners; fuel combustion and energy conservation technology; health, safety and pollution control in the mineral industries; improved recovery from oil sands and heavy oil; explosives testing; improved quality of mineral-based materials; nuclear and mineral waste disposal; development of standards and specifications for improved recovery from low-grade ores; and chemical analysis.
Inquiries: Technology Marketing Division, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 992-0340.

EMR 82
Energy Technology: CANMET researchers develop and promote new technologies to improve domestic energy production and utilization in an environmentally sustainable way. Part of this effort includes participating in international technical information-sharing arrangements to benefit the Canadian energy industry and Canadians as energy consumers. Three computerized data bases are made available to Canadians as a result of this co-operation: IEA COAL (coal science and technology); IEA COALPRO (current research projects on coal); and IEA ETDE (energy sciences and technology).
Inquiries: Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 995-4059.

EMR 83
Metals Technology: the Metals Technology Laboratories (MTL) work with industry to develop and apply new technologies to improve the production, processing, fabrication, use and inspection, and in-service behaviour of metals and alloys. Major areas of activity

include development of technologies related to foundries, steel production, fatigue, fracture and integrity of structures, marine materials, corrosion and inspection of pipelines and advanced metallic materials. MTL also administers a program for the certification, to Canadian General Standards Board requirements, of personnel involved in non-destructive testing of materials and structures.
Inquiries: Metals Technology Laboratories, CANMET, Ottawa/Hull (613) 995-8006.

EMR 84
Coal Technology: research is conducted in coal combustion (pulverized coal combustion, circulating fluidized-bed combustion, coal-liquid mixture firing and micronized coal firing – current programs are strongly oriented to the suppression of nitrous oxide and sulphurous oxide emissions and the reduction of carbon dioxide production through enhanced efficiency); metallurgical fuels (characterization of coals for cokemaking and pulverized coal injection into the blast furnace, as well as the use of co-carbonizing binders for marginal coking coals); and gasification (entrained bed gasification pilot plant and hot gas clean-up).
Inquiries: Energy Research Laboratories, CANMET, Ottawa/Hull (613) 995-5807.

EMR 85
Energy Diversification Research Laboratory (ERDL): this new laboratory will conduct and support research and development on new and environmentally sound technologies related to heat upgrading, energy storage and distribution, production of fuels and other hydrocarbon compounds from natural gas, and renewable energy and hybrid systems. Research is aimed at helping industry develop and adopt energy efficient and alternative energy technologies. Most of the research and development will be carried out in-house with some cost-shared projects contracted out to industry. Periodic requests for proposals will be issued to prospective proponents.
Inquiries: Energy Efficiency and Alternative Energy Technology Branch, CANMET, Mineral and Energy Technology Sector, Varennes (514) 652-4376; Ottawa/Hull (613) 996-6126.

Minerals and Explosives (EMR 86 – EMR 97)

EMR 86
Minerals/Commodity-Specific Information, Consultative Service: information on mineral and metal commodities, including coal, based on domestic and foreign sources (producers, suppliers, markets and prices) is provided. Non-confidential files may be viewed on the premises.
Inquiries: Mineral and Metal Commodities Branch, Mineral Policy Sector, Ottawa/Hull (613) 992-4483.

EMR 87
Mineral Inventory/Consultative Service: the National Mineral Inventory (NMI) maintains records of known mineral deposits and occurrences (excluding petroleum and natural gas) throughout Canada. Some 28 000 records have been completed to date. Some records contain narrative-form summaries of the history of exploration, development and production and a geological description of the deposit; others contain only details on location, map references and commodity types. Records are available to the public on a fixed fee-per-unit basis and on a cost-recovery basis for computerized indexes to the NMI (MINSYS) available on PC disk format in DOS.
Inquiries: Economic and Financial Policy Analysis Branch, National Mineral Inventory, Mineral Policy Sector, Ottawa/Hull (613) 992-8205.

EMR 88
Mineral Outlook Conference: this annual event provides an open forum to consider economic issues facing the mineral industry and to increase public awareness and understanding of these issues.
Inquiries: Mineral Policy Sector, Ottawa/Hull (613) 995-1118.

EMR 89
Mineral Statistics: a consultative service is offered on mineral statistical problems and on data collection, availability and interpretation. Statistics are gathered through a variety of surveys which are compiled and published. Information is available on mineral exploration expenditures, value of production, inventories, shipments, production of refined minerals and metals, minerals and metal prices, operating costs, trade by country, consumption by end use, employment and wages.
Inquiries: Mineral and Metal Statistics Division, Mineral Policy Sector, Ottawa/Hull (613) 992-6439.

EMR 90
Mineral Publications: the Mineral Policy Sector publishes mineral bulletins and mineral reports as well as other publications on the mineral industry in Canada. It also publishes a reference book, the *Canadian Minerals Yearbook*, which is a comprehensive review of some 50 mineral commodities. These publications can be purchased from the Canada Communication Group, Supply and Services Canada, Ottawa, Ontario K1A 0S9.
Inquiries: Ottawa/Hull (613) 996-1611.
Other materials, such as mineral fact sheets, posters, pamphlets are available to the public through EMR Communications regional information offices.
Inquiries: Ottawa/Hull (613) 995-3065 or any regional information office *see* Part II, Addresses.

EMR 91
Consultative Services on Mineral Exploration, Development, Supply, Resources and Ore Reserves: information is provided on reserves and additional resources, exploration statistics, mineral exploration trends and effectiveness, promising deposits, mine and concentrator operations, mine openings and closures,

Energy, Mines and Resources Canada *(continued)*

long-range mine supply capability and resource concepts, classification and terminology.
Inquiries: Economic and Financial Policy Analysis Branch, Mineral Policy Sector, Ottawa/Hull (613) 992-2709 or (613) 992-4666.

EMR 92
Federal-Provincial Mineral Development Agreements: under these agreements the provincial, territorial and federal governments combine their resources and expertise to carry out a variety of programs designed to encourage mineral exploration and development. All the agreements involve a range of geoscientific studies for the generation of data to stimulate exploration. They may also include investigations of improvements in mining and processing technology; studies, such as market assessments, for the identification of development opportunities; direct assistance to industry to assess opportunities and stimulate investment; and public information services. In some of the agreements, projects relate to specific mining operations or community-centred areas that can be of benefit to the local economy. Overall administration of the agreements is the responsibility of the Regional and Intergovernmental Affairs Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 995-8839.

EMR 93
Mineral Resources, Environmental Protection, Recycling, Resource Utilization and Strategic Technologies: the Mineral Sciences Laboratories develop technology to improve productivity, conserve resources, reduce environmental impact and apply emerging technologies for the sustained development of the Canadian economy. This is carried out with the support of industry. Appropriate actions are recommended to government, industry and the public.
Inquiries: Mineral Sciences Laboratories, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 995-4088.

EMR 94
Mineral Processing Technology: CANMET develops and promotes technology to increase the recovery value of Canadian mineral deposits. It has developed two accessible on-line data bases: MINPROC refers to technical publications and reports on mineral processing technology pertinent to the needs of Canadian industry; and RESPROC provides information on current Canadian research projects in mineral processing.
Inquiries: Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 992-8837.

EMR 95
Mining Technology: CANMET develops and promotes technology for the Canadian mining industry. Two computerized data bases – MINTEC, which refers to technical reports and other publications on mining technology pertinent to the needs of Canadian industry, and RESMIN, which provides information on current Canadian research projects – are accessible on-line.
Inquiries: Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 992-8837.

EMR 96
Mining Industry/Health and Safety Conditions, Productivity Enhancement: CANMET is responsible for improving the safety, health and environmental conditions of the mining and extraction industries, as well as for research and technology development that would lead to improved productivity in these industries.
Inquiries: Mining Research Laboratories, CANMET, Mineral and Energy Technology Sector, Ottawa/Hull (613) 996-5207.

EMR 97
Explosives Act/Administration: the Explosives Division – administers and enforces the Explosives Act in the interest of public safety and security. Through a system of tests, licences and permits supported by inspections, the Division controls the authorization, manufacture, importation, sale, purchase, possession and storage of explosives. It also jointly controls road transport of explosives with Transport Canada. The term "explosives" includes blasting explosives, detonators, propellants, sporting and industrial ammunition, and all types of fireworks and pyrotechnic devices.
Inquiries: Explosives Division, Mineral and Energy Technology Sector, Ottawa/Hull (613) 995-2388 or any regional Explosives Division office *see* Part II, Addresses.

Emergency Preparedness Canada (EPC)

Head Office
Jackson Building, 2nd Floor
122 Bank Street
Ottawa, Ontario
K1A 0W6

Information: Ottawa/Hull (613) 991-7077; for other offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for Emergency Preparedness (Minister of National Defence)

Emergency Preparedness Canada advances civil preparedness in Canada for emergencies of all types.

EPC 1
Emergency Planning: in the event of a nuclear attack on North America, the Continuity of Government Program would provide for the relocation to protected sites across Canada of essential government personnel and staff responsible for conducting survival operations. Under the Essential Records Program, essential government records would be preserved in the event of a nuclear attack or other major disaster. EPC also chairs the Advisory Committee on Vital Points (ACVP) which is responsible for identifying federal and

provincial facilities that would require special protection against attack or disruption during a wartime or peacetime emergency.

EPC 2
Federal Emergency Preparedness: EPC co-ordinates emergency planning by federal departments, agencies and Crown corporations. A regional director in each provincial capital maintains contact with federal departments in the area and with the emergency preparedness agencies of the provincial and territorial governments.

EPC 3
Worker's Compensation Agreements: through these agreements, the federal government assumes 75 percent of the cost involved in payments to civil defence workers injured during the course of civil defence training or duties.

EPC 4
Disaster Financial Assistance Agreements: the federal government also has disaster financial assistance arrangements to help the provinces and territories deal with the economic effects of a disaster. According to a formula based on provincial population, the federal government absorbs a proportion of eligible provincial expenditures for disaster relief. Municipalities are reimbursed by the provincial government.

EPC 5
Joint Emergency Preparedness Program (JEPP): under this program, costs for approved emergency preparedness projects are shared with the provinces and territories. Municipalities may submit project proposals to their provincial or territorial government for consideration and approval. If projects are approved at that level, they are then forwarded to the federal government for consideration.

EPC 6
Research Fellowships: EPC funds and conducts research into various aspects of disasters. Each year it offers a postgraduate fellowship for research into aspects of emergency preparedness.
Inquiries: Association of Universities and Colleges of Canada, 151 Slater Street, Ottawa, Ontario, K1P 5N1, (613) 563-1236.

EPC 7
Canadian Emergency Preparedness College: the College offers 100 courses to 3000 students a year including mayors and elected officials, emergency planners and emergency response personnel from all orders of government and emergency planning personnel from industry.

Fisheries and Oceans (F&O)

Head Office
Centennial Towers
200 Kent Street
Ottawa, Ontario
K1A 0E6

Information: Ottawa/Hull (613) 993-0600; regional offices, *see* Part II, Addresses; Atlantic Fisheries/Information Service 1-800-668-5222; Fisheries Prices Support Board *see* F&O 7 below; in BC, for the Observer Record, Report Program and sport fishing information, and in Quebec, for information on molluscs and general information *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of Fisheries and Oceans

Fisheries and Oceans has authority on seacoast areas and inland fisheries, small craft harbours, hydrography and marine sciences.

Information Services (F&O 1 – F&O 6)

F&O 1
Information: officers will assist callers with questions dealing with programs and services offered by the department, such as: the Atlantic Fisheries Adjustment Program, the Atlantic Groundfish Management Plan, Fisheries Act amendments, habitat, aquaculture, international trade, inspection, regulations and enforcement, and licensing.
Inquiries: 1-800-668-5222, Tuesday to Friday, 8:30 a.m. to 4:30 p.m. EST. Callers can also leave a taped message 24 hours a day, seven days a week.

F&O 2
Charts: the Canadian Hydrographic Service is responsible for producing charts of the navigable coastal waters and navigable lakes and rivers of the interior. These charts are used for navigation by commercial fishermen, the Department of National Defence, and others.
Inquiries: Chart Distribution Office, Ottawa/Hull (613) 998-4931 or any regional Canadian Hydrographic Service office *see* Part II, Addresses; general inquiries: Ottawa/Hull (613) 995-4358.

F&O 3
Oceanographic Data: the Department maintains a marine environmental data service to provide information on topics such as surface waves, tides, and physical and chemical oceanographic data.
Inquiries: Ottawa/Hull (613) 990-0268.

F&O 4
Scientific and Technical Information/Fisheries: scientific, technical and general interest publications on fisheries and marine sciences are available through the Canada Communication Group, Ottawa/Hull (613) 997-2560.
Inquiries: Ottawa/Hull (613) 993-0600.

Fisheries and Oceans *(continued)*

F&O 5
Hydrographic Surveys: these are carried out by the Canadian Hydrographic Service for the production of nautical charts. The Service is also responsible for issuing other navigational publications.
Inquiries: Ottawa/Hull, policy (613) 995-4358; Chart Distribution Office, (613) 998-4931 or any regional Canadian Hydrographic Service office *see* Part II, Addresses.

F&O 6
Fisheries Statistics: reports are available on fish catches (their value, the prices paid to fishermen for the catches), production, and external trade. Economic Analysis and Statistics Division.
Inquiries: Ottawa/Hull, policy (613) 993-2311; nearest regional office *see* Part II, Addresses.

Aid to the Fishing Industry (F&O 7 – F&O 10)

F&O 7
Fisheries Prices Support Board: the Board develops price stabilization programs to protect fishermen against sharp declines in fish prices.
Inquiries: Ottawa/Hull (613) 993-2029.

F&O 8
Fishing Vessel Insurance Plan: marine insurance is available to fishermen whose vessels are engaged in commercial fishing.
Inquiries: Ottawa/Hull, policy (613) 993-0985; nearest regional fishing vessel insurance office *see* Part II, Addresses.

F&O 9
Sea Lamprey Control Centre: the Department works jointly with the United States under the Great Lakes Fishery Commission to control sea lampreys.
Inquiries: Sault Ste Marie (705) 949-1102.

F&O 10
Newfoundland Bait Program: this program ensures that a continuous fishing-bait supply is available for commercial fishermen in Newfoundland and Labrador.
Inquiries: St John's (709) 772-4414.

Standards, Inspection, Fishing Licences and Ports (F&O 11 – F&O 13)

F&O 11
Fish Inspection Program: the handling, storage and refrigeration of fish on boats and on land are subject to rigorous standards and controls. The Department is responsible for the inspection of fish products, including their packaging and labelling, processing plants and fishing vessels.
Inquiries: Inspection Branch, nearest regional office *see* Part II, Addresses.

F&O 12
Licences for Commercial Fishermen: the Department is responsible for the licensing of commercial fishermen engaged in various categories of federally administered fishing.
Inquiries: Ottawa/Hull, policy (613) 993-0600 or any regional office *see* Part II, Addresses.

F&O 13
Small-Craft Harbours: the Department is responsible for approximately 2300 small-craft harbours and marine facilities used by commercial fishermen and recreational boaters.
Inquiries: Ottawa/Hull, policy (613) 993-3012; nearest regional Small Craft Harbours Branch office *see* Part II, Addresses.

Marine and Freshwater Research (F&O 14 – F&O 16)

F&O 14
Aquaculture: the Department carries out aquaculture research involving the farming of fish (including shellfish and crustaceans) and marine plants for commercial benefit.
Inquiries: Ottawa/Hull policy (613) 990-0600; nearest regional office *see* Part II, Addresses.

F&O 15
Pollution Research: in collaboration with Environment Canada, the Great Lakes Fisheries Research Branch conducts pollution studies, contaminant surveillance and fish toxicology.
Inquiries: Burlington (416) 336-4568.

F&O 16
Maurice Lamontagne Institute: this research institution in Sainte-Flavie, near Rimouski (Quebec), carries out fundamental and applied research in the areas of fisheries, oceanography and hydrography.
Inquiries: Sainte-Flavie (418) 775-7485.

Programs in British Columbia (F&O 17 – F&O 20)

F&O 17
Salmonid Enhancement Program: this program aims to increase the annual production of salmon in British Columbia through various development projects. The public involvement section encourages the public to participate in enhancement projects. These could include stream clearance, maintenance of small incubation boxes, inventory, monitoring and education programs. The projects are directed toward protecting and improving the salmonid resource and its habitat.
Inquiries: Ottawa/Hull, policy (613) 993-0600; Public Involvement Program, Vancouver (604) 686-8253; nearest regional office *see* Part II, Addresses.

F&O 18
Observe, Record, Report Program/British Columbia: this program is administered by Fisheries and Oceans and the provincial Ministry of Environment, Fish and Wildlife Branch. Its purpose is to encourage sportsmen to report violations in the field against fish and wildlife regulations. Reports made through the toll-free number enable local fisheries and wildlife officers to respond quickly.
Inquiries: all of British Columbia, 1-800-663-9453.

F&O 19
Fishing Times and Areas/British Columbia: commercial fishermen may obtain information on a 24-hour basis concerning the times and areas where they may fish.
Inquiries: opening and closures, Vancouver (604) 666-2828; and all of British Columbia 1-800-663-9453.

F&O 20
Sport Fishing Information/British Columbia: sport fishermen may obtain information on a 24-hour basis concerning the best fishing places, times and gear.
Inquiries: Vancouver (604) 666-2268 (recorded message); for information on red tides, Vancouver (604) 666-3169.

Fitness and Amateur Sport (FAS)

Head Office
Journal Tower South
365 Laurier Avenue West
Ottawa, Ontario
K1A 0X6

Information: Ottawa/Hull (613) 992-8941.

Minister responsible:
Minister of State (Fitness and Amateur Sport)

Fitness and Amateur Sport Canada aims to improve the fitness of Canadians and their participation and excellence in amateur sport.

FAS 1
Sport Canada: this office supports initiatives that encourage more Canadians to participate in sport by providing leadership, policy direction and financial assistance to the Canadian sporting community and by working directly with the 85 national sport organizations. Sport Canada focuses primarily on competitive sport, defined as an activity with a significant physical component in which two or more participants engage for the purpose of competitively evaluating their personal performance.

FAS 2
Fitness Canada: this organization promotes well-being and fitness through physical activity by providing financial assistance and other resources to a number of organizations offering appropriate physical activity, opportunities and services to Canadians. FAS has developed national fitness standards and testing and makes fitness-related information available on request. The Canada Fitness Award Program is designed for youths between the ages of 6 and 17 for use in schools and similar organizations. The focus of the program is shifting to a stronger emphasis on the experience of participating in physical activity, and to supporting a developmental learning process for active living. Certificates of Participation, signed by the Minister of State for Fitness and Amateur Sport, will be awarded to all those who participate in the program. A program is also available for trainable mentally disabled persons. Fitness Canada also provides funding for fitness programs.

FAS 3
International Relations and Major Games: in addition to planning for the participation of Canada in major games, this Directorate now formulates federal hosting policies and negotiates hosting and contribution initiatives. The Directorate also continues to represent Canada's interests in the international sport and fitness arenas, with the objective of ensuring a high level of success, visibility and leadership.

FAS 4
Commission for Fair Play: the Commission was established in 1986 in response to a growing concern about the level of violence in sport. The objectives of the Commission are to ensure an ethical environment for sport development at all levels and in all competitive sports and to curb sport violence in Canada.

Federal Business Development Bank (FBDB)

Head Office
800 Victoria Square
(P O Box 335)
Montreal, Quebec
H4Z 1L4

Information: Montreal (514) 283-7515; for other offices *see* Part II, Addresses; for financial and management services and CASE *see* the Toll-free Telephone Service section.

Ministers responsible:
Minister of Industry, Science and Technology and
Minister of State (Small Business and Tourism)

The Federal Business Development Bank is a Crown corporation that assists in the establishment and development of business enterprises in Canada by providing them with financial and management services.

FBDB 1
Financial Services: the FBDB extends financial assistance to almost every type of new or existing Canadian business that does not have other sources of financing available to it on reasonable terms and

Federal Business Development Bank *(continued)*

conditions. Loans, venture loans, interim financing, venture capital or any combination of these, according to the specific needs of the business, are available. Particular attention is given to small- and medium-sized enterprises. FBDB provides term loans with interest rates fixed for one to seven years, as well as floating-rate loans that can be switched to fixed rates at the borrower's request.

FBDB 2
Venture Capital: in co-operation with the private sector, FBDB serves as a catalyst to attract equity financing from private financial institutions. Although FBDB's financial participation in companies is temporary in nature, it is planned for a period of time sufficient to provide a durable benefit to the company and a return for the Bank that is commensurate with the risk.

FBDB 3
Financial Planning Program: this program offers a series of do-it-yourself financial planning kits, a packaging service to assist small- and medium-sized firms in preparing and presenting their financial proposals and a strategic planning service. A fee is charged for these services.

FBDB 4
CASE (Counselling Assistance to Small Enterprises): FBDB's counselling program, CASE, uses the expertise of successful business people to assist small firms in improving their methods of doing business. For a moderate fee, experienced counsellors provide advice in all areas of business management, including accounting, marketing, production and personnel. It is not necessary to be a borrower from FBDB to obtain CASE services.

FBDB 5
Training: to help owners and managers of small Canadian businesses improve their management skills, FBDB conducts management training seminars throughout Canada. These training services include: full- and half-day seminars on various business topics; joint seminars organized in co-operation with professional or industrial associations or groups; and business management courses developed by FBDB for the provincial and territorial ministries of education. (The courses are offered to the public through the adult education departments of community colleges across Canada.) FBDB also organizes management workshops locally.

FBDB 6
Publications: FBDB publishes a pocketbook series, entitled *Minding Your Own Business*, that covers a variety of business-related topics and a quarterly tabloid, entitled *Profit$*, that is mailed to businesses in Canada without charge.

FBDB 7
Community Business Initiative Program: this program provides business people in smaller communities with training and counselling tailored to their needs. It runs for 12 months and calls for group workshops and individualized counselling at the participant's place of business. The cost of the program, partly funded by Employment and Immigration Canada, is a deductible business expense.

FBDB 8
Strategic Planning Service: this service helps owners and managers identify attainable objectives and plan step-by-step activities that can be implemented immediately in their businesses. The planning process is used to identify major opportunities, threats, strengths and weaknesses of a business.

Farm Credit Corporation Canada (FCC)

Head Office
434 Queen Street
(P O Box 2314, Postal Station D)
Ottawa, Ontario
K1P 6J9

Information: Ottawa/Hull (613) 996-6606; or Toll-free Telephone Services section; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Agriculture

Farm Credit Corporation Canada was established to help farmers, and persons wishing to become farmers, purchase, develop and maintain viable farm businesses. An advisory committee composed of farmers and other qualified persons appointed by the Minister advises the Corporation with respect to policy and other matters.

FCC 1
Farm Credit Act: term mortgage loans from three to 15 years or more are available to Canadian farmers for the development of viable family farm units.

FCC 2
Farm Syndicates Credit Act: co-operative ownership loans are available to Canadian farmers who decide to share the cost of owning machinery, buildings or installed equipment that they would have otherwise bought individually.

Federal Environment Assessment Review Office (FEARO)

200 Sacre Coeur Boulevard, 13th Floor
Hull, Quebec
K1A 0H3

Information: Hull (819) 997-1000

Minister responsible:
Minister of the Environment

FEARO 1
Federal Environmental Assessment Review Office (FEARO): this office administers a process to ensure that potential environmental and directly related social effects are taken into account early in the planning of proposals that are implemented or funded by the federal government or carried out on federal lands. Parliament is expected to pass legislation in 1992 that will create the Canadian Environmental Assessment Agency. The Agency will be separate from Environment Canada and will oversee a new process.

Freshwater Fish Marketing Corporation (FFMC)

1199 Plessis Road
Winnipeg, Manitoba
R2C 3L4

Information: Winnipeg (204) 983-6600; in Saskatchewan and Manitoba *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of Fisheries and Oceans

FFMC 1
To increase returns to fishermen, the Corporation markets and processes freshwater fish landed by commercial fishermen in Manitoba, Saskatchewan, Alberta, the Northwest Territories and parts of northwestern Ontario. It receives and exercises grants, rights, franchises, privileges and concessions from governments (foreign and provincial) and individuals.

Foreign Claims Commission (FGNCC)

L B Pearson Building
Tower C, 7th Floor
125 Sussex Drive
Ottawa, Ontario
K1A 0G2
(Mail: P O Box 432, Ottawa, Ontario K1N 8V5)

Information: Ottawa/Hull (613) 992-8658

Ministers responsible:
Secretary of State for External Affairs and
Minister of Finance.

FGNCC 1
The Foreign Claims Commission deals with claims against foreign countries with which Canada has agreements or is in the process of negotiating agreements. These claims are for compensation to Canadians whose property has been nationalized or similarly affected without compensation. When such an agreement has been concluded, the Commission makes recommendations to the Secretary of State for External Affairs and the Minister of Finance on the eligibility of individual claimants for compensation and on amounts of compensation to be awarded.

Finance Canada, Department of (FIN)

L'Esplanade Laurier, East Tower
140 O'Connor Street
Ottawa, Ontario
K1A 0G5

Information: Ottawa/Hull (613) 992-1573; concerning tariffs (613) 996-6477 or 992-6885.

Minister responsible:
Minister of Finance

The Department of Finance acts as chief advisor for the government in economic and financial affairs, and provides information on the federal budget.

FIN 1
The Department deals with the performance of the Canadian economy in all important aspects: the growth and the sharing of output, employment and income, the stability of prices and the long-term development of the country. It is concerned with the harmony of initiatives of all federal departments or agencies which have an impact on the economy. Finance is also concerned with trade and monetary affairs and with other international forces that affect the country's domestic performance. It also works towards improving co-ordination between provincial governments and the Government of Canada.

Finance Canada, Department of *(continued)*

The federal budget speech by the Minister of Finance has traditionally reviewed the government's accounts and made proposals with respect to both expenditures and revenues. In recent years, it has also provided a review of past, present and future economic factors affecting business and the nation's finances.

Federal Judicial Affairs, Office of the Commissioner for (FJA)

110 O'Connor Street, 11th Floor
Ottawa, Ontario
K1A 1E3

Information: Ottawa/Hull (613) 992-3107 or 992-9175 (media).

Minister responsible:
Minister of Justice

FJA 1
The Office of the Commissioner for Federal Judicial Affairs administers Part I of the Judges Act which provides for the payment of salaries, allowances and annuities to the judges of the Federal Court of Canada, the Tax Court of Canada and all other federally appointed judges of the superior, county and district courts of the provinces and territories. It also provides administrative services to the Canadian Judicial Council and is responsible for the preparation of budgetary submissions of the Federal Court of Canada, the Tax Court of Canada and the Canadian Judicial Council. Also included in the services provided by the Office are language training for federally appointed judges, the publication of the Federal Court Reports and the administration of the 12 advisory committees on judicial appointments.

Forestry Canada (FORC)

Place Vincent Massey
351 Saint Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 1G5)

Information: Ottawa/Hull (819) 953-2312, or any regional office or institute; *see* Part II, Addresses.

Minister responsible:
Minister of Forestry

Forestry Canada is responsible for the integrated management of Canada's forest resources to meet the economic, social and environmental needs of present and future generations of Canadians. The Department works together with the provinces as well as private industry to achieve its aims.

FORC 1
Research: the Department manages a significant forest science research program that includes biotechnology, genetics and techniques to improve growth and yield. Forest management techniques such as tree spacing, forest fertilization and pest control are studied. The research results are made available to other federal departments, the provinces and the private sector.

FORC 2
Development: since 1949, the federal government has negotiated and administered federal-provincial forest resource agreements to encourage and protect a sustained supply of wood in Canada. In the past ten years, forest management activities have tripled. The Department continues to spearhead the support of innovative forest development approaches with provincial and industry partners, as well as individual wood-lot owners.

FORC 3
Economics and Statistics: as a leader in developing national strategies for forest management, the Department maintains a comprehensive national forest inventory and makes statistics and economic information available to user groups in the forestry sector.

FORC 4
Industry and Trade: Forestry Canada identifies market and trade opportunities, defines the constraints on industrial competitiveness and fosters technological innovation and product development in the forestry sector. To this end, the Department administers a program of contributions to industrial research institutes in Canada.

Federal-Provincial Relations Office (FPRO)

59 Sparks Street, Room 309
Postal Station B
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 957-5302.

Ministers responsible:
Prime Minister
Minister Responsible for Constitutional Affairs

FPRO 1
The FPRO provides advice to the Prime Minister, the Minister Responsible for Constitutional Affairs, other members of Cabinet and departments and agencies. The Office manages the government's federal-provincial relations priorities. They include aboriginal and other constitutional affairs and continuing relations with provincial governments. The FPRO also assists Cabinet

in examining federal-provincial issues, and promotes federal-provincial co-operation and consultation. The FPRO publishes an annual directory entitled *Federal-Provincial Programs and Activities*, which provides descriptions of current federal-provincial programs and activities.

Health and Welfare Canada (HWC)

Head Office
Jeanne Mance Building
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-2991;
Telecommunications Device for the Deaf (TDD)
1-800-267-1245 across Canada; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of National Health and Welfare

Health and Welfare Canada is responsible for promoting and preserving the health, social security and social welfare of Canadians. Its activities include investigation and research into public health and welfare; medical assessment and care of immigrants and seamen; supervision of the public health facilities of rail, water and other types of transportation; and supervision of such income programs as the Canada Pension Plan, Family Allowances and Old Age Security.

Health Protection Branch (HWC 1 – HWC 8)

Head Office
Health Protection Building
Holland Avenue
Tunney's Pasture
Ottawa, Ontario
K1A 0L2

Information: Ottawa/Hull (613) 957-2991; for other offices *see* Part II, Addresses.

HWC 1
Food Safety and Quality: the Food Directorate identifies, assesses and manages the risks and benefits to health associated with the food supply. A wide range of evaluation, regulatory and research activities is carried out in the areas of microbiological and chemical hazards in foods and the nutritional quality of food. Work includes the safety of new and existing foods, food constituents and nutrients, micro-organisms and microbial toxins, food additives, agricultural chemicals, and chemical and biological contaminants. The consequences of various methods of food preparation and packaging processes are also examined. The Directorate also serves an advisor to other departments, national and international agencies, and organizations concerned with food.

HWC 2
Environmental Quality and Hazards: the role of the Environmental Health Directorate (EHD) is to identify, assess and manage the risks to health associated with the natural and technological environment. The Directorate is responsible for a variety of subjects ranging from environmental pollutants to product safety. The Bureau of Chemical Hazards concentrates on the effects of chemical and microbiological agents in the environment on human health. The Bureau identifies the types and quantities of chemicals people are exposed to and assesses the toxicity of these chemicals and the extent of the risks they pose. It studies the health hazards posed by bacteria and viruses in drinking water and water for recreational uses. The Bureau also investigates the safety of chemical consumer products and the effects of pesticides on workers and bystanders.
The Bureau of Radiation and Medical Devices concentrates on the effects of medical devices and radiation on human health. The Bureau develops and implements standards for radiation safety, medical devices, X-ray machines, microwave equipment, ultrasonic devices and radioactive drugs. The Bureau investigates radioactive substances in the environment and the human body. It also monitors worker exposure to radiation. As well, the Bureau studies radioactive pollution in nuclear reactor regions.

HWC 3
Industry Compliance/Health Standards: to minimize health hazards in foods, drugs and medical devices, the Field Operations Directorate ensures industry compliance with applicable standards and regulations. This is done by inspecting the operations of manufacturers and importers of food, drugs and medical devices, and by conducting analytical monitoring surveys of their products.

HWC 4
Disease Identification and National Health Surveillance: the Laboratory Centre for Disease Control (LCDC) provides national surveillance and investigation of communicable and non-communicable diseases, including injury. It supports the provinces and territories in the investigation and control of disease outbreaks; carries out hazard identification and assessment of health risks through analysis of surveillance data and applied research on priority health issues; and provides sophisticated laboratory diagnostic services through a national network of public health laboratories, for the identification of infectious disease agents.
LCDC provides national training in applied public health investigation (microbiology and epidemiology and laboratory biosafety); provides health laboratory services; and collaborates with and acts as the liaison for international health agencies such as the World Health Organization and the Pan American Health Organization. The Centre also develops strategies or provides expert advice on the management of emerging or priority diseases, such as hepatitis B, Alzheimer's disease, cancer, Lyme disease, hospital-acquired infections and sexually transmitted diseases (STDs).

Health and Welfare Canada *(continued)*

Sentinel surveillance systems, such as the Children's Hospital Injury Research and Prevention Program (CHIRPP) and IMPACT (vaccine adverse events) also serve as an early warning system in the detection and investigation of emerging health risks.
LCDC is a long-standing member and co-ordinator of well-established networks involving the provincial laboratories, epidemiologists and health ministries, non-governmental organizations, public health units and the academic community. This allows LCDC to draw on the support of experts nationally and internationally to address priority health issues and provide universal access to quality state-of-the-art disease investigations and interventions. Effective national disease control is fundamental to the protection of public health. Through its scientific expertise and national health surveillance function, LCDC plays a vital role in protecting the health of Canadians.

HWC 5
National AIDS Secretariat: the National AIDS Strategy, announced by the Minister of National Health and Welfare in June 1990, established a framework for co-ordinated programs and policies. The National AIDS Secretariat is the overall focal point of the Strategy at the federal level. The Secretariat monitors and reports on federal commitments under the National AIDS Strategy; provides activity co-ordination across branches and between departments; promotes the visibility and accessibility of departmental programs; manages the Federal/Provincial/Territorial Advisory Committee on AIDS; provides support services to the National Advisory Committee on AIDS; advises and supports senior management and ministerial staff; co-ordinates submissions to parliamentary committees and to Cabinet; and provides international liaison.
Inquiries: Ottawa/Hull (613) 952-5258.

HWC 6
Drug Safety and Regulation/Dangerous Drugs and Cosmetics/Veterinary Drugs: the Drugs Directorate aims to ensure that the drugs and cosmetics sold in Canada are safe and, in the case of drugs, both effective and used properly. Some of its many research and regulatory programs include the postmarketing surveillance of drugs to evaluate stability data on new drugs, to conduct periodic reviews of established products and compile and evaluate adverse drug reaction reports. The Directorate establishes drug quality standards by providing advice to the Drugs Standards Committee, provides analytical monitoring to ensure timely evaluation of drug substances and dosage forms; controls drug advertising by advising the Pharmaceutical Advertising Advisory Board on prescription drug advertising, and provides clearance and monitoring of nonprescription drug advertising. The Directorate also manages emergency drug releases by exempting a manufacturer from the restrictions for new drugs, to permit release of non-marketed drugs to practitioners for a specific patient in a serious or life-threatening medical circumstance, when the disease or condition is refractory to other medications available on the Canadian market. It inspects licensed pharmaceutical manufacturing plants; audits all licensed dealers, pharmacies and hospitals; and enforces regulations controlling the manufacture of cosmetics to prevent potential hazards to human health.

HWC 7
Veterinary Drugs: the Drugs Directorate monitors the safety and effectiveness of veterinary drugs available in Canada, adverse reactions caused by veterinary drugs and drug residues in food derived from animals. It considers requests involving the addition of medication to feeds, and authorizes the research and testing of veterinary drugs.

HWC 8
Consumer Complaints and Inquiries: the Health Protection Branch investigates consumer complaints relating to illness, injury, spillage or ineffectiveness associated with food, drugs, cosmetics and medical devices. It also provides information in these areas, as well as on radiation-emitting devices, to ensure their safe use by consumers.

Health Services and Promotion Branch (HWC 9 – HWC 14)

Head Office
Jeanne Mance Building, Room 462
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 1B4

Information: Ottawa/Hull (613) 954-8576.

HWC 9
Health Services Directorate: the Directorate promotes and improves the health of Canadians by collaborating with provincial governments and professional and voluntary health organizations. The objectives of these collective efforts are to develop self-care and preventive health practices; and to improve the quality, efficiency and effectiveness of community health, mental health, and institutional and professional services and facilities.

HWC 10
Health Promotion: in co-operation with provincial governments, voluntary and professional organizations, and the private sector, the Health Promotion Directorate develops and implements programs that promote health and encourage the avoidance of health risks. Programs focus on alcohol, drug and tobacco reduction, AIDS, cardiovascular disease, the special needs of families, nutrition, children and youth and schools, and the workplace. It also provides funding for health promotion initiatives at the national and community levels. Community action programs address specific health issues: AIDS, alcohol and other drug abuse, tobacco use, child sexual abuse and seniors' issues.

HWC 11
Health/Federal-Provincial Programs: the Health Insurance Directorate administers the Canada Health Act as well as monthly transfer payments under the Federal-Provincial Fiscal Arrangements and Federal Post-Secondary Education and Health Contributions Act, 1977.

HWC 12
National Health Research and Development Program (NHRDP): this program provides support for health research and related scientific activities, as well as support for the training and career development of research personnel needed in areas related to public health and health services. The NHRDP also contributes towards the cost of workshops and conferences oriented to health research. The program is designed to encourage and support research projects, studies, and demonstration and evaluation projects. Particular emphasis is currently placed on the organization and delivery of health care, health promotion and disease prevention, risk assessment, the health of native peoples, rehabilitation, population immune status and communicable disease control, and the dissemination of health services research results. Special programs funded through the NHRDP are those relating to AIDS, abuse of alcohol and other drugs, seniors' independence, family violence and child sexual abuse.
Inquiries: Ottawa/Hull (613) 954-8549.

HWC 13
Certification of Public Hospitals for Rebates of the Goods and Services Tax (GST) under the Excise Tax Act: the Health Insurance Directorate administers the certification of public hospitals in accordance with eligibility criteria. An eligible hospital is recognized as a public hospital by its provincial or territorial government; operates primarily for the medical or surgical treatment of patients; and provides and maintains in-patient beds and services. Out-patient and other health facilities are not eligible for public hospital certification, but should consult Revenue Canada, Excise Branch with respect to any GST rebate provisions which may apply to registered charities.
Inquiries: Health Insurance Directorate, Ottawa/Hull (613) 954-8689.

HWC 14
Principal Nursing Officer (PNO): the PNO maintains ongoing communication with branches in Health and Welfare Canada and with other government departments, at national, international, provincial/territorial and local levels, that have interest and involvement in nursing and in health and well-being of people. The PNO exercises professional and academic leadership through advisory and consultative activities and teaching in universities, colleges and other educational and service institutions; and is active in community service and outreach as well as in collaboration and co-operation with a variety of official, voluntary and professional groups and organizations. The PNO promotes and assists with research and development; acts as an expert witness in labour relations issues and hearings on topics including pay equity and professional liability; and acts as advocate for the health and well-being of individuals and groups. The wide variety of issues, programs and projects with which the PNO deals, have implications for the health of Canadians and for the health care system.

Medical Services Branch (HWC 15 – HWC 26)

Jeanne Mance Building
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 0L3

Information: Ottawa/Hull (613) 957-7701; for other offices *see* Part II, Addresses.

HWC 15
Civil Aviation Medicine: the Medical Services Branch ensures that pilots and air traffic controllers are medically fit to perform their duties in a safe manner; provides aeromedical training to medical examiners and pilots; and works to prevent aircraft accidents resulting from medically related human factors.

HWC 16
Disease Immunization/Travellers: information for prospective travellers on immunization requirements and health measures to observe while abroad are among the responsibilities of the Medical Services Branch. The Branch also regulates health protection services for travellers in Canada.

HWC 17
Emergency Services: the Medical Services Branch is responsible for maintaining a national capability to provide health and social services in peacetime disasters or national emergencies and for providing assistance to foreign countries in times of peacetime disasters. The Branch also maintains a stockpile of emergency health and social service supplies.

HWC 18
Immigration and Overseas Health Services: the Medical Services Branch is responsible for identifying those immigrants, refugees and certain classes of visitors who are medically fit for admission to Canada; ensuring their access to emergency health services if indigent; and assisting federal employees and their dependants in remaining healthy while living abroad.

HWC 19
Public Service Health: the Medical Services Branch provides health services to public servants and monitors the working environment in federal workplaces.

HWC 20
Employee Assistance Services: the Medical Services Branch provides counselling, advice, referral and education services to federal public servants for all types of psycho-social issues.

HWC 21
Indian Health Services: the Medical Services Branch is responsible for ensuring that registered Indians have access to health services. While most health services for the Inuit are provided by the governments of the Northwest Territories, Quebec and Newfoundland, the

Health and Welfare Canada *(continued)*

Branch continues to provide non-insured health benefits for this group. Services for registered Indians include community/public health services provided by nurses employed by the Branch of the band, and treatment services provided by doctors in private practice. Indian patients can go to the doctors of their choice. Fees are paid by the provincial health insurance schemes. In remote locations, physicians' services are provided through contracts with university medical faculties which send doctors on rotation into the communities to hold clinics. In remote communities there are nursing stations staffed by nurses who are trained in community health and primary treatment procedures. Hospital services are available to Indians on the same basis as other residents of Canada. The Branch still operates seven small hospitals.

HWC 22
Addictions and Community Funded Programs (ACFP formerly NNADAP): the program provides a range of culturally and linguistically appropriate preventive and treatment services to Canada's aboriginal Indian and Inuit populations. As well, ACFP is involved in a four-year family violence initiative, which commenced in 1991/92 and ends in 1994/95. This will allow individuals and communities to develop informed responses to family violence issues.

HWC 23
Non-insured Health Benefits: the Medical Services Branch administers the Non-insured Health Benefits Program for registered Indians and Inuit. The program covers claims for prescription drugs, medical supplies and equipment, vision care services, dental care services and medical transportation not paid for by provincial, territorial or third-party health insurance plans or programs.

HWC 24
Program Transfer: the Policy and Planning Directorate of the Medical Services Branch works with First Nations communities that wish to assume control of their health services through health program transfer agreements. This enables communities to design, manage and deliver their own health programs; to allocate health care resources according to community health priorities; and to select the health workers who will be providing these services.
Through the transfer process, communities undertake pretransfer planning to assess community health needs and priorities, conduct community information workshops and prepare a community health plan. Once ratified by the community, the health plan becomes the basis of negotiations with Medical Services Branch. The decision to enter into transfer discussions rests with each community.
Since 1986, 249 First Nations (41 percent of all First Nations) have become involved in the health program transfer initiative, either as individual communities or, more frequently, as part of multicommunity projects.

HWC 25
Indian and Inuit Health Careers Program: the Program encourages and supports students of Indian and Inuit ancestry in the pursuit of professions in the health-care field. The Program supports the transfer initiative by seeking to increase the number of qualified native health professionals available to work with First Nation communities.
To date, 19 postsecondary programs have been funded through the institutional funding component of the Indian and Inuit Health Careers Program. Through the career-related employment component of the Program, many students have also been provided with opportunities for on-the-job training. In addition, 143 bursaries have been granted to native students enrolled in health studies and 31 scholarships have been awarded to outstanding achievers.

HWC 26
Medical Advisory Division/Employment and Immigration Canada: this program was established to assist Employment and Immigration Canada in expeditiously screening claimants for unemployment insurance, sickness and maternity benefits. It advises and guides Employment and Immigration in the administration of the sickness and maternity benefit provisions of the Unemployment Insurance Act.

Social Service Programs Branch (HWC 27 – HWC 38)

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 1B5

Information: Ottawa/Hull (613) 957-2953; for other offices *see* Part II, Addresses.

HWC 27
Canada Assistance Plan: agreements with the provinces and territories under this authority provide for cost sharing of provincial programs to assist persons in need, and for welfare services provided to persons in need or to persons likely to be in need.

HWC 28
National Welfare Grants: this national social research and development program funds research and development projects in specific priority areas and provides consultative support to research, professional and voluntary organizations. Project contributions are limited to non-profit organizations such as provincial social service departments, voluntary social welfare organizations, schools of social work, research institutions, university departments and community service groups.

HWC 29
New Horizons: contributions are available to groups of older, retired persons, comprising no less than 10 volunteers, to enable them to carry out projects of their own choice and design that will benefit themselves and others in the community.

HWC 30
Seniors Independence Program: contributions are available for projects that improve the quality of life for seniors by fostering independence. The emphasis is on community-based projects that recognize and support the self-care and mutual aid efforts of seniors and that encourage the training and skills development of seniors on issues and services of relevance to them. Priority is given to those activities providing support to seniors who are less advantaged as a result of life circumstances and to projects for specific target groups, such as older women and seniors living in rural and remote areas. Voluntary, non-government, non-profit groups and organizations may apply.
Inquiries: regional offices *see* Part II, Addresses.

HWC 31
Employability Enhancement Initiatives: the employability enhancement agreements between the Department, Employment and Immigration, all provinces and the Northwest Territories provide for new and enhanced delivery of employment and training programs for social assistance recipients.
Inquiries: Ottawa/Hull (613) 957-2913.

HWC 32
Family Violence Initiative: family violence, including child abuse, violence against women, elder abuse and the abuse of persons with disabilities, represents a serious abuse of power within family, trust or dependency relationships. Through the Family Violence Initiative, the federal government is calling upon all Canadians to address this most important social problem. Over the four-year duration of this Initiative (1 April 1991 to 31 March 1995), $136 million will be provided through seven federal departments and agencies.
As commitment and action on the part of all Canadians are essential to the prevention of family violence in the long term, activities will be undertaken in partnership with community groups, non-governmental organizations, professional associations, and provincial and territorial governments. Special activities will aim to prevent family violence and improve community responses, particularly in the health and social service fields. This includes involving all Canadians and supporting community action through public education and prevention activities; improving the ability of professionals and frontline workers to respond to the problem through production of manuals, guidelines, protocols and training resources; and improving treatment and support for victims through major demonstration projects and the wide dissemination of their findings.
Activities also include sharing information and solutions through expanded functions of the National Clearinghouse on Family Violence; establishing national data on the nature and extent of family violence with Statistics Canada; and serving as the lead department in co-ordinating federal action on family violence.
Inquiries: Family Violence Prevention Division, Social Service Programs Branch, Ottawa/Hull (613) 957-2938, toll-free 1-800-267-1291; Fax (613) 957-4247.

HWC 33
Alcohol and Drug Treatment and Rehabilitation Agreements (ADTR): under these agreements, the Department gives financial contributions to the provinces and territories for alcohol and drug treatment and rehabilitation services.
Inquiries: Ottawa/Hull (613) 952-8222.

HWC 34
National Adoption Desk: the desk arranges international adoption programs with foreign countries that have children available for adoption. Programs have been established with nine countries. It also facilitates interprovincial adoptions by Canadians in all provinces and territories with the exception of Quebec. Parties interested in adoption are asked to contact child welfare or adoption authorities in their province of residence.
Inquiries: Ottawa/Hull (613) 957-2868.

HWC 35
Child Care Initiatives Fund (CCIF): this fund is designed to encourage innovation and to enhance the development of approaches and services as they relate to child day-care issues across Canada. Eligible proposals include demonstration or development projects, as well as applied research. Priority is given to knowledge or services involving the needs of families in unique circumstances or underserved areas. Project funding is for a maximum of three years. Before submitting an application, interested groups must contact the CCIF to discuss the project.
Inquiries: Ottawa/Hull (613) 954-8255; Fax (613) 957-9562.

HWC 36
Vocational Rehabilitation of Disabled Persons Program: agreements with the provinces and territories provide for cost sharing of provincial and territorial programs for the vocational rehabilitation of persons with physical or mental disabilities.
Inquiries: Ottawa/Hull (613) 952-8222.

HWC 37
Disabled Persons Unit: assistance is available to non-governmental organizations to develop programs and initiatives which enhance opportunities for disabled persons to live and work within the community.
Inquiries: Ottawa/Hull (613) 957-2888; Telephone Device for Hearing Impaired (613) 952-7128; Fax (613) 952-7128.

HWC 38
Awards/Health and Welfare: the Ministry of Health and Welfare presents the Canada Volunteer Award annually. The award recognizes and encourages those Canadians who make an outstanding voluntary contribution towards improving the health and well-being of their fellow citizens.

Health and Welfare Canada *(continued)*

Income Security Programs (HWC 39 – HWC 44)

Place Vanier, Tower A
333 River Road
Vanier, Ontario
K1A 0L1

Information: Ottawa/Hull (613) 990-1500; regional offices and client service centres *see* Part II, Addresses.

HWC 39
Canada Pension Plan (CPP): this is a contributory social insurance program that provides retirement, disability and death benefits. The Plan provides for an earnings-related retirement pension payable as early as age 60. Monthly pensions are payable to disabled contributors and dependent children. Death benefits are paid in a lump sum to the estate following the death of a qualified contributor. Survivors' benefits are payable in the form of a monthly pension for the surviving spouse and monthly benefits for dependent children. CPP pension credits earned by both spouses during the period of cohabitation in a legal or common-law marital relationship of at least one year's duration, may be divided equally between them when the relationship ceases. (Credit-splitting is not mandatory in Saskatchewan.) Contributions made to the social insurance program of another country with which Canada has signed an agreement on social security may be used to meet the qualifying period for a Canada Pension Plan benefit. The Plan operates in all parts of Canada, except in the province of Quebec, where there is a closely co-ordinated social insurance counterpart.

HWC 40
Family Allowances: the Family Allowances Program supplements the income of Canadian families by providing monthly payments for children under the age of 18 who are supported by their parents or guardians.

HWC 41
Old Age Security (OAS) Pension: monthly benefits are paid to all persons 65 years of age and over who satisfy certain basic Canadian residence requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements.

HWC 42
Guaranteed Income Supplement (GIS): additional monthly payments may be made to pensioners who have little or no income beyond their basic Old Age Security pension.

HWC 43
Spouse's Allowance and Widowed Spouse's Allowance: a monthly income-tested benefit may be paid to spouses of Old Age Security pensioners, based on the combined income of the couple, and to widows and widowers. To be eligible the spouse or widowed person must be between 60 and 65 years of age and meet residency requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements.

HWC 44
Direct Deposit: with Direct Deposit, the Government of Canada will deposit your income security programs payments directly into your financial account each month. There is no charge for this service. Deposits can be made to the account of your choice at any bank, caisse populaire, credit union, trust company or other financial institution located in Canada. This service is optional.

Information Commissioner of Canada (ICC)

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410; *see also* Toll-free Telephone Services section.

The Information Commissioner of Canada reports directly to Parliament.

ICC 1
The Information Commissioner is appointed by Parliament to deal with complaints concerning rights under the Access to Information Act. These rights are extended to all Canadians, permanent residents, non-permanent residents and corporations present in Canada. The Information Commissioner may appear in Federal Court on behalf of a complainant who has been denied access under the Act. In addition to making annual reports, the Information Commissioner may make special reports to Parliament at any time.

International Centre for Ocean Development (ICOD)

5670 Spring Garden Road, 9th Floor
Halifax, Nova Scotia
B3J 1H6

Other Offices: *see* Part II, Addresses.

Information: Halifax (902) 426-1512; Ottawa (613) 954-1920; Suva, Fiji 679-302039.

Minister responsible:
Minister for External Relations and International Development

ICOD 1
The International Centre for Ocean Development (ICOD) was established in 1985 in response to the 1982 United NationsConference on the Law of the Sea, which introduced a strategy for sharing the world's ocean resources.
ICOD is unique among bilateral development-assistance agencies through its exclusive focus on the oceans. The Centre concentrates primarily on developing island and coastal countries where ocean resources play a significant role in economic development. The Centre has four geographical areas of operation: the Caribbean Basin, South Pacific, South and West Indian Ocean and francophone West Africa.
ICOD's mandate encompasses all aspects of ocean resource development and management with emphasis on human resource development in lieu of large capital-intensive projects and hardware. Programs are designed to build on specific areas of sectoral expertise in developing countries or regions. The Centre's projects are grouped under seven broad sectoral themes: integrated ocean management and development, fisheries management and development, mariculture, coastal development and management, non-living resource management and development, marine transportation and ports management, and marine environmental conservation.
ICOD considers project proposals submitted by government bodies, regional intergovernmental organizations, non-governmental organizations and appropriate institutions. However, the endorsement of projects by relevant government authorities in the developing countries is required. The Centre periodically collaborates in the delivery of assistance from other donor agencies to developing countries.

International Development Research Centre (IDRC)

250 Albert Street
(P O Box 8500)
Ottawa, Ontario
K1G 3H9

Other Offices: Montevideo, Cairo, Dakar, Nairobi, New Delhi, Singapore.

Information: Ottawa/Hull (613) 236-6163.

Minister responsible:
Minister for External Affairs and International Trade

IDRC 1
The International Development Research Centre helps developing countries find their own long-term solutions to pressing development problems through support for research. Research projects are identified and carried out by Third World recipients independently or, occasionally, in collaboration with Canadian partners.
IDRC involves the Canadian academic community in addressing the problems of international development through the Young Canadian Researchers Award. This award gives Canadian graduate students or junior professionals a chance to take 12 months of research or research-related training in a developing country. Other awards available to Canadians include the Gemini Internship in Journalism and the John G. Bene Fellowship in Social Forestry. The Centre's library contains some 75 000 documents and 5000 serials reflecting IDRC's interest and provides library services and data-base access to Canadians working on international development in universities and other organizations.

International Joint Commission (IJC)

Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Great Lakes Regional Office: Windsor, Ontario
(519) 256-7821.

United States Section: 1250 23rd Street N.W.,
Washington, D.C. 20440 (202) 736-9000.
Information: Ottawa/Hull (613) 995-2984.

IJC 1
The International Joint Commission is a binational organization established under the 1909 Boundary Waters Treaty to assist in the solution and prevention of disputes on questions arising along the common frontier of Canada and the United States. It consists of three Canadian and three United States commissioners who adjudicate applications for the use, obstruction or diversion of waters that flow along, and in certain cases across, the boundary if such uses would affect the natural water levels or flows on the other side. The Commission also investigates specific issues and monitors situations relating to Canada – United States boundary waters when requested by the Governments of Canada or the United States and makes recommendations to the two governments. One of the Commission's major responsibilities relates to the Canada-United States Great Lakes Water Quality Agreement. Through a standing reference the Commission has been requested to assist governments in implementing the Agreement by reviewing and assessing programs and activities and providing advice and recommendations. The Commission also alerts governments to transboundary air quality problems along the common frontier. Additional specific responsibilities were given to the Commission under the Canada – United States Air Quality Agreement concluded in March 1991.

Indian and Northern Affairs Canada (INAC)

Head Office
Les Terrasses de la Chaudière, North Tower
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H4)

Information: Ottawa/Hull, general inquiries (819) 997-9885; for other offices, *see* Part II, Addresses; for information on publications, amendments to the Indian Act, registration in the Indian Register and the Band Membership Rules Implementation Grant *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of Indian Affairs and Northern Development

Indian and Inuit Culture (INAC 1 – INAC 3)

INAC 1
Indian Arts and Crafts: the Department promotes and documents native art, offers support to native artists and maintains representative collections of Indian artwork.

INAC 2
Indian and Inuit Cultural/Educational Centres: financial, professional, administrative and other forms of assistance are available to Indian and Inuit peoples for the establishment and operation of cultural/educational centres.
Inquiries: Ottawa/Hull (819) 997-9551.

INAC 3
Inuit Cultural Development and Linguistics: the Department promotes Inuit culture, values, lifestyles and linguistics through a variety of programs, including cultural grants and a program for facilitating the contemporary use of the Inuit language, Inuktitut, in its written forms and in the various communications media in the North.
Inquiries: Ottawa/Hull (819) 997-9551.

Indian and Inuit Education and Training (INAC 4 – INAC 7)

INAC 4
Elementary/Secondary Education: the Department provides or purchases a full range of education services for eligible elementary/secondary Indian students who reside on reserves or Crown lands and attend federal, band or provincial schools. It includes funding of Indian school boards and committees.

INAC 5
Postsecondary Education: financial support is provided to eligible treaty/status Indian and Inuit students attending degree, diploma and certificate granting postsecondary institutions recognized by a province, including students supported under the University and College Entrance Preparation (UCEP) Program. Under the Indian Studies Support Program (ISSP), the Department also contributes funding to Indian education organizations, Indian postsecondary institutions and other postsecondary institutions for the development and delivery of special programs and operational funding to the Saskatchewan Indian Federated College (SIFC).

INAC 6
Student and Educational Support Services for Elementary and Secondary Education: the Department provides for daily or seasonal transportation and financial support for students who must leave their communities to attend school. It also provides guidance, counselling and, if necessary, accommodation in boarding homes, group homes or student residences.

INAC 7
Northern Scientific Training Program (NSTP): this program, managed by the Department since 1961, supports Canadian universities in providing training that gives advanced students professional experience in the Canadian North and encourages them to develop a commitment to northern work. It aims to increase the number of graduates and other advanced students in Canadian universities who have specialized in some aspect of northern studies and who have northern research experience. The program provides supplementary financial assistance to university students to offset the logistical cost of conducting research in the North.
Inquiries: Circumpolar and Scientific Affairs Directorate, Ottawa/Hull (819) 997-9666.

Indian Reserves (INAC 8 – INAC 10)

INAC 8
Indian Reserves/Technical Services: through Public Works Canada, the Department provides a range of planning, design, construction, technical operations and asset management services indirectly in the form of advice and support and directly by managing some projects, for the infrastructure and buildings on Indian reserves.

INAC 9
Indians/Contracting: the Contract Services Division provides contract administration and advisory services, and undertakes policy development for consulting and non-consulting types of contracts. It also provides tendering and contract award services (including arrangements for temporary help) as well as training on contract-related issues. In addition, contract training packages and contracting guidelines are developed and made available to Indian bands and native communities via Public Works Canada.

INAC 10
Indian Reserves/Environmental Protection: the Environment Directorate provides technical, financial and other assistance to Indian communities to deal with environmental issues affecting Indians and their reserves. This includes environmental assessment and

regulatory processes, clean-up activities, compensation negotiations and environmental workshops. The Directorate also assists other sectors of the Indian and Inuit Program with their environmental and assessment and planning activities. In addition, it works with other federal departments which monitor environmental issues that affect Indians and their lands. In this regard, the Directorate seeks to ensure that federal environmental policies and programs are responsive to Indian interests and are developed through direct Indian consultations.

Indian Lands (INAC 11 – INAC 16)

INAC 11
Indian and Crown Lands: the Department operates a land registry and keeps records of legal interests in Indian reserve lands and of transactions affecting those interests. It researches departmental and other records to determine the status of Indian and other lands. Certified copies of documents showing evidence of interest in Indian reserve and Crown lands of Canada are provided to bands, individual band members and the public. The Department manages property and usufructuary interests in Indian reserves and designated and surrendered lands. It also acquires land for addition to reserves.

INAC 12
Indians/Treaty Obligations: the Department is responsible for the administration of the federal government's treaty obligations to the Indian people. This includes treaty payments to band members, the provision of some hunting and fishing supplies and a suit of clothing to chiefs and councillors every three years. It co-ordinates policy development on treaty issues and supports the Office of the Treaty Commissioner in Saskatchewan. It aims to ensure that all legal obligations of the federal government under treaties are fulfilled, and that policies and programs delivered by the Department conform with the spirit and intent of treaties, where appropriate.
Inquiries: Ottawa/Hull (819) 994-0979.

INAC 13
Specific Claims/Claims Settlement: specific claims are those based on grievances that Indian people might have about either the federal government's past administration of Indian lands and other assets under the various acts affecting Indians and reserve lands, or about the federal government's fulfilment of the Indian treaties and other agreements. The Specific Claims Branch reviews specific claims that have been presented to the government to identify and analyse the historical and factual elements relating to the claims. It consults with the Department of Justice respecting the legal basis of such claims. The Branch also represents the Minister of Indian Affairs and Northern Development and the federal government in specific claims negotiations with Indian bands across the country. Other activities include identifying policy issues and making recommendations concerning their resolution. In the implementation of specific claims policies, the Branch works with the Indian Specific Claims Commission. In the development of policy options, the Branch consults closely with Indian representatives.

INAC 14
Indian and Inuit/Land Claim Funding: funding is provided to Indian bands and Indian and Inuit associations for research and negotiations on specific and comprehensive land claims.

INAC 15
Indian Reserves Administration: the Department processes and provides advice concerning quasi-judicial appointments, such as justices of the peace and commissioners for oaths.

INAC 16
Indian Band By-laws: ministerial discretion is exercised pursuant to the Indian Act and the Cree-Naskapi (of Quebec) Act to let band by-laws come into force or to disallow them. This service includes recording by-laws; giving training sessions; responding to related inquiries with respect to existing policies and procedures; and providing a band by-law advisory service to advise bands and their legal representatives on by-law administration.

Indian Band Membership and Administration (INAC 17 – INAC 28)

INAC 17
Indians/Status and Entitlement: the INAC Registrar determines whether individuals are entitled, under the Indian Act, to be registered as Indians. For those bands for which INAC administers membership, the Registrar determines whether individuals may be members of a particular band. It also provides, on request, certificates of Indian status to persons registered as Indians under the Indian Act.

INAC 18
Indian Register: the Department maintains the Indian Register and band lists containing the names of all persons registered as Indians under the Indian Act. It also maintains band lists for bands whose membership is recorded by the Department.

INAC 19
Band Control of Membership and Band List: the Membership and Entitlement Directorate administers the provisions of the Indian Act respecting band control of its membership and the transfer of responsibility to a band for maintaining its band list. The Directorate processes the notice to the Minister from the council of a band, analyses the band's membership rules to determine whether they protect the acquired rights of persons and reviews the consent given by the electors of the band concerning the membership rules and the band's intention to assume control of its own membership. Where the conditions of the Indian Act are met, the Minister notifies the band that it has assumed control of its own membership. The Registrar then provides the band with a copy of the band list maintained in the Department.

Indian and Northern Affairs Canada *(continued)*

INAC 20
Band Membership Rules Development and Implementation Grants: the Development Grant helps Indian bands develop membership rules. Bands are eligible to apply for assistance separately, jointly or through an umbrella organization. The Implementation Grant helps Indian bands implement a system for administering their own membership provisions. Bands that have been given the mandate to assume control of their own membership by obtaining the consent of a majority of the electors of the band are eligible for the grant. The amount of assistance is determined by a formula based on the registered band membership on the date the band primarily assumes control of this function.

INAC 21
Indians/Band Elections: the Department administers sections 74 to 80 of the Indian Act and the Indian Band Election Regulations, including appointing electoral officers, presiding over elections, recording results and handling election appeals. This covers work associated with by-elections, electoral vacancies, disqualifications, changes in composition of councils or electoral districts, band requests to revert to custom elections, responding to inquiries and providing advice and assistance to bands.

INAC 22
Indians/Band Amalgamation: the Department administers requests from Indian bands wishing to amalgamate or divide.

INAC 23
Indians/Band Funds Administration: the Department, on behalf of the Indian people, administers and provides advice concerning Indian band funds (capital and revenue) held in the Consolidated Revenue Fund.

INAC 24
Indians/Funds involving Indian Children: the Department maintains records and administers the funds of Indian children adopted by non-Indians.

INAC 25
Self-Government Negotiations: the Department offers assistance in the negotiation and development process regarding self-government proposals that are community-based and involve changes outside the Indian Act.

INAC 26
Indian Test Case Funding Program: this program facilitates the resolution of legal issues and builds up a body of legal precedents for the benefit of both the Indian people and the federal government. The program contributes to the legal and associated costs of approved Indian-related litigation which has potential to become of judicial precedence. Funds are available at the appeal level only.
Inquiries: Litigation Support Directorate, Ottawa/Hull (819) 994-6730.

INAC 27
Bill C-31 Test Case Funding Program: this program ensures that individuals, groups, organizations and bands have recourse to the courts in matters where they believe their rights may be affected by Bill C-31 legislation. This program contributes to the legal and associated costs of actions related specifically to the implementation of Bill C-31, an Act to amend the Indian Act. Funding is available at the trial level.
Inquiries: Litigation Support Directorate, Ottawa/Hull (819) 994-6730.

INAC 28
Indians/Estate Administration: the Department is responsible for the administration of the estates of deceased, mentally incompetent and infant Indian people.

Indian Resources/Policy Regulations (INAC 29 – INAC 33)

INAC 29
Indian Fishing Policy: the Indian Fishing Policy Branch provides policy advice to the Minister of Indian Affairs and Northern Development on Indian fishing issues. It analyses and provides options and recommendations regarding the role of status Indians in fisheries management, economic development opportunities, the exercise of treaty and aboriginal rights and the development of fisheries co-management through Indian self-government. The Branch also represents the Department or the federal government in the formal negotiation of Indian fishing agreements with Indian groups and other levels of government. Its work necessitates close liaison with the Department of Fisheries and Oceans.

INAC 30
Access to Resources: the Department assists aboriginal communities in obtaining or increasing economic returns from on-reserve natural resources; gaining or enhancing access to off-reserve resources; and gaining or increasing economic benefits from major resource projects near reserves. Assistance is provided in a variety of forms including the maintenance of basic mineral inventories; an arrangement with Forestry Canada to develop inventories of on-reserve forests; assistance in financing and advocacy services in band or community negotiations with provinces, investors or major developers to arrange agreements for on- and off-reserve resource development; technical assistance for resource development planning studies, training and activities to enhance band and community awareness of resources; and administration of regulations that permit Indian bands to manage and dispose of on-reserve resources in a cost-effective manner.

INAC 31
Indian Oil and Gas Canada: Indian Oil and Gas Canada was established in 1987 to promote oil and gas development on Indian lands for the benefit of Indian people; to provide technical and advisory support services to Indian bands related to hydrocarbon resource development; and to support increased Indian

participation in the management, administration and development of their oil and gas resources.
Inquiries: Calgary (403) 292-5628.

INAC 32
Indian Taxation Powers: the 1988 amendments to the Indian Act related to property taxation (Bill C-115) substantially strengthen Indian taxation powers on reserve lands. An Indian-controlled Indian Taxation Advisory Board was created to guide the exercise of these powers and the development of this new field. The Board is supported by a secretariat within INAC's Economic Development Sector.
Inquiries: Ottawa/Hull (819) 997-1876.

INAC 33
Indian Timber Regulations: the Department administers Indian timber regulations, implements forest fire protection agreements with the provinces and maintains trust responsibility for forest resources on Indian reserves. The regulations are currently under review.

Economic Development (INAC 34 – INAC 35)

INAC 34
Indian/Inuit Commercial Development: the Department delivers lending programs through the Indian Economic Development Fund and the Inuit Economic Development Programs including direct loans for Indian and Inuit businesses not served by aboriginal capital corporations. It also provides guaranteed loans for Indian businesses on reserves. The Department offers advisory services to Indian and Inuit businesses not receiving such services from a recognized aboriginally owned and controlled Community Economic Development Organization (CEDO).

INAC 35
Canadian Aboriginal Economic Development Strategy (CAEDS): three government departments, (Indian and Northern Affairs Canada, Employment and Immigration Canada and Industry, Science and Technology Canada) are working together to implement the CAED strategy. Within Indian and Northern Affairs, this implementation requires a partnership between the government and aboriginal people in planning, organizing and directing their community and resources development.
Inquiries: (819) 994-8140.

Human Resources (INAC 36)

INAC 36
Inuit Counselling: the Department assists an Inuit organization in Ottawa in providing counselling services to Inuit who have moved to southern Canada to help them adapt to the southern urban environment. An annual financial contribution to cover the costs of a basic counselling service is provided through this program.
Inquiries: Ottawa/Hull (819) 997-9336.

Natural Resources and Economic Development (INAC 37 – INAC 42)

INAC 37
Northern Land Use and Management: the Department is responsible for the management of lands and resources in the North and for the preparation and updating of associated legislation, regulations and policy that involves interaction with other agencies and governments, native people, developers, conservationists and others with an interest in the resources of Yukon and the Northwest Territories. It also manages the disposal of surface rights and controls the use of Crown lands in Yukon and the Northwest Territories in accordance with the Territorial Lands Act and the various regulations.

INAC 38
Northern Water Management: the Department is responsible for the management of the inland waters of Yukon and the Northwest Territories. Through regional offices in Whitehorse and Yellowknife, and district offices in northern communities, the Department monitors water quality and quantity, and enforces the terms and conditions of water use licences issued by water boards of Yukon and the Northwest Territories.

INAC 39
Northern Non-Renewable Resources: the Department is responsible for mineral resources, including oil and gas, in the Northwest Territories, Yukon and the adjacent continental shelf. It exercises this responsibility by developing and implementing policies, legislation, plans and procedures that encourage exploration, development and conservation of northern non-renewable resources. The Northern Affairs Program has joint responsibility with the National Energy Board for developing and managing hydrocarbon resources policy and for co-ordinating oil and gas activities. The Department also grants and maintains mineral rights north of 60 degrees latitude, and collects Crown revenues from northern mining.

INAC 40
Northern Oil and Gas Action Program (NOGAP): this program, which began in 1984-85 and will continue to 1992-93, aims to accelerate the socio-economic, environmental and technical research and planning activities of concerned federal departments and the territorial governments. It also supports government policy, regulatory and management responsibilities and strives to achieve a state of preparedness for northern hydrocarbon production in the early 1990s.

INAC 41
Northern Economic Development: the Department has the federal lead for the development and management of co-operative federal-territorial economic development agreements designed to enhance the economic circumstances and opportunities of northern residents.

INAC 42
Fur Development Program: the Department encourages and supports the cultural, social and economic significance of trapping to native and northern peoples. Other aspects of the program include greater

Indian and Northern Affairs Canada *(continued)*

co-operation and participation by federal, territorial and provincial agencies and native and private groups in organizing and delivering trapper education courses, as well as investigating opportunities for extending native and northern participation into other sectors of the fur industry.

Strategic Planning and Research (INAC 43 – INAC 46)

INAC 43
North American Air Defence Modernization Project (NAADM): the NAADM Project, under the leadership of the Department of National Defence, is modernizing the air surveillance system around the perimeter of North America. This entails, in part, the construction, operation and maintenance of new radar sites and upgraded northern airfields. As a member of the interdepartmental project team, Indian and Northern Affairs Canada manages and co-ordinates policies, strategies and processes for environmental and regulatory review, approval, inspection and enforcement; develops and implements policies and programs that will produce northern economic benefits from NAADM activities; incorporates the provisions of native land claims settlements and negotiations into NAADM activities; co-ordinates and manages participation of the territorial governments and native associations in the project; and, in collaboration with National Defence, undertakes an information program to keep northern governments and communities, native associations, business interests and the general public up-to-date on all aspects of the NAADM Project.
Inquiries: Ottawa/Hull (819) 996-6919.

INAC 44
Northern Native Research and Consultation Contributions: the Department helps northern native organizations engage in research or conduct consultations in matters of social, political or economic importance or concern to them. Assistance is provided in the form of financial contributions, primarily to cover salaries and travel costs.
Inquiries: Ottawa/Hull (819) 997-9336.

INAC 45
Canadian Polar Commission: the Commission plays a key role in the development and dissemination of polar knowledge in Canada. It monitors the state of polar research in the North and provides advice to government, industry and other institutions on polar issues. It also promotes Canadian Arctic Sovereignty and provides Canada with a higher profile in international circumpolar research and co-operation.

INAC 46
Circumpolar Affairs Division: the Department monitors the consequences of socio-economic and technical developments in the circumpolar region. It plans and manages this kind of research in support of northern affairs program objectives, and co-ordinates selected scientific and technical agreements involving the governments of other circumpolar countries. It also advises federal and territorial government administrators and scientists on circumpolar affairs and provides liaison with foreign government agencies, universities, institutions and scientists.

Investment Canada (INV)

C D Howe Building
240 Sparks Street, 5th Floor West
(P O Box 2800, Station D)
Ottawa, Ontario
K1P 6A5

Information: Ottawa/Hull (613) 995-0465.

Minister responsible:
Minister of Industry, Science and Technology

Established in 1985, Investment Canada promotes and facilitates investment in Canada by Canadians and non-Canadians; carries out investment research; provides the Minister with policy advice on investment matters; and, under the Investment Canada Act, reviews major foreign investments to ensure they bring net benefit to Canada.

INV 1
Promotion and Services: develops investment promotion methodologies and activities; provides potential investors with information about investment and market opportunities in Canada; works with large corporate clients; and supports the retention and expansion of existing business investment in Canada.
Inquiries: Ottawa/Hull (613) 992-4916.

INV 2
Investment Prospecting: assists small- and medium-sized Canadian companies in high-technology sectors to attract capital through equity investments, joint ventures or strategic alliances; aims to enhance technological capabilities of Canadian firms; and persuades high-tech foreign firms that Canada is the best entry point to the North American market.
Inquiries: Ottawa/Hull (613) 992-3847.

INV 3
Communications: publishes and distributes Agency publications, including the quarterly newsletter, *Investing in Canada*, the Annual Report, news releases and the monthly news release which lists reviewable and notifiable foreign investments.
Inquiries: Ottawa/Hull (613) 995-9525.

INV 4
Investment Policy: monitors national and international investment climates; examines the investment policies and regulations of other countries or regions; analyses a range of investment issues that could affect Canadian business; provides policy advice to the Minister and senior Agency managers; and develops policy proposals on investment issues.
Inquiries: Ottawa/Hull (613) 995-9603.

INV 5
Investment Research: carries out research related to domestic and international investment and assists in the development of industrial and economic policies that affect investment in Canada. As a centre of excellence on investment issues, the research group contributes to a better understanding of the investment environment, trends and corporate behaviour.
Inquiries: Ottawa/Hull (613) 995-7077.

INV 6
Information Centre: open to the public, the Centre collects documentation relevant to investment and provides research services and on-line data-base support to Agency staff.
Inquiries: Ottawa/Hull (613) 996-1921.

INV 7
Investment Review, Corporate Secretary and Legal Services: legislation counsellors, review officers and senior managers provide advice to investors on investment proposals with respect to provisions of the Investment Canada Act; whether a proposal would require a review; and whether laws such as the Competition Act and other legislation or policies are relevant to an investor's proposal.
Inquiries: Ottawa/Hull (613) 995-9496.

Immigration and Refugee Board (IRB)

Head Office
240 Bank Street
Ottawa, Ontario
K1A 0K1

Information: Ottawa/Hull (613) 995-6486; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Employment and Immigration

IRB 1
The Immigration and Refugee Board (IRB) is an independent administrative tribunal consisting of two distinct divisions: the Immigration Appeal Division (IAD) and the Convention Refugee Determination Division (CRDD).
The Appeal Division hears appeals from people such as permanent residents of Canada and holders of valid visitors' visas who have been denied entry to, or ordered removed from, Canada. The Appeal Division also hears appeals from Canadian citizens and permanent residents who have sponsored applications by close family members wishing to immigrate to Canada, which have been refused by a visa officer.
The CRDD, or Refugee Division, adjudicates refugee claims in accordance with the Canadian Charter of Rights and Freedoms, the United Nations Convention relating to the Status of Refugees and Canada's humanitarian traditions. It seeks to provide refugee claimants with a fair, honest and efficient appraisal of their claims.

IRB 2
Documentation Centre: the Centre is the principal source in Canada of credible and trustworthy information on refugee and immigration issues. While it was established to meet the information needs of the IAD and the CRDD, the Documentation Centre also serves as a public affairs and education resource.

Industry, Science and Technology Canada (ISTC)

Head Office
C D Howe Building
235 Queen Street
Ottawa, Ontario
K1A 0H5

Information: Ottawa/Hull (613) 995-8900; regional and local offices *see* Part II, Addresses.

Ministers responsible:
Minister of Industry, Science and Technology,
Minister for Science and
Minister of State for Small Businesses and Tourism

Aboriginal Economic Programs (ISTC 1 – ISTC 3)

The following programs are delivered by ISTC as part of the Government of Canada's Canadian Aboriginal Economic Development (CAED) Strategy. Indian and Northern Affairs Canada and Employment and Immigration Canada deliver other components of the CAED Strategy.

ISTC 1
Aboriginal Business Development and Joint Ventures Program: this program provides financial assistance to aboriginal entrepreneurs and communities enabling them to establish, expand and acquire business enterprises. It also provides a comprehensive service to aboriginal entrepreneurs by supporting the purchase of technical and professional advisory services from the private sector. Through joint ventures aboriginal entrepreneurs are encouraged to undertake business arrangements with non-aboriginal business partners, leading to the transfer of management, technical and other business skills to aboriginal people.
Inquiries: Ottawa/Hull (613) 954-4064 or call the nearest Aboriginal Economic Programs office *see* Part II, Addresses.

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ISTC 2
Aboriginal Capital Corporations Program: this program supports and builds on the network of autonomous aboriginal financial institutions established across the country in recent years through the efforts of ISTC's former Native Economic Development Program. The Capital Corporations Program allows aboriginal people to manage their own financial infrastructure and makes capital available locally to aboriginal businesses.
Inquiries: Ottawa/Hull (613) 954-4064 or call the nearest Aboriginal Economic Programs office *see* Part II, Addresses.

ISTC 3
Research and Advocacy Program: sharing responsibility with Indian and Northern Affairs Canada and Employment and Immigration Canada for this component of the CAED Strategy, Research and Advocacy ensures effective management and co-ordination of the strategy programs and conducts research and policy analyses. The advocacy role is designed to build support for aboriginal businesses within the federal government and in all quarters of the Canadian economy. This is accomplished by supporting the development of opportunities through studies, conferences and seminars which can lead to business development, and by promoting a greater awareness of aboriginal business achievement.
Inquiries: Ottawa/Hull (613) 954-4064 of call the nearest Aboriginal Economic Programs office *see* Part II, Addresses.

Science and Technology (ISTC 4 – ISTC 29)

ISTC 4
InnovAction: the Government of Canada's strategy for science and technology focuses on five critical areas: strategic technologies, industrial innovation and technology diffusion, management of federal science and technology resources, human resources for science and technology, and public education and awareness of science and technology. Specific initiatives include a national microelectronics strategy, the Canadian Manufacturing Advanced Technology Exchange, a technology-centres policy, centres of excellence based on industry-university collaboration, the Canada Scholarships Program, increased funding for university-research granting councils, and a national effort to increase public awareness of the importance of science and technology.
Inquiries: Federal Research and Science Strategy Branch, Science Sector, Ottawa/Hull (613) 990-6256 or any ISTC regional office, *see* Part II, Addresses.

ISTC 5
Advanced Industrial Materials Networks: this program encourages and supports co-operation among businesses, research centres, universities and associations in the area of advanced industrial materials. It also promotes non-profit, private-sector national networks of scientists, industrialists and engineers. Such networks improve information exchanges; identify emerging technologies and applications; identify domestic and international markets of strategic importance; facilitate joint planning between researchers and current and potential producers and users in various areas; accelerate the removal of barriers to advanced technology application; and encourage university collaboration in research and co-operation across disciplines and sectors.
Inquiries: Advanced Industrial Materials Directorate, Materials Branch, Ottawa/Hull (613) 954-3114 or any ISTC regional office, *see* Part II, Addresses.

ISTC 6
Advanced Manufacturing Technology Application Program (AMTAP): AMTAP provides funding for qualified firms to engage outside expertise to assess the feasibility of upgrading manufacturing operations through the application of advanced manufacturing technology.
Inquiries: Technology Applications Directorate, Information Technologies Industry Branch, Ottawa/Hull (613) 954-3315 or any ISTC regional office, *see* Part II, Addresses.

ISTC 7
Artificial Intelligence Research and Development Fund: the Fund is held by the Treasury Board and allocated on a competitive basis to federal departments and agencies on the advice of ISTC to share the costs of artificial intelligence based systems. Supported projects must demonstrate important potential benefits to both government operations and industrial competitiveness. Opportunities exist for industry, both as a contractor for such projects and as a collaborator with departments in research and development.
Inquiries: Technology Applications Directorate, Information Technologies Industry Branch, Ottawa/Hull (613) 954-2974.

ISTC 8
International Agreements: ISTC develops, negotiates and administers international agreements in industrial co-operation and science and technology. It also develops strategies for priority countries and assists in specific international initiatives.
Inquiries: International Affairs Directorate, Trade Policy and International Affairs Branch, Ottawa/Hull (613) 954-8895 or any ISTC regional office, *see* Part II, Addresses.

ISTC 9
International Planning: ISTC outlines a plan detailing its international strategies and priorities as well as planned activities in support of these strategies. In addition, a foreign travel plan provides information on all ISTC travel abroad (excluding the United States).
Inquiries: International Affairs Directorate, Trade Policy and International Affairs Branch, Ottawa/Hull (613) 954-8895 or any ISTC regional office, *see* Part II, Addresses.

ISTC 10
Japan Science and Technology Fund: the Fund was created to enhance Canada's scientific and technological base by expanding mutually beneficial collaboration with Japan. It can support joint research and development projects between Canadian and

Japanese companies, researcher visits to Japan, research exchanges and Japanese language training for Canadian researchers with plans to work at least six months in Japan.
Inquiries: Science Strategy Directorate, Federal Research and Science Strategy Branch, Ottawa/Hull (613) 941-0612 or any ISTC regional office, *see* Part II, Addresses.

ISTC 11
Microelectronics and Systems Development Program: financial assistance is provided to Canadian companies undertaking the research and development of innovative, generic microelectronic components and of systems based on advanced microelectronics and information technologies.
Inquiries: Programs and Planning, Information Technologies Industry Branch, Ottawa/Hull (613) 954-3470 or any ISTC regional office, *see* Part II, Addresses.

ISTC 12
National Advisory Board on Science and Technology (NABST): created in 1986, NABST advises the Prime Minister on how science and technology can be more effectively exploited in Canada.
Inquiries: National Advisory Board on Science and Technology Secretariat, Science Sector, Ottawa/Hull (613) 993-5275 or any ISTC regional office, *see* Part II, Addresses.

ISTC 13
National Advisory Panel on Advanced Industrial Materials: the Panel was created in 1990 to provide a forum for developing a national strategy for improving industrial competitiveness through the development and application of advanced materials. It reports to the Minister, and its membership consists of business leaders and scientific experts from the private sector.
Inquiries: Advanced Industrial Materials Division, Materials Branch, Ottawa/Hull (613) 954-0525.

ISTC 14
National Biotechnology Advisory Committee (NBAC): the NBAC is composed of business and academic leaders, who advise the Minister on strategies for private- and public-sector investments in biotechnologies, to enhance competitiveness across a number of industry sectors.
Inquiries: Biotechnology Directorate, Chemicals and Bio-Industries Branch, Ottawa/Hull (613) 941-0613.

ISTC 15
Strategic Technologies Program: financial assistance is provided to support alliances in research, development and technology applications in the fields of information technology, biotechnology and advanced industrial materials. These industry-led alliances can involve foreign firms, universities or research institutes that want to pool resources on research and development and on pre-commercial technology application projects.
Inquiries: Programs and Planning, Information Technologies Industry Branch, Ottawa/Hull (613) 954-3470; Advanced Industrial Materials Directorate, Materials Branch, Ottawa/Hull (613) 954-3114; Biotechnology Division, Chemicals and Bio-Industries Branch, Ottawa/Hull (613) 954-3042; or any ISTC regional office, *see* Part II, Addresses.

ISTC 16
Technology Outreach Program: financial support is provided to specialized technology centres for national activities and services that accelerate the acquisition, development and diffusion of technology and critical management skills in industry. Special emphasis is placed on small- and medium-size enterprises.
Inquiries: Technology Outreach Program, Services to Business Branch, Ottawa/Hull (613) 954-3466/954-3468 or any ISTC regional office, *see* Part II, Addresses.

ISTC 17
Technology Networking Trade Shows: these one- and two-day exhibitions involve between 15 and 80 Canadian and international technology specialists who also provide a series of seminars. Exhibitors include government specialists (federal, provincial and foreign), universities, technology associations, specialized institutes and data base specialists.
Inquiries: Technology Outreach Program, Services to Business Branch, Ottawa/Hull (613) 954-5256 or any ISTC regional office, *see* Part II, Addresses.

ISTC 18
Canada-Quebec Agreements: under a number of subsidiary agreements, the governments of Canada and Quebec have agreed to work together to facilitate the implementation of new industrial, scientific and technological development opportunities and to enhance the economic impact of tourism in Quebec. Both governments have also agreed to establish programs aimed at the specific needs of the regions of Quebec.
Inquiries: the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 19
Canada Scholarships Program: this national program recognizes outstanding students and encourages them to pursue undergraduate studies in the natural sciences, engineering and related disciplines. A minimum of 2500 new scholarships, each worth $2000 per year, are awarded annually to top Canadian students entering undergraduate studies in eligible fields. Scholarships are renewable for up to three additional years, for a maximum of $8000 over four years. At least half of the scholarships are awarded to women, and residents of each province and territory are awarded a minimum of 10 scholarships. The program is administered by the Association of Universities and Colleges on behalf of ISTC.
Inquiries: Ottawa/Hull (613) 563-1236 or any ISTC regional office, *see* Part II, Addresses.

ISTC 20
Canadian Committee on Women in Engineering: formed in February, 1990, this is a private-sector initiative with support from EIC and ISTC. The Committee holds public forums across Canada and conducts research to acquire information necessary to

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make recommendations to increase women's participation in engineering.
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Inquiries: Chair, Canadian Committee on Women in Engineering, Faculty of Engineering, University of New Brunswick, PO Box 4400, Fredericton, New Brunswick, E3B 5A3 (506) 453-4515 or ISTC Ottawa/Hull (613) 991-4841.

ISTC 21
Canadian Institute for Advanced Research (CIAR): ISTC manages the federal grant to the Institute. CIAR is a non-profit corporation whose mission is to help build Canada's fundamental research capability in areas important to the country's future by providing salary, travel and networking support for outstanding researchers.
Inquiries: Ottawa/Hull (613) 998-0942.

ISTC 22
Canadian Study Group on Technicians and Technologists: established in September, 1990, this private-sector led group was formed to examine the role of engineering technicians and technologists in promoting technology development, diffusion and adoption; the participation of women in these fields and ways of increasing their interest and involvement; and the influence of the Canadian educational system on supply and demand for technicians and technologists.
Inquiries: Ottawa/Hull (613) 234-0505.

ISTC 23
Technology Centres Policy: the Department encourages certain industry-oriented federal laboratories to be more responsive to the needs of users through the work of industry-led advisory boards. The boards oversee the setting of laboratory research priorities, operations and financing; represent industry and regional interests; and help laboratories develop as commercially viable entities. Participating laboratories are expected to increase their cost recovery and can retain part of incremental revenues from cost recovery and joint projects.
Inquiries: Federal Research Directorate, Federal Research and Science Strategy Branch, Ottawa/Hull (613) 990-8733 or any ISTC regional office, *see* Part II, Addresses.

ISTC 24
Workshops on Informatics for Senior Executives (WISE): this project brings together industry executives, equipment suppliers and technology experts to identify opportunities for enhancing the use of information technologies in selected industries. It focuses on creating and using information technologies for competitive advantage and on encouraging collaboration in advanced applications.
Inquiries: Technology Applications Division, Information Technologies Industry Branch, Ottawa/Hull (613) 954-3467 or any ISTC regional office, *see* Part II, Addresses.

ISTC 25
Royal Society of Canada: ISTC manages a federal grant to the Society of up to $1 million per annum for five years. The grant is used for corporate development and to carry out activities in the evaluation of research, the advancement of women in scholarship and in public awareness of science.
Inquiries: Ottawa/Hull (613) 998-0942.

ISTC 26
Science Culture Canada Program: funding is available for projects and activities which increase public awareness of the significance of science and technology in our lives. Support is divided among project funding, general core funding and youth core funding. Competitions for funding are held twice a year, with applications judged by a non-government evaluation committee composed of science and technology experts. The program is administered by Supply and Services Canada, under the direction of a management committee chaired by an ISTC representative.
Inquiries: Science and Technology Public Awareness Campaign Secretariat, Science Sector, Ottawa/Hull (613) 993-5249 or any ISTC regional office, *see* Part II, Addresses.

ISTC 27
Science and Technology Public Awareness Campaign: this program is designed to make Canadians, particularly young people, more aware of the integral role played by scientific and technological developments in their lives, in terms of both national economic well-being and international competitiveness. It also seeks to encourage young Canadians to consider career opportunities in various scientific and technological fields.
Inquiries: Science and Technology Public Awareness Campaign Secretariat, Science Sector, Ottawa/Hull (613) 990-6121 or any ISTC regional office, *see* Part II, Addresses.

ISTC 28
Networks of Centres of Excellence: this program promotes excellence in long-term fundamental research relevant to Canada's international competitiveness. Fifteen networks have been established and provided with multi-year financial assistance through the federal granting councils to help integrate industry, universities and government into national research networks. The networks were selected on the basis of an open competition, recommendations from an international review committee and an advisory committee of eminent Canadians.
Inquiries: Networks of Centres of Excellence, Science Sector, Ottawa/Hull, (613) 993-6857 or any ISTC regional office, *see* Part II, Addresses.

ISTC 29
St Lawrence River Environmental Technology Development Program: funds are provided for the development and application of new or improved technology to help reduce industrial pollution in the St Lawrence River. These technologies focus on toxic substances in the waste of six major industrial sectors along the river.

Inquiries: Environmental Industries Directorate, Environmental Affairs Branch, Ottawa/Hull (613) 954-3225 or any ISTC regional office, *see* Part II, Addresses.

Business Services (ISTC 30 – ISTC 53)

ISTC 30
Business Service Centres: these centres have been established at headquarters and in every regional office. They provide information on programs related to industry, trade, technology and science.
Inquiries: Ottawa/Hull (613) 952-4782 or any ISTC regional office, *see* Part II, Addresses.

ISTC 31
Business Opportunities Sourcing System (BOSS): BOSS is a sourcing system containing basic information on over 27 000 Canadian companies. It maintains a computer listing of Canadian manufacturers, international trading houses, freight forwarders and service firms. Over 8000 domestic and international users consult BOSS to locate Canadian suppliers, identify products and services for sourcing, obtain market intelligence and assess market opportunities.
Inquiries: Services to Business Branch, Ottawa/Hull (613) 954-5031 or any ISTC regional office, *see* Part II, Addresses.

ISTC 32
Canada Awards for Business Excellence (CABE): these annual awards honour outstanding business achievers in eight categories: invention, innovation, industrial design, entrepreneurship, environment, marketing, small business and quality. They are open to businesses of all sizes and in all fields of economic activity. Independent private-sector experts select up to three award winners in each category. Winners may use the CABE logo on their products and publications.
Inquiries: Services to Business Branch, Ottawa/Hull (613) 954-4079 or any ISTC regional office, *see* Part II, Addresses.

ISTC 33
Capital Projects: ISTC promotes Canadian access to capital projects by advising on international opportunities, partnerships and joint venture strategies, and co-ordinating international marketing programs and services for capital projects. Access to domestic capital projects is promoted by reviewing potential major projects within Canada, providing advice on opportunities for participation of Canadian companies in such projects, advising project sponsors on Canadian capabilities and recommending Canadian content.
Inquiries: Construction Industry and Capital Projects Directorate, Service and Construction Industries Branch, Ottawa/Hull (613) 954-2992 or any ISTC regional office, *see* Part II, Addresses.

ISTC 34
DISTCOVERY Program: this program assists entrepreneurs in identifying new business opportunities. It includes a library of Canadian and foreign technology and products directories, brochures and newsletters, as well as a data base of products, processes and services available for licence in Canada and throughout the world.
Inquiries: Market Intelligence and Technology Opportunities Service, Services to Business Branch, Ottawa/Hull (613) 957-4977 or any ISTC regional office *see* Part II, Addresses.

ISTC 35
Entrepreneurship Awareness Program: this program promotes entrepreneurship, makes Canadians more aware of social, economic and cultural benefits and encourages a positive attitude toward self-employment.
Inquiries: Operations Directorate, Entrepreneurship and Small Business Office, Ottawa/Hull (613) 954-5446 or any ISTC regional office, *see* Part II, Addresses.

ISTC 36
Environmental Industries Sector Initiative: the initiative assists environmental industries to identify and capture opportunities related to growing domestic and international markets for environmental products and services. Phase I of the initiative concentrates on building networks among the main stakeholders (industry, research institutes and governments) and developing an understanding of the environmental industry, its markets and technologies. This provides a framework, for implementing a co-ordinated set of activities to enhance the international competitiveness of Canada's environmental industry in phase II.
Inquiries: Environmental Industries Directorate, Environmental Affairs Branch, Ottawa/Hull (613) 954-3216.

ISTC 37
Industrial Benefits Policy, Private-Sector Major Projects: the industrial benefits policy for private-sector projects is developed in consultation with provincial and territorial governments and other federal departments and agencies with the objective of providing guidelines to private-sector project owners on industrial benefits issues for projects involving government participation.
Inquiries: Construction Industry and Capital Projects Directorate, Service and Construction Industries Branch, Ottawa/Hull (613) 954-2992 or any ISTC regional office, *see* Part II, Addresses.

ISTC 38
Sector Campaigns: assistance is provided for joint industry-government initiatives to improve the international competitiveness of specific Canadian industries, especially in terms of the application of technologies and innovations. To date, campaigns have been approved in the areas of automotive components, manufactured wood products, environmental industries, fashion apparel and fishery products.
Inquiries: Sector Policy Integration Directorate (ITRO), Ottawa/Hull (613) 954-2897 or any ISTC regional office, *see* Part II, Addresses.

ISTC 39
Interfirm Comparison Program: this program helps businesses improve productivity, profitability and competitiveness by measuring their performance with that of other firms involved in the same type of activity. Each participating firm receives a report which reviews the firm's strengths and weaknesses. The data

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collected from each firm is treated confidentially.
Inquiries: Productivity Improvement Service, Services to Business Branch, Ottawa/Hull (613) 954-4971 or any ISTC regional office, *see* Part II, Addresses.

ISTC 40
Loan Insurance and Recoveries: the Department administers and monitors its portfolio of insured loans (credit insurance and guarantees) in various programs. Appropriate action is taken where necessary to recover amounts due to the Crown under any ISTC-funded program.
Inquiries: Credit Insurance and Recoveries, Crown Investments and Guarantees, Ottawa/Hull (613) 954-1832 or any ISTC regional office, *see* Part II, Addresses.

ISTC 41
Machinery and Electrical Equipment Trade Data Base: this data base provides pertinent data from Statistics Canada on exports and imports. Both standard and country-breakdown reports are provided to measure trends in the machinery and electrical equipment sectors.
Inquiries: Electrical and Energy Equipment Directorate, Industrial and Electrical Equipment and Technology Branch, Ottawa/Hull (613) 954-3258 or any ISTC regional office, *see* Part II, Addresses.

ISTC 42
Management Workshops: ISTC organizes workshops for groups of 10 to 15 managers to discuss various issues relating to the management of small- and medium-size businesses. Topics include production challenges, managing for the present and for the future, innovators and marketing strategies. Each half-day workshop, led by a consultant, serves as a forum for ideas on these topics.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 43
Manufacturing Productivity Improvement Program: this program helps manufacturing and processing firms in urban Quebec become more competitive through the acquisition of advanced technologies. The program provides contributions to eligible businesses, particularly small- and medium-size ones, for the purchase of new production equipment or for consultant studies.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 44
Manufacturing Visits Program: this service organizes structured visits for senior managers of manufacturing companies to firms currently employing new manufacturing technologies.
Inquiries: Technology Applications Division, Information Technologies Industry Branch, Ottawa/Hull (613) 954-3290 or any ISTC regional office, *see* Part II, Addresses.

ISTC 45
Market Intelligence Reports: these reports analyse Canadian and US markets for products that could lead to new or expanded manufacturing in Canada. A series of publications describe Canadian production, imports and importers, exports, foreign exporters to Canada, tariffs, products and US imports.
Inquiries: Market Intelligence and Technology Opportunities Service, Services to Business Branch, Ottawa/Hull (613) 954-4981 or any ISTC regional office, *see* Part II, Addresses.

ISTC 46
Exporters Programs: assistance to newly exporting Canadian companies is provided through several programs. The New Exporters to Border States (NEBS) Program familiarizes companies with American and Canadian customs offices and importers and agents, and arranges briefings by Canadian consular staff. The New Exporters to Overseas Markets (NEXOS) Program assists companies currently exporting only to the United States in selling to overseas markets.
Inquiries: any ISTC regional office, *see* Part II, Addresses.

ISTC 47
Ocean Technology Initiative: funding is available for consultant services to undertake studies and analyses of global markets for ocean technologies. These studies include the identification of market opportunities, market constraints, technology trends and foreign competing technologies and competitors. The results will be available to the industry in Canada for discussion with government for possible follow-up initiatives.
Inquiries: Industrial Equipment Directorate, Industrial and Electrical Equipment and Technology Branch, Ottawa/Hull (613) 954-3759.

ISTC 48
Procurement Review: when contracting for the supply of goods and services it is always the government's policy to get the best value for its money and provide equal opportunity to tender. ISTC provides Supply and Services Canada, through the inter-departmental Procurement Review Committee, with information on the socio-economic aspects of bids for tender valued above two million dollars.
Inquiries: Aeronautics Industrial Benefits Directorate, Aeronautics Branch, Ottawa/Hull (613) 954-3748 or any ISTC regional office, *see* Part II, Addresses.

ISTC 49
Program for Export Market Development (PEMD): PEMD is a trade promotion program of External Affairs and International Trade Canada, implemented jointly with ISTC. It offers financial assistance to Canadian businesses for export promotion. To reduce the risks involved in penetrating a foreign market and to encourage companies to become exporters, the program shares the costs of activities that Canadian companies could not or would not undertake alone. In addition, existing Canadian exporters are encouraged to enter new geographic and product markets. All activities under PEMD are aimed at generating export sales and involve such undertakings as trade fairs, trade missions, visits outside Canada, visits of foreign buyers, project bidding, permanent sales offices abroad,

marketing agreements and special activities.
Inquiries: any ISTC regional office or International Trade Centre, *see* Part II, Addresses or the Export and Investment Programs Division, Department of External Affairs and International Trade, Ottawa/Hull (613) 996-7155.

ISTC 50
Service Industries Studies Program: since its inception in 1986, this program has studied the service sector and its component industries through research by the Fraser Institute, the Institute for Research on Public Policy and Statistics Canada. The program has produced more than 80 separate studies plus numerous overview reports covering service sector growth, international trade and statistics.
Inquiries: Business and Professional Services Industries Directorate, Service and Construction Industries Branch, Ottawa/Hull (613) 954-2994 or any ISTC regional office, *see* Part II, Addresses.

ISTC 51
Small Businesses Loans Act: this Act helps small businesses obtain loans to finance specified fixed-asset needs, including purchase or upgrading of premises or equipment and purchase of land. These loans are made directly by approved lenders to small enterprises, with ISTC providing for loss-sharing arrangements between the lenders and the federal government.
Inquiries: Small Business Loans Administration, Crown Investments and Guarantees, Ottawa/Hull (613) 954-5540 or any ISTC regional office, *see* Part II, Addresses.

ISTC 52
Tourism Development: tourism industry development provides a wide range of services to the tourism industry in an effort to develop internationally competitive tourism products. Services include international exposure through the Business Opportunity Sourcing System (BOSS) – Tourism, a computerized data base, and various information products such as competitiveness assessments and analyses to encourage the Canadian tourism industry to take advantage of market opportunities. Financing for tourism industry development is available through the Atlantic Canada Opportunities Agency (ACOA), Western Economic Diversification Canada (WD), Regional Development (Quebec) and FedNor in Ontario (see also ISTC 67).
Inquiries: Ottawa/Hull (613) 954-7577 or any ISTC regional office, *see* Part II, Addresses.

ISTC 53
Tourism Research: studies are undertaken and intelligence gathered to facilitate decision making in the Canadian tourism industry. Tourism documentation is obtained through the Tourism Reference and Documentation Centre, which maintains the most comprehensive collection of tourism information in Canada.
Inquiries: Tourism Reference and Documentation Centre, Tourism Canada, Ottawa/Hull (613) 954-3943 or any ISTC regional office, *see* Part II, Addresses.

Automotive Industry (ISTC 54 – ISTC 56)

ISTC 54
Automotive Components Initiative: the Initiative provides a non-repayable contribution to help automotive parts companies improve their current manufacturing operations. Eligibility for the program has been expanded to include manufacturers whose primary products are truck bodies, trailers and trailer couplings as well as companies that design and build tools, dies and molds for the automotive sector. Direct contributions are made toward the cost of obtaining a consultant and sharing non-capital expenses derived from implementing the consultant's recommendations.
Inquiries: Components and Tires Directorate; Automotive, Urban Transit and Rail Branch, Ottawa/Hull (613) 954-8400 or any ISTC regional office, *see* Part II, Addresses.

ISTC 55
Automotive Duty Remission Program: duties are remitted on imported vehicles in return for exports of Canadian Value Added (CVA) in parts offshore. This terminates in 1998. For foreign vehicle manufacturers with assembly facilities in Canada, remittance of duties on imported vehicles and parts can be obtained in return for CVA in vehicles and parts produced in Canada. This expires in 1996.
Inquiries: Statistics; Auto Pact and Trucks Division; Automotive, Urban Transit and Rail Branch, Ottawa/Hull (613) 954-3441 or any ISTC regional office, *see* Part II, Addresses.

ISTC 56
Auto Pact Tariff Benefits: the Canada – United States Automotive Products Agreement of 1965 allows motor vehicle manufacturers duty-free entry into Canada for vehicles, parts and accessories. To be eligible, manufacturers must have been in production in the 1963-64 fiscal year and have met certain safeguards related to the production and sale of vehicles in Canada. For companies not in production in that year, similar benefits were extended by special Orders-in-Council if they met similar conditions. The program is limited to existing participants as of 31 July 1989.
Inquiries: Statistics; Auto Pact and Trucks Division; Automotive, Urban Transit and Rail Branch, Ottawa/Hull (613) 954-3441 or any ISTC regional office, *see* Part II, Addresses.

Forest Industry (ISTC 57 – ISTC 60)

ISTC 57
Co-operative Industrial and Market Development Program (CIMDP): this five-year, cost-shared program is supported by the governments of Canada and the provinces, and the secondary wood products industry. It is a flexible program which encourages industrial development and the diversification and expansion of export markets for manufactured wood products. The federal and provincial governments and the manufactured wood products industry of British

Science and Technology Canada *(continued)*

Columbia signed an agreement in 1989 to participate in the first component of the CIMDP.
Industry, Inquiries: Forest Industries Branch, Ottawa/Hull (613) 954-3045 or the ISTC British Columbia Regional Office, *see* Part II, Addresses.

ISTC 58
Co-operative Overseas Market Development Program: based on tripartite agreements between the Government of Canada, individual provinces and certain wood products industry associations, this program aims to develop and diversify overseas markets for solid wood products. Efforts are concentrated on developing new markets and protecting existing ones, identifying new product opportunities and addressing market access issues such as tariff and non-tariff barriers affecting Canadian wood products exports. Currently, two such agreements exist: one with the governments of Alberta and British Columbia, the Council of Forest Industries of British Columbia and the Alberta Forest Products Association, and the other involving the provinces of Ontario, Quebec, New Brunswick, Nova Scotia, Newfoundland and Prince Edward Island and the industry represented by the Canadian Lumbermen's Association, the Ontario Lumber Manufacturers' Association, the Quebec Lumber Manufacturers' Association and the Maritime Lumber Bureau which also represents the Newfoundland Lumber Producers Association.
Inquiries: Forest Industries Branch, Ottawa/Hull (613) 954-3031.

ISTC 59
Forest Industries Research and Development and Innovation Program: this program offers financial incentives for research and development and technology application projects undertaken by alliances in forest- and related-machinery industries. The objective is to enhance international competitiveness of these industries. Financial contributions of up to 50 percent of eligible costs of research and development and innovation projects are provided.
Inquiries: Forest Industries Branch, Ottawa/Hull (613) 954-3139 or any ISTC regional office, *see* Part II, Addresses.

ISTC 60
Timber Frame Construction (TFC) Program: the objective of the five-year Timber Frame Construction Program is to enhance the marketing and export sales of Canadian manufactured housing, wood products and building materials through demonstration housing projects in high-priority markets. Assistance is provided to wood products and building materials associations or consortia of companies to undertake TFC demonstration housing and development projects. Contributions of up to 50 percent of the costs of TFC demonstration housing projects and related studies are eligible under the Program. Eligible costs include directly related salaries, administration, transportation, project materials, travel and sub-contract costs.
Inquiries: Value Added Wood and Paper Products, Forest Products Branch, Ottawa/Hull (613) 954-3037.

Aerospace and Defence Industry (ISTC 61 – ISTC 62)

ISTC 61
Defence Industry Productivity Program (DIPP): DIPP helps aerospace and defence-related industries across Canada compete successfully in domestic and export markets. Included in the program are research and development (defence and defence-related products and associated technologies), source establishment (qualified Canadian suppliers of defence and defence-related products), capital assistance (the acquisition of advanced product equipment and modernization or upgrading of engineering or manufacturing capabilities) and market feasibility studies (specifications for defence-related products and market characteristics for products).
Inquiries: Aerospace, Defence and Industrial Benefits Branch, Ottawa/Hull (613) 954-3186 or any ISTC regional office, *see* Part II, Addresses.

ISTC 62
Industrial Benefits Policy: the industrial benefits policy, implemented through permanent project offices and ad hoc review committees, promotes long-term achievements in industrial and regional development.
Inquiries: Aeronautics Industrial Benefits Directorate, Aeronautics Branch, Ottawa/Hull (613) 954-3748 or any ISTC regional office, *see* Part II, Addresses.

Northern Ontario Development (ISTC 63 – ISTC 68)

ISTC 63
FedNor – Core Industrial Program: the Federal Economic Development Initiative in Northern Ontario (FedNor) provides assistance for new and existing businesses in Northern Ontario. It helps in the following areas: establishing new facilities, expansion and modernization of existing facilities, research and development of new products and processes, market development and feasibility studies, and quality management initiatives. Eligible sectors include manufacturing or processing, aquaculture, repair and other business services.
Inquiries: Sault Ste Marie (705) 942-1327; Thunder Bay (807) 623-4436; Sudbury (705) 671-0711. *See also* the Toll-free Telephone Services section.

ISTC 64
FedNor – Loan Insurance Program: this program encourages private-sector capital investment in viable commercial operations. Designed to complement other FedNor financial assistance programs, it assists eligible businesses in Northern Ontario to obtain long-term financing that would otherwise be unavailable. Eligible business sectors include: aquaculture, specified agricultural and business services, commercial research and development facilities, logging and forestry, manufacturing and packaging, mining, storage and warehousing, recreational facilities, tourism accommodation and food and beverage services.

Inquiries: Sault Ste Marie (705) 942-1327; Thunder Bay (807) 623-4436; Sudbury (705) 671-0711. *See also* the Toll-free Telephone Services section.

ISTC 65
FedNor – Market Access Program: this program is a co-operative effort between Supply and Services Canada and FedNor to develop the supplier base in Northern Ontario. Its main goal is to increase purchases by the federal government of goods and services from businesses in the region. The program provides information on selling to the federal government (how to bid and what to sell) and assists in upgrading the quantity and quality of supplier facilities. FedNor Information Centres offer information on Northern Ontario companies, federal contracts currently available, general information on programs and services to assist business and a referral system for other avenue of assistance.
Inquiries: Sault Ste Marie (705) 942-1351. *See also* the Toll-free Telephone Services section.

ISTC 66
FedNor – Rural Small Business Assistance Program: this program provides assistance to new and existing small businesses in rural Northern Ontario. It helps establish new facilities and modernize or expand existing operations. Eligible sectors include: logging and forestry, marinas, manufacturing and processing, aquaculture, storage and warehousing, wholesale trade, computers and related services, tourist accommodation, retail trade and repair services to other businesses.
Inquiries: Sault Ste Marie (705) 942-1327; Thunder Bay (807) 623-4436; Sudbury (705) 671-0711. *See also* the Toll-free Telephone Services section.

ISTC 67
FedNor – Tourism Assistance Program: this program assists commercially operated tourism facilities throughout Northern Ontario with the construction of new facilities, or the expansion and modernization of existing facilities. Tourist accommodations (including campgrounds), theme parks, tourist-oriented ski-centres, tourist-oriented marinas and tour boat operations are eligible for assistance.
Inquiries: Sault Ste Marie (705) 942-1327; Thunder Bay (807) 623-4436; Sudbury (705) 671-0711. *See also* the Toll-free Telephone Services section.

ISTC 68
FedNor – Canada – Ontario Subsidiary Agreement of Northern Ontario Development (NODA), Tourism Component: this program is designed to enhance the competitiveness and growth of Northern Ontario's tourism industry as it relates to both the domestic and international markets. Support can be provided in areas such as tourism marketing, market research studies, community marketing services and enhancement projects, human resource development and aboriginal tourism development.
Inquiries: Sault Ste Marie (705) 942-1327; Thunder Bay (807) 623-4436; Sudbury (705) 671-0711. *See also* the Toll-free Telephone Services section.

Prosperity Initiative (ISTC 69)

ISTC 69
Prosperity Initiative: led by ISTC and Employment and Immigration Canada, the Prosperity Initiative is designed to give all Canadians the opportunity to participate in a government-wide initiative developing a consensus-based plan of action to help ensure Canada's future prosperity and high standard of living. At arm's length from the federal government, an independent steering group, whose members represent a broad cross-section of Canadians, manages consultations with national organizations and will produce the plan of action focusing on learning, science and technology, investment, and internal and international trade. The group will also build on input from community and sectoral consultations, and take into account reports and studies by the provinces and other organizations.
Inquiries: Ottawa/Hull (613) 941-1073 or any ISTC regional office, *see* Part II, Addresses.

Emergency Preparedness (ISTC 70)

ISTC 70
Emergency Preparedness Program: this program deals with civil emergency industrial preparedness plans for all natural or man-made disasters and emergencies in times of peace, crisis or war. Preparations are co-ordinated both nationally and internationally.
Inquiries: Emergency Planning and Industrial Preparedness Directorate; Shipbuilding, Marine and Land Defence Systems Branch, Ottawa/Hull (613) 954-3774 or any ISTC regional office, *see* Part II, Addresses.

Justice Canada, Department of (JUST)

Head Office
Justice Building
239 Wellington Street
Ottawa, Ontario
K1A 0H8

Information: Ottawa/Hull (613) 957-4222; for the Statute Revision Commission *see* JUST 15 below; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Justice and Attorney General of Canada

The Department of Justice Canada is responsible for the legal affairs of the federal government and for ensuring that federal laws, bills and regulations are effectively administered and are both fair and responsive to Canadian needs. It also serves as legal advisor to the Governor General, represents the Crown in litigation and provides legal counsel to federal departments and agencies.

Department of Justice Canada *(continued)*

JUST 1
Consultation and Development Fund: the Consultation and Development Fund makes contributions for legal research and publication projects; consultations in the area of civil and administrative law; and non-government conferences of interest to the Department.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 2
Access to Legal Information Fund: the Access to Legal Information Fund provides start-up funding to public legal education organizations and community associations that provide information to special groups, such as disabled people, women, native people, youth or visible minorities.
Inquiries: Ottawa/Hull (613) 957-9886.

JUST 3
Criminal Law Reform Fund: the Department makes contributions through the Criminal Law Reform Fund to support the development of demonstration projects to assess the impact of proposed law reforms and family violence. Funding is also available for conferences and seminars as well as the production of information materials. Aboriginal justice issues are of particular importance.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 4
Human Rights Law Fund: this program provides financial assistance to groups and individuals who inform Canadians about the Canadian Charter of Rights and Freedoms, human rights legislation and the international human rights obligations of Canada and who research and publish in this field.
Inquiries: Ottawa/Hull (613) 957-4921.

JUST 5
Legal Aid: this provincially administered program ensures a minimum level of legal aid in criminal matters across Canada. Legal aid is provided to eligible adults for indictable offences, summary conviction offences and some federal statute offences. This program also supports the legal aid services provided by each province to eligible young offenders for matters that come under the Young Offenders Act.
Inquiries: Ottawa/Hull (613) 957-9885.

JUST 6
Special Projects/Legal Aid Program: through this program, the Department encourages experimental and research work in the delivery of legal aid.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 7
Young Offenders/Policy and Programs: to develop and improve juvenile justice policy and programs in Canada, the Department takes part in research and evaluation pertaining to the Young Offenders Act and related policies and contributes to juvenile justice services through federal-provincial cost-sharing programs.
Inquiries: Ottawa/Hull (613) 957-9765.

JUST 8
Programs and Services for Victims of Crime: in recognition of the special circumstances and needs of crime victims, the Department has entered into cost-sharing agreements with the provinces and territories. The resulting programs and services, which are provincially legislated and administered, provide compensation to innocent victims (or their dependants) who have been injured or killed either in trying to prevent a crime or arrest an offender, or as a result of a crime committed by another person; and support the development, implementation and enhancement of other services and programs for victims.
Inquiries: Ottawa/Hull (613) 957-9885.

JUST 9
Victims Resource Centre: this national repository of information on victims of crime permits automated access by federal and provincial agencies, voluntary and community groups, and interested individuals, to information on family violence, victim services and crime prevention. The Centre's collection includes documents (books, periodicals and articles) primarily of Canadian origin; an inventory of victim/witness programs across Canada and detailed information on the range of services provided at each location; descriptions of all the victim-related initiatives supported by the Office of the Solicitor General and Justice Canada (such as research and demonstration projects, conferences and workshops); an inventory of audiovisual information on victims; results of the Canadian Urban Victimization Survey (1982) and of research related to victims; and evaluation data related to victim services.
Inquiries: National Victims Resource Centre, Toll-free 1-800-267-0454.

JUST 10
Native Programs: the Legal Studies for Aboriginal People Program provides financial assistance to Métis and non-status native students who wish to become lawyers. The Native Courtworkers Program assists native adults or young offenders charged with an offence by helping clients understand their legal rights and obtain legal assistance. The Department supports native courtworkers through cost-shared agreements with all provinces and territories except Saskatchewan, New Brunswick, Nova Scotia and Prince Edward Island.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 11
Employment/Lawyers: the Department recruits lawyers as legal officers within the Department of Justice and to serve as counsel for the Department of Justice in other federal departments and agencies.
Inquiries: Ottawa/Hull (613) 995-9169.

JUST 12
Scholarships and Civil Law/Common Law Exchange Program: the Duff-Rinfret Scholarship Program offers six scholarships to Canadian law graduates for pursuit of a Master's degree in federal law at a Canadian law school. The Civil Law/Common Law Exchange Program involves 40 students from across Canada. It fosters a better knowledge of the civil and common law systems and promotes bilingualism by holding the civil law course in French at the University of Sherbrooke and

the common law course in English at Dalhousie University.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 13
Driedger-Pigeon Fellowships: the Department offers six fellowships to law graduates to take the Legislative Drafting Program at the University of Ottawa. The program continues to be a major source of legislative drafters for federal and provincial governments and for some developing countries.
Inquiries: Ottawa/Hull (613) 941-1060.

JUST 14
Law Students: the Department recruits graduates from across the country as articling students. Law students may also apply for summer employment with the Department through the federal government's Career-Oriented Summer Employment Program.
Inquiries: Ottawa/Hull (613) 996-8280.

JUST 15
Statute Revision Commission: the Commission is responsible for the revision and consolidation of federal statutes and regulations.
Inquiries: Ottawa/Hull (613) 957-0056.

JUST 16
Public Service Salary and Pension Garnishment: the Department handles garnishment of salaries and pensions of federal public servants and retirees (excluding members of the Canadian Forces). Salaries may be garnisheed for family maintenance obligations and commercial debt while pensions may be garnisheed only for family maintenance obligations.
Inquiries: for information on salaries, call Ottawa/Hull (613) 957-4885 or any regional office, *see* Part II, Addresses; for information on pensions, call Ottawa/Hull (819) 956-0986.

JUST 17
Family Orders and Agreements Enforcement Assistance Unit: the Department has established this unit to implement the provisions of the Family Orders and Agreements Enforcement Assistance Act and regulations. This Act allows for the tracing of individuals as well as the garnishment of designated federal monies payable to judgment debtors pursuant to the enforcement of a default in family support orders and agreements.
Inquiries: Toll-free 1-800-267-7777; for hearing-impaired people: TDD 1-800-267-7676.

JUST 18
Central Registry of Divorce Proceedings: the CRDP primarily acts as an early-warning system to alert the courts, and the parties involved, of two pending divorce applications with respect to the same marriage. The jurisdictional rules of the Divorce Act, 1985, indicate which application may proceed and which is nullified for lack of jurisdiction. The CRDP, in conformity with the Privacy Act and the Access to Information Act, also provides the data base for national divorce statistics published by Statistics Canada, as well as information on the status of an individual's divorce and identifying information about that divorce, such as the date it was granted, the court location and the file number assigned to the divorce application.
Inquiries: Ottawa/Hull (613) 957-4518.

Labour Canada (LAB)

Headquarters
Place du Portage, Phase II
165 Hôtel de Ville Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0J2)

Information: Ottawa/Hull (819) 997-2617; media inquiries: (819) 994-2238; Bureau of Labour information, call toll-free 1-800-567-6866 (in Ottawa/Hull, (819) 997-3117); regional, field and district offices and Federal Mediation and Conciliation Service field offices, *see* Part II, Addresses.

Minister responsible:
Minister of Labour

Labour Canada promotes stable industrial relations. It maintains a balanced legislative framework; provides assistance in overcoming industrial relations problems; establishes appropriate standards for wages, conditions of employment, and occupational safety and health; provides non-legislative programs designed to achieve understanding and co-operation in industrial relations; and strengthens the Canadian contribution to the improvement of labour conditions throughout the world.

Conciliation and Arbitration (LAB 1)

LAB 1
Conciliation and Arbitration: through the Federal Mediation and Conciliation Service, third-party assistance such as conciliation and mediation is provided to enterprises falling under federal jurisdiction as specified in the Canada Labour Code. The Code also provides for the appointment of arbitrators in grievance disputes and adjudicators in unjust dismissals. An index system of arbitral awards is maintained and is available to the public.

Working Conditions (LAB 2 – LAB 5)

LAB 2
Labour Standards: the Department is responsible for developing and enforcing standards governing conditions of work, including minimum wage, maternity and child care leave, bereavement leave and paid holidays; and for ensuring their application in enterprises subject to the Canada Labour Code. Through the provision of information for conferences, seminars, workshops and workplace experiments, the Department encourages employee-employer collaboration and participation regarding working

Labour Canada *(continued)*

conditions and employment relations.
Inquiries: Ottawa/Hull (819) 953-0206 or any regional office *see* Part II, Addresses.

LAB 3
Equal Pay for Work of Equal Value: through education, clientconsultation and inspections, the Department promotes the elimination of sex discrimination in pay within industries under federal jurisdiction.
Inquiries: Ottawa/Hull (819) 997-2861 or any regional office *see* Part II, Addresses.

LAB 4
Occupational Safety and Health: this program monitors and develops federal workplace safety and health legislation; inspects workplaces in the federal jurisdiction; and assists employees and employers in establishing joint safety and health committees as well as resolving problems related to workplace hazards and refusals to work in dangerous situations. Occupational Safety and Health Branch and regional offices.
Inquiries: Ottawa/Hull (819) 997-2172 or any regional office *see* Part II, Addresses.

LAB 5
Fire Prevention: this program concerns the administration and enforcement of fire-safety requirements as prescribed in the Canada Labour Code, Part II and the Canada Occupational Safety and Health Regulations. It also provides fire protection service for buildings that are owned and/or controlled by the federal government and for major public buildings on Indian Reserves. These services include building-plan reviews and inspections, education and seminars, and fire investigations. The Fire Protection Branch is also responsible for the compilation, analysis and publication of statistics related to fire losses in Canada.
Inquiries: Ottawa/Hull (819) 997-1748 or any regional office *see* Part II, Addresses.

Work Benefits (LAB 6 – LAB 7)

LAB 6
Pay and Benefits Recovery: the Department collects pay and benefits owing to workers under federal jurisdiction who have left their jobs without receiving full remuneration, and strives to restore the money to the rightful owners.

LAB 7
Workers' Compensation: compensation for job-related injuries and illnesses to federal government employees, merchant seafarers and federal penitentiary inmates is a responsibility of the Department. The Department also administers a program of benefits to survivors of public servants slain on duty.
Inquiries: Ottawa/Hull (819) 997-2281 or any regional office *see* Part II, Addresses.

Grants (LAB 8 – LAB 13)

LAB 8
Contributions/Labour Education: financial assistance is available through the Labour Education Program to unions in Canada for educational programs that enable members to perform their duties and responsibilities in the union movement more effectively.
Inquiries: Ottawa/Hull (613) 997-2865.

LAB 9
Labour Outreach Branch: administers two major components. The Labour Assignment Program, promotes better understanding and improved working relations between organized labour in Canada and the federal government through temporary assignments of senior officials, financially supported by the program. The Technology Impact Program financially assists practical projects that promote the efficient and equitable implementation of technological change in the workplace. A third component, the Labour Issues Assistance Fund, promotes the participation of organized labour in public policy issues and enhances labour-government and labour-management relations and understanding.

LAB 10
Marion V. Royce Memorial Grants Program: this program, administered by the Women's Bureau, with an annual budget of $25 000, was established in 1985 to provide financial assistance to special projects that contribute to equity for women in the workplace. Grants to a maximum of $5000 are available to women's organizations, unions and other interested groups to assist in the study of workplace and related issues that have an impact on women; to defray the costs of holding conferences and seminars; and to permit the publication of materials dealing with women's workplace issues. Projects submitted by federal, provincial, territorial or municipal governments or agencies are not eligible for funding. The Bureau gives preference to projects that focus on issues under federal jurisdiction.

LAB 11
Workplace Equality Fund: joint labour-management ventures, labour organizations, central labour bodies, women's groups, special interest groups and other appropriate organizations in Canada may apply for contributions to assist them in undertaking initiatives to promote equity in the workplace and to prepare for the workplace of the future.
The fund will assist research, studies, conferences, workshops and seminars, and the production of printed and audio-visual materials. Priority will be given to demonstration and pilot projects which help workers balance their work and family responsibilities. The fund will also support special interest groups that sponsor national and international events held in Canada which focus on equity in the workplace. Preference will be given to projects which have a particular application to workplaces under federal jurisdiction.
Inquiries: Women's Bureau, Ottawa/Hull (819) 997-1550.

LAB 12
The Program for Older Worker Adjustment (POWA): this program provides financial assistance to older workers involved in major permanent layoffs that occurred after 1 January 1988. Workers between the ages of 55 and 64 who have been in the labour force for 15 of the last 20 years may qualify for benefits. The maximum benefit under the program will equal 70 percent of the unemployment insurance entitlement at the time of layoff. Benefits are payable until age 65 or upon earlier death. The program is not designed to encourage early retirement, since all avenues to re-employment must be exhausted before it can be made available. POWA is jointly financed and administered by the federal and provincial/territorial governments.
Inquiries: toll-free 1-800-567-1916.

LAB 13
Workers with Disabilities Fund: both projects and staff assignments are eligible for funding under the Workers with Disabilities Fund. Projects must lead to practical results aimed at improving the employment situation of people with disabilities, and these results must be widely circulated. Applications for funding must be jointly submitted by a labour organization or labour-management body, and an organization representing people with disabilities. Employers are also encouraged to participate in the program by joining with their unions and organizations representing people with disabilities to develop and submit project proposals. With regard to staff assignments, Labour Canada will contribute to salary costs, enabling an employee of an organization representing people with disabilities to work with a labour or labour-management body for up to two years. Similarly, a trade union official may be assigned to an organization representing persons with disabilities. Both projects and assignments will be subject to cost-sharing by applicants.
Inquiries: Labour Outreach Branch, Ottawa/Hull (819) 997-5470; Fax: (819) 953-5588; TDD for hearing-impaired people: (819) 953-8000.

Labour Information Services (LAB 14 – LAB 15)

LAB 14
Bureau of Labour Information: this one-stop service is designed to meet the information needs of individuals and organizations involved in collective bargaining and industrial relations. It provides policy and research data on strikes, lockouts, wage rates, collective agreement expiry dates and working conditions in Canada. Consultants work with clients on an individual and confidential basis to establish their information needs. They locate, collect and provide required information, including copies of collective agreements, contract settlements, comparisons and analyses of the federal and provincial labour legislation and other statistical information. The bureau also produces informative publications on collective bargaining topics.
Inquiries: Ottawa/Hull (613) 997-3117 or call toll-free 1-800-567-6866.

LAB 15
Workplace Hazardous Materials Information System (WHMIS): WHMIS is a national system designed to ensure that all employers obtain information needed to make their employees aware of hazardous materials used in the workplace and to provide their workers with appropriate training. Through legislation enacted in each jurisdiction, the WHMIS consensus establishes uniform requirements to ensure that hazards associated with materials used in Canadian workplaces are identified by suppliers and employers using standard classification criteria.

LAB 16
Labour Library: the Department maintains a comprehensive library that focuses on labour matters and includes a computerized literature research facility. Researchers in unions, industries and universities may use this resource in person or through interlibrary loans.
Inquiries: Ottawa/Hull (819) 997-3541 (reference service); (819) 997-3540 (interlibrary loans).

Livestock Feed Board of Canada (LFBC)

Head Office
5180 Queen Mary Road, Suite 400
(P O Box 177, Snowdon Station, Montreal, Quebec H3X 3T4)

Information: Montreal (514) 283-7505; regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

LFBC 1
The Livestock Feed Board of Canada aims to ensure that feed grain is available to meet the needs of livestock feeders; that adequate storage space is available in Eastern Canada and British Columbia; and that stability and fair equalization in the price of feed grains prevail within Eastern Canada, British Columbia, Yukon and the Northwest Territories. The Board publishes *Grain Facts*, a bi-weekly review of the feed grain market including a statistical section on prices, stocks and replacement values; an annual report and annual reviews of the domestic feed grain market; and pamphlets describing the role and functions of the Board.

LFBC 2
Feed Freight Assistance Program: this program subsidizes a portion of the transportation costs involved in the movement of Canadian feed grain for use by livestock feeders in feed-grain deficit areas of the country.

Law Reform Commission of Canada (LRC)

Head Office
Varette Building, 8th Floor
130 Albert Street
Ottawa, Ontario
K1A 0L6

Information: Ottawa/Hull (613) 996-7844; regional offices, *see* Part II, Addresses.

Minister responsible:
Minister of Justice

LRC 1
The Commission carries out research in the areas of criminal law, criminal procedure, administrative law and protection of life. Parliamentary reports, working papers and study papers are available free of charge to the public on written request.

Marine Atlantic Inc (MA)

Head Office
100 Cameron Street
Moncton, New Brunswick
E1C 5Y6

Information: Moncton (506) 851-3600; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

MA 1
Marine Atlantic Inc is an independent Crown corporation that operates passenger, auto and freight ferry services. The company provides year-round transportation between Bar Harbor (Maine) and Yarmouth (NS); Digby (NS) and Saint John (NB); Cape Tormentine (NB) and Borden (PEI); as well as North Sydney (NS) and Port aux Basques (Nfld). A seasonal service runs between North Sydney and Argentia (Nfld). In addition, Marine Atlantic operates a fleet of smaller passenger and freight vessels, which sail seasonally along the coast of Newfoundland and into Labrador. The Corporation manages these services under operating contracts with the federal government through the Minister of Transport; services are funded through the contract payments and user revenue. Marine Atlantic ferries carry more than two million passengers and one million vehicles annually. Marine Atlantic has two subsidiary companies: the Newfoundland Dockyard in St John's and Coastal Transport Ltd, which operates a ferry service in southern New Brunswick.

Multiculturalism and Citizenship Canada (MCC)

Head Office
Jules Léger Building
15 Eddy Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0M5)

Information: Ottawa/Hull (819) 997-0055; for other offices *see* Part II, Addresses, or *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of State for Multiculturalism and Citizenship

The objective of Multiculturalism and Citizenship Canada is to create stronger citizenship bonds among all Canadians, enabling them to participate fully and without discrimination in defining and building Canada's future.

Departmental policies and programs promote the appreciation of Canadian citizenship as the symbol of all that binds Canadians together; encourage active and responsible citizen participation in Canadian life; and break down the barriers that divide Canadians and prevent the exercise of citizenship rights and responsibilities. These include racism, illiteracy, integration problems and the disregard for the rights of others.

Citizenship (MCC 1 – MCC 2)

MCC 1
Citizenship Applications: the Citizenship Registration Branch is responsible for the interpretation and administration of the Citizenship Act. It processes applications for Canadian citizenship and for certificates of proof of citizenship, and provides advice on citizenship matters.

MCC 2
National Citizenship Week: first declared by the Prime Minister in 1987, the 40th anniversary of Canadian citizenship, National Citizenship Week is held each year during the week of 17 April, the anniversary of the signing of the Canadian Charter of Rights and Freedoms. The week provides Canadians with a chance to celebrate their citizenship and reflect on their rights and responsibilities as Canadian citizens to uphold an important set of shared values. Activities have traditionally included special citizenship courts, television and radio broadcasts, and a wide array of displays, expositions and contests.
Inquiries: Citizenship Registration and Promotion, Ottawa/Hull (819) 953-4229.

Citizen Participation and Human Rights (MCC 3 – MCC 7)

MCC 3
Voluntary Action Program: this program promotes volunteering in Canada and supports the growth and diversity of the voluntary sector by providing advice and technical assistance to groups, particularly in the areas of fundraising and organizational development. Grants are available for innovative projects that further the program's objectives. The Directorate also publishes the results of research in these areas. A list of publications is available.
Inquiries: Voluntary Action Directorate, Ottawa/Hull (819) 994-2255.

MCC 4
Citation for Citizenship Award: these annual awards recognize and honour Canadian individuals and organizations for their outstanding contributions to Canadian citizenship and the values it represents.

MCC 5
Human Rights/Grants: the Department makes grants to organizations, institutions and groups involved in human-rights education and promotion activities.

MCC 6
Court Challenges Program: this program provides financial assistance to eligible individuals and non-profit groups to litigate test cases clarifying rights guaranteed by the Canadian Charter of Rights and Freedoms and by certain provisions of the Constitution of Canada, the Constitution Act (1867 and 1982) and the Manitoba Act (1870). The Department subsidizes the program, but administration is handled by the Human Rights Research and Education Centre of the University of Ottawa. The selection of cases to receive funding is carried out by two panels – one for language rights, the other for equality rights. Both are composed of individuals serving on a voluntary basis who are experienced on the various issues related to their respective mandates. Maximum assistance under the program is $35 000 for each stage of litigation (trial, appeal, Supreme Court) up to a total of $105 000.

MCC 7
Japanese Canadian Redress Secretariat: on 22 September 1988, an agreement was signed by the National Association of Japanese Canadians and the Government of Canada offering redress to Japanese Canadians who were affected by injustices committed by the Government of Canada during and after World War II. Under the terms of the agreement, the Government offers a tax-free, lump sum symbolic redress payment of $21 000 to all eligible applicants of Japanese ancestry who, during this period, were interned, relocated, deported or who lost property or were otherwise deprived of the full enjoyment of fundamental rights and freedoms based solely on the fact that they were of Japanese ancestry. In addition, the government offers, subject to application by eligible persons, to clear the names of persons of Japanese ancestry who were convicted of violations under the War Measures Act or the National Emergency Transitional Powers Act; and to grant Canadian citizenship to persons of Japanese ancestry still living who were expelled from Canada or had their citizenship revoked during the period from 1941 to 1949, and to their living descendants.
On behalf of the federal government, the Japanese Canadian Redress Secretariat administers these aspects of the agreement and makes recommendations on applications received. The Secretariat is also committed to provide, through contractual arrangements, up to $3 million to the National Association of Japanese Canadians (NAJC) for their assistance in the administration of redress over a five-year period.

Literacy (MCC 8)

MCC 8
National Literacy Secretariat: the Secretariat acts as a catalyst and facilitator in the national effort to make Canada a more literate society. To involve all sectors of society in this challenge, the Secretariat forges co-operative relationships with a wide variety of literacy partners. It supports joint initiatives with all the provinces and territories, and with voluntary organizations, business and labour.
The activities funded under the National Literacy Program help to develop learning materials, improve access and outreach, improve co-operation and information sharing, increase public awareness and support research.

Multiculturalism (MCC 9 – MCC 12)

MCC 9
Canadian Multiculturalism Advisory Committee: pursuant to section 7(1) of the Act for the Preservation and Enhancement of Multiculturalism in Canada, the Minister may establish an advisory committee to advise and assist on the implementation of the Act and any other matter relating to multiculturalism. This Committee was created in February 1990. It also makes recommendations to the Minister concerning the Award for Excellence in Race Relations.

MCC 10
Race Relations and Cross-cultural Understanding: this program promotes the appreciation, acceptance and implementation of the principles of racial equality and multiculturalism among Canadians and in Canadian institutions. The program provides assistance to race-relations coalitions and community-based organizations in their efforts to promote racial equality and cross-cultural understanding. It helps institutions adapt to the multicultural reality of Canadian society and supports public education and awareness activities that demonstrate the benefits of multiculturalism to Canadian society. It also provides assistance to organizations planning activities to commemorate March 21, the International Day for the Elimination of Racial Discrimination.

Multiculturalism and Citizenship Canada
(continued)

MCC 11
Heritage Cultures and Languages Program: this program promotes the development and expression of heritage cultures, an integral part of the Canadian identity and of Canada's artistic, cultural and academic life. This objective is achieved through three components: Creative and Cultural Expression, Canadian Ethnic Studies and Heritage Language.
Inquiries: Ottawa/Hull (819) 994-2020.

MCC 12
Community Support Participation (CSP): this program supports the full and equitable participation in Canadian life of individuals and communities from Canada's ethnocultural and visible minorities through two components and a cross-government initiative on family violence.
The Citizenship and Community Participation (CCP) component targets first-generation Canadians (people born in other countries now living in Canada) who face difficulties related to their experience as immigrants. The component supports immigrant service agencies, immigrant and visible minority women's groups and their regional and national umbrella organizations, as well as other non-profit organizations.
The Community Support (CS) component helps ethnocultural and visible minority groups, through community-based organizations, to develop and participate as communities in Canada.
A new family violence initiative helps major departments work more effectively with ethnocultural and visible minority communities in the area of family violence.

Medical Research Council of Canada (MRC)

Holland Cross, Tower B, 5th Floor
1600 Scott Street
Ottawa, Ontario
K1A 0W9

Information: Ottawa/Hull grants (613) 954-1968; training awards (613) 954-1960; university-industry programs (613) 954-1973; communications (613) 954-1958; Fax: (613) 954-1800.

Minister responsible:
Minister of National Health and Welfare

The Medical Research Council of Canada promotes, assists and undertakes basic, applied and clinical research in Canada in the health sciences. The research it supports is carried out in universities, hospitals and research institutes.

MRC 1
Research Grants: these grants help defray the costs of basic, applied and clinical research in the health sciences, carried out in universities, hospitals and research institutes.
Inquiries: Ottawa/Hull (613) 954-1968.

MRC 2
Awards: direct support is provided for research personnel or research trainees in the health sciences.
Inquiries: Ottawa/Hull (613) 954-1960.

MRC 3
University-Industry Programs: these programs create opportunities for collaboration between Canadian companies and researchers conducting research in Canadian universities or affiliated institutions.
Inquiries: Ottawa/Hull (613) 954-1973.

MRC 4
Publications and Information: other information about the Council and MRC publications on health research in progress and bioethical research guidelines can be obtained from the Communications Branch.
Inquiries: Ottawa/Hull (613) 954-1958; Fax: (613) 954-1800.

National Archives of Canada (NA)

Head Office
395 Wellington Street
Ottawa, Ontario
K1A 0N3

Information: Ottawa/Hull (613) 995-5138; Federal Records Centres: *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The National Archives of Canada is a national heritage institution responsible for archival records in all media. It is a leading archival institution in the Canadian archival and records management community. The National Archives provides advisory and operational services in records management and is responsible for acquiring, describing and preserving significant archival material relating to Canadian life and making it available to as wide an audience as possible.

NA 1
Public Programs: this Branch is responsible for ensuring comprehensive awareness and support for the National Archives of Canada and for archives in general, and for facilitating and promoting the use of Canada's archival heritage.
The Archival Community Program promotes the development of a Canadian archival system and co-ordinates the provision of special training and on-site assistance by National Archives staff to other archival repositories.
Inquiries: Ottawa/Hull (613) 996-7686.

The Canadian Centre for Information and Documentation on Archives is responsible for bibliographic research and for diffusion of archival information and documentation to professional archivists, students and the general public.
Inquiries: Ottawa/Hull (613) 996-7686.
Community Relations and Development is responsible for educational and animation programs, visits and the Speakers' Bureau.
Inquiries: Ottawa/Hull (613) 992-9366.
Inter-institutional Loans Program is responsible for inter-institutional loan of archival material and finding aids that are available from the National Archives on microfilm and microfiche. Loan requests must be made through a participating institution, generally a library.
Inquiries: Ottawa/Hull (613) 996-8410.
The Promotion Unit is responsible for general promotion of the National Archives and of its exhibitions, and for the distribution of publications.
Inquiries: Publications distribution Ottawa/Hull (613) 996-1473 travelling exhibitions Ottawa/Hull (613) 996-3580.
The Reference Services Section provides assistance to researchers both at the National Archives and from communities outside the National Capital Region. In addition to providing reference consulting services on the National Archives' holdings, it also answers questions from individuals specifically interested in tracing their family history, and provides them with guidance in their research.
Inquiries: Ottawa/Hull (613) 995-5138.

NA 2
Historical Resources: this Branch is responsible for the acquisition, organization, description and custody of historical records held by the National Archives, and for the provision of access to them.
The Manuscript Division is responsible for textual archives from private sources, such as personal papers and records of organizations, pre-Confederation government archives, ministerial records and copies of foreign, official and private records relating to the history of Canada. Its holdings consist of about 66 million documents and 25 000 reels of microfilm.
Inquiries: Ottawa/Hull (613) 995-3979.
The Cartographic and Audio-visual Archives Division is responsible for Canadian cartographic and architectural records – both historical and modern – obtained from the private and public sectors, for a selected collection of foreign cartographical records, and for audio-visual records such as films, sound recordings and television productions.
Inquiries: Cartographic and Architectural Sector Ottawa/Hull (613) 955-1079 or 992-8188; Audio-visual Sector Ottawa/Hull (613) 995-1311.
The Documentary Art and Photography Division is responsible for historical and modern documentary art and photography obtained from both private and government sectors. Its holdings consist of approximately 15 million photographs and 250 000 works of art. Distinct programs of the division include the Canadian Museum of Caricature and the Canadian Postal Archives.
Inquiries: Collections consultation Ottawa/Hull (613) 992-3884 or 995-1301, Canadian Museum of Caricature (613) 995-3145 and Canadian Postal Archives (613) 995-8085.
The Canadian Museum of Caricature will acquire, preserve and make accessible political caricature and cartoons about Canada and Canadians. Its holdings consist of about 30 000 cartoons from the 18th century to the present. The Canadian Postal Archives will acquire and preserve and make accessible Canada's philatelic heritage. Its holdings consist of about 800 000 philatelic items.
The Government Archives Division is responsible for archival records of permanent value to the government and to historical research that are created and received by the departments and agencies of the Government of Canada in unpublished textual, micrographic and machine-readable form. Its holdings consist of about 57 km of records, 20 000 reels of microfilm and 4000 machine-readable data files.
Inquires: Ottawa/Hull (613) 996-8507.

NA 3
Government Records: this Branch ensures that federal government departments and agencies manage records properly from the time of their creation or reception until their destruction or archival preservation.
The Branch provides reference services for government institutions and for the public through the Personnel Records Centre in Ottawa and the Federal Records Centres network across Canada.
The Personnel Records Centre houses the personnel records and other documents of former military and federal public service employees. It provides access to these records to federal departments and agencies and to the public under the terms of the Information Act and the Privacy Act.
Inquiries: Ottawa/Hull (613) 954-4135.
Federal Records Centres provide effective, efficient, economical storage and management of dormant records to all qualifies government institutions. Eight records centres provide services throughout Canada.
Inquiries: *see* Part II, Addresses.

National Arts Centre (NAC)

53 Elgin Street
Confederation Square
(P O Box 1534, Station B)
Ottawa, Ontario
K1P 5W1

Information: Ottawa/Hull (613) 996-5051.

Minister responsible:
Minister of Communications
The National Arts Centre Corporation is responsible for the operation of the National Arts Centre in Ottawa and the development of the performing arts.

National Arts Centre *(continued)*

NAC 1
The NAC programs all of the performing arts, in both official languages and operates an orchestra and music department, two theatre sections (French and English), a dance, variety and special projects department, and an electronic distribution department. Focusing on youth, diversity, Canadian content and excellence, the Centre has established its leadership in the performing arts across Canada.
To fulfil its national mandate, the Centre and its staff capitalize on opportunities for co-productions and commissions with companies and independent artists from coast-to-coast. The Centre makes its facilities available to performing arts organizations and artists.

NAC 2
Elecronic Distribution: the National Arts Centre pursues an extensive policy of electronic distribution in order that all Canadians in all regions of the country draw benefit from the work on its stages and from its productions and co-productions on tour. Co-productions to date include *Le Dortoir* which received the 1991 International Emmy for Best Performing Arts Program.

NAC 3
Dance, Variety and Special Projects: the NAC offers ballet and modern dance, jazz and variety programs. It features pop, rock, jazz and country music performances in addition to stage musicals and a wide range of comedy and novelty acts. The NAC also co-produces the Canada Dance Festival.

NAC 4
Music: the NAC presents classical and contemporary music performances. The NAC Orchestra and select members tour in Canada and internationally each year. The NAC also sponsors workshops, scholarships and commissions to musicians and conductors.

NAC 5
Theatre: an extensive range of traditional and experimental theatrical productions are presented in both official languages. The NAC also offers a variety of acting, directing and playwriting workshops and competitions.

National Advisory Council on Aging (NACA)

Trebla Building, Room 355
473 Albert Street
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-1968.

The National Advisory Council on Aging advises the Minister of National Health and Welfare and the Minister of State for Seniors.

NACA 1
This 18-member Council assists and advises on issues related to the aging of the Canadian population and the quality of life of seniors. NACA studies the needs and problems of seniors and the implications of an aging population. The Council recommends remedial action; liaises with seniors groups, organizations who work with or for seniors and groups who are interested in the aging of the population; encourages public discussion; and publishes and disseminates information on aging.

National Aviation Museum (NAM)

P O Box 9724
Ottawa Terminal
Ottawa, Ontario
K1G 5A3

Information: Ottawa/Hull (613) 993-2010; toll-free across Canada 1-800-463-2038.

Minister responsible:
Minister of Communications

The National Aviation Museum, affiliated with the National Museum of Science and Technology, is charged with developing, maintaining and displaying collections of aircraft and artifacts that demonstrate Canada's achievements in flight.

NAM 1
The National Aviation Museum has a collection of 118 aircraft and countless artifacts, including engines, instruments, propellers, weapons, flying suits and such scale models as a wind tunnel. It is recognized as the most extensive aviation collection in Canada and ranks among the best in the world. The Museum's collection policy is to illustrate the development of the flying machine in both peace and war from the pioneer period to the present time. The collection gives particular, but not exclusive, representation to Canadian achievements. As a result, aircraft from many nations and sectors of the aviation industry are represented in the collection – a fact that has earned it a strong international following. The Museum's policy is to restore aircraft to flying condition, where possible, using the techniques and materials of the time.

National Battlefields Commission, The (NBC)

390 De Bernières Avenue
Quebec, Quebec
G1R 2L7

Information: Quebec (418) 648-3506.

Minister responsible:
Minister of the Environment

NBC 1
The Commission was established to acquire, conserve and develop the historic battlefields of the city of Quebec and to create a national battlefields park. The Commission's property includes the Plains of Abraham, Des Braves Park, St Denis Park, the three Martello Towers and two large avenues, Des Braves and De Laune. The Interpretation Centre tells the story of the Plains of Abraham from the time of New France to the present day and describes services currently offered which include bus tours, guided tours and free publications. The Commission also provides a number of sports and recreation facilities including football, soccer and baseball fields, a running track, paths and cross-country ski trails.
Inquiries: (418) 648-4071.

National Capital Commission (NCC)

Head Office
161 Laurier Avenue West
Ottawa, Ontario
K1P 6J6

Visitor Centres: *see* Part II, Addresses.

Information: Canada's Capital Visitor Centre, 14 Metcalfe Street, Ottawa (613) 239-5000 or toll-free across Canada 1-800-465-1867; recorded messages (613) 232-1234; visitor centres at Gatineau Park, Old Chelsea (open year-round) and Lac Philippe Sainte-Cecile-de-Masham (open from June to Labour Day) (819) 827-2020. The NCC also manages an Infotent on Parliament Hill from June to August inclusive, and self-service information kiosks at the Ottawa bus and train terminals.

Minister responsible:
Minister of Public Works

Since its creation as a Crown agency in 1958, the NCC has overseen the creation of a capital region that reflects its national significance. This task is accomplished by organizing, sponsoring and promoting public activities in the region that enrich Canada's cultural and social fabric. The NCC's objectives are to make the Capital a meeting place for all Canadians; to create a capital that communicates Canada to Canadians and to the rest of the world; and to safeguard and preserve the Capital's symbols and national treasures.

NCC 1
Land and Urban Development: over 130 km of recreational urban pathways, about 10 km of recreational pathways and 80 km of mountain-bike trails in the Gatineau Park are maintained by the NCC.

NCC 2
Greenbelt: the NCC maintains the 20 000 hectare Greenbelt, which includes conservation areas offering trails and interpretive programs, such as Mer Bleue, a bog area near Ottawa.

NCC 3
Gatineau Park: the NCC maintains Gatineau Park, an area of 35 600 hectares on the Quebec side of the National Capital Region. For summer activities, there are about 250 campsites, several picnic areas, six supervised beaches, boat rentals, 20 km of recreational pathways and a 40 km network of scenic parkways leading to lookouts, the Mackenzie King Estate and other points of interest. The Park offers a variety of nature programs, including guided tours. Reservations may be made for groups. For winter activities, there are four winter campgrounds, and over 190 km of ski trails, a winter interpretation program and a hang-gliding site. The Park is the site of an annual international ski race, the Gatineau 55.

NCC 4
National Events: the NCC in co-operation with other institutions, organizes various celebrations to promote Canadian values and culture. These include Winterlude, a ten-day celebration of the Canadian winter and northern customs; Canada Day (July 1st); Cultures Canada a summer-long festival of dance, music and shows; the Sound and Light show on Parliament Hill (summer-long); and Christmas lights across Canada and on Parliament Hill.

NCC 5
Cultural and Historical Programs: many historical interpretation programs are offered to the public at the Mackenzie King Estate from Victoria Day to the Thanksgiving weekend. On Parliament Hill, the Sound and Light Show gives an overview of the history of our country while Capital Vignettes bring excerpts from Canadian History to life. A commemoration program highlights Canadian values, personalities and accomplishments through a variety of means: plaques, activities and the development of symbols – such as the Peacekeeping Monument that will stand as an expression of contemporary Canadian perspectives. Other programs are specifically aimed at young Canadians. A school kit, now in its second edition, is distributed to schools across Canada.

NCC 6
Sponsorship and Donors Programs: these programs aim at creating significant exchanges among Canadians and at giving them an opportunity to participate in festivals, events and cultural activities through sponsorship, volunteer work or the loan of equipment. A

National Capital Commission (*continued*)

new program, the Canadiana Fund, gives Canadians the opportunity to contribute furnishings and works of art to become a part of Canadian heritage in the Official Residences Collection.

NCC 7
Visitors Services: these programs welcome, inform and orient visitors to the significant sites and events of the Capital. A permanent information centre and seasonal and satellite operations are located throughout the Capital. A special service is available to assist visitors with the planning of itineraries and to suggest tours. Visitor information and other specialized services are available to all Canadians through toll-free lines. Special efforts are made to improve accessibility for those with physical disabilities to NCC activities and events. Adapted information materials for people with visual or hearing impairments are also available on request.
Inquiries: Ottawa/Hull (613) 239-5000 or 1-800-465-1867.

NCC 8
Facilities for Catered Social Events: Victoria Island, east of Portage Bridge, is available from May 15 to October 31 annually for short-term social events to which admittance is restricted and at which food and beverages are provided and served by a professional catering organization for a fee.
Inquiries: for information relating to user fees Ottawa/Hull (613) 239-5440; Fax: (613) 239-5336.

National Council of Welfare (NCW)

Jeanne Mance Building, Room 1876
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-2961.

Minister responsible:
Minister of National Health and Welfare

NCW 1
The Council is a citizens' advisory body to the Minister of National Health and Welfare. It publishes and makes available, free of charge, reports on poverty and social policy relating to the aged, community organizing, employment policy, income security, legal services, low-income consumers, medicare, nutrition, pension reform, poverty lines and statistics, social services, taxation and women and children in poverty.

National Defence (ND)

Headquarters
101 Colonel By Drive
Ottawa, Ontario
K1A 0K2

Information: Ottawa/Hull (613) 995-2534 or 996-2353 (media calls); Information and Recruiting Centres *see* Part II, Addresses.

Minister responsible:
Minister of National Defence

The Department controls and manages the Canadian Forces and all matters relating to national defence and civil defence. It is responsible for the construction and maintenance of all establishments and facilities required for the defence of Canada.

ND 1
Canadian Forces Careers: the Department handles enrolment in the Canadian Forces, the reserves (naval, air, militia and communications) and military colleges. Recruitment in the reserves is handled by local reserve organizations; if none are nearby, recruitment is handled by the nearest recruiting Unit.
Inquiries: Ottawa/Hull (613) 992-3038.

ND 2
Military Colleges: Canada's military colleges develop and train officers to serve in the land, sea and air elements of the Canadian Forces. There are three institutions: the Royal Military College (RMC) in Kingston, renowned for its engineering programs; Royal Roads Military College (RRMC) in Victoria, specializing in physics and physical oceanography courses; and the Collège militaire royal de Saint-Jean (CMR), which offers courses in arts, administration and science. Candidates wishing to take a specialized degree course not offered at a military college may attend a recognized Canadian postsecondary institution under the Regular Officer Training Plan. The Reserve Entry Training Plan provides education and training to individuals who wish to serve in the reserve forces, but who are not yet committed to a career in the regular forces. They receive the same education, but must pay fees and take summer military training.

ND 3
Teaching Positions Abroad: information is available through the Department on teaching at the elementary and secondary National Defence dependants schools in Europe.
Inquiries: Director, Dependant's Education, Ottawa/Hull (613) 996-1919.

ND 4
Cadets: cadet corps, open to anyone from age 13 to 18, are sponsored by local boards of education (school corps) or by units of the Canadian Forces, service clubs or similar organizations in cities and towns across Canada.

ND 5
Military Decorations: the Department is responsible for decisions on entitlement to, and recommendations for, military decorations.

ND 6
Military Installations: the Department provides information to civilians regarding the use of National Defence facilities and property (records, titles, deeds, leases, expropriations and grazing rights). Civilians may also arrange visits to military installations, bases and armories. In certain circumstances, the Department may authorize accommodation for government and civilian personnel.

ND 7
Emergencies/Military Aid: the Department is responsible for providing military aid to civil authorities in times of emergency.

ND 8
Armed Forces Addresses: listings of addresses of military bases, camps, stations and units in Canada and abroad are available.

ND 9
Military History: the Department makes available historical information on the Canadian Forces.
Inquiries: Director of History, Ottawa/Hull
(613) 998-7057.

ND 10
Military Bands, Exhibitions and Displays: military bands and equipment may be authorized for official ceremonies, state occasions and specific functions. Military exhibitions and displays are also available.
Inquiries: Director Ceremonial, Ottawa/Hull
(613) 992-4150.

ND 11
Changing of the Guard: the Department organizes the Changing of the Guard on Parliament Hill. The first parade is held the Saturday before Canada Day. Parades continue every day at 10 o'clock until the last Sunday in August.
Inquiries: Ottawa/Hull (613) 992-4779.

ND 12
Claims Against the Military: the Department is responsible for the settlement of claims against the Crown (military damage to private property and other claims).

ND 13
Military Air Infractions: the Department investigates and reports on military flying infractions, complaints about aircraft, airport noise and sonic booms.

ND 14
Servicemen's Insurance and Retirement Savings Plans: National Defence offers insurance and retirement savings plans to Canadian Forces personnel and their spouses. The Service Income Security Insurance Plan (SISIP) provides benefits to dependants in the case of death or long-term disability. Coverage under the plan continues after a member's release from the armed forces. The Department also offers the Serviceman's Retirement Savings Plan. Information on this plan is available at Canada Trust offices.

ND 15
Defence Industrial Research Program: this program is designed to improve the capability for innovation and technological development in Canadian industry. The Department provides financial support to applied research projects relevant to defence technologies. To be eligible for grants of up to 50 percent, companies must be incorporated in Canada.

ND 16
Nerve Gas Testing During 1960s: Canadians with concerns about their participation in nerve gas testing in the 1960s should contact the Department of National Defence.

ND 17
NATO Military Affairs: the North Atlantic Treaty Organization is a political and military alliance of 16 democratic nations in Western Europe and North America acting collectively to deter and, if necessary, defend against any aggression, in accordance with Article 51 of the United Nations Charter. The primary purpose of the Alliance is to defend the NATO area through the collective military capabilities of alliance members. It also serves a political role as the central Western forum for consulting on developments of common interest and maintaining international peace and security. The 16 allies are Belgium, Canada, Denmark, France, Germany, Greece, Iceland, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain, Turkey, the United Kingdom and the United States. The Department is responsible for Canada's military commitments under the treaty.

ND 18
NORAD: the North American Aerospace Defence Command is the joint US – Canadian command for the strategic aerospace defence of the North American continent. NORAD provides surveillance and control of the airspace of Canada and the United States; would respond against air attack; and would provide warning and assessment of the attack.

National Energy Board (NEB)

Head Office
14th Avenue S.W.
Calgary, Alberta
T2P 3H2

Information: (403) 292-4800.

Minister responsible:
Minister of Energy, Mines and Resources

National Energy Board *(continued)*

NEB 1

The National Energy Board is a federal regulatory tribunal with the authority to hold inquiries into any aspect of energy matters under its jurisdiction. It also advises the government on the development and use of energy resources. The Board's regulatory powers include the granting of authorizations for oil, natural gas and electricity exports; the certification of interprovincial and international pipelines and international power lines; and the setting of tolls and tariffs for oil and gas pipelines under federal jurisdiction. The Board also reviews the Canadian supply of all major energy commodities, with emphasis on electricity, oil, natural gas and their by-products.

NEB 2
Electric Power Lines/Authorization: the Board authorizes the construction and operation of international electric power lines.

NEB 3
Energy/Trade: the Board considers applications for authorizations for the export of oil, natural gas and electric power, and the import of natural gas. It also prepares long-term forecasts of energy supply and demand and reports on oil export matters involving the Western Accord.

NEB 4
Pipelines: the Board issues certificates for the construction and operation of international and interprovincial pipelines carrying oil, natural gas or petroleum products. The Board also regulates pipeline safety, carries out on-site inspections, and regulates tolls and tariffs of pipeline companies under federal jurisdiction.

NEB 5
Northern Pipeline Act: the Board's responsibilities under the Act relate mainly to financing and tariffs, approval of pipe specifications, granting of leave-to-open orders and regulation of the operation of the Alaska Highway gas pipeline, for which the Act authorizes construction.

NEB 6
Frontier Oil and Gas Activities: in April 1991, the regulatory responsibilities of the Canada Oil and Gas Lands Administration (COGLA) for oil and gas exploration and development on frontier lands, excluding the east coast offshore area, were transferred to the National Energy Board. These responsibilities encompass the regulation of exploration for, and the development and production of, oil and gas in a manner that promotes safety of the worker, protection of the environment and conservation of hydrocarbon resources.

National Film Board (NFB)

Operational Headquarters
3155 Côte de Liesse Road
Saint Laurent, Quebec
(P O Box 6100, Station A
Montreal, Quebec H3C 3H5)

Head Office
150 Kent Street
Ottawa, Ontario
K1A 0M9

Information: Ottawa/Hull (613) 996-4259; Montreal (514) 283-9246/7 (Communications); regional or other offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The National Film Board (NFB) initiates and promotes the production, marketing and distribution of films and other audio-visual materials designed to show Canada to Canadians and other nations. The NFB also researches and develops projects to advance the art and technology of audio-visual communication.

NFB 1
Films and Other Audio-visual Materials/Distribution: the National Film Board markets and distributes 16-mm films, video cassettes and other audio-visual materials both in Canada and abroad. It accomplishes this through direct and indirect sale, rental, loan and contract bookings to the general public, public institutions, non-profit organizations, cinemas, television and commercial distributors.

National Farm Products Marketing Council (NFPMC)

Martel Building
270 Albert Street, 13th Floor
(P O Box 3430, Station D)
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 995-6752; Fax: (613) 995-2097.

Minister responsible:
Minister of Agriculture

NFPMC 1
The Council advises the Minister of Agriculture on the establishment and operation of national agricultural marketing agencies, and works with these agencies and provincial governments in promoting more effective marketing of farm products. Marketing agencies for table eggs, turkey, chicken and broiler hatching eggs have already been established.

National Gallery of Canada (NGC)

380 Sussex Drive
(P O Box 427, Station A)
Ottawa, Ontario
K1N 9N4

Information: Ottawa/Hull (613) 990-1985; Telephone Device for the Deaf (613) 990-0777; Tours (613) 990-0570; Bookstore (613) 990-1970; Library (613) 990-0589; Canadian Museum of Contemporary Photography (613) 990-8259.

Minister responsible:
Minister of Communications

NGC 1
The mandate of the National Gallery of Canada, established in 1880, was renewed by the Museums Act of 1990. The Gallery develops, maintains and makes known a collection of historic and contemporary works of art, with special but not exclusive reference to Canada. The Gallery also furthers knowledge, understanding and enjoyment of art. Its collection of Canadian, European, American and Asian art includes paintings, sculpture, prints, drawings, photographs, video and film. A variety of talks, lectures, tours, educational services and special events complement exhibitions and installations. A bookstore, an art research library, two restaurants and indoor parking are provided.
The new home of the Canadian Museum of Contemporary Photography, an affiliate museum, will open to the public at 1 Rideau Street, Ottawa, in the summer of 1992.

National Library of Canada (NLC)

395 Wellington Street
Ottawa, Ontario
K1A 0N4

Information: Ottawa/Hull (613) 995-9481.

Minister responsible:
Minister of Communications

The National Library promotes knowledge and use of the published heritage of Canada, ensures its acquisition and preservation and supports Canadian studies. It fosters library development throughout the country and facilitates Canadian library and information resource sharing.

NLC 1
Canadian Library Holdings: the Library maintains union catalogues listing the holdings of over 350 Canadian libraries. This includes books, government publications, newspapers, serials and special format materials for people with reading impairments (braille, large print and talking books).

NLC 2
Canadiana Collection: the National Library collects works published or printed in Canada, written or edited by Canadians or dealing with Canadian topics and published anywhere in the world. The collection consists of works in all formats: books, government publications, microforms, serials, newspapers, theses, sheet music, musical scores and sound recordings, both current and retrospective, with no language limitation. This material is available to researchers at the National Library or through interlibrary loan.
The National Bibliography, *Canadiana* provides a standardized listing of Canadian publications. It lists publications produced in Canada, or published elsewhere but of special interest or significance to Canada. *Canadiana* provides complete and standard cataloguing information, in English and French, for reference and research, for verifying bibliographic information and for cataloguing copy. It is available for purchase in printed and microfiche formats.
Bibliographic records of the collection are also available on magnetic tape and on the DOBIS on-line data base.
Inquiries: Ottawa/Hull (819) 994-6918.

NLC 3
Rare Books: the focus of the collection is on pre-Confederation Canadian imprints and early books on Canada and North America published elsewhere. The collection also includes Canadian limited editions, Canadian livres d'artistes and Hebraica. These materials are for on-site reference only.
Inquiries: Ottawa/Hull (613) 996-1318.

NLC 4
Legal Deposit: Canadian publishers are required to send two copies of all new books, serial publications, music scores, microforms and one copy of the sound recordings they publish to the National Library. In this way a comprehensive national collection is gathered together as a record of the nation's heritage and development.
Inquiries: Ottawa/Hull (613) 997-9565.

NLC 5
Literary Manuscript Collections: the Library acquires, preserves and makes available for research, papers of Canadian writers of literature and from individuals and organizations in related fields such as publishing and the book arts. The papers and illustrations for children's books are acquired selectively.

NLC 6
Books in Non-Official Languages: the Multilingual Biblioservice (MBS) provides reading materials in non-official languages through a network of public libraries. The collection consists of material for leisure reading, for children and popular topics such as crafts, sports, folklore, cooking, health and child care.
Inquiries: Ottawa/Hull (819) 997-9930.

National Library of Canada *(continued)*

NLC 7
Reference and Information Services: the National Library provides information and bibliographic services in Canadian studies, the social sciences and humanities, in response to requests received by telephone, telex, facsimile, electronic or regular mail or in person. On-line searching and assistance in use of the Library's special collections of Canadian and foreign government publications and newspapers are also provided. Individuals requesting reference services are asked to consult their local library resources first before using the reference services of the National Library of Canada.
Inquiries: Ottawa/Hull (613) 995-9481 or Fax: (613) 943-1112.

NLC 8
The Library Development Centre: the Centre offers reference and information services on all aspects of library and information science to the Canadian library community and the general public. It also provides work-related information to staff of the National Library and to federal government librarians. A specialized information service assists libraries serving people with disabilities. The Library produces a union catalogue of alternate format materials (braille, large print and talking books) to improve information access for persons with disabilities.
Inquiries: Ottawa/Hull (613) 995-8717.

NLC 9
Data Base Services: the National Library's on-line data base, DOBIS, containing over six million records of library materials, is available to libraries and information centres across Canada. The Canadian Conspectus data base, an on-line inventory, contains assessments of the collections of participating Canadian libraries.
Inquiries: DOBIS Search Service, Ottawa/Hull (819) 997-7000.

NLC 10
Canadian Book Exchange Centre: the Centre accepts surplus materials from federal government and other libraries and redistributes them to libraries that need them.
Inquiries: Ottawa/Hull (613) 952-8902.

NLC 11
Children's Literature: the National Library has an extensive collection of books suitable for young people aged 16 years and under. The service provides consultation, answers reference questions and provides bibliographic information to librarians, educators, publishers, bookstores, writers and the general public. It also publishes an annual list of notable Canadian children's books and other bibliographies.
Inquiries: Ottawa/Hull (613) 996-2300.

NLC 12
Music: through purchases, gifts and legal deposit, the Library has gathered sheet music, scores, books, sound recordings and archival materials which reflect Canada's musical heritage. Recognized as one of the major resources for music research in Canada, the Music Division provides in-depth reference, referral and consultative services to libraries and organizations in Canada and abroad.
Inquiries: Ottawa/Hull (613) 996-3377.

NLC 13
Lending and Document Delivery: National Library collections are available, with some exceptions, through interlibrary loan, to users requesting material through their local library and to researchers at the National Library who are registered to use the collections on the premises. The National Library participates in a variety of document delivery services which ensure prompt delivery of loaned items.
Inquiries: Interlibrary Loan Division, Ottawa/Hull (613) 996-3566.

NLC 14
Network Development: the National Library facilitates the development of decentralized, electronic Canadian library and information networking through research in computer and telecommunications technologies; development of library applications of these technologies; design and co-ordination of pilot projects to test applications developed; and provision of networking co-ordination and liaison.

NLC 15
Cataloguing in Publication (CIP): designated libraries across Canada provide Canadian publishers with pre-publication cataloguing records to be printed in their forthcoming books. The information is distributed promptly to libraries and booksellers, here and abroad, through the "Forthcoming Books" insert to *Quill & Quire*, *Livres d'ici* and through all the bibliographic products of the National Library of Canada. This helps librarians and booksellers to select, order and catalogue their books.
Inquiries: Ottawa/Hull (819) 994-6881.

NLC 16
ISBN and ISSN: international standard book numbers (ISBN) and international standard serial numbers (ISSN) are supplied to Canadian publishers on request. These numbers facilitate information exchange on Canadian publications.
Inquiries: Ottawa/Hull, ISBN: (819) 997-9565, ISSN: (819) 994-6895.

NLC 17
Cultural Events and Tours: the National Library runs a cultural events program throughout the year to make Canada's literary and musical heritage known and to support Canadian studies. The program consists of exhibitions, author's readings, lectures, musical events and films. Group tours of the Library may be arranged in advance.
Inquiries: Ottawa/Hull (613) 992-8304.

NLC 18
Canadian Theses Service: the Library provides for the microfiche reproduction and sale of theses. The success of the program is due to the collaboration between the National Library and the participating universities.
Inquiries: Ottawa/Hull (819) 953-6221.

NLC 19
MARC Records Distribution Service (MRDS): this subscription service distributes machine-readable catalogue (MARC) records created by the National Library and, through its exchange agreements with other national cataloguing agencies, makes foreign records available in Canada.
Inquiries: Ottawa/Hull (819) 994-6913.

NLC 20
Preservation: the National Library has adopted the policy of using stable, alkaline paper, often call "permanent paper," for its publications. Other preservation activities include mass de-acidification of its holdings, development of the Preservation Collection of Canada and promotion of permanent paper use for Canadian publication.
Inquiries: Ottawa/Hull (613) 996-3945.

NLC 21
Publications: Publications and Marketing Services edits, designs, produces, advertises and markets the print and alternate format materials published by the National Library.
Inquiries: Ottawa/Hull (613) 995-7969.

National Museum of Science and Technology (NMST)

1867 St Laurent Boulevard
(P O Box 9724, Ottawa Terminal, K1G 5A3)
Ottawa, Ontario

Information: Ottawa/Hull (613) 991-3044.

Minister responsible:
Minister of Communications

The National Museum of Science and Technology is dedicated to the collection, preservation and public display of scientific and technological objects. Both the National Aviation Museum and the Agriculture Museum fall under its auspices; for information on the National Aviation Museum *see* National Aviation Museum (NAM).

NMST 1
Exhibits: the museum collects and preserves objects and data relating to Canadian scientific and technological history and development. Both permanent and temporary exhibits emphasize visitor participation and cover the following major subject areas: pure science (mathematics, physics, chemistry), astronomy, transportation, communications and space, agriculture, forestry, fishing, extractive industries, industrial technology, energy, marine technology, fire technology, civil and structural engineering, computer technology, meteorology, graphic arts technology, medical technology and photography. The museum contains the Helen Sawyer Hogg Observatory that houses Canada's largest refracting telescope, used for evening educational programs. Public activities and services include stargazing, demonstrations, regional science fairs, special tours and films, travelling exhibits and publications.

NMST 2
Agriculture Museum: the museum was opened in 1983 under the joint control of NMST and Agriculture Canada. Housed in the loft of the historic dairy barn of the Central Experimental Farm in Ottawa, the museum features two permanent exhibitions, "Haying in Canada" and "An Ontario Barn of the 1920s," assembled with restored artifacts from the NMST's National Agricultural Collection.

Northern Pipeline Agency Canada (NPA)

Lester B. Pearson Building
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

Information: Ottawa/Hull (613) 993-7466.

Minister responsible:
President of the Queen's Privy Council for Canada

NPA 1
The Agency was established to oversee the planning and construction, by Foothills Pipe Lines Ltd, of the Alaska Highway gas pipeline from the Alaska – Yukon border to the lower 48 states. The aim of its activities is to maximize economic benefits and minimize adverse effects of the project on people and the environment along the route.

National Parole Board (NPB)

Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0R1

Information: Ottawa/Hull (613) 954-6617; regional offices *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

The National Parole Board has absolute discretion to grant, deny, terminate or revoke parole for inmates in federal and territorial institutions and in provincial institutions in all provinces except Quebec, Ontario and British Columbia; each of the latter provinces maintains

National Parole Board *(continued)*

a provincial parole board. The Board also makes recommendations for pardon and the royal prerogative of mercy.

NPB 1
Parole: parole is society's only mechanism to return offenders to the community at the optimum time with control, supervision and support. While it is a way of helping to protect society by significantly increasing an offender's chances for success, parole in no way shortens an offender's sentence, only the way that sentence is served. Day parole provides offenders with an opportunity to participate in community-based activities such as education, employment search, training or counselling. A temporary absence with or without escort, allows offenders to leave an institution for medical or humanitarian reasons, usually for short periods. It is frequently the first type of release to be granted. Full parole allows offenders to serve the remainder of the sentence under supervision in the community. Mandatory supervision (over which the Board has limited authority) permits offenders who are not paroled, who earn time off for good behaviour, to serve as much as the last third of their sentence under supervision in the community.

NPB 2
Pardons: a pardon may be granted under the Criminal Records Act to assist people who have been found guilty of a criminal offence and who, having satisfied the sentence imposed, have subsequently shown they are law-abiding citizens. The Clemency and Pardons Division of the Board co-ordinates the investigation required for each case, after which the Board submits a recommendation to the Solicitor General on whether or not a pardon should be granted. The Solicitor General refers the recommendation to the Governor in Council (the Cabinet), which makes the decision.

National Research Council Canada (NRC)

Head Office
Montreal Road
Ottawa, Ontario
K1A 0R6

Information: Ottawa/Hull (613) 993-9101; other offices, *see* Part II, Addresses.

Minister responsible:
Minister for Industry Science and Technology

The National Research Council is Canada's principal science and technology organization. It supports national science and engineering activities, research and development and the stimulation of investment in research and development. The NRC also helps develop and provide vital expertise and knowledge.

NRC 1
Institute for Environmental Chemistry: the focus of research and development at this Institute is on waste reduction and treatment, process technology and measurement science. Research projects involve collaboration with private-sector clients, including suppliers of systems and services, engineering consultants, processors of hazardous waste and manufacturers of equipment.

NRC 2
Institute for Microstructural Sciences: fabricating new materials with optical and electrical properties for the telecommunications industry, lasers, thin films and optics are among the many areas of research in this Institute.

NRC 3
Institute for National Measurement Standards: the Institute disseminates, maintains and improves the basic standards of measurement. In addition to the six basic measurement quantities (length, mass, time, temperature, electrical and light units), the Institute maintains a number of derived standards, such as those for ionizing radiation, acoustics, colour and pressure. Calibration services for measuring instruments directly related to the other standards are provided for industry, universities and government agencies.
As a public service, the NRC provides the exact time of day via radio and television.

NRC 4
Steacie Institute for Molecular Sciences: the Institute supports research in free-radical chemistry, X-ray lasers, molecular spectroscopy as well as research relating to the resolution of materials problems in areas relevant to the high technology industry.

NRC 5
Institute for Biological Sciences: the Institute collaborates with private industry to further the development and transfer of biotechnology. The Carbohydrate Laboratory deals mostly with carbohydrate antigens, vaccines and diagnostics for human and veterinary pathogens. The Laboratory also researches microbiological and enzymatic conversions of useful products related to carbohydrates. The Medical Biosciences Laboratory studies socially and commercially significant problems of abnormal physiology at the whole-animal, cellular and molecular levels. The Protein Laboratory is involved in studies of the properties, design and modification of proteins with novel, industrially important functions.

NRC 6
Institute for Information Technology: research activity is related to the application of computer technology to industry. Areas of particular interest include artificial intelligence, robotics and automation for the manufacturing, resource and health care industries.

NRC 7
Institute for Mechanical Engineering: research and development activities cover thermodynamics, applied mechanics and hydrodynamics. The Institute works closely with Canadian industry to address problems of

both long- and short-term concern. The main research effort is related to Canadian transportation problems and the development and application of technology to increase industrial productivity. Vital to all application areas is a continuing accumulation of basic engineering data and expertise as well as the operation of several national facilities for engineering research and development. The Institute operates eight laboratories in Ottawa and one in Vancouver.

NRC 8
Public Security Program: this program provides a focal point for all law enforcement research projects carried out at the NRC. The Canadian Police Research Centre, created in 1990, brings together NRC, the Royal Canadian Mounted Police and the Canadian Association of Chiefs of Police in the latest step in a long-standing co-operative program of research, development and product commercialization to support Canada's police community and national security programs. Products already developed through co-operation among these three partners include the Fingerprint Chamber, the Drug Detector and the Bomb Suit.

NRC 9
The Herzberg Institute of Astrophysics: named after NRC's Dr. Gerhard Herzberg, the 1971 Nobel laureate for chemistry, the Institute operates and maintains astronomical observatories as national facilities available to all interested scientists. The Institute conducts its own research programs in the fields of astronomy, space science and molecular spectroscopy and is engaged in the development of new techniques and instruments for collecting and assessing observational data.

NRC 10
Plant Biotechnology Institute: the Institute is Canada's national laboratory for advanced research on biotechnologies for higher plants, especially those important in agriculture, forestry and industrial processing. It is one of three NRC co-ordinated laboratory divisions devoted to biotechnology research and development, the others being the Institute for Biological Sciences and the Biotechnology Research Institute. The aim of the Institute is to produce new, exploitable biotechnology for Canada, concentrating on techniques of cell and molecular biology and of biological chemistry.

NRC 11
Biotechnology Research Institute: a component of the national biotechnology network, the Institute conducts research in biochemical engineering, genetic engineering, protein engineering and immunology. Its objective is to establish, in partnership with Canadian industries, universities and public research agencies, a strong national research program that will have extensive and eventually dominant private-sector involvement. The program is designed to sustain industrial activity, make commercialization easier and support the rapid expansion of a range of competitive biotechnology products.

NRC 12
Institute for Research in Construction: the Institute carries out studies to develop the technology needed for the design, construction and use of buildings in a cold climate. Research on the properties of materials, building design, energy efficiency, climatic loads and geotechnical areas is particularly important in preventing problems such as deterioration, condensation, air leakage and structural instability. Other studies are carried out on fire safety design, sound insulation and acoustics, air quality, building systems and services and the economics of construction and rehabilitation. The Canadian Construction Research Board which assesses, on a continuing basis, the knowledge and research needs of the construction industry in Canada, provides policy and program direction to the Institute. The Institute also provides technical support for the National Building Code for Canada, the National Fire Code for Canada, the Measures for Energy Conservation in New Buildings, Building Standards for the Handicapped, Residential Standards and the Canadian Plumbing Code. The national model codes are published on a five-year cycle for adoption by provincial and municipal authorities.

NRC 13
Industrial Materials Institute: the objective of the Institute is to increase productivity and to improve the performance and durability of materials with industrial applications. The Institute is responsible for major research and development projects in the industrial and manufacturing sectors in Canada – projects which deal with a vast range of materials including metals, glass, concrete, plastics and ceramics. Researchers study manufacturing processes used for making these materials; resistance to corrosion, chemical degradation, wear, aging and fatigue; and the establishment of mathematical models of moulding, assembling and finishing processes.

NRC 14
Institute for Marine Dynamics: the Institute, located in St John's, Newfoundland, devises testing programs for ships and offshore structures. Its facilities include a towing tank, an ice tank, a cavitation tunnel, an advanced sea-keeping basin and a computer-controlled milling machine, making it one of the most important research institutes for marine hydrodynamics in the world. The Institute is active in the design of vessels as well as model construction and performance trials, including "scaling-up" of results to be applied to full-sized ships.

NRC 15
The Institute for Aerospace Research (IAR): the Institute carries out research and development in support of the Canadian aerospace community. Its expertise is directed not only to matters of aeronautical and aerospace concern, but also to programs related to airborne research, safety, industrial aerodynamics and wind engineering. The Institute also maintains a number of national facilities including various sizes of wind tunnels, specially equipped research aircraft and structural test equipment, all of which may be used on a commercial fee-for-service basis as well as for research and development projects.

National Research Council Canada *(continued)*

NRC 16
Institute for Marine Bioscience (IMB): the Institute performs research and development mainly in marine sciences and on industrial materials and processes relevant to the economy of the Atlantic provinces. The marine-related research includes studies of the biology, biotechnology and chemistry of organisms (particularly marine plants) and the development of marine analytical chemistry methodologies and standards. The Laboratory's role in marine biotechnology and associated analytical methods is being expanded to create a national program that is fully integrated with the national biotechnology strategy.

NRC 17
Canada Institute for Scientific and Technical Information (CISTI): as the country's largest scientific and technical information service, the Institute provides instant on-line access to North America's most extensive collection of scientific and technical literature. Its services include customized literature searches, the development of highly specialized data banks and expertise in finding answers to complex questions. CISTI responds to nearly half a million requests for technical documents each year.

NRC 18
Industrial Research Assistance Program (IRAP): this program assists with and promotes the use of technology in Canadian firms where technology can help to improve their competitiveness in world markets. IRAP provides Canadian firms with easy access to a broad range of mature to leading-edge technologies. Firms are located in every region of Canada, operating within the local economy as well as the international marketplace. Technologies include informatics and artificial intelligence, advanced materials, biotechnology, construction, agriculture, aquaculture, medicine and health care, and manufacturing.
The IRAP Network brings together, with all NRC institutes, some 70 specialized technology centres as well as federal departments, provincial research organizations, universities and colleges and other professional bodies. The Network also sponsors technology transfer officers at several Canadian universities. The IRAP program is delivered by Industrial Technology advisors – engineers or scientists with considerable industrial experience – from NRC and its IRAP associate organizations. They provide Canadian firms with services, ranging from the delivery of professional guidance and technical advice to the transfer and adaptation of needed technology, both national and international, from a vast array of government laboratories and research facilities.

Natural Sciences and Engineering Research Council of Canada (NSERC)

Centennial Towers
200 Kent Street
Ottawa, Ontario
K1A 1H5

Information: Ottawa/Hull (613) 995-5992.

Minister responsible:
Minister for Science

The Natural Sciences and Engineering Research Council is Canada's largest research granting agency. The Council works to develop a healthy research base in universities; to secure an adequate supply of highly qualified personnel; and to facilitate research and development collaboration in Canada.

NSERC 1
Program of Scholarships and Grants in Aid of Research: the objective of this program is to promote and support research and to provide highly qualified personnel in the natural sciences and engineering. It promotes and supports targeted research in fields of national importance and forges closer links between the university research community and other sectors of the economy. The program is divided into three major activities: Research Grants, Targeted Research and Scholarships and International Programs.
Research Grants program awards grants to individuals and groups in support of a spectrum of research activities.
The Targeted Research Program includes the strategic grants and research partnerships programs.
The Scholarships and International Programs consist of a wide range of awards to undergraduate and graduate students, postdoctoral fellows, scientists and engineers for advanced study and research. These awards are tenable in universities and other organizations in Canada and abroad, and in Canadian industry.

NSERC 2
Interdisciplinary Research: in collaboration with the Medical Research Council and the Social Sciences and Humanities Research Council, NSERC considers applications for support of major interdisciplinary research initiatives that overlap their individual jurisdictions. These fields include kinesiology, physical education, psychology, veterinary medicine, industrial engineering, resource management and applied mathematics.

NSERC 3
Other Awards Administered by NSERC: the Agency administers some awards on behalf of other agencies. These include Visiting Fellowships in Canadian Government Laboratories, NATO Science Fellowships, Japanese Science and Technology Agency Fellowships and the Japan Society for the Promotion of Science Fellowships.

National Search and Rescue Secretariat (NSS)

Journal Tower South, 17th Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0K2

Information: Ottawa/Hull (613) 992-0063. For toll-free numbers (emergency marine or air search and rescue only) *see* the Toll-free Telephone Service section.

Minister responsible:
Lead Minister for Search and Rescue
(Minister of National Defence)

NSS 1
In 1986, following the inquiry of the Royal Commission on the Ocean Ranger Marine Disaster, the federal government set up a distinct program to manage search and rescue activities in Canada. The Secretariat is responsible for the new National Search and Rescue Program, co-ordinating the collective efforts of all levels of government and other sectors of society. It also develops search and rescue policy and supports the Minister of Defence who is the Lead Minister for Search and Rescue.

National Transportation Agency of Canada (NTA)

Head Office
Les Terrasses de la Chaudière
15 Eddy Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0N9)

Information: Ottawa/Hull (819) 997-0344; or regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of Transport

The National Transportation Agency performs all the functions vested in it by the National Transportation Act, 1987. It is responsible for the economic regulation of all aspects of the transportation sector in Canada under federal jurisdiction. This includes transport by rail, air, water and commodity pipeline, as well as certain types of interprovincial commercial motor transport.

NTA 1
Subsidies: the Agency administers several programs to support transportation services, including subsidies for uneconomic railway branch lines, uneconomic railway passenger services, western grain transportation and truck transportation in Atlantic Canada and eastern Quebec. In addition to payment of subsidies, the Agency determines the rates for the movement of western grain and canola products.

NTA 2
Rail Network Rationalization: under this program, the Agency evaluates applications from railway companies to abandon rail lines and to make other adjustments to their networks, and makes rulings allowing abandonment, authorizing subsidization or recommending other courses of action.

NTA 3
Dispute Resolution: the Agency helps resolve disputes over rates and services between carriers and shippers or travellers. Its methods include formal and informal investigations, mediation and final offer arbitration. Other areas of responsibility include interswitching between rail lines and acquisitions of large transportation companies, including air carriers, railway, shipping and trucking companies.

NTA 4
Tariffs and Official Filings: the Agency analyses and maintains a wide range of tariffs, agreements and other documents dealing with rates and conditions of carriage. These include confidential contracts between railways and shippers; tariffs filed by rail, water and motor vehicle carriers in support of subsidy claims; shipping conference agreements, marine pilotage tariffs and international air tariffs.

NTA 5
Accessible Transportation: the Agency can assess, on its own initiative or in response to a complaint, whether the way a federally regulated transportation service is being provided is an obstacle to the mobility of persons with disabilities. The Agency can order removal of that obstacle and may also order the carrier to pay compensation. It also develops regulations to eliminate barriers in Canada's transportation network, and monitors carriers to ensure that persons with disabilities have fair access to Canada's transportation system.

NTA 6
Market Entry: under this program, the Agency is responsible for the licensing of Canadian and foreign air carriers operating in Canada, the licensing of domestic air carriers operating internationally, the licensing of marine resupply services to the North, the issuance of rail certificates of fitness and the assessment of applications from foreign-registered vessels to engage in coasting trade in Canadian waters. As of 1988, according to the new Act, rail companies may sell parts of their rail lines to persons wishing to operate short-line railways. The Market Entry and Analysis Branch reviews such agreements.

NTA 7
Industry Monitoring and Analysis: the Agency monitors the impact of economic regulations on the transport industry and provides information to governments and others who are involved in the analysis and formulation of transport policy, including an annual review to

National Transportation Agency of Canada
(continued)

Parliament. These reports are based on implementation of the National Transportation Act, 1987, the Shipping Conferences Exemption Act, 1987 and the Motor Vehicle Transport Act.

NTA 8
Secretariat: this office is responsible for recording NTA decisions, issuing decisions and orders, drafting and processing regulations in accordance with government policy, co-ordinating ministerial and executive correspondence, and administering public hearings conducted by the NTA.

Office of the Auditor General of Canada (OAG)

Head Office
C D Howe Building, 11th Floor, West Tower
240 Sparks Street
Ottawa, Ontario
K1A 0G6

Information: Ottawa/Hull (613) 995-3766; regional offices, *see* Part II, Addresses.

The Auditor General reports directly to Parliament.

OAG 1
The Office of the Auditor General of Canada is responsible for examining the Public Accounts of Canada, including those relating to the Consolidated Revenue Fund, public property and various Crown corporations. The Auditor General performs comprehensive audits of departments, agencies and certain Crown corporations and conducts government-wide studies of issues involving the management of financial, physical and human resources of the federal government. The Auditor General reports annually to the House of Commons, but may make a special report to the House on any matter that he or she believes should not be deferred until the annual report.

Office of the Commissioner of Official Languages (OCOL)

Head Office
110 O'Connor Street
Ottawa, Ontario
K1A 0T8

Information: Ottawa/Hull (613) 992-5264 (collect calls are accepted); (613) 992-8111 (TDD) for other offices *see* Part II, Addresses or *see* the Toll-free Telephone Services section.

The Commissioner reports directly to Parliament.

The Commissioner of Official Languages ensures that Canada's two official languages, English and French, enjoy equality of status and equal rights and privileges in all federal institutions.

OCOL 1
Information and Complaints/Official Languages: information is provided on any matter related to the Official Languages Act, the Commissioner's mandate, language of service or of work, and equitable participation of anglophones and francophones in federal institutions. The Office of the Commissioner of Official Languages receives complaints from the general public and public servants concerning English and French as languages of work and their use of these languages in providing service to the public. It also conducts inquiries into complaints involving the implementation of the Official Languages Act in federal departments and institutions. Complainants also have recourse to the Federal Court of Canada.

Office of the Superintendent of Financial Institutions Canada (OSFI)

Head Office
Kent Square
255 Albert Street
Ottawa, Ontario
K1A 0H2

Information: Ottawa/Hull (613) 990-7788; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of State for Finance (under the authority of the Minister of Finance)

OSFI 1
The Office of the Superintendent of Financial Institutions is responsible for supervising all federally registered or licensed financial institutions including banks, insurance, trust, loan and investment companies. It also has responsibility for supervising federally regulated pension plans and for providing actuarial reports on various government pension programs.

Pension Appeals Board (PAB)

381 Kent Street, Room 327
(P O Box 8567)
Ottawa, Ontario
K1G 3H9

Information: Ottawa/Hull (613) 995-0612; Fax: (613) 995-6834.

Minister responsible:
Minister of Health and Welfare

PAB 1
The Pension Appeals Board is a tribunal created by Parliament following an agreement with the Government of Quebec. It hears appeals arising from decisions of the Minister of National Revenue and the Minister of National Health and Welfare under the Canada Pension Plan Act (CPP). With respect to appeals instituted on or after 1 January 1991, the Tax Court of Canada now has jurisdiction.

Privacy Commissioner of Canada (PCC)

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410 or toll-free 1-800-267-0441; Fax: (613) 995-1501.

The Privacy Commissioner of Canada reports directly to Parliament.

PCC 1
The Privacy Commissioner investigates complaints from individuals about government handling of their applications to see their personal information in government files, as set out in the Privacy Act. The Commissioner also investigates complaints concerning the collection, use, handling and disposal of personal information by the federal government agencies to ensure that it complies with the Privacy Act. He or she has the power to audit personal record keeping by federal bodies and may initiate complaints. The Privacy Commissioner reports annually to Parliament and may submit special reports whenever a matter is considered sufficiently urgent.

Privy Council Office (PCO)

Langevin Block
80 Wellington Street
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 957-5153.

Minister responsible:
Prime Minister of Canada

PCO 1
The Privy Council Office is the Prime Minister's public service department and the Cabinet's secretariat. It provides non-partisan advice and support to the Prime Minister across the range of functions and responsibilities of the head of government. The PCO also provides support and advice to the Cabinet as a whole to ensure the effective operation of the Cabinet decision-making system.

Prime Minister's Office (PMO)

Langevin Block
80 Wellington Street
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 992-4211.

Minister responsible:
Prime Minister of Canada

PMO 1
The Prime Minister's Office provides political advice and support to the Prime Minister on matters of policy, senior appointments, political liaison and media relations. It also provides support in the areas of scheduling, travel, speaking engagements and correspondence.

Patented Medicine Prices Review Board Canada (PMPRB)

Trebla Building, 6th Floor
473 Albert Street
Ottawa, Ontario
K1A 0C9

Information: Ottawa/Hull (613) 952-7360.

Minister responsible:
Minister of Consumer and Corporate Affairs

Patented Medicine Prices Review Board Canada *(continued)*

The Patented Medicine Prices Review Board Canada, an independent quasi-judicial agency, was created in December 1987 as stipulated in the amendments to the Patent Act.

PMPRB 1
The Board monitors prices charged by patentees for patented medicines, using factors set out in the Patent Act and price guidelines established by the Board. If the price of a patented medicine appears excessive, the Board has the power to call public hearings, which may result in an order for a price reduction or removal of the exclusive right to market the product in Canada. The Board reports not only on its regulatory activities, but also on levels of research and development by the pharmaceutical industry in Canada.
The Board publishes an annual report which details its findings on excessive price enforcement activities, price trends in medicines and pharmaceutical patentees' research and development activities in Canada.

Ports Canada (PRC)

National Office
99 Metcalfe Street, 8th Floor
Ottawa, Ontario
K1A 0N6

Information: Ottawa/Hull (613) 957-6787 (95-PORTS); local port corporations and non-corporate ports *see* Part II, Addresses.

Minister responsible:
Minister of Transport

PRC 1
Ports Canada operates a federal system of ports on a decentralized basis. Seven of the ports are local, autonomous corporations. The remaining eight non-corporate ports are directly administered by Canada Ports Corporation. Nearly half of all Canadian port traffic and more than 95 percent of container traffic are handled by these ports. Ports Canada is also responsible for implementing the national port policy, which provides for the services necessary to Canada's international shipping trade at national, regional and local levels.

Public Service Commission of Canada (PSC)

Head Office
L'Esplanade Laurier, West Tower
300 Laurier Avenue West
Ottawa, Ontario
K1A 0M7

Information: regional and district offices *see* Part II, Addresses; for employment inquiries from within Ontario *see* the Toll-free Telephone Services section.

Minister responsible:
Secretary of State

The Commission is the staffing arm of the federal public service. Its responsibilities include recruitment, hearing appeals, conducting investigations, training staff and administering the provisions of the Public Service Employment Act, including provisions regarding political activities.

PSC 1
Employment Opportunities: the Commission recruits from outside the public service to staff departments with personnel of the highest quality in the management, scientific and professional, administration and foreign service, administrative support and operational categories. It also recruits qualified university graduates in various disciplines through its annual postsecondary recruitment campaign.

PSC 2
Student Summer Employment: the Commission establishes policies and collects data on employment for the summer placement of secondary and postsecondary students in federal departments and agencies through the Career-Oriented Summer Employment Program. Recruitment and referral are the responsibility of Employment and Immigration Canada.

PSC 3
CO-OP Employment for Students: the Commission is responsible for recruiting and appointing students to co-op work terms in federal departments and agencies. Most postsecondary institutions in Canada offer co-operative education programs allowing students to alternate terms of work and study.

PSC 4
Career Assignment Program (CAP): CAP is a joint Treasury Board/Public Service Commission integrated career development program designed to assist individual organizations and the public service to develop high-potential middle managers. Participation in the program is open to nominees from federal, provincial, municipal and foreign governments, private-sector organizations, international agencies and universities. Nominees must meet CAP's basic selection criteria and nominating organizations are required to follow CAP's nomination and selection procedures. The Program operates in the National Capital Region and in the Western and Northwestern regions.
Inquiries: Ottawa/Hull (613) 995-0109.

PSC 5
Executive Personnel: the Commission is responsible for career and succession planning, recruitment and selection for the Executive Group, and career counselling for those aspiring to the Group as well as those within. The Commission has exclusive authority to make appointments to the Executive Group as well as promotions within and may recruit from outside the public service.

PSC 6
Exchanges: the Interchange Canada program promotes, plans and administers the exchange of senior personnel between the public service and provincial, regional or municipal governments, associations, universities and private firms or public corporations. The purpose of this program is to strengthen relations between the federal government and the business sector in Canada. The program enables executives to exercise managerial skills in a different setting and develop a better understanding of other sectors of the economy. The Business/ Government Executive Exchange Program is the primary means by which executives are temporarily exchanged between the public service and the business sector of the Canadian economy.
Inquiries: Interchange Canada, Ottawa/Hull (613) 995-0109; Business Government Executive Exchange, Ottawa/Hull (613) 992-3939.

PSC 7
International Programs: in addition to developmental opportunities offered to executives within Canada, the Commission manages several programs that provide international exposure to public servants and other Canadians. They are Foreign Government Exchanges, International Organizations and Technical Co-operation.
Inquiries: Ottawa/Hull (613) 992-5902.

PSC 8
Aboriginal Peoples Programs: the Commission promotes the equitable representation of aboriginal peoples in the Public Service. Through the regular staffing process, the Commission actively seeks out qualified aboriginal people and refers them to public service positions. In addition to other support activities such as employment counselling for job interviews and advice or assistance in the preparation of resumes, the Commission administers the National Indigenous Development Program (NIDP). This training and development program offers departmental managers resource incentives to encourage the appointment of aboriginal peoples.

PSC 9
The Northern Careers Program (NCP): the Commission administers this program for aboriginal people, residing north of 60 degrees latitude, who are seeking work within the federal public service in Yukon and the Northwest Territories. Support activities such as employment counselling for job interviews, and advice and assistance in preparing resumes are provided. Departmental managers are offered resource incentives through this training and development program to encourage the appointment of aboriginal people.

PSC 10
Programs for People with Disabilities: the Commission promotes the equitable participation of people with disabilities in the Public Service. The Commission actively seeks out qualified people with disabilities, through the regular staffing process, and refers them to public service positions. Support activities include employment counselling for disabled candidates and awareness training for public service managers. The Commission also administers a training and employment program, the ACCESS Program for Disabled Persons. It offers resource incentives to departmental managers to encourage the appointment of people with disabilities. Officer and management level positions are emphasized. As well, the Commission administers the Technical Aid Loan Bank which makes short-term loans of adaptive equipment used, in the workplace, by people with disabilities.

PSC 11
Women in Non-traditional Occupations: the Commission administers OPTION, a program aimed at increasing the number of women in non-traditional occupations at all levels in the federal public service. The OPTION Program provides on-the-job training, work experience and career planning opportunities. Successful applicants are appointed to training and development positions providing them with the opportunity to develop new skills and qualifications. To encourage the appointment of women to non-traditional positions, managers are offered resource incentives.

PSC 12
Women's Career Counselling and Referral Bureau: the Bureau was established to facilitate an increase in the number of women entering the senior management ranks of the federal public service. It offers career counselling and career planning assistance to women public servants in the executive group feeder levels, and refers and markets such clients for competitions and developmental assignments.
Inquiries: Ottawa/Hull (613) 995-6591.

PSC 13
Women's Programs: the Commission promotes the equitable representation of women below management category in the federal public service through administration of the OPTION Program (see above, PSC 11), through special training activities aimed at advancing career opportunities for women and through analysis and monitoring of personnel and staffing policies, procedures, practices and operations that will identify adverse impacts on women and develop recommendations to remove discriminatory barriers.

PSC 14
Visible Minority Groups Programs: the Commission promotes the equitable representation of members of visible minority groups in the Public Service through the regular staffing process. The Commission actively seeks out qualified candidates from these groups and refers them to public service positions. Officer and

Public Service Commission of Canada *(continued)*

management level positions are emphasized. Support activities include employment counselling for job interviews and advice or assistance in preparing resumes. The Commission also administers the Visible Minority Employment Program (VMEP), offering resource incentives to departmental managers as an encouragement in the appointment of people belonging to visible minority groups.

PSC 15
Language Training: Language Training Canada (LTC) provides language training in both official languages to public servants and to referred employees of various Crown corporations. It develops language training programs, offers refresher courses which allow participants to maintain their level of linguistic competence, and evaluates the aptitude of candidates to complete language training.
Inquiries: Ottawa/Hull (613) 995-8383, or *see* Part II, Addresses.

PSC 16
Training Courses and Related Services: Training and Development Canada (TDC) offers calendar courses as well as courses adapted to client needs, in both official languages, to public servants across Canada in the following areas: supervisory and middle management, administration, personnel, finance, policies, material management, personal development, informatics, auditing, communications and training the trainee.
In conjunction with Treasury Board Secretariat, TDC delivers courses on government-wide policies. Certain courses offered by the Commission can be accredited by specific Canadian universities. TDC also provides consultation services in such areas as analysing training needs, developing, delivering, evaluating and validating courses, as well as on integrating technology into training.
Available resources include a Learning Centre providing computerized training material such as interactive videos, and a Training Reference Centre to help trainers and decision makers keep abreast of the latest developments in the field.
TDC is also carrying out pilot projects on the use of new technologies for distance learning and intelligent tutor systems. A full complement of training-for-trainers courses will be offered in 1992-1993 to facilitate the cost-effective development, delivery and evaluation of in-house departmental training. Services are available to both public servants and employees of Crown corporations.
Inquiries: Ottawa/Hull (613) 995-8383 or *see* Part II, Addresses.

PSC 17
Management Trainee Program: this program recruits university graduates with high management potential at the entry level. Participants receive personalized training plans, rotational assignments and management courses for the purpose of developing middle managers.
Inquiries: External Recruitment Programs, Staffing Programs Branch, Ottawa/Hull (613) 943-2939; toll-free at 1-800-668-1995 or *see* Part II, Addresses.

PSC 18
Diagnostic and Career Counselling Service: since October of 1990, members of the management category can receive both diagnostic information to enhance their self-understanding and confidential counselling from seasoned executive-counsellors. Counsellors can discuss a wide range of career- related matters and offer practical advice. Services include diagnostic assessment of strengths and developmental needs, insight into career interests and personal characteristics, and referral to outside experts if necessary.
Inquiries: Program Development, Staffing Programs Branch, Ottawa/Hull (613) 943-1195.

PSC 19
Assessment Centre for the Early Identification of Executive Potential: the Assessment Centre consists of an integrated series of management simulations and tests to identify the strengths, weaknesses, executive potential and developmental needs of people who are currently working as middle managers. The assessment and counselling provided is a compulsory part of the selection process for candidates to the government-wide Career Assignment Program (CAP, *see* PSC 4). Departments may also use it to identify candidates for internal development opportunities, deployment and succession planning. The service is provided for middle managers in federal departments. For CAP selection this service is broadened to include middle managers in the provincial, territorial, municipal and private sectors.

PSC 20
Political Activities of Public Servants: the Commission administers sections 33 and 34 of the Public Service Employment Act concerning the political activities of public servants.

PSC 21
Appeals and Investigations: the Commission handles appeals by federal public servants against alleged breaches of the Public Service Employment Act and Regulations that may affect their careers (appointment with or without competition, promotion, demotion, release). It also investigates complaints from employees and the general public concerning breaches of the Act, for which there is no right of appeal. These complaints may relate to competitions open to the public, opportunities for advancement affected by appointments without competition, the administration of eligibility lists, rejection on probation, surplus status, layoffs and resignations. As well, the Commission handles complaints alleging personal harassment in the workplace.

PSC 22
Automated Notice System (ANS): the Automated Notice System provides competition notices, notices of the right to appeal and notices of appointment without competition. The Commission, through the Department of Supply and Services, publishes, translates and distributes posters on behalf of government departments and agencies across Canada. To ensure equal access to internal job notices, ANS offers a toll-free telephone reader service for print-handicapped public servants.

PSC 23
Audit: the Commission audits departmental and PSC staffing practices and procedures to determine whether appointments conform with the Public Service Employment Act and Regulations and Commission policy. It also audits the manner in which departments administer selected aspects of their personnel services for which Treasury Board has policy responsibility. This is governed by an agreement between Treasury Board Secretariat and the Public Service Commission. It also performs internal audit and program evaluation functions for the Commission.

PSC 24
Accelerated Economist Training Program: this two-year training program is aimed at those with a Master's degree in either economics or public administration. It is offered to top-rank graduate students with superior academic credentials and demonstrated leadership potential. The objective of the program is to develop a pool of individuals with competitive spirit and the abilities to become senior managers in government departments and agencies. During the apprenticeship, participants acquire first-hand knowledge of Canadian economic policy and a solid understanding of Cabinet and government decision making.
Inquiries: External Recruitment Programs, Staffing Programs Branch, Ottawa/Hull (613) 943-1914.

Public Service Staff Relations Board (PSSRB)

C D Howe Building
West Tower, 6th Floor
240 Sparks Street
(P O Box 1525, Station B)
Ottawa, Ontario
K1P 5V2

Information: Ottawa/Hull (613) 990-1800.

Minister responsible:
President of the Privy Council

PSSRB 1
The Board administers the Public Service Staff Relations Act which governs collective bargaining, certification of bargaining agents, the grievance process and the adjudication procedure for the federal public service. It designates federal public servants whose duties are necessary to the safety or security of the public. In addition, the Board is responsible for the administration of certain provisions of Part II of the Canada Labour Code concerning occupational safety and health applicable to employees in the public service.

The Board administers the system of collective bargaining, established under the Parliamentary Employment and Staff Relations Act, affecting employees of the House of Commons, the Library of Parliament and the Senate.

Through its mediation and conciliation services, the Board acts to assist parties to resolve negotiation and other disputes.

PSSRB 2
Grievances: the Board processes and resolves grievances that have been referred for adjudication.

PSSRB 3
Research on Compensation: the Pay Research Bureau conducts pay and benefits surveys to serve the needs of employers and bargaining agents in the Public Service of Canada. Its findings are also available to survey respondents and, to some extent, to the compensation community at large.

Public Works Canada (PWC)

Head Office
Sir Charles Tupper Building
Riverside Drive
Ottawa, Ontario
K1A 0M2

Information: Ottawa/Hull (613) 736-2400; Telephone Device for the Deaf (613) 736-2402 (TDD); for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Public Works Canada

Public Works Canada is responsible for the management of real property of the Government of Canada. It provides planning, design, construction and realty services to government institutions, departments and agencies. The Minister of Public Works is also responsible for various Crown corporations: Canada Lands Company – Canada Lands Company (Mirabel) Limited, Canada Lands Company (Vieux-Port de Québec) Inc., Canada Lands Company (Vieux-Port de Montréal) Ltd, National Capital Commission and Defence Construction (1951) Limited.
Activities of the Department are grouped into three programs: the Services Program, which provides a range of professional and technical services in architecture, engineering and realty; the Real Property Program; and the Crown Corporations Program.

PWC 1
Real Estate Services: the Department looks after property acquisition and disposal, leasing of office space for special purposes and the letting of commercial space. It also provides services in other areas such as property appraisal, real estate investment and land property development, legal land surveys and municipal grant payments in lieu of taxes.

Public Works Canada *(continued)*

PWC 2
Realty Management Services: Public Works provides a range of property management and technical services. These services focus on the management and operation of offices and specialized facilities and their installed systems (heating, air conditioning, ventilation, lighting, elevators, fire alarms and voice communications). The Department also provides space planning. This includes developing and implementing building report and rehabilitation programs, and carrying out preventive maintenance on building equipment. It provides a number of other related services such as commissioning new facilities, energy management, environmental services, conference and ceremonial event organization, building condition reports and food services.

PWC 3
Architectural and Engineering Services: this section of the Services Program delivers architectural and engineering services to the federal government at market-based rates. Services include planning, design, construction, evaluation, investigations and related activities; construction management in support of day-labour projects; dredging and fleet services in support of the dredging of waterways; and channel obstruction clearance and hydrographic surveys. Services are decentralized through the regions, leaving headquarters to establish policies, develop national plans and provide technical leadership to ensure a national direction. There are seven product sectors which are described in the following sections.

PWC 4
Buildings Product Sector: this Sector provides all architectural and engineering services related to federal buildings. In addition, special-purpose buildings such as research laboratories, museums, penitentiaries, agricultural buildings, RCMP detachments and post offices are provided. Specialized building, architectural and engineering services are also available in fields such as landscape architecture, illumination engineering, urban design and planning, agricultural engineering, communications engineering, earthquake protection, building controls and energy management control systems, post-project evaluations and functional programming.

PWC 5
Environment Canada Product Sector: operating on a national basis, this Sector provides services for the three Environment Canada services – Parks, Atmospheric Environment and Conservation and Protection. It provides asset management, professional and technical services, functional direction of park field staff and capital project delivery for weather stations, laboratories and a wide range of historic and contemporary assets.

PWC 6
Marine Works Product Sector: this Sector provides services for harbour facilities, coastal work, dredging, marine plant and equipment. Typical examples include shore protection works, construction of breakwaters to protect harbours from storms, construction of wharves, container terminals, pleasure craft and fishing harbours, and ferry terminals for commercial purposes, as well as dredging, obstruction clearance and hydrographic survey services to ensure safe navigation of waterways. The Sector also maintains expertise in coastal engineering and uses National Research Council facilities to test and evaluate designs with physical (hydraulic) models of existing or proposed structures to simulate prototype conditions.

PWC 7
Air Transportation Product Sector: this Sector provides airport facilities, such as passenger terminals, power plants, control towers, firehalls and garages, runways, taxiways, aprons, lighting and access roads, parking lots and related structures for all Transport Canada owned and operated airports. It also procures equipment, provides architectural and engineering advice and conducts reliability and performance studies.

PWC 8
Land Transportation Product Sector: this Sector provides specialized services related to highways (traffic and planning studies, interchange design and geotechnical investigations) and bridges (design and planning of bridges, bridge inspections and evaluations, and project delivery).

PWC 9
Indian Affairs and Northern Development Product Sector: this Sector serves Indian and Northern Affairs Canada by providing technical advice and support on the management of capital projects such as schools, roads and sewage treatment plants. It provides asset management including fire protection advice and other engineering services. Advice and technical training including project management, operation and maintenance are also provided to First Nations as required.

PWC 10
Technology Services Product Sector: the Technology Sector is responsible for the leadership, development co-ordination, management and monitoring of the Department's overall program for applied research, technological development, demonstration and technology transfer; for environmental services; and for specialized consulting, testing and diagnostic services.

PWC 11
Corporate and Administrative Services: this section of the Services Program provides executive direction, corporate management and general administrative services, as well as advice in support of all departmental activities. These include financial, informatic, administrative, safety and security, corporate communications, program evaluation and audit, and ministerial services.

PWC 12
Program Co-ordination: this section of the Real Property Program provides policy and operational advice to the Department. Policies and standards developed by this section include those for the financial and operational planning, reporting and controls used to manage federal investment in specific real properties under Public

Works' custody; those to regulate and protect these assets; and those to manage accommodation in support of other departments. This latter function includes the development of plans for emergency preparedness (*see* PWC 18), the payment of grants in lieu of taxes, and research and development in support of the Department's portfolio of assets.

PWC 13
Accommodation: Public Works provides and maintains a comprehensive portfolio of office and common-use facilities to support government operations. This includes space that is owned by the federal government and managed by PWC, usually for federal tenant departments.
The Accommodation Management Directorate provides office accommodation and is responsible for establishing policies and procedures governing tenant demand, tenant operational norms, long-term planning and tenant liaison.
The Asset Management Directorate manages Crown-owned and lease purchase office facilities. It protects the integrity of all assets by ensuring compliance with standards and regulations and provides a reasonable return on investment.
The Federal Facilities Directorate manages the investment in and the divestment of non-office federal facilities in the Department's custody (including federal buildings, surplus properties, dry docks, highways, bridges, locks, dams, emergency shelters, residential housing and land development projects). The Directorate also manages the payment of federal grants in lieu of municipal or provincial taxes.
The Investment Management Directorate, manages the financial resources associated with the PWC portfolio and ensures that sound investment decisions are regarding the provision of space through construction, purchase, lease and lease purchase. This Directorate also oversees the divestiture, devolution, disposal or disinvestment of any uneconomic or surplus properties by sale, transfer or demolition.

PWC 14
Municipal Grants: the Department is responsible for the payment of grants in lieu of property taxes to municipalities in which the properties of government departments are located. Program responsibilities are exercised by the Federal Facilities Directorate and payments are administered by the regional real estate divisions of the Department.

PWC 15
Construction/Contracts and Tenders: contracts for the construction of government buildings are granted by the Department. The PWC regional offices are responsible for publicizing construction projects, receiving tenders and awarding contracts.

PWC 16
Conference Facilities: PWC co-ordinates the reservations for government-owned conference facilities in the National Capital Region. Facilities include the Government Conference Centre and conference rooms at Meech Lake and Place du Portage (Phases 3 and 4). In addition, the Federal Study Centre is reserved for use as a training centre for government departments. Departments may reserve classroom space and service facilities on a first-come, first-served basis.

PWC 17
Master Specification Secretariat: the Secretariat serves the public and private sectors on matters pertaining to the National Master Specification (NMS). The NMS is not a standard specification; it contains most of the specifications required for buildings, as well as marine and heavy civil engineering works. Stored on a computer, it must be edited by the designer to suit individual project requirements. The Secretariat's services include the development, maintenance and update of the NMS; provision of computer tapes on the NMS (via Supply and Services Canada) to private-sector distributors for sale in hard copy or on diskettes (for word processors and minicomputers); provision of advice, assistance and training courses on NMS usage; and production of reports, schedules, manuals and the *Addenda* newsletter.

PWC 18
Emergency Preparedness: the Department is responsible for the control and regulation of engineering and construction resources during national peacetime and wartime emergencies. The Emergency Preparedness Directorate develops policies and plans and makes arrangements for meeting the Minister's assigned responsibilities during national emergencies. It also assists other federal, provincial, territorial and municipal governments. The Directorate provides and maintains emergency operations centres for continuity of government in the event of a national disaster.

Revenue Canada, Customs and Excise (RCCE)

Head Office
Connaught Building
555 Mackenzie Avenue
Ottawa, Ontario
K1A 0L5

Information: Ottawa/Hull (613) 957-0275; other offices and ports of entry *see* Part II, Addresses.

Minister responsible:
Minister of National Revenue

Customs and Excise is responsible for protecting Canadian society from illicit drugs and other prohibited goods, and assessing and collecting duties and taxes, including the Goods and Services Tax. It controls the international movement of persons and goods and provides Canadian industry with the protection to which it is entitled under customs laws. The Customs Act, the Customs Tariff, the Customs and Excise Offshore Application Act, the Special Import Measures Act, the Excise Act, the Excise Tax Act and the Softwood Lumber Products Export Charge Act are administered

Revenue Canada, Customs and Excise *(continued)*

by Customs and Excise, as are statutes of other government departments and agencies that relate to the movement of persons and goods across Canada's borders.

RCCE 1
Anti-dumping and Countervailing Duties: the Department investigates complaints of material injury to Canadian producers arising from the alleged dumping or unfair subsidization of imports into Canada. It enforces the findings of the Canadian International Trade Tribunal and reappraises imports into Canada when importers file appeals against the assessment of an anti-dumping duty or countervailing duty.

RCCE 2
Bonding/Carriers, Warehouses and Customs Brokers: the Department oversees regulations governing international cargo in bonded carriers, as well as the regulations and procedures governing bonded and sufferance warehouses, ships' stores and the disposal of unclaimed goods at customs. It is also responsible for the examination, licensing and bonding of customs brokers.

RCCE 3
Customs Automated Systems: the Department maintains an automated system for monitoring most goods imported into Canada. The system is composed of the following sub-systems: carrier/cargo control, release, accounting, selection, adjustment, technical reference system, records control, retrieval, refund cheque issuance and customs automated data exchange.

RCCE 4
Customs Documents: the Department reproduces and certifies customs documents and searches for customs records on request.

RCCE 5
Customs Duty/Rates, Allowances, Goods Returned: the Department provides information on tariff classification and rates of customs duty payable on imported goods; exemptions from duty on goods brought into Canada by foreign students, non-residents, immigrants, Canadian students returning from study abroad and Canadian residents returning after lengthy absences; personal exemptions for liquor and tobacco products; and customs duty regulations applicable to goods exported from Canada and returned after repair in a foreign country.

RCCE 6
Customs Duty/Request for Redetermination and Reappraisal: the Department considers requests for adjustment of tariff classification, the rate of customs duty applied, the origin of goods imported from the United States and the value placed on imported goods.

RCCE 7
Customs Duty/Foreign Gifts, Postal Parcels and Bequests: information is available from customs offices regarding duty allowances on gifts received from abroad, rates of duty on parcels arriving from outside Canada and allowances on goods received by Canadian residents from foreign countries as bequests as a result of, or in anticipation of, death.

RCCE 8
Customs Duty/Refunds, Remissions, Drawbacks: refunds, remissions or drawbacks of customs duty are available on specific exported or imported goods.

RCCE 9
Customs Transportation Control Policy: customs transportation control policies govern the use of foreign, non-duty-paid vessels, aircraft, containers, highway equipment and railway rolling stock.

RCCE 10
Land Border Duty-free Shop Program: the Department is responsible for the location of and regulations governing duty-free shops in Canada. The objectives of this program are to promote the sale of domestic goods; to offer the travelling public significant savings; to create new employment; and to encourage private-sector involvement in this field. Only Canadian citizens and landed immigrants residing in Canada may operate these stores. Thirty shops operate along the border and 28 of these offer immediate GST cash rebates to non-residents under the Visitor Rebates Program.

RCCE 11
Exports/Identification: goods for export must be reported and identified. Information on regulations concerning the declaration of goods exported from Canada is available from the Department.

RCCE 12
Imports/Currency: information is available on past and current rates of exchange used for commercial imports into Canada.

RCCE 13
Imports/Importer, Exports/Exporter Numbers and Maintenance of Records: requests for the issuance of importer numbers and verification of existing numbers should be directed to regional Customs offices or to the Systems Operations Division at Customs headquarters. Importers and exporters in Canada must maintain comprehensive records.

RCCE 14
Prohibited Goods: goods prohibited from entry into Canada include illicit drugs, white phosphorous matches, certain weapons, counterfeit coins, metallic trading checks, goods manufactured by prison labour, and books, drawings, paintings, photographs or representations of any kind that are deemed to be treasonable, seditious, obscene or hate propaganda. A list of prohibited goods is available from the Department.

RCCE 15
Imports/Security Deposits: the Department accepts inquiries concerning security deposits for the payment of duty by uncertified cheque; the release of imported goods prior to the payment of duties and taxes; and the temporary entry of imported goods into Canada.

RCCE 16
Imports/Value for Duty and Surtax: the Department provides information on the value for duty of imported goods and enforces surtax on imports into Canada.

RCCE 17
Excise Duties: the Department administers the provisions of the Excise Act, which provides for the rate of excise duty applicable to domestically manufactured goods, such as spirits, beer and tobacco products. The Excise Tax Act also provides for the imposition and collection of a number of excise taxes on specific goods such as gasoline, jewellery and automobile air conditioners as well as on air transportation.

RCCE 18
Softwood Lumber Duties: the Department administers the Softwood Lumber Products Export Charge Act, which imposes a levy on certain softwood exports to the United States of America.

RCCE 19
Federal Sales Tax: federal sales tax was replaced by the Goods and Services Tax on 1 January 1991.

RCCE 20
Ship Registration: the licensing of small vessels (boats) and registration of Canadian ships come under the jurisdiction of Customs and Excise.

RCCE 21
Customs and Excise College: the College, located in Rigaud, Quebec, is the centre of the Training and Development Directorate for Revenue Canada Customs and Excise. The Institute offers technical training courses, such as basic officer training, drug enforcement and excise legislation and collection, in addition to courses in management and microcomputers. It also provides services in needs assessment, design and research. The Training and Development Directorate provides international consultation and training services.

RCCE 22
Free Trade Inquiries: customs- or tariff-related questions regarding the Canada-US Free Trade Agreement should be directed to the nearest regional Customs office or the Origin Determination Directorate in Ottawa. Inquiries: Ottawa/Hull (613) 954-6874.

RCCE 23
Federal Goods and Services Tax: the Department is responsible for assessing and collecting the Goods and Services Tax (GST), payable under the Excise Tax Act on all taxable goods and services provided in Canada or imported into Canada. In carrying out this responsibility, the Department provides information to taxpayers and rebate claimants, audits their books and records and conducts investigations into cases of suspected fraud and tax evasion.

RCCE 24
GST Rebates Program: the program provides partial or full GST rebates to charities, non-profit organizations, municipalities, universities, schools, hospitals, new home purchasers and renovators, diplomats, non-resident commercial exporters, legal aid societies and employees and partners of registrants.

Royal Canadian Mint (RCM)

Head Office
320 Sussex Drive
Ottawa, Ontario
K1A 0G8

Information: Ottawa/Hull (613) 993-3500 (administration); for Canadian collector coins call toll-free 1-800-267-1871.

Minister responsible:
Minister of Supply and Services

The Mint produces Canada's coins and strikes coinage for other countries.

RCM 1
Gold and Numismatic Coins: the Mint produces Canadian numismatic coins for sale around the world. It maintains a mailing list for customers in North America and provides order forms and brochures on request. Numismatic coins are also struck for foreign countries. The Mint accepts deposits of gold to be refined.

RCM 2
Medals and Medallions: the Mint produces medals, medallions, tokens, trade dollars, plaques and badges for institutions, societies and federal government departments.

RCM 3
Bullion Coins: the Mint produces the gold, silver and platinum Maple Leaf coins which may be purchased from major banks, brokerage firms and coin dealers around the world.

RCM 4
Foreign Coinage: the Mint produces circulating and numismatic coins and blanks for foreign countries.

RCM 5
Tours: guided tours of the Royal Canadian Mints in Ottawa and in Winnipeg are available, but must be booked in advance.

Royal Canadian Mounted Police (RCMP)

Head Office
Headquarters Building
1200 Vanier Parkway
Ottawa, Ontario
K1A 0R2

Information: Ottawa/Hull (613) 993-7267; for other offices *see* Part II, Addresses or *see* the Toll-free Telephone Services section.

Minister responsible:
Solicitor General of Canada

As the federal police force, the Royal Canadian Mounted Police is responsible for the prevention and detection of offences committed against federal statutes and for the provision of investigative and protective services to federal departments and agencies.

RCMP 1
Police Services: the RCMP provides police services, under the terms of policing agreements, to the territories and all provinces except Ontario and Quebec, and, under separate municipal policing agreements, to 191 municipalities in eight provinces. Under the terms of the policing agreements, the RCMP serves as a provincial police force to enforce the Criminal Code, provincial statutes or territorial ordinances, and as a municipal police force to enforce the Criminal Code, provincial statutes and municipal by-laws. Provisions within the provincial policing agreements stipulate the population level at which a community must provide its own police service (in Saskatchewan, Nova Scotia, Alberta – 1500; New Brunswick – 2500; Manitoba, British Columbia and Prince Edward Island – 5000). Provincial legislation allows communities in excess of these population levels to either establish their own municipal police force or enter into a RCMP Municipal Policing Agreement, through an application to the Solicitor General of Canada. The costs of each agreement are shared between the province, territory or municipality, and the federal government.

RCMP 2
The Canadian Police Information Centre (CPIC) System: the CPIC System consists of a centralized computer complex (Ottawa) and a nation-wide communications network serving all accredited law enforcement and other approved agencies throughout Canada.

RCMP 3
Identification Services: the RCMP provides identification services (fingerprints, photographs, criminal records and fraudulent cheque information) to accredited police agencies. It also carries out fingerprint searches for non-criminal reasons as required for certain foreign travel and visa applications or employment applications.

RCMP 4
Firearms Registration and Index: the RCMP maintains an index of all firearms registered, lost, missing or stolen in Canada. Information regarding firearm registration and acquisition certificates is available from any RCMP office.

RCMP 5
Police Training: through the Canadian Police College, the RCMP provides instruction to all accredited Canadian police agencies in matters dealing with law enforcement, administration and training.

RCMP 6
Forensic Laboratory Services: these services are provided by the RCMP to Canadian police agencies, other government agencies and the courts.

RCMP 7
Counterfeiting: the Counterfeit section assists Canadian law enforcement agencies and solicits their assistance in the suppression of counterfeiting in Canada. It also distributes *The Counterfeit Detection Bulletin* for use by both law enforcement agencies and the general public.

RCMP 8
Missing Children's Registry: the Registry, linked to the missing persons' file at the Canadian Police Information Centre, automatically receives any additions or changes to the missing children's files. It also receives statistics on a weekly basis of all cases on the system. As Canada's clearinghouse for information about missing children, the Registry facilitates contact between Canadian police agencies, provincial and federal departments, US agencies and other foreign police departments.

RCMP 9
Drugs/Prevention and Education: RCMP initiatives are an integral part of the government's National Drug Strategy. The RCMP Drug Awareness Program promotes a balanced approach between demand reduction and supply reduction in drug enforcement. The program's objective is to sensitize the public to the drug laws and the harmful effects of drugs on individuals, families and communities. The mandate of Drug Awareness members is to develop and implement community-based drug awareness programs in a concerted effort with other police forces, provincial ministries of education, addiction commissions and other governmental and non-governmental organizations. Presentations are available to the public on demand through RCMP Division Drug Awareness co-ordinators in each province and territory.

Royal Canadian Mounted Police Public Complaints Commission (RCMPC)

Head Office
60 Queen Street, 3rd Floor
P O Box 3423, Station D
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 952-1471 or call toll-free 1-800-267-6637; for other offices *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

RCMPC 1
The RCMP Public Complaints Commission receives and examines complaints regarding the conduct of members of the RCMP in the performance of their duties. It provides the public with an opportunity to make such complaints and to have the complaints examined by an external body in an independent and impartial manner. The Commission may conduct investigations, hold public hearings, summon witnesses, administer oaths and accept such evidence as it sees fit. It makes findings and recommendations to the Commissioner of the RCMP and the Solicitor General of Canada. The Commission submits an Annual Report to the Solicitor General for tabling in both Houses of Parliament. This report sets out a summary of the Commission's activities and a list of recommendations made during the year.

Royal Canadian Mounted Police External Review Committee (RCMPR)

P O Box 1159, Station B
Ottawa, Ontario
K1P 5R2

Information: Ottawa/Hull (613) 998-2134.

Minister responsible:
Solicitor General of Canada

RCMPR 1
The Royal Canadian Mounted Police External Review Committee, which reports to Parliament annually, is a neutral third party providing an independent and impartial review of cases. The Committee provides external review of certain types of grievances and of formal disciplinary, discharge and demotion appeals referred to the Committee from the RCMP.

Revenue Canada Taxation (RCT)

Head Office
875 Heron Road
Ottawa, Ontario
K1A 0L8

Information: any district taxation office *see* Part II, Addresses, or *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of National Revenue

Revenue Canada Taxation administers the government's tax policy, which is initiated by the Department of Finance. It assesses and collects individual and corporate income taxes under the Income Tax Act of Canada. Individual income tax is collected for all provinces except Quebec, and corporate tax is collected for all provinces except Quebec, Ontario and Alberta. The Department also collects Canada Pension Plan contributions and unemployment insurance premiums.

Income Tax Collection (RCT 1 – RCT 5)

RCT 1
Income Tax Returns: Revenue Canada Taxation mails personalized Federal Income Tax Returns (T1 forms) automatically to previous filers. Either the T1 General or the T1 Special is sent, according to the information reported in the previous year's return. In addition to the personalized format, which is mailed, the T1 General and T1 Special are available in a non-personalized format from district taxation offices and post offices. Taxpayers who are eligible to receive the T1 Special return in the mail may also be getting a new return in their tax package this year. If you meet certain tax requirements, you may receive a copy of the new T1 Short or T1 65 Plus return along with your Special return and guide.
The T1 Short and T1 65 Plus are simplified returns which require no calculations. It is up to the taxpayer whether or not to use them. With these returns, the taxpayer fills out the required information and Revenue Canada will do all the calculations. The Department will calculate all the deductions and credits that the taxpayer is entitled to receive, as well as the refund or balance owing.

RCT 2
Source Deductions: most taxpayers pay their income tax through deductions from their pay cheques. Their employers remit these funds to Revenue Canada Taxation each month, either through their banks or direct to the taxation centre. The Department records all employer deductions on computer files.

RCT 3
Instalment Payments: taxpayers must pay their income tax in instalments if tax is not deducted at source from at least three-quarters of their net income, and if their

Revenue Canada Taxation *(continued)*

net federal tax payable for the current or preceding year exceeds $1000. An *Instalment Guide for Individuals*, an *Instalment Guide for Farmers* and an *Instalment Guide for Fishermen* are available from all district taxation offices.

RCT 4
Non-residents: with a few exceptions, individuals who are not resident in Canada must pay tax on certain income from Canadian sources, including interest, dividends, management fees, income from estates and trusts, rents, royalties, alimony, pensions and annuities. This tax is referred to as withholding tax, since the organization or individual making the payment to Revenue Canada Taxation is required to withhold the tax at source. The statutory rate of withholding tax is 25 percent unless otherwise stated in a provision of the Income Tax Act or one of the many tax treaties concluded with foreign countries to prevent double taxation.

RCT 5
Collection of Tax Arrears: in fairness to the majority of taxpayers who pay their taxes by the due date, the Department takes a firm approach in dealing with those who do not. It sends delinquent remitters letters to remind them of their debt and to request payment. If no response is received, it issues a demand for payment along with a written notice that describes the taxpayer's legal rights and provides information about contacting the Department to discuss the taxpayer's particular circumstances. If neither payment nor a mutually satisfactory arrangement is made as a result of this notice, collections officers will make every effort to contact the taxpayer directly, before proceeding with legal action. This prevents surprises and allows the taxpayer and the collections officer to work out an acceptable schedule for payment. When these efforts do not result in the settlement of a taxpayer's debt, taxes and other amounts owing may be collected by means of garnishment of wages, bank deposits and other income, or by means of seizure and sale of assets.

Income Tax Information and Publications (RCT 6 – RCT 10)

RCT 6
Taxation Publications: in addition to the income tax guide that accompanies each tax return, other guides designed to meet the needs of specific groups of taxpayers are available at all district taxation offices. Various publications in everyday language dealing with specific aspects of taxation, as well as technical interpretation bulletins, information circulars, and certain advance income tax rulings for accountants, lawyers and tax specialists are also available from these offices. *Taxation Statistics*, an annual in-depth analysis of tax returns, is available from the Canada Communication Group, Supply and Services Canada, Ottawa, Ontario K1A 0S9, or from associated bookstores; *see* Bookstores and Libraries section.

RCT 7
Media Information: the Department prepares resource packages for daily and community newspapers and for certain foreign-language media in areas with large ethnic populations. It also distributes public service announcements giving answers to common taxpayer questions or information on changes in tax legislation to radio and television stations during the filing period. In addition, it offers closed-captioned television programs on completing tax returns to TV stations across the country during the filing period.

RCT 8
Films: the Department has produced several films dealing with various aspects of Canada's tax system, including animated films and feature-length dramas. All are available from local National Film Board offices; *see* Part II, Addresses.

RCT 9
Employer's Kit: every district taxation office provides employer's kits for new employers. The kit explains the procedures for payroll deductions of income tax, Canada Pension Plan contributions and unemployment insurance premiums, and contains the registration form necessary to obtain an employer number.

RCT 10
Information on Charities: taxpayers with questions about registration guidelines, departmental policies, and other administrative and legislative matters relating to registered charities and Canadian amateur athletic associations can contact the Charities Division of the Department by calling Ottawa/Hull, toll-free 1-800-267-2384.

Income Tax Services (RCT 11 – RCT 17)

RCT 11
Inquiry Service: the Department answers questions from taxpayers on tax deductions, exemptions and credits; provides information on filing and the status of returns and refunds; and explains assessment notices through its telephone and counter inquiry service in all district taxation offices. From February to April, the public inquiries telephone service of all district taxation offices provides service beyond normal working hours.

RCT 12
Seasonal Tax Offices: from February to April, Seasonal Tax Assistance Centres (STACs) provide an over-the-counter general tax and filing information service to residents of communities at some distance from a district taxation office. Opening of the STACs is advertised in advance through the local media.

RCT 13
Assistance to People with Visual and Hearing Impairments: all district taxation offices provide audiotape versions of the general tax guide for taxpayers with visual impairments. Taxpayers with hearing impairments may obtain tax information and assistance by using a Telephone Device for the Deaf and calling toll-free 1-800-665-0354.

RCT 14
Volunteer Program: this program is designed to help taxpayers who cannot complete their own returns because of age, infirmity, language or other reasons. District taxation office staff offer special training sessions to teach representatives of community organizations and other interested individuals how to complete basic tax returns. These volunteers then assist other taxpayers free of charge.

RCT 15
Native Peoples Outreach Program: this program trains volunteers from Indian and Metis communities to help members of their band to complete their tax returns.

RCT 16
Teaching Taxes Program: this program provides learning materials for students of economics, mathematics, business, social studies, consumer education – any subject related to taxation.

RCT 17
Advance Income Tax Rulings: on request, the Department will provide taxpayers with a binding ruling advising them how it will interpret specific provisions of the tax law that apply to transactions they are contemplating. There is a fee for this service; requests should be sent to the Rulings Directorate, Revenue Canada Taxation, 875 Heron Road, Ottawa, Ontario K1A 0L8.

Income Tax Audits and Appeals (RCT 18 – RCT 20)

RCT 18
Audits: to ensure compliance with tax laws, the Department carries out random audits of individual and corporate returns filed and investigates suspected tax evaders.

RCT 19
Voluntary Disclosure: any person who has failed to file a return required under any section of the legislation administered by the Department, or who has filed incorrect returns and subsequently makes a voluntary disclosure pertaining to those returns that is substantially complete, will be permitted to settle any liability of tax with statutory interest and late-filing penalties. The Department will not prosecute such persons or impose civil penalties for gross negligence or willful evasion. The identity of anyone making a voluntary disclosure is held in confidence, as are all matters between the Department and persons filing returns.

RCT 20
Objections and Appeals: taxpayers who receive a notice of assessment or reassessment that they disagree with should contact the nearest district taxation office for an explanation. If a difference of opinion persists after discussions with the district office, taxpayers may request an independent second opinion by filing a notice of objection. If they are still dissatisfied, they may have the right to appeal to the Tax Court of Canada; the Federal Court of Canada, Trial Division; the Federal Court of Appeal; and, in some cases, the Supreme Court of Canada.

Canada Pension Plan and Unemployment Insurance (RCT 21 – RCT 22)

RCT 21
Canada Pension Plan: the Department determines eligibility of contributors to the Canada Pension Plan and collects contributions from employers and self-employed persons. Health and Welfare Canada administers benefits.

RCT 22
Unemployment Insurance: the Department determines eligibility of contributors for unemployment insurance and collects premiums from both employers and employees. Employment and Immigration Canada makes benefit payments.

RCT 23
Automated Services: the Department has an automated telephone inquiry service called T.I.P.S. (for Tax Information Phone Service). The service currently provides easy access to information in four areas: the status of a taxpayer's income tax refund (T.I.P.S. Telerefund), general information (T.I.P.S. Info-Tax), information on whether a taxpayer will receive an advance payment (T.I.P.S. Advanced Child Tax Credit) and GST credit information (T.I.P.S. Goods and Services Tax Credit). A new service, RRSP, will be available in 1992. It gives callers up-to-date information on their RRSP contribution limit.
The Automated Collection System (ACS) ran as a pilot project in 1988 in the Kitchener district office. Results show that the ACS improves work flow for collections staff by identifying accounts that may present collection problems, allowing follow-up action and providing instant access to the history of the account. Because of its success, the system was introduced in six additional district offices and has since been implemented nationally.
The Public Enquiries Information Bank (PEIB) is a text retrieval system. Staff can access resource material such as interpretation bulletins, information circulars and other departmental information through the same terminal that they use to access individual taxpayer records. The system is updated regularly. Begun as a pilot project in the Ottawa district office in 1986, PEIB is now available to the Enquiries Section in all district offices across Canada. Counter and Correspondence sections in the Taxation Centres will be implemented next.
Online Taxpayer Correspondence System provides personalized contact with taxpayers regarding any errors found at the initial processing stage. Clear and precise letters, in the taxpayer's official language of choice, inform the taxpayer of the problem and ask for correct information. The new system allows staff to create customized correspondence rapidly.

Revenue Canada Taxation *(continued)*

Electronic filing is an automated system which allows professional tax preparers to transmit T1 return data over telecommunication lines to Revenue Canada, Taxation computers. This reduces paper burden and allows for speedier processing of returns.
The Online Reassessment Program (Online RAP) is a computer system that allows assessors to process taxpayer reassessment requests using a computer terminal and results in faster service.
The Appeals Information and Reporting System (AIRS) is a fully automated national information network which gives direct access to and control of notices of objection. The system was extended in 1989 to accommodate the inventory of appeals before the courts.
The Electronic Letter Creation System (ELCS) was implemented in selected offices of the Taxpayer Requested Adjustments, Post Assessing and General Enquiries Sections in the district offices in 1991. Expansion of ELCS continues.

Statistics Canada (SC)

Head Office
R.H. Coats Building
Tunney's Pasture
Ottawa, Ontario
K1A 0T6

Information: Ottawa/Hull (613) 951-8116; for regional offices *see* Part II, Addresses; for statistical information and consultative services *see* the Toll-free Telephone Services section.

Minister responsible:
Minister of Industry, Science and Technology

As Canada's national statistical Agency, Statistics Canada collects, analyses and publishes statistical information on virtually every aspect of Canada and its population, but more specifically on social conditions and economic activities. The Agency provides advice on statistical methodology and survey design and participates in special surveys for clients. It also maintains a variety of social and economic models for use by analysts in both public and private agencies. Advisory services offer reference and consultative services which help clients get the most from the Agency's products and services.

SC 1
Information Services: Statistics Canada provides statistics in various forms. A full range of publications is available from the Publications Division. Data can also be obtained on computer tapes or from CANSIM, Statistics Canada's on-line data base. For some programs, including the Census of Population, Statistics Canada provides custom tabulations and cross-classification with related census or other variables. The Small Area Data Program provides users with data for small geographic areas, including specific postal code areas.

SC 2
Agriculture: statistics are available on key aspects of Canadian agriculture, such as land use, crop and livestock production, farm incomes and expenses, farm energy use and the socio-economic characteristics of farm operators. These statistics are collected through the Census of Agriculture, the National Farm Survey and several other specialized surveys.

SC 3
Forestry: Statistics Canada provides data on Canada's forest lands, logging and allied industries.

SC 4
Mining: Statistics Canada maintains data on the number of mines in Canada and on finances and production.

SC 5
Energy: statistics are available on household and industrial consumption, shipments, price levels and the supply and demand for all types of fuels in Canada.

SC 6
Science and Technology: Statistics Canada maintains information on research and development by federal and provincial governments, industry and non-profit organizations. It also maintains statistics on other indicators of science and technology activities, including patents, the work of scientists and engineers, and international flows of technology.

SC 7
Population: every five years Statistics Canada conducts a census of all Canadians which provides basic demographic data on geographic population distributions, family characteristics, language, education, ethnicity, income, industries, occupations and dwellings. Population estimates are updated two or three times a year for the country and the constituent provinces and territories. Annual population estimates by age, sex and marital status, and total population by age and sex for census divisions and census metropolitan areas are available. The Agency also provides statistics on interprovincial migration and migration within provinces.

SC 8
Geographical and Mapping Services: Statistics Canada conducts research projects to assist users by defining geographical areas that will be compatible with their needs. Maps depicting the boundaries of the various statistical and standard geographical areas are available. Machine-readable cartographic boundary files are also available to help users produce their own maps.

SC 9
Searches/Pensions and Citizenship: searches are carried out on behalf of persons needing documentation of proof of age, place of birth or length of residence in Canada for pension and citizenship purposes.

SC 10
Vital Statistics: Statistics Canada records births, marriages, divorces, deaths and causes of death.

SC 11
Governments: nationally and internationally comparable statistics on the revenue, expenditures, assets, liabilities and employment of federal, provincial and local governments are available. Data on an individual government's involvement in the business sector may also be obtained.

SC 12
Justice: statistics are available on law enforcement, criminal and civil courts, juveniles, legal aid and correctional services. The Canadian Centre for Justice Statistics co-ordinates the compilation of information and statistics on the Canadian judicial system.

SC 13
Education: statistics are available on enrolment, graduates, teaching staff and finances for all levels of education in Canada; on minority and second-language enrolment for elementary and secondary levels; and on university tuition.

SC 14
Communications: statistics are available on the finances and operations of radio and television broadcasting stations, cable television services and telecommunications carriers, including telephone companies.

SC 15
Health: the Canadian Centre for Health Information maintains statistics on beds, services, staff and finances of hospitals, mental institutions, nursing homes and homes for the aged; on the characteristics of in-patients in hospitals and mental institutions; and on registered nurses, therapeutic abortions and disabled persons. It also has detailed information on cancer, tuberculosis and kidney disease in Canada. Statistics Canada houses the Nosology Reference Centre which classifies data on diagnoses, accidents and medical procedures.

SC 16
Social Security: statistics are available on Canadian social programs such as the Canada Pension Plan, the Quebec Pension Plan, Unemployment Insurance, family allowances, the child tax credit, Old Age Security, Guaranteed Income Supplement, Spouse's Allowance, social allowances and services, war veterans programs, workers' compensation, criminal injuries compensation and legal aid.

SC 17
Pensions: statistics are available on the income, expenditures and assets of all trusted pension plans, and on the terms, conditions and coverage of all employer-sponsored plans.

SC 18
Culture and Recreation: statistics are available on book publishing and distribution, newspapers and periodicals, the media, films, the performing arts, heritage institutions, Canada's artists, the recording industry, government expenditures on culture and the use of leisure time by Canadians. Statistics are also maintained on participation in recreation and sports activities, as well as on production and sales of recreational equipment.

SC 19
Travel and Tourism: statistics are kept concerning travel by Canadians in Canada and other countries, travel by visitors to Canada, travel to work, tourist accommodation, the travel price index and other tourism indicators.

SC 20
Trade: the International Trade Division provides statistics on the type, quantity and value of exports and imports by country of destination or origin and by commodity. Domestic trade statistics are available on retail sales of chain and independent stores by type of business, as well as on the sales and inventories of wholesale merchants and the consumer services trade.

SC 21
Balance of Payments: statistics are available on current and capital account transactions between Canada and other countries and on year-end claims and liabilities of non-residents.

SC 22
Leading Indicators: Statistics Canada maintains statistics on a group of economic indicators, such as automobile sales and the average work week in manufacturing. These indicators often lead cyclical movements in the economy and illuminate future economic events. Statistics Canada's composite leading index summarizes these in a single monthly indicator.

SC 23
Domestic Production: Statistics Canada publishes quarterly and annual estimates of the total value of production and consumption of goods and services at market prices and in inflation-adjusted dollars. Statistics are available on monthly domestic production generated within Canadian borders for all industries, on commodities produced and used by domestic industries and on expenditure on gross domestic product. Indexes of output per person, output per person-hour and unit labour cost are also available.

SC 24
Prices: Statistics Canada maintains information on various price changes in the economy, including construction, farming and manufacturing, and consumer prices. The Consumer Price Index (CPI) monitors retail prices for consumer goods and services by regularly recording the prices of a typical basket of purchased items. These statistics are made available each month.

SC 25
Consumer Income and Expenditure: Statistics Canada maintains measures of income, expenditures, housing and other indicators of the economic status of Canadians.

Statistics Canada *(continued)*

SC 26
Employment: statistics are maintained on all important aspects of the Canadian labour market, including levels and duration of periods of employment and unemployment; employment, hours and earnings in businesses, institutions and governments; employment by industry and occupation; the labour market; and place of work in major urban areas. Much of this information is supplied by the monthly Labour Force Survey, which surveys employment patterns among Canadians aged 15 years and older and the Survey of Employment, Payrolls and Hours which surveys businesses.

SC 27
Labour Unions: statistics are available describing the activities of labour unions in Canada and their associations with international unions, as reported under the Corporations and Labour Unions Returns Act (CALURA).

SC 28
Foreign Ownership and Control: statistics on the level of foreign ownership and control of Canadian corporations and on intercorporate ownership are available.

SC 29
Business: a wide range of data is available on business in Canada, including finances, production, sales, inventories, employment, salaries, wages, industries and commodities. Statistics specific to the manufacturing industries are available. These describe inventories, shipments, orders, capacity and materials used for all types of manufacturing.

SC 30
Financial Statistics: Statistics Canada provides financial data and performance ratios for industrial corporations, financial institutions and certain unincorporated and government enterprises, as well as statistics on the borrowing and lending activities of the various sectors of the Canadian economy. Statistics are also available on capital and repair expenditures for construction, machinery and equipment in Canada and in each province, and for selected manufacturing industry groups in metropolitan areas.

SC 31
Housing and Construction: statistics are kept on building permits, housing starts and completions, the construction industry, private and public investment in Canada and the stocks and industrial use of fixed assets. Statistics are also available on housing types, rooms per dwelling, values, rents, fuels, period of construction, household facilities, shelter expenditures and building permits.

SC 32
Transport: Statistics Canada provides data on the operations of air, rail, motor and water carriers, including passengers and cargoes carried, finances and traffic. It also has data on pipeline transport. Statistics on motor vehicle registration by provincial and territorial governments and motor fuel sales are also available.

SC 33
CANSIM: the Canadian Socio-economic Information Management System is a statistical data bank accessible to the public through computer terminals and on computer tapes. It contains more than 400 000 time-series data, a bank of socio-economic data, and all data from the 1976, 1981 and 1986 censuses of population. A folder for potential users describing this service is available on request. Telichart provides colour graphics of key economic series from CANSIM on personal computer or Telidon terminals. It is particularly useful to businesses and research organizations.

SC 34
Environmental Statistics: Statistics Canada assesses and tracks the state of Canada's environment. A new Geographic Information System (GIS) has now brought together data on agriculture, manufacturing and other activities that affect the environment. The Agency has also developed methods for estimating vehicle emissions and soil erosion losses.

Science Council of Canada (SCC)

Berger Building, 17th Floor
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Information: Ottawa/Hull (613) 996-1729

Minister responsible:
Minister for Science

SCC 1
The Science Council's primary functions are to analyse science and technology policy issues, recommend policy directions to government, alert Canadians to the impact of science and technology on their lives, and stimulate discussion of science and technology policy among governments, industry and academic institutions. The Council operates at arm's length from government, designing its own programs of research and publishing its findings at its own discretion.

Solicitor General Canada (SGC)

Ministry Secretariat
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P8

Information: Ottawa/Hull (613) 991-3283.

Minister responsible:
Solicitor General of Canada

The Ministry of the Solicitor General comprises a Secretariat, Correctional Service Canada, the Royal Canadian Mounted Police, the National Parole Board and the Canadian Security Intelligence Service. The Ministry brings together the major operational elements of the federal government concerned with policing, corrections, parole and national security.

SGC 1
Ministry Library and Reference Centre: the Centre provides library and reference services to the Ministry of the Solicitor General and limited services to other government departments and criminal justice agencies. It also handles unpublished documents originating within the Ministry Secretariat, Correctional Service Canada and the National Parole Board.
Inquiries: Ottawa/Hull (613) 991-2787.

SGC 2
Publication Program: this program provides information on Ministry policies and programs to the general public. Publications are available on request from the Communications Group.
Inquiries: Ottawa/Hull (613) 990-2744.

SGC 3
Canadian Security Intelligence Service (CSIS): CSIS was established in July 1984 to maintain internal security in Canada. Part of its work is to collect and analyse information on any activity that may constitute a threat to the internal security of Canada. It also provides security assessments to federal government departments and agencies (except the RCMP and the Department of National Defence).
Inquiries: Ottawa/Hull (613) 993-9620.

SGC 4
Office of the Inspector General: the Office is responsible for the independent review of Canadian Security Intelligence Service operations. It reports to the Solicitor General on CSIS' adherence to policy and its use of powers. Under the direction of the Security Intelligence Review Committee, the Office of the Inspector General may also review specific CSIS activities and report on them to the Committee.
Inquiries: Ottawa/Hull (613) 990-3270.

Security Intelligence Review Committee (SIRC)

Head Office
365 Laurier Avenue West, 14th Floor
(P O Box 2430, Station D)
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 990-8441.

The Security Intelligence Review Committee reports to Parliament through the Solicitor General of Canada.

SIRC 1
The independent, external review of the Canadian Security Intelligence Service (CSIS) and the investigation of complaints about CSIS activities fall under the authority of the Security Intelligence Review Committee by the Canadian Security Intelligence Service Act. The Review Committee also investigates complaints from individuals who have had their employment prospects affected by the denial of a security clearance, and matters referred to it by the Human Rights Commission. Reports made to the Committee by the Secretary of State, the Minister of Immigration or the Solicitor General of Canada respecting national security or an individual's involvement in organized crime are also examined by this body.

St Lawrence Seaway Authority, The (SLSA)

Head Office.
Constitution Square
360 Albert Street, 14th Floor
Ottawa, Ontario
K1R 7X7

Information: Ottawa/Hull (613) 598-4614; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

The St Lawrence Seaway Authority (SLSA) was incorporated to construct, operate and maintain, either on its own in Canada or in conjunction with works undertaken by an appropriate authority in the United States, a deep waterway between the Port of Montreal and Lake Erie and bridges connecting Canada with the United States; to acquire shares or property of any bridge company; and to operate and manage bridges. The SLSA provides information concerning the history, facilities and operation of the St Lawrence Seaway.

SLSA 1
Navigation/St Lawrence Seaway: the St Lawrence Seaway Authority provides navigational services through locks and canals on the St Lawrence River between the Port of Montreal and Lake Ontario, and through the Welland Canal.

SLSA 2
Seaway Regulations: the St Lawrence Seaway Authority is responsible, in conjunction with the Saint Lawrence Seaway Development Corporation of the United States, for the establishment and enforcement of joint Canada – US regulations concerning the transit of vessels on the St Lawrence Seaway and for transit of pleasure craft through its locks and canals.

St Lawrence Seaway Authority, The *(continued)*

SLSA 3
The Seaway International Bridge Corporation, Ltd: a subsidiary of the St Lawrence Seaway Authority, this Corporation operates and maintains an international toll bridge between Cornwall (Ont) and Rooseveltown (NY).

SLSA 4
The Jacques Cartier and Champlain Bridges Incorporated: a subsidiary of the St Lawrence Seaway Authority, this Corporation operates and maintains the Jacques Cartier Bridge, the Champlain Bridge and a portion of the Bonaventure Autoroute. The bridges connect the Island of Montreal to the South Shore.

Secretary of State, Department of the (SS)

Head Office
Jules Léger Building
25 Eddy Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0M5)

Information: Ottawa/Hull (819) 997-0055; for other offices *see* Part II, Addresses, or *see* the Toll-free Telephone Services section.

Minister responsible:
Secretary of State

Secretary of State activities seek to foster a sense of belonging to Canada; to assist Canadians to understand and celebrate their identity; and to help Canadians take advantage of opportunities to enjoy our country's educational, social, economic, political and cultural resources. The Department does this by providing support for postsecondary education, assisting individuals, groups and private institutions in appropriate projects and encouraging communication and education in both official languages.

Ceremonial and Protocol Directorate (SS 1)

SS 1
Protocol/Rules and Advice: the Ceremonial and Protocol Directorate organizes state ceremonies, visits by members of the Royal Family and national events; establishes rules; and provides advice on matters of precedence and protocol for affairs of state. It administers statutes and regulations for the protection of national symbols, the exercise of prerogatives of members of the Royal Family and the use of Parliament Hill for public events. A gift bank for federal government departments is provided by this Directorate. It also provides support to the lieutenant governors of the provinces in the performance of their duties.

Disabled Persons (SS 2 – SS 3)

SS 2
Status of Disabled Persons Secretariat: the Secretariat supports the Minister Responsible for the Status of Disabled Persons (the Secretary of State) in the role of advocate on issues of concern to Canadians with disabilities. Through research, consultation, and co-ordination and promotion activities the Secretariat assists in the development of programs, policies and legislative initiatives which enhance the quality of life of disabled Canadians. In 1991, the Secretariat played a key role in the development of a five-year, $158 million National Strategy for the Integration of Persons with Disabilities. Led by the Department of the Secretary of State, ten federal departments and agencies have now embarked on activities that will create new levels of access, economic integration and effective participation for persons with disabilities. The Secretariat will also continue its efforts to promote a better understanding of the rights and interests of persons with disabilities through ventures with different levels of government, business, labour, the voluntary sector and international bodies.

SS 3
Disabled Persons Participation Program: this program provides financial assistance, advice and information to voluntary organizations of persons with disabilities. The funding aims to allow persons with disabilities to represent their rights and responsibilities as Canadian citizens, to support community initiatives for overcoming attitudinal, institutional and informational barriers and to support innovative approaches by persons with disabilities to participation in Canadian social and economic life. In addition, the Disabled Persons Participation Program, in co-operation with persons with disabilities, will support and develop partnership ventures with a number of sectors of society that do not traditionally address disability issues but have an important responsibility to promote change. This is to be carried out under the National Strategy for the Integration of Persons with Disabilities.

Native Citizens (SS 4 – SS 8)

SS 4
Aboriginal Representative Organizations Program: this program provides financial assistance to provincial, territorial and national native associations to help their members make their concerns known and to promote their participation in addressing these concerns. In doing so, it assists aboriginal people to effectively influence and interface with all levels of government and to develop strong, skilled aboriginal leadership at the provincial and national levels.
Inquiries: Native Citizens' Directorate (819) 994-3835.

SS 5
Native Social and Cultural Development Program: this program is concerned with the social and cultural needs of native peoples and promotes the preservation and development of native cultures and languages in the context of Canadian society. The current focus of the

program is to encourage the preservation and use of aboriginal languages.
Inquiries: Native Citizens' Directorate (819) 994-3835.

SS 6
Aboriginal Women's Program: designed to support and encourage projects and activities for the participation of native women in contemporary society, this program develops leadership capabilities and individual and collective skills and talents. In doing so, it encourages aboriginal women to play a central role in their communities and to participate effectively in Canadian society. It helps maintain cultural distinctiveness and identity.
Inquiries: Native Citizens' Directorate (819) 994-3835.

SS 7
Northern Native Broadcast Access Program: funding is available to aboriginal broadcasters to operate and maintain studio facilities and to produce and broadcast radio and television programs for aboriginal audiences. This programming provides aboriginal communities in northern Canada with radio and television services that meet their cultural, linguistic and informational needs. Most broadcasts are in the aboriginal language indigenous to a region.
Inquiries: Native Citizens' Directorate (819) 994-3835.

SS 8
Aboriginal Friendship Centre Program: program and limited project funding is provided to aboriginal friendship centres located in urban areas across Canada. This funding enables centres to operate drop-in facilities which provide programs and services to local aboriginal communities. It encourages economic independence and autonomy of friendship centres and assists aboriginal persons with disabilities to participate in friendship centre activities.
Inquiries: Native Citizens' Directorate (819) 994-3835.

Canadian Identity (SS 9 – SS 12)

SS 9
Open House Canada Program: this program provides financial assistance to non-profit organizations that sponsor youth-group exchanges and national fora on behalf of the program. The funds allocated are to be used exclusively to cover the transportation costs of the participants.

SS 10
Canadian Exhibit Program: this program is designed to increase awareness of national achievements and contribute to a feeling of national pride and belonging. The Department participates annually at major fairs in Toronto, Quebec City and Vancouver and visits 25 regional fairs across Canada. In addition a travelling mobile exhibit, housed in three tractor trailers, visits as many as 45 remote communities each year.
All exhibits are highly interactive and informative and are designed to motivate young Canadians.

SS 11
Canada Day: the Canada Day Program promotes pride in Canada and participation in the celebration of the nation and Canadian citizenship. Twelve provincial/territorial committees and a national secretariat in Ottawa provide leadership to local organizing committees. Assistance includes limited "seed money" grants.

SS 12
Symbols Promotion: one of the responsibilities of the Department is to advance an awareness and appreciation of Canada, its institutions and many colourful symbols. While the program is designed for the entire population, it focuses on school children. Publications, produced under the Symbols Promotion Division, are designed to spark popular interest in areas that are uniquely Canadian. In its work, Symbols Promotion creates a link between the issues of national pride, civic involvement and citizenship appreciation.

Education (SS 13 – SS 14)

SS 13
Canadian Studies and Special Projects Directorate: five funding programs designed to support the development of a variety of Canadian studies learning materials are administered by the Directorate. This material, designed for use at any educational level and by the general public, focuses on areas considered to be underdeveloped or neglected in the field of Canadian studies. The Directorate provides support for up to 50 percent of the development costs for print, and the development and production costs for film, audio-visual, and computer-based or -assisted Canadian studies learning materials. Support is also provided for the use of these materials in open learning and distance education programs. It also encourages greater private sector (Canadian foundations and corporations) support for Canadian studies projects through the provision of matching-dollar funding.

SS 14
Student Assistance/Postsecondary Education: the Canada Student Loans Program guarantees loans to students whose resources are insufficient to pay for full- or part-time studies at the postsecondary level. Applications for loans are assessed by provincial governments according to criteria agreed upon by both orders of government. The loans are negotiated by students at banks or other financial institutions. The federal government pays interest on the loans while borrowers are enrolled in full-time studies and for six months afterwards. There is no interest subsidy on loans to part-time students. Under the Interest Relief Program an additional interest-free period of up to 18 months may be granted to individuals who are unemployed or incapable of working because of a temporary disability or illness.

The Department of the Secretary of State
(continued)

Official Language Programs (SS 15 – SS 19)

SS 15
Promotion of Official Languages: this program supports the development of official-languages minority communities – francophones outside Quebec and anglophones in Quebec – and promotes linguistic duality in co-operation with provincial and territorial governments and non-governmental organizations. As well, the program facilitates, together with other departments and organizations, the co-ordination of federal government initiatives in the area of official languages. Consultation and co-operation are vital in this regard.
The Promotion of Official Languages Program has six components which provide for financial assistance. These include: support for official-language community organizations and institutions, assistance for the establishment of community radio stations, intergovernmental co-operation, support for the administration of justice in the two official languages, support for dialogue and understanding between official-language communities, and collaboration with the voluntary sector.

SS 16
Official Language Fellowships and Awards: the Department offers language fellowships through provincial and territorial departments of education. Postsecondary students pursuing studies in their second official language and students belonging to the minority official language community in a province or territory who wish to study in their mother tongue are eligible. Certain provinces also offer a travel allowance to students belonging to the official language minority community.
The Queen Elizabeth Silver Jubilee Endowment Fund Awards Program: provides awards to university students who have completed their first year of university and intend to pursue their undergraduate studies in their second official language. The fund is administered on behalf of the Department by the Association of Universities and Colleges of Canada.

SS 17
Official Languages/Funding for Teachers: through provincial and territorial departments of education, the Department provides funding for second official-language and minority official-language teachers or education students to improve their teaching and linguistic skills.
The Official Language Monitor Program enables students enrolled full time in a postsecondary educational institution, usually outside their province or territory of residence, to work part time as official language monitors. In semi-urban or rural areas, a number of monitors work full time, assisting English second-language teachers and French second- and first-language teachers at all levels of the educational system.

SS 18
Summer Language Bursary Program: each summer, departmental funds enable postsecondary students to take a six-week immersion course in their second official language at accredited institutions either in their province of residence or in another province. Bursaries are also granted to francophone students outside Quebec, who wish to improve their skills in their own language.

SS 19
Language Acquisition Development (LAD) Program: the Department makes contributions to voluntary organizations, professional associations and educational institutions for the collection and dissemination of information on official languages in education and for the development and improvement of methods and techniques for teaching official languages.

Translation and Terminology (SS 20 – SS 21)

SS 20
Translation and Interpretation: the Translation Bureau of the Secretary of State provides Parliament and the Government of Canada with translation and interpretation services in French and English. It also provides services, as required, in any modern language in current use, to help the federal government with international communications and correspondence with Canada's ethnocultural groups and private citizens. In addition, the Bureau provides sign language interpretation to help public servants communicate with Canadians with impaired hearing.

SS 21
Terminology and Linguistic Services Directorate (TLSD): this Directorate is responsible for ensuring that Canada's two main linguistic communities are equipped with the tools required for maintaining effective communication in every field of endeavour. To fulfil its mandate, the TLSD manages TERMIUM, the Canadian government's linguistic data bank, which is available to all federal departments and agencies, provincial governments, educational institutions, international organizations, translation services and major Canadian companies. TERMIUM is easy to consult and requires no computer knowledge. It is accessible on-line or on a CD-ROM.
The TLSD also produces a large number of terminology and language publications and offers a phone-in service to Canadians requesting information on proper names as well as terminological and linguistic problems. The TLSD provides training to translators and other communicators within and outside the federal government and evaluates the language quality of translations and other documents. In addition, the TLSD plays an active role in the language industry and works on research projects with Canadian and foreign organizations.

Women's Program (SS 22)

SS 22
Resources for Women's Groups: this program assists voluntary organizations that work to improve the economic, social and legal situation of women, whether in the home, the workplace or the community. The objectives are to increase public understanding in order to encourage action on women's equality issues; to promote the organizational development of women's groups in order to increase their effectiveness in working towards equality for women; and to promote actions by institutions to incorporate women's equality issues into their decision-making structures, policies and programs.
Financial assistance is available to women's and other voluntary groups to carry out activities within the areas of economic equality, social justice, and access and participation.
Family violence is a priority within the social justice funding area. Funding is provided for pilot projects, research activities and enhanced information services aimed both at preventing violence against women and at encouraging institutional change.

Supply and Services Canada (SSC)

Head Office
Place du Portage
Phase III
11 Laurier Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0S5)

Information: Ottawa/Hull (819) 997-6363; Crown Assets Distribution Centres, Ottawa/Hull (819) 994-0074; for other Crown Assets Distribution Centres, regional offices and other offices *see* Part II, Addresses; for bookstores where Government of Canada publications are available *see* Part II; for superannuation and public service insurance plans call toll-free 1-800-561-7930; for the Canadian General Standards Board *see* SSC 15 below.

Minister responsible:
Minister of Supply and Services

Supply and Services Canada is the chief purchasing agent and central accountant for the Government of Canada. Its functions include procurement, supply, printing and publishing. Other responsibilities are in accounting, payment, audit and management advisory services.

Supply Program (SSC 1 – SSC 16)

SSC 1
Provision of Goods and Services: Supply and Services Canada acquires goods and services for federal departments and agencies. The *Suppliers' Guide* includes an application for source listing and a list of major goods and services purchased by Supply and Services Canada on behalf of departments and agencies of the Canadian government. Information on the purchase of policy manuals covering the supply program can be obtained from the Canada Communication Group, Publishing.

SSC 2
Federal Procurement/Method of Acquisition: to fill federal government requirements, Supply and Services Canada solicits bids from firms listed on its headquarters or regional source lists. Under the Automated Vender Rotation System, suppliers are chosen on a rotating basis for invitations to bid. A series of initiatives under the program Access Small Business have been introduced to streamline these procurement procedures. The program is designed to promote the participation of small business in government procurement and to assist the business community in understanding the federal procurement process.

SSC 3
Government Business Opportunities: this is the Canadian government publication which announces daily upcoming procurements. It is the only written source of information on thousands of federal procurement opportunities affected by the Canada – US Free Trade Agreement (FTA), the General Agreement on Tariffs and Trade (GATT) and open bidding notices. The publication includes the resulting GATT/FTA contracts award notices, the general contracts awarded by the Department through open bidding and those based on the suppliers' lists, information pertaining to international government procurement opportunities and international projects under study, as well as US government procurement opportunities open to Canadian suppliers extracted from the US publication *Commerce Business Daily*. As well, *Government Business Opportunities* includes miscellaneous announcements of national and international interest to the supplier community and articles which can broaden their knowledge of national and international markets. A list of addresses for bidders to send bids to and of customers' addresses is also provided. The publication appears every day and is available on an annual subscription basis through the Canada Communication Group, Publishing.
Inquiries: Ottawa/Hull (819) 997-2560.

SSC 4
Exposition Services: the Professional Services Division of the Canada Communication Group provides a full range of exhibit products and services, from the creation of portable displays for domestic exhibit programs or international trade fairs to managing Canada's presence at a world's fair. The Professional Services Division offers full-service support to satisfy clients' exhibition requirements including thematic

Supply and Services Canada *(continued)*

research and co-ordination, conceptual design and detailed working drawings, management and co-ordination of fabrication contracts, purchasing and shipping, and on-site supervision of the installation and dismantling of exhibits in Canada and around the world. Clients receive a total package of professional consultation and quality control.

SSC 5
Communications/Contract Management: the Professional Services Division of the Canada Communication Group provides contract management for advertising services, public relations, expositions, public opinion research and related communications services.

SSC 6
Professional Communications Planning and Implementation Services: the Canada Communication Group, Professional Services, offers full communications support, from communications planning through to evaluation. The response to each project is custom tailored, combining internal and external resources with the experience and knowledge necessary to manage any type of communications project effectively.

SSC 7
Film and Video Services: within the Canada Communication Group, the Professional Services Division offers procurement and project management assistance for film, video and audio-visual related services as well as for imaging, photo and signage services. These services include the delivery of high-quality audio-visual products and arrangement of contracts and production agreements with the private sector for motion picture films, videotapes, videodiscs, sound-slide shows, film strips, multi-media packages and their subsequent distribution. The Division also offers practical field research to assist clients with special photographic needs such as imaging, image retrieval and a photo assignment resource group available on short notice for photographic requirements anywhere in Canada. A complete signage design service, according to Federal Identity Program guidelines, as well as the fabrication and installation of these signs is also available.

SSC 8
Warehousing and Distribution: warehousing and distribution services are provided for free publications, in print or electronic form, as well as for various promotional products. Services include inventory management, mailing list management, electronic data support, order processing, customer service, order fulfilment, mass distribution, warehousing and "pick and pack" distribution.

SSC 9
Publishing Services: through the Canada Communication Group, Publishing Division, the Department develops, publishes, markets and distributes the publications of federal departments and agencies, both in Canada and abroad. These publications may be viewed at depository libraries in Canada and are also sold through bookstores associated with the Canada Communication Group, Publishing.

SSC 10
Depository Libraries: the Depository Services Program enables designated libraries across Canada to obtain Government of Canada publications free of charge. Full depository libraries automatically receive one free copy of all publications appearing in the *Weekly Checklist of Canadian Government Publications* (a listing of parliamentary and departmental publications that have been released during the week by the Canada Communication Group, Publishing). Selective depository libraries are entitled to receive, upon request, one free copy of any title listed in that publication.

SSC 11
Printing Services: Canada Communication Group, Printing Services, is responsible for supplying Parliament as well as federal government departments and agencies with a wide range of printing and graphic arts services. These are supplied through Printing Services' facilities in the National Capital Region, as well as through its regional facilities and commercial suppliers.

SSC 12
Canada Gazette: the *Canada Gazette* is published in English and French in three parts and is sold individually and by subscription. Part I, published every Saturday, contains notices of a general character, proclamations, orders-in-council and various other classes of statutory notices that federal statute or regulation requires to be published in the *Canada Gazette* (other than items identified for Parts II and III). Part II, published every second Wednesday, contains statutory regulations and other classes of statutory instruments and documents. Part III contains the public acts of Parliament and their enactment proclamations; it is published at irregular intervals as soon as possible after royal assent.

SSC 13
ISBN/Federal Publications: Canada Communication Group, Publishing, assigns international standard book numbers (ISBN) to all books published by the federal government.

SSC 14
Science Culture Canada: this program promotes a more science-oriented culture in Canada. The program aims to increase public awareness of and interest in scientific achievements, improve communications between scientists and users of technology and develop greater interest in science and technology among young people. Three different categories are available: general core funding, youth core funding and project funding. Eligible organizations include both non-profit and profit-oriented institutions, providing that the proposals are not intended to promote self-interest.

SSC 15
Marketing Assistance Program: the Client Relations and Supplier Marketing Assistance Group conducts a number of activities that assist Canadian suppliers to

the Office Automation, Services and Information Systems (OASIS) Directorate in their marketing efforts aimed at the federal government. These activities include forecasts and an inventory of installations in major departments for potential government EDP-related procurement, the provision of lists of contacts in the federal government, and individual and group consultations on the procurement process as well as the Directorate's marketing assistance initiatives. To keep federal departments and agencies informed on new technologies and increase business opportunities for suppliers, the Client Relations and Supplier Marketing Assistance Group also participates in trade shows, organizes product presentations and gives information sessions on doing business with the federal government.
OASIS also operates and maintains a Display Centre for office ergonomic furniture and EDP hardware and software. The objective of the Centre is to offer federal and Crown corporation employees an opportunity to view, use and evaluate office automation equipment and software and to enable suppliers to display their latest products. Client Relations and Supplier Marketing Assistance Group.
Inquiries: Ottawa/Hull (819) 95OASIS (956-2747).

SSC 16
Crown Assets Distribution Centres: these Centres offer federal government surplus equipment and material for sale to the general public, private industry, and other governments and agencies in Canada and abroad.

Canadian General Standards Board (SSC 17)

SSC 17
The Canadian General Standards Board (CGSB): CGSB is accredited by the Standards Council of Canada as a national standards-writing organization as well as a national certification organization. The Board regularly develops new standards, revises existing ones and manages listing programs that assess conformance to standards of products, services and quality management systems. The standards and listing programs are used by the three levels of government and the private sector for procurement, legislation and other purposes. Standards are developed through a consensus process, with the participation of manufacturers, business associations, consumers and research and testing bodies. The listing process, which involves CGSB as an independent third party, permits suppliers to demonstrate the ability of their products, services and quality management systems to conform to the requirements of specific national and international standards.
Inquiries: Ottawa/Hull (819) 994-5382 (information) or (819) 956-0425/6 (to purchase standards); Fax: (819) 956-5644.

Services Programs (SSC 18 – SSC 39)

SSC 18
Compensation Services: authority and responsibility for the pay and benefits function for federal public servants are shared by all government departments and agencies. Treasury Board manages the compensation function for employees who staff the government's departments and many of its agencies; individual departments and agencies administer day-to-day pay and benefits operations; and some Crown corporations manage and administer compensation for their employees.
The Government Operational Service (GOS) is responsible for the administration of compensation systems providing pay, pensions and insurance on a government-wide basis through such products as public service pay and superannuation, RCMP compensation and judges pensions. The Superannuation Branch in Shediac, New Brunswick, answers inquiries concerning pensions and benefits for retired federal public servants and for the spouses of deceased pensioners. The Canadian Forces Pension Office answers inquiries concerning pensions for former members of the Canadian Forces and for the spouses of deceased Canadian Forces personnel, as well as inquiries concerning education allowances for children of deceased members. Note: inquiries regarding veterans' pensions and benefits related to death and disability resulting from active service (Disability and Survivors' Pensions) are handled by Veterans Affairs.

SSC 19
Payments Services: the Government Operational Service (GOS) is responsible for the issue of payments on behalf of all government departments and agencies using the Consolidated Revenue Fund. It provides development of both generalized and customized systems for production and distribution of payments to the public, file maintenance systems and support services for keeping files up-to-date, and management administration reports. These services allow program departments to communicate with their clientele through the use of inserts with cheques and direct deposit statements.

SSC 20
Banking and Cash Management Services: Government Operational Service (GOS) carries out the public money and banking program activities of the Receiver General. Banking and cash management functions include the administration of the receipt, transfer, holding and disbursement of all public money of Canada, both at home and abroad, and the negotiation or tendering for all banking services and facilities required by the government. It has responsibility for the management of the deposit of all monies collected by government, and placement of all public money in interest-earning accounts and Canadian and foreign financial institutions. GOS also redeems and validates all government payment instruments (Receiver General cheques, direct deposit payments, Unemployment Insurance warrants) and carries out the responsibilities of the Office of the

Supply and Services Canada *(continued)*

Custodian of Enemy Property which administers the records of assets taken into custody during World War II. The Office is not in operation, although it legally continues to exist.

SSC 21
Central Accounting and Reporting Services: the Government Operational Service (GOS) carries out its central accounting and reporting responsibilities as Receiver General through the development and maintenance of the Central Accounts of Canada, the publication of various interim financial reports including monthly statements of financial operations for the central agencies, departments and the public, as well as the preparation and annual publication of the Public Accounts of Canada. To carry out these responsibilities, the Directorate operates the Central Accounting Systems (CAS) which control, track, analyse, aggregate and report on every Government of Canada financial transaction.

SSC 22
Consulting and Audit Canada (CAC): this office provides a wide range of consulting and audit services on a fee-for-service basis to all federal departments, agencies, boards, commissions and Crown corporations of the Government of Canada, as well as to provincial and foreign governments and international organizations.

SSC 23
Audit Services Group: this Group (formerly the Audit Services Bureau) of Consulting and Audit Canada performs all types of audits, including contract audits, contribution audits, information management audits, internal audits and special audits, such as regulatory compliance audits. Its services are available on request, on a fee-for-service basis, to all federal departments, Crown corporations, agencies, boards and commissions, as well as to provincial governments and international agencies. It has a staff of more than 250, that is complemented by private-sector firms when the workload warrants it.
Inquiries: Ottawa/Hull (613) 996-0231.

SSC 24
Government Consulting Group (GCG): this office (formerly the Bureau of Management Consulting) offers a wide range of consulting services on a fee-for-service basis to all federal departments, agencies, boards, commissions and corporations of the Government of Canada, as well as to provincial and foreign governments and international agencies.
GCG publishes the quarterly management journal *OPTIMUM*, which carries a wide variety of articles dealing with public-sector management issues. The office has a staff of over 125, complemented by private-sector consultants when workloads demand it.
Inquiries: Ottawa/Hull (613) 996-0952 or *see* Addresses, Part II.

SSC 25
Telephone Referral Program: the Professional Services Division of the Canada Communication Group operates toll-free telephone referral services across Canada to help the public find answers to questions concerning the federal government. In some cases, where the telephone referral services operate in conjunction with a province or territory to direct people to the appropriate office, the name of the provincial or territorial inquiry centre is used, but the service is the same.

SSC 26
Reference Canada Program/Publications: the program is responsible for the publication of the *Guide to Federal Programs and Services*, a reference source containing descriptions of the programs and services of federal departments, agencies and Crown corporations. The Guide also lists the addresses and phone numbers of local, district and regional federal government offices.

SSC 27
Advertising Management Group: the Advertising Management Group is responsible for the management of federal government advertising. This includes maintaining a list of qualified local and regional media who solicit advertisements from the federal government.

SSC 28
Bequests to the Crown: individuals can donate their property to the Government of Canada. Such bequests often take the form of art, land or cash.

SSC 29
Credit Cards for Federal Employees: travel cards for government employees and fuel cards for government vehicles are available with departmental approval. The enRoute Card Inc. was selected to provide a corporate travel card system which is used for such expenses as hotel accommodation meals, car rentals and taxis, incurred while on government business. Each department is responsible for determining which government employees will have access to the enRoute credit cards.

SSC 30
Government Travel Service: this agency co-ordinates all travel arrangements for public servants. Reservations are made only after the government employee has authorization from his/her department. This service makes travel, car rental and accommodation reservations for travel, both within Canada and to other countries.

SSC 31
Hotel Directory for Government Employees: the Directory provides federal employees with information on establishments that have offered preferred rates to the Government of Canada. It gives interested establishments an opportunity to bid competitively for government business. In addition, guidelines for making government business travel reservations are provided. Issued each May, the Directory is effective for one calendar year.

SSC 32
Car Rental Directory for Government Employees: the Directory (replacing the former handbook) provides federal employees with information on suppliers of rental cars that have offered preferred rates to the Government of Canada. It gives interested firms an opportunity to compete for government business. In addition, established guidelines for making reservations are provided. Issued in May of each year, the Directory is effective for one calendar year.

SSC 33
Security Clearances: the Industrial and Corporate Security Branch provides consultation and advice to existing and potential prime contractors or sub-contractors on industrial security matters. The Branch reviews contracts where access to classified material and/or controlled areas is required. It also processes visit clearance requests for access to controlled areas on behalf of representatives from Canadian and foreign governments and industry.

SSC 34
Incentive Rebate Program: this program is intended to provide client departments with a portion of the financial returns resulting from the sales of their declared surplus. Supply Management Directorate. Information: Ottawa/Hull (613) 956-0931.

SSC 35
Papersave: this is an enhancement of the Papersave initiative which began in 1976 in the National Capital Region. The new program provides weekly paper collection, with a desk-side blue basket for each employee.

SSC 36
Supplier Promotion Program: the Department has developed informational seminars for suppliers which are offered by regional and headquarters directorates. These seminars and the accompanying publications are designed to simplify the procurement process and to provide advice on how suppliers can compete for a share of the federal government market.

SSC 37
Open Bidding: this initiative is designed to provide more opportunities for Canadian-based suppliers to bid on federal government requirements. Open bidding refers to the use of public notices to solicit bids rather than the exclusive use of source lists. Already applied to contracts covered by the General Agreement on Tariffs and Trade (GATT) and the Free Trade Agreement (FTA) with the United States, open bidding now also covers the majority of competitive transactions for goods (the exceptions are mainly related to national security and emergency requirements) and science and technology requirements valued at $25 000 or more. In addition, advance contract award notices of upcoming sole-source requirements above $25 000 are advertised. Initially, contracts covered by GATT and FTA are available, followed in April 1992, with the balance of requirements under Open Bidding.

Open bidding requirements are advertised on a Procurement Opportunities Board (POB). An application form to gain access to the Board is available by call the Open Bidding Hotline at 1-819-956-3440 and sending your form to Telecom Canada.

SSC 38
Procurement Opportunities Board (POB): this electronic bulletin board advertises federal government open bidding and other international procurement opportunities. Using a personal computer, a modem and any communication software, suppliers can access information regarding potential bidding opportunities for requirements valued at $25 000 or more. The POB is a user-pay service provided through Telecom Canada's iNet 2000 service , a member of Telecom Canada. Suppliers who wish to access the POB must register with Telecom Canada. For more information concerning registration procedures please contact Telecom Canada at 1-800-267-8480.

SSC 39
Supplier Registration Program: any person, group or enterprise with whom contracts can be legally entered into, can register on a national or regional basis with the Department for federal government requirements. To register as a potential supplier of goods or services, suppliers must complete one of the applications for supplier registration (national or regional) which are available in the Suppliers' Guide. Registration will ensure that potential suppliers are considered for inclusion on all applicable source lists under one request while at the same time ensuring that information requirements are met. The Suppliers' Guide provides information on the supplier registration process, comprehensive listings of the goods and services purchased by the Government of Canada, pertinent information on bidding for contracts and departmental supplier contact points. Statistical Information and Data Management Branch, Customer Services Group. Information: Ottawa/Hull (819) 956-3444.

Social Sciences and Humanities Research Council of Canada (SSHRC)

255 Albert Street
(P O Box 1610)
Ottawa, Ontario
K1P 6G4

Information: Ottawa/Hull (613) 992-0682.

Minister responsible:
Secretary of State

The Council's mandate is to promote and assist research and scholarship in the social sciences and humanities. To this end, it administers research and strategic grants programs, fellowship programs for

Social Sciences and Humanities Research Council of Canada *(continued)*

research training and grants for international scholarly exchanges, scholarly publishing, conferences and other research-related activities. In addition, the Council performs a leadership role in research policy in Canada through consultation and liaison with government and the scholarly community. Council programs are open to Canadian citizens and to permanent residents of Canada.

SSHRC 1
Research Grants: the Research Grants Division administers standard research grants which support the production and dissemination of advanced scholarly research in the humanities and social sciences by an individual or group of scholars, and major research grants to groups of researchers who undertake large-scale research or editorial projects.
Inquiries: Ottawa/Hull (613) 992-3145.

SSHRC 2
Strategic Grants: strategic grants assist the development of research and scholarship in areas of national importance. This objective is made operational through thematic programs, which foster multidisciplinary approaches by groups of researchers for research on delineated social and cultural issues of national importance. The five current themes are Applied Ethics, Managing for Global Competitiveness, Science and Technology Policy in Canada, Women and Work, and Education and Work in a Changing Society. Through a joint initiatives program, the Council encourages government agencies, private corporations or community organizations to collaborate in co-developing and co-funding additional programs of research in areas of particular need.
Inquiries: Ottawa/Hull (613) 992-3027.

SSHRC 3
Scholarships and Fellowships: the Council's fellowships program supports the training of new Canadian researchers in the humanities and social sciences and ensures a supply of highly qualified personnel to meet Canada's research needs. To this end, the Council offers doctoral and postdoctoral fellowships. The Fellowships Division also administers the Master's Scholarships in Science Policy of the Natural Sciences and Engineering Research Council of Canada (NSERC) and Social Sciences and Humanities Research Council of Canada (SSHRC); the Jules and Gabrielle Léger Fellowship for research and writing on the historical and contemporary contribution of the Crown and its representatives (federal and provincial) to the political, constitutional, cultural, intellectual and social life of the country; the Bora Laskin National Fellowship in Human Rights Research; the Thérèse F. Casgrain Fellowship for research on women and social change in Canada; the Queen's Fellowships; the Canadian Law Scholarship Foundation/SSHRC Legal Research Scholarship; Doctoral Fellowships in Management Studies; and the joint initiative of the Social Sciences and Humanities Research Council, Natural Sciences and Engineering Council, and "Fonds pour la formation de chercheurs et l'aide à la recherche" which encourages students to change their linguistic milieu and their place of study from Quebec to another province and vice versa. (Note: "Fonds pour la formation de chercheurs et l'aide à la recherche" or FCAR is a Quebec provincial program.)
Inquiries: Ottawa/Hull (613) 992-3202.

SSHRC 4
Research Communication and International Relations: this Division administers programs for research dissemination and infrastructure. These include Aid to Learned Journals, Aid and Attendance Grants to Scholarly Associations, Aid to Occasional Scholarly Conferences in Canada, Aid to International Congresses in Canada and Travel Grants for International Representation. Research programs include Canadian Research Institutes Abroad, Support to Specialized Collections, Aid to Small Universities and General Research Grants. The Council also administers grants to the Association canadienne-française pour l'avancement des sciences (ACFAS), the Canadian Federation for the Humanities (CFH) and the Social Science Federation of Canada (SSFC), as well as Aid to Scholarly Publications grants to the CFH and SSFC. Infrastructure support is provided to the Canadian Institute for Historical Microreproductions.
Inquiries: Ottawa/Hull (613) 992-3131.

Standards Council of Canada (STCC)

Head Office
45 O'Connor Street, Suite 1200
Ottawa, Ontario
K1P 6N7

Information: Ottawa/Hull (613) 238-3222; Fax: (613) 995-4564.

Minister responsible:
Minister of Consumer and Corporate Affairs

The Council promotes voluntary standardization (which helps industry and Canadians in general) in fields relating to the construction, manufacture, production, quality, performance and safety of buildings, structures, manufactured articles, products and other goods not expressly provided for by law. It represents Canada in international standards activities, particularly in the work of the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC).

STCC 1
Standards Information: the Council offers information on standards, certification systems, technical regulations and requirements in various areas, including information on the existence, availability, point of sale and scope of these technical specifications. The Council's information service is the official GATT (General Agreement on Tariffs and Trade) Technical Barriers to Trade (TBT) inquiry point for Canada, and provides information on National Standards of Canada, other Canadian

standards, and on international and foreign national standards. These include copies of the standards of the International Organization for Standardization and the International Electrotechnical Commission. The Council also co-ordinates the Standards Information System of Canada (CANSIS), a growing network of organizations having standards collections available for public reference, and is affiliated with the ISO Information Network (ISONET) which links the information centre of the ISO Central Secretariat with the information centres of ISO members. Foreign and international standards are sold through a centralized ordering location in Ottawa.
Inquiries: Ottawa/Hull (613) 238-3222 or
1-800-267-8220 in the rest of Canada.

Status of Women Canada (SWC)

360 Albert Street, Suite 700
Ottawa, Ontario
K1A 1C3

Information: Ottawa/Hull (613) 995-7835.

Minister responsible:
Minister responsible for the Status of Women

SWC 1
Status of Women Canada is the federal government's central co-ordinating agency promoting the equality of women in all spheres of society. It analyses and develops federal government policies affecting women and reviews federal legislation, policies and programs to determine their impact on women. Status of Women Canada works with other governments – provincial, territorial and international – and with national and international non-governmental groups. It also provides public information.

Treasury Board of Canada (TB)

Treasury Board Secretariat
L'Esplanade Laurier
9th Floor, East Tower
140 O'Connor Street
Ottawa, Ontario
K1A 0R5

Office of the Comptroller General of Canada
L'Esplanade Laurier
9th Floor, West Tower
300 Laurier Avenue West
Ottawa, Ontario
K1A 1E4

Information: Ottawa/Hull (613) 957-2400.

Minister responsible:
President of the Treasury Board

The Treasury Board of Canada is responsible for the management of the government's financial, human and material resources. It advises Cabinet on the programs and projects that will achieve the government's objectives in the most cost-effective way. The Board is supported by the Treasury Board Secretariat and the Office of the Comptroller General.

TB 1
Treasury Board Secretariat: the Secretariat examines spending plans of the federal government and makes recommendations to the Board and Cabinet. It provides leadership to departments by developing and overseeing implementation of administrative, real property and personnel management policies in the public service and official languages policies in all federal institutions. It also negotiates collective agreements with public service bargaining agents on behalf of the Treasury Board as employer.

TB 2
Office of the Comptroller General: the Comptroller General supports cost-effective and accountable management in departments and agencies of the federal government. It does this by establishing policies and providing guidance to departmental specialists and program managers on financial control, management accounting and reporting, financial management systems, internal audit and program evaluation.

TB 3
Access to Information and Privacy: the Treasury Board Secretariat is responsible for issuing policies and regulations to federal government institutions on the operation of the Access to Information and Privacy Acts. It also prepares and distributes publications describing government institutions and their information holdings, enabling the public to obtain access to this information.

Treasury Board of Canada *(continued)*

TB 4
Regulatory Affairs: the Treasury Board Secretariat is responsible for improving the management of the federal regulatory system by promoting public participation in the process and reducing red tape and ineffective regulation. It also facilitates regulatory planning and priority setting. Each December, it publishes the *Federal Regulatory Plan*, a compendium of regulations to be enacted in the coming year.

Transport Canada (TC)

Head Office
Transport Canada Building
Place de Ville
Tower C, 21st Floor
330 Sparks Street
Ottawa, Ontario
K1A 0N5

Other offices: *see* Part II, Addresses.

Information: Ottawa/Hull (613) 990-6663; regional, pilotage authority and other offices *see* Part II, Addresses; for Coast Guard/marine emergencies (search and rescue) and information, environmental emergencies and airport flight services *see* the Toll-free Telephone Services section.

Ministers responsible:
Minister of Transport and Minister of State (Transport)

The jurisdiction of the Department covers all federally regulated railways, as well as the Aviation, Airports, Marine and Surface Groups.

Aviation Group and Airports Group (TC 1 – TC 24)

TC 1
Aviation Careers: Transport Canada offers career opportunities for pilots, aircraft maintenance engineers, air traffic controllers, flight service specialists, civil aviation inspectors and other technical aviation personnel. The Aviation Regulation Directorate is responsible for all levels of pilot and aircraft maintenance engineer licensing including development of standards, preparation of study and reference material, flight testing and examinations, and the administration of licence issue, renewal and endorsement.

TC 2
Flight Services: flight service stations provide pre-flight, in-flight and post-flight information services to help pilots fly. Users may request such services as electronic navigational aids, communications, VFR (Visual Flight Rules) flight planning, aeronautical and meteorological briefings (AWIS) and VHF/DF Navigation Services.

TC 3
Air Carrier Operations: before operating a commercial air service in Canada, an air carrier must obtain an Operating Certificate from Transport Canada certifying that the carrier is adequately equipped and able to conduct a safe operation. Transport Canada then monitors air carriers through an inspection program to ensure their continued safe operation.

TC 4
Aviation Safety Information: the Aviation System Safety Directorate promotes aviation safety through the active search for hazards, the assessment of risk and the delivery of safety educational programs to all sectors of the aviation community.

TC 5
Air Traffic Control: Transport Canada Aviation is responsible for the movement of air traffic and provides air traffic control services to aircraft operating in Canadian airspace and in international airspace for which Canada has accepted responsibility. Control towers provide air traffic control services to aircraft operating at or near airports. Terminal control units and area control centres provide the same to aircraft operating in controlled airspace. These services include information on air transportation administration, radar traffic observation and VHF direction-finding assistance. Certain air operations in controlled airspace require reservations.

TC 6
Airspace: Transport Canada Aviation is responsible for developing Canada's airspace, navigational aids and aeronautical communication facilities to meet forecasted demands.

TC 7
Direct Aviation Activity Forecasting Models: the Department maintains a set of models for the purpose of forecasting future levels of direct aviation activity for the Canadian Civil Aviation System. These models provide the Ministry with forecasts for aviation traffic including passenger, cargo and aircraft movements at individual airports and for the whole country.

TC 8
Aircraft Registration: the Aircraft Registration Division publishes the Canadian Civil Aircraft Register, an alphabetical listing of all registered owners by name and address, aircraft registration mark and aircraft type. For a nominal fee, clients may consult the Register on microfiche. The Division also provides information on the import and subsequent registration of aircraft in Canada and is responsible for the registration of aircraft flown under Restricted Category Flight Authority, such as ultra-light or amateur-built craft.

TC 9
Aeronautical Information Services: Transport Canada Aviation provides printed information on airspace, airports, navigation and communication facilities, maps and aeronautical charts, aeronautical rules, regulations,

procedures, services and hazards, as well as other information used by pilots for pre-flight planning and in-flight navigation.

TC 10
Air Shows: special aviation events come under the jurisdiction of the Aviation Regulation Directorate. The Directorate produces the *Manual of Special Aviation Events*, which provides information on the requirements for air shows in Canada.

TC 11
Aviation Compliance Program: the Department is responsible for enforcing the Aeronautics Act, the Air Regulations and the Air Navigation Orders through counselling, assessment of monetary penalties, suspension of Canadian aviation documents and court prosecution; enforcement of Part II of the Canada Labour Code and of the Aviation Occupational Safety and Health Regulations; and for enforcement of the Non-Smoker's Health Act and Regulations. Aviation, Legislation and Compliance Branch.

TC 12
Aircraft/Airworthiness: the Aviation Regulation Directorate, Airworthiness Branch, is responsible for standards, procedures and approval of aircraft, engine and aeronautical product design; issuing certificates of airworthiness, flight permits and other flight authorizations; standards, procedures, approval and control of aeronautical product manufacturers, maintenance organizations and personnel; in-service difficulty investigations and issuing airworthiness directives and other airworthiness information; and the development of design and maintenance requirements and procedures of the Air Regulations and Air Navigation Orders.

TC 13
Navigational Aid Flight Inspection: Transport Canada Aviation is responsible for electronic navigational aid flight inspection services for Instrument Landing Systems (ILS), VHF omni-ranges (VOR) and radar and non-directional beacon (NDB) facilities owned and operated by the Department.

TC 14
Air Navigation System Engineering and Maintenance Services: the Air Navigation System Directorate, Technical Services Branch, is responsible for the overall development, implementation and management of air-navigation-system facilities and electronic systems, including the development of national policies, standards and programs. To ensure the safety and integrity of all air navigation systems, the Branch is responsible for the engineering, design, construction, installation, maintenance and calibration of all electronic and computer-based systems required on a national basis.

TC 15
Aircraft Search and Rescue Alert: Transport Canada Aviation initiates search and rescue operations for many missing aircraft and alerts crash-equipment and ambulance supervisors, doctors and other emergency response personnel.

TC 16
Aircraft Services: the Aircraft Services Directorate provides operations, training, maintenance and project management services for fixed-wing aircraft and rotorcraft, of the Canadian Coast Guard and Aviation components of Transport Canada, and in special cases to other government departments and agencies.

TC 17
International Aviation: the International Aviation Branch co-ordinates Canada's contribution to the international civil aviation system, including policy and technical advice and analysis on international harmonization of standards and recommended practices (SARPs). The Branch also advises on procedures for air navigation services (PANS) through the International Civil Aviation Organization (ICAO), a United Nations Agency, and co-ordinates aviation relations between Transport Canada Aviation and the civil aviation authorities of other countries.

TC 18
Commercial Development and Marketing Program: the Commercial Development and Marketing Directorate of the Airports Group establishes policies, standards and guidelines for commercial development at airports. It is responsible for a national program integrating the development and promotion of airport products, services, facilities and revenue-generating contracts and initiatives. It also administers fees, charges and various customer-related programs concerning leasing arrangements at airports, the provision of ground transportation services and other commercial matters requiring contact with provincial and municipal governments.

TC 19
Local/Local-Commercial Airports Financial Assistance Program: this program, under the direction of the Minister of Transport, provides financial assistance to planning and capital improvement projects for airports which are not privately owned and not owned by the federal government.

TC 20
Airport Facilities: the Safety and Technical Services Directorate of the Airports Group plans airport facilities and terminal systems and contributes to the safety and effectiveness of Airports Group establishments by providing engineering services, establishing maintenance management procedures and systems, and providing technical data-management systems in support of the airport-cycle management process.

TC 21
Airports Safety Services: the Airports Group maintains and enhances sound airport safety practices and procedures to reduce risk and to provide a safe environment for the travelling public, airport employees and the industry.

TC 22
Emergency Response Services (ERS): at designated Canadian airports, Transport Canada firefighters provide a broad range of safety and security services. At the municipal level, the (ERS) program offers mutual-aid fire protection, cross-training of firefighters

Transport Canada *(continued)*

between municipal and industrial departments, disaster emergency planning and exercises, and fire protection education and tours.

TC 23
Environmental Review Services: the Airports Group provides for the management of environmental resources at federal airports, including the environmental assessment of all projects and activities and a bird and wildlife hazard control program.

TC 24
Airport Security Services: the Airports Group is responsible for the development and implementation of a national policing and security program. The Group's responsibility extends to the establishment of levels of service at civil airports in accordance with international obligations and national responsibilities to protect persons, aircraft and property, and to support and facilitate airport operations. Key elements of airport security include the development of plans and contingencies to respond to threats against civil aviation; the provision of security equipment for the protection of civil aviation; the development of systems and procedures such as the Canadian Airport Pass System for accessing restricted areas at airports; the effective policing of civil airports; the development and delivery of airport security training; and the management of a national security awareness program.
Inquiries: National Capital Region (613) 990-3701.

Security and Emergency Planning (TC 25)

TC 25
Security of the National Transportation System: the Security and Emergency Planning Group is responsible for the security and emergency preparedness of the Department and of the national transportation system (air, marine and land). Responsibility extends to transportation contingency planning in case of war or national disaster. Key elements of transportation security include the development of transportation security legislation and standards, the monitoring and enforcement of mandatory security measures, the co-ordination of national transportation security programs and training.
Inquiries: Ottawa/Hull: Security Policy, Planning and Programs Legislation and Regulations (613) 990-9619; Intelligence, Personnel Security and Security Training (613) 990-5516; Emergency Preparedness (613) 957-6230; and Security Operations (613) 990-1076; in Vancouver (604) 666-5656; in Edmonton (403) 495-2537; in Winnipeg (204) 983-2143; in Toronto (416) 224-3462; in Montreal (514) 633-3557; in Dartmouth (902) 426-5636.

Marine Group (TC 26 – TC 56)

TC 26
Icebreaking: the Canadian Coast Guard provides ice information and icebreaking services for commercial shipping in Canadian waters.

TC 27
Eastern Arctic Sealift: the Canadian Coast Guard operates the Eastern Arctic Sealift on behalf of the federal, provincial and Northwest Territories governments, the United States Air Force, and commercial and private shippers, except in the District of Keewatin, which is served by the NUNASI and Inuit Development Corporation in conjunction with the Northern Transportation Company Ltd.

TC 28
Canarctic: the federal government holds a controlling interest in the Canarctic Shipping Company, which operates the MV *Arctic*, an icebreaking cargo ship. The remaining shares in Canarctic are owned by North Water Navigation Limited. Canarctic's head office is in Ottawa and company operations are managed by the executive vice-president. The government's interest in the company is co-ordinated through the office of the Associate Deputy Minister/Commissioner of the Canadian Coast Guard.

TC 29
Air-cushion Vehicles Licensing and Examination: the Canadian Coast Guard establishes standards for the design and construction of air-cushion vehicles. The Department also inspects and certifies air-cushion vehicles according to its own safety criteria. Air-cushion vehicle operators and maintenance engineers must be licensed by the Department.

TC 30
Marine Engineer and Crew Examinations: the Canadian Coast Guard awards Certificates of Competency for engineers on ships registered in Canada and determines the service, training and examination requirements for masters, mates and crews.

TC 31
Marine Emergency Duties Certificates: all seafarers are required to take a training course in marine firefighting, lifesaving equipment and survival at sea. Information concerning the location of training schools and the type of qualifications necessary for employment at sea is available from the Department.

TC 32
Lake Ontario Water Levels: on behalf of the International Joint Commission, the Canadian Coast Guard assists in the control of water levels and outflows of Lake Ontario. This work is of importance to riparian, navigation and electric power companies on the lake and the downstream portion of the St Lawrence River.

TC 33
Marine Aids to Navigation: the Canadian Coast Guard provides visual, aural and radio aids for marine navigation, including a detailed listing of the characteristics, geographical locations and services of

lighted aids, sound signals and electronic navigational facilities operated in Canada and of the Coast Guard radio stations.

TC 34
Maintenance and Development of Waterways: the Canadian Coast Guard undertakes sounding and dredging operations in commercial channels, including various Canada Ports Corporation ports and harbours. The Coast Guard builds and maintains certain structures required for main channels, such as breakwaters and river training structures. The Coast Guard also helps to protect shoreline property along commercial waterways against erosion caused by commercial navigation.

TC 35
Marine Cargo Inspection: the Canadian Coast Guard oversees the regulation carriage of marine cargoes and the construction of freight containers. Mandatory loading inspections of grain, mineral concentrates and timber deck cargoes are performed by port wardens.

TC 36
Ship Registration and Tonnage Measurement: the Canadian Coast Guard administers the registration of ships and marine mortgages, the transfer of ownership (title) of ships, the approval of names and measurements of ships for tonnage prior to registration, and the licensing of small vessels (boats). These programs are administered in conjunction with Revenue Canada, Customs and Excise.

TC 37
Ship Safety Electrical Standards and Machinery Regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design and construction of marine machinery, materials and equipment. It is also responsible for the approval of designs and for safety inspections on board ships.

TC 38
Ship Hull Standards and Regulations: the Canadian Coast Guard is responsible for the standards, regulations and certification of ship's hulls.

TC 39
Fishing Vessel Standards and Regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design and construction of fishing vessels, as well as the approval of designs and safety inspection and certification.

TC 40
Mobile Offshore Drilling Units Standards and Regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design, construction and operation of Canadian-registered Mobile Offshore Drilling Units (MODUs) worldwide. The Coast Guard also inspects foreign MODUs operating in Canadian jurisdiction.

TC 41
Ship Pollution Regulations: the Canadian Coast Guard administers and enforces regulations governing the discharge of oil, garbage and other pollutants from ships into Canadian waters and fishing zones.

TC 42
Small Vessel Regulations: the Canadian Coast Guard administers small vessel regulations, including the calculation of safe-load and engine power ratings, the establishment of standards for small vessel construction, the issuance of construction compliance decals and capacity plates, the regulation of safety equipment for small vessels and the approval of lifejackets and personal flotation devices.

TC 43
Vessel Traffic Services: the Canadian Coast Guard promotes the safe and efficient movement of marine traffic through a system of Vessel Traffic Services (VTS) regulations and operational facilities. It also provides mariners with navigational safety and ice information via VTS communication facilities. The Marine Radio Communications Service provides the communication network for the Eastern Canada Vessel Traffic System (ECAREG) and the Northern Canada Vessel Traffic System (NORDREG). This service also monitors international distress frequencies and acts as a link between vessels and rescue co-ordination centres. Further information on VTS can be found in the publication *Notices to Mariners – Annual Edition.*

TC 44
Marine Accidents: the Canadian Coast Guard administers laws governing marine wrecks.

TC 45
Marine Navigational Safety: the Canadian Coast Guard is responsible for regulations and standards governing the safe navigation and conduct of ships. The Coast Guard provides information, chart amendments and associated nautical publications required by mariners for safe navigation. It also oversees ship safety communications, the equipping of ships with navigational and radio equipment and the regulation of restricted waters.

TC 46
Search and Rescue Service: the Canadian Coast Guard maintains a search and rescue service to respond to distress calls originating in waters under Canadian jurisdiction. The service also promotes safety awareness for small craft.

TC 47
Ship Electronic Equipment: the Canadian Coast Guard is responsible for regulations and standards governing the performance characteristics, inspection and installation of shipborne electronic equipment used for communication and navigation.

TC 48
Survival Equipment on Ships: the Canadian Coast Guard sets the standards for and inspects survival systems, lifesaving equipment and emergency safety procedures on passenger and commercial vessels and on marine offshore drilling units. It ensures safe working practices and inspects cargo-handling equipment on ships.

Transport Canada *(continued)*

TC 49
Port Facilities: the Canadian Coast Guard provides public facilities at approximately 389 locations for the berthing and servicing of vessels and the handling of cargo. Nine other harbours at Port Alberni, Nanaimo, Fraser River, North Fraser, Thunder Bay, Windsor, Hamilton, Toronto and Oshawa operate under autonomous harbour commissions and report directly to the Minister of Transport.

TC 50
Marine Transportation Regulations: a pocket-size, consolidated publication of the Canada Shipping Act and Regulations, including an amendment service, is available to the marine industry and the private sector.

TC 51
Construction in Navigable Waters: under the Navigable Waters Protection Act, individuals wishing to construct works in navigable waters must apply to the Canadian Coast Guard, Aids and Waterways Directorate.

TC 52
Other Marine Emergencies: the Canadian Coast Guard develops and co-ordinates policies, contingency plans and management directives aimed at providing an effective response to marine environmental (not search and rescue, or SAR) emergencies.

TC 53
Ship-source Oil Pollution Fund: this fund, established under the Canada Shipping Act, compensates individuals who have suffered damage or loss of income from an oil spill that cannot be legally recovered from the owner of the responsible ship.

TC 54
Canadian Coast Guard College: the Coast Guard College is part of the Training Directorate of the Personnel Group, Transport Canada. The College provides basic training in navigation and marine engineering to future Coast Guard officers, and in-house training to Coast Guard employees. It also houses the Canadian Marine Training Assistance Program, which trains fleet personnel (officers and crew) for various Caribbean governments. College facilities are sometimes used by other federal government departments for meetings and in-house training.
Inquiries: Coast Guard regional offices or Canadian Coast Guard College, P.O. Box 4500, Sydney, Nova Scotia, B1P 6L1, (902) 564-3660.

TC 55
Pilotage Authorities: pilotage authorities ensure the safe and orderly passage of ships in waters designated as compulsory pilotage zones. They may, with approval of the Governor in Council, make regulations and prescribe tariffs. The four pilotage authorities, all Crown corporations, are the Atlantic Pilotage Authority, responsible for Canadian waters on the east coast; the Laurentian Pilotage Authority, responsible for the Gulf of St Lawrence, the St Lawrence River and connecting waters as far as the entrance to the St Lawrence Seaway at Saint Lambert Lock; the Great Lakes Pilotage Authority Limited, responsible for waters from Saint Lambert Lock to the head of the Great Lakes and in the Port of Churchill; and the Pacific Pilotage Authority, responsible for Canadian waters on the west coast. National pilotage standards and regulations are set by Transport Canada, Marine Group, which establishes the minimum professional qualifications for pilots and maintains contact with the pilotage authorities, the private sector, the United States Coast Guard and other interested parties.

TC 56
Central Registry of Seamen: the Registry contains names, dates and places of birth, records of vessels and periods of service for merchant seamen in the Canadian Merchant Navy. The records cover the period from 1939 to the present, including World War II and the Korean War. They are used by a variety of individuals and organizations requesting confirmation of sea service, such as veterans, next of kin, Veterans Affairs Canada, the Canadian Pension Commission, the Bureau of Pensions Advocates, Supply and Services Canada Superannuation, the Royal Canadian Legion and the Last Post Fund.

Surface Group (TC 57 – TC 81)

TC 57
Dangerous Goods Regulations: regulations for handling, offering for transport and transporting dangerous goods throughout Canada, by any mode of transport, are the responsibility of the Surface Group, Transport Dangerous Goods Directorate. The Transportation of Dangerous Goods Regulations deal with such items as classification criteria for dangerous goods, requirements for labelling, placarding, documenting, packaging, handling and in-transit storage of dangerous goods. The Directorate is also involved in a number of awareness activities directed toward other levels of government, industry and the general public. These awareness activities include an instructional video entitled "Response" dealing with dangerous goods emergencies in the road, rail, marine and air modes of transportation, and various publications.
Information: Ottawa/Hull (613) 993-5925 or *see* Addresses, Part II.

TC 58
Dangerous Goods Inspectors: dangerous goods inspectors are located in six regional offices and work closely with provincial highway inspectors and railway personnel to enforce the Transportation of Dangerous Goods Act and Regulations. Inspections concerning the transportation of dangerous goods are conducted by several jurisdictions divided as follows: Surface Group, Transport Dangerous Goods Directorate for shippers, consignees and carriers of dangerous goods, for manufacturers of containers and packagings and for rail transportation; the Canadian Coast Guard, Ship Safety Branch, for marine transportation; Transport Canada Aviation, Operations and Inspections Division, for air transportation; and provincial governments, for highway transportation.

TC 59
Remedial Measures Specialists (RMS): shippers, consignees and carriers are, in some circumstances, required to file an emergency response assistance plan summary with the Directorate. Duties of remedial measures specialists include verifying emergency response assistance plans for which summaries have been filed, monitoring the implementation of verified emergency response plans at accident sites, attending transportation accidents involving dangerous goods and providing on-the-scene advice in co-operation with CANUTEC.

TC 60
CANUTEC: the Canadian Transport Emergency Centre (CANUTEC) is operated by the Transport Dangerous Goods Directorate of Transport Canada and is staffed by professional chemists on a 24-hour a day basis. CANUTEC provides immediate expert advice on the properties and hazards of dangerous goods to those who respond to dangerous goods emergencies and recommends remedial action, personal protective equipment and first aid procedures. CANUTEC also provides advice to industry and specialists in Canada and other countries as required.

TC 61
Railway Safety: under the Railway Safety Act, Transport Canada is responsible for the regulation and enforcement of safety on federally regulated railways in Canada. Funding is available for approved projects that improve railway safety.

TC 62
Railway Safety Monitoring: railway safety is monitored by the Surface Group, Railway Safety Directorate. Its duties include the inspection of equipment, railway operations, railway engineering and safety programs.

TC 63
Motor Vehicles Defects: the Road Safety Directorate investigates alleged defects in the construction, design or function of motor vehicles or motor vehicle tires that may affect the safety of any person.

TC 64
The *Fuel Consumption Guide*: the Guide, published by the Road Safety Directorate, shows the fuel consumption ratings of new vehicles sold in Canada. The Directorate also responds to inquiries and public complaints about vehicle fuel economy.

TC 65
Motor Vehicle Safety Regulations: the Road Safety Directorate is responsible for developing and enforcing motor vehicle safety and emissions standards for imported or domestically manufactured motor vehicles. It also answers inquiries about safety standards for all types of on-road vehicles and is responsible for regulations concerning the private importation of motor vehicles.

TC 66
Motor Vehicle Tire Safety Regulations: the Road Safety Directorate enforces safety standards for imported or domestically manufactured motor vehicle tires. It also answers inquiries about safety standards for all types of on-road vehicle tires.

TC 67
Motor Vehicle and Tire Recall Registers: the Motor Vehicle Register lists motor vehicle recalls involving safety-related defects or non-compliance with Canadian motor vehicle safety standards. The Tire Recall Register lists motor vehicle tire recall campaigns.

TC 68
Child Seats and Restraints for Vehicles: the Road Safety Directorate is responsible for safety standards for motor vehicle child restraints and investigates complaints concerning their safety.

TC 69
National Information Network on Child Restraint Issues: under contract to Transport Canada, the Canadian Automobile Association provides information on child safety seats and tether anchorages, and issues notices of defective seats. Parents, community groups and health professionals may take advantage of this information service; membership in the CAA is not required.
Inquiries: Road Safety Directorate, Ottawa/Hull (613) 998-1978; or from CAA Member club offices across Canada (see your local phone book).

TC 70
Motor Vehicle Testing: the Motor Vehicle Test Centre in Blainville, Quebec, performs tests necessary for the enforcement of federal motor vehicle safety and fuel economy standards. It offers a wide range of vehicle test facilities to government, industry and private research agencies.

TC 71
Multi-disciplinary Accident Investigation Teams: teams of investigators are located at various universities and technical institutes across Canada. They provide regional input to the Road Safety Directorate head office so that the general public can get information on complaints concerning motor vehicle safety problems and recalls.
Inquiries: Road Safety Directorate, Ottawa/Hull (613) 998-1978.

TC 72
Elderly and Disabled Travellers: the Department promotes accessibility for elderly and disabled travellers on all forms of transportation under federal jurisdiction, including air transportation, VIA Rail, the Roadcruiser bus in Newfoundland, east coast ferries that receive federal subsidies, rural transportation that receive federal capital assistance, extraprovincial bus undertakings and commuter rail. It funds a program that undertakes research and development and demonstration activities aimed at easing travel for disabled and elderly persons. Various workshops and seminars held annually further advance the Department's goals, supplemented by publications on such subjects as accessible vehicles, mobility clubs and

Transport Canada *(continued)*

the needs of travellers with visual or hearing impairments. The Department publishes a newsletter on the subject called *Mobility Plus.*

TC 73
Accessible-vehicle Acquisition Program: small urban and rural communities intending to improve vehicle access for elderly and disabled persons may obtain two types of capital subsidies from the Department: $25 000 or 80 percent, whichever is less, towards the purchase price of a new or used accessible vehicle; and $5000 or 80 percent, whichever is less, towards the cost of modifying new or existing vehicles to improve accessibility (maximum of five vehicles). Public and private organizations wishing to provide transportation services for people with disabilities in communities with a maximum population of 10 000 are eligible.
Additional funds provided under the National Strategy for the Integration of Persons with Disabilities includes such measures as financial assistance for the acquisition of boarding systems for intercity buses, trains, accessible vehicles and small aircraft. Other measures include workshops, training and awareness-raising tours to address the needs of persons with sensory and mobility impairments.

TC 74
Transportation Development Centre: the Centre (TDC) is Transport Canada's chief research and development organization, furnishing the Department with expertise on transportation technology and innovation. TDC manages an average of 300 research and development projects each year, the majority of which are tendered to the private sector with the assistance of Supply and Services Canada.
TDC supports prototype development and test programs aimed at improving conventional transportation systems and undertakes research in new technology. The Centre sponsors field testing and evaluation of innovative concepts and encourages projects aimed at improving the safety, efficiency, reliability and accessibility of the Canadian transportation system.
TDC's project officers distribute the Centre's findings to the transportation community through project reports, publications in scientific and professional journals, and participation in scientific symposia and conferences. Technology transfer is also promoted through articles in trade journals; publication and distribution of a biennial Project Directory; participation in numerous provincial and national associations involved in transportation research and development; and collaboration on research projects with industry and other levels of government.
Proposals for research and development projects can be made directly to TDC (prior inquiry recommended). Inquiries: Transportation Development Centre, Guy Favreau Complex, 200 René Lévesque Boulevard West, West Tower, Suite 601, Montreal, Quebec, H2Z 1X4, (514) 283-0000.

TC 75
Ferry Services: the Marine Policy and Programs Directorate subsidizes Marine Atlantic passenger and vehicle ferry services, as well as a number of privately owned ferry services. Subsidized passenger and vehicle services during the ice-free season run between St Barbe (Nfld) and Blanc-Sablon (Que), Wood Islands (PEI) and Caribou (NS), and Souris (PEI) and Îles-de-la-Madeleine (Que). A year-round service is provided between Blacks Harbour and Grand Manan (NB). The Directorate also subsidizes local services between Jackson's Arm and Great Harbour Deep (Nfld).

TC 76
Surface Passenger Transportation: the Passenger Policy and Programs Branch is responsible for policy development and analysis of surface passenger transportation in Canada. This involves the development and administration of rail passenger legislation and regulations, as well as the setting of federal policies and programs for intercity bus and urban transportation. The Branch reviews and administers a variety of programs including the provision of operating and capital subsidies to VIA Rail Canada and a program of labour assistance.

TC 77
Railway Freight Transportation: the Railway Freight Policy Branch monitors, evaluates and advises on policy provisions, issues and needs in the following areas: shipper access to railway freight services; railway capacity, efficiency and effectiveness; railway commercial viability and competitiveness; rail network rationalization; and other rail freight topics, including technology applications and intermodalism. The Rail Freight Policy Branch undertakes or participates in studies on a wide range of topics, including railway electrification, railway joint track usage, truck-rail competition, environmental and economic concerns, and the development of surface freight transportation strategies.

TC 78
Rail Freight Programs Branch: the Branch develops and pursues departmental objectives relating to grain transportation and handling, Canadian government railways, short-term or emergency requirements respecting rail freight facilities and services, railway labour relations issues or disputes, contribution agreements for alternative transportation facilities, use or abandonment of rights-of-way and other railway properties, and specific problems related to capacity or system costs. The Branch develops and administers specific rail freight programs, projects and studies on issues such as abandonment of the Newfoundland railway, branch line rationalization proposals, rail/port access, short line railways and road/rail projects. The Branch monitors, evaluates and advises on railway grants and contribution programs, and on regulations made under the WGTA.

TC 79
Grain Transportation Co-ordination: the Grain Transportation Administrator co-ordinates and allocates grain cars to the Canadian Wheat Board and to the grain industry. The Administrator also facilitates the movement of grain and ensures the efficiency of the

grain transportation system. Under the System Improvement Reserve Program, the Administrator funds innovative alternatives to branch lines.

TC 80
Highway Policy and Programs: Transport Canada assists financially in the operation of certain federal highway facilities and in the construction of provincial highways in accordance with regional development agreements. Its objective is to stimulate economic development in depressed regions by helping provinces build efficient highway networks.

TC 81
Motor Carrier Policy and Programs: the Motor Carrier Policy and Programs Branch is responsible for policy development and analysis of motor carrier transportation in Canada. It develops and administers economic and safety legislation and regulations for its operations and administers related contribution programs to assist the provinces with administration of federal regulations and to promote safety and productivity in the industry.

Telefilm Canada (TFC)

Head Office
National Bank of Canada Tower, 14th Floor
600 De la Gauchetière Street West
Montreal, Quebec
H3B 4L8

Information concerning programs: Montreal
(514) 283-6363; regional offices: *see* Part II, Addresses.

International offices: Los Angeles (213) 859-0268, 9350 Wilshire Boulevard, Suite 400, Beverly Hills, California, USA 90212; Paris (1) 45.63.70.45, 15 De Berri Street, 75008 Paris, France; London (71) 437-8308, 55/59 Oxford Street, 4th Floor, London, England WIR IRD.

Minister responsible:
Minister of Communications

Telefilm Canada is a Crown corporation with a mandate to develop Canada's film, television and video industry. Its goal is to strengthen the competitive position of Canadian films, television programs and videos, as well as to raise the export profile of Canadian companies and assist them in developing marketing and promotion strategies.

TFC 1
Funds: Telefilm Canada provides support, as a partner, to the private sector for the production of film and broadcast material, either in the form of investment funds or through a variety of resources at Telefilm's disposal. Support is available at all stages of the process – screenplay development to final production and beyond to the distribution and marketing of the finished product in Canada and abroad. The Corporation also co-ordinates Canada's participation in international festivals.
Telefilm's funds include the Canadian Broadcast Program Development Fund, the Feature Film Fund, the Feature Film Distribution Fund, the Interim Financing Fund, the Versioning Assistance Fund, the Canadian Production Marketing Assistance Fund, the Industrial and Professional Development Fund, the Grants to Canadian Film and Video Festivals Fund, the Scriptwriting Assistance Fund, the US Foreign Launch Fund, Production Revenue-Sharing Program and funding for closed captioning for people with hearing impairments.
Telefilm Canada has published a series of bilingual brochures, for the benefit of its clientele, describing the policies and procedures with respect to its funding programs. These brochures and other information are available from all of Telefilm's offices in Canada and abroad.

TFC 2
Official Co-productions, Co-ventures, Production Packages and Twinning Arrangements with Canada: Telefilm Canada is responsible for managing the co-production agreements for film or television programs signed by Canada with foreign countries, including: Algeria, Argentina, Australia, Belgium, China, Czechoslovakia, France, Germany, Hong Kong, Hungary, Ireland, Israël, Italy, Mexico, Morocco, the Netherlands, New Zealand, Spain, the Commonwealth of Independent States (formerly the Soviet Union), Switzerland, the United Kingdom and Yugoslavia. Among other provisions, the agreements stipulate that a co-production is treated exactly like a domestic production in each of the partner countries.

Transportation Safety Board of Canada (TSB)

Head Office
P O Box 9120, Alta Vista Terminal
Ottawa, Ontario
K1G 3T8

Information: Ottawa/Hull (819) 994-3741; regional offices, *see* Part II, Addresses.

Minister responsible:
President of the Queen's Privy Council for Canada

The Transportation Safety Board of Canada (TSB) is an independent agency operating under its own Act of Parliament, the Canadian Transportation Accident Investigation and Safety Board Act. Its object is the advancement of transportation safety in the marine, rail, commodity pipeline and aviation modes of transport.

Transportation Safety Board of Canada
(continued)

TSB 1
Transportation Occurrence Investigations: the Board investigates occurrences, makes findings, identifies safety deficiencies, conducts safety studies, makes recommendations designed to prevent further occurrences and reports publicly on its investigations, public inquiries and related findings.
It is not the function of the Board to assign fault or determine civil or criminal liability. However, in making its findings about a transportation occurrence, the Board will not refrain from fully reporting on the causes and contributing factors merely because fault or liability might be inferred from those findings.

TSB 2
Confidential Aviation Safety Reporting Program (CASRP): this program allows everyone involved in aviation to improve aviation safety by voluntarily reporting, in strict confidence, their safety concerns or personal experiences.

Veterans Affairs Canada (VAC)

The Veterans Portfolio is composed of the Department of Veterans Affairs and three associated agencies: the Bureau of Pensions Advocates, the Canadian Pension Commission and the Veterans Appeal Board.

Minister responsible:
Minister of Veterans Affairs

The Minister of Veterans Affairs is also the Canadian agent for the Commonwealth War Graves Commission.

Department of Veterans Affairs (VAC 1)
Head Office
Daniel J MacDonald Building
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8457; Ottawa/Hull (613) 992-4234.

The Department provides support for the economic, social, mental and physical well-being of veterans, certain civilians and their dependants.

VAC 1
Lost War Medals and Decorations: veterans of World Wars I and II who have lost medals or decorations can buy replacements through application to the Department. The veteran's regimental number and full signature are necessary on the application.

Veterans Land Administration (VAC 2)
Head Office
Federal Building
Queen Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8434; other offices *see* Part II, Addresses.

VAC 2
Land Sale Agreements: this Branch administers land sale agreements concluded with veterans or their heirs or representatives. Lending activities were discontinued on 31 March 1977, but the Branch continues to be responsible for outstanding loans and property management.

Veterans Services Branch (VAC 3 – VAC 4)
Daniel J MacDonald Building, 4th Floor
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8089; other offices *see* Part II, Addresses.

VAC 3
Veterans Services: this Branch provides benefits to eligible veterans, their dependants and survivors. Services include medical and dental care, provision of prosthetic appliances, income support programs, emergency financial assistance and counselling, educational assistance for veterans and orphans and burial grants for veterans. Further assistance is available under the Veterans Independence Program to enable eligible veterans to continue to live independently and comfortably in their own homes.

VAC 4
Army Benevolent Fund: this fund provides a one-time grant of up to $300 to army veterans who served between 1939 and 1946 and who are experiencing financial hardship and cannot get help through veterans' legislation or other social services. The Army Benevolent Fund also administers the Canadian Army Welfare Fund, which provides one-time grants of last resort of up to $500 to veterans who served between 1946 and 1968, and the Canadian Forces Personnel Assistance Fund, which will provide loans of last resort to former or current members of the Canadian Forces.

Bureau of Pensions Advocates (VAC 5)

Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8641 or nearest district office *see* Part II, Addresses.

VAC 5
Legal Assistance: the Bureau of Pensions Advocates provides free legal service to applicants and pensioners in accordance with the Pension Act and related statutes and orders. This service includes counselling and the preparation and presentation of claims to adjudicating bodies, the Canadian Pension Commission and the Veterans Appeal Board.

Canadian Pension Commission (VAC 6)

Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
(P O Box 9900)
Charlottetown, Prince Edward Island
C1A 8V6

Information: Charlottetown (902) 566-8851 or 566-8869, or nearest district office *see* Part II, Addresses.

VAC 6
Pensions: the Canadian Pension Commission administers pensions granted as compensation for disability or death related to military service and as compensation to former prisoners of war.

Veterans Appeal Board (VAC 7)

Head Office
Daniel J MacDonald Building
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8620.

VAC 7
Appeals/Pension and Allowance: the Veterans Appeal Board acts as a court of appeal for allowance and pension applicants and recipients. The Board makes its decisions based on specific sections of enabling legislation. It also interprets pertinent acts and regulations and advises the Minister of Veterans Affairs on such regulations.

Commonwealth War Graves Commission (VAC 8)

Canadian Agency
East Memorial Building, 1st Floor
284 Wellington Street
Ottawa, Ontario
K1A 0P4

Information: Ottawa/Hull (613) 992-3224.

VAC 8
Commonwealth War Graves and Memorials: this Commission marks and maintains the graves of members of the Commonwealth Forces who died in the two World Wars; builds memorials to those whose graves are unknown; and keeps records and registers. The Canadian agency carries out these duties in North America. It also provides information to the public on the location of Commonwealth war graves and memorials throughout the world.

VIA Rail Canada (VIA)

Head Office
2 Place Ville Marie
Montreal, Quebec
H3B 2C9

Information: Montreal (514) 871-6000; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

VIA 1
This Corporation manages all rail passenger services in Canada. Its coast-to-coast network links several hundred communities with services ranging from transcontinental trains to the fast intercity trains in parts of Eastern Canada. VIA's fleet of rolling stock includes conventional trains (locomotives, coaches, sleeping cars, dining cars) and the modern LRC (light, rapid, comfortable) trains. The Corporation also owns and operates station and maintenance facilities across the country and negotiates contracts with CN and CP Rail for the use of their tracks. Management is centralized at Montreal headquarters, and field operations are handled from four major centres (Halifax, Montreal, Toronto, Winnipeg).

Western Economic Diversification Canada (WD)

Head Office
Canada Place, Suite 1500
9700 Jasper Avenue
Edmonton, Alberta
T5J 4H7

Information: Head Office, Edmonton (403) 495-4164; Ottawa Liaison Office (613) 952-9378; regional offices *see* Part II, Addresses.

Minister responsible:
Minister, Western Economic Diversification Canada

The Department is responsible for federal economic activities in Western Canada, particularly those aimed at developing new products, markets and technology. The essential requirement that determines the acceptability of proposals is the contribution each project or activity would make to the diversification of the western economy.

WD 1
Co-ordination of Business Development: Western Economic Diversification facilitates the creation of new enterprises and businesses consistent with federal international trade policy. It represents Western Canadian interests in the development of national policies and the design of national programs, and ensures that Western Canada is effectively linked with decision making in Ottawa.

WD 2
The Western Diversification Program: this program assists projects of strategic importance to the West. Repayable funding is given to projects that would not proceed without support from the Department. Service and resource-related industries, non-profit business organizations and private-sector companies are eligible for funding where they meet the diversification criteria of new products, new markets, new technology, import replacements and improved industry-wide technology.

WD 3
International Competitiveness: the Department has two programs aimed at strengthening the competitiveness of Western Canadian companies in international markets: the Quality Assurance Assistance Program (QAAP) and International Marketing Initiative (IMI). The QAAP helps business gain access to export markets by attaining the quality control systems needed to meet stringent international standards. Assistance can cover a range of costs including consulting services, labour, equipment, training and testing. The IMI is designed to assist companies in developing new export markets by participation in international marketing events. It helps with direct costs such as travel, shipping, rental of display or booth space, labour and demonstration or display materials.



Part II

Federal Government Offices Throughout Canada



Federal Offices across Canada

Note: addresses are sorted first by department, then by province and then by city.

Atlantic Canada Opportunities Agency (ACOA)

NEW BRUNSWICK

Bathurst
Regional Office
270 Douglas Avenue
Post Office Box 700
E2A 3Z6
(506) 548-7420

Fredericton
570 Queen Street, 3rd Floor
Post Office Box 578
E3B 5A6
(506) 452-3184

Grand Falls
Regional Office
166 Broadway Street
Post Office Box 2439
E0J 1M0
(506) 473-5556

Moncton
Head Office and Regional Office
644 Main Street, 3rd Floor
Post Office Box 6051
E1C 9J8
(506) 851-2271
Regional Office:
(506) 851-6432

NEWFOUNDLAND

St John's
Atlantic Place
215 Water Street, Suite 801
Mail: Post Office Box 1060, Station C
A1C 5M5
(709) 772-2751

Atlantic Canada Opportunities Agency (ACOA) *(continued)*

Nova Scotia

Halifax
Central Guarantee Trust Tower,
Suite 600
1801 Hollis Street
Mail: Post Office Box 2284,
Station M
B3J 3C8
(902) 426-6743
(902) 426-8361

Sydney
Enterprise Cape Breton Corporation
Commerce Tower, 4th Floor
15 Dorchester Street
Mail: Post Office Box 1750
B1P 6T7
(902) 564-3614

Yarmouth
Regional Office
3 Lovitt Street
Post Office Box 607
B5A 4B6
(902) 742-0809

Ontario

Ottawa
60 Queen Street, 4th Floor
Mail: Post Office Box 1667,
Station B
K1P 5R5
(613) 954-2422

Prince Edward Island

Charlottetown
75 Fitzroy Street
C1A 1R6
(902) 566-7492

Atomic Energy Control Board (AECB)

Alberta

Calgary
Western Regional Office
Harry Hays Building, Suite 850
220 4th Avenue South East
T2G 4X3
(403) 292-5181

Ontario

Elliot Lake
Regional Office
Algo Centre
151 Ontario Avenue
P5A 2T2
(705) 848-7123

Mississauga
Regional Office
6711 Mississauga Road, Suite 704
L5N 2W3
(416) 821-7760

Ottawa
Head Office
Martel Building
270 Albert Street
Post Office Box 1046, Station B
K1P 5S9
Public Information Office:
(613) 995-5894
Library:
(613) 995-1359

Quebec

Laval
Regional Office
2 Place Laval, Suite 470
H7N 5N6
(514) 667-6360

Saskatchewan

Saskatoon
Uranium Facilities Division
Government of Canada Building
101 22nd Street East, Suite 501
S7K 0E1
(306) 975-6376

Atomic Energy of Canada Limited (AECL)

Manitoba

Pinawa
AECL Research
Whiteshell Laboratories
R0E 1L0
(204) 753-2311

Ontario

Chalk River
AECL Research
Chalk River Laboratories
K0J 1J0
(613) 584-3311
(613) 687-5581

Mississauga
AECL CANDU
Engineering Company
2251 Speakman Drive
L5K 1B2
(416) 823-9040

Ottawa
Corporate Office
344 Slater Street
K1A 0S4
(613) 237-3270

Quebec

Montreal
AECL CANDU
1155 Metcalfe Street, 2nd Floor
H3B 2V6
(514) 871-1116

Agriculture Canada (AGR)

Alberta

Athabasca
Food Production and Inspection Branch
4902 49th Street
Post Office Box 690
T0G 0B0
(403) 675-2129

Beaverlodge
Research Branch
Research Station
Post Office Box 29
T0H 0C0
(403) 354-2212

Brooks
Food Production and Inspection Branch
Federal Building
108 First Street West
Post Office Box 1329
T1R 1C2
(403) 362-3539

Calgary
Food Production and Inspection Branch
Regional Office
Harry Hays Building, Suite 474
220 4th Avenue South East
T2G 4X3
(403) 292-4301

Calgary
Food Production and Inspection Branch
District Office
3650 36th Street North West,
Room 113
T2L 2L1
(403) 289-7736

Calgary
Prairie Farm Rehabilitation Administration
Alberta Regional Development
Service Office
Harry Hays Building, Room 832
220 4th Avenue South East
Post Office Box 2906, Station M
T2P 2M7
(403) 292-5638

Camrose
Food Production and Inspection Branch
Federal Building
4901 50th Avenue
T4V 0S2
(403) 672-3563

Coutts
Food Production and Inspection Branch
Customs and Immigration Building
Post Office Box 130
T0K 0N0
(403) 344-3808

Drumheller
Food Production and Inspection Branch
Federal Building
196 3rd Avenue West
Post Office Box 1930
T0J 0Y0
(403) 823-2280

Edmonton
Agri-Food Development Branch
Regional Office
Canada Place, Suite 810
9700 Jasper Avenue
T5J 4G5
(403) 495-4141

Edmonton
Farm Debt Review Board
Canada Place, Suite 805
9700 Jasper Avenue
T5J 4C3
(403) 495-4764

Edmonton
Food Production and Inspection Branch
Regional Office
Canada Place, Suite 815
9700 Jasper Avenue
T5J 4G4
(403) 495-2800

Edmonton
Prairie Farm Rehabilitation Administration
Alberta Affairs Office
Canada Place, 16th Floor
9700 Jasper Avenue
T5J 4C3
(403) 495-3307

Fort Macleod
Food Production and Inspection Branch
Federal Building
2210 2nd Avenue
Post Office Box 310
T0L 0Z0
(403) 553-4121

Fort Vermilion
Research Branch
Experimental Farm
Highway 58
T0H 1N0
(403) 927-3253

Grande Prairie
Food Production and Inspection Branch
Federal Building
10001 101st Avenue
T8V 0X9
(403) 532-3202

Hanna
Prairie Farm Rehabilitation Administration
Conservation Service Office
Area 1
302 Centre Street
Post Office Box 428
T0J 1P0
(403) 854-4448

Lacombe
Research Branch
58th Street and the C&E Trail
Postal Bag 5000
T0C 1S0
(403) 782-3316

Lethbridge
Food Production and Inspection Branch
Post Office Box 3015
T1J 4B1
(403) 327-3758

Lethbridge
Food Production and Inspection Branch
Health of Animals Directorate
Animal Diseases Research Institute
Post Office Box 640
T1J 3Z4
(403) 382-5500

Lethbridge
Food Production and Inspection Branch
Veterinary Inspection
Old Biology Building
Research Station
Postal Bag 3008
T1J 4A1
(403) 382-3121

Lethbridge
Prairie Farm Rehabilitation Administration
District Conservation and Development Service Office
Federal Building, Suite 203
T1J 0N8
Development Service:
(403) 327-4410
Soils Conservation Section:
(403) 382-3100
Water Development Section:
(403) 327-4340

Lethbridge
Research Station
Post Office Box 3000
T1J 4B1
(403) 327-4561

Medicine Hat
Prairie Farm Rehabilitation Administration
District Conservation Service Office
1865 Dunmore Road South East, Suite 210
T1A 1Z8
(403) 526-2429

Olds
Food Production and Inspection Branch
Plaza 27, Bay 7
5221 46th Street
Post Office Box 1329
T0M 1P0
(403) 556-3568

Peace River
Food Production and Inspection Branch
10001 101st Street, Room 22
T8V 0X9
(403) 532-4071

Peace River
Prairie Farm Rehabilitation Administration
Sub-Area Conservation Service Office
Post Office Box 7047
T8S 1S7
(403) 624-3386

Red Deer
Food Production and Inspection Branch
4910 59th Street, Suite 1
T4N 2N1
(403) 340-4204

Red Deer
Prairie Farm Rehabilitation Administration
Conservation Service Office
Skinner Building, Room 214
4711 51st Avenue
T4N 6H8
(403) 346-9060
(403) 346-9070

Stettler
Food Production and Inspection Branch
Post Office Building
5104 50th Avenue
Post Office Box 1330
T0C 2L0
(403) 742-2970

Agriculture Canada *(continued)*
Alberta *(continued)*

Vegreville
Prairie Farm Rehabilitation Administration
Conservation Service Office
Post Office Box 1079
T0B 4L0
(403) 632-2919

Vermilion
Food Production and Inspection Branch
Sub-District Office
5038 50th Avenue
T0B 4M0
(403) 853-4426

Westlock
Food Production and Inspection Branch
11209 97th Avenue
Post Office Box 1537
T0G 2L0
(403) 349-3095

Westlock
Prairie Farm Rehabilitation Administration
Conservation Service Office
10016 106th Street
Post Office Box 579
T0G 2L0
(403) 349-3963

Wetaskiwin
Food Production and Inspection Branch
Federal Building
4811 51st Street
T9A 1L1
(403) 352-3955

BRITISH COLUMBIA

Abbotsford
Food Production and Inspection Branch
33827 South Fraser Way
V2S 2C4
(604) 854-8034
(604) 854-8029

Agassiz
Research Branch
Research Station
6947 Highway 7
Post Office Box 1000
V0M 1A0
(604) 796-2221

Creston
Food Production and Inspection Branch
456 North West Boulevard
Post Office Box 217
V0B 1G0
(604) 428-2522

Dawson Creek
Food Production and Inspection Branch
1005 104th Avenue, Room 102
V1G 2H9
(604) 782-5682

Dawson Creek
Prairie Farm Rehabilitation Administration
Conservation Service Office
1005 104th Avenue, Suite 104
V1G 2H9
(604) 782-3116

Grand Forks
Food Production and Inspection Branch
Post Office Building
Post Office Box 1488
V0H 1H0
(604) 442-3942 (Seasonal Office)

Kamloops
Research Branch
3015 Ord Road
V2B 8A9
(604) 376-5565

Kelowna
Food Production and Inspection Branch
District Office
1921 Kent Road
V1Y 7S6
(604) 861-6048

New Westminster
Agri-Food Development Branch
620 Royal Avenue, Room 204
Post Office Box 2522
V3L 5A8
(604) 666-6344

New Westminster
Farm Debt Review Board
620 Royal Avenue, Suite 204
Post Office Box 2522
V3L 5A8
(604) 666-3054
(604) 666-6344

New Westminster
Food Production and Inspection Branch
620 Royal Avenue, Suite 202
Post Office Box 2523
V3L 5A8
District Office:
(604) 666-2891
Regional Office:
(604) 666-6513
Dairy, Fruit and Vegetable Division:
(604) 666-0975
Livestock and Poultry Division:
(604) 666-0312
Plant Health and Plant Products:
(604) 666-0593

New Westminster
Food Production and Inspection Branch
Race Track Division
620 Royal Avenue, Room 102
Post Office Box 2525
V3L 5A8
(604) 666-3556

Osoyoos
Food Production and Inspection Branch
Highway 97
Post Office Box 1300
V0H 1V0
(604) 495-6574

Penticton
Food Production and Inspection Branch
Post Office Box 397
V2A 6K6
(604) 494-7711

Prince George
Research Branch
Rural Route 8, RMD 6
V2N 4M6
(604) 963-9655
Food Production and Inspection Branch:
(604) 963-9632

Prince Rupert
Food Production and Inspection Branch
Federal Building, Room B4
417 2nd Avenue West
V8J 1G8
(604) 627-3033

Sidney
Food Production and Inspection Branch
Saanichton Plant Quarantine Station
8801 East Saanich Road
V8L 1H3
(604) 363-6500

Summerland
Research Branch
Research Station
Highway 97
V0H 1Z0
(604) 494-7711

Surrey
Food Production and Inspection Branch
Customs and Immigration Building
28 176th Street, Rural Route 8
V3S 5J9
(604) 538-3656

Vancouver
Food Production and Inspection Branch
215 Commercial Drive
V5L 4X1
Plant Health and Plant Products:
(604) 666-8593
Ship and Commodity Inspection:
(604) 666-3837

Vancouver
Food Production and Inspection Branch
Terminal Building
Vancouver International Airport
V7B 1Y4
Animal Health Division:
(604) 666-7042
Plant Health and Plant Products:
(604) 666-7073

Vancouver
Research Branch
Research Station
6660 North West Marine Drive
V6T 1X2
(604) 224-4355

Vernon
Food Production and Inspection Branch
Credit Union Building, 2nd Floor
3205 32nd Street
V1T 5M7
(604) 549-5171

Victoria
Food Production and Inspection Branch
District Office
Canada Custom House
816 Government Street
V8W 1W9
(604) 363-3421

Williams Lake
Food Production and Inspection Branch
35 South 2nd Avenue, Room 307
V2G 3W3
(604) 392-4845

Winfield
Food Production and Inspection Branch
9751 Wood Lake Road
V0H 2C0
(604) 766-2377

MANITOBA

Beausejour
Prairie Farm Rehabilitation Administration
District Conservation Service Office
20 1st Street South
Post Office Box 50
R0E 0C0
(204) 268-1411

Boissevain
Food Production and Inspection Branch
Post Office Building
558 Broadway Street
Post Office Box 696
R0K 0E0
(204) 534-6288

Brandon
Food Production and Inspection Branch
Rural Route 3
Post Office Box 1000-C
R7A 5Y3
(204) 726-7548
Veterinary Inspection:
(204) 726-7556

Brandon
Prairie Farm Rehabilitation Administration
Conservation Service Office
Rural Route 3
Post Office Box 1000B
R7A 6A3
(204) 726-7584 (collect calls accepted)

Brandon
Research Branch
Brandon Research Station
Rural Route 3
Post Office Box 1000A
R7A 5Y3
(204) 726-7650

Carman
Food Production and Inspection Branch
19 Main Street
Post Office Box 569
R0G 0J0
(204) 745-2292

Churchill
Plant Health Directorate
33 Bernier, Room 42
R0B 0E0
(204) 675-2144

Dauphin
Food Production and Inspection Branch
Post Office Building, Room 202
317 Main Street North
R7N 1C5
(204) 638-3322

Dauphin
Prairie Farm Rehabilitation Administration
Conservation Service Office
Federal Building, Room 100
317 Main Street North
R7N 1C5
(204) 638-6108

Emerson
Food Production and Inspection Branch
Canada Customs Building
11 Main Street
Post Office Box 146
R0A 0L0
(204) 373-2346

Minnedosa
Food Production and Inspection Branch
Post Office Building
1st Street South East
Post Office Box 37
R0J 1E0
(204) 867-3241

Morden
Food Production and Inspection Branch
Route 100 and Stephen Street
Post Office Box 571
R0G 1J0
(204) 822-3266

Morden
Prairie Farm Rehabilitation Administration
Conservation Service Office
Route 100 and Stephen Street
Post Office Box 1047
R0G 1J0
(204) 822-4078 (collect calls accepted)

Morden
Research Branch
Morden Research Station
Route 100 and Stephen Street
Post Office Box 3001
R0G 1J0
(204) 822-4471

Portage la Prairie
Food Production and Inspection Branch
Post Office Building, Room 207
10 1st Street South West
Post Office Box 925
R1N 3C4
(204) 857-4171

Portage la Prairie
Research Branch
370 River Road, Site 13
R1N 3A3
(204) 857-4441

Winnipeg
Agri-Food Development Branch
303 Main Street, Room 400
R3C 3G7
(204) 983-3032 (collect calls accepted)

Winnipeg
Farm Debt Review Board
207 Notre Dame Avenue, Room 302
R3B 1M9
(204) 983-8621 (collect calls accepted)

Agriculture Canada *(continued)*
Manitoba *(continued)*

Winnipeg
Food Production and Inspection Branch
Regional Office
Federal Building
269 Main Street
R3C 1B2
(204) 983-2200

Winnipeg
Grains and Oilseeds Branch
200 Graham Avenue, 4th Floor
Post Office Box 6200
R3C 4N1
(204) 983-8359
Net Income Stabilization Administration:
(204) 983-0761

Winnipeg
Grains and Oilseeds Branch
Western Grain Stabilization Administration
303 Main Street, Room 935
R3C 3H5
(204) 983-3384

Winnipeg
Prairie Farm Rehabilitation Administration
Manitoba Regional Office
1 Wesley Avenue, Room 401
R3C 4C6
(204) 983-2243

Winnipeg
Research Branch
Winnipeg Research Station
195 Dafoe Road
R3T 2M9
(204) 983-5533

NEW BRUNSWICK

Buctouche
Research Branch
Senator Hervé J Michaud Experimental Farm
Ryan Road
Post Office Box 667
E0A 1G0
(506) 743-2464

Edmundston
Food Production and Inspection Branch
Carrefour l'Assomption
121 De l'Église Street
E3V 1J9
Veterinary Inspection:
(506) 735-5263

Florenceville
Food Production and Inspection Branch
Federal Building
Main Street
Post Office Box 6
E0J 1K0
(506) 392-5566

Fredericton
Agri-Food Development Branch
633 Queen Street, Room 209
E3B 1C3
(506) 452-3706

Fredericton
Farm Debt Review Board
633 Queen Street, Room 227
E3B 1C3
(506) 452-3691

Fredericton
Food Production and Inspection Branch
District Office
Fredericton Research Station
850 Lincoln Road
Post Office Box 2222
E3B 5G4
(506) 452-4964

Fredericton
Research Branch
Fredericton Research Station
850 Lincoln Road
Post Office Box 20280
E3B 4Z7
(506) 452-3260

Grand Falls
Food Production and Inspection Branch
377 Broadway
Post Office Box 609
E0J 1M0
(506) 473-1162

Hartland
Food Production and Inspection Branch
Court Yard Plaza, 2nd Floor
Main Street
Post Office Box 446
E0J 1N0
(506) 375-4314

Moncton
Food Production and Inspection Branch
Atlantic Region
Government of Canada Building
Main Street, 5th Floor
Post Office Box 6088
E1C 8R2
(506) 851-7670

Moncton
Food Production and Inspection Branch
Moncton Field Office
310 Baig Boulevard
Post Office Box 1065
E1C 8P2
(506) 851-7676

Perth – Andover
Food Production and Inspection Branch
Lane Road
Post Office Box 486
E0J 1V0
(506) 273-2227

Sackville
Food Production and Inspection Branch
Health of Animals Laboratory
4 College Street
Post Office Box 1410
E0A 3C0
(506) 536-0135

Saint John
Food Production and Inspection Branch
Customs Building
189 Prince William Street
Post Office Box 6219, Station A
E2L 4R7
(506) 636-4568
(506) 636-4987

Woodstock
Food Production and Inspection Branch
District Office
Federal Building
680 Main Street
Post Office Box 429
E0J 2B0
(506) 325-1960

NEWFOUNDLAND

Channel — Port aux Basques
Food Production and Inspection Branch
Post Office Box 1088
A0M 1C0
(709) 695-2135
(709) 695-2136

Corner Brook
Food Production and Inspection Branch
New Federal Building, Room 214
Fisher Hill, Main Street
Post Office Box 305
A2H 6C9
(709) 637-4388

Gander
Food Production and Inspection Branch
Post Office Box 334
A1B 1W7
(709) 256-6644

St John's
Agri-Food Development Branch
354 Water Street, 2nd Floor
Post Office Box 1878
A1C 5R4
(709) 772-4063

St John's
Farm Debt Review Board
354 Water Street, 2nd Floor
Post Office Box 1878
A1C 5R4
(709) 772-2306

St John's
Food Production and Inspection Branch
District Office
Cormack Building
2 Steer's Cove
Post Office Box 460
A1C 5K4
(709) 772-5030
Veterinary Inspection:
(709) 772-5540

St John's
Research Branch
Research Station
Brookfield Road
Post Office Box 7098
A1E 3Y3
(709) 772-4619

NOVA SCOTIA

Bedford
Food Production and Inspection Branch
Race Track Division
1600 Bedford Highway, Suite 416
B4A 1E8
(902) 426-9114

Halifax
Food Production and Inspection Branch
Brewery Building, 3rd Floor
1489 Hollis Street
B3J 3M5
(902) 426-2125
(902) 426-2126

Halifax
Food Production and Inspection Branch
Tower 1, Suite 316
7001 Mumford Road
B3L 4N9
(902) 426-3874

Kentville
Food Production and Inspection Branch
Kentville Agricultural Centre
B4N 1J5
(902) 679-5333

Kentville
Research Branch
Kentville Research Station
132 Main Street
B4N 1J5
(902) 679-5333

Nappan
Research Branch
Nappan Experimental Farm
Nappan Street
B0L 1C0
(902) 667-3826

Sydney
Food Production and Inspection Branch
Arts Building
196 George Street
B1P 1J3
(902) 564-7399

Truro
Agri-Food Development Branch
Bank of Montreal Building
35 Commercial Street, Suite 200
Post Office Box 698
B2N 5E5
(902) 893-0068

Truro
Farm Debt Review Board
35 Commercial Street, Suite 200
Post Office Box 1800
B2N 5Z5
(902) 893-0051

Truro
Food Production and Inspection Branch
Federal Building
664 Prince Street
Post Office Box 368
B2N 5C5
(902) 893-6861
Veterinary Inspection:
(902) 893-6863

ONTARIO

Barrie
Food Production and Inspection Branch
370 Dunlop Street West, Unit 17
L4N 5R7
(705) 728-0161

Belleville
Food Production and Inspection Branch
228 Dundas Street East
K8N 1E4
(613) 969-3333
Veterinary Inspection:
(613) 969-3320

Bowmanville
Food Production and Inspection Branch
New Federal Building
41 Temperance Street
L1C 3A5
(416) 623-5759

Brampton
Food Production and Inspection Branch
20 Nelson Street West
L6X 2M5
(416) 451-4963

Brantford
Food Production and Inspection Branch
Federal Building
Corner of Dalhousie and Queen Streets
Post Office Box 637
N3T 5P9
(519) 753-3478

Brockville
Food Production and Inspection Branch
Federal Building, Room 203
36 George Street
K6V 3V5
(613) 342-2740
(613) 342-3682

Chatham
Food Production and Inspection Branch
New Federal Building, Room MZ104
10 Centre Street
Post Office Box 669
N7M 5K8
(519) 352-9510
(519) 352-9396

Chatham
Food Production and Inspection Branch
48 5th Street
Post Office Box 392
N7M 5K5
(519) 352-4290

Cornwall
Food Production and Inspection Branch
Federal Building
45 2nd Street East
Post Office Box 1027
K6H 5V1
(613) 933-5825

Delhi
Research Branch
Research Station
Post Office Box 186
N4B 2W9
(519) 582-1950

Agriculture Canada *(continued)*
Ontario *(continued)*

Fort Erie
Food Production and Inspection Branch
211 Concession Road
Post Office Box 96
L2A 5M6
(416) 871-4000
(416) 871-4046

Fort Frances
Food Production and Inspection Branch
301 Scott Street
Post Office Box 456
P9A 3M8
(807) 274-5214

Guelph
Agri-Food Development Branch
174 Stone Road West
N1G 4S0
(519) 837-9400

Guelph
Farm Debt Review Board
174 Stone Road West
N1G 4T1
(519) 836-8135

Guelph
Food Production and Inspection Branch
Ontario Regional Office
174 Stone Road West
N1G 4S9
(519) 837-9400

Guelph
Food Production and Inspection Branch
Health of Animals Laboratory
110 Stone Road West
N1G 3W4
(519) 822-3300

Haileybury
Food Production and Inspection Branch
95 Meridian Avenue
Post Office Box 548
P0J 1K0
(705) 672-3031

Hamilton
Food Production and Inspection Branch
1548 Main Street West
L8S 1E5
(416) 572-2201
Animal Health Division:
(416) 572-2343

Harrow
Research Branch
Harrow Research Station
Highway 18
N0R 1G0
(519) 738-2251

Jerseyville
Food Production and Inspection Branch
Race Track Division
115 Sunnyridge Road
Rural Route 1
L0R 1R0
(416) 648-3033

Kapuskasing
Research Branch
Kapuskasing Experimental Farm
P5N 2X9
(705) 335-6148

Kingston
Food Production and Inspection Branch
863 Norwest Road
K7P 2N2
(613) 384-1230

Leamington
Food Production and Inspection Branch
Agricultural Inspection Directorate
75 Erie Street South
Post Office Box 119
N8H 3W1
(519) 326-9047

London
Food Production and Inspection Branch
Dominion Public Building
457 Richmond Street
Post Office Box 577, Station B
N6A 4W8
(519) 645-4021

London
Food Production and Inspection Branch
Race Track Division
451 Talbot Street, Suite 702
N6A 5C9
(519) 645-5006

London
Research Branch
London Research Centre
1400 Western Road
N6G 2V4
(519) 645-4452

Mississauga
Food Production and Inspection Branch
Toronto Airport
Post Office Box 11
Toronto AMF
L5P 1A2
(416) 676-2545

North Bay
Food Production and Inspection Branch
101 Worthington Street East
Post Office Box 554
P1B 8J1
(705) 472-9570

Ottawa
Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
K1A 0C5
(613) 995-8963

Ottawa
Farm Financial Programs
Sir John Carling Building
930 Carling Avenue
K1A 0C5
(613) 995-5880
Agricultural Stabilization Board:
(613) 957-7078

Ottawa
Food Production and Inspection Branch
Animal and Plant Health Directorate
Animal Diseases Research Institute
3851 Fallowfield Road
Post Office Box 11300, Station H
Nepean
K2H 8P9
(613) 998-9320

Ottawa
Food Production and Inspection Branch
Race Track Division
62 Auriga Drive, Room 102 A
Post Office Box 5904, Station F
K2C 3X7
(613) 998-4922

Ottawa
Prairie Farm Rehabilitation Administration
Ottawa Affairs Office
Sir John Carling Building
930 Carling Avenue
K1A 0C5
(613) 995-2846

Ottawa
Research Branch
Headquarters
930 Carling Avenue
K1A 0C5
(613) 995-7084
Centre for Food and Animal Research:
(613) 993-6002
Centre for Land and Biological Resources Research:
(613) 995-5011
Plant Research Centre:
(613) 995-3700
Research Program Service:
(613) 995-7084

Owen Sound
Food Production and Inspection Branch
Federal Building, Room 204
901 3rd Avenue East
Post Office Box 666
N4K 5R4
(519) 376-9772

Peterborough
Food Production and Inspection Branch
Animal Health Division
201 Charlotte Street, Suite 222
Post Office Box 491
K9J 6Z6
(705) 745-5613

Queenston
Food Production and Inspection Branch
Animal Health Division
Queenston Bridge
Post Office Box 189
L0S 1L0
(416) 262-5331

Richmond Hill
Food Production and Inspection Branch
10077G Yonge Street
L4C 1T7
(416) 883-1600

St Thomas
Food Production and Inspection Branch
15 St Catharine Street
Post Office Box 579
N5P 3V6
(519) 631-5330

Sarnia
Food Production and Inspection Branch
1 Bridge Street
Point Edward
Post Office Box 636
N7T 7J7
(519) 332-3031

Sault Ste Marie
Food Production and Inspection Branch
New Dominion Building, Room 202
451 Queen Street East
Post Office Box 968
P6A 5N5
(705) 256-7451

Seaforth
Food Production and Inspection Branch
Federal Building
52 Main Street
Post Office Box 730
N0K 1W0
(519) 527-1470

Stratford
Food Production and Inspection Branch
New Federal Building
75 Waterloo Street
Post Office Box 307
N5A 6T3
(519) 271-9582

Thunder Bay
Food Production and Inspection Branch
307 Euclid Avenue
P7E 6G6
(807) 475-7761

Thunder Bay
Research Branch
Thunder Bay Experimental Farm
Highway 130
Post Office Box 158
P7C 4V8
(807) 939-2523

Toronto
Food Production and Inspection Branch
District Office
150 Bridgeland Avenue, Suite 111
M6A 3A6
(416) 781-6118
Plant Health Directorate:
(416) 781-6186

Toronto
Food Production and Inspection Branch
Race Track Division
6700 Finch Avenue West, Suite 603
Rexdale
M9W 5P5
(416) 675-6125

Trenton
Research Branch
Smithfield Experimental Farm
Lafferty Road
Post Office Box 340
K8V 5R5
(613) 392-3527

Vineland Station
Research Branch
Research Station
Victoria Avenue North
Post Office Box 6000
L0R 2E0
(416) 562-4113

Walkerton
Food Production and Inspection Branch
220 Trillium Court, Building 3, Suite 2
Post Office Box 158
N0G 2V0
(519) 881-0804
(519) 881-2431

Waterloo
Food Production and Inspection Branch
70 King Street North
N2J 2X1
(519) 886-3210

Windsor
Food Production and Inspection Branch
2000 Continental Avenue
N9E 3P1
(519) 969-1121
(519) 969-1128

Windsor
Food Production and Inspection Branch
441 University Avenue West, Suite 208
N9A 5P9
(519) 252-6559
(519) 252-7095

Woodstock
Food Production and Inspection Branch
69 Light Street
Post Office Box 428
N4S 7Y5
(519) 539-8505

Prince Edward Island

Albany
Food Production and Inspection Branch
Rail Potato Loading Point
C0B 1A0
(902) 855-2118

Alberton
Food Production and Inspection Branch
Post Office Box 207
C0B 1B0
(902) 853-3349

Charlottetown
Agri-Food Development Branch
141 Kent Street, 2nd Floor
Post Office Box 2949
C1A 8C5
(902) 566-7300

Charlottetown
Farm Debt Review Board
97 Queen Street, Room 204
Post Office Box 2589
C1A 8C3
(902) 566-7302

Charlottetown
Food Production and Inspection Branch
Sub-District Office
Mount Edward Road, Building 19
Post Office Box 1240
C1A 7M8
(902) 566-7631

Agriculture Canada *(continued)*
Prince Edward Island *(continued)*

Charlottetown
Food Production and Inspection Branch
Dominion Building
97 Queen Street
C1A 4A9
(902) 566-7290
Veterinary Inspection:
(902) 566-7621

Charlottetown
Research Branch
Charlottetown Research Station
440 University Avenue
Post Office Box 1210
C1A 7M8
(902) 566-6880

Kensington
Food Production and Inspection Branch
62 Victoria Street
Post Office Box 687
C0B 1M0
(902) 836-3200

O'Leary
Food Production and Inspection Branch
Sub-Area Office
Post Office Box 117
C0B 1V0
(902) 859-2404

Summerside
Food Production and Inspection Branch
Sub-District Office
216 Water Street
C1N 1B3
(902) 436-4203

QUEBEC

Chicoutimi
Food Production and Inspection Branch
100 Lafontaine Street, Suite 201
G7H 6X2
(418) 545-3529

Cowansville
Food Production and Inspection Branch
438 Sud Street
J2K 2X7
(514) 263-4384

Drummondville
Food Production and Inspection Branch
Hériot Building, Room 132
155 St Jean Street
Post Office Box 337
J2B 6W3
(819) 474-3464

Hull
Food Production and Inspection Branch
Richelieu Building
975 St Joseph Boulevard
J8Z 1W8
(819) 997-2919

Huntingdon
Food Production and Inspection Branch
Animal Health Division
Federal Building
27 Prince Street
Post Office Box 149
J0S 1H0
(514) 264-6131

Joliette
Food Production and Inspection Branch
389 Notre Dame Street, 2nd Floor
J6E 3H5
(514) 756-8013

Lachute
Food Production and Inspection Branch
Veterinary Inspection
580 Principale Street
J8H 1Y7
(514) 562-3744

Lacolle
Food Production and Inspection Branch
Highway 15
Post Office Box 486
J0J 1J0
(514) 246-3889

La Pocatière
La Pocatière Experimental Farm
1642 2nd Line West
Post Office Box 400
G0R 1Z0
Food Production and Inspection Branch:
(418) 856-4100
Research Branch:
(418) 856-3141

L'Assomption
Research Branch
Experimental Farm
801 Route 344
Post Office Box 1070
J0K 1G0
(514) 589-2171

Lennoxville
Research Branch
Research Station
2000 Route 108 East
Post Office Box 90
J1M 1Z3
(819) 565-9171

Mirabel
Food Production and Inspection Branch
Administration Building, 5th Floor
Mirabel Airport
Post Office Box 145
J7N 1A2
(514) 476-0345
(514) 476-3279

Montmagny
Food Production and Inspection Branch
1 Place de l'Église, Room 401
G5V 2L9
(418) 248-1091

Montmagny
Food Production and Inspection Branch
Health of Animals Laboratory Division
Grosse-Île Experimental Station
G5V 3S2
(418) 248-2770

Montreal
Food Production and Inspection Branch
Regional Office
Guy Favreau Complex
East Tower, Room 1002-I
200 René Lévesque Boulevard West
H2Z 1Y3
(514) 285-8888

Montreal
Food Production and Inspection Branch
District Office
1625 Chabanel Street West, Suite 300
H4N 2S7
(514) 283-5686

Montreal
Food Production and Inspection Branch
805 Du Marché Central Street, Room 105
H4N 1K2

Montreal
Food Production and Inspection Branch
Stockyards
316 Bridge Street, Room 104
H3K 2C4
(514) 283-7335

Montreal
Food Production and Inspection Branch
Race Track Division
100 Alexis Nihon Boulevard, Suite 961
Saint-Laurent
H4M 2P5
(514) 283-5181

Normandin
Research Branch
Experimental Farm
1472 St Cyrille Street
G0W 2E0
(418) 274-3378

Quebec
Agri-Food Development Branch
Gare Maritime Champlain,
Suite 350-4
901 Cap Diamant Street
G1K 4K1
(418) 648-4775

Quebec
Farm Debt Review Board
390 Dorchester Street South,
3rd Floor
Post Office Box 3098
G1K 6X9
(418) 648-2426

Quebec
Research Branch
Research Station
2560 Hochelaga Boulevard
Sainte-Foy
G1V 2J3
(418) 657-7980

Rimouski
Food Production and Inspection Branch
180 De la Cathédrale Avenue
G5L 5H9
Fruit, Vegetables, Animals:
(418) 722-3036
Animal Health Division:
(418) 722-3032

Rouyn-Noranda
Food Production and Inspection Branch
40 Du Lac Avenue
J9X 4N3
(819) 762-5211

Saint-Georges
Food Production and Inspection Branch
11725 1st Avenue East
G5Y 2C7
(418) 228-2868
(418) 228-1627 (message service)

Saint-Hyacinthe
Food Production and Inspection Branch
Galeries de Saint-Hyacinthe
3100 Laframboise Boulevard,
Room 206
J2S 4Z4
(514) 773-6639

Saint-Hyacinthe
Food Production and Inspection Branch
Health of Animals Laboratory
3400 Casavant Boulevard West
J2S 8E3
(514) 773-7730

Saint-Hyacinthe
Research Branch
Food Research and Development Centre
3600 Casavant Boulevard West
J2S 8E3
(514) 773-1105

Saint-Jean-sur-Richelieu
Food Production and Inspection Branch
109 Richilieu Street
J3B 6X2
(514) 347-1669

Saint-Jean-sur-Richelieu
Research Branch
Research Station
430 Gouin Boulevard
J3B 3E6
(514) 346-4494

Sherbrooke
Food Production and Inspection Branch
50 Place de la Cité, Room 331
Post Office Box 846
J1H 5L1
(819) 564-5508

Trois-Rivières
Food Production and Inspection Branch
Animal Health Division
1285 Notre Dame Street, Suite 226
G9A 4X2
(819) 371-5207

Victoriaville
Food Production and Inspection Branch
108 Olivier Street
Post Office Box 281
G6P 6S9
(819) 752-5354

SASKATCHEWAN

Assiniboia
Food Production and Inspection Branch
Federal Building
104 4th Avenue West
Post Office Box 277
S0H 0B0
(306) 642-4197

Battleford
Food Production and Inspection Branch
401 27th Street
Post Office Box 1028
S0M 0E0
(306) 937-3633

Consul
Prairie Farm Rehabilitation Administration
Consul Irrigation Project
S0N 0P0
(306) 299-2040

Eastend
Prairie Farm Rehabilitation Administration
Eastend Irrigation Project
Post Office Box 146
S0N 0T0
(306) 295-3252

Gravelbourg
Prairie Farm Rehabilitation Administration
Conservation Service Office
Post Office Box 155
S0H 1X0
(306) 648-2214

Indian Head
Prairie Farm Rehabilitation Administration
Shelterbelt Centre
Post Office Box 905
S0G 2K0
(306) 695-2284

Indian Head
Research Branch
Experimental Farm
Post Office Box 760
S0G 2K0
(306) 695-2274

Maple Creek
Prairie Farm Rehabilitation Administration
Conservation Service Office
Post Office Box 430
S0N 1N0
(306) 662-2637

Melfort
Food Production and Inspection Branch
Highway 6 South
Post Office Box 2049
S0E 1A0
(306) 752-3020

Melfort
Prairie Farm Rehabilitation Administration
Conservation Service Office
Post Office Box 1748
S0E 1A0
(306) 752-4442

Melfort
Research Branch
Research Station
Highway 6 South
Post Office Box 1240
S0E 1A0
(306) 752-2776

Melville
Prairie Farm Rehabilitation Administration
Conservation Service Office
Post Office Box 130
S0A 2P0
(306) 728-5790

Agriculture Canada *(continued)*
Saskatchewan *(continued)*

Moose Jaw
Food Production and Inspection Branch
1410 Caribou Street West
Post Office Box 2199
S6H 7T2
(306) 692-0664

Moose Jaw
Prairie Farm Rehabilitation Administration
Conservation Service Office
1400 Caribou Street West
Post Office Box 937
S6H 4P6
(306) 692-2308

Nipawin
Food Production and Inspection Branch
Post Office Box 1270
S0E 1E0
(306) 862-4415

North Battleford
Prairie Farm Rehabilitation Administration
Conservation Service Office
Post Office Box 788
S9A 2Z3
(306) 445-6217

North Portal
Food Production and Inspection Branch
Post Office Box 38
S0C 1W0
(306) 927-2255

Outlook
Prairie Farm Rehabilitation Administration
Saskatchewan Irrigation Development Centre
Post Office Box 700
S0L 2N0
(306) 867-8851

Prince Albert
Food Production and Inspection Branch
1288 Central Avenue
S6V 4V8
(306) 953-8614

Regina
Agri-Food Development Branch
1975 Broad Street, 2nd Floor
Post Office Box 8035
S4P 4C7
(306) 780-5545

Regina
Farm Debt Review Board
1783 Hamilton Street, Room 700
S4P 2B6
(306) 780-5544

Regina
Food Production and Inspection Branch
Regional Office
1975 Broad Street, 2nd Floor
Post Office Box 8060
S4P 4E3
(306) 780-5210

Regina
Prairie Farm Rehabilitation Administration
Head Office
Motherwell Building
1901 Victoria Avenue
S4P 0R5
(306) 780-5070

Regina
Prairie Farm Rehabilitation Administration
Hydraulics Laboratory
1305 Ottawa Street
S4R 1P3
(306) 780-5200

Regina
Research Branch
Research Station
5000 Wascana Parkway
Post Office Box 440
S4P 3A2
(306) 780-7400

Rosetown
Prairie Farm Rehabilitation Administration
Conservation Service Office
Federal Building, Room 203
Post Office Box 1420
S0L 2V0
(306) 882-4272

Rush Lake
Prairie Farm Rehabilitation Administration
Rush Lake Irrigation Project
S0H 3S0
(306) 773-7153

Saskatoon
Food Production and Inspection Branch
350 3rd Avenue North, Room 100
S7K 6G7
(306) 975-4240

Saskatoon
Food Production and Inspection Branch
Grader's Office
c/o Intercontinental Packers
Post Office Box 850
S7K 3V4
(306) 975-4354

Saskatoon
Food Production and Inspection Branch
Health of Animals Laboratory
116 Veterinary Road
S7N 2R3
(306) 975-4071

Saskatoon
Prairie Farm Rehabilitation Administration
Geotechnical Division
University of Saskatchewan
North Road
Post Office Box 908
S7K 3M4
(306) 975-4140

Saskatoon
Research Branch
Research Station
107 Science Place
S7N 0X2
(306) 975-7014

Scott
Research Branch
Scott Experimental Farm
Highway 380
S0K 4A0
(306) 247-2011

Shaunavon
Prairie Farm Rehabilitation Administration
Conservation Service Office
Post Office Box 218
S0N 2M0
(306) 297-2812

Swift Current
Prairie Farm Rehabilitation Administration
Conservation Service Office
Area 3
Post Office Box 1088
S9H 3X3
(306) 773-7255

Swift Current
Research Branch
Research Station
Airport Road
Post Office Box 1030
S9H 3X2
(306) 773-4621

Val Marie
Prairie Farm Rehabilitation Administration
Val Marie Irrigation Project
Post Office Box 118
S0N 2T0
(306) 298-2131

Watrous
Prairie Farm Rehabilitation Administration
Conservation Service Office
Area 4
Post Office Box 1150
S0K 4T0
(306) 946-3303

Weyburn
Prairie Farm Rehabilitation Administration
Conservation Service Office
Area 5
Federal Building, Room 205
161 Third Street
S4H 0W3
(306) 842-4624

Yorkton
Food Production and Inspection Branch
Veterinary Inspection
Federal Building, Room 114
37 3rd Avenue North
Post Office Box 371
S3N 2W1
(306) 783-4645

Bank of Canada (BC)

ALBERTA

Calgary
404 6th Avenue South West
Post Office Box 98
T2P 2H4
(403) 261-3400
(403) 495-2033 (Edmonton)

BRITISH COLUMBIA

Vancouver
Vancouver Agency
Bank of Canada Building
900 West Hastings Street
V6C 1E6
(604) 643-6100

MANITOBA

Winnipeg
161 Portage Avenue East
R3B 0Y4
(204) 983-5530

NEW BRUNSWICK

Saint John
75 Prince William Street
Post Office Box 6068, Station A
E2L 4R5
(506) 635-3600

NOVA SCOTIA

Halifax
1583 Hollis Street
Post Office Box 127
B3J 2M5
(902) 420-4600

ONTARIO

Ottawa
Head Office
245 Sparks Street
K1A 0G9
(613) 782-8111
Currency Museum:
(613) 782-8914

Toronto
250 University Avenue
Post Office Box 550, Terminal A
M5W 1E8
(416) 593-2000

QUEBEC

Montreal
901 Victoria Square
Post Office Box 6018
H3C 3C2
(514) 393-4561

SASKATCHEWAN

Regina
2220 12th Avenue
Post Office Box 1065
S4P 3B3
(306) 791-9500

Canadian Advisory Council on the Status of Women (CACSW)

ALBERTA

Calgary
Western Region Office
Harry Hays Building, Room 270
220 4th Avenue South East
Post Office Box 1390, Station M
T2P 2L6
(403) 292-6668

ONTARIO

Ottawa
Head Office
110 O'Connor Street, 9th Floor
Post Office Box 1541, Station B
K1P 5R5
(613) 992-4975
Publications:
(613) 992-4976

QUEBEC

Montreal
Eastern Region Office
2021 Union Avenue, Room 875
H3A 2S9
(514) 283-3123

Copyright Board Canada (CB)

ONTARIO

Ottawa
56 Sparks Street, Suite 800
K1A 0C9
(613) 952-8621

Canadian Broadcasting Corporation (CBC)

ALBERTA

Calgary
Radio Canada
1724 Westmount Boulevard North West
T2P 2M7
(403) 521-6000

Edmonton
Alberta Regional Office
8861 75th Street North West
Post Office Box 555
T5J 2P4
(403) 468-7500

BRITISH COLUMBIA

Vancouver
British Columbia Regional Office
Post Office Box 4600
V6B 4A2
(604) 662-6000

MANITOBA

Winnipeg
Manitoba Regional Office
541 Portage Avenue
Post Office Box 160
R3C 2H1
English Services:
(204) 788-3222
French Services:
(204) 788-3141

NEW BRUNSWICK

Moncton
Atlantic Provinces Regional Office
French Services
250 Archibald Street
Post Office Box 950
E1C 8N8
(506) 853-6666

NEWFOUNDLAND

St John's
Newfoundland Regional Office
Ayre's Centre, Pippy Place
Post Office Box 12010, Station A
A1B 3T8
(709) 737-4140

Canadian Broadcasting Corporation *(continued)*

NOVA SCOTIA

Halifax
Maritime Regional Office
5600 Sackville Street
Post Office Box 3000
B3J 3E9
(902) 420-8311
English Network:
(902) 420-8300

ONTARIO

Ottawa
Head Office and Regional Broadcasting Headquarters
1500 Bronson Avenue
Post Office Box 8478
K1G 3J5
(613) 724-1200

Ottawa
Ontario Regional Office
French Services
250 Lanark Avenue
Post Office Box 3220, Station C
K1Y 1E4
(613) 724-1200

Ottawa
Northern Service
Post Office Box 3220, Station C
K1Y 1E4
(613) 724-1200

Toronto
Ontario Regional Office and English Network Centre
Post Office Box 500, Station A
M5W 1E6
(416) 975-3311

QUEBEC

Montreal
Quebec Regional Office and French Network Centre
1400 René Lévesque Boulevard East, 16th Floor
Post Office Box 6000
H3C 3A8
(514) 597-5970

Montreal
Engineering Headquarters
7925 Côte St Luc Road
H4W 1R5
(514) 485-1301

Montreal
Radio Canada International
1055 René Lévesque Boulevard East
Post Office Box 6000
H3C 3A8
(514) 597-7555

Quebec
Quebec City and Eastern Quebec Regional Office
2505 Laurier Boulevard
Post Office Box 10400
Sainte-Foy
G1V 2X2
(418) 654-1341

SASKATCHEWAN

Regina
Saskatchewan Regional Office
2440 Broad Street
S4P 4A1
(306) 347-9540

Cape Breton Development Corporation (CBDC)

NOVA SCOTIA

Glace Bay
Main Office
Coal Division
95 Union Street
Mail: Post Office Box 2500
Sydney
B1P 6K9
(902) 842-2848

Canada Council (CC)

NEW BRUNSWICK

Moncton
207 Robinson Street, Suite 11
E1C 5C5
(506) 851-6090
(Station-to-station collect calls are accepted from New Brunswick and Prince Edward Island.)

NOVA SCOTIA

Dartmouth
10 Harbour Drive
B2Y 3N9
(902) 469-9128
(Station-to-station collect calls are accepted from Nova Scotia, Newfoundland and Labrador.)

ONTARIO

Ottawa
Head Office
99 Metcalfe Street
Post Office Box 1047
K1P 5V8
(613) 598-4365
(613) 598-4366
(Station-to-station collect calls are accepted.)
Fax:
(613) 598-4390

Consumer and Corporate Affairs Canada (CCAC)

ALBERTA

Calgary
District Office
Sam Livingston Building, 3rd Floor
510 12th Avenue South West
T2R 0H3
Bankruptcy:
(403) 292-5607
Consumer Products:
(403) 292-5604
Electricity and Gas:
(403) 292-5609
Intellectual Property:
(403) 292-5607
Marketing Practices:
(403) 292-5608
Product Safety:
(403) 292-5613
Weights and Measures:
(403) 292-5605

Edmonton
District Office
Oliver Building
10225 100th Avenue
T5J 0A1
Bankruptcy:
(403) 495-2476
Consumer Products:
(403) 495-2485
Electricity and Gas:
(403) 495-2487
Intellectual Property:
(403) 495-2476
Marketing Practices:
(403) 495-2489
Product Safety:
(403) 495-2480
Weights and Measures:
(403) 495-2491

Grande Prairie
Edmonton District Area Office
Federal Building, Room 212
T8V 0X9
Consumer Products:
(403) 523-7026

Lethbridge
Calgary District Area Office
3015A 12th Avenue North
T1H 5K9
Weights and Measures:
(403) 382-3146

BRITISH COLUMBIA

Kelowna
District Office
471 Queensway Avenue, Room 303
V1Y 6S5
Consumer Products, Weights and Measures:
(604) 861-6045

Penticton
District Office
Federal Building, Room 316
277 Winnipeg Street
V2A 5M2
Electricity and Gas:
(604) 492-6659

Vancouver
Pacific Regional Office
800 Burrard Street, Room 1400
V6Z 2H8
Bankruptcy:
(604) 666-5007
Competition:
(604) 666-8645
Consumer Products:
(604) 666-3326
Consumer Services:
(604) 666-5018
Intellectual Property:
(604) 666-5007
Marketing Practices:
(604) 666-8659
Product Safety:
(604) 666-5003
Weights and Measures:
(604) 666-3834

Vancouver
District Office
3625 Lougheed Highway
V5M 2A6
Consumer Products:
(604) 666-3326
Electricity and Gas:
(604) 666-0837
Weights and Measures:
(604) 666-3834

Victoria
District Office
Federal Building, Room 401
1230 Government Street
V8W 1Y3
(604) 363-3341

MANITOBA

Brandon
Winnipeg District Area Office
153 11th Street, Room 228
R7A 4J5
Weights and Measures:
(204) 727-7003

Winnipeg
Prairie Regional Office and Winnipeg District Office
260 St Mary Avenue, Suite 202
R3C 0M6
(204) 983-2366
Bankruptcy:
(204) 983-3229
Consumer Products:
(204) 983-2220
Consumer Policy and Services:
(204) 983-3674
Electricity and Gas:
(204) 983-3803
Intellectual Property:
(204) 983-3227
Marketing Practices:
(204) 983-5567
Product Safety:
(204) 983-2846
Weights and Measures:
(204) 983-3804

NEW BRUNSWICK

Bathurst
Saint John Sub-District Office
159 Main Street, 3rd Floor
Post Office Box 724
E2A 4A5
Consumer Products:
(506) 548-7182
Weights and Measures:
(506) 548-7183

Fredericton
District Office
Federal Building, 2nd Floor
633 Queen Street
E3B 1C3
Consumer Products:
(506) 452-3047
Electricity and Gas:
(506) 452-3046

Moncton
Sub-District Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
Post Office Box 457
E1C 8L9
Consumer Products:
(506) 851-6637
Product Safety:
(506) 851-6638

Saint John
District Office
Standards Building
295 Bayside Drive
E2J 1B1
Consumer Products:
(506) 636-4299
Weights and Measures:
(506) 636-4591

NEWFOUNDLAND

Corner Brook
Sub-District Office
Canada Post Building
Post Office Box 1107, Station C
A2H 6T2
Consumer Products, Weights and Measures:
(709) 637-4284

Gander
Sub-District Office
110 Airport Boulevard
Post Office Box 442
A1V 1W8
Weights and Measures:
(709) 256-6597

St John's
District Office
Cormack Building, Suite 202
2 Steers Cove
A1C 6J5
Consumer Products:
(709) 772-5518
Electricity and Gas:
(709) 772-5525
Marketing Practices:
(709) 772-5519
Product Safety:
(709) 772-4050
Weights and Measures:
(709) 772-5517

NOVA SCOTIA

Dartmouth
District Office
50 Brown Avenue
Post Office Box 38001
B3B 1X2
Consumer Products:
(902) 426-6055
Electricity and Gas:
(902) 426-3830
Marketing Practices:
(902) 426-6002
Weights and Measures:
(902) 426-3831

Halifax
Atlantic Regional Office
1489 Hollis Street, Suite 1500
B3J 3M5
(902) 426-6080
Bankruptcy:
(902) 426-2900
Consumer Policy and Services:
(902) 426-4778
Product Safety:
(902) 426-8300

Consumer and Corporate Affairs Canada *(continued)*

Ontario

Belleville
District Office
228 Dundas Street East
K8N 1E4
Consumer Products:
(613) 969-3305
Electricity and Gas:
(613) 969-3301
Weights and Measures:
(613) 969-3306

Hamilton
District Office
69 John Street South, 2nd Floor
L8N 2B9
Bankruptcy:
(416) 572-2847
Consumer Products:
(416) 572-2879
Electricity and Gas:
(416) 572-2774
Marketing Practices:
(416) 572-2873
Product Safety:
(416) 572-2845

Hamilton
585 Wentworth Street North
L8L 5X5
Weights and Measures:
(416) 572-2974

London
District Office
Federal Building, 3rd Floor
451 Talbot Street
N6A 5C9
Bankruptcy, Corporate Services, Intellectual Property:
(519) 645-4068
Consumer Products:
(519) 645-4045
Electricity and Gas:
(519) 645-4033
Marketing Practices:
(519) 645-4147
Weights and Measures:
(519) 645-4037

Mississauga
6185 Ordan Drive, Unit 5
L5T 2E1
Weights and Measures:
(416) 676-7688

Ottawa
District Office
255 Argyle Avenue
K2P 1B8
Bankruptcy:
(613) 996-3964
Consumer Products:
(613) 992-4776
Electricity and Gas:
(613) 992-2775
Weights and Measures:
(613) 992-1976

Peterborough
Federal Building
Post Office Box 1226
K9J 7H4
Electricity and Gas:
(705) 745-1260

Sudbury
District Office
1283 Sparks Street
P3A 2C7
Consumer Products:
(705) 671-0632
Electricity and Gas:
(705) 671-0634
Weights and Measures:
(705) 671-0633

Thunder Bay
430 South Waterloo Street
P7E 6E4
Consumer Products:
(807) 623-9053
Electricity and Gas, Weights and Measures:
(807) 623-5265

Toronto
Ontario Regional Office
Federal Building, Suite 601
4900 Yonge Street
Willowdale
M2N 6B8
(416) 224-4031

Toronto
District Office
25 Saint Clair Avenue East, Room 701
M4T 1M2
(416) 973-6441
Bankruptcy:
(416) 973-6486
Intellectual Property:
(416) 973-3710

Toronto
5075 Yonge Street, Suite 202
M2N 6C6
(416) 224-3951
Consumer Products:
(416) 224-3950

Toronto
1859 Leslie Street
Don Mills
M3B 2M1
Electricity and Gas:
(416) 445-4220
Weights and Measures:
(416) 445-4130

Toronto
200 Town Centre Court, Suite 815
Scarborough
M1P 4X8
Product Safety:
(416) 973-4705

Windsor
London District Area Office
441 University Avenue West, Room 206
N9A 5P9
(519) 254-5543

Prince Edward Island

Charlottetown
District Office
97 Queen Street, 3rd Floor
Post Office Box 575
C1A 7L1
Consumer Products:
(902) 566-7283
Weights and Measures:
(902) 566-7281

Quebec

Chicoutimi
942 Chabanel Street, Room 6
G7H 5W2
Consumer Products, Weights and Measures:
(418) 549-8811

Hull
Head Office
Place du Portage
50 Victoria Street
Mail: Ottawa, Ontario K1A 0C9
(819) 997-2938
Intellectual Property:
(819) 997-1936
Marketing Practices:
(819) 997-4282

Hull
189 Deveault Street, Suite 9
J8Z 1S7
Consumer Products:
(819) 953-2303

Montreal
Quebec Regional Office
Guy Favreau Complex
East Tower, Room 510
200 René Lévesque Boulevard West
H2Z 1X4
Bankruptcy, Intellectual Property:
(514) 283-6192
Competition:
(514) 283-7712
Consumer Products:
(514) 283-3109
Consumer Services:
(514) 283-3905
Electricity and Gas:
(514) 283-6546
Product Safety:
(514) 283-2825
Weights and Measures:
(514) 283-6566

Montreal
District Office
6850 Sherbrooke Street East
H1N 1E1
Electricity and Gas:
(514) 283-6546
Weights and Measures:
(514) 283-6566

Quebec
District Office
112 Dalhousie Street, 3rd Floor
G1K 4C1
Bankruptcy:
(418) 648-4280
Consumer Products:
(418) 648-4067
Electricity and Gas:
(418) 648-3882
Intellectual Property:
(418) 648-7626
Marketing Practices:
(418) 648-3939
Product Safety:
(418) 648-4327
Weights and Measures:
(418) 648-3879

Rimouski
Area Office
294 Taché Street
G5L 1R9
Consumer Products, Weights and Measures:
(418) 722-3366

Saint-Bruno
South Shore/West Island District Office
1400 Marie Victorin Boulevard
J3V 4P6
(514) 441-4911

Sainte-Thérèse-de-Blainville
Laurentian District Office
123 Labelle Boulevard, Room 101
J78 2G9
(514) 434-9733

Sherbrooke
District Office
1335 King Street West, Room 402
J1J 2B8
Bankruptcy, Intellectual Property:
(819) 564-5742
Consumer Products:
(819) 564-5738
Electricity and Gas:
(819) 564-5737
Weights and Measures:
(819) 564-5743

Trois-Rivières
District Office
Bourg du Fleuve Building, Room 011
25 Des Forges Street
G9A 6A7
(819) 371-5157

SASKATCHEWAN

Regina
District Office
2212 Scarth Street
S4P 2J6
Bankruptcy, Intellectual Property:
(306) 780-5391
Consumer Products:
(306) 780-5384
Electricity and Gas, Weights and Measures:
(306) 780-5396

Saskatoon
District Office
350 3rd Avenue North, Room 400
S7K 6G7
Bankruptcy, Intellectual Property:
(306) 975-4298
Consumer Products:
(306) 975-4296
Marketing Practices:
(306) 975-5518
Product Safety:
(306) 975-4028
Weights and Measures:
(306) 975-4294

Swift Current
1711A Chaplan Street East
S9H 1K9
Weights and Measures:
(306) 773-3115

Canadian Commercial Corporation (CCC)

ONTARIO

Ottawa
50 O'Connor Street, 11th Floor
K1A 0S6
(613) 996-0034

Canadian Centre for Management Development (CCMD)

ONTARIO

Ottawa
373 Sussex Drive
Post Office Box 420, Station A
K1N 8V4
De La Salle Campus:
(613) 992-8062
Touraine Campus:
(819) 997-4163

Canadian Centre for Occupational Health and Safety (CCOHS)

ONTARIO

Hamilton
250 Main Street East
L8N 1H6
(416) 572-2981

Canadian Commission for Unesco (CCU)

ONTARIO

Ottawa
99 Metcalfe Street
Post Office Box 1047
K1P 5V8
(613) 598-4325

Canadian Dairy Commission (CDC)

ONTARIO

Ottawa
Pebb Building
2197 Riverside Drive
K1A 0Z2
(613) 998-9490

Canada Deposit Insurance Corporation (CDIC)

ONTARIO

Ottawa
Head Office
50 O'Connor Street, 17th Floor
Post Office Box 2340, Station D
K1P 5W5
(613) 996-2081

Toronto
Regional Office
Toronto-Dominion Centre
79 Wellington Street West
Post Office Box 156
M5K 1H1
(416) 973-3887

Canada Development Investment Corporation (CDVIC)

ONTARIO

Toronto
Scotia Plaza, Suite 2703
Post Office Box 320
M5H 3Y2
(416) 864-0333

Canadian Grain Commission (CGC)

ALBERTA

Calgary
Bay 1, North End
6020 11th Street South East
T2H 2L7
(403) 292-4210

Edmonton
Regional Office
Hermitage Square Shopping Centre, Room 200
12781 50th Street
T5A 4L8
(403) 495-5462

Lethbridge
540 36th Street North
T1H 5H6
(403) 328-6262

BRITISH COLUMBIA

Prince Rupert
Grain Inspection
Post Office Box 40
V8J 3P4
(604) 627-3035

Vancouver
Price Waterhouse Building, Room 300
601 West Hastings Street
V6B 5A6
(604) 666-0362

MANITOBA

Winnipeg
Head Office
303 Main Street, Suite 600
R3C 3G8
(204) 983-2749

ONTARIO

Chatham
Federal Building
10 Centre Street, Room 220
Post Office Box 158
N7M 5K3
(519) 352-8800

Thunder Bay
Post Office Building, Room 210
221 North Archibald Street
Post Office Box 400, Station F
P7C 4V9
(807) 623-5680

QUEBEC

Magog
211 Merry Street South
J1X 3L2
(819) 847-3364

Montreal
Coristine Building, Room 200
410 Saint Nicolas Street
H2Y 2P5
(514) 283-8350

Quebec
Post Office Box 4, Station B
G1K 7A1
(418) 648-4793

SASKATCHEWAN

Moose Jaw
Post Office Box 277
S6H 4N9
(306) 692-2141

Regina
2629 29th Avenue, Suite 200
S4S 2N9
(306) 780-5035

Saskatoon
119 4th Avenue South, Room 802
S7K 5X2
(306) 975-4308

Canada Harbour Place Corporation (CHPC)

BRITISH COLUMBIA

Vancouver
999 Canada Place Way, Suite 1001
V6C 3C1
(604) 666-7200

Canadian Human Rights Commission (CHRC)

ALBERTA

Edmonton
Alberta and Northwest Territories Regional Office
10506 Jasper Avenue, Room 401
T5J 2W9
(403) 495-4040
TDD:
(403) 495-4108
(Collect calls are accepted.)

BRITISH COLUMBIA

Vancouver
Western Regional Office
609 West Hastings Street, Suite 600
V6B 4W4
(604) 666-2251
TDD:
(604) 666-3071
(Collect calls are accepted.)

MANITOBA

Winnipeg
Prairie Regional Office
275 Portage Avenue, Room 718
R3B 2B3
(204) 983-2189
TDD:
(204) 983-2882
(Collect calls are accepted.)

NOVA SCOTIA

Halifax
Atlantic Regional Office
Halifax Insurance Building
5670 Spring Garden Road, Suite 310
Post Office Box 3545, South Postal Station
B3J 3J2
(902) 426-8380
TDD:
(902) 426-9345
(Collect calls are accepted.)

ONTARIO

Ottawa
Headquarters
Place de Ville, Tower A, 13th Floor
320 Queen Street
K1A 1E1
(613) 995-1151
TDD:
(613) 996-5211
(Collect calls are accepted.)

Ottawa
National Capital Regional Office
Martel Building, Room 915
270 Albert Street
Post Office Box 2052, Station D
K1P 5W3
(613) 996-0026
TDD:
(613) 998-5927
(Collect calls are accepted.)

Toronto
Ontario Regional Office
1235 Bay Street, Room 200
M5R 3K4
(416) 973-5527
TDD:
(416) 973-8912
(Collect calls are accepted.)

QUEBEC

Montreal
Quebec Regional Office
1253 McGill College Avenue,
Room 330
H3B 2Y5
(514) 283-5218
TDD:
(514) 283-1869
(Collect calls are accepted.)

Correctional Investigator Canada, The (CIC)

ONTARIO

Ottawa
Post Office Box 2324, Station D
K1P 5W5
(613) 993-6425

Canadian Intergovernmental Conference Secretariat (CICS)

ONTARIO

Ottawa
110 O'Connor Street, 10th Floor
Post Office Box 488, Station A
K1N 8V5
(613) 995-2341

Canadian International Development Agency (CIDA)

ALBERTA

Calgary
Regional Office
International Trade Centre
(403) 510-5th Street South West,
Suite 1100
T2P 3S2
(403) 292-4928
Fax:
(403) 292-4578

BRITISH COLUMBIA

Vancouver
Regional Office
International Trade Centre
650 West Georgia Street, Suite 900
Post Office Box 11610
V6B 5H8
(604) 666-1442
Fax:
(604) 664-8330

MANITOBA

Winnipeg
Regional Office
International Trade Centre
330 Portage Avenue
Post Office Box 981
R3C 2V2
(204) 983-7508
Fax:
(204) 983-2187

NEW BRUNSWICK

Moncton
Regional Office
International Trade Centre
770 Main Street, 12th Floor
Post Office Box 1210
E1C 8P9
(506) 851-6449
Fax:
(506) 851-6429

QUEBEC

Hull
Head Office
Place du Centre
200 Promenade du Portage
Mail: Ottawa, Ontario K1A 0G4
General Inquiries:
(819) 997-5456
Public Inquiries Centre:
(819) 997-5006

Montreal
Regional Office
International Trade Centre
800 Place Victoria, Room 3800
Post Office Box 247
H4Z 1E8
(514) 283-3428
Fax:
(514) 283-3302

Canadian International Grains Institute (CIGI)

MANITOBA

Winnipeg
Head Office
303 Main Street, Suite 1000
R3C 3G7
(204) 983-5344

Canadian Institute for International Peace and Security (CIIPS)

ONTARIO

Ottawa
360 Albert Street, Suite 900
K1R 7X7
(613) 990-1593
Fax:
(613) 563-0894

Canadian International Trade Tribunal (CITT)

ONTARIO

Ottawa
Journal Tower South, 21st Floor
365 Laurier Avenue West
K1A 0G7
(613) 990-2452

Canadian Judicial Council (CJC)

ONTARIO

Ottawa
112 Kent Street, Room 450
K1A 0W8
(613) 998-5182

Canada Lands Company (CLC)

ONTARIO

Ottawa
Sir Charles Tupper Building
Riverside Drive
K1A 0M2
(613) 736-2222

QUEBEC

Montreal
Old Port of Montreal Corporation
Inc.
333 De la Commune Street West
H2Y 2E2
(514) 283-5256

Canada Labour Relations Board (CLRB)

BRITISH COLUMBIA

Vancouver
Western Region
800 Burrard Street, Suite 1660
V6Z 2G7
(604) 666-6001

Canada Labour Relations Board *(continued)*

MANITOBA

Winnipeg
Central Region
One Lakeview Square, Suite 300
155 Carlton Street
R3C 3H8
(204) 983-3145

NOVA SCOTIA

Dartmouth
Atlantic Region
Queen Square, 6th Floor
45 Alderney Drive
B2Y 2N6
(902) 426-7068

ONTARIO

Ottawa
Head Office
C D Howe Building, 4th Floor West
240 Sparks Street
K1A 0X8
(613) 996-9466

Toronto
Ontario Region
1 Front Street West, 5th Floor East
M5J 1A5
(416) 973-3782

QUEBEC

Montreal
Quebec Region
Guy Favreau Complex
East Tower, Suite 1202
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-3258

Court Martial Appeal Court of Canada (CMAC)

ONTARIO

Ottawa
Federal Court of Canada Annex
Corner of Kent and Wellington Streets
K1A 0H9
(613) 955-1870

Canadian Museum of Civilization (CMC)

QUEBEC

Hull
100 Laurier Street
Post Office Box 3100, Station B
J8X 4H2
(819) 776-7000

Canada Mortgage and Housing Corporation (CMHC)

ALBERTA

Calgary
Calgary Branch Office
708 11th Avenue South West, Suite 500
Post Office Box 2560
T2P 2N9
(403) 292-6200
(403) 292-8894 (Service in French)

Edmonton
Edmonton Branch Office
Plaza 124, Suite 200
10216 124th Street
Post Office Box 1273
T5J 2M8
(403) 482-8700

Lethbridge
Lethbridge Office
901 Lethbridge Centre Tower
400 4th Avenue South
Post Office Box 907
T1J 3Z8
(403) 328-5581

BRITISH COLUMBIA

Courtenay
Inspection Office
444 6th Street
V9N 1M3
(604) 338-8611

Cranbrook
Cranbrook Office
926 Baker Street, Suite 4
V1C 1A5
(604) 489-4111

Kamloops
Kamloops Office
Bank of Montreal Tower, Suite 360
175 Second Avenue
V2C 5W1
(604) 372-1711

Kelowna
Kelowna Branch Office
565 Bernard Avenue, Suite 104
V1Y 6N9
(604) 861-6049

Prince George
Prince George Branch Office
Canada Permanent Tower, Suite 300
299 Victoria Street
V2L 5B8
(604) 561-5433

Terrace
Inspection Office
4722 Lakelse Avenue, Room 302
V8G 1R6
(604) 635-3933

Trail
Inspection Office
1000 Rossland Avenue
Post Office Box 70
V1R 4L3
(604) 368-3811

Vancouver
British Columbia and Yukon Regional Office
World Trade Centre, Suite 450
999 Canada Place
V6C 3E1
(604) 666-2516

Vancouver
Vancouver Branch Office
South Granville Centre, Room 400
2600 Granville Street
V6H 3V7
(604) 731-5733

Vancouver
Granville Island Office
1661 Duranleau Street
V6H 3S3
(604) 666-6655

Vancouver
Kitsilano Project Office
2555 Alma Street
V6R 3R8
(604) 666-1482

Victoria
Victoria Branch Office
1007 Fort Street
Post Office Box 5066, Station B
V8R 6N3
(604) 363-3103

MANITOBA

Brandon
Inspection Office
Rosser Mall, Unit G-435
Rosser Avenue
R7A 6S2
(204) 726-7545

Winnipeg
Winnipeg Branch Office
10 Fort Street, 4th Floor
Post Office Box 964
R3C 2V2
(204) 983-5600

New Brunswick

Fredericton
Fredericton Branch Office
Kings Place, Suite 370
440 King Street
Post Office Box 158
E3B 5R2
(506) 452-3050

Moncton
Moncton Local Office
236 St George Street, Suite 225
Post Office Box 5008
E1C 8R2
(506) 851-6116

Saint John
Atlantic Regional Office
1 Brunswick Square, Suite 1410
Post Office Box 7320
E2L 4S7
(506) 636-4460
Local office:
(506) 636-4988

Newfoundland

Corner Brook
Corner Brook Office
Herald Towers, Room 501
4 Herald Avenue
Post Office Box 548
A2H 6E6
(709) 637-4555

St John's
St John's Branch Office
Prince Charles Building
120 Torbay Road
Post Office Box 9400, Station B
A1A 3V6
(709) 772-4400

Northwest Territories

Yellowknife
Yellowknife Branch Office
Precambrian Building, 8th Floor
Post Office Box 2460
X1A 2P8
(403) 873-2637

Nova Scotia

Halifax
Halifax Branch Office
Tower 1, Suite 300
7001 Mumford Road
Post Office Box 9315, Station A
B3K 5W9
(902) 426-3530

Sydney
Sydney Office
320 Esplanade Street
Post Office Box 1086
B1P 6J7
(902) 564-7840

Ontario

Barrie
Barrie Office
190 Cundles Road East, Suite 101
L4M 4S5
(705) 728-4811

Hamilton
Hamilton Branch Office
350 King Street East, Suite 202
Post Office Box 2056, Station A
L8N 3R5
(416) 572-2451

Kingston
Kingston Office
259 King Street East, Suite 300
Post Office Box 730
K7L 4X6
(613) 545-8040

Kitchener
Kitchener Office
Commerce House, Suite 480
50 Queen Street North
Post Office Box 2067
N2H 6K8
(519) 571-6666

London
London Branch Office
285 King Street, 4th Floor
Post Office Box 2845, Station A
N6A 4H4
(519) 438-1731

North Bay
North Bay Office
593 Main Street East
Post Office Box 1260
P1B 8K5
(705) 472-7750

Oshawa
Oshawa Office
2 Simcoe Street South, Suite 200
Post Office Box 890
L1H 7N1
(416) 571-3200

Ottawa
Head Office
700 Montreal Road
K1A 0P7
(613) 748-2000
Publications:
(613) 748-2068

Ottawa
Ottawa Branch Office
1565 Carling Avenue, Suite 300
Post Office Box 3516, Station C
K1Y 4G1
(613) 728-6884

Peterborough
Peterborough Office
Peterborough Square Office Tower
340 George Street North, Suite 303
Post Office Box 689
K9J 6Z8
(705) 743-3584

Sault Ste Marie
Sault Ste Marie Office
Station Tower, 2nd Floor
421 Bay Street
Post Office Box 189
P6A 5L6
(705) 759-1116

Sudbury
Sudbury Branch Office
Scotia Tower, Room 306
30 Cedar Street
Post Office Box 1300
P3E 4S7
(705) 671-4400

Thunder Bay
Thunder Bay Branch Office
Royal Insurance Building, Room 200
28 North Cumberland Street
P7B 5E7
(807) 343-2010

Toronto
Ontario Regional Office
Atria North, Suite E222
2255 Sheppard Avenue East
Willowdale
M2J 5B5
(416) 495-2000
(416) 756-0777

Toronto
Toronto Branch Office
650 Lawrence Avenue West
M6A 1B2
(416) 781-2451

Toronto
Atria North, Phase II, 11th Floor
2235 Sheppard Avenue East
M2J 5B5
Land Management Toronto Operation:
(416) 756-2800
NHA Mortgage-backed Securities Centre:
(416) 756-0777

Windsor
Windsor Office
100 Ouellette Avenue, Suite 410
Post Office Box 240, Station A
N9A 6K7
(519) 256-8221

Prince Edward Island

Charlottetown
Charlottetown Branch Office
Royal Trust Tower, Suite 300
119 Kent Street
C1A 1N3
(902) 566-7336

Canada Mortgage and Housing Corporation *(continued)*

QUEBEC

Chicoutimi
Chicoutimi Branch Office
Le Petit-Mail Building, Room 100
326 Des Saguenéens Street
Post Office Box 34
G7H 5B5
(418) 549-2381

Hull
Hull Branch Office
259 Saint Joseph Boulevard, Suite 206
Post Office Box 1200
J8Y 6N6
(819) 770-1550

Laval
Laval Branch Office
Bank of Montreal Building, Suite 400
2 Place Laval
Post Office Box 1500
Vimont Station
H7M 3Z2
(514) 663-9300

Longueuil
Longueuil Branch Office
45 Charles Lemoyne Place, Suite 101
Post Office Box 250
J4K 1Z1
(514) 928-4000

Montreal
Quebec Regional Office
Place du Canada, 9th Floor
1010 De la Gauchetière Street West
H3B 2N2
(514) 283-4464

Montreal
Montreal Branch Office
1111 Saint Urbain Street, Suite 201
H2Z 1Y6
(514) 283-2222

Montreal
Benny Farm Project Office
3290 Cavendish Boulevard
H4B 2L7
(514) 283-4173

Quebec
Quebec Branch Office
Delta South Building, Phase II
2875 Laurier Boulevard, 5th Floor
Post Office Box 70
Sainte-Foy
G1V 4C8
(418) 651-2310

Rimouski
Rimouski Branch Office
320 Saint Germain Street East, Room 701
Post Office Box 1190
G5L 7R1
(418) 722-3388

Sept-Îles
Sept-Îles Branch Office
Le Concorde Building, Room 46
350 Smith Street
G4R 3X2
(418) 962-5136

Sherbrooke
Sherbrooke Office
2355 King Street West, Room 201
Post Office Box 2120
J1J 3Y1

Trois-Rivières
Trois-Rivières Office
1410 Des Cyprès Street, Suite 200
Post Office Box 1027
G9A 5K4
(819) 371-5209

Val-d'Or
Val-d'Or Branch Office
600 Centrale Avenue
Post Office Box 760
J9P 4P8
(819) 824-3649

SASKATCHEWAN

Regina
Regina Branch Office
3303 Hillsdale Street
Post Office Box 1186
S4P 3B6
(306) 780-5880

Saskatoon
Prairie and Northwest Territories Regional Office
410 22nd Street East, Suite 300
S7K 5T6
(306) 945-4929

Saskatoon
Saskatoon Branch Office
119 4th Avenue South, Suite 301
Post Office Box 1107
S7K 3N2
(306) 975-4900

YUKON

Whitehorse
Whitehorse Branch Office
3106 3rd Avenue, Suite 402
Y1A 5G1
(403) 667-4236

Canadian Museum of Nature (CMN)

ONTARIO

Ottawa
Victoria Memorial Museum Building
240 McLeod Street
Post Office Box 3443, Station D
K1P 6P4
(613) 996-3102

Canadian National (CN)

ALBERTA

Calgary
CN Exploration Inc.
530 8th Avenue South West, Suite 1300
T2P 3S8
(403) 237-5900

Calgary
Marketing and Sales
Bow Valley Square 3, Suite 900
255 5th Avenue South West
T2P 3G6
(403) 299-0664

Edmonton
Western Canada Headquarters
10004 104th Avenue
T5J 0K2
(403) 421-6110

BRITISH COLUMBIA

Vancouver
First City Building, Room 2000
777 Hornby Street
V6Z 1S4
(604) 665-4202

MANITOBA

Winnipeg
123 Main Street
R3C 1A3
Public Affairs:
(204) 988-8444

NEW BRUNSWICK

Moncton
Atlantic Region Headquarters
CN Terminal Building
1234 Main Street
E1C 1H7
(506) 853-2121

Saint John
Post Office Box 3460, Station B
E2M 4X2
(506) 635-2200

NOVA SCOTIA

Halifax
Cogswell Tower, Suite 1018
2000 Barrington Street
B3J 3K1
(902) 428-5281

Sydney
109 Ferry Street
Post Office Box 1899
B1P 6W4
(902) 567-3207

ONTARIO

Ottawa
CN Government Affairs
Chateau Laurier, Suite 110
1 Rideau Street
K1N 8S7
(613) 230-1478
(613) 230-9324 (Fax)

Toronto
Great Lakes Region Headquarters
277 Front Street West
M5V 2X7
(416) 860-2000

Toronto
CN Real Estate
200 King Street West, Suite 1509
M5H 3T4
(416) 974-9700

Toronto
CN Tower Limited
301 Front Street West
M5V 2T6
(416) 360-8500

PRINCE EDWARD ISLAND

Charlottetown
420 University Avenue, Room 103
C1A 7Z5
(902) 894-7338

QUEBEC

Montreal
Headquarters
935 De la Gauchetière Street West
Post Office Box 8100
H3C 3N4
(514) 399-5430
(514) 399-5586 (Fax)

Montreal
St Lawrence Region Headquarters
1060 University Street, 6th Floor
H3B 3A2
(514) 399-5430
(514) 399-5586 (Fax)

Montreal
CANAC International Inc.
1100 University Street, 5th Floor
Post Office Box 8100, Station A
H3C 3N4
(514) 399-4858
(514) 399-8298 (Fax)

Montreal
CN Investment Division
Place Bonaventure, Mart F
57 Fundy Street
Post Office Box 155
H5A 1A8
(514) 399-4811
(514) 399-8620 (Fax)

Quebec
Quebec District
25 Place du Marché-Champlain
G1K 4H2
(418) 691-2727

Communications Canada (COM)

ALBERTA

Calgary
District Office
Harry Hays Building, Room 820
220 4th Avenue South East
T2G 4X3
(403) 292-4202

Edmonton
District Office
Canada Place, Suite 1610
9700 Jasper Avenue
T5J 4C3
(403) 495-2472

Grande Prairie
District Office
214 Place, 8th Floor
9909 102nd Street
T8V 2V4
(403) 532-3533

BRITISH COLUMBIA

Cranbrook
Kootenays District Office
101 10th Avenue South, Room 203
V1C 2N1
(604) 426-8908

Kelowna
Okanagan District Office
Federal Building, Room 304
471 Queensway Avenue
V1Y 6S5
(604) 861-6037

Langley
3884 192nd Street East
Post Office Box 3396
V3A 4R7
(604) 576-8791

Prince George
Northern BC District Office
280 Victoria Street, Room 515
V2L 4X3
(604) 561-5291

Prince Rupert
Skeena District Office
Pride O'North Mall, Room 583
309 2nd Avenue West
V8J 3T1
(604) 627-3045

Vancouver
Pacific Regional Office and Lower Mainland District Office
800 Burrard Street, Room 1700
V6Z 2J7
(604) 666-5468
Government Telecommunications:
(604) 666-5435

Victoria
Vancouver Island District Office
Canada Custom House, Room 224
816 Government Street
V8W 1W9
(604) 363-3803
Government Telecommunications:
(604) 363-3656

MANITOBA

Brandon
Sub-Office
Post Office Building, Room 201
1039 Princess Avenue
Post Office Box 1418
R7A 0P7
(204) 726-7583

Winnipeg
Central Regional Office
386 Broadway Avenue, 2nd Floor
R3C 3Y9
(204) 983-4391
District Office:
(204) 983-5591

NEW BRUNSWICK

Bathurst
Sub-Office
159 Main Street, 3rd Floor
Post Office Box 155
E2A 3Z2
(506) 548-7480

Moncton
Atlantic Regional Office
Terminal Plaza Building
1222 Main Street, 7th Floor
Post Office Box 5090
E1C 8R2
(506) 851-6525
Sub-Office:
(506) 851-6526

Communications Canada
(continued)
New Brunswick *(continued)*

Saint John
District Office
Customs Building, Room 337
189 Prince William Street
E2L 2B9
(506) 636-4889

NEWFOUNDLAND

Corner Brook
Sub-Office
Federal Building
Main Street
Post Office Box 811
A2H 6H6
(709) 637-4480

St John's
District Office
Building 302, 2nd Floor
Pleasantville
Post Office Box 9277, Station B
A1A 2X9
(709) 772-4889

NORTHWEST TERRITORIES

Yellowknife
District Office
Precambrian Building, 10th Floor
Post Office Box 2700
X1A 2R1
(403) 920-6603

NOVA SCOTIA

Halifax
District Office
Willow Tree Tower, 9th Floor
6009 Quinpool Road
B3K 5J7
(902) 426-3810
(902) 426-9445
Government Telecommunications:
(902) 426-2323

Sydney
Sub-Office
Arts Building, 1st Floor
196 George Street
Post Office Box 1927
B1P 6W4
(902) 564-7000

ONTARIO

Acton
Regional Spectrum Services Centre
Rural Route 2
L7J 2M2
(519) 853-2840

Belleville
District Office
280 Pinnacle Street
Post Office Box 380
K8N 5A5
(613) 969-3631

Hamilton
District Office
135 James Street South, Room 210
L8P 2Z6
(416) 572-4018

Kenora
Sub-Office
Federal Building, Room 146
100 Park Street South
Post Office Box 1200
P9N 3X7
(807) 468-9041

Kingston
Sub-Office
Federal Building, Room 215
120 Clarence Street
Post Office Box 633
K7L 4X1
1-800-267-2859

Kitchener
District Office
30 Duke Street West, 5th Floor
N2H 3W5
(519) 571-6610

London
District Office
Federal Building, Room 1112
451 Talbot Street
N6A 5C9
(519) 645-5076

Ottawa
Head Office
Journal Tower North
300 Slater Street
K1A 0C8
(613) 990-4842
Canadian Audio-Visual Certification Office (CAVCO):
(613) 990-4090

Ottawa
District Office
Trebla Building, Room 100B
473 Albert Street
K1R 5B4
(613) 998-4146

Sault Ste Marie
District Office
421 Bay Street
Post Office Box 727
P6A 5N3
(705) 254-7411

Sudbury
Sub-Office
19 Lisgar Street, Room 301
Post Office Box 1120, Station B
P3E 4S6
(705) 671-0658

Thunder Bay
Sub-Office
Federal Building, Room 321
33 South Court Street
P7B 2W6
(807) 345-1661

Toronto
Regional and District Offices
55 Saint Clair Avenue East, Room 909
M4T 1M2
(416) 973-8215

Windsor
Sub-Office
880 Ouellette Avenue, Room 803
Post Office Box 450
N9A 6L7
(519) 254-4336

PRINCE EDWARD ISLAND

Charlottetown
District Office
Dominion Building, Suite 324
97 Queen Street
C1A 4A9
(902) 566-7000

QUEBEC

Chicoutimi
District Office
942 Chabanel Street, Suite 1
G7H 5W2
(418) 549-5781

Laval
Canadian Workplace Automation Research Centre (CWARC)
1575 Chomédey Boulevard
H7V 2X2
(514) 682-3400

Montreal
Quebec Regional Office
715 Peel Street, Suite 306
H3C 4S2
(514) 283-2307
Sound Recording Development Program:
(514) 283-8626

Montreal
District Office
Guy Favreau Complex
East Tower, Suite 1214
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-5682

Quebec
District Office
1141 De l'Église Route, 5th Floor
Sainte-Foy
G1V 3W5
(418) 648-3880

Rimouski
Sub-Office
140 Saint Germain Street West,
Room 206
G5L 4B5
(418) 722-3179

Saint-Rémi
Regional Spectrum Services Centre
1239 Montée Sainte-Thérèse
Post Office Box 638
J0L 2L0
(514) 454-3412

Sherbrooke
District Office
2665 King Street West, Room 600
J1L 1C1
(819) 564-5543

Trois-Rivières
Sub-Office
1285 Notre Dame Street, Room 267
Post Office Box 67
G9A 4X1
(819) 371-5173

Val-d'Or
Sub-Office
1275 7th Street
Post Office Box 695
J9P 4P6
(819) 824-8674

SASKATCHEWAN

Regina
District Office
Avord Towers, Suite 1020
2002 Victoria Avenue
S4P 0R7
(306) 780-5010
Government Telecommunications:
(306) 780-5099

Saskatoon
District Office
Avord Towers, Room 1150
606 Spadina Crescent East
S7K 3H1
(306) 975-4896

YUKON

Whitehorse
District Office
4133 4th Avenue, Room 201
Y1A 1H8
(403) 667-5102

Canada Post Corporation (CPC)

ALBERTA

Calgary
220 4th Avenue South East
Post Office Box 99, Station M
T2P 2M7
Customer Service:
(403) 292-5434
Postal Codes:
(403) 292-5506
Sales:
(403) 292-5456

Edmonton
Foothills Division
10020 101A Avenue
T5J 4J4
Communications:
(403) 495-4636
Customer Service:
(403) 495-3053
(403) 495-3054
Postal Codes:
(403) 495-3047
Sales:
(403) 495-4537

BRITISH COLUMBIA

Vancouver
Pacific Division
1010 Howe Street
Post Office Box 2110
V6B 4Z3
Communications:
(604) 662-1388
Customer Service:
(604) 685-2692
Postal Code Information:
(604) 684-9466
Priority Post:
(604) 666-2008
Sales:
(604) 662-1524

MANITOBA

Winnipeg
Midwest Division
266 Graham Avenue
R3C 0K0
Customer Service:
(204) 983-5481
Postal Code Information:
(204) 983-3260
Sales:
(204) 983-6436

NOVA SCOTIA

Antigonish
National Philatelic Centre
B2G 2R8
(902) 863-6550 (local calls)
1-800-565-4362
1-800-565-1336 (from USA)

Halifax
Post Office Box 1689
B3J 2B1
Customer Service:
(902) 426-7031
Postal Code Information:
(902) 426-7030
Sales:
(902) 494-4011

Halifax
Atlantic Division
Post Office Box 1689
B3J 2B1
Customer Service:
(902) 426-7031
Postal Codes:
(902) 426-7030
Sales:
(902) 494-4011

ONTARIO

London
Huron Division
300 Wellington Street
N6B 3P2
Communications:
(519) 645-5050
Customer Service, Sales:
(519) 645-4262

Ottawa
Head Office
Sir Alexander Campbell Building
Confederation Heights
K1A 0B1
Information:
(613) 734-7575
Sales:
(613) 952-1937

Ottawa
Rideau Division
2733 Lancaster Road
K1A 0C1
Communications:
(613) 990-7543
Customer Service:
(613) 993-1296
Postal Code Information:
(613) 993-1784
Sales:
(613) 993-1280

Toronto
York Division
Waterpark Place
20 Bay Street
M5J 1C0
Communications:
(416) 594-4192
Customer Service:
(416) 973-2433
Postal Code Information:
(416) 973-5757
Sales:
(416) 594-4089
Service in French:
1-800-267-6369

Canada Post Corporation *(continued)*

Prince Edward Island

Charlottetown
97 Queen Street
C1A 4A0
(902) 566-7070

Quebec

Montreal
Montreal Division
715 Peel Street
H3C 4L7
Customer Service:
(514) 283-2556
Postal Code Information:
(514) 283-2564
Sales:
(514) 345-4495
Communications:
(514) 345-4573

Quebec
Quebec Division
1305 Sainte-Foy Road
G1S 2A0
Communications:
(418) 648-2239
Customer Service:
(418) 648-2291
Postal Code Information:
(418) 648-2294
Sales:
(418) 648-4068

Canadian Radio-television and Telecommunications Commission (CRTC)

British Columbia

Vancouver
Regional Office
800 Burrard Street, Suite 1380
Post Office Box 1300
V6Z 2J7
(604) 666-2111

Manitoba

Winnipeg
Regional Office
275 Portage Avenue, Suite 1810
R3B 2B3
(204) 983-6306

Nova Scotia

Halifax
Regional Office
Bank of Commerce Building, Suite 1007
1809 Barrington Street
B3J 3K8
(902) 426-7997

Quebec

Hull
Head Office
Les Terrasses de la Chaudière
1 Promenade du Portage
Mail: Ottawa, Ontario K1A 0N2
(819) 997-0313

Montreal
Regional Office
Guy Favreau Complex
East Tower, Suite 602
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-6607

Correctional Service Canada (CSC)

Alberta

Calgary
Area Parole Office
Sam Livingston Building, Suite 200
510 12th Avenue South West
T2R 0X5
(403) 292-5526
(403) 292-5533 (Fax)

Drumheller
Drumheller Institution
Post Office Box 3000
T0J 0Y0
(403) 823-5101
(403) 823-8666 (Fax)

Edmonton
District and Area Parole Office
Northern Alberta and Northwest Territories
9530 101st Avenue, 2nd Floor
T5H 0B3
(403) 495-3374
(403) 495-2266 (Fax)

Edmonton
Edmonton Institution
Post Office Box 2290
T5J 3H7
(403) 472-6052
(403) 472-6052, ext 250 (Fax)

Innisfail
Bowden Institution
Post Office Box 6000
T0M 1A0
(403) 227-3391
(403) 227-6022 (Fax)

Red Deer
Area Parole Office
5015 48th Street, Suite 5
T4N 1S9
(403) 343-7333
(403) 340-4261 (Fax)

British Columbia

Abbotsford
Pacific Regional Headquarters
32315 South Fraser Way, Suite 600
Post Office Box 4500
V2T 4M8
(604) 854-2500
(604) 854-2593 (Fax)

Abbotsford
Regional Psychiatric Centre
33344 King Road
Post Office Box 3000
V2S 4P4
(604) 853-7464
(604) 853-6992 (Fax)

Abbotsford
District and Area Parole Office
33119 South Fraser Way, Suite 200
V2S 2B1
(604) 854-2585
(604) 854-2590 (Fax)

Abbotsford
Matsqui Institution
Post Office Box 2500
V2S 4P3
(Inmate Mail: Post Office Box 4000 V2S 5X8)
(604) 859-4841
(604) 850-8375 (Fax)

Abbotsford
Sumas Community Correctional Centre
33344 King Road
Post Office Box 248
V2S 4N9
(604) 859-1516
(604) 859-5591 (Fax)

Abbotsford
Materiel Management Centre
Post Office Box 3333
V2S 5X7
(604) 854-2695
(604) 854-2567 (Fax)

Agassiz
Kent Institution
Post Office Box 1500
(Inmate Mail: Post Office Box 2000)
V0M 1A0
(604) 796-2121
(604) 796-2121, ext 404 (Fax)

Agassiz
Mountain Institution
Southerland Road
Post Office Box 1200
V0M 1A0
(604) 796-2231
(604) 796-3050 (Fax)

Chilliwack
Area Parole Office
Nowell Centre, 2nd Floor
9300 Nowell Street
V2P 2M7
(604) 792-8646
(604) 792-2463 (Fax)

Harrison Mills
Elbow Lake Institution
V0M 1L0
(604) 796-2101
(604) 796-3261 (Fax)

Kamloops
Area Parole Office
Centennial Building
175 2nd Avenue, Suite 590
V2C 5W1
(604) 374-6901
(604) 374-7220 (Fax)

Kelowna
Parole Office
478 Bernard Avenue, Suite 307
V1Y 6N8
(604) 861-6553
(604) 861-8837 (Fax)

Mission
Ferndale Institution
33737 Dewdney Trunk Road
Post Office Box 50
V2V 4L8
(604) 826-5410
(604) 826-5519 (Fax)

Mission
Mission Institution
8751 Slave Lake Road
Post Office Box 60
V2V 4L8
(604) 826-1231
(604) 826-1231, ext 329 (Fax)

Nanaimo
Area Parole Office
60 Front Street, Room 104
Post Office Box 4600
V9R 6E8
(604) 754-0264
(604) 754-0266 (Fax)

New Westminster
Area Parole Office
549 Columbia Street, Suite 410
V3L 1B3
(604) 666-2302
(604) 666-7523 (Fax)

Prince George
District and Area Parole Office
Northern and Interior British Columbia
Royal Bank Building, Suite 804
550 Victoria Street
V2L 2K1
(604) 561-5314
(604) 561-5537 (Fax)

Terrace
Area Parole Office
4618 Lazelle Avenue, Suite 222
Post Office Box 490
V8G 4B6
(604) 638-8168
(604) 635-6213 (Fax)

Vancouver
District and Area Parole Office
594 East 15th Avenue
V5T 2R5
(604) 666-3731
(604) 666-2000 (Fax)

Vancouver
Area Parole Office
North Vancouver
1001 West Pender Street, Suite 804
V6E 2M6
(604) 666-2236
(604) 666-1914 (Fax)

Victoria
District and Area Parole Office
816 Government Street, Suite 323
V8W 1W9
(604) 363-3267
(604) 363-3969 (Fax)

Victoria
William Head Institution
Post Office Box 4000, Postal Station A
V8X 3Y8
(604) 363-4642
(604) 363-5983 (Fax)

MANITOBA

Brandon
Area Parole Office
217 10th Street, Suite 4
R7A 4E9
(204) 726-7597
(204) 726-7639 (Fax)

Stonewall
Rockwood Institution
Mail: Post Office Box 72
Winnipeg R0C 3A0
(204) 453-5541
(204) 453-5541, ext 5116 (Fax)

Stonewall
Stony Mountain Institution
Mail: Post Office Box 4500
Winnipeg R3C 3W8
(204) 453-5541
(204) 453-5541, ext 5116 (Fax)

Thompson
Area Parole Office
83 Churchill Drive, Suite 302
R8N 0L6
(204) 778-8010
(204) 677-4931 (Fax)

Winnipeg
District Parole Office
Manitoba and Northwestern Ontario
470 Notre Dame Avenue, 2nd Floor
R3B 1R5
(204) 983-4306
(204) 983-5869 (Fax)

Winnipeg
Osborne Centre
45 Edmonton Street
R3C 1P8
(204) 983-2315
(204) 983-1591 (Fax)

NEW BRUNSWICK

Bathurst
Parole Sub-Office
270 Douglas Avenue, 5th Floor
E2A 1M9
(506) 548-7751
(506) 548-7396

Dorchester
Dorchester Penitentiary
Drawer A
E0A 1M0
(506) 379-2471
(506) 379-6236 (Fax)

Dorchester
Westmorland Institution
Post Office Box 130
E0A 1M0
(506) 379-2471
(506) 379-6236 (Fax)

Edmundston
Resident Parole Office
121 De l'Église Street, Suite 318
E3V 1J9
(506) 739-9242

Fredericton
Area Parole Office
412 Queen Street
Post Office Box 4555, Station A
E3B 5G4
(506) 452-3275
(506) 452-2487 (Fax)

Moncton
Atlantic Regional Headquarters
Terminal Plaza Building, 2nd Floor
1222 Main Street
E1C 1H6
(506) 857-6313
(506) 857-6316 (Fax)

Moncton
District and Area Parole Office
New Brunswick and Prince Edward Island
1 Factory Lane
E1C 9M3
(506) 851-6350

Correctional Service Canada
(continued)
New Brunswick *(continued)*

Renous
Atlantic Institution
Post Office Box 74
E0C 1X0
(506) 622-2894
(506) 622-7617 (Fax)

Renous
Area Parole Office
Post Office Box 30
E0C 1X0
(506) 622-8393
(506) 622-5009 (Fax)

Saint John
Parrtown Community Correctional Centre
25 Hazen Avenue, Room 19
E2L 3G6
(506) 636-4764
(506) 648-4870 (Fax)

Saint John
Area Parole Office
61 Union Street, 5th Floor
E2L 1A2
(506) 636-4795
(506) 636-4870 (Fax)

NEWFOUNDLAND

Corner Brook
Area Parole Office
Milbrook Mall, Suite 324
Post Office Box 986
A2H 6J3
(709) 637-4288
(709) 637-4384 (Fax)

Grand Falls
Resident Parole Office
Town Square Mall, Main Floor
High Street
Post Office Box 271
A2A 2J7
(709) 489-5124

St John's
District and Area Parole Office
102 Churchill Avenue
A1A 1N1
(709) 772-5359
(709) 772-6415 (Fax)

NORTHWEST TERRITORIES

Yellowknife
Area Parole Office
4908 49th Street
Post Office Box 2430
X1A 2P8
(403) 920-6610 (in Edmonton)
(403) 920-6612 (Fax)

NOVA SCOTIA

Halifax
District Parole Office
1809 Barrington Street, Suite 808
B3J 3K8
(902) 426-6717
(902) 426-7921 (Fax)

Halifax
Area Parole Office
1888 Brunswick Street, Suite 605
B3J 3J8
(902) 426-3408
(902) 426-3409
(902) 426-8000 (Fax)

Halifax
Carlton Community Correctional Centre
5853 College Street
B3H 1X5
(902) 426-2601
(902) 426-5816 (Fax)

Kentville
Area Parole Office
491 Main Street
B4N 1K9
(902) 679-5311

Springhill
Springhill Institution
McGee Street
Post Office Box 2140
B0M 1X0
(902) 597-3755
(902) 597-3888 (Fax)

Sydney
Area Parole Office
196 George Street, 2nd Floor
B1P 1J3
(902) 564-7300
(902) 564-2742 (Fax)

Truro
Area Parole Office
46 Inglis Place, Suite 5
B2N 4B4
(902) 895-3881
(902) 893-4961 (Fax)

ONTARIO

Barrie
Parole Office
48 Owen Street, Suite 302
L4M 3H1
(705) 722-4190
(705) 722-0256 (Fax)

Bath
Bath Institution
Post Office Box 1500
K0H 1G0
(613) 352-3371
(613) 352-5616 (Fax)

Bath
Millhaven Institution
Highway 33
Post Office Box 280
K0H 1G0
(613) 352-3371
(613) 352-5539 (Fax)

Brampton
Interviewing Office
8 Main Street South, 2nd Floor
L6W 2C3
(416) 454-3538

Brantford
Area Parole Office
Federal Building
58 Dalhousie Street, Suite 212
N3T 2J2
(519) 756-7820
(519) 756-4924 (Fax)

Campbellford
Warkworth Institution
Post Office Box 760
K0L 1L0
(705) 924-2210
(705) 924-3351 (Fax)

Gravenhurst
Beaver Creek Institution
Rae Road
Post Office Box 1240
P0C 1G0
(705) 687-6641
(705) 687-5010 (Fax)

Guelph
Area Parole Office
42 Wyndham Street North, 3rd Floor
N1H 4E6
(519) 821-2250
(519) 763-7809 (Fax)

Hamilton
Area Parole Office
150 Main Street West, Room 411
L8P 1H8
(416) 572-2695
(416) 572-2072 (Fax)

Kenora
Area Parole Office
Bannister Centre
301 First Avenue South
P9N 1W2
(807) 468-6726
(807) 468-8734 (Fax)

Kingston
Ontario Regional Headquarters
440 King Street West
Post Office Box 1174
K7L 4Y8
(613) 545-8211
(613) 545-8294 (Fax)

Kingston
Regional Treatment Centre
555 King Street West
Post Office Box 22
K7L 4V7
(Send inmates' mail to Kingston Penitentiary.)
(613) 545-8460
(613) 545-8826 (Fax)

Kingston
District Parole Office
Eastern and Northern Ontario
920 Princess Street, Suite 203
K7L 1H1
(613) 545-8734
(613) 545-8079 (Fax)

Kingston
Collins Bay Institution
455 Bath Road
Post Office Box 190
K7L 4V9
(613) 545-8598
(613) 545-8824 (Fax)

Kingston
Frontenac Institution
455 Bath Road
Post Office Box 7500
K7L 5E6
(613) 545-8598
(613) 545-8823 (Fax)

Kingston
Joyceville Institution
Highway 15
Post Office Box 880
K7L 4X9
(613) 542-4554
(613) 546-3304 (Fax)

Kingston
Kingston Penitentiary
555 King Street West
Post Office Box 22
K7L 4V7
(613) 545-8460
(613) 545-8826 (Fax)

Kingston
Pittsburgh Institution
Post Office Box 4510
K7L 5E5
(613) 542-4554
(613) 542-9167 (Fax)

Kingston
Portsmouth Community Correctional Centre
508 Portsmouth Avenue
K7M 1V8
(613) 545-8362
(613) 545-8707 (Fax)

Kingston
Prison for Women
40 Sir John A Macdonald Boulevard
Post Office Box 515
K7L 4W7
(613) 545-8527
(613) 545-8816 (Fax)

Kingston
Prison for Women – Minimum Security
525 King Street West
K7L 2X9
(613) 545-8845
(613) 545-8816 (Fax)

London
District Parole Office
Western Ontario
457 Richmond Street, 4th Floor
N6A 4W1
(519) 645-5314
(519) 645-4301 (Fax)
Area Office:
(519) 645-4253
(519) 645-0703 (Fax)

Mississauga
Area Parole Office
3050 Confederation Parkway, Suite 201
L5B 3Z6

Oshawa
Area Parole Office
310 Simcoe Street South, 2nd Floor
L1H 4G7
(416) 579-9279

Ottawa
National Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
K1A 0P9
(613) 992-5891
(613) 996-5049 (Fax)

Ottawa
Area Parole Office
Trafalgar Building, 1st Floor
207 Queen Street
K1P 6E5
(613) 996-7011
(613) 954-1687 (Fax)

Peterborough
Area Parole Office
201 Charlotte Street, 2nd Floor
Post Office Box 688
K9J 2T7
(705) 742-8889
(705) 749-9568 (Fax)

St Catharines
Area Parole Office
55 King Street, Suite 200
L2R 3H5
(416) 684-4386
(416) 684-9766 (Fax)

Sault Ste Marie
Parole Sub-Office
451 Queen Street East, 2nd Floor
Post Office Box 1078
P6A 5N7
(705) 942-3121
(705) 949-3031 (Fax)

Sudbury
Area Parole Office
Federal Building, Room 309
19 Lisgar Street
P3E 3L4
(705) 671-0600
(705) 671-4125 (Fax)

Thunder Bay
Area Parole Office
1265 East Arthur Street, Suite 109
P7E 6E7
(807) 623-3381
(807) 623-9215 (Fax)

Timmins
Parole Sub-Office
134 Cedar Street South
P4N 2J8
(705) 264-9535
(705) 264-5794 (Fax)

Toronto
District Parole Office
Central Ontario
330 Keele Street, Main Floor
M6P 2K7
(416) 604-4390
(416) 973-9723 (Fax)

Toronto
Area Parole Office
Toronto East
200 Town Centre Court, Suite 820
Scarborough
M1P 4X8
(416) 973-4586
(416) 973-5127 (Fax)

Toronto
Area Parole Office
Toronto West
2 Dunbloor Road, Suite 106
M9A 2E4
(416) 954-3093

Windsor
Area Parole Office
441 University Avenue West, Suite 205
N9A 5P9
(519) 252-4425
(519) 252-1605 (Fax)

Prince Edward Island

Charlottetown
Area Parole Office
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 2727
C1A 8C3
(902) 566-7177
(902) 566-7545 (Fax)

Correctional Service Canada
(continued)

QUEBEC

Chicoutimi
Area Parole Office
222 Racine Street East, Room 203
G7H 1R9
(418) 543-1234
(418) 543-0451 (Fax)

Cowansville
Cowansville Institution
Post Office Box 5000
J2K 3N7
(514) 263-3073
(514) 263-0325 (Fax)

Donnacona
Donnacona Institution
1538 Route 138
G0A 1T0
(418) 285-2455
(418) 285-2027 (Fax)

Drummondville
Drummond Institution
2025 Jean de Bréboeuf Boulevard
J2B 7Z6
(819) 477-5112
(819) 477-5664 (Fax)

Granby
Area Parole Office
180 Principale Street, 2nd Floor
J2G 2V6
(514) 372-5861
(514) 372-4754 (Fax)

Hull
Area Parole Office
15 Gamelin Boulevard, Room 102
J8Y 1V4
(819) 997-2662
(819) 953-9490 (Fax)

La Macaza
La Macaza Institution
321 De l'Aéroport Road
J0T 1R0
(819) 275-2315
(819) 275-2315, ext 7075 (Fax)

Laval
Quebec Regional Headquarters
3 Place Laval, 2nd Floor
Chomedey
H7N 1A2
(514) 967-3330
(514) 967-3326 (Fax)
Communications:
(514) 967-3306

Laval
Federal Training Centre
6099 Lévesque Boulevard
Saint-Vincent-de-Paul
H7C 1P1
(514) 661-7786
(514) 661-9845 (Fax)

Laval
Leclerc Institution
400 Montée Saint François
H7C 1S7
(514) 664-1320
(514) 662-6719 (Fax)

Laval
Montée Saint François Institution
1300 Montée Saint François
Saint-Vincent-de-Paul
H7C 1S6
(514) 661-9620
(514) 661-7449 (Fax)

Laval
Area Parole Office
3131 De la Concorde Boulevard East, Room 512
Duvernay
H7E 4W4
(514) 661-8610
(514) 661-0415 (Fax)

Longueuil
Area Parole Office
Port de Mer Building, Suite 110
99 Place Charles Lemoyne
J4K 4Y9
(514) 651-9324

Montreal
District Parole Office
Metropolitan Montreal
1851 Sherbrooke Street East, Suite 704
H2K 4L5
(514) 283-1776
(514) 283-1783 (Fax)

Montreal
Martineau Community Correctional Centre
10345 Saint Laurent Boulevard
H3L 2P1
(514) 387-3716

Montreal
Ogilvy Community Correctional Centre
435 Ogilvy Avenue
H3N 1M3
(514) 283-7870

Montreal
Sherbrooke Community Correctional Centre
2190 Sherbrooke Street East
H2K 1C7
(514) 283-1789

Montreal
Area Parole Office
Lafontaine
1851 Sherbrooke Street East, 4th Floor
H2K 4L5
(514) 283-1424

Montreal
Area Parole Office
Langelier
Carillon Place, Room 212
7151 Jean Talon Street East
Ville d'Anjou
H1M 3A4
(514) 493-0995
(514) 496-1752 (Fax)

Montreal
Area Parole Office
Ville-Marie
5250 Décarie Boulevard, Suite 150
H3X 2H9
(514) 283-1210
(514) 496-1752 (Fax)

Montreal
Court Liaison Office
Palais de Justice, Room 504-A
1 Notre Dame Street East
H2Y 1B6
(514) 283-3353
(514) 283-7813 (Fax)

Montreal
CORCAN
9300 Meilleur Street
H2N 2B6
(514) 283-5983
(514) 283-5883 (Fax)

Port-Cartier
Port-Cartier Institution
De l'Aéroport Road
Post Office Box 7070
G5B 2W2
(418) 766-7070
(418) 766-6258 (Fax)

Quebec
Benoît XV Community Correctional Centre
2097 Benoît XV Boulevard
G1L 2Z8
(418) 648-5180
(418) 648-5040 (Fax)

Quebec
Area Parole Office
Building II, Room 601
2875 Laurier Boulevard
Sainte-Foy
G1V 2M2
(418) 648-3838
(418) 647-6306 (Fax)

Rimouski
Area Parole Office
180 De la Cathédrale Avenue, Suite 230
G5L 5H9
(418) 722-3288
(418) 722-3330 (Fax)

Rouyn-Noranda
Area Parole Office
139 Quebec Boulevard, Suite 104
J9X 6M8
(819) 762-3541
(819) 797-9598 (Fax)

Sainte-Anne-des-Plaines
Regional Reception Centre
246 Montée Gagnon
J0N 1H0
(514) 478-5977
(514) 478-7661 (Fax)

Sainte-Anne-des-Plaines
Archambault Institution
242 Montée Gagnon
J0N 1H0
(514) 478-5960
(514) 478-7655 (Fax)

Sainte-Anne-des-Plaines
Sainte-Anne-des-Plaines Institution
244 Montée Gagnon
J0N 1H0
(514) 478-5933
(514) 478-7077 (Fax)

Sainte-Thérèse-de-Blainville
Area Parole Office
204 Labelle Boulevard, Room 200
J7E 2X7
(514) 434-1401
(514) 434-7867 (Fax)

Saint-Jérôme
District Parole Office
East and West Quebec
222 Saint Georges Street, Suite 300
J7Z 4Z9
(514) 432-3737
(514) 432-3221 (Fax)

Saint-Jérôme
Laferrière Community Correctional Centre
220 Saint Georges Street
J7Z 4Z9
(514) 436-2504
(514) 432-8657 (Fax)

Saint-Jérôme
Area Parole Office
Laurentians
200 Saint Georges Street
J7Z 4Z9
(514) 432-2141
(514) 432-8657 (Fax)

Trois-Rivières
Area Parole Office
25 Des Forges Street, Suite 311
G9A 6A7
(819) 371-5201
(819) 375-3210 (Fax)

SASKATCHEWAN

Prince Albert
Saskatchewan Penitentiary
15th Street West
Post Office Box 160
S6V 5R6
(306) 953-8500
(306) 763-3695 (Fax)
Saskatchewan Farm Institution:
(306) 953-8577
(306) 763-3695 (Fax)

Prince Albert
Area Parole Office
1288 Central Avenue, Suite 200
S6V 4V8
(306) 953-8567
(306) 953-8751 (Fax)

Regina
District and Area Parole Office
2550 15th Avenue, Suite 200
S4P 1A5
(306) 780-5050
(306) 780-6935 (Fax)

Regina
Oskana Centre
1314 11th Avenue
S4P 0G7
(306) 780-5530
(306) 780-7348 (Fax)

Saskatoon
Prairie Regional Headquarters
2313 Hanselman Place
Post Office Box 9223
S7K 3X5
(306) 975-4850
(306) 975-4435 (Fax)

Saskatoon
Regional Psychiatric Centre
2520 Central Avenue
Post Office Box 9243
S7K 3X5
(306) 975-5400
(306) 975-6024 (Fax)

Saskatoon
Area Parole Office
Financial Building, Room 503
230 22nd Street East
S7K 0E9
(306) 975-4070

Canadian Saltfish Corporation (CSFC)

NEWFOUNDLAND

St John's
Torbay Road
Post Office Box 9440
A1A 2Y3
General Inquiries:
(709) 772-6080

Canadian Space Agency (CSPA)

ONTARIO

Ottawa
240 Sparks Street, 8th Floor
K1A 1A1
(613) 990-6785

QUEBEC

Montreal
Place Air Canada
500 René Lévesque Boulevard West
H2Z 1Z7
(514) 496-4000

Competition Tribunal (CT)

ONTARIO

Ottawa
Royal Bank Centre, Room 600
90 Sparks Street
K1P 5B4
(613) 957-3172

Canadian Wheat Board (CWB)

BRITISH COLUMBIA

Vancouver
Vancouver Office
Marine Building, Room 650
355 Burrard Street
V6C 2G8
(604) 666-2992

MANITOBA

Winnipeg
423 Main Street
Post Office Box 816
R3C 2P5
(204) 983-0239

QUEBEC

Montreal
Montreal Office
300 Saint Sacrement Street
Room 312
H2Y 1X4
(514) 849-6261

Canadian War Museum (CWM)

ONTARIO

Ottawa
330 Sussex Drive
K1A 0M8
(613) 992-2774

Defence Construction Canada (DCC)

Alberta

Calgary
Building F1
Currie Barracks
CFB Calgary
T3E 1T8
(403) 292-6118

Cold Lake
CFB Cold Lake
Post Office Box 2800
Medley
T0A 2M0
(403) 594-3395

Edmonton
CFB Edmonton
Post Office Box 300
Lancaster Park
T0A 2H0
(403) 456-4040

Suffield
CFB Suffield
Post Office Box 120
Ralston
T0J 2N0
(403) 544-3777

Wainwright
CFB Wainwright
Post Office Box 2230
T0B 4P0
(403) 842-8489

British Columbia

Chilliwack
CFB Chilliwack
5259 Vedder Road
Post Office Box 269
Vedder Crossing
V0X 1Z0
(604) 858-6434

Comox
CFB Comox
Building 109
Post Office Box 280
Lazo
V0R 2K0
(604) 339-2721

Masset
Post Office Box 683
V0T 1M0
(604) 626-3758

Vancouver
4050 West 4th Avenue, Room 276
V6R 6P6
(604) 666-8062

Victoria
Pacific Regional Office
300 Gorge Road West, Room 203
V9A 1M8
(604) 363-0223
Test Range:
(604) 756-5063

Victoria
CFB Esquimalt
Building 575, Room 102
c/o FMO Victoria
V0S 1B0
(604) 363-2348
Missile Maintenance Test Facility:
(604) 363-5184

Manitoba

Shilo
CFB Shilo
Post Office Box 130
R0K 2A0
(204) 765-4879

Westwin
Building 78
CFB Winnipeg
Post Office Box 181
R3J 0T0
(204) 983-1338

Winnipeg
Prairie Regional Office
1630 Ness Avenue, Room 350
R3J 3X1
(204) 983-8019

New Brunswick

Gagetown
CFB Gagetown
Post Office Box 67
Oromocto
E2V 2G4
(506) 357-6291
CTC Trailer:
(506) 357-6979

Newfoundland

Gander
320 Elizabeth Drive
Post Office Box 343
A1V 1W7
(709) 256-3438

Happy Valley – Goose Bay
Labrador
Building 275
CFB Goose Bay
Post Office Box 820
A0P 1S0
(709) 896-9223

Northwest Territories

Yellowknife
5300 49th Street, Room 608
X1A 3G5
(403) 920-4908

Nova Scotia

Cornwallis
Post Office Box 11
B0S 1H0
(902) 638-8811

Dartmouth
Atlantic Regional Office
3 Spectacle Lake Drive, Suite 230
B3B 1W8
(902) 426-8340

Greenwood
Post Office Box 39
B0P 1N0
(902) 765-4020

Halifax
Post Office Box 9016, Station A
B3K 5M6
(902) 426-5831

Shearwater
Post Office Box 129
B0J 3A0
(902) 426-3291

Ontario

Borden
Post Office Box 400
L0M 1C0
(705) 424-0391

Kingston
Ontario Regional Office
234 Concession Street, Suite 204
K7K 6W6
(613) 545-8836

Kingston
Building H-36
CFB Kingston
K7L 5L0
(613) 541-5297

London
Post Office Box 7070, Station E
N5Y 4J9
(519) 645-5149

North Bay
CFB North Bay
Post Office Box 1554
Hornell Heights
P0H 1P0
(705) 474-5789

Ottawa
Head Office
Sir Charles Tupper Building
A Wing, 3rd Floor
Riverside Drive
K1A 0K3
(613) 998-9548
Fax:
(613) 998-1061

Ottawa
Building 473 (Canex)
CFB Ottawa South
Sub-Post Office 61
K1V 7N0
(613) 998-3532

Petawawa
Post Office Box 130
K8H 2X2
(613) 687-4272
IAP:
(613) 687-5567

Toronto
Building 39
CFB Toronto
Downsview
M3K 1Y6
(416) 638-4627

Trenton
CFB Trenton
Post Office Box 260
K0K 1B0
(613) 965-2350
(613) 965-3897

PRINCE EDWARD ISLAND

Summerside
CFB Summerside
C0B 2A0
(902) 436-0022

QUEBEC

Bagotville
CFB Bagotville
Post Office Box 50
Alouette
G0V 1A0
(418) 693-2710

Longueuil
Quebec Regional Office
223 Saint Jean Street, Suite 1
J4H 2X4
(514) 283-7750

Saint-Hubert
Building 169
De l'Estrie Street
J3Y 5T4
(514) 462-7172

Trois-Rivières
1000 Île Saint Christophe Road
G9A 5C9
(819) 691-0331

Valcartier
CFB Valcartier
Post Office Box 130
Courcelette
G0A 1R0
(418) 844-5055

SASKATCHEWAN

Dundurn
Headquarters Building
S0K 1K0
(306) 492-2373

Moose Jaw
CFB Moose Jaw
Post Office Box 30
Bushell Park
S0H 0N0
(306) 693-6255

External Affairs and International Trade Canada (EAITC)

ALBERTA

Calgary
Regional Passport Office
Harry Hays Building, Room 480
220 4th Avenue South East
T2G 4X3
(403) 292-5172
(403) 292-5174 (service in French)

Calgary
International Trade Centre
510 5th Street South West,
Suite 1100
T2P 3S2
(403) 292-6660
(403) 292-4578 (Fax)

Edmonton
Regional Passport Office
Canada Place Building, Suite 1630
9700 Jasper Avenue
T5J 4C3
(403) 495-2622
(403) 495-6188 (service in French)

Edmonton
International Trade Centre
Canada Place, Room 540
9700 Jasper Avenue
T5J 4C3
(403) 495-2944
(403) 495-4507 (Fax)

BRITISH COLUMBIA

Vancouver
Regional Passport Office
Sinclair Centre, Suite 240
757 West Hastings Street
V6C 1A1
(604) 666-0221

Vancouver
International Trade Centre
Scotia Tower, Suite 900
650 West Georgia Street
Post Office Box 11610
V6B 5H8
(604) 666-0434
(604) 666-8330 (Fax)

Victoria
Regional Passport Office
Custom House, Room 228
816 Government Street
V8W 1W9
(604) 363-0213

MANITOBA

Winnipeg
Regional Passport Office
Revenue Building, Suite 308
391 York Avenue
R3C 0P4
(204) 983-2190 (recorded message)
(204) 983-0214
(204) 983-6576 (service in French)

Winnipeg
International Trade Centre
330 Portage Avenue, 8th Floor
Post Office Box 981
R3C 2V2
(204) 983-8036
(204) 983-2187 (Fax)

NEW BRUNSWICK

Fredericton
Regional Passport Office
King's Place, 6th Floor
440 King Street
E3B 5H8
(506) 452-3900 (recorded message)
(506) 452-3902

Moncton
International Trade Centre
Assumption Place
770 Main Street
Post Office Box 1210
E1C 8P9
(506) 851-6452
(506) 851-6429 (Fax)

NEWFOUNDLAND

St John's
Regional Passport Office
General Post Office Building,
Room 404
354 Water Street
A1C 6E6
(709) 772-4616

St John's
International Trade Centre
Atlantic Place, Suite 504
215 Water Street
Post Office Box 8950
A1B 3R9
(709) 772-5511
(709) 772-2373 (Fax)

External Affairs and International Trade Canada *(continued)*

Nova Scotia

Halifax
Regional Passport Office
Scotia Square
Duke Tower, 6th Floor
5251 Duke Street
B3J 1P4
(902) 426-2770 (recorded message)
(902) 426-2771

Halifax
International Trade Centre
1801 Hollis Street
Post Office Box 940, Station M
B3J 2V9
(902) 426-7540
(902) 426-2624 (Fax)

Ontario

Hamilton
Regional Passport Office
Standard Life Building, Suite 330
120 King Street West
L8P 4V2
(416) 572-2217 (recorded message)
(416) 572-2303

London
Regional Passport Office
Government of Canada Building, 8th Floor
451 Talbot Street
N6A 5C9
(519) 645-4366 (recorded message)
(519) 645-4367

Ottawa
Headquarters
Lester B Pearson Building
125 Sussex Drive
K1A 0G2
General Inquiries:
(613) 996-9134
(613) 952-3904 (Fax)
Foreign Policy Information and Publications:
(613) 993-6435
(613) 996-9709 (Fax)
InfoExport:
(613) 993-6435
(613) 996-9709 (Fax)

Ottawa
Passport Office
Ottawa Public Counter
CD Howe Building
West Tower, 1st Floor
240 Sparks Street
K1P 6C9
(613) 995-8826

Thunder Bay
Regional Passport Office
Royal Insurance Building
28 North Cumberland Street, Suite 406
P7A 4P9
(807) 343-5591

Toronto
Regional Passport Office
The Atrium on Bay, Suite 1031
20 Dundas Street West
M5G 2C2
(416) 973-3251 (recorded message)
(416) 973-3697

Toronto
Regional Passport Office
Scarborough Town Centre
200 Town Centre Court, Suite 828
M1P 4X6
(416) 973-3251 (recorded message)
(416) 973-3697

Toronto
International Trade Centre
Dominion Public Building, 4th Floor
1 Front Street West
M5J 1A4
(416) 973-5053
(416) 973-8161 (Fax)

Toronto
Passport Sub-Office
Government of Canada Building
4900 Yonge Street, 2nd Floor
North York
M2N 6A6
(416) 973-3251 (recorded message)
(416) 973-3697

Windsor
Regional Passport Office
Bank of Commerce Building, Room 504
100 Ouellette Avenue
N9A 6T3
(519) 253-3507

Prince Edward Island

Charlottetown
International Trade Centre
Confederation Court Mall, Suite 400
134 Kent Street
Post Office Box 1115
C1A 7M8
(902) 566-7400
(902) 566-7450 (Fax)

Quebec

Hull
Passport Office
Headquarters
Place du Centre, 6th Floor
200 Promenade du Portage
J8X 4B7
(819) 994-3500

Jonquière
Regional Passport Office
Saint Michel Place, Room 208
3885 Harvey Boulevard
G7X 9B1
(418) 542-0877

Montreal
Regional Passport Office
3300 Côte Vertu Road, Suite 112
Saint-Laurent
H4R 2B7
(514) 283-2152

Montreal
Regional Passport Office
Guy Favreau Complex
West Tower, Room 215
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-2152

Montreal
International Trade Centre
Stock Exchange Tower, Suite 3800
800 Victoria Square
Post Office Box 247
H4Z 1E8
(514) 283-8185
(514) 283-8794 (Fax)

Quebec
Regional Passport Office
Belle Cour Place
2590 Laurier Boulevard
10th Floor, Suite 1000
Sainte-Foy
G1V 4M6
(418) 648-4990

Saskatchewan

Regina
Regional Passport Office
Canadian Imperial Bank of Commerce, Suite 502
1867 Hamilton Street
S4P 2C2
(306) 780-7520

Regina
International Trade Centre
1955 Smith Street, 4th Floor
S4P 2N8
(306) 780-5020
(306) 780-6679 (Fax)

Saskatoon
Regional Passport Office
Federal Building, Suite 605
101 22nd Street East
S7K 0E1
(306) 975-5106

Saskatoon
International Trade Centre
SH Cohen Building, Room 401
119 4th Avenue South
S7K 5X2
(306) 975-5315
(306) 975-5334 (Fax)

Environment Canada (EC)

ALBERTA

Banff
Canadian Parks Service
Banff National Park
Post Office Box 900
T0L 0C0
(403) 762-1500
Banff Museum and Cave and Basin National Historic Site:
(403) 762-3324

Calgary
Canadian Parks Service
Western Regional Office
Harry Hays Building, Room 520
220 4th Avenue South East
Post Office Box 2989, Station M
T2P 3H8
Community Affairs:
(403) 292-4440
Visitor Services:
(403) 292-4401

Calgary
Atmospheric Environment Service
Calgary Weather Office
1441 Aviation Park North East
T2E 8M7
(403) 275-3314
Calgary-Banff weather information (recorded):
(403) 275-3300
Detailed weather information:
(403) 275-2760
Farm forecasts (recorded):
(403) 295-1003

Calgary
Inland Waters Directorate
220 4th Avenue South East, Room 854
T2G 4X3
(403) 292-5301
Water Quality Branch:
(403) 292-5320
Water Resources Branch:
(403) 292-5311

Edmonton
Western and Northern Regional Office
Twin Atria Building, Tower Two, 2nd Floor
4999 98th Avenue
T6B 2X3
Canadian Wildlife Service:
(403) 468-8919
Environmental Protection:
(403) 468-8001
Environmental Emergency Centre:
(403) 468-8020
Alberta Weather Centre and Atmospheric Environment Service:
(403) 495-3143
Arctic Weather Centre:
(403) 468-7922
Detailed weather information:
(403) 468-7931
Farm forecasts (recorded):
(403) 468-9196
Weather forecasts (recorded):
(403) 468-4940 (English)
(403) 466-2613 (French)

Edmonton
Atmospheric Environment Service
Edmonton International Airport
Post Office Box 9860
T5J 2T2
(403) 890-4313
Weather information:
(403) 955-8313

Edmonton
Atmospheric Environment Service
Aviation Weather Office
Municipal Airport
Air Terminal Building
101 Airport Road
T5G 0W6
(403) 495-6730

Fort Saskatchewan
Canadian Parks Service
Elk Island National Park
Rural Route 1, Site 4
T8L 2N7
(403) 992-6380

Grande Prairie
Atmospheric Environment Service
Weather Station
Grande Prairie Airport
Rural Route 2
T8V 2Z9
(403) 532-2642

Jasper
Atmospheric Environment Service
Surface Weather Station
610 Connaught Drive
Post Office Box 706
T0E 1E0
(403) 852-3185

Jasper
Canadian Parks Service
Jasper House National Historic Site
Yellowhead Pass National Historic Site
Jasper National Park
621 Patricia Street
Post Office Box 10
T0E 1E0
(403) 852-6161

Lethbridge
Atmospheric Environment Service
Weather Office
Lethbridge Airport
Kenyon Field
Post Office Box 790
T1J 3Z6
(403) 382-3185

Peace River
Inland Waters Directorate
9611 89th Avenue
Post Office Box 6118
T8S 1S1
(403) 624-3308

Rocky Mountain House
Canadian Parks Service
Rocky Mountain House National Historic Site
Post Office Box 2130
T0M 1T0
(403) 845-2412

Waterton Park
Canadian Parks Service
Waterton Lakes National Park
215 Mount View Road
General Delivery
T0K 2M0
(403) 859-2224

BRITISH COLUMBIA

Bella Coola
Atmospheric Environment Service
Field Station
Boreal Services
Post Office Box 244
V0T 1C0
(604) 982-2644

Blue River
Atmospheric Environment Service
Field Station
Post Office Box 19
V0E 1J0
(604) 673-8448

Environment Canada *(continued)*
British Columbia *(continued)*

Burns Lake
Atmospheric Environment Service
Field Station
Post Office Box 189
V0J 1E0
(604) 698-7624

Castlegar
Atmospheric Environment Service
Weather Office
Suburban Service 1
Site 2, Compartment 8
V1N 3H7
(604) 365-3132

Chetwynd
Atmospheric Environment Service
Field Station
Normet Services
Post Office Box 1449
V0C 1J0
(604) 788-2450

Cranbrook
Inland Waters Directorate
Water Resources Branch
850 King Street
Post Office Box 691
V1C 4J2
(604) 426-4718

Dease Lake
Atmospheric Environment Service
Field Station
General Delivery
V0C 1L0
(604) 771-4351

Delta
Canadian Wildlife Service
Pacific and Yukon Regional Office
5421 Robertson Road
Post Office Box 340
V4K 3Y3
(604) 946-8546

Field
Canadian Parks Service
Yoho National Park
Post Office Box 99
V0A 1G0
(604) 343-6324

Fort Langley
Canadian Parks Service
Fort Langley National Historic Site
23433 Mavis Avenue
Post Office Box 129
V0X 1J0
(604) 888-4424

Fort Nelson
Atmospheric Environment Service
Weather Office
Airport Road
Rural Route 1
Post Office Box 4
V0C 1R0
(604) 774-6461
(604) 774-2302

Fort St James
Canadian Parks Service
Kitwanga Fort National Historic Site
c/o Fort St James National Historic Site
Post Office Box 1148
V0J 1P0
(604) 996-7191

Fort St John
Atmospheric Environment Service
Weather Office
Fort St John Airport
Site 7, Compartment 14
Rural Route 1
V1J 4M6
(604) 785-4304

Fort St John
Inland Waters Directorate
Water Resources Branch
8820 100th Street, Suite 1
V1J 3W9
(604) 787-9130

Golden
Atmospheric Environment Service
Weather Station
Post Office Box 1747
V0A 1H0
(604) 344-5665

Hope
Atmospheric Environment Service
Field Station
Hope Airport
Rural Route 2
V0X 1L0
(604) 869-5765

Kamloops
Atmospheric Environment Service
Weather Office
3035 Airport Drive
V2B 7X1
(604) 376-2160
Weather information:
(604) 376-1555
(604) 376-3044 (recorded)

Kamloops
Inland Waters Directorate
Water Resources Branch
1251 12th Street
V2B 3C8
(604) 376-7353

Kelowna
Atmospheric Environment Service
Weather Office
Kelowna Airport
Highway 97 North
Rural Route 2
V1Y 7R1
(604) 765-1881
Weather information (recorded):
(604) 765-4027

Mackenzie
Atmospheric Environment Service
Field Station
Post Office Box 607
V0J 2C0
(604) 997-6234

Nanaimo
Inland Waters Directorate
Water Resources Branch
3923 Victoria Avenue
V9T 2A1
(604) 758-7411

Nelson
Inland Waters Directorate
Water Resources Branch
123 MacDonald Drive
Post Office Box 300
V1L 5P9
(604) 352-2013

New Westminster
Inland Waters Directorate
Water Resources Branch
632 Carnarvon Street
V3M 1E5
(604) 666-3840

Penticton
Atmospheric Environment Service
Weather Office
Penticton Airport
Site 30, Compartment 8
Rural Route 2
V1Y 7R1
(604) 492-0539
Weather information (recorded):
(604) 492-6991

Penticton
Inland Waters Directorate
Water Resources Branch
2335 Government Street
V2A 4W5
(604) 493-0135

Port Alberni
Atmospheric Environment Service
Field Station
Post Office Box 1098
V9Y 7L9
(604) 724-3114
Weather information (recorded):
(604) 724-1333

Port Hardy
Atmospheric Environment Service
Weather Office
Post Office Box 460
V0N 2P0
(604) 949-6559

Powell River
Atmospheric Environment Service
Field Station
7576 Duncan Street
V8A 1W7
(604) 485-6500

Prince George
Atmospheric Environment Service
Weather Office
Site 10, Compartment 4
Rural Route 8
V2N 4M6
(604) 963-7552
Weather information (recorded):
(604) 963-9330

Prince George
Inland Waters Directorate
Water Resources Branch
Federal Building, Room 202
1323 5th Avenue
V2L 3L6
(604) 561-5352

Princeton
Atmospheric Environment Service
Field Station
Post Office Box 537
V0X 1W0
(604) 295-7400

Qualicum Beach
Canadian Wildlife Service
Site 142, Compartment 14
Rural Route 1
V0R 2T0
(604) 752-9611

Queen Charlotte
Canadian Parks Service
South Moresby/Gwaii Haanas National Park Reserve and National Marine Park Reserve
Post Office Box 37
V0T 1S0
(604) 559-8818

Radium Hot Springs
Canadian Parks Service
Kootenay National Park
Post Office Box 220
V0A 1M0
(604) 347-9615

Revelstoke
Atmospheric Environment Service
Weather Station
Revelstoke Airport
Post Office Box 1598
V0E 2S0
(604) 837-4164

Revelstoke
Canadian Parks Service
Rogers Pass National Historic Site
Mount Revelstoke and Glacier National Parks
301 Campbell Avenue
Post Office Box 350
V0E 2S0
(604) 837-5155

Sidney
Atmospheric Environment Service
Weather Office
Victoria International Airport
9600 Canora Road
Post Office Box 14
V8L 4R1
(604) 363-6629
Weather information (recorded):
(604) 656-3978

Sparwood
Atmospheric Environment Service
Field Station
Michelle Creek Road
Post Office Box 1477
V0B 2G0
(604) 425-0521

Stewart
Atmospheric Environment Service
Field Station
Post Office Box 932
V0T 1W0
(604) 636-2507

Terrace
Atmospheric Environment Service
Weather Office
Rural Route 4
V8G 4C1
(604) 635-3224

Terrace
Inland Waters Directorate
Water Resources Branch
4721 Lazelle Avenue, Room 1
V8G 1T3
(604) 635-7533

Ucluelet
Canadian Parks Service
Pacific Rim National Park Reserve
Post Office Box 280
V0R 3A0
(604) 726-4212

Vancouver
Pacific and Yukon Regional Office
224 West Esplanade
North Vancouver
V7M 3H7
Communications Directorate:
(604) 666-5900
Environmental Protection:
(604) 666-6711
Environmental Emergency Centre:
(604) 666-6100
Inland Waters Directorate:
(604) 666-6711

Vancouver
Atmospheric Environment Service
Pacific Weather Centre
1200 West 73rd Avenue, Suite 700
V6P 6H9
(604) 664-9032
Weather information (recorded):
(604) 664-9010
Aviation weather:
(604) 664-9031
Marine weather:
(604) 270-7411

Vancouver
Canadian Parks Service
St Roch National Historic Site
1905 Ogden Avenue
V6J 1A3
(604) 666-3201

Vancouver
Canadian Parks Service
Gulf of Georgia Cannery National Historic Site
Mail: c/o St Roch National Historic Site
1905 Ogden Avenue
V6J 1A3
(604) 666-3201

Vernon
Atmospheric Environment Service
Field Station
Commonage Road
Post Office Box 670
V1T 6M6
(604) 542-8000

Victoria
Canadian Parks Service
Fisgard Lighthouse National Historic Site and
Fort Rodd Hill National Historic Site
603 Fort Rodd Hill Road
V9C 2W8
(604) 363-4662

Environment Canada *(continued)*
British Columbia *(continued)*

Whistler
Atmospheric Environment Service
Field Station
Post Office Box 1089
V0N 1B0
(604) 932-5413

Williams Lake
Inland Waters Directorate
Water Resources Branch
260F North Broadway
V2G 2X9
(604) 392-7033

MANITOBA

Berens River
Atmospheric Environment Service
Weather Station
Berens River Airport
R0B 0A0
(204) 382-2021

Brandon
Atmospheric Environment Service
Weather Office
Post Office Box 505
R7A 5Z4
(204) 728-7345
Weather information (recorded):
(204) 727-5533

Churchill
Atmospheric Environment Service
Upper Air Station
Post Office Box 790
R0B 0E0
(204) 675-2313
Weather information:
(204) 675-2156

Churchill
Canadian Parks Service
Prince of Wales Fort National Historic Site and
York Factory National Historic Site
Post Office Box 127
R0B 0E0
(204) 675-8863

Dauphin
Atmospheric Environment Service
Weather Office
Post Office Box 237
R7N 2V1
(204) 638-4902
Weather information (recorded):
(204) 638-6521

Flin Flon
Atmospheric Environment Service
Flin Flon Municipal Air Board
Post Office Box 100
R8A 1M6
(204) 687-7447

Gillam
Atmospheric Environment Service
Weather Station
Post Office Box 97
R0B 0L0
(204) 652-2077

Island Lake
Atmospheric Environment Service
R0B 0T0
(204) 456-2147

Selkirk
Canadian Parks Service
Linear Mounds National Historic Site
St Andrew's Rectory National Historic Site
Lower Fort Garry National Historic Site
Post Office Box 37, Group 343
Rural Route 3
R1A 2A8
(204) 482-6843
Winnipeg:
(204) 983-6341 (direct line)
(204) 983-3600 (recorded)

The Pas
Atmospheric Environment Service
Weather Station
The Pas Airport
Post Office Box 4200
R9A 1N3
(204) 624-5269

The Pas
Inland Waters Directorate
168 2nd Street West
Post Office Box 780
R9A 1K8
(204) 623-2232

Thompson
Atmospheric Environment Service
Weather Office
City Centre Mall, Unit 1340
300 Mystery Lake Road
R8N 0M2
(204) 677-6900

Thompson
Inland Waters Directorate
20 Berens Road, Bay 2
R8N 1X2
(204) 677-9537

Wasagaming
Canadian Parks Service
Riding Mountain National Park
R0J 2H0
(204) 848-2811

Winnipeg
Atmospheric Environment Service
Regional Office
266 Graham Avenue, Suite 1000
R3C 3V4
(204) 983-2060
Information:
(204) 983-2070
Central region farm forcasts:
(204) 943-5905
Weather information (recorded):
(204) 983-2050 (English)
(204) 983-4437 (French)

Winnipeg
Canadian Parks Service
Prairie and Northern Regional Office
457 Main Street
R3B 3E8
(204) 983-2290
Parks Library:
(204) 983-5941
The Forks National Historic Site:
(204) 983-2007 (seasonal)

Winnipeg
Conservation and Protection
District Office
269 Main Street, 5th Floor
R3C 1B2
Canadian Lake of the Woods Control Board:
(204) 983-4130
Canadian Wildlife Service:
(204) 983-5259
Environmental Protection:
(204) 983-2961
Water Quality:
(204) 983-5035
Water Resources:
(204) 983-2434

Winnipeg
Atmospheric Environment Service
Winnipeg Weather Office
2000 Wellington Avenue
R2R 0S6
Information:
(204) 983-0418
Aviation weather:
(204) 983-0423
Weather forecasts (recorded):
(204) 983-3516

Winnipeg
Canadian Parks Service
Riel House National Historic Site
330 River Road
Post Office Box 73
R2M 4A5
(204) 257-1783 (seasonal)
(204) 983-2290

NEW BRUNSWICK

Alma
Canadian Parks Service
Fundy National Park
Post Office Box 40
E0A 1B0
(506) 887-2000

Aulac
Canadian Parks Service
Fort Beauséjour National Historic Site
E0A 3C0
(506) 536-0720
(506) 636-4957 (Saint John)

Fredericton
Environmental Protection
District Office
527 Queen Street
Post Office Box 400
E3B 4Z9
(506) 452-3286

Fredericton
Atmospheric Environment Service
633 Queen Street
E3B 1C3
(506) 452-3837

Fredericton
Atmospheric Environment Service
Weather Office
Fredericton Airport
Rural Route 1
Post Office Box 9
E3B 4X2
(506) 446-6240
Weather forecasts (recorded):
(506) 446-6244 (English)
(506) 446-6245 (French)

Fredericton
Inland Waters Directorate
Water Resources Branch
203 Waggoners Lane
E3B 2L0
(506) 452-3095

Kouchibouguac
Canadian Parks Service
Kouchibouguac National Park
Kent County
E0A 2A0
(506) 876-2443

Moncton
Atmospheric Environment Service
1222 Main Street, 3rd Floor
E1C 1H6
(506) 851-6036

Moncton
Atmospheric Environment Service
Weather Office
Moncton Airport
Mail: c/o Transport Canada
Airport Bag Service 5006
E1C 8R2
(506) 851-6600
Weather forecasts (recorded):
(506) 851-6610 (English)
(506) 851-6191 (French)

Moncton
Inland Waters Directorate
Water Quality Branch
Federal Building
1075 Main Street
Post Office Box 861
E1C 8N6
(506) 851-6606

Newcastle
Canadian Parks Service
Beaubears Island National Historic Site
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
(506) 636-4957 (Saint John)

Port Elgin
Canadian Parks Service
Fort Gaspareaux National Historic Site
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
(506) 636-4957

Sackville
Canadian Wildlife Service
Atlantic Regional Office
21 West Main Street
Post Office Box 1590
E0A 3C0
(506) 536-3025

Saint John
Atmospheric Environment Service
Weather Office
4180 Loch Lomond Road
E2N 1L7
Marine weather (recorded):
(506) 636-4986
Weather information (recorded):
(506) 636-4991 (English)
(506) 636-4969 (French)
Weather inquiries:
(506) 636-4939

Saint John
Canadian Parks Service
Carleton Martello Tower National Historic Site and
St Andrews Blockhouse National Historic Site
Mail: Post Office Box 3946, Station B
E2M 5E6
(506) 636-4957

Saint-Joseph
Canadian Parks Service
Acadian Odyssey Commemorative Exhibit
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
(506) 758-9783 (seasonal)
(506) 636-4957 (Saint John)

NEWFOUNDLAND

Corner Brook
Inland Waters Directorate
Water Resources Branch
Millbrook Shopping Mall, Suite 315
Main Street
Post Office Box 688
A2H 6G1
(709) 637-4380

Gander
Atmospheric Environment Service
Weather Centre
Post Office Box 370
A1V 1W7
(709) 256-6600

Glovertown
Canadian Parks Service
Terra Nova National Park
A0G 2L0
(709) 533-2801

Hopedale
Labrador
Canadian Parks Service
Hopedale Mission National Historic Site
Mail: Post Office Box 5879
St John's
A1C 5X4
(709) 772-5364

Placentia
Canadian Parks Service
Castle Hill National Historic Site
Post Office Box 10
Jerseyside
A0B 2G0
(709) 227-2401

Environment Canada *(continued)*
Newfoundland *(continued)*

Port aux Choix
Canadian Parks Service
Port aux Choix National Historic Site
Post Office Box 140
A0K 4C0
(709) 623-2608

Rocky Harbour
Canadian Parks Service
Gros Morne National Park
Post Office Box 130
A0K 4N0
(709) 458-2417

St John's
Environmental Protection
District Office
Post Office Box 5037
A1C 5V3
Environmental Emergencies:
(709) 772-5488 or
(709) 772-2083 (24-hour service)

St John's
Atmospheric Environment Service
Weather Office
St John's Airport
Post Office Box 5670
A1C 5W8
Information:
(709) 772-5532
Tidal information (Conception Bay, St John's, South Coast):
(709) 772-4145
Weather information (recorded):
(709) 772-5534

St John's
Atmospheric Environment Service
Scientific Services Unit
Building 303
Pleasantville
Mail: Post Office Box 9490
A1A 2Y4
(709) 772-4695

St John's
Canadian Parks Service
Cape Spear National Historic Site and
Signal Hill National Historic Site
Post Office Box 5879
A1C 5X4
(709) 772-5364

St John's
Canadian Parks Service
Hawthorne Cottage National Historic Site
Brigus
Mail: Post Office Box 5879
A1C 5X4
(709) 772-5364

St John's
Canadian Wildlife Service
67 Major's Path
Post Office Box 9158
A1A 2X9
(709) 772-5585
Wildlife Biologist:
(709) 772-2013

St John's
Inland Waters Directorate
Atlantic Place, Suite 812
215 Water Street
Post Office Box 72
A1C 6C9
(709) 772-4844

St Lunaire – Griquet
Canadian Parks Service
L'Anse aux Meadows National Historic Site
Post Office Box 70
L'Anse aux Meadows
A0K 2X0
(709) 623-2608

NORTHWEST TERRITORIES

Cape Dorset
Atmospheric Environment Service
Field Station
General Delivery
X0A 0C0
(819) 897-8930

Clyde River
Atmospheric Environment Service
Field Station
General Delivery
X0A 0E0
(819) 924-6344

Coral Harbour
Atmospheric Environment Service
Weather Station
General Delivery
X0C 0C0
(819) 925-9711

Fort Simpson
Canadian Parks Service
Nahanni National Park Reserve
Postal Bag 300
X0E 0N0
(403) 695-3151

Fort Simpson
Inland Waters Directorate
Post Office Box 377
X0E 0N0
(403) 695-2259

Fort Smith
Canadian Parks Service
Wood Buffalo National Park
Post Office Box 750
X0E 0P0
(403) 872-2349

Fort Smith
Inland Waters Directorate
Post Office Box 43
X0E 0P0
(403) 872-2158

Hall Beach
Atmospheric Environment Service
Field Station
Mail: c/o Frontec Logistics
57 Airport Road
Winnipeg, Manitoba
R3H 0V5
(819) 928-8807

Ikaluktutiak
Atmospheric Environment Service
Weather Station
Post Office Box 60
Cambridge Bay
X0E 0C0
(403) 983-2254

Inuvik
Atmospheric Environment Service
Weather Office
Post Office Box 1189
X0E 0T0
(403) 979-2460
Weather information:
(403) 979-2460

Inuvik
Canadian Parks Service
Northern Yukon National Park
Post Office Box 1840
X0E 0T0
(403) 979-3248

Inuvik
Environmental Protection
Sub-District Office
Federal Building
Post Office Box 1086
X0E 0T0
(403) 979-2313

Inuvik
Inland Waters Directorate
Water Resources Branch
Post Office Box 1693
X0E 0T0
(403) 979-2621

Iqaluit
Atmospheric Environment Service
Weather Office
Post Office Box 607
X0A 0H0
(819) 979-5854

Iqaluit
Environmental Protection
District Office
Dublanco Building, Room 2
Post Office Box 384
X0A 0H0
(819) 979-6349

Pangnirtung
Canadian Parks Service
Auyuittuq National Park Reserve
and
Ellesmere Island National Park
Reserve
Post Office Box 353
X0A 0R0
(819) 473-8962

Pond Inlet
Atmospheric Environment Service
Field Station
General Delivery
X0A 0S0
(819) 899-8976

Resolute
Atmospheric Environment Service
Weather Office
Post Office Box 120
X0A 0V0
(819) 252-3835
Weather Station:
(819) 252-3824

Yellowknife
Environmental Protection
District Office
Bellanca Building, 9th Floor
Post Office Box 370
X1A 2N3
(403) 920-6060

Yellowknife
Atmospheric Environment Service
Weather Office
Yellowknife Airport
Post Office Box 1199
X1A 2N8
(403) 873-4020
Weather information:
(403) 873-4027

Yellowknife
Canadian Wildlife Service
Post Office Box 637
X1A 2N5
(403) 920-8531

Yellowknife
Inland Waters Directorate
Water Resources Branch
Post Office Box 2970
X1A 2R2
(403) 920-8500

NOVA SCOTIA

Annapolis Royal
Canadian Parks Service
Fort Anne National Historic Site
St George Street
Post Office Box 9
B0S 1A0
(902) 532-2397
Administration:
(902) 532-2321

Baddeck
Canadian Parks Service
Alexander Graham Bell National
Historic Site
Post Office Box 159
B0E 1B0
(902) 295-2069

Bedford
Atmospheric Environment Service
Atlantic Regional Office
Bedford Tower, 5th Floor
1496 Bedford Highway
B4A 1E5
(902) 426-9120
Aviation weather:
(902) 426-9163
Marine weather:
(902) 426-9162
Maritimes Weather Centre:
(902) 426-9200
Recorded weather forecasts:
(902) 426-9090 (English)
(902) 426-9095 (French)
Weather information:
(902) 426-9164

Canso
Canadian Parks Service
Grassy Island National Historic Site
Mail: Post Office Box 159
Baddeck
B0E 1B0
(902) 295-2069

Dartmouth
Atlantic Regional Office
Queen Square, 15th Floor
45 Alderney Drive
B2Y 2N6
(902) 426-8468
Communications Directorate:
(902) 426-7990
Environmental Protecton:
(902) 426-3980
(902) 426-7231
Environmental Emergencies:
(902) 426-6200 (24-hour service)
Water Planning and Management:
(902) 426-3226
Water Resources:
(902) 426-5776
(collect calls accepted)

Dartmouth
Canadian Wildlife Service
Migratory Birds Research Centre
Seabird Research Unit
Bedford Institute of Oceanography
Post Office Box 1006
B2Y 4A2
(902) 426-6469

Glace Bay
Canadian Parks Service
Marconi National Historic Site
Mail: Post Office Box 159
Baddeck
B0E 1B0
(902) 295-2069

Grand Pré
Canadian Parks Service
Fort Edward National Historic Site
and
Grand Pré National Historic Site
Post Office Box 150
B0P 1M0
(902) 542-3631

Halifax
Canadian Parks Service
Atlantic Regional Office
Historic Properties
Upper Water Street
B3J 1S9
(902) 426-3436

Halifax
Atmospheric Environment Service
Weather Office
Halifax International Airport
Elmsdale
Mail: c/o 1496 Bedford Highway
Bedford B4A 1E5
(902) 426-1310

Halifax
Canadian Parks Service
Halifax Defence Complex:
Halifax Citadel National Historic Site
Prince of Wales Tower National
Historic Site
York Redoubt National Historic Site
Georges Island National Historic
Site
Fort McNab National Historic Site
Post Office Box 1480
North Postal Station
B3K 5H7
(902) 426-5080

Environment Canada *(continued)*
Nova Scotia *(continued)*

Ingonish Beach
Canadian Parks Service
Cape Breton Highlands National Park
B0C 1L0
(902) 285-2270

Louisbourg
Canadian Parks Service
Fortress of Louisbourg National Historic Site
Post Office Box 160
B0A 1M0
(902) 733-2280

Maitland Bridge
Canadian Parks Service
Kejimkujik National Park
Post Office Box 236
B0T 1B0
(902) 682-2770
Reservations:
(902) 682-2772

Port Royal
Canadian Parks Service
Port Royal National Historic Site
Mail: Post Office Box 9
Annapolis Royal
B0S 1A0
(902) 532-2898

St Peter's
Canadian Parks Service
St Peter's Canal
Post Office Box 8
B0E 3B0
(902) 535-2118

Sydney
Atmospheric Environment Service
Weather Office
Sydney Airport
Post Office Box 670
B1P 6H7
(902) 564-7299

Yarmouth
Atmospheric Environment Service
Weather Office
Rural Route 1
Post Office Box 895D
B5A 4A5
(902) 742-8695
Weather information:
(902) 742-0899
Recorded forecasts:
(902) 742-6464 (English)
(902) 742-6465 (French)

ONTARIO

Amherstburg
Canadian Parks Service
Bois Blanc Island Lighthouse National Historic Site and Fort Malden National Historic Site
100 Laird Avenue
Post Office Box 38
N9V 2Z2
(519) 736-5416

Big Trout Lake
Atmospheric Environment Service
Weather Station
P0V 1G0
(807) 537-2373

Burlington
Conservation and Protection
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
Canadian Wildlife Service:
(416) 336-4532
Inland Waters Directorate:
(416) 336-4531
Wastewater Technology Centre:
(416) 336-4599

Cornwall
Canadian Parks Service
Ontario Regional Office
111 Water Street East
K6H 6S3
(613) 938-5748

Cornwall
Canadian Parks Service
Inverarden House National Historic Site
Mail: Post Office Box 479
Prescott
K0E 1T0
(613) 925-2896

Cornwall
Inland Waters Directorate
Lionel Chevrier Building, Room 232
111 Water Street East
K6H 6S2
(613) 938-5725

Dryden
Atmospheric Environment Service
Weather Station
Municipal Airport
139 Arthur Street
P8N 1K4
(807) 937-4942

Elgin
Canadian Parks Service
Rideau Canal
Southern Area Office
Post Office Box 10
K0G 1E0
(613) 359-5377

Geraldton
Atmospheric Environment Service
Weather Station
Geraldton Airport
Post Office Box 9
P0T 1M0
(807) 854-1841

Gore Bay
Atmospheric Environment Service
Weather Station
Gore Bay Airport
Post Office Box 236
P0P 1H0
(705) 282-2083

Gravenhurst
Canadian Parks Service
Bethune Memorial House
235 John Street
Post Office Box 2160
P0C 1G0
(705) 687-4261

Guelph
Inland Waters Directorate
Water Resources Branch
75 Farquhar Street
N1H 3N4
(519) 821-0110

Hamilton
Atmospheric Environment Service
Weather Office
Hamilton Municipal Airport
Post Office Box 333
Mount Hope
L0R 1W0
Weather forecasts (recorded):
(416) 679-3361
Information:
(416) 679-6500

Heron Bay
Canadian Parks Service
Pukaskwa National Park
Highway 627
Hattie Cove
P0T 1R0
(807) 229-0801

Honey Harbour
Canadian Parks Service
Georgian Bay Islands National Park
Post Office Box 28
P0E 1E0
(705) 756-2415

Kenora
Inland Waters Directorate
Water Resources Branch
100 Park Street
Post Office Box 1020
P9N 3X7
(807) 468-9401

Kingston
Atmospheric Environment Service
Weather Office
Kingston Airport
1041 Front Road
K7M 4M2
Information:
(613) 389-8349
(613) 389-3252 (recorded message)

Kingston
Canadian Parks Service
Bellevue House National Historic Site
Kingston Martello Towers National Historic Site
35 Centre Street
K7L 4E5
(613) 545-8666

Kitchener
Atmospheric Environment Service
Weather Office
Waterloo-Guelph Regional Airport
Post Office Box 160
Breslau
N0B 1M0
(519) 648-2571
(519) 648-2414 (recorded message)

Kitchener
Canadian Parks Service
Woodside National Historic Site
528 Wellington Street North
N2H 5L5
(519) 742-5273

Leamington
Canadian Parks Service
Point Pelee National Park
Rural Route 1
N8H 3V4
(519) 322-2371
(519) 322-2365

London
Atmospheric Environment Service
Weather Office
London Airport
750 Crumlin Side Road
N5V 3B6
(519) 451-3172
Weather forecasts (recorded):
(519) 451-3390

London
Canadian Wildlife Service
152 Newbold Court
N6E 1Z7
(519) 681-0486

Mallorytown Landing
Canadian Parks Service
St Lawrence Islands National Park
Rural Route 3
Post Office Box 469
K0E 1R0
(613) 923-5261

Manotick
Canadian Parks Service
Rideau Canal
Northern Area Office
Post Office Box 400
K0A 2N0
(613) 692-2581

Moosonee
Atmospheric Environment Service
Weather Station
Ferguson Road
Post Office Box 250
P0L 1Y0
(705) 336-2251

Niagara-on-the-Lake
Canadian Parks Service
Butler's Barracks National Historic Site
Fort George National Historic Site
Fort Mississauga National Historic Site
Navy Island National Historic Site
Queenston Heights National Historic Site
c/o Niagara National Historic Sites
Post Office Box 787
L0S 1J0
(416) 468-4257

North Bay
Atmospheric Environment Service
Weather Office
78 Lakeshore Drive
P1A 2A6
Information:
(705) 472-9182
Weather forecasts (recorded):
(705) 497-8700 (English)
(705) 497-8701 (French)

North Bay
Inland Waters Directorate
Water Resources Branch
1492 Main Street West
P1B 2X3
(705) 474-0380

Ottawa
Canadian Wildlife Service
Ontario Regional Office
49 Camelot Drive
Nepean
K1A 0H3
(613) 952-2299

Ottawa
Atmospheric Environment Service
Weather Office and Ice Centre
La Salle Academy, Block E
373 Sussex Drive
K1A 0H3
Weather Office:
(613) 998-3269
Weather forecasts:
(613) 998-3440
Weather information (recorded):
(613) 998-3439 (English)
(613) 998-8805 (French)
Aviation weather:
Gatineau, Quebec
(819) 643-2026
Ice climatological information:
(613) 996-4214
Ice forecast information:
(613) 996-1550

Ottawa
Canadian Parks Service
Laurier House National Historic Site
335 Laurier Avenue East
K1N 6R4
(613) 692-2581

Peterborough
Atmospheric Environment Service
Weather Office
Peterborough Airport
Rural Route 5
K9J 6X6
(705) 743-9887
Weather information (recorded):
(705) 743-5852

Peterborough
Canadian Parks Service
Trent-Severn Waterway
Ashburnham Drive
Post Office Box 567
K9J 6Z6
(705) 742-9267

Pickle Lake
Atmospheric Environment Service
Weather Station
Post Office Box 149
P0V 3A0
(807) 928-2431

Prescott
Canadian Parks Service
Fort Wellington National Historic Site and
Battle of the Windmill National Historic Site
370 Van Koughnet Street
Post Office Box 479
K0E 1T0
(613) 925-2896

Environment Canada *(continued)*
Ontario *(continued)*

Red Lake
Atmospheric Environment Service
Weather Station
Red Lake Airport
Mail: General Delivery
Cochenour
P0V 1L0
(807) 662-1147

Richards Landing
Canadian Parks Service
Fort St Joseph National Historic Site
Post Office Box 220
P0R 1J0
(705) 246-2664 (seasonal)
(705) 942-6262 (Sault Ste Marie)

St Thomas
Canadian Parks Service
Southwold Earthworks National Historic Site
Mail: c/o Point Pelee National Park
Rural Route 1
Leamington
N8H 3V4
(519) 322-2371

Sarnia
Atmospheric Environment Service
Weather Office
Terminal Building
Sarnia Airport
N7W 1B6
(519) 542-6051
Weather forecasts (recorded):
(519) 542-8408

Sault Ste Marie
Atmospheric Environment Service
Weather Office
Rural Route 1
P6A 5K6
(705) 779-3144
Weather forecasts (recorded):
(705) 779-2240 (English)
(705) 779-2042 (French)

Sault Ste Marie
Canadian Parks Service
Sault Ste Marie Canal
Canal Drive
P6A 1P0
(705) 942-6262

Smiths Falls
Canadian Parks Service
Rideau Canal
Headquarters
12 Maple Avenue North
K7A 1Z5
(613) 283-5170

Smiths Falls
Canadian Parks Service
Rideau Canal
Central Area Office
72 Lombard Street
K7A 4G5
(613) 283-7206

Sudbury
Atmospheric Environment Service
Weather Office
Sudbury Airport
Garson
P0M 1V0
(705) 693-4540
Weather forecasts (recorded):
(705) 693-2717 (English)
(705) 693-4578 (French)

Thunder Bay
Atmospheric Environment Service
Weather Office
104 Princess Street
P7E 3N9
(807) 577-3921
Weather forecasts (recorded):
(807) 475-4224

Thunder Bay
Inland Waters Directorate
Water Resources Branch
100 Main Street
Post Office Box 399
P7C 4V9
(807) 344-5971

Tobermory
Canadian Parks Service
Bruce Peninsula National Park and Fathom Five National Marine Park
Post Office Box 189
N0H 2R0
(519) 596-2233

Toronto
Ontario Regional Office
25 St Clair Avenue East
M4T 1M2
(416) 973-6467
Environmental Protection:
(416) 973-1059
Environmental Emergencies:
(416) 346-1971 (24-hour service)
Ontario Climate Centre:
(416) 973-8775

Toronto
Atmospheric Environment Service
Head Office
4905 Dufferin Street
Downsview
M3H 5T4
General inquiries:
(416) 739-4826
Communications Directorate:
(416) 739-4763

Toronto
Atmospheric Environment Service
Pearson International Airport
Post Office Box 159
Toronto AMF
L5P 1B1
Aviation weather:
(416) 676-3026
Weather forecasts – Toronto (recorded in English):
(416) 676-3066
Weather forecasts – outside Toronto, international, marine:
(416) 676-4567
Weather forecasts (recorded in French):
(416) 676-4671

Virgil
Atmospheric Environment Service
Weather Office
Post Office Box 640
L0S 1T0
(416) 688-5871
(416) 688-1847 (recorded)

Wawa
Atmospheric Environment Service
Wawa Weather Station
Highway 101
Post Office Box 1477
P0S 1K0
(705) 853-1399

Williamstown
Canadian Parks Service
Sir John Johnson House National Historic Site
Mail: Post Office Box 479
Prescott
K0E 1T0
(613) 925-2896

Windsor
Atmospheric Environment Service
Weather Office
Windsor Airport, Air Terminal
Rural Route 1
N9A 6J3
Information:
(519) 969-7585
(519) 969-2740 (recorded message)

PRINCE EDWARD ISLAND

Cavendish
Canadian Parks Service
Prince Edward Island National Park
Cavendish Campground
Mail: Post Office Box 487
Charlottetown
C1A 7L1
(902) 963-2391
(902) 672-2664 (Covehead)

Charlottetown
Canadian Parks Service
District Office
2 Palmers Lane
Post Office Box 487
C1A 7L1
(902) 566-7050

Charlottetown
Atmospheric Environment Service
Weather Office
Dominion Building, Room 207
97 Queen Street
C1A 4A9
(902) 566-7060
Weather forecasts (recorded):
(902) 566-7041

Charlottetown
Canadian Parks Service
Ardgowan National Historic Site
Post Office Box 487
C1A 7L1
(902) 566-7050

Charlottetown
Canadian Parks Service
Province House National Historic Site
Richmond Street
Post Office Box 487
C1A 7L1
(902) 566-7050

Charlottetown
Conservation and Protection
97 Queen Street, Room 320
Post Office Box 426
C1A 7K7
(902) 566-7042

Charlottetown
Inland Waters Directorate
Water Resources Branch
97 Queen Street, Room 308
Post Office Box 2529
C1A 8C2
(902) 566-7062

Dalvay
Canadian Parks Service
Prince Edward Island National Park
Mail: Post Office Box 487
Charlottetown
C1A 7L1
(902) 672-2211
(902) 566-7050 (Charlottetown)

Rocky Point
Canadian Parks Service
Fort Amherst – Port la Joye National Historic Site
Mail: Post Office Box 487
Charlottetown
C1A 7L1
(902) 675-2220 (seasonal)
(902) 566-7050 (Charlottetown)

QUEBEC

Carillon
Canadian Parks Service
Carillon Barracks National Historic Site
Carillon Canal
J0V 1C0
(514) 537-3534

Chambly
Canadian Parks Service
Montreal District and Chambly Canal
Mail: 1369 Bourgogne Street
J3L 1Y4
(514) 658-0681

Chambly
Canadian Parks Service
Fort Chambly National Historic Site
2 Richelieu Street
J3L 2B9
(514) 658-1585

Chibougamau
Atmospheric Environment Service
Weather Office
Chibougamau Airport
Post Office Box 38
G8P 2K5
(418) 748-4272

Compton
Canadian Parks Service
Louis S St-Laurent National Historic Site
6 Principale Street South
J0B 1L0
(819) 835-5448

Coteau-du-Lac
Canadian Parks Service
Coteau-du-Lac National Historic Site
Post Office Box 550
J0P 1B0
(514) 763-5631

Gaspé
Canadian Parks Service
Forillon National Park
Grande-Grève National Historic Site
Pointe-au-Père Lighthouse National Historic Site
Post Office Box 1220
G0C 1R0
(418) 368-5505

Hull
Head Office
Les Terrasses de la Chaudière
27th Floor
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H3
Inquiries:
(819) 994-2534
Historic Sites and Monuments Board of Canada:
(819) 997-4059

Hull
Conservation and Protection
Head Office
Place Vincent Massey
351 St Joseph Boulevard
Mail: Ottawa, Ontario K1A 0H3
Canadian Wildlife Service:
(819) 997-1095
Environmental Protection:
(819) 997-2800
Inland Waters Directorate:
(819) 997-2071

Île-aux-Noix
Canadian Parks Service
Fort Lennox National Historic Site
Post Office Box 90
J0J 1G0
(514) 291-5700

Lachine
Canadian Parks Service
The Fur Trade at Lachine National Historic Site
1251 St Joseph Boulevard
H8S 2M2
(514) 637-7433

Lévis
Canadian Parks Service
Fort No 1 at Pointe de Lévy National Historic Site
c/o Artillery Park
2 D'Auteuil Street
Mail: Post Office Box 2474
Quebec
G1K 7R3
(418) 648-4206

Longueuil
Conservation and Protection
1001 Pierre Dupuy Street
J4K 1A1
Environmental Protection:
(514) 928-9249
Inland Waters Directorate:
(514) 928-4230

Mingan Islands
Canadian Parks Service
Mingan Islands National Park Reserve
Post Office Box 1180
Havre-Saint-Pierre
G0G 1P0
(418) 538-3331

Environment Canada *(continued)*
Quebec *(continued)*

Mirabel
Atmospheric Environment Service
Weather Office
Mirabel International Airport
Control Tower, Suite 201
11655 Service A-3 Street
J7N 1E7
Information:
(514) 476-3028 (recorded)
Aviation forecasts:
(514) 476-3036
(514) 476-3027 (recorded)

Montreal
Atmospheric Environment Service
Quebec Regional Office and Weather Centre
100 Alexis Nihon Boulevard, 3rd Floor
Saint-Laurent
H4M 2N8
(514) 496-2089

Montreal
Environmental Protection
Quebec Regional Office
1179 De Bleury Street, 2nd Floor
H3B 3H9
(514) 283-7377
Environmental Emergency Centre:
(514) 283-2333

Montreal
Atmospheric Environment Service
Weather Office
Air Terminal Building, Room 450
Dorval International Airport
975 Romeo Vachon Boulevard
Dorval
H4Y 1H1
General Inquiries:
(514) 636-3284
Media information:
(514) 636-5977
Weather forecasts (recorded):
(514) 636-3026 (English)
(514) 636-3302 (French)

Montreal
Canadian Parks Service
Lachine Canal
715 Peel Street, Suite 302
H3C 4L7
(514) 283-6054

Montreal
Canadian Parks Service
Louis-Joseph Papineau National Historic Site
Mail: 1369 Bourgogne Street
Chambly
J3L 1Y4
(514) 658-0681

Montreal
Canadian Parks Service
Sir George-Étienne Cartier National Historic Site
458 Notre Dame Street East
H2Y 1C9
(514) 283-2282

Ormstown
Canadian Parks Service
Battle of the Châteauguay National Historic Site
Rural Route 4
Allen's Corner
J0S 1K0
(514) 829-2003

Point-à-la-Croix
Canadian Parks Service
Battle of the Ristigouche National Historic Site
Mail: Post Office Box 359
G0C 1L0
(418) 788-5676

Quebec
Quebec Regional Office
3 Buade Street, 4th Floor
Post Office Box 6060
Haute-Ville Postal Station
G1R 4V7
(418) 648-7204
Canadian Parks Service:
(418) 648-4177

Quebec
Conservation and Protection
Quebec Region
1141 De l'Église Highway
C.P. 10100
Sainte-Foy
G1V 4H5
(418) 648-4512
Canadian Wildlife Service:
(418) 648-7225
Inland Waters Directorate:
(418) 648-3921

Quebec
Atmospheric Environment Service
Weather Office
500 Principale Street
Quebec Airport
Sainte-Foy
G2E 5W1
Information:
(418) 872-0061
(418) 872-6088 (English recording)
(418) 877-8787 (French recording)

Quebec
Canadian Parks Service
Artillery Park National Historic Site
2 D'Auteuil Street
Post Office Box 2474
G1K 7R3
(418) 648-4205

Quebec
Canadian Parks Service
Cartier-Brébeuf National Historic Site
175 De l'Espinay Street
Post Office Box 2474
G1K 7R3
(418) 648-4038

Quebec
Canadian Parks Service
Fortifications of Quebec National Historic Site
La Poudrière de l'Esplanade
100 St Louis Street
Mail: Post Office Box 2474
G1K 7R3
(418) 648-7016

Quebec
Canadian Parks Service
Post Office Box 2474
G1K 7R3
Grosse Île National Historic Site:
(418) 835-5182
Maillou House National Historic Site:
(418) 648-4168

Quebec
Canadian Parks Service
Old Port of Quebec Interpretation Centre
100 St André Street
Post Office Box 2474
G1K 7R3
(418) 648-3300

Sainte-Anne-de-Bellevue
Canadian Parks Service
Sainte-Anne-de-Bellevue Canal
170 Ste Anne Street
H9X 1N1
(514) 457-5546

Saint-Hubert
Atmospheric Environment Service
Weather Office
5680 De l'Aéroport Highway
J3Y 8Y9
General information:
(514) 678-3161
Administration:
(514) 678-7781
Aviation weather forecasts (recorded):
(514) 678-4172
Weather forecasts (recorded):
(514) 678-1153

Saint-Ours
Canadian Parks Service
Saint-Ours Canal
2930 Des Patriotes Road
J0G 1P0
(514) 785-2212

Sept-Îles
Atmospheric Environment Service
Weather Office
Sept-Îles Airport
Post Office Box 2035
G4R 4K2
Information:
(418) 962-8524
Administration:
(418) 962-8522

Shawinigan
Canadian Parks Service
La Mauricie National Park
794 5th Street
Post Office Box 758
G9N 6V9
(819) 536-2638

Sherbrooke
Atmospheric Environment Service
Weather Office
299 Olivier Street, 2nd Floor
J1H 1X4
(819) 564-4207
Information (recorded):
(819) 564-5702

Trois-Rivières
Atmospheric Environment Service
Weather Office
1055 Des Forges Boulevard, Suite 430
G8Z 4J8
(819) 371-5191
Weather forecasts (recorded):
(819) 371-5200

Trois-Rivières
Canadian Parks Service
Forges du Saint-Maurice National Historic Site
10000 Des Forges Boulevard
G9C 1B1
(819) 378-5116

Val-d'Or
Atmospheric Environment Service
Weather Office
Val-d'Or Airport
Post Office Box 846
J9P 4P8
(819) 824-4553

Ville-des-Laurentides
Canadian Parks Service
Sir Wilfrid Laurier National Historic Site
205 12th Avenue
J0R 1C0
(514) 439-3702

Ville-Marie
Canadian Parks Service
Fort Témiscamingue National Historic Site
Post Office Box 636
J0Z 3W0
(819) 629-3222

SASKATCHEWAN

Abernethy
Canadian Parks Service
Motherwell Homestead National Historic Site
Post Office Box 247
S0A 0A0
(306) 333-2116

Batoche
Canadian Parks Service
Batoche National Historic Site and Battle of Fish Creek National Historic Site
Post Office Box 999
Rosthern
S0K 3R0
(306) 423-6227

Battleford
Canadian Parks Service
Fort Battleford National Historic Site
Post Office Box 70
S0M 0E0
(306) 937-2621

Broadview
Atmospheric Environment Service
Weather Station
Post Office Box 70
S0G 0K0
(306) 696-2229

Buffalo Narrows
Atmospheric Environment Service
Weather Station
Post Office Box 205
S0M 0J0
(306) 235-4372

Cree Lake
Atmospheric Environment Service
Weather Station
Via La Ronge Post Office
S0J 1L0
(306) 884-2144

Estevan
Atmospheric Environment Service
Weather Station
Post Office Box 374
S4A 2A4
(306) 634-2833

Hudson Bay
Atmospheric Environment Service
Weather Station
Post Office Box 983
S0E 0Y0
(306) 865-2721

Kindersley
Atmospheric Environment Service
Weather Station
Post Office Box 760
S0L 1S0
(306) 463-2031

Maple Creek
Canadian Parks Service
Fort Walsh National Historic Site
Post Office Box 278
S0N 1N0
(306) 662-2645

Meadow Lake
Atmospheric Environment Service
Weather Station
Post Office Box 1720
S0M 1V0
(306) 236-5859

Nipawin
Atmospheric Environment Service
Weather Station
Post Office Box 3193
S0E 1E0
(306) 862-3933

Pelly
Canadian Parks Service
Fort Pelly National Historic Site
Mail: Post Office Box 247
Abernethy
S0A 0A0
(306) 533-2116

Prince Albert
Atmospheric Environment Service
Weather Office
Post Office Box 2046
S6V 6K7
(306) 953-8640

Prince Albert
Inland Waters Directorate
184 South Industrial Drive, Unit 8
Post Office Box 1686
S6V 7L8
(306) 953-8541

Environment Canada *(continued)*
Saskatchewan *(continued)*

Regina
Conservation and Protection
District Office
Park Plaza, Suite 300
2365 Albert Street
S4P 4K1
Environmental Protection:
(306) 780-6464
Inland Waters Directorate:
(306) 780-5323
Water Resources:
(306) 780-5340

Regina
Atmospheric Environment Service
Weather Office
Post Office Box 4800
S4P 3Y4
(306) 780-7146
Aviation weather (recorded):
(306) 780-5742
Weather forecast (recorded):
(306) 780-5744

Saskatoon
Atmospheric Environment Service
Saskatoon Weather Office
2625 Airport Drive, Suite 3
S7L 7L1
(306) 975-4264
Aviation weather (recorded):
(306) 975-4265
Weather forecasts (recorded):
(306) 975-4266

Saskatoon
Canadian Wildlife Service
Prairie Migratory Birds Research Centre
115 Perimeter Road
S7N 0X4
(306) 975-4087

Saskatoon
Inland Waters Directorate
National Hydrology Research Institute
11 Innovation Boulevard
S7N 3H5
(306) 975-5750

Spy Hill
Canadian Parks Service
Fort Espérance National Historic Site
Mail: c/o Motherwell Homestead National Historic Site
Post Office Box 247
Abernethy
S0A 0A0
(306) 333-2116

Val Marie
Canadian Parks Service
Grasslands National Park
Post Office Box 150
S0N 2T0
(306) 298-2257

Waskesiu Lake
Canadian Parks Service
Prince Albert National Park
Post Office Box 100
S0J 2Y0
(306) 663-5322

Wynyard
Atmospheric Environment Service
Weather Station
Post Office Box 399
S0A 4T0
(306) 554-3323

YUKON

Dawson
Canadian Parks Service
Dawson City Buildings National Historic Site
Dredge No 4 National Historic Site
Gold Room at Bear Creek National Historic Site
SS *Keno* National Historic Site
Post Office Box 390
Y0B 1G0
(403) 993-5462

Haines Junction
Canadian Parks Service
Kluane National Park
Post Office Box 5495
Y0B 1L0
(403) 634-2251

Whitehorse
Conservation and Protection
District Office
100 Hamilton Boulevard
Post Office Box 6010
Y1A 5L7
Canadian Wildlife Service:
(403) 668-2285
Environmental Protection:
(403) 667-3400
Environmental Emergencies:
(403) 667-7244

Whitehorse
Atmospheric Environment Service
Weather Office
Operations Building, Room 205
Whitehorse Airport
Y1A 3E4
(403) 668-2291

Whitehorse
Canadian Parks Service
Chilkoot Trail National Historic Site
SS *Klondike* National Historic Site
Post Office Box 5540
Y1A 5H4
(403) 668-2116

Whitehorse
Inland Waters Directorate
Water Resources Branch
100 Hamilton Boulevard
Post Office Box 4117
Y1A 3S9
(403) 668-2161

Economic Council of Canada (ECC)

ONTARIO

Ottawa
Place de Ville
Tower A, 18th Floor
320 Queen Street
Post Office Box 527, Station B
K1P 5V6
(613) 952-1711

Export Development Corporation (EDC)

ALBERTA

Calgary
510 5th Street South West, Suite 1030
T2P 3S2
(403) 294-0928
Fax:
(403) 294-1133

BRITISH COLUMBIA

Vancouver
1 Bentall Centre, Suite 1030
505 Burrard Street
V7X 1M5
(604) 666-6234
Fax:
(604) 666-7550

MANITOBA

Winnipeg
330 Portage Avenue, 8th Floor
R3C 0C4
(204) 983-5114
Fax:
(204) 983-2187

Nova Scotia

Halifax
Toronto-Dominion Bank Building, Suite 1003
1791 Barrington Street
B3J 3L1
(902) 429-0426
Fax:
(902) 423-0881

Ontario

London
Talbot Centre
148 Fullarton Street, Suite 1512
N6A 5P3
(519) 645-5828
Fax:
(519) 645-5580

Ottawa
151 O'Connor Street
K1A 1K3
Head Office:
(613) 598-2500
Information:
(613) 598-2992
Fax:
(613) 237-2690

Toronto
150 York Street, Suite 810
Post Office Box 810
M5H 3S5
(416) 973-6211
Fax:
(416) 862-1267

Quebec

Montreal
Tour de la Bourse, Suite 2724
800 Victoria Square
Mail: Post Office Box 124
Tour de la Bourse Postal Station
H4Z 1C3
(514) 283-3013
Fax:
(514) 878-9891

Employment and Immigration Canada (EIC)

Alberta

Banff
Canada Employment Centre
Federal Building
100 Buffalo Street
Post Office Box 1899
T0L 0C0
(403) 762-4200

Blairmore
Canada Employment Centre
Federal Building
20th Avenue and 27th Street
T0K 0E0
(403) 562-8118

Brooks
Canada Employment Centre
608 2nd Street West
Post Office Box 289
T1R 1A8
(403) 362-3488
Agricultural Employment Services:
(403) 362-5577

Calgary
Public Affairs
Harry Hays Building, Room 180
220 4th Avenue South East
T2P 2T7
(403) 292-5202

Calgary
Agricultural Employment Services
Agrimart Building, Room 106
2003 McKnight Boulevard North East
T2E 6L2
(403) 250-7977

Calgary
Canada Employment Centre
(Calgary Centre)
Harry Hays Building, Room 169
220 4th Avenue South East
Post Office Box 2530, Station M
T2P 2T7
Employer Services:
(403) 292-5211
Employment:
(403) 292-4866
Unemployment Insurance:
(403) 292-4821
(403) 292-4017 (service in French)

Calgary
Canada Employment Centre
(Calgary East)
2710 17th Avenue South East
Post Office Box 20, Station J
T2A 6M3
Employment:
(403) 292-5160
Unemployment Insurance:
(403) 292-4821
(403) 292-4017 (service in French)

Calgary
Canada Employment Centre
(Calgary North)
119 14th Street North West
Post Office Box 3999, Station B
T2M 4S4
Employment:
(403) 292-6335
Unemployment Insurance:
(403) 292-4821
(403) 292-4017 (service in French)

Calgary
Canada Employment Centre
(Calgary South)
7015 MacLeod Trail South West
2nd Floor, Centre 70
Post Office Box 5175, Station A
T2H 1X3
Employment:
(403) 292-8893
Unemployment Insurance:
(403) 292-4821
(403) 292-4017 (service in French)

Calgary
Canada Immigration Centre
Calgary International Airport
2000 Airport Road North East
T2E 6W5
(403) 292-6380

Calgary
Canada Immigration Centre
Harry Hays Building, Suite 170
220 4th Avenue South East
Post Office Box 2913, Station M
T2P 3C3
(403) 292-5724

Camrose
Federal Building
4901 50th Avenue
T4V 0S2
Agricultural Employment Service:
(403) 672-3121
Canada Employment Centre:
(403) 672-5597

Carway
Canada Immigration Centre
Post Office Box 1240
(Via Cardston)
T0K 0K0
(403) 653-3077

Coutts
Canada Immigration Centre
Post Office Box 157
T0K 0N0
(403) 344-3744

Drumheller
Agricultural Employment Services
Federal Building, Room 202
196 3rd Avenue West
Post Office Box 1660
T0J 0Y0
(403) 823-6064

Drumheller
Canada Employment Centre
Federal Building
196 3rd Avenue West
Post Office Box 550
T0J 0Y0
(403) 823-3365

Employment and Immigration Canada *(continued)*
Alberta *(continued)*

Edmonton
Alberta and Northwest Territories Regional Office
Canada Place, Suite 1440
9700 Jasper Avenue
T5J 4C1
(403) 495-2431
Adjustment Programs:
(403) 495-2447

Edmonton
Canada Employment Centre
(Edmonton Metro)
Canada Place, Suite 260
9700 Jasper Avenue
T5J 4B8
Employment:
(403) 495-2280
Unemployment Insurance:
(403) 497-2207
(403) 497-2208 (service in French)

Edmonton
Canada Employment Centre
(Edmonton North)
Delton Square, Room 9
8103 127th Avenue
T5C 1R9
Agriculture Employment Services:
(403) 473-4021
Employment:
(403) 473-3800
Unemployment Insurance:
(403) 497-2207
(403) 497-2208 (service in French)

Edmonton
Canada Employment Centre
(Edmonton South)
6325 103rd Street
T6H 5H6
Employment:
(403) 438-6610
Unemployment Insurance:
(403) 497-2207
(403) 497-2208 (service in French)

Edmonton
Canada Employment Centre
(Edmonton West)
Family Life Complex, Suite 100
17420 Stony Plain Road
T5S 1K6
Employment:
(403) 489-2277
Unemployment Insurance:
(403) 497-2207
(403) 497-2208 (service in French)

Edmonton
Canada Immigration Centre
Edmonton International Airport
Post Office Box 9879
T5J 2T2
(403) 890-4350

Edmonton
Canada Immigration Centre
Metropolitan Place
10032 103rd Street
T5J 4R6
(403) 495-2100

Edson
Canada Employment Centre
4910 4th Avenue
Post Office Box 6780
T7E 1V2
(403) 723-3326

Fort McMurray
Canada Employment Centre
10020 Franklin Avenue
T9H 2K6
(403) 743-2258
Canada Immigration Centre:
(403) 743-2339

Grand Centre
Canada Employment Centre
4817 52nd Street
Post Office Box 1109
T0A 1T0
(403) 594-4475

Grande Cache
Canada Employment Centre
3202 Pine Plaza
Post Office Box 1050
T0E 0Y0
(403) 827-2027

Grande Prairie
10135 101st Avenue
T8V 0Y4
Agricultural Employment Services:
(403) 539-4268
Canada Employment Centre:
(403) 532-4411
Canada Immigration Centre:
(403) 532-1385

High Level
Canada Employment Centre
Fahlman Building, Main Floor
1st Avenue North
Post Office Box 1737
T0H 1Z0
(403) 926-3777

High Prairie
Canada Employment Centre
5209 50th Street
Post Office Box 360
T0G 1E0
(403) 523-3331

Hinton
Canada Employment Centre
Hinton Centre Mall
211 Pembina Avenue
Post Office Box 6569
T7V 1X8
(403) 865-7767

Jasper
Canada Employment Centre
Provincial Building
631 Patricia Street
Post Office Box 1388
T0E 1E0
(403) 852-4418

Lethbridge
Agricultural Employment Services
Federal Building, Room 402
704 4th Avenue South
Post Office Box 1865
T1J 4K5
(403) 327-1822

Lethbridge
Canada Employment Centre
Federal Building, 2nd Floor
419 7th Street South
Postal Bag 3017
T1J 4J9
Employment:
(403) 327-8535
Unemployment Insurance:
(403) 329-4321

Lethbridge
Canada Immigration Centre
Government of Canada Building, Room 403
706 4th Avenue South
Post Office Box 2050
T1J 4K6
(403) 382-3141

Medicine Hat
Canada Employment Centre
1001 Kingsway Avenue South East
T1A 2X7
(403) 528-6800
Employment:
(403) 528-6840
Unemployment Insurance:
(403) 528-6805

Peace River
Canada Employment Centre
9930B 102nd Street
Postal Bag 1600
T8S 1V3
(403) 624-4485

Red Deer
Agricultural Employment Services
Skinner Centre, Room 201
4711 51st Avenue
Post Office Box 978
T4N 5H3
(403) 347-7877

Red Deer
Canada Employment Centre
First Red Deer Place, 2nd Floor
4911 51st Street
Postal Bag 5050
T4N 6A1
Employment:
(403) 341-7111
Unemployment Insurance:
(403) 341-7183

Red Deer
Canada Immigration Centre
4911 51st Street, Room 301
T4N 6V4
(403) 340-4214

Rocky Mountain House
Canada Employment Centre
Bighorn Plaza, No 10
4747 45th Street
Post Office Box 1030
T0M 1T0
(403) 845-6099

St Paul
Canada Employment Centre
5105 50th Avenue
Post Office Box 309
T0A 3A0
(403) 645-4428

Slave Lake
Canada Employment Centre
201 2nd Street North East
Post Office Box 760
T0G 2A0
(403) 849-8200

Stettler
Canada Employment Centre
Federal Building, 2nd Floor
5104 50th Avenue
Post Office Box 1990
T0C 2L0
(403) 742-4421

Vegreville
Agricultural Employment Services
Banex Place
5337 50th Avenue
Post Office Box 220
T0B 4L0
(403) 632-3391

Wainwright
Canada Employment Centre
406 9th Street
Post Office Box 460
T0B 4P0
(403) 842-3389

Wetaskiwin
Canada Employment Centre
3725 56th Street
T9A 2V6
(403) 352-6081
Agricultural Employment Services:
(403) 352-6205

BRITISH COLUMBIA

Abbotsford
Agricultural Employment Services
34252 Marshall Road, Suite 307
V2S 5E4
(604) 853-7471

Abbotsford
Canada Employment Centre
32560 Simon Avenue
V2T 4W6
Employment:
(604) 854-2400
Unemployment Insurance:
(604) 854-2424

Aldergrove
Canada Immigration Centre
Aldergrove Border Crossing
10 Highway 13
Rural Route 5
V0X 1A0
(604) 856-8743

Cache Creek
Canada Employment Centre
1153 East Trans-Canada Highway
Post Office Box 819
V0K 1H0
(604) 457-6271

Campbell River
Canada Employment Centre
1180 Ironwood Road, Room 102
V9W 5P7
Employment:
(604) 286-6212
Unemployment Insurance:
(604) 286-3221

Chetwynd
Canada Employment Centre
5021 49th Avenue, Suite 9
Post Office Box 1540
V0C 1J0
(604) 788-3332

Chilliwack
Agricultural Employment Services
9300 Nowell Street, Suite 103
V2P 4V7
(604) 792-0648

Chilliwack
Canada Employment Centre
46229 Yale Road
V2P 2P4
Employment:
(604) 792-1371
Unemployment Insurance:
(604) 795-5748

Courtenay
Canada Employment Centre
730 Grant Avenue
V9N 2T3
Employment:
(604) 334-3151
Unemployment Insurance:
(604) 334-2926

Cranbrook
Canada Employment Centre
1113 Baker Street
V1C 1A7
Employment:
(604) 489-4101
Unemployment Insurance:
(604) 426-2246

Cranbrook
Canada Immigration Centre
101 10th Avenue South, Room 204
V1C 2N1
(604) 426-8924

Creston
Canada Employment Centre
223B 10th Avenue North
Post Office Box 748
V0B 1G0
(604) 428-5366

Dawson Creek
Canada Employment Centre
Federal Building, Room 201
10401 10th Street
V1G 4V1
Employment:
(604) 782-5877
Unemployment Insurance:
(604) 782-5568

Douglas
Canada Immigration Centre
210 Deas Throughway
(Via White Rock)
V4B 5A8
(604) 536-7671

Duncan
Agricultural Employment Services
191 Ingram Street
Post Office Box 22
V9L 3X1
(604) 748-3191

Duncan
Canada Employment Centre
20 Coronation Avenue
V9L 2S7
Employment:
(604) 748-5231
Unemployment Insurance:
(604) 748-5821

Fernie
Canada Employment Centre
602A 2nd Avenue
Post Office Box 760
V0B 1M0
(604) 423-6806

Employment and Immigration Canada *(continued)*
British Columbia *(continued)*

Fort Nelson
Canada Employment Centre
Federal Building
4801 51st Street
Post Office Box 596
V0C 1R0
(604) 774-2727

Fort St John
Canada Employment Centre
10139 101st Avenue
V1J 2B4
Employment:
(604) 785-6166
Unemployment Insurance:
(604) 785-0166

Grand Forks
Canada Employment Centre
475 73rd Avenue
Post Office Box 1409
V0H 1H0
(604) 442-2132

Hope
Canada Employment Centre
777 Fraser Street
Post Office Box 69
V0X 1L0
(604) 869-9901

Houston
Canada Employment Centre
3459 9th Street
Post Office Box 1269
V0J 1Z0
(604) 845-2602

Huntingdon
Canada Immigration Centre
Huntingdon Border Crossing
V0X 1M0
(604) 853-5945

Kamloops
Canada Employment Centre
345 3rd Avenue
V2C 3M5
Employment:
(604) 372-2515
Unemployment Insurance:
(604) 374-6911

Kamloops
Canada Immigration Centre
63 West Victoria Street, Suite 130
V2C 6L3
(604) 374-2171

Kelowna
Federal Building
471 Queensway Avenue
V1Y 6S5
Canada Employment Centre:
(604) 762-3018
Canada Immigration Centre:
(604) 861-6029
Unemployment Insurance:
(604) 763-2600

Kelowna
Agricultural Employment Services
1517 Water Street
V1Y 1J8
(604) 860-8384

Kingsgate
Canada Immigration Centre
Kingsgate Border Crossing
V0B 1V0
(604) 424-5424

Kitimat
Canada Employment Centre
Federal Building, Room 311
450 City Centre
V8C 1T6
(604) 632-4691

Langley
Canada Employment Centre
20621 Logan Avenue
V3A 7R3
Employment:
(604) 533-1201
Unemployment Insurance:
(604) 533-5116

Mackenzie
Canada Employment Centre
Federal Building
Post Office Box 1870
V0J 2C0
(604) 997-6615

Maple Ridge
Canada Employment Centre
22335 Lougheed Highway
V2X 2T3
Employment:
(604) 467-5515
Unemployment Insurance:
(604) 682-5400

Merritt
Canada Employment Centre
2090 Coutlee Avenue
Post Office Box 549
V0K 2B0
(604) 378-5151

Mission
Canada Employment Centre
Mission Square Mall, Unit B
32618 Logan Avenue
V2V 6C7
(604) 826-1204

Nanaimo
60 Front Street
V9R 5H7
Canada Employment Centre:
(604) 754-0222
Canada Immigration Centre:
(604) 754-0226
Unemployment Insurance:
(604) 754-0333

Nelson
Canada Employment Centre
Federal Building
514 Vernon Street
V1L 4E7
Employment:
(604) 352-3155
Unemployment Insurance:
(604) 352-5573

New Westminster
Canada Employment Centre
29 Sixth Street
V3L 2Y9
Employment:
(604) 526-4511
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

New Westminster
Canada Employment Centre
3020 Lincoln Avenue, Room 200
Coquitlam
V3B 6B5
Employment:
(604) 464-7144
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

New Westminster
Canada Immigration Centre
Federal Building
549 Columbia Street
V3L 1B3
(604) 666-2171

100 Mile House
Canada Employment Centre
305 South Birch Avenue
Post Office Box 1240
V0K 2E0
(604) 395-4013

Osoyoos
Canada Immigration Centre
Highway 97
Rural Route 1
V0H 1V0
(604) 495-6545

Penticton
Agricultural Employment Services
212 Main Street
V2A 5B2
(604) 493-3727

Penticton
Canada Employment Centre
386 Ellis Street
V2A 8C9
Employment:
(604) 492-3848
Unemployment Insurance:
(604) 493-1132

Port Alberni
Canada Employment Centre
Federal Building, 2nd Floor
4877 Argyle Street
V9Y 1V9
Employment:
(604) 724-0151
Unemployment Insurance:
(604) 723-9435

Port Hardy
Canada Employment Centre
8755 Granville Street
Post Office Box 700
V0N 2P0
(604) 949-7474

Powell River
Canada Employment Centre
4812 Joyce Avenue
V8A 3B8
Employment:
(604) 485-2721
Unemployment Insurance:
(604) 485-2115

Prince George
Canada Employment Centre
1190 2nd Avenue
V2L 3B2
Employment:
(604) 561-5200
Unemployment Insurance:
(604) 561-5280

Prince George
Canada Immigration Centre
Royal Bank Building, Room 400
550 Victoria Street
V2L 2K1
(604) 561-5305

Prince Rupert
Pride O'North Mall
309 2nd Avenue West
V8J 3T1
Canada Employment Centre:
(604) 624-9671
Canada Immigration Centre:
(604) 627-3040
Unemployment Insurance:
(604) 624-4096

Princeton
Canada Employment Centre
Federal Building
185 Bridge Street
Post Office Box 880
V0X 1W0
(604) 295-6951

Quesnel
Canada Employment Centre
283 Reid Street
V2J 2M1
Employment:
(604) 992-5538
Unemployment Insurance:
(604) 992-5781

Revelstoke
Canada Employment Centre
Federal Building
315 Mackenzie Avenue
Post Office Box 2580
V0E 2S0
(604) 837-5106

Salmon Arm
Canada Employment Centre
191 Shuswap Street
Post Office Box 1510
V1E 4P6
Employment:
(604) 832-8083
Unemployment Insurance:
(604) 832-4414

Sechelt
Canada Employment Centre
5555 Highway 101, Suite 100
Post Office Box 1520
V0N 3A0
(604) 885-2722

Smithers
Canada Employment Centre
1090 Main Street
Post Office Box 1028
V0J 2N0
(604) 847-3248

Squamish
Canada Employment Centre
Chieftain Centre
1303 Pemberton Avenue
Post Office Box 348
V0N 3G0
(604) 892-9012

Surrey
Canada Employment Centre
7404 King George Highway,
Room 300
V3W 0L4
Employment:
(604) 590-3346
Unemployment Insurance:
(604) 682-5400

Surrey
Canada Immigration Centre
7093 King George Highway,
Room 210
V3W 5A2
(604) 497-9710

Surrey
Canada Immigration Centre
28 176th Street
V3S 5J9
(604) 538-3622

Terrace
Canada Employment Centre
4630 Lazelle Avenue
V8G 1S6
Employment:
(604) 635-7134
Unemployment Insurance:
(604) 635-6192

Trail
Canada Employment Centre
835 Spokane Street
V1R 3W4
Employment:
(604) 368-5566
Unemployment Insurance:
(604) 368-8207

Vancouver
Regional Office
Royal Centre
1055 West Georgia Street
Post Office Box 11145
V6E 2P8
(604) 666-6328

Vancouver
Canada Employment Centre
Sinclair Centre, 3rd Floor
757 West Hastings Street
V6C 1A1
Employment:
(604) 681-8253
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

Vancouver
Canada Employment Centre
125 10th Avenue East
V5T 1Z3
Employment:
(604) 872-7431
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

Vancouver
Canada Employment Centre
(Vancouver East)
460 Nanaimo Street
V5L 4W3
Employment:
(604) 251-6167
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

Vancouver
Canada Employment Centre
(Vancouver South)
6464 Fraser Street
V5W 3A4
Employment:
(604) 324-1142
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

Employment and Immigration Canada *(continued)*
British Columbia *(continued)*

Vancouver
Canada Employment Centre
(Vancouver West)
2040 10th Avenue West
V6J 2B3
Employment:
(604) 732-1311
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

Vancouver
Canada Employment Centre
4980 Kingsway, Suite 200
Burnaby
V5H 4L1
Employment:
(604) 437-3761
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

Vancouver
Canada Employment Centre
124 15th Street East
North Vancouver
V7L 4S1
Employment:
(604) 988-1151
(604) 682-6213 (service in French)
Unemployment Insurance:
(604) 682-5400

Vancouver
Canada Employment Centre
6511 Buswell Road
Richmond
V6Y 3B5
Employment:
(604) 273-6431
Unemployment Insurance:
(604) 682-5400

Vancouver
Canada Employment Centre
Temporary Employment Office
6 2nd Avenue East
V5T 1B1
(604) 879-7154

Vancouver
Canada Employment Centre on Campus
British Columbia Institute of Technology
Building 1A, Room 222
3700 Willingdon Avenue
Burnaby
V5G 3H2
(604) 432-8333

Vancouver
Canada Employment Centre on Campus
Vancouver Community College
250 West Pender Street
V6B 1S9
(604) 666-8222

Vancouver
Canada Immigration Centre
1176 West Georgia Street
V6E 4A2
Adjudication Backlog:
(604) 666-8498
Refugee Backlog:
(604) 666-8456

Vancouver
Canada Immigration Centre
800 Helmcken Street, 4th Floor
V6Z 2N4
(604) 666-2171
Adjudication Directorate:
(604) 666-7451

Vancouver
Canada Immigration Centre
Vancouver International Airport
Post Office Box 24260
Richmond
V7B 1Y3
(604) 666-1185

Vanderhoof
Canada Employment Centre
Federal Building
192 West Stewart Street
Post Office Box 1460
V0J 3A0
(604) 567-4795

Vernon
Agricultural Employment Services
2802 30th Street, Room 202A
V1T 8G7
(604) 542-9565

Vernon
Canada Employment Centre
Federal Building, 2nd Floor
3202 31st Street
V1T 5J1
Employment:
(604) 545-2125
Unemployment Insurance:
(604) 545-2203

Victoria
Agriculture Employment Services
771 Vernon Avenue, Room 210
V8X 5A7
(604) 382-7201

Victoria
Canada Employment Centre
722 Johnson Street
V8W 1N1
Employment:
(604) 363-3481
(604) 363-1766 (service in French)
Unemployment Insurance:
(604) 386-1167

Victoria
Canada Employment Centre
3962 Borden Street
Saanich
V8P 3H8
Employment:
(604) 727-6551
(604) 386-1766 (service in French)
Unemployment Insurance:
(604) 386-1167

Victoria
Canada Employment Centre on Campus
Camosun College
4461 Interurban Road
Rural Route 3
V8X 3X1
(604) 363-3658

Victoria
Canada Immigration Centre
Canada Custom House, Room 377
816 Government Street
V8W 1W9
(604) 363-3627

Williams Lake
Canada Employment Centre
74 4th Avenue South
V2G 1J6
Employment:
(604) 392-4184
Unemployment Insurance:
(604) 392-6528

MANITOBA

Brandon
Agricultural Employment Services
1040 Princess Avenue, Room 3
R7A 0P8
(204) 727-4386

Brandon
Canada Employment Centre
153 11th Street
Post Office Box 1178
R7A 6E2
Employment:
(204) 727-0583
Unemployment Insurance:
(204) 727-5441

Brandon
Canada Immigration Centre
Federal Building, Room 225
153 11th Street
R7A 4J5
(204) 726-7542

Dauphin
Agricultural Employment Services
317 Main Street North, Room 100
R7N 1C5
(204) 638-8031

Dauphin
Canada Employment Centre
135 2nd Avenue North East
R7N 0Z6
Employment:
(204) 638-3711
Unemployment:
(204) 638-8818

Emerson
Canada Immigration Centre
Customs and Immigration Building
Highway 29
R0A 0L0
(204) 373-2197

Flin Flon
Canada Employment Centre
86 Main Street
R8A 1N9
(204) 687-8231

Lynn Lake
Canada Employment Centre
Federal Building
Sherritt Avenue
Post Office Box 909
R0B 0W0
(204) 356-8300

Morden
Canada Employment Centre
158 Stephen Street
R0G 1J0
(204) 822-4491

Neepawa
Canada Employment Centre
225 Ellen Street
Post Office Box 598
R0J 1H0
(204) 476-3371

Portage la Prairie
Agricultural Employment Services
9 Saskatchewan Avenue
Post Office Box 746
R1N 3C2
(204) 857-7809

Portage la Prairie
Canada Employment Centre
1016 Saskatchewan Avenue East
Post Office Box 1117
R1N 3C5
(204) 239-8400

Selkirk
Agricultural Employment Services
366 Main Street
R1A 2J7
(204) 482-6739

Selkirk
Canada Employment Centre
237 Manitoba Avenue, 2nd Floor
Post Office Box 7000
R1A 2M8
(204) 785-6247

Steinbach
Agricultural Employment Services
Victoria Plaza
Highway 12
Post Office Box 2318
R0A 2A0
(204) 326-4426

Steinbach
Canada Employment Centre
Federal Building, 1st Floor
323 Main Street
Post Office Box 1149
R0A 2A0
(204) 326-1371

Swan River
Canada Employment Centre
Federal Building
203 5th Avenue North
Post Office Box 1358
R0L 1Z0
(204) 734-3483

The Pas
Canada Employment Centre
Federal Building
151 Fischer Avenue
Post Office Box 660
R9A 1K7
(204) 623-3453

Thompson
Canada Employment Centre
North Centre Mall, Room 118
3 Station Road
R8N 0N3
(204) 778-4471

Winkler
Agricultural Employment Services
185 Main Street, Room 325
Post Office Box 1719
R6W 4B6
(204) 325-4389

Winnipeg
Regional Office
259 Portage Avenue, Suite 500
R3B 3L4
(204) 983-3928

Winnipeg
Canada Employment Centre
(Winnipeg Centre)
320 Donald Street
Post Office Box 8850
R3C 3E6
(204) 983-5363

Winnipeg
Canada Employment Centre
(Winnipeg East)
1122 Henderson Highway
R2G 1L1
(204) 983-5392

Winnipeg
Canada Employment Centre
(Winnipeg North)
1412 McPhillips Street
R2V 3C5
(204) 983-2262

Winnipeg
Canada Employment Centre
(Winnipeg South)
1048 Pembina Highway
R3T 1Z8
(204) 983-6670

Winnipeg
Canada Employment Centre
(Winnipeg West)
1680 Ellice Avenue, Room 4
R3H 0Z2
(204) 983-5301

Winnipeg
Canada Employment Centre
(St Boniface)
170 Marion Street
R2H 0T4
(204) 983-2510

Winnipeg
Canada Employment Centre
Temporary Employment Office
455 Hargrave Street
R3A 0X4
(204) 983-5398

Winnipeg
Canada Immigration Centre
Paris Building, 4th Floor
259 Portage Avenue
R3B 2A9
(204) 983-2043

Winnipeg
Canada Immigration Centre
Winnipeg International Airport
2000 Wellington Avenue
R2R 0S6
(204) 983-8836

New Brunswick

Bathurst
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 6000
E2A 4S9
(506) 548-7301

Bathurst
Canada Employment Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 4000
E2A 1R6
(506) 548-7747

Employment and Immigration Canada *(continued)*
New Brunswick *(continued)*

Bathurst
Canadian Government Annuities
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 12000
E2A 4T6
(506) 548-7972

Bathurst
Employer Registration
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 11000
E2A 4T5
(506) 548-7906

Bathurst
Canada Immigration Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 720
E2A 3Z6
(506) 548-7985

Buctouche
Canada Employment Centre
Le Bourg Place
Post Office Box 400
E0A 1G0
(506) 743-2700

Campbellton
Canada Employment Centre
3 Andrew Street
Post Office Box 5002
E3N 3L3
(506) 789-4500

Caraquet
Canada Employment Centre
127 St Pierre Boulevard West
Post Office Box 730
E0B 1K0
(506) 727-3407

Chatham
Canada Employment Centre
Federal Building
175 Duke Street
Post Office Box 400
E1N 3A8
(506) 773-5847

Dalhousie
Canada Employment Centre
New Federal Building
480 Adelaide Street
Post Office Box 1720
E0K 1B0
(506) 684-5617

Edmundston
Canada Employment Centre
Federal Building
22 Emmerson Street
E3V 1R7
(506) 735-3358 (recorded message)
Employment:
(506) 739-0212
Unemployment Insurance:
(506) 739-0240

Edmundston
Canada Immigration Centre
12 Du Pont Street
E3V 1K5
(506) 739-1050

Florenceville
Canada Employment Centre
McCain Produce Building
Main Street
E0J 1K0
(506) 392-5537

Fredericton
Regional Office
615 Prospect Street West
Post Office Box 2600
E3B 5V6
(506) 452-3763
Immigration:
(506) 452-3707

Fredericton
Canada Employment Centre
King's Place Complex, 5th Floor
440 King Street
Post Office Box 12000
E3B 5G4
Employment:
(506) 452-3685
Unemployment Insurance:
(506) 452-3650

Fredericton
Canada Employment Centre on Campus
University of New Brunswick
Annex B, Room 3
Post Office Box 4400
E3B 5A3
(506) 452-3745

Fredericton
Canada Immigration Centre
Frederick Square, Suite 380
77 Westmorland Street
E3B 6Z3
(506) 452-3090

Grand Falls
Agricultural Employment Services
Post Office Box 847
E0J 1M0
(506) 473-4285

Grand Falls
Canada Employment Centre
General Delivery, Sub-Station 2
E0J 2E0
(506) 473-1873

Minto
Canada Employment Centre
60 Main Street
Post Office Box 370
E0E 1J0
(506) 327-3339

Moncton
Sub-Regional Office
1081 Main Street
Post Office Box 6044
E1C 9G8
(506) 851-6846

Moncton
Canada Employment Centre
West Main Plaza
1600 Main Street West
Post Office Box 5003
E1C 8R5
(506) 851-6666

Moncton
Canada Employment Centre on Campus
New Brunswick Community College
Moncton Campus
1234 Mountain Road
Post Office Box 2100, Station A
E1C 8H9
(506) 856-2233

Moncton
Canada Immigration Centre
West Main Plaza
1600 Main Street West, Suite 211
Post Office Box 1049
E1C 8P2
(506) 851-6780

Newcastle
Canada Employment Centre
150 Pleasant Street
Post Office Box 1030
E1V 3V5
(506) 627-2011

Richibucto
Canada Employment Centre
Cartier Place
Post Office Box 5004
E0A 2M0
(506) 523-4600

Sackville
Canada Employment Centre
5 Robson Avenue
Post Office Box 930
E0A 3C0
(506) 536-0753

Saint John
Canada Employment Centre
Place 400
400 Main Street
Post Office Box 7000, Station A
E2L 4V4
(506) 636-4911

Saint John
Canada Employment Centre on Campus
New Brunswick Community College
Saint John Campus
Grandview Avenue
Post Office Box 2270
E2L 3V1
(506) 658-6600

Saint John
Canada Immigration Centre
Customs Building
189 Prince William Street
E2L 2B9
(506) 636-4587

St-Léonard
Canada Immigration Centre
Customs and Immigration Building
Post Office Box 388
E0L 1M0
(506) 423-6462

Saint-Quentin
Canada Employment Centre
Government of Canada Building
193 Canada Street
Post Office Box 549
E0K 1J0
(506) 235-3651

St Stephen
Canada Employment Centre
78 Milltown Boulevard
Post Office Box 5004
E3L 3B4
(506) 465-2000

St Stephen
Canada Immigration Centre
Highway Inspection Building
Ferry Point Bridge
Post Office Box 400
E3L 2X3
(506) 466-2345

Shediac
Canada Employment Centre
Centre Ville Mall
E0A 3G0
(506) 532-6633

Shippagan
Canada Employment Centre
239 JD Gauthier Boulevard
Post Office Box 4000
E0B 2P0
(506) 336-2231

Sussex
Agricultural Employment Services
27 Winter Street
Post Office Box 1478
E0E 1P0
(506) 433-1734

Sussex
Canada Employment Centre
49 Winter Street
Post Office Box 1670
E0E 1P0
(506) 432-6221

Tracadie
Canada Employment Centre
3395 Principale Street
Post Office Box 4000
E0C 2B0
(506) 395-3309

Woodstock
Canada Employment Centre
Federal Building
Regent Street
Post Office Box 2001
E0J 2B0
(506) 328-2398

Woodstock
Canada Immigration Centre
International Boundary
Rural Route 3
E0J 2B0
(506) 325-3270

NEWFOUNDLAND

Channel — Port aux Basques
Canada Employment Centre
Grand Bay Mall
Post Office Box 849
A0M 1C0
(709) 695-7319

Clarenville
Canada Employment Centre
Cormack Building
Memorial Drive
Post Office Box 940
A0E 1J0
(709) 466-3241

Corner Brook
Canada Employment Centre
Herald Towers
4 Herald Avenue
Post Office Box 2004
A2H 6J6
(709) 637-4200

Gander
Canada Employment Centre
McCurdy Building
Post Office Box 347
A1V 1W7
(709) 256-6544

Gander
Canada Immigration Centre
International Terminal
Gander International Airport
Frazer Road
Post Office Box 1301
A1V 1W5
(709) 256-6572

Grand Falls
Canada Employment Centre
24 High Street, Room 22
Post Office Box 709
A2A 2K2
(709) 292-5100

Happy Valley – Goose Bay
Labrador
Canada Employment Centre
Tarrington Building
Tarrington Lane
Post Office Box 3010, Station B
A0P 1E0
(709) 896-3323

Harbour Grace
Canada Employment Centre
Post Office Box 1900
A0A 2M0
(709) 596-7011

Labrador City
Labrador
Canada Employment Centre
Bruno Plaza, 1st Floor
118 Humphrey Road
A2V 2J8
(709) 944-6912

Marystown
Canada Employment Centre
Ville Marie Drive
Postal Bag 160
A0E 2M0
(709) 279-1672

Placentia
Canada Employment Centre
Post Office Box 339
A0B 2Y0
(709) 227-3753

Rocky Harbour
Canada Employment Centre
Main Road
Post Office Box 100
A0K 4N0
(709) 458-2624

St Anthony
Canada Employment Centre
Viking Mall
Post Office Box 99
A0K 4S0
(709) 454-3560

St John's
Regional Office
167 Kenmount Road
Post Office Box 12051
A1B 3Z4
(709) 772-5322
Industrial Adjustment Service:
(709) 772-2295

Employment and Immigration Canada *(continued)*
Newfoundland *(continued)*

St John's
Canada Employment Centre
Bowering Building
227 Water Street
Post Office Box 8548, Station A
A1B 3P3
(709) 772-4700

St John's
Canada Employment Centre on Campus
Memorial University
Thompson Student Centre, Room 2005
Elizabeth Avenue
A1C 5S7
(709) 772-5332

St John's
Canada Immigration Centre
Building 223
Pleasantville
Post Office Box 13667, Station A
A1B 4G1
(709) 272-5388

Springdale
Canada Employment Centre
Cohen Building
Main Street
Post Office Box 670
A0J 1T0
(709) 673-3841

Stephenville
Canada Employment Centre
48 St Georges Avenue
Post Office Box 690
A2N 3B5
(709) 643-2104

NORTHWEST TERRITORIES

Fort Simpson
Canada Employment Centre
Federal Building
Post Office Box 380
X0E 0N0
(403) 695-2238

Fort Smith
Canada Employment Centre
Government of Canada Building
Post Office Box 1018
X0E 0P0
(403) 872-2747

Hay River
Canada Employment Centre
Federal Building, Room 204
Post Office Box 1065
X0E 0R0
(403) 874-6739

Inuvik
Canada Employment Centre
Phoenix Building
170 McKenzie Road
Post Office Box 1678
X0E 0T0
(403) 979-2122

Iqaluit
Canada Employment Centre
Trigram Building 903
Post Office Box 639
X0A 0H0
(819) 979-5315

Rankin Inlet
Canada Employment Centre
Post Office Box 97
X0C 0G0
(819) 645-2853
(ask Operator to place call)

Yellowknife
Northwest Territories Directorate
Scotia Centre
5102 50th Avenue
Postal Bag 1170
X1A 2N8
(403) 920-8400

NOVA SCOTIA

Amherst
Canada Employment Centre
98 Victoria Street
Post Office Box 248
B4H 3Z2
(902) 667-5163

Antigonish
Canada Employment Centre
Federal Building
325 Main Street, 2nd Floor
B2G 2C3
(902) 863-6510

Antigonish
Canada Employment Centre on Campus
St Francis Xavier University
Bloomfield Centre, 4th Floor
Post Office Box 95
B2G 1C0
(902) 867-5100
(from September to May)

Bedford
Canada Employment Centre
Royal Bank Building, 2nd Floor
1597 Bedford Highway
Post Office Box 217
B4A 2X2
(902) 426-5185
Employment:
(902) 426-9037
Unemployment Insurance:
(902) 426-9208

Bridgewater
Canada Employment Centre
236 Dominion Street
Post Office Box 3100
B4V 3J1
(902) 527-5511

Chester
Canada Employment Centre
Chester Shore Mall
Highway 3
Post Office Box 2030
B0J 1J0
(902) 275-4404

Church Point
Canada Employment Centre
Credit Union Building
B0W 1M0
(902) 769-3371

Dartmouth
Regional Office
Metropolitan Place
99 Wyse Road
Post Office Box 1350
B2Y 4B9
(902) 426-2988
Immigration:
(902) 426-2905
Industrial Adjustment Service:
(902) 426-2766

Dartmouth
Canada Employment Centre
48 Fielding Avenue
B3B 1E4
(902) 426-7439

Dartmouth
Canada Employment Centre
176 Portland Street
Post Office Box 2400, Station E
B2W 4A5
(902) 426-9052

Dartmouth
Canada Employment Centre
Commerce Building, 5th Floor
73 Tacoma Drive
Post Office Box 2400
Dartmouth East Postal Station
B2W 4A5
(902) 426-4720

Digby
Canada Employment Centre
Evangeline Mall
Post Office Box 1540
B0V 1A0
(902) 245-4781

Glace Bay
Canada Employment Centre
26 Marconi Street
Post Office Box 310
B1A 5V4
(902) 842-2455

Guysborough
Canada Employment Centre
Chedabucto Mall
Post Office Box 230
B0H 1N0
(902) 533-2119

Halifax
Canada Employment Centre
(Halifax Metro)
Halifax Shopping Centre, Suite 2007
7001 Mumford Road
Post Office Box 2990, Armdale Postal Station
B3L 4N5
Employment:
(902) 426-5165
Unemployment Insurance:
(902) 426-8490

Halifax
Canada Employment Centre
2089 Gottingen Street
B3K 3B2
(902) 426-3485

Halifax
Canada Employment Centre on Campus
Dalhousie University
Student Union Building, 4th Floor
6136 University Avenue
B3H 4J2
(902) 494-3537
(from September to May)

Halifax
Canada Employment Centre on Campus
Mount St Vincent University
Rosaria Centre, Room 116
166 Bedford Highway
B3M 2J6
(902) 443-4450, ext 156 and 114
(from September to May)

Halifax
Canada Employment Centre on Campus
St Mary's University
O'Donnell-Hennessey Student Centre, Room 411
B3H 3C3
(902) 426-6747
(from September to May)

Halifax
Canada Employment Centre on Campus
Technical University of Nova Scotia
Engineering Physics Building, 2nd Floor
5257 Morris Street
Post Office Box 1000
B3J 2X4
(902) 426-9527
(from September to May)

Halifax
Canada Immigration Centre
Halifax International Airport
Post Office Box 69
B3J 2L4
(902) 426-1320

Halifax
Canada Immigration Centre
Park Lane Mall, Room 403
5657 Spring Garden Road
B3J 3R4
(902) 426-2970

Inverness
Canada Employment Centre
Federal Building
250 Railway Street
Post Office Box 520
B0E 1N0
(902) 258-2995

Kentville
495 Main Street
Post Office Box 150
B4N 3W5
Canada Employment Centre:
(902) 679-5500
Canada Immigration Centre:
(902) 679-5566, exts 34 and 45

Kentville
Agricultural Employment Services
491 Main Street
B4N 1K9
(902) 678-8585

Liverpool
Canada Employment Centre
Federal Building
164 Main Street
Post Office Box 1690
B0T 1K0
(902) 354-3471

Lunenburg
Canada Employment Centre
121 Pelham Street
Post Office Box 849
B0J 2C0
(902) 634-8807

Middleton
Canada Employment Centre
161 Commercial Street
Post Office Box 100
B0S 1P0
(902) 825-4675

Mulgrave
Canada Employment Centre
Federal Building, 2nd Floor
33 Main Street
Post Office Box 99
B0E 2G0
(902) 747-2462

New Glasgow
Canada Employment Centre and Canada Immigration Centre
Federal Building
35 Donald Street
B2H 4T9
(902) 752-0500

New Waterford
Canada Employment Centre
Federal Building
3441 Plummer Avenue
B1H 1Z4
Employment:
(902) 564-5150

North Sydney
Canada Employment Centre
105 King Street
B2A 3S1
(902) 794-5877

Pictou
Federal Building
31 Front Street
B0K 1H0
Agricultural Employment Services:
(902) 485-8071
Canada Employment Centre:
(902) 485-4366

Port Hawkesbury
Canada Employment Centre
Chediac Plaza
Reeves Street
Post Office Box 699
B0E 2V0
(902) 625-2500

Shelburne
Canada Employment Centre
Corner of Water Street and John Street
Post Office Box 819
B0T 1W0
(902) 875-2452

Springhill
Canada Employment Centre
6 Main Street
Post Office Box 2050
B0M 1X0
(902) 597-3791

Sydney
136 Charlotte Street
Post Office Box 850
B1P 6J3
Canada Employment Centre:
(902) 564-7200
Canada Immigration Centre:
(902) 564-7045

Employment and Immigration Canada *(continued)*
Nova Scotia *(continued)*

Sydney
Canada Employment Centre on Campus
University College of Cape Breton
Grand Lake Road
Post Office Box 5300
B1P 6L2
(902) 539-5300, ext 402
(from September to May)

Truro
Canada Employment Centre
14 Court Street
B2N 3H7
(902) 893-0027

Windsor
Canada Employment Centre
48 Gerrish Street
Post Office Box 2760
B0N 2T0
(902) 798-5701

Wolfville
Canada Employment Centre on Campus
Acadia University
Student Centre, Suite 627
B0P 1X0
(902) 542-2201, ext 232
(from September to May)

Yarmouth
Canada Employment Centre
13 Willow Street
Post Office Box 249
B5A 4B2
(902) 742-0822

Yarmouth
Canada Immigration Centre
Harbour Front Place
3 Lovitte Street
B5A 3C1
(902) 742-0800

ONTARIO

Ajax
Canada Employment Centre
1400 Bayly Street, Suite 1
L1S 4G6
(416) 837-1727

Arnprior
Canada Employment Centre
68 Daniel Street North
K7S 2K5
(613) 623-3173

Athens
Agricultural Employment Services
Post Office Box 338
K0E 1B0
(613) 924-2612

Atikokan
Canada Employment Centre
106 Main Street
P0T 1C0
(807) 597-6374

Aylmer
52 Talbot Street East
N5H 1H4
Agricultural Employment Services:
(519) 773-5307
Canada Employment Centre:
(519) 773-5354

Bancroft
Canada Employment Centre
8 Station Street
Post Office Box 1179
K0L 1C0
(613) 332-2528

Barrie
Canada Employment Centre
48 Owen Street
Post Office Box 2500
L4M 3B2
(705) 728-2468

Belleville
Sub-Regional Office
494 Dundas Street East
Post Office Box 4500
K8N 5C1
(613) 969-3550

Belleville
Agricultural Employment Services
Ontario Milk Marketing Board
Cheese Division Building
Wills Street
Post Office Box 1154
K8N 5E8
(613) 968-7622

Belleville
Canada Employment Centre
228 Dundas Street East
Post Office Box 4800
K8N 5E2
(613) 969-3350

Blind River
Canada Employment Centre
3 Woodward Avenue
Post Office Box 1929
P0R 1B0
(705) 356-1631

Bowmanville
Agricultural Employment Services
41 Temperance Street
L1C 3A5
(416) 623-3880

Bracebridge
Canada Employment Centre
98 Manitoba Street
P1L 1S1
(705) 645-2204

Brampton
Canada Employment Centre
21 Queen Street East
L6W 3P1
(416) 451-1240

Brampton
Canada Immigration Centre
110 Queen Street East
L6V 1B1
(416) 450-0023

Brantford
58 Dalhousie Street
N3T 2J2
Canada Immigration Centre:
(519) 759-0710
Employment:
(519) 756-1101
Unemployment Insurance:
(519) 759-8000

Brockville
Canada Employment Centre
Bethune Building
52 King Street East
K6V 1B1
(613) 342-4487

Burlington
Canada Employment Centre
460 Brant Street, Suite 16
L7R 4B6
(416) 637-3851

Cambridge
Canada Employment Centre
73 Water Street North
N1R 7L6
(519) 621-7150

Carleton Place
Canada Employment Centre
50 Lansdowne Avenue
K7C 3S9
(613) 257-3345

Cayuga
Agricultural Employment Services
14 Talbot Street
N0A 1E0
(416) 772-3397

Chatham
Agricultural Employment Services
Thames Lee Plaza
615 Grand Avenue West
N7L 1C5
(519) 354-8722

Chatham
Canada Employment Centre
Federal Building, 2nd Floor
10 Centre Street
Post Office Box 2019
N7M 5L9
(519) 354-9493

Chatham
Canada Employment Centre on Campus
St Clair CAAT
Thames Campus
1001 Grand Avenue West
Post Office Box 2017
N7M 5W4
(519) 354-9100, ext 226

Chelmsford
Canada Employment Centre
Place Bonaventure Mall
Post Office Box 1660
P0M 1L0
(705) 855-9037

Chesterville
Agricultural Employment Services
11 Industrial Drive
Post Office Box 339
K0C 1H0
(613) 448-2311

Cobourg
Agricultural Employment Services
53 Albert Street
K9A 2P8
(416) 372-8737

Cobourg
Canada Employment Centre
Fleming Building
1005 William Street, Suite 103
K9A 5J4
(416) 372-3326

Cochrane
Canada Employment Centre
59 1st Street
General Delivery
P0L 1C0
(705) 272-5745

Collingwood
Canada Employment Centre
Blue Mountain Mall
55 Mountain Road
L9Y 4M2
(705) 445-1010

Cornwall
111 Water Street East, Suite 100
K6H 6S4
Canada Employment Centre:
(613) 938-5731
Canada Immigration Centre:
(613) 938-5728

Delhi
Agricultural Employment Services
Federal Building, 2nd Floor
94 Church Street West
N4B 1V8
(519) 582-3380

Dryden
Canada Employment Centre
41-C Duke Street
P8N 1E6
(807) 223-2331

Dunnville
Canada Employment Centre
227 Queen Street
N1A 1H8
(416) 774-7501

Elliot Lake
Canada Employment Centre
10 Paris Drive
P5A 2L9
(705) 848-2231

Espanola
Canada Employment Centre
Espanola Mall, Suite 200
Post Office Box 2210
P0P 1C0
(705) 869-4552

Exeter
Canada Employment Centre
414 Main Street South
Post Office Box 176
N0M 1S6
(519) 235-0471

Fergus
Agricultural Employment Services
Wellington Place
Rural Route 1
N1M 2W3
(519) 846-5830
(519) 846-9777

Fort Erie
Canada Employment Centre
469 Central Avenue
L2A 3T8
(416) 871-3932

Fort Erie
Canada Immigration Centre
Peace Bridge Plaza
Walnut Street
L2A 1S8
(416) 871-5660

Fort Frances
Canada Employment Centre
210 1st Street East
P9A 1K5
(807) 274-5307

Fort Frances
Canada Immigration Centre
204 1st Street East
P9A 1K5
(807) 274-3815

Gananoque
Canada Employment Centre
5 Charles Street South
K7G 1V9
(613) 382-2124

Georgetown
Canada Employment Centre
232 Guelph Street
L7G 4B1
Employment:
(416) 877-6915
Unemployment Insurance:
(416) 877-4710

Geraldton
Canada Employment Centre
414 Main Street
Post Office Box 249
P0T 1M0
Employment:
(807) 854-0635
Unemployment Insurance:
(807) 854-0902

Goderich
Canada Employment Centre
35 East Street, 2nd Floor
N7A 3Y4
(519) 524-8342

Guelph
147 Wyndham Street North
N1H 4E9
Canada Employment Centre:
(519) 822-3150
Canada Immigration Centre:
(519) 822-0471

Hamilton
Canada Employment Centre
Strathbarton Mall
1565 Barton Street East
L8H 2Y3
(416) 572-2211

Hamilton
Canada Employment Centre
150 Main Street West
Post Office Box 2066, Station A
L8N 2A2
(416) 572-2394
Record of Employment Centre:
(416) 572-2796

Hamilton
Canada Employment Centre
845 Upper James Street
L9C 3A3
(416) 572-2211

Hamilton
Canada Employment Centre
40 Wellington Street North
Post Office Box 2066, Station A
L8N 2A2
(416) 572-2211

Hamilton
Canada Employment Centre on Campus
McMaster University
Hamilton Hall, Room 409
1280 Main Street West
L8S 4K1
(416) 525-9140, ext 4254

Employment and Immigration Canada *(continued)*
Ontario *(continued)*

Hamilton
Canada Immigration Centre
Jackson Square Mall
Phase IV, Plaza Level II
2 King Street West
L8P 1A1
(416) 572-2787
Adjudication Directorate:
(416) 572-2354
Enforcement:
(416) 572-2358

Hawkesbury
Canada Employment Centre
268 Main Street East, Suite 212
K6A 1A5
(613) 632-2759

Hearst
Canada Employment Centre
1425 Front Street
P0L 1N0
(705) 362-4207

Ingersoll
Canada Employment Centre
120 Thames Street North
N5C 4B1
(519) 485-0990

Kapuskasing
Canada Employment Centre
8 Queen Street
P5N 1G7
(705) 335-2337

Kenora
Canada Employment Centre
308 2nd Street South
Post Office Box 5170
P9N 3X9
(807) 468-3301

Kingston
Canada Employment Centre
299 Concession Street
Post Office Box 210
K7L 5H5
(613) 545-8559

Kingston
Canada Immigration Centre
Federal Building, Room 249
Corner of Bagot and Clarence Streets
Post Office Box 726
K7L 4X6
(613) 545-8086

Kirkland Lake
Canada Employment Centre
15 Government Road East
Post Office Box 576
P2N 3J8
(705) 567-9205

Kitchener
Canada Employment Centre
Commerce House
50 Queen Street North
Post Office Box 9011
N2G 4L6
(519) 579-1550

Kitchener
Canada Immigration Centre
15 Duke Street East, Room 232
N2H 1A2
(519) 744-4161

Lansdowne
Canada Immigration Centre
Thousand Islands Bridge
Rural Route 1
Post Office Box 64
K0E 1L0
(613) 659-2313

Leamington
Canada Employment Centre
215 Talbot Street East
Post Office Box 340
N8H 3W3
(519) 326-8695
Agricultural Employment Services:
(519) 326-8688

Lindsay
Canada Employment Centre
Federal Building
34 Cambridge Street South
K9V 3B8
(705) 324-3562

Listowel
Canada Employment Centre
Federal Building
210 Main Street East
N4W 2B7
(519) 291-2920

London
Adjustment Programs
Southwest District Office
451 Talbot Street, Suite 609
N6A 5C9
(519) 645-4458

London
Canada Employment Centre
120 Queens Avenue
N6A 4S7
(519) 645-4444

London
Canada Employment Centre on Campus
Fanshawe CAAT
1460 Oxford Street East
Post Office Box 4005, Terminal C
N5W 5H1
(519) 451-7300

London
Canada Immigration Centre
451 Talbot Street, Suite 920
N6A 5C9
(519) 645-4113

Markham
Canada Employment Centre
383 Main Street
L3P 1Z3
(416) 294-7424

Midland
Canada Employment Centre
Mountainview Mall
Highway 93
Rural Route 2
L4R 4K4
(705) 526-2224

Milton
Canada Employment Centre
310 Main Street East
L9T 1P4
(416) 878-8418

Mississauga
165 Dundas Street West
L5B 2N6
Canada Employment Centre:
(416) 566-6466
Canada Immigration Centre:
(416) 566-6550

Mississauga
Canada Immigration Centre
Refugee Backlog
6855 Airport Road
L4V 1E8
(416) 676-7120

Mississauga
Canada Immigration Centre
75 Watline Road, Unit 137
L4Z 3N6
(416) 507-2012

Mississauga
Canada Immigration Centre
Immigration Enforcement
6900 Airport Road, Suite 290
L4V 1E8
(416) 676-5210

Moosonee
Canada Employment Centre
Moosonee Office Building
1st Street
Post Office Box 188
P0L 1Y0
(705) 336-2278

Napanee
Canada Employment Centre
2 Dairy Avenue
K7R 3T1
(613) 354-3367

New Liskeard
Canada Employment Centre
324 Whitewood Avenue
Post Office Box 340
P0J 1P0
(705) 647-6741

Newmarket
Agricultural Employment Services
291 Davis Drive
L3Y 2N6
(416) 853-3744

Newmarket
Canada Employment Centre
17070 Yonge Street South
Post Office Box 2001
L3Y 5V5
Employment:
(416) 895-5134
Unemployment Insurance:
(416) 895-3712

Niagara Falls
Canada Employment Centre
5853 Peer Street
L2G 1X4
(416) 356-1551

Niagara Falls
Canada Immigration Centre
Rainbow Bridge
5660 Falls Avenue
L2E 3P7
(416) 354-6043

Niagara Falls
Canada Immigration Centre
Whirlpool Bridge
4522 River Road
L2E 3E8
(416) 354-6131

North Bay
Canada Employment Centre
Canada Place
107 Shirreff Avenue, Suite 012
P1B 7K8
(705) 472-3700
Unemployment Insurance:
(705) 494-7085

Oakville
Canada Employment Centre
635 Fourth Line, Unit 33
L6L 5W4
(416) 845-3891

Orangeville
Canada Employment Centre
71 Broadway Avenue
L9W 1K1
(519) 941-0371

Orillia
Canada Employment Centre
17 Peter Street North
L3V 4Y8
(705) 326-7336

Orillia
Canada Immigration Centre
78 West Street South
L3V 5G4
(705) 326-9421

Oshawa
Canada Employment Centre
44 Bond Street West, Suite 302
Post Office Box 399
L1H 4H8
(416) 579-9402

Oshawa
Canada Employment Centre
209 Dundas Street East, 1st Floor
Whitby
L1N 2L9
(416) 668-6848

Oshawa
Canada Immigration Centre
310 Simcoe Street South, 2nd Floor
L1H 4H7
(416) 579-2002

Ottawa
Canada Employment Centre
(Ottawa Metro)
Caplan Building
135 Rideau Street
K1A 0J6
(613) 990-5100

Ottawa
Canada Employment Centre
(Ottawa East)
1410 Blair Place
Gloucester
K1J 9B9
(613) 954-0700

Ottawa
Canada Employment Centre
(Ottawa South)
2430 Bank Street
K1V 0T7
(613) 952-6888

Ottawa
Canada Employment Centre
(Ottawa West)
163 Greenbank Road
Post Office Box 5960, Station F
K2C 3W4
(613) 998-9860

Ottawa
Canada Employment Centre on Campus
Carleton University
University Centre, Room 508
Colonel By Drive
K1S 5B6
(613) 996-9590

Ottawa
Canada Employment Centre on Campus
University of Ottawa
University Centre
85 University Avenue, Suite 312
K1N 6N5
(613) 564-3381

Ottawa
Canada Immigration Centre
200 Catherine Street, 1st Floor
K2P 2K9
(613) 995-0362

Owen Sound
Agricultural Employment Services
1689 2nd Avenue East
N4K 2J6
(519) 371-9522

Owen Sound
Canada Employment Centre
330 9th Street East
N4K 5X1
(519) 376-4280

Parry Sound
Canada Employment Centre
74 James Street
P2A 1T8
(705) 746-9374

Pembroke
Canada Employment Centre
141 Lake Street
K8A 5L8
(613) 735-0681

Perth
Canada Employment Centre
13 Herriott Street
Post Office Box 336
K7H 3E4
(613) 267-1921

Peterborough
Canada Employment Centre
155 Charlotte Street
Post Office Box 1120
K9J 7H4
(705) 745-0551

Picton
Canada Employment Centre
Town Mall
Main Street
Post Office Box 970
K0K 2T0
(613) 476-3227

Pigeon River
Canada Immigration Centre
Highway 61
Rural Route 7
P7C 5V5
(807) 964-2095

Port Colborne
Canada Employment Centre
184 Elm Street
L3K 4N8
(416) 834-3629

Port Hope
Canada Employment Centre
Post Office Building
67 John Street
L1A 2Z4
(416) 885-6323

Employment and Immigration Canada *(continued)*
Ontario *(continued)*

Port Perry
Agricultural Employment Services
170 Queen Street
L9L 1B8
(416) 985-3831

Prescott
Canada Employment Centre
292 Centre Street
Post Office Box 1780
K0E 1T0
(613) 925-2808

Prescott
Canada Immigration Centre
Prescott-Ogdensburg Bridge
Post Office Box 370
K0E 1T0
(613) 925-3221

Renfrew
Canada Employment Centre
251 Raglan Street South
K7V 1R3
(613) 432-4878

Richmond Hill
Canada Employment Centre
9251 Yonge Street
L4C 9T3
(416) 886-7662

St Catharines
Agricultural Employment Services
12 Grote Street
L2N 2E7
(416) 937-7604
(416) 937-7610

St Catharines
Canada Employment Centre
43 Church Street
Post Office Box 21
L2R 5C7
(416) 688-3663

St Catharines
Canada Immigration Centre
3550 Merrittville Highway
Thorold
L2V 4Y6
(416) 984-6757

St Thomas
Canada Employment Centre
451 Talbot Street
Post Office Box 515
N5P 3V6
(519) 631-5470

Sarnia
Canada Employment Centre
112 Christina Street North
Post Office Box 936
N7T 7K2
(519) 332-0050

Sarnia
Canada Immigration Centre
100 South Front Street, Room 110
N7T 2M4
(519) 337-5419

Sault Ste Marie
Canada Employment Centre
390 Bay Street
Post Office Box 2400
P6A 5N9
(705) 254-5101

Sault Ste Marie
Canada Immigration Centre
451 Queen Street East, Room 209
P6A 5L1
(705) 949-9060

Simcoe
Canada Employment Centre
5 Queensway Drive East
Post Office Box 830
N3Y 5B3
(519) 426-5270

Smiths Falls
Canada Employment Centre
94 Beckwith Street North
K7A 2C3
(613) 283-4790

Stittsville
Agricultural Employment Services
1300 Main Street
Post Office Box 899
K2S 1B1
(613) 831-2555

Stoney Creek
Canada Employment Centre
Fiesta Mall
102 Highway 8
L8G 4H3
(416) 664-4494

Stratford
Canada Employment Centre
100 Albert Street
N5A 6S7
(519) 271-4122

Sturgeon Falls
Canada Employment Centre
Federal Building
48 William Street
P0H 2G0
(705) 753-0800

Sudbury
Adjustment Programs
North District Office
127 Cedar Street, Suite 601
P3E 1B1
(705) 671-0670

Sudbury
Canada Employment Centre
Administration
1349 LaSalle Boulevard, Suite 204
P3A 5W6
(705) 566-4521

Sudbury
Canada Employment Centre on Campus
Laurentian University
Ramsey Lake Road
P3E 2C6
(705) 673-6598

Sudbury
Canada Immigration Centre
Federal Building, Room 327
19 Lisgar Street South
P3E 3L4
(705) 671-0725

Thunder Bay
130 South Syndicate Avenue
P7E 1C7
Canada Employment Centre:
(807) 623-2731
Canada Immigration Centre:
(807) 622-0669

Thunder Bay
Canada Employment Centre
Federal Building
33 South Court Street
P7B 5E6
(807) 344-6601

Thunder Bay
Canada Employment Centre on Campus
Lakehead University
855 Oliver Road
P7B 5E1
(807) 343-8110
(807) 344-0717

Tillsonburg
Agricultural Employment Services
19 Baldwin Street, 2nd Floor
N4G 2K3
(519) 842-8436

Tillsonburg
Canada Employment Centre
200 Broadway Avenue, Suite 206
N4G 5A7
(519) 842-5907

Timmins
Canada Employment Centre
Timcor Building
273 3rd Avenue
P4N 1E2
(705) 267-6271

Toronto
Regional Office
4900 Yonge Street, Suite 700
Willowdale
M2N 6A8
(416) 224-4513
Adjustment Programs:
(416) 224-4684
Canada Immigration Centre:
(416) 224-4489
Industrial Adjustment Service:
(416) 224-4430

Toronto
5343 Dundas Street West, 3rd Floor
Etobicoke
M9B 6K6
Canada Employment Centre:
(416) 954-1500
Canada Immigration Centre:
(416) 973-4444

Toronto
Canada Employment Centre
(Toronto Centre)
2221 Yonge Street, 3rd Floor
M4S 3B8
(416) 973-7666

Toronto
Canada Employment Centre
(Toronto East)
811 Danforth Avenue
M4J 5A8
(416) 461-3511

Toronto
Canada Employment Centre
(Toronto South)
1 Front Street West, Suite 100
M5J 2R7
(416) 973-3094

Toronto
Canada Employment Centre
(Dufferin)
1645 Dufferin Street
M6H 3L9
(416) 654-6259

Toronto
Canada Employment Centre
(High Park)
1678 Bloor Street West
M6P 1A9
(416) 763-3611

Toronto
Canada Employment Centre
(Parkdale)
1335 Dundas Street West
M6J 1Y3
(416) 535-7534

Toronto
Canada Employment Centre
75 The Donway West
Don Mills
M3C 2E9
(416) 449-1721

Toronto
Canada Employment Centre
1111 Finch Avenue West, 2nd Floor
Downsview
M3J 2E5
(416) 736-4104

Toronto
Canada Employment Centre
1620 Albion Road, 2nd Floor
Rexdale
M9V 4B4
(416) 745-9410

Toronto
Canada Employment Centre
200 Town Centre Court
Scarborough
M1P 4X9
(416) 973-4400
Record of Employment Centre:
(416) 973-8900

Toronto
Canada Employment Centre
689 Warden Avenue
Scarborough
M1L 4R6
(416) 691-1214

Toronto
Canada Employment Centre
1747 Jane Street
Weston
M9N 2S5
(416) 247-8261

Toronto
Canada Employment Centre
Metro Training Centre
25 St Clair Avenue East, Room 601
M4T 1M2
(416) 973-6121

Toronto
Immigrant Women's Placement Centre
546A St Clair Avenue West
M6C 1A5
(416) 656-8933

Toronto
Canada Immigration Centre
136 Edward Street
M5G 2H7
Immigration Enforcement:
(416) 973-3628
Adjudication Directorate:
(416) 973-2348

Toronto
Canada Immigration Centre
Lester B Pearson International Airport
Post Office Box 6004
Toronto AMF
L5P 1B2
Terminal 1:
(416) 676-3911
Terminal 2:
(416) 676-3690
Terminal 3:
(416) 676-5316

Toronto
Canada Immigration Centre
(Toronto Central)
443 University Avenue, 4th Floor
M5G 2H6
(416) 973-3585

Toronto
Canada Immigration Centre
(Toronto East)
1920 Ellesmere Road
M1H 2V6
(416) 973-5213

Toronto
Canada Immigration Centre
Refugee Backlog
250 Davisville Avenue
M4S 1H2
(416) 973-1244
(416) 973-2954

Toronto
Canada Immigration Centre
Immigration Appeals
1 Toronto Street, Suite 705
M5C 2V6
(416) 973-5620

Trenton
Canada Employment Centre
72 Front Street
K8V 4N4
(613) 392-6531

Vankleek Hill
Agricultural Employment Services
124 Main Street
K0B 1R0
(613) 678-2134

Walkerton
Agricultural Employment Services
21 Jackson Street
N0G 2V0
(519) 881-3671

Walkerton
Canada Employment Centre
100 Scott Street
N0G 2V0
(519) 881-2010

Wallaceburg
Canada Employment Centre
602 Wellington Street
N8A 4L4
(519) 627-3348

Waterloo
Canada Employment Centre
94 Bridgeport Road East
N2J 2J9
(519) 886-6610

Welland
Canada Employment Centre
225 Main Street East
L3B 3W7
(416) 735-3951

Windsor
Canada Employment Centre
467 University Avenue West
Post Office Box 1611
N9A 5R1
(519) 254-1611

Employment and Immigration Canada *(continued)*
Ontario *(continued)*

Windsor
Canada Employment Centre
(Windsor East)
2885 Lauzon Parkway
Post Office Box 1605
N9A 7A6
(519) 944-5000

Windsor
Canada Immigration Centre
467 University Avenue West,
Suite 202
N9A 5P9
(519) 254-1101

Woodstock
Agricultural Employment Services
28 Parry Street
N4S 3C2
(519) 539-6144

Woodstock
Canada Employment Centre
40 Metcalfe Street
N4S 3E7
(519) 539-8161

Woodstock
Canada Immigration Centre
389 Dundas Street
N4S 7B6
(519) 537-6269

PRINCE EDWARD ISLAND

Charlottetown
Regional Office
85 Fitzroy Street
Post Office Box 8000
C1A 8K1
Canada Employment Centre:
(902) 566-7741
Canada Immigration Centre:
(902) 566-7735
Industrial Adjustment Service:
(902) 566-7724
Unemployment Insurance:
(902) 566-7781

Charlottetown
Agricultural Employment Services
The Farm Centre
420 University Avenue
C1A 4L4
(902) 892-8527

Charlottetown
Canada Employment Centre on Campus
University of Prince Edward Island
550 University Avenue
C1A 4P3
(902) 566-0529
(from September to May)

Montague
Canada Employment Centre
44 Main Street North
Post Office Box 580
C0A 1R0
(902) 838-3315

O'Leary
Agricultural Employment Services
Main Street
Post Office Box 249
C0B 1V0
(902) 859-3460

O'Leary
Canada Employment Centre
West Prince Regional Service Centre
Post Office Box 8
C0B 1V0
(902) 859-2400

Souris
Canada Employment Centre
175 Main Street
Post Office Box 40
C0A 2B0
(902) 687-3161

Summerside
Agricultural Employment Services
216 Water Street
C1N 1B3
(902) 436-9105

Summerside
Canada Employment Centre
243 Harbour Drive
Post Office Box 2000
C1N 5P5
(902) 888-6804
Unemployment Insurance:
(902) 888-6835

Wellington
Canada Employment Centre
Medical Arts Centre
Highway 124
C0B 2E0
(902) 854-2083

QUEBEC

Acton-Vale
Canada Employment Centre
1185 St André Boulevard
Post Office Box 1240
J0H 1A0
(514) 546-2794

Alma
Canada Employment Centre
Jacques Gagnon Complex
100 St Joseph Avenue South,
1st Floor
G8B 7A6
(418) 668-7981

Amos
Canada Employment Centre
22 1st Avenue West
J9T 1T8
(819) 732-3231

Armstrong
Canada Immigration Centre
Customs Building
Highway 173
(Via Linière)
G0M 1J0
(418) 597-3824

Asbestos
Canada Employment Centre
566 1st Avenue, Suite 2
J1T 4N3
(819) 879-5491

Baie-Comeau
Canada Employment Centre
166 Lasalle Boulevard
G4Z 1S5
(418) 296-4947

Baie-du-Poste
Canada Employment Centre
Lac Mistassini
G0W 1C0
(418) 923-3285

Beauharnois
Canada Employment Centre
35 St Laurent Street
J6N 1V1
(514) 429-4693

Beloeil
Canada Employment Centre
597 Sir Wilfrid Laurier Boulevard
J3G 4J1
(514) 467-9314

Berthierville
Canada Employment Centre
690 Pierre de l'Estage Street
Post Office Box 10
J0K 1A0
(514) 836-3793

Black Cape
Agricultural Employment Services
172 Perron Boulevard East
Post Office Box 9
G0C 1C0
(418) 392-4466

Buckingham
Canada Employment Centre
101 Maclaren Street East
J8L 1J9
(819) 986-3383

Campbell's Bay
Canada Employment Centre
Front Street
Post Office Box 399
J0X 1K0
(819) 648-2146

Cap-aux-Meules
Canada Employment Centre
Federal Building
Principale Street
Post Office Box 1000
G0B 1B0
(418) 986-5415

Cap-de-la-Madeleine
Agricultural Employment Services
230 Vachon Street
G8T 8Y2
(819) 378-4033

Cap-de-la-Madeleine
Canada Employment Centre
435 Barkoff Street, 1st Floor
G8T 2A5
(819) 379-6440

Causapscal
Canada Employment Centre
6 St Jacques Street North
Post Office Box 790
G0J 1J0
(418) 756-3464

Chambly
Canada Employment Centre
820 Perigny Boulevard
J3L 1N3
(514) 658-0643

Chandler
Canada Employment Centre
75 René Lévesque Boulevard East
G0C 1K0
(418) 689-3381

Châteauguay
Canada Employment Centre
278 St Jean Baptiste Boulevard
J6K 5B6
(514) 691-4350

Chibougamau
Canada Employment Centre
333 3rd Street
G8P 1N4
(418) 748-6464

Chicoutimi
Agricultural Employment Services
422 Racine Street East
G7H 1T3
(418) 549-7353

Chicoutimi
Canada Employment Centre
100 Lafontaine Avenue
Post Office Box 5010
G7H 5H8
(418) 549-2912

Chicoutimi
Canada Employment Centre on Campus
Chicoutimi College
534 Jacques Cartier Street East
G7H 1Z6
(418) 549-9520

Chicoutimi
Canada Immigration Centre
100 Lafontaine Avenue, Room 231
G7H 6X2
(418) 543-0228

Chisasibi
Canada Employment Centre
Administrative Complex
Post Office Box 450
J0M 1E0
(819) 855-2675

Coaticook
Canada Employment Centre
18 du Manège Street
J1A 3B3
(819) 849-2757

Contrecoeur
Canada Employment Centre
5217 Marie Victorin Street
Post Office Box 219
J0L 1C0
(514) 587-2039

Cowansville
Canada Employment Centre
224 Sud Street
J2K 2X4
(514) 263-0505

Dolbeau
Canada Employment Centre
1420 Wallberg Boulevard
Post Office Box 1500
G8L 3M1
(418) 276-0633

Dorion
Canada Employment Centre
555 Roche Boulevard
J7V 8W1
(514) 424-5717

Drummondville
Canada Employment Centre
350 St Jean Street
J2B 5L4
(819) 477-4150

Drummondville
Canada Employment Centre on Campus
Drummondville College
960 St Georges Street
J2C 6A2
(819) 478-4671

East-Angus
Canada Employment Centre
61 Laurier Street
J0B 1R0
(819) 832-2443

Farnham
Canada Employment Centre
360 Principale Street East
J2N 1L7
(514) 293-3683

Forestville
Canada Employment Centre
51 2nd Avenue
G0T 1E0
(418) 587-2288

Gaspé
Canada Employment Centre
Frederica Giroux Building
98 De la Reine Street
Post Office Box 980
G0C 1R0
(418) 368-3331

Gaspé
Canada Employment Centre on Campus
Gaspésie College
96 Jacques Cartier Street
Post Office Box 590
G0C 1R0
(418) 368-2201
(Tuesdays only)

Gatineau
Canada Employment Centre
Promenades de l'Outaouais
1100 Maloney Boulevard West
Post Office Box 1080
J8P 7E3
(819) 568-4055

Gentilly
Canada Employment Centre
LaPrade Heavy Water Plant
4160 Bécancour Boulevard
G0X 1G0
(819) 298-3341

Granby
Canada Employment Centre
574 Principale Street
Post Office Box 5000
J2G 8J8
(514) 378-0171

Granby
Canada Employment Centre on Campus
Granby College
235 St Jacques Street
J2G 3N1
(514) 372-6614

Grand-Mère
Canada Employment Centre
1397 6th Avenue
Post Office Box 420
G9T 5L1
(819) 538-3384

Hull
Head Office
Place du Portage, Phase IV
140 Promenade du Portage
Mail: Ottawa, Ontario K1A 0J9
(819) 994-6313
Adjudication Directorate:
(819) 994-3996

Employment and Immigration Canada *(continued)*
Quebec *(continued)*

Hull
Canada Employment Centre
Village Place Cartier
425 St Joseph Boulevard
Post Office Box 1500
J8X 4A2
(819) 953-2830

Hull
Canada Immigration Centre
259 St Joseph Boulevard, Suite 101
J8Y 6T1
(819) 997-2911

Huntingdon
Canada Employment Centre
Federal Building
27 Prince Street
J0S 1H0
(514) 264-3031

Joliette
Agricultural Employment Services
110 Beaudry Street North
J6E 6A5
(514) 588-2313

Joliette
Canada Employment Centre
399 Notre Dame Street
Post Office Box 420
J6E 3Z9
(514) 756-1094

Joliette
Canada Employment Centre on Campus
Joliette College
20 St Charles Street South
J6E 4T1
(514) 759-1661, ext 146

Jonquière
Canada Employment Centre
2489 St Dominique Street
G7X 0A9
(418) 542-8184

Jonquière
Canada Employment Centre on Campus
Jonquière College
2505 St Hubert Street
G7X 7W2
(418) 547-2191

Kuujjuaq
Canada Employment Centre
Post Office Box 72
J0M 1C0
(819) 964-2620

La Baie
Canada Employment Centre
431 Bagot Street
G7B 2N6
(418) 544-2871

Lachine
Canada Employment Centre
8351 Newman Boulevard
La Salle
H8N 1Y4
(514) 365-9300
Administration:
(514) 363-1112

Lachine
Canada Employment Centre on Campus
André Laurendeau College
1111 Lapierre Street
Post Office Box 300
La Salle
H8N 2J4
(514) 364-3320, ext 136

Lachute
Canada Employment Centre
505 Béthanie Street, Room 320
J8H 4A6
(514) 562-3791

Lac-Mégantic
Canada Employment Centre
5227 Frontenac Street
G6B 1H2
(819) 583-2200

Lacolle
Canada Immigration Centre
9 De l'Église Street North, 2nd Floor
Post Office Box 787
J0J 1J0
(514) 246-3911

La Malbaie
Canada Employment Centre
21 Patrick Morgan Street
Post Office Box 3000
G5A 1T4
(418) 665-3784

La Pocatière
Agricultural Employment Services
1120 6th Avenue
Post Office Box 100
G0R 1Z0
(418) 856-3044

La Pocatière
Canada Employment Centre
201 9th Avenue
Post Office Box 1090
G0R 1Z0
(418) 856-2041

La Sarre
Canada Employment Centre
50 5th Avenue East
J9Z 1K9
(819) 333-5444

La Tuque
Canada Employment Centre
375 St Joseph Street
Post Office Box 370
G9X 3P3
(819) 523-2781

Laval
Canada Employment Centre
1800 Le Corbusier
H7S 2K1
(514) 682-8950

Laval
Canada Employment Centre on Campus
Montmorency College
475 De l'Avenir Boulevard
H7N 5H9
(514) 667-5100

Lennoxville
Canada Employment Centre on Campus
Bishop's University
Post Office Box 2132
J1M 1Z7
(819) 822-9600, ext 246

Lévis
Canada Employment Centre
98B Kennedy Highway
Post Office Box 3300
G6V 6X8
(418) 833-8200

Lévis
Canada Employment Centre on Campus
Lévis-Lauzon College
205 Monseigneur Ignace Bourget Street
Lauzon
G6V 6Z9
(418) 833-5110

Longueuil
Canada Employment Centre
371 St Jean Street, Suite 118
J4H 2X9
(514) 677-9471

Longueuil
Canada Employment Centre
2400 Lapinière Boulevard
Brossard
J4Z 3P1
(514) 445-0411

Longueuil
Canada Employment Centre on Campus
Édouard Montpetit College
945 Chambly Road
J4H 3M6
(514) 679-2630

Longueuil
Canada Immigration Centre
Port de Mer Building, Room 215
101 Place Charles Lemoyne
J4K 4Z1
(514) 651-8020

Louiseville
Canada Employment Centre
200 St Augustin Street
Post Office Box 10
J5V 2L6
(819) 228-2761

Magog
Canada Employment Centre
620 Sherbrooke Street
Post Office Box 2500
J1X 5B9
(819) 843-3361

Maniwaki
Canada Employment Centre
116 King Street
J9E 2L3
(819) 449-4444

Matane
Canada Employment Centre
Du Vieux Port Galleries
750 Du Phare Avenue West,
Room 200
G4W 3W8
(418) 562-2876

Matane
Canada Employment Centre on Campus
Matane College
616 St Rédempteur Avenue
G4W 1L1
(418) 562-1240

Mirabel
Canada Immigration Centre
Mirabel International Airport
Administration Building, Room 550
12655 Commerce A-4 Street
J7N 1E1
(514) 476-2866

Mont-Joli
Canada Employment Centre
1498 Jacques Cartier Boulevard
G5H 2V4
(418) 775-8111

Mont-Laurier
Canada Employment Centre
530 Albini Paquette Boulevard
J9L 3N5
(819) 623-5811

Montmagny
Canada Employment Centre
115 De la Gare Avenue
G5V 2T2
(418) 248-1102

Montmorency
Canada Employment Centre
4098 Ste Anne Boulevard
G1C 2J4
(418) 661-9898

Montreal
Regional Office
1441 St Urbain Street
Post Office Box 7500, Station A
H3C 3L4
(514) 283-3180

Montreal
Adjustment Programs
1441 St Urbain Street
Post Office Box 6050, Station A
H3C 4M3
(514) 283-2294

Montreal
Canada Employment Centre
(Atwater)
4060 Ste Catherine Street West,
4th Floor
H3Z 2V6
(514) 283-6655

Montreal
Canada Employment Centre
(Montreal Centre)
2085 Union Street, 2nd Floor
H3A 2C5
(514) 283-4444

Montreal
Canada Employment Centre
(Frontenac)
2600 Ontario Street East, Room 200
H2K 4K4
(514) 521-0198

Montreal
Canada Employment Centre
(Jarry)
529 Jarry Street East, 3rd Floor
H2P 2Y6
(514) 495-1781

Montreal
Canada Employment Centre
(Laurier)
5105 De Gaspé Avenue, 5th Floor
H2T 2A1
(514) 495-2696

Montreal
Canada Employment Centre
(Olympique)
5100 Sherbrooke Street East,
Suite 180
H1V 3T3
(514) 255-9113

Montreal
Canada Employment Centre
(Papineau)
9675 Papineau Street, Suite 140
H2B 3C8
(514) 389-8021

Montreal
Canada Employment Centre
(Pie IX)
8888 Pie IX Boulevard
H1Z 4J7
(514) 722-2531

Montreal
Canada Employment Centre
7141 Jean Talon Street East
Anjou
H1M 3A4
(514) 355-3330

Montreal
Canada Employment Centre
189 Hymus Boulevard, Suite 2001
Pointe-Claire
H9R 5P4
(514) 695-9311

Montreal
Canada Employment Centre
774 Décarie Boulevard
Saint-Laurent
H4L 5H7
(514) 748-5717

Montreal
Canada Employment Centre
1055 Galt Avenue
Verdun
H4G 2R1
(514) 769-4501

Montreal
Canada Employment Centre on Campus
Ahuntsic College
9155 St Hubert Street
H2M 1Y8
(514) 381-1757

Montreal
Canada Employment Centre on Campus
De Bois de Boulogne College
10555 De Bois de Boulogne Avenue
H4N 1L3
(514) 332-3000, ext 334

Montreal
Canada Employment Centre on Campus
Concordia University
1455 De Maisonneuve Boulevard
West, Room EN-106
H3G 1M8
(514) 283-5177

Montreal
Canada Employment Centre on Campus
Dawson College
350 Selby Street, 8th Floor
H3Z 1W7
(514) 931-8731

Montreal
Canada Employment Centre on Campus
École des hautes études
commerciales
5255 Decelles Avenue
H3T 1V6
(514) 340-6171

Employment and Immigration Canada *(continued)*
Quebec *(continued)*

Montreal
Canada Employment Centre on Campus
Maisonneuve College
3800 Sherbrooke Street East
H1X 2A2
(514) 254-7131

Montreal
Canada Employment Centre on Campus
Marie Victorin College
7000 Marie Victorin Street
H1G 2J6
(514) 325-0150

Montreal
Canada Employment Centre on Campus
McGill University
3637 Peel Street, Room 308
H3A 1X1
(514) 283-4411

Montreal
Canada Employment Centre on Campus
University of Montreal
2101 Édouard Montpetit Boulevard
Post Office Box 6128, Station A
H3C 3J7
(514) 343-6736

Montreal
Canada Employment Centre on Campus
École Polytechnique
University of Montreal Campus
Post Office Box 6079, Station A
H3C 3A7
(514) 340-4730

Montreal
Canada Employment Centre on Campus
Rosemont College
6400 16th Avenue
H1X 2S9
(514) 376-1620

Montreal
Canada Employment Centre on Campus
Saint Laurent College
625 Ste Croix Boulevard
Saint-Laurent
H4L 3X7
(514) 747-6521, ext 300

Montreal
Canada Employment Centre on Campus
Vanier College
821 Ste Croix Boulevard
Saint-Laurent
H4L 3X9
(514) 744-7887

Montreal
Canada Employment Centre on Campus
Vieux Montréal College
255 Ontario Street East
Post Office Box 1444
H2X 3M8
(514) 982-3437

Montreal
Canada Immigration Centre
3730 Crémazie Boulevard East, 4th Floor
H2A 3P3
(514) 496-1064

Montreal
Canada Immigration Centre
1200 Papineau Street
H2K 4H2
Adjudication Directorate:
(514) 496-2845
Immigration Enforcement:
(514) 283-5483

Montreal
Canada Immigration Centre
1616 René Lévesque Boulevard West, 2nd Floor
H3H 1P8
(514) 283-0246

Montreal
Canada Immigration Centre
Dorval International Airport
975 Roméo Vachon Boulevard North
Post Office Box 366
Montreal AMF
H4Y 1H1
(514) 636-5983

Montreal
Canada Immigration Centre
420 De la Gauchetière Street West
H2Z 1E1
Manpower Office for Immigrants:
(514) 283-4702
Refugee Backlog:
(514) 496-1613

Murdochville
Canada Employment Centre
700 5th Street
Post Office Box 910
G0E 1W0
(418) 784-2838

New Richmond
Canada Employment Centre
Carrefour Baie des Chaleurs
120 Perron Boulevard West
G0C 2B0
(418) 392-4431

Nicolet
Agricultural Employment Services
79 Place 21 Mars
Post Office Box 700
J0G 1E0
(819) 293-5838

Philipsburg
Canada Immigration Centre
Federal Building
Highway 133
J0J 1T0
(514) 248-2411

Pierreville
Canada Employment Centre
78 Georges Street
J0G 1J0
(514) 568-2017

Plessisville
Canada Employment Centre
1800 St Calixte Street
G6L 1R6
(819) 362-3271

Port-Cartier
Canada Employment Centre
Saint Louis Place
2 Élie Rochefort Street
G5B 2N2
(418) 766-5935

Poste-de-la-Baleine
Canada Employment Centre
Post Office Box 159
Kuujjuaraapik
J0M 1G0
(819) 929-3552

Quebec
2014 Charest Boulevard West, Suite 211
Sainte-Foy
G1N 4N6
Adjustment Programs:
(418) 648-3760
Canada Employment Centre:
(418) 648-2501
Canada Immigration Centre:
(418) 648-2500

Quebec
Canada Employment Centre
5300 Des Galeries Boulevard
G2K 2A2
(418) 627-4414

Quebec
Canada Employment Centre
(Portneuf)
4495 Wilfrid Hamel Boulevard
G1P 2J7
(418) 877-2980

Quebec
Canada Employment Centre
190 Dorchester Street South
Beauport
G1K 5Y9
(418) 529-8792

Quebec
Canada Employment Centre
Place Iberville Deux, 2nd Floor
1175 De la Lavigerie Street
Sainte-Foy
G1V 4P1
(418) 648-3901

Quebec
Canada Employment Centre on Campus
Laval University
Bonenfant Pavilion, Room 2570
G1K 7P4
(418) 656-3575

Quebec
Canada Employment Centre on Campus
Limoilou College
1300 8th Avenue
G1K 7H3
(418) 648-3664

Quebec
Canada Employment Centre on Campus
Sainte-Foy College
2410 Sainte-Foy Road
G1V 1T3
(418) 659-6600

Repentigny
Canada Employment Centre
577 Notre Dame Street, Suite 100
J6A 7G5
(514) 585-2044

Richmond
Canada Employment Centre
15 Carpenter Street
J0B 2H0
(819) 826-3729

Rimouski
Agricultural Employment Services
284 Potvin Street
G5L 7P5
(418) 723-2424

Rimouski
Canada Employment Centre
140 Belzile Avenue, 2nd Floor
G5L 8Y1
(418) 722-3200

Rimouski
Canada Employment Centre on Campus
Rimouski College
60 De l'Évêché Street West
G5L 4H6
(418) 723-1880

Rivière-du-Loup
Canada Employment Centre
298 Thériault Boulevard, 2nd Floor
G5R 1L8
(418) 862-9510

Rivière-du-Loup
Canada Employment Centre on Campus
Rivière-du-Loup College
80 Frontenac Street
G5R 1S8
(418) 862-6903, ext 233

Roberval
Canada Employment Centre
755 St Joseph Boulevard, 1st Floor
G8H 2L4
(418) 275-0361

Rock-Forest
Agricultural Employment Services
4300 Bourque Boulevard
J1N 2A6
(819) 346-8905

Rock-Island
Canada Immigration Centre
Government of Canada Building
Kennedy Boulevard
Highway 55
J0B 2K0
(819) 876-2774

Rouyn-Noranda
Agricultural Employment Services
970 Larivière Street
Post Office Box 610
J9X 4K5
(819) 762-0833

Rouyn-Noranda
Canada Employment Centre
151 Du Lac Avenue, Suite 300
J9X 6C3
(819) 764-6711

Rouyn-Noranda
Canada Employment Centre on Campus
Abitibi-Temiscaming College
425 Du College Boulevard
Post Office Box 1500
J9X 5E5
(819) 762-0931, ext 1358

Sacré-Coeur – Saguenay
Canada Employment Centre
144 Principale Street North
G0T 1Y0
(418) 236-4628

Sainte-Agathe-des-Monts
Canada Employment Centre
118 Principale Street East
J8C 1K1
(819) 326-4300

Sainte-Anne-de-Bellevue
Canada Employment Centre on Campus
John Abbott College
Post Office Box 2000
H9X 3L9
(514) 457-6610

Sainte-Anne-des-Monts
Canada Employment Centre
119 3rd Avenue West
Post Office Box 3000
G0E 2G0
(418) 763-3305

Sainte-Marie
Canada Employment Centre
287 Marguerite Bourgeois Avenue
Post Office Box 280
G6E 3B6
(418) 387-2916

Sainte-Thérèse-de-Blainville
Canada Employment Centre
212 Labelle Boulevard
J7E 1X2
(514) 430-2800

Sainte-Thérèse-de-Blainville
Canada Employment Centre on Campus
Lionel Groulx College
100 Duquet Street
J7E 3G6
(514) 430-3120, ext 283

Saint-Eustache
Agricultural Employment Services
55 Grignon Street
J7P 4X1
(514) 472-0440

Saint-Eustache
Canada Employment Centre
367 Sauvé Boulevard
J7P 2B1
(514) 473-1220

Saint-Georges
Agricultural Employment Services
2550 127th Street
G5Y 5L1
(418) 228-5588

Saint-Georges
Canada Employment Centre
Centre Ville Place
11500 1st Avenue East
Post Office Box 1500
G5Y 7H2
(418) 228-8806

Saint-Hubert
Canada Employment Centre
Cousineau Gallery, Suite 135
5245 Cousineau Boulevard
J3Y 7Z1
(514) 445-1400

Saint-Hyacinthe
Agricultural Employment Services
850 Casavant Boulevard West
J2S 7S3
(514) 774-9154

Saint-Hyacinthe
Canada Employment Centre
775 Saint Dominique Street
Post Office Box 2500
J2S 7P7
(514) 773-7481

Employment and Immigration Canada *(continued)*
Quebec *(continued)*

Saint-Hyacinthe
Canada Employment Centre on Campus
Saint-Hyacinthe College
3000 Boullé Street
J2S 1H9
(514) 773-6800

Saint-Jean-sur-Richelieu
Canada Employment Centre
1001 Du Séminaire Boulevard
Post Office Box 1020
J3B 7J7
(514) 348-0961

Saint-Jean-sur-Richelieu
Canada Employment Centre on Campus
Saint-Jean-sur-Richelieu College
30 Du Séminaire Boulevard
Post Office Box 1018
J3B 7B1
(514) 347-5301

Saint-Jérôme
Canada Employment Centre
225 Du Palais Street
J7Z 1X7
(514) 436-4230

Saint-Jérôme
Canada Employment Centre on Campus
Saint-Jérôme College
455 Fournier Street
J7Z 4V2
(514) 436-1580, ext 163

Saint-Rémi
Agricultural Employment Services
6 Du Moulin Street
Post Office Box 337
J0L 2L0
(514) 454-3996

Salluit
Canada Employment Centre
House 445
Sugluk
J0M 1S0
(819) 255-8801

Senneterre
Canada Employment Centre
273 3rd Street West
Post Office Box 218
J0Y 2M0
(819) 737-2377

Sept-Îles
701 Laure Boulevard
Post Office Box 7777
G4R 4T6
Canada Employment Centre:
(418) 962-5501
Canada Immigration Centre:
(418) 962-5501

Shawinigan
Canada Employment Centre
395 De la Station Avenue, Suite 217
Post Office Box 438
G9N 7J7
(819) 536-5633

Shawinigan
Canada Employment Centre on Campus
Shawinigan College
395 De la Station Avenue
G9N 1V8
(819) 539-6401

Sherbrooke
2665 King Street West
J1L 2G5
Canada Immigration Centre:
(819) 564-5722
Employment:
(819) 564-5900
Unemployment Insurance:
(819) 564-5970

Sherbrooke
Canada Employment Centre
299 Olivier Street
J1H 1X4
Employment:
(819) 564-5924

Sherbrooke
Canada Employment Centre on Campus
Sherbrooke College
Pavilion 2
475 Parc Street
Post Office Box 1800
J1H 5M7
(819) 564-6118

Sherbrooke
Canada Employment Centre on Campus
University of Sherbrooke
Marie Victorin Pavilion, Room 278
2500 Université Boulevard
J1K 2R1
(819) 564-5820

Sorel
Canada Employment Centre
60 Élizabeth Street
Post Office Box 500
J3P 6E7
(514) 743-0051

Sorel
Canada Employment Centre on Campus
Sorel-Tracy College
3000 De la Mairie Boulevard
Tracy
J3R 5B9
(514) 742-6651

Terrebonne
Canada Employment Centre
1460 Gascon Road, Suite 200
J6X 2Z5
(514) 471-3722

Thetford-Mines
Canada Employment Centre
222 Smith Boulevard South
Post Office Box 189
G6G 5S5
(418) 335-2972

Thetford-Mines
Canada Employment Centre on Campus
Thetford-Mines College
671 Smith Boulevard South
G6G 1N1
(418) 338-8591

Trois-Rivières
Canada Employment Centre
55 Des Forges Street, Suite 012
G9A 6A8
(819) 379-3900

Trois-Rivières
Canada Employment Centre on Campus
Trois-Rivières College
3500 De Courval Street
Post Office Box 97
G9A 5E6
(819) 376-1721

Trois-Rivières
Canada Immigration Centre
25 Des Forges Street, Room 414
G9A 6A7
(819) 379-6395

Val-d'Or
Canada Employment Centre and Canada Immigration Centre
1315 3rd Avenue
J9P 1V4
(819) 825-5640

Valleyfield
Canada Employment Centre
30 Du Centenaire Avenue
J6S 5G4
(514) 373-6220

Valleyfield
Canada Employment Centre on Campus
Valleyfield College
169 Champlain Street
J6T 1X6
(514) 373-9441

Victoriaville
Canada Employment Centre
108 Olivier Street
G6P 6V6
(819) 758-0551

Victoriaville
Canada Employment Centre on Campus
Victoriaville College
475 Notre Dame Street East
G6P 4B3
(819) 758-6401

Ville-Marie
Canada Employment Centre
18 Notre Dame de Lourdes Street
Post Office Box 758
J0Z 3W0
(819) 629-2757

Waterloo
Canada Employment Centre
5376 Foster Street
Post Office Box 1520
J0E 2N0
(514) 539-2838

SASKATCHEWAN

Buffalo Narrows
Canada Employment Centre
Post Office Box 128
S0M 0J0
(306) 235-4303

Estevan
Canada Employment Centre
Federal Building, 2nd Floor
1302 3rd Street
S4A 0S2
(306) 634-3624

Fort Qu'Appelle
Canada Employment Centre
147 Boundary Avenue
Post Office Box 37
S0G 1S0
(306) 332-4492

Humboldt
Canada Employment Centre
640 10th Street, Room 102
Post Office Box 2198
S0K 2A0
(306) 682-5414

La Ronge
Canada Employment Centre
Federal Building
Post Office Box 1620
S0J 1L0
(306) 425-2229

Lloydminster
Canada Employment Centre
4517 50th Avenue, Suite 4
S9V 0Z9
(306) 825-6291

Meadow Lake
Canada Employment Centre
Federal Building
1st Street East, Room 204
Post Office Box 1600
S0M 1V0
(306) 236-5668

Melfort
Canada Employment Centre
104 McKendry Avenue West
Post Office Box 1060
S0E 1A0
(306) 752-5731

Melville
Canada Employment Centre
Provincial Building
256 2nd Avenue West
Post Office Box 1059
S0A 2P0
(306) 728-5483

Moose Jaw
Canada Employment Centre
61 Ross Street West
S6H 2M2
(306) 691-3303
Agricultural Employment Services:
(306) 693-3697

Moose Jaw
Canada Employment Centre on Campus
Saskatchewan IAST
Palliser Campus
600 Saskatchewan Street West, Room 5-121
Post Office Box 1420
S6H 4R4
(306) 694-3235

Nipawin
Canada Employment Centre
210 1st Street West
Post Office Box 1768
S0E 1E0
(306) 862-3631

North Battleford
Agricultural Employment Services
Royal Tower, Room 401
1101 101st Street
S9A 0Z5
(306) 455-8188

North Battleford
Canada Employment Centre
1254 100th Street
S9A 0V7
(306) 445-9481

North Portal
Canada Immigration Centre
Customs and Immigration Building
Post Office Box 120
S0C 1W0
(306) 927-2335

Prince Albert
Federal Building
1288 Central Avenue
S6V 4V8
Agricultural Employment Services:
(306) 764-6851
Canada Employment Centre:
(306) 953-8444
Canada Immigration Centre:
(306) 953-8620

Prince Albert
Canada Employment Centre on Campus
Saskatchewan IAST
Woodland Campus
1100 15th Street East
Post Office Box 3003
S6V 6G1
(306) 953-7123

Regina
Saskatchewan Regional Office
Financial Building
2101 Scarth Street
S4P 2H9
(306) 780-6255
Adjustment Programs:
(306) 780-6236

Regina
Canada Employment Centre
South Broad Plaza, Suite 309
2045 Broad Street
S4P 2N6
(306) 780-6130

Regina
Canada Employment Centre on Campus
University of Regina
Administration/Humanities Building
Room 109
S4S 0A2
(306) 780-6540

Regina
Canada Immigration Centre
2045 Broad Street, Suite 415
S4P 3T7
(306) 780-6190

Saskatoon
Agricultural Employment Services
Federal Building, Room 411
101 22nd Street East
S7K 0E3
(306) 665-8803

Saskatoon
Canada Employment Centre
Federal Building
101 22nd Street East
S7K 0E2
(306) 975-4510
(306) 975-5370 (service in French)

Saskatoon
Canada Employment Centre on Campus
Saskatchewan IAST
Kelsey Campus
110 Idylwyld Drive North
Post Office Box 1520
S7K 3R5
(306) 975-4983

Employment and Immigration Canada *(continued)*
Saskatchewan *(continued)*

Saskatoon
Canada Employment Centre on Campus
University of Saskatchewan
Marquis Hall
1214 College Drive
S7N 0W4
(306) 975-5003

Saskatoon
Canada Immigration Centre
Federal Building, Room 415
101 22nd Street East
S7K 0E1
(306) 975-4117

Swift Current
Canada Employment Centre
50 Herbert Street East
S9H 1M2
(306) 773-8324

Weyburn
Agricultural Employment Services
Federal Building, Room 206
157 3rd Street North East
S4H 0W3
(306) 842-2688

Weyburn
Canada Employment Centre
208 Souris Avenue
S4H 0C5
(306) 842-5424

Yorkton
Agricultural Employment Services
Post Office Box 1420
S3N 3G3
(306) 782-2395

Yorkton
Canada Employment Centre
44 1st Avenue
S3N 1J4
(306) 783-9421

YUKON

Whitehorse
Canada Employment Centre
2108 2nd Avenue
Y1A 1B7
Employment:
(403) 667-5050
Unemployment Insurance:
(403) 667-5070

Whitehorse
Canada Immigration Centre
4114 4th Avenue, Room 303
Y1A 4N7
(403) 667-5010

Elections Canada (ELC)

ONTARIO

Ottawa
1595 Telesat Court
K1A 0M6
(613) 993-2975

Energy, Mines and Resources Canada (EMR)

ALBERTA

Calgary
Regional Corporate Affairs
Alberta and Northwest Territories
321 6th Avenue South West
T2P 3H3
(403) 292-4488
Canada Map Office:
(403) 284-0110

Calgary
Explosives Division
321 6th Avenue South West, Suite 304
T2P 3H3
(403) 292-4766

Calgary
Geological Survey of Canada
Institute of Sedimentary and Petroleum Geology
3303 33rd Street North West
T2L 2A7
(403) 292-7000

Devon
Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Devon Coal Research Centre
1 Oil Patch Drive
Postal Bag 1280
T0C 1E0
(403) 987-8211

Edmonton
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Office
Canada Place, Suite 930
9700 Jasper Avenue
T5J 4C3
(403) 495-2496

BRITISH COLUMBIA

Sidney
Geological Survey of Canada
Pacific Geoscience Centre
9860 West Saanich Road
Post Office Box 6000
V8L 4B2
(604) 356-6500

Vancouver
Regional Corporate Affairs
British Columbia and Yukon
Sun Tower Building, Room 307
100 West Pender Street
V6B 1R8
(604) 666-8350

Vancouver
Explosives Division
Bank of Canada Building, 4th Floor
900 West Hastings Street
V6C 1E5
(604) 666-0366

Vancouver
Geological Survey of Canada
Cordilleran Division
Sun Tower Building
100 West Pender Street
V6B 1R8
(604) 666-0529

Vancouver
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Office
1550 Alberni Street, Room 800
V6G 3C6
(604) 666-5313
Canada Map Office:
(604) 666-6840

MANITOBA

Winnipeg
Regional Corporate Affairs
Manitoba
275 Portage Avenue, Room 501
R3B 2B3
(204) 983-0058

Winnipeg
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Office
Kensington Building, Room 501
275 Portage Avenue
R3B 2B3
(204) 983-4954

NEW BRUNSWICK

Fredericton
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Remote Sensing
c/o NB Geographic Information Corporation
985 College Hill Road
Post Office Box 6000
E3B 5H1
(506) 452-3476

NEWFOUNDLAND

St John's
Regional Corporate Affairs
Newfoundland
215 Water Street, Suite 807
Post Office Box 65
A1C 6C9
(709) 772-4213

St John's
Canada-Newfoundland Offshore Petroleum Board
Toronto Dominion Building, 5th Floor
140 Water Street
A1C 6H6
(709) 778-1400

NORTHWEST TERRITORIES

Resolute
Polar Continental Shelf Project
Post Office Box 260
X0A 0V0
(819) 252-3872
(February to September)

Tuktoyaktuk
Polar Continental Shelf Project
Postal Bag 2000
X0E 1C0
(403) 977-2333
(February to September)

Yellowknife
Geological Survey of Canada
Geophysical Observatory
Post Office Box 2399
X1A 2P8
(403) 873-4573

Yellowknife
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Office
Bellanca Building, 8th Floor
50th Street
Post Office Box 668
X1A 2N5
(403) 920-8295
Canada Map Office:
(403) 920-8299

NOVA SCOTIA

Amherst
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Surveyor
136 Victoria Street East
B4H 1Y1
(902) 667-7249
Canada Map Office:
(902) 667-7231

Dartmouth
Geological Survey of Canada
Atlantic Geoscience Centre
Bedford Institute of Oceanography
Post Office Box 1006
B2Y 4A2
(902) 426-8513

Halifax
Regional Corporate Affairs
Maritimes
CIBC Building, Suite 514
1809 Barrington Street
B3J 3K8
(902) 426-2183

Halifax
Explosives Division
CIBC Building, Suite 520
1809 Barrington Street
B3J 3K8
(902) 426-3599
Mineral Policy Sector:
(902) 426-6988
(902) 426-9686

Halifax
Canada-Nova Scotia Offshore Petroleum Board
Toronto Dominion Centre, 6th Floor
1791 Barrington Street
B3J 3K9
(902) 422-5588

Sydney
Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Cape Breton Laboratory
Science Building
210 George Street
B1P 1J3
(902) 564-7670

ONTARIO

Elliot Lake
Canada Centre for Mineral and Energy Technology (CANMET)
Elliot Lake Laboratories
99 Spine Road
Post Office Box 100
P5A 2J6
(705) 461-7002

Ottawa
Head Office
580 Booth Street
K1A 0E4
(613) 995-0947
(613) 995-3065
Energy Publications:
(613) 995-2943
Canada Map Office:
(613) 952-7000

Ottawa
Canada Centre for Mineral and Energy Technology (CANMET)
555 Booth Street
K1A 0G1
Library:
(613) 995-4132

Ottawa
Efficiency and Alternative Energy Technology Branch
580 Booth Street, 7th Floor
K1A 0E4

Ottawa
Explosives Division
580 Booth Street, 7th Floor
K1A 0E4
(613) 995-2388

Ottawa
Geological Survey of Canada
601 Booth Street
K1A 0E8
(613) 995-4342

Ottawa
Mineral Policy Sector
Canadian Exploration Incentive Program
460 O'Connor Street, 8th Floor
K1A 0E4
(613) 995-2757

Ottawa
Surveys, Mapping and Remote Sensing Sector
Canada Map Office
130 Bentley Avenue
Nepean
Mail: 615 Booth Street
K1A 0E9
(613) 952-7000

Sudbury
Mining Research Laboratories (Sudbury)
Science II Building, Room FA039
Laurentian University
Ramsey Lake Road
P3E 2C6
(705) 674-5008

Toronto
Regional Corporate Affairs
Ontario
25 Saint Clair Avenue East, Suite 901
M4T 1M2
(416) 973-5814

Toronto
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Office
55 Saint Clair Avenue East, Room 606
M4T 1M2
(416) 973-1005

Energy, Mines and Resources Canada *(continued)*

QUEBEC

Montreal
Regional Corporate Affairs
Quebec
Guy Favreau Complex
West Tower, Room 501
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-8508

Quebec
Explosives Division
1262 Maguire Avenue
Post Office Box 463
Sillery
G1T 2R8
(418) 648-7702

Quebec
Geological Survey of Canada
Quebec Geoscience Centre
2700 Einstein Street
Post Office Box 7500
Sainte-Foy
G1V 4C7
(418) 654-2603

Sherbrooke
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Office
2144 King Street West, Room 020
J1J 2E8
(819) 564-5788

Sherbrooke
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Geomatics
2144 King Street West, Room 010
J1J 2E8
(819) 564-5600

SASKATCHEWAN

Prince Albert
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Remote Sensing
Prince Albert Satellite Station
Post Office Box 1150
S6V 5S7
(306) 953-8536

Regina
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Office
2110 Hamilton Street, Room 304
S4P 2E3
(306) 780-5401

Saskatoon
Regional Corporate Affairs
Saskatchewan
101 22nd Street East, Room 607
S7K 0E1
(306) 975-4519

YUKON

Whitehorse
Surveys, Mapping and Remote Sensing Sector
Canada Centre for Surveying
Regional Surveyor
204 Range Road, Room 208
Y1A 3V1
(403) 668-2636
Canada Map Office:
(403) 668-5151

Emergency Preparedness Canada (EPC)

ALBERTA

Edmonton
Regional Office (Alberta and Northwest Territories)
10420 157th Street
T5P 2V5
(403) 495-3005

BRITISH COLUMBIA

Victoria
British Columbia and Yukon Regional Office
2881 Nanaimo Street
Mail: Post Office Box 10000
V8W 3A5
(604) 363-3621

MANITOBA

Winnipeg
Manitoba Regional Office
MacDonald Building, Suite 403
344 Edmonton Street
R3B 2L4
(204) 983-6790

NEW BRUNSWICK

Fredericton
New Brunswick Regional Office
Frederick Square, Suite 350
77 Westmorland Street
Mail: Post Office Box 534
E3B 5A6
(506) 452-3020

NEWFOUNDLAND

St John's
Newfoundland Regional Office
Donovans Industrial Park
6 Bruce Street
Mount Pearl
A1N 4T1
(709) 772-5522

NOVA SCOTIA

Halifax
Nova Scotia Regional Office
6009 Quinpool Road, Suite 801
B3K 5J7
(902) 426-2082

ONTARIO

Ottawa
Head Office
Jackson Building, 2nd Floor
122 Bank Street
K1A 0W6
(613) 991-7077

Toronto
Ontario Regional Office
20 Holly Street, Suite 205
M4S 3B1
(416) 973-6343

PRINCE EDWARD ISLAND

Charlottetown
Prince Edward Island Regional Office
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 1175
C1A 7M8
(902) 566-7047

QUEBEC

Quebec
Quebec Regional Office
250 Grande Allée Avenue West, Suite 701
G1R 2H4
(418) 648-3111

SASKATCHEWAN

Regina
Saskatchewan Regional Office
Avord Tower, Room 850
2002 Victoria Avenue
S4P 0R7
(306) 780-5005

Fisheries and Oceans (F&O)

ALBERTA

Calgary
Inspection Services
2938 11th Street North East, Room 102
T2E 7L7
(403) 292-5858

Edmonton
Northwest District Office
5320 122nd Street, Room 3021
T6H 3S5
(403) 435-7338

BRITISH COLUMBIA

Alert Bay
Fisheries Branch
Alert Bay Office
Post Office Box 9
V0N 1A0
(604) 974-5216 (answering machine)

Bella Bella
Fisheries Branch
Bella Bella Office
Post Office Box 38
V0T 1B0
(604) 957-2363

Bella Coola
Fisheries Branch
Bella Coola Office
Post Office Box 130
V0T 1C0
(604) 799-5345

Campbell River
Fisheries Branch
Campbell River District Office
950 Alder Street, Room 215
V9W 2P8
(604) 287-2102

Chilliwack
Fisheries Branch
Chilliwack Office
45742A Yale Road West
V2P 2N4
(604) 792-1995

Clearwater
Fisheries Branch
Clearwater Office
Post Office Box 610
V0E 1N0
(604) 674-2633

Comox
Fisheries Branch
Comox Office
148 Port Augusta Street
V9N 7Z4
(604) 339-2031

Cultus Lake
Research Institute
4222 Columbia Valley Highway
V0X 1H0
(604) 858-7117

Dawsons Landing
Fisheries Branch
Rivers Inlet Office
V0N 1M0
(604) 949-4961

Duncan
Fisheries Branch
Duncan Office
230 Underwood Road
Post Office Box 241
V9L 3X3
(604) 746-6221

Fanny Bay
Rural Route 1, Site 21, Compartment 9
V0R 1W0
(604) 335-2313

Hazelton
Fisheries Branch
Hazelton Office
Post Office Box 490
V0J 2J0
(604) 842-6327

Kamloops
Fisheries Branch
Kamloops District Office
1278 Dalhousie Drive
V2C 6G3
(604) 374-4322

Kitimat
Fisheries Branch
Kitimat Office
Federal Building, Room 315
V8C 1T6
(604) 632-4884

Lillooet
Fisheries Branch
Lillooet Office
Post Office Box 315
V0K 1V0
(604) 256-4525

Madeira Park
Fisheries Branch
Pender Harbour Office
Post Office Box 10
V0N 2H0
(604) 883-2613

Masset
Fisheries Branch
Masset Office
Post Office Box 99
V0T 1M0
(604) 626-3316

Mission
Fisheries Branch
Mission Office
Post Office Box 3308
V2V 4J5
(604) 826-3664

Nanaimo
Fisheries Branch
South Coast Division
Nanaimo, Port Alberni, Campbell River and Victoria
3225 Stephenson Point Road
V9T 1K3
(604) 756-7280

Nanaimo
Fisheries Branch
Nanaimo District Office
60 Front Street, Room 304
V9R 5H7
(604) 754-0204

Nanaimo
Pacific Biological Station
Hammond Bay Road
V9R 5K6
(604) 756-7000

Nass Camp
Fisheries Branch
Upper Nass Office
Post Office Box 29
V0J 3J0
(604) 633-2408

New Westminster
Fisheries Branch
Fraser River, Northern British Columbia and Yukon Division and New Westminster District Office
610 Derwent Way
Annacis Island
V3M 5P8
(604) 666-8266

Parksville
Fisheries Branch
Parksville Office
457 Stanford Avenue
V9P 1V7
(604) 248-5183

Port Alberni
Fisheries Branch
Port Alberni District Office
3019 4th Avenue
V6Y 2B8
(604) 724-0195

Port Hardy
Fisheries Branch
Quatsino Sound Office
Post Office Box 10
V0N 2P0
(604) 949-6181

Powell River
Fisheries Branch
Powell River Office
7255 Duncan Street
V8A 5M6
(604) 485-7963

Prince George
Fisheries Branch
Prince George Office
2392 Ospika Boulevard
V2N 3N5
(604) 561-5533

Prince Rupert
Fisheries Branch
North Coast District Office
417 2nd Avenue West
V8J 1G8
(604) 624-0415
Inspection Services:
(604) 624-0435
Research Institute:
(604) 624-0475

Fisheries and Oceans *(continued)*
British Columbia *(continued)*

Queen Charlotte
Fisheries Branch
Queen Charlotte Islands District Office
Post Office Box 99
V0T 1S0
(604) 559-4413

Quesnel
Fisheries Branch
Quesnel Office
1205 North Cariboo Highway 97
V2J 2Y3
(604) 992-2434

Salmon Arm
Fisheries Branch
Salmon Arm Office
1751 10th Avenue West
Post Office Box 1160
V1E 4P3
(604) 832-8037

Sandspit
Fisheries Branch
Sandspit Office
Post Office Box 222
V0T 1T0
(604) 637-5340

Sidney
Institute of Ocean Sciences
9860 West Saanich Road
Post Office Box 6000
V8L 4B2
(604) 363-6511 (24-hour service)

Smithers
Fisheries Branch
Smithers Office
Post Office Box 578
V0J 2N0
(604) 847-5298

Sooke
Fisheries Branch
Sooke Office
Post Office Box 460
V0S 1N0
(604) 642-5322

Squamish
Fisheries Branch
Squamish Office
Post Office Box 2360
V0N 3G0
(604) 892-3230

Tahsis
Fisheries Branch
Kyuquot Office
Post Office Box 549
V0P 1X0
(604) 934-6355

Terrace
Fisheries Branch
Terrace Office
4721B Lazelle Avenue
V8G 1T3
(604) 635-2206

Tofino
Fisheries Branch
Tofino Office
Post Office Box 48
V0R 2Z0
(604) 725-3468

Vancouver
Pacific Regional Office
555 West Hastings Street
V6B 5G3
(604) 666-3545

Vancouver
Fisheries Branch
2250 South Boundary Road
Burnaby
V5M 4L9
(604) 666-4427

Vancouver
Fisheries Branch
Stevenston Office
12551 Road 1
Richmond
V7E 1T7
(604) 274-7217

Vancouver
Pacific Biological Station
West Vancouver Laboratory
4160 Marine Drive
West Vancouver
V7V 1N6
(604) 666-7934
Library:
(604) 756-7070

Vancouver
Vancouver Port Sampling Office
1898 Powell Street
V5L 1H9
(604) 666-2658

Victoria
Fisheries Branch
Victoria District Office
1230 Government Street, Room 423
V8W 1Y3
(604) 363-3252

Victoria
Inspection Services
4250 Commerce Circle
V8Z 4M2
(604) 363-3455

Williams Lake
Fisheries Branch
Williams Lake Office
260D North Broadway
V2G 2X9
(604) 398-6544

MANITOBA

Gunton
Rockwood Aquaculture Research Centre
Post Office Box 103
R0C 1H0
(204) 738-4613

The Pas
Inspection Services
General Delivery
R9A 1K2
(204) 623-5742

Winnipeg
Central and Arctic Regional Office
501 University Crescent
R3T 2N6
(204) 983-5000
Communications Division:
(204) 983-5108

Winnipeg
Central District Office
153 Lombard Avenue, Room 112
R3B 0T4
(204) 983-4060

NEW BRUNSWICK

Blacks Harbour
Post Office Building
Wallace Cove Road
Post Office Box 270
E0G 1H0
Conservation and Protection:
(506) 456-2402
Inspection Services:
(506) 456-3376

Boiestown
Conservation and Protection
Rural Route 1
E0H 1A0
(506) 369-2436

Charlo
Salmonid Enhancement Program
Post Office Box 161
E0B 1M0
(506) 684-4459

Fredericton
Conservation and Protection
Post Office Building
527 Queen Street
Post Office Box 277
E3B 4Y9
(506) 452-3018

Fredericton
Mactaquac Fish Hatchery
York County
Rural Route 6
E3B 4X7
(506) 363-3021

Gagetown
Conservation and Protection
Rural Route 1
E0G 1V0
(506) 488-2678

Harvey Station
Conservation and Protection
Post Office Box 88
E0H 1H0
(506) 366-2930

Lords Cove
Conservation and Protection
Post Office Box 100
Deer Island
E0G 2J0
(506) 747-2027

Moncton
Gulf Fisheries Centre
Gulf Region
343 Archibald Street
Post Office Box 5030
E1C 9B6
(506) 851-7747

North Head
Conservation and Protection
Post Office Box 309
Grand Manan
E0G 2M0
(506) 662-3151

Oromocto
Conservation and Protection
Post Office Box 406
E2V 2J2
(506) 357-3013

St Andrews
Conservation and Protection
Post Office Building, Room 201
203 Water Street
Post Office Box 210
E0G 2X0
(506) 529-3156
Aquaculture:
(506) 529-3900
Fishing Vessel Insurance Plan:
(506) 529-3114
Licensing:
(506) 529-8847
Statistics:
(506) 529-3047

St George
Conservation and Protection
Post Office Box 180
E0G 2Y0
(506) 755-3391

Saint John
Conservation and Protection
Customs Building, 2nd Floor
189 Prince William Street
E2L 2B9
(506) 636-4012
(506) 636-4831
Dockmaster:
(506) 636-4025

Saint John
Saint John Fish Hatchery
1700 Loch Lomond Road
E2J 2A3
(506) 696-2534

Seal Cove
Post Office Building
Post Office Box 125
Grand Manan
E0G 3B0
Inspection Services:
(506) 662-3141
Statistics:
(506) 662-8329

Stanley
Conservation and Protection
Post Office Box 41
E0H 1T0
(506) 367-2222

Sussex
Conservation and Protection
Post Office Box 281
E0E 1P0
(506) 433-3459

Tracadie
3490 Principale Street
Post Office Box 1670
E0C 2B0
(506) 395-7703

Wilsons Beach
Post Office Box 99
Campobello
E0G 3L0
Conservation and Protection:
(506) 752-2935
Inspection Services:
(506) 752-2157
(506) 752-2363

Woodstock
Conservation and Protection
Post Office Box 449
E0J 2B0
(506) 328-3439

NEWFOUNDLAND

Bay Roberts
Post Office Box 837
A0A 1G0
(709) 786-3953

Bonavista
Post Office Box 902
A0C 1B0
(709) 468-7470

Carbonear
Post Office Box 130
A0A 1T0
(709) 596-6837

Catalina
Post Office Box 100
A0C 1J0
(709) 469-2881

Clarenville
Post Office Box 64
A0E 1J0
(709) 466-7334

Corner Brook
Herald Towers, 6th Floor
4 Herald Avenue
Post Office Box 2009
A2H 6Z6
(709) 637-4317

Grand Bank
Post Office Box 580
A0E 1W0
(709) 832-0580

Grand Falls
Post Office Box 459
A2A 2J8
(709) 292-5160

Happy Valley – Goose Bay
Labrador
Post Office Box 7003, Station A
A0P 1S0
(709) 896-2924

St John's
North-West Atlantic Fisheries Centre
Newfoundland Regional Office
Post Office Box 5667
A1C 5X1
(709) 772-4423

NORTHWEST TERRITORIES

Chesterfield Inlet
X0C 0B0
(204) 983-5131

Hay River
Hay River Office
Post Office Box 1008
X0E 0R0
(403) 874-2331

Inuvik
Inuvik Office
Post Office Box 1871
X0E 0T0
(403) 979-3314

Iqaluit
Iqaluit Office
Post Office Box 358
X0A 0H0
(819) 979-6274

Rankin Inlet
Rankin Inlet Office
Post Office Box 158
X0C 0G0
(819) 645-2871

Resolute
X0A 0V0
(204) 983-5131

Yellowknife
Post Office Box 2310
X1A 2P7
(403) 920-6640

Fisheries and Oceans *(continued)*

NOVA SCOTIA

Annapolis Royal
Conservation and Protection
Post Office Box 207
B0S 1A0
(902) 532-5269

Antigonish
Area Office
Gulf Region
Antigonish Mall
133 Church Street
B2G 2E3
(902) 863-5670
Conservation and Protection:
(902) 863-1142
Inspection Services:
(902) 863-5275

Arichat
Post Office Box 249
B0E 1A0
Conservation and Protection:
(902) 226-2610
Inspection Services:
(902) 226-2613

Baddeck
Conservation and Protection
Post Office Box 160
B0E 1B0
(902) 295-2557

Barrington Passage
Conservation and Protection
Post Office Box 193
B0W 1G0
(902) 637-2851

Barrington Passage
Inspection Services
Post Office Box 21
B0W 1G0
(902) 637-2270

Bickerton West
Fishing Vessel Insurance Plan
Post Office Box 64
B0J 1A0
(902) 364-2567

Bridgewater
Conservation and Protection
236 Dominion Street
B4V 2K8
(902) 543-7886

Canso
Post Office Box 124
B0H 1H0
Conservation and Protection:
(902) 366-2004
Inspection Services:
(902) 366-2618

Chester
Conservation and Protection
Post Office Box 261
B0J 1J0
(902) 275-3513

Chéticamp
Gulf Region
Post Office Box 508
B0E 1H0
Conservation and Protection:
(902) 224-2017
Inspection Services:
(902) 224-2441

Clark's Harbour
Statistics
Post Office Box 252
B0W 1P0
(902) 637-3685

Coldbrook Station
Coldbrook Fish Hatchery
B0P 1K0
(902) 679-5572

Collingwood Corner
Cobequid Fish Hatchery
Rural Route 1
B0M 1E0
(902) 686-3244

Dartmouth
Bedford Institute of Oceanography
Post Office Box 1006
B2Y 4A2
(902) 426-2373

Digby
Inspection Services
Post Office Box 1330
B0V 1A0
(902) 245-5354
Statistics:
(902) 245-2544

Digby
Post Office Box 1330
B0V 1A0
(902) 245-2544

Glace Bay
Post Office Box 2
B1A 5V1
Conservation and Protection:
(902) 842-2470
Inspection Services:
(902) 842-2420

Guysborough
Conservation and Protection
Post Office Box 119
B0H 1N0
(902) 533-3408

Halifax
Scotia/Fundy Region
1649 Hollis Street
Post Office Box 550
B3J 2S7
(902) 426-2373
Communications Division:
(902) 426-3555
Library:
(902) 426-3180
Small Craft Harbours:
(902) 426-8120

Halifax
Conservation and Protection
Post Office Box 1626
B3J 3B7
(902) 426-3631

Halifax
Inspection Services
Post Office Box 2083
B3J 3B7
(902) 426-3828

Ingonish Beach
Conservation and Protection
Post Office Box 81
B0C 1L0
(902) 285-2408

Kentville
Conservation and Protection
33 Webster Street
Post Office Box 755
B4N 3X9
(902) 679-5571

Liverpool
Conservation and Protection, Inspection Services
Post Office Box 190
B0T 1K0
(902) 354-5766

Lockeport
Post Office Building
Beech Street
Post Office Box 71
B0T 1L0
Biological Science:
(902) 656-3279
Conservation and Protection:
(902) 656-2314

Louisbourg
Post Office Box 157
B0A 1M0
Conservation and Protection:
(902) 733-2121
Fishing Vessel Insurance Plan:
(902) 733-2255
Inspection Services:
(902) 733-2115

Lunenburg
Biological Science
Federal Building
King Street
Post Office Box 548
B0J 2C0
(902) 634-4346

Lunenburg
Federal Building
King Street
Post Office Box 460
B0J 2C0
Conservation and Protection:
(902) 634-8833
Fishing Vessel Insurance Plan:
(902) 634-4064
Inspection Services:
(902) 634-8835
Statistics:
(902) 634-3920

Margaree Forks
Conservation and Protection
Gulf Region
Post Office Box 520
B0E 2A0
(902) 248-2322

Meteghan
Conservation and Protection
Post Office Box 147
B0W 2J0
(902) 645-2045

Meteghan
Inspection Services
Post Office Box 148
B0W 2J0
(902) 645-3432

Milton
Mersey Fish Hatchery
B0T 1P0
(902) 354-5443

Moser River
Conservation and Protection
B0J 2K0
(902) 347-2621

Musquodoboit Harbour
Post Office Box 24
B0J 2L0
Conservation and Protection:
(902) 889-2844
Inspection Services:
(902) 889-3292

North Sydney
Post Office Box 186
B2A 3M3
Conservation and Protection:
(902) 794-5850
Inspection Services:
(902) 794-5860

Parrsboro
Conservation and Protection
Post Office Box 427
B0M 1S0
(902) 254-3368

Pictou
Gulf Region
Post Office Box 460
B0K 1H0
Conservation and Protection:
(902) 485-5413
Inspection Services:
(902) 485-4179

Port Hawkesbury
Conservation and Protection
Mail: Post Office Box 249
Arichat
B0E 1A0
(902) 625-3925

Port Hood
Conservation and Protection
Gulf Region
Post Office Box 88
B0E 2W0
(902) 787-3227

Sheet Harbour
Conservation and Protection
Post Office Box 72
B0J 3B0
(902) 885-2660

Shelburne
Post Office Building
Mowatt Street
Post Office Box 490
B0T 1W0
Conservation and Protection,
Inspection Services:
(902) 875-2360
Small Craft Harbours:
(902) 875-3391

Sherbrooke
Conservation and Protection
Post Office Box 274
B0J 3C0
(902) 522-2666

Sherbrooke
Inspection Services
Post Office Box 287
B0J 3C0
(902) 522-2181

Shubenacadie
Conservation and Protection
Post Office Box 212
B0N 2H0
(902) 758-2847

South Ohio
Yarmouth Fish Hatchery
Rural Route 1
B0W 3E0
(902) 649-2370

Sydney
90 Esplanade Avenue
Post Office Box 1085
B1P 6J7
(902) 564-7362

Tantallon
Conservation and Protection
Post Office Box 5, Site 8
Rural Route 2
B0J 3J0
(902) 826-2733

Tiverton
Conservation and Protection,
Inspection Services
Post Office Box 688
B0V 1G0
(902) 839-2493

Truro
Conservation and Protection
Post Office Box 886
B2N 5G6
(902) 895-5456

Wallace
Conservation and Protection
Gulf Region
Post Office Box 174
B0K 1Y0
(902) 257-2400

Wedgeport
Conservation and Protection
Post Office Building
B0W 3P0
(902) 663-2550

West Pubnico
Post Office Box 68
B0W 3S0
Conservation and Protection:
(902) 762-2978
Inspection Services:
(902) 762-2414

Yarmouth
215 Main Street
B5A 1C6
(902) 742-6450

ONTARIO

Burlington
Bayfield Institute for Marine
Science and Surveys
867 Lakeshore Road
Post Office Box 5050
L7R 4A6
(416) 336-4773

Kingston
Kingston Station
35 Terry Fox Drive, Unit 302
Post Office Box 414
K7L 4W2
(613) 545-8358

Leamington
District Office
7 Iroquois Road
Post Office Box 219
N8H 3W2
(519) 326-2617

Fisheries and Oceans *(continued)*
Ontario *(continued)*

Ottawa
Head Office
Centennial Towers
200 Kent Street
K1A 0E6
(613) 993-0999

St Catharines
Inspection Services
45 Hanover Street, Unit 9
L2W 1A3
(416) 641-4723

Sault Ste Marie
Sea Lamprey Control Centre
Ship Canal Post Office
P6A 1P0
(705) 949-1102
Inspection Services:
(705) 949-2210

Thunder Bay
307 Euclid Avenue
P7E 6G6
(807) 474-4881

Toronto
District Office
590 Keele Street, Room 410
M6N 3E3
(416) 763-1161

PRINCE EDWARD ISLAND

Alberton
Conservation and Protection
Post Office Box 190
C0B 1B0
(902) 853-2297

Cardigan
Salmonid Enhancement Program
Rural Route 3
C0A 1G0
(902) 583-2952

Charlottetown
Area Office
Gulf Region
Riverside Drive
Post Office Box 1236
C1A 7M8
(902) 566-7800
Administration:
(902) 566-7808
Conservation and Protection:
(902) 566-7812
Fishing Vessel Insurance Plan:
(902) 566-7840
Inspection Services:
(902) 566-7807
Statistics:
(902) 566-7818

Ellerslie
Ellerslie Fisheries Station
C0B 1J0
(902) 831-2233

Montague
Post Office Box 340
C0A 1R0
Conservation and Protection:
(902) 838-2422
Inspection Services:
(902) 838-4025

Morell
Conservation and Protection
Post Office Box 31
C0A 1S0
(902) 961-2251

Souris
Post Office Box 448
C0A 2B0
Conservation and Protection:
(902) 687-2019
Inspection Services:
(902) 687-3583

Summerside
Conservation and Protection, Inspection Services
Post Office Box 1385
C1N 4K2
(902) 436-2238

Tignish
Inspection Services
Post Office Box 117
C0B 2B0
(902) 882-3585

QUEBEC

Baie-Comeau
9 Marquette Street, 2nd Floor
G4Z 1K4
(418) 296-5949

Blanc-Sablon
Du Quai Road
G0C 1C0
(418) 461-2417

Bonaventure
99B Port Royal Street
Post Office Box 879
G0C 1E0
(418) 534-4056

Cap-aux-Meules
Gros Cap Road
Post Office Box 1058
G0B 1B0
(418) 986-2095

Gaspé
Du Roi Building
118 De la Reine Street
Post Office Box 516
G0C 1R0
(418) 368-5559

Grande-Entrée
Municipal Building, 2nd Floor
Post Office Box 148
G0B 1H0
(418) 985-2942

Grande-Rivière
84 Carrefour Street
Post Office Box 698
G0C 1V0
(418) 385-3979

Longueuil
789 Roland Therrien Boulevard
J4H 4A6
(514) 928-4300

Mont-Joli
Maurice Lamontagne Institute
850 De la Mer Route
Post Office Box 1000
G5H 3Z4
(418) 775-0500

Quebec
Quebec Regional Office
Champlain Harbour Station
901 Du Cap Diamant Street, 3rd Floor
Post Office Box 15500
G1K 7Y7
(418) 648-2519

Rivière-au-Renard
41 Renard Boulevard East
Post Office Box 307
G0E 2A0
(418) 269-7704

Sainte-Anne-des-Monts
42 Parc Road
Post Office Box 640
G0E 2G0
(418) 763-7751

Sept-Îles
25 Napoleon Street
G4R 3K7
(418) 962-6314

SASKATCHEWAN

Meadow Lake
Inspection Services
Post Office Box 928
S0M 1V0
(306) 236-5828

Prince Albert
Immigration Building
94 15th Street East
S6V 1E8
(306) 953-8595

YUKON

Whitehorse
Fisheries Branch
Whitehorse District Office
122 Industrial Road
Y1A 2T9
(403) 667-2235

Fitness and Amateur Sport (FAS)

ONTARIO

Ottawa
Journal Tower South, 10th Floor
365 Laurier Avenue West
K1A 0X6
(613) 992-8941

Federal Business Development Bank (FBDB)

ALBERTA

Calgary
Branch and CASE Office
Suncor Tower, Suite 1900
500 4th Avenue South West
T2P 2V6
(403) 292-5000
Fax:
(403) 292-6616

Edmonton
Branch and CASE Office
Metropolitan Place, Suite 606
10303 Jasper Avenue
T5J 3N6
(403) 495-2277
Fax:
(403) 495-6616

Grande Prairie
Windsor Court, Suite 305
9835 101st Avenue
T8V 5V4
(403) 532-8875
Fax:
(403) 539-5130

Lethbridge
Branch and CASE Office
Professional Building, Room 500
740 4th Avenue South
T1J 0N9
(403) 328-9681
Fax:
(403) 382-3162

Red Deer
Riverside Office Plaza, Room 100
4919 59th Street
T4N 6C9
(403) 340-4203
Fax:
(403) 340-4243

BRITISH COLUMBIA

Campbell River
909 Island Highway, Room 202
V9W 2C2
(604) 287-9236
Fax:
(604) 287-2887

Cranbrook
Branch and CASE Office
30 11th Avenue South
V1C 2P1
(604) 426-7241
Fax:
(604) 426-2462

Fort St John
10230 100th Avenue
V1J 3Y9
(604) 787-0622
Fax:
(604) 787-9423

Kamloops
Branch and CASE Office
63 West Victoria Street, Room 100
V2C 6L3
(604) 374-2121
Fax:
(604) 374-5841

Kelowna
Branch and CASE Office
260 Harvey Avenue
V1Y 7S5
(604) 861-6032
Fax:
(604) 861-8023

Langley
Branch and CASE Office
20316 56th Avenue, Room 101
V3A 3Y7
(604) 533-1221
Fax:
(604) 533-8318

Nanaimo
Branch and CASE Office
111 Wallace Street
V9R 5B2
(604) 754-0250
Fax:
(604) 754-0256

Penticton
484 Ellis Street
V2A 4M2
(604) 492-3376

Prince George
Branch and CASE Office
The Permanent Tower, Room 200
299 Victoria Street
V2L 5B8
(604) 561-5323
Fax:
(604) 561-5512

Terrace
4641 Lazelle Avenue
V8G 1S8
(604) 635-4951
Fax:
(604) 635-7468

Vancouver
British Columbia Regional Office
601 West Hastings Street,
Room 600
V6B 5G8
(604) 666-7850
Fax:
(604) 666-7859

Vancouver
Pacific and Yukon Regional Office
601 West Hastings Street, Suite 700
V6B 5G8
(604) 666-7800

Vancouver
Branch and CASE Office
601 West Hastings Street, Suite 600
V6B 5G8
(604) 666-7850
Fax:
(604) 666-7859

Vancouver
North Vancouver Branch and CASE Office
221 West Esplanade, Room 6
V7M 3J3
(604) 666-7703
Fax:
(604) 666-1957

Vancouver
New Westminster Branch and CASE Office
First Capital Place, Suite 201
960 Quayside Drive
V3M 3G2
(604) 525-1011
Fax:
(604) 666-1956

Vernon
3700 33rd Street
V1T 5T6
(604) 545-7215
Fax:
(604) 545-7205

Victoria
Branch and CASE Office
990 Fort Street
V8V 3K2
(604) 363-0161
Fax:
(604) 383-1400

Williams Lake
94 North 1st Avenue
V2G 1Y6
(604) 398-8233
Fax:
(604) 398-8323

Federal Business Development Bank *(continued)*

MANITOBA

Brandon
Branch and CASE Office
940 Princess Avenue
Post Office Box 6
R7A 5Y6
(204) 726-7570
Fax:
(204) 726-7555

Winnipeg
Prairie and Northern Regional Office
155 Carlton Street, Suite 1200
R3C 3H8
(204) 983-7811
Fax:
(204) 983-8522

Winnipeg
Branch and CASE Office
155 Carlton Street, Suite 1100
R3C 3H8
(204) 983-7900
Fax:
(204) 983-0870

NEW BRUNSWICK

Bathurst
Branch and CASE Office
Keystone Place, 5th Floor
270 Douglas Avenue
Post Office Box 780
E2A 4A5
(506) 548-7360
Fax:
(506) 548-7381

Edmundston
121 De l'Église Street, Suite 405
Post Office Box 610
E3V 3L2
(506) 739-8311
Fax:
(506) 735-0019

Fredericton
Branch and CASE Office
Barker House, Suite 204
570 Queen Street
Post Office Box 754
E3B 5B4
(506) 452-3030
Fax:
(506) 452-2416

Moncton
Branch and CASE Office
10 Commercial Street, 4th Floor
E1C 1A1
(506) 851-6120
CASE Office:
(506) 851-6000
Fax:
(506) 851-6033

Saint John
Branch and CASE Office
75 Prince William Street
Post Office Box 7173, Station A
E2L 4S6
(506) 636-4751
CASE Office:
(506) 636-4751
Fax:
(506) 636-3892

NEWFOUNDLAND

Corner Brook
Herald Towers
4 Herald Avenue
Post Office Box 790
A2H 6G7
(709) 637-4515
CASE Office:
(709) 637-4513
Fax:
(709) 634-9490

Grand Falls
42 High Street
Post Office Box 744
A2A 2M4
(709) 489-2181
Fax:
(709) 489-6569

St John's
Branch and CASE Office
Atlantic Place, 4th Floor
215 Water Street
Post Office Box 520, Station C
A1C 5K4
(709) 772-5505
CASE Office:
(709) 772-5515
Fax:
(709) 772-2516

NORTHWEST TERRITORIES

Yellowknife
4912 49th Street
X1A 1P3
(403) 873-3565
Fax:
(403) 873-3501

NOVA SCOTIA

Bridgewater
129 Aberdeen Road, Suite 202
Post Office Box 540
B4V 2X6
(902) 543-7821
Fax:
(902) 543-1409

Halifax
Atlantic Regional Office
Cogswell Tower, Suite 1400
Scotia Square
Post Office Box 1656
B3J 2Z7
(902) 426-7860
Fax:
(902) 426-9033

Halifax
Branch and CASE Office
Cogswell Tower, Suite 1400
Post Office Box 1656
B3J 2Z7
(902) 426-7850
CASE Office:
(902) 426-2474
Fax:
(902) 426-6783

Sydney
Branch and CASE Office
295 George Street
Post Office Box 726
B1P 6H7
(902) 564-7700
Fax:
(902) 564-3975

Truro
622 Prince Street
B2N 1G4
(902) 895-6377
Fax:
(902) 893-7957

ONTARIO

Barrie
152 Bayfield Street, Suite 100
L4M 3B5
(705) 728-6072
Fax:
(705) 728-3045

Hamilton
Branch and CASE Office
4 Hughson Street South, 9th Floor
L8N 3Z1
(416) 572-2954
Fax:
(416) 572-4282

Kenora
301 First Avenue South
Post Office Box 259
P9N 3X3
(807) 468-5575
Fax:
(807) 468-5301

Kingston
920 Princess Street
K7L 1H1
(613) 545-8636
Fax:
(613) 545-3529

Kitchener
Kitchener – Waterloo Branch and CASE Office
Commerce House, 4th Floor
50 Queen Street North
N2H 6P4
(519) 744-4186
Fax:
(519) 744-2404

London
Branch and CASE Office
The City Centre
380 Wellington Street
N6A 3P1
(519) 675-3101
Fax:
(519) 645-5450

Mississauga
Branch and CASE Office
3660 Hurontario Street, 8th Floor
L5B 3C4
(416) 566-6417
Fax:
(416) 566-6425

North Bay
Branch and CASE Office
205 Main Street East
Post Office Box 925
P1B 8K1
(705) 476-4123
Fax:
(705) 476-5829

Oshawa
Branch and CASE Office
17 King Street East, 3rd Floor
L1H 1A8
(416) 576-6800
Fax:
(416) 576-3302

Ottawa
Branch and CASE Office
280 Albert Street, 3rd Floor
K1P 5G8
(613) 995-0234
Fax:
(613) 995-9045

Peterborough
340 George Street North
Post Office Box 1419
K9J 7H6
(705) 748-3241
Fax:
(705) 748-3243

St Catharines
43 Church Street, Suite 504
Post Office Box 1193
L2R 7A7
(416) 685-4804
Fax:
(416) 641-3171

Sault Ste Marie
153 Great Northern Road
P6B 4Y9
(705) 949-3680
Fax:
(705) 949-1733

Stratford
516 Huron Street
N5A 5T7
(519) 271-5650

Sudbury
75 Elm Street
Post Office Box 820
P3C 1R6
(705) 674-8347
Fax:
(705) 674-2351

Thunder Bay
Branch and CASE Office
905 East Victoria Avenue
Post Office Box 878
P7C 4X7
(807) 623-2745
Fax:
(807) 623-9528

Timmins
83 Algonquin Boulevard West
Post Office Box 1240
P4N 7J5
(705) 267-6416
Fax:
(705) 268-5437

Toronto
Ontario Regional Office
777 Bay Street, 29th Floor
M5G 2C8
(416) 973-1144
CASE Office:
(416) 973-0075
Fax:
(416) 973-0032

Toronto
Scarborough Branch
1200 Markham Road, Suite 309
Scarborough
M1H 3C3
(416) 431-4443
Fax:
(416) 431-4511

Toronto
Toronto North Branch and CASE Office
4576 Yonge Street, Suite 508
M2N 5L6
(416) 250-9009
Fax:
(416) 250-7690

Windsor
Branch and CASE Office
500 Ouellette Avenue
N9A 1B3
(519) 254-8626
Fax:
(519) 254-9957

PRINCE EDWARD ISLAND

Charlottetown
Branch and CASE Office
51 University Avenue, 2nd Floor
Post Office Box 488
C1A 7L1
(902) 566-7454
CASE Office:
(902) 566-7460
Fax:
(902) 566-7459

QUEBEC

Chicoutimi
Branch and CASE Office
475 Des Champs Elysées Street
G7H 5V7
(418) 545-1580
Fax:
(418) 545-6434

Drummondville
1010 René Lévesque Boulevard
J2C 5W4
(819) 478-4951
Fax:
(819) 478-5864

Granby
33 Dufferin Street
J2G 4W5
(514) 372-5202
Fax:
(514) 372-2423

Hull
259 St Joseph Boulevard, Suite 104
J8Y 6T1
(819) 997-4434
Fax:
(819) 997-4435

Laval
Branch and CASE Office
3090 Le Carrefour Boulevard, Suite 700
H7T 2J7
(514) 687-4121
Fax:
(514) 687-6889

Longueuil
Longueuil Branch and CASE Office
550 Chambly Road, Suite 100
J4H 3L8
(514) 928-4120
Fax:
(514) 928-4127

Montreal
Head Office
800 Victoria Square
Post Office Box 335
H4Z 1L4
(514) 283-5904

Federal Business Development Bank *(continued)*
Quebec *(continued)*

Montreal
De Maisonneuve Branch and CASE Office
6068 Sherbrooke Street East
H1N 1C1
(514) 255-2311
Fax:
(514) 255-7097

Montreal
Saint-Laurent Branch and CASE Office
3100 Côte Vertu Road, Room 160
H4R 2J8
(514) 334-6560
Fax:
(514) 334-8021

Montreal
Saint-Léonard Branch
8471 Langelier Boulevard
H1P 2C3
(514) 328-7295
Fax:
(514) 328-3464

Montreal
Victoria Square Branch and CASE Office
800 Victoria Square, Main Floor
Post Office Box 187
H4Z 1C8
(514) 878-9571
Fax:
(514) 878-4537

Quebec
Branch and CASE Office
871 St Louis Road
G1S 1C1
(418) 648-3972
Fax:
(418) 648-5525

Rimouski
Branch and CASE Office
391 Jessop Boulevard
G5L 1M9
(418) 722-3300
CASE Office:
(418) 722-3315
Fax:
(418) 722-3362

Rouyn-Noranda
139 Quebec Boulevard, Room 301
J9X 6M8
(819) 764-6701
Fax:
(819) 764-5472

Saint-Jérôme
Galeries des Laurentides, Room 230
500 Des Laurentides Boulevard
Saint-Antoine-des-Laurentides
J7Z 4M2
(514) 432-7111
Fax:
(514) 432-8366

Sept-Îles
106 Napoléon Street, Room 305
G4R 3L7
(418) 968-1420
Fax:
(418) 962-2956

Sherbrooke
Branch and CASE Office
2532 King Street West
J1J 2E8
(819) 564-5700
Fax:
(819) 564-4276

Trois-Rivières
Branch and CASE Office
1660 Royal Street
G9A 4K3
(819) 375-1621
Fax:
(819) 375-0590

SASKATCHEWAN

Prince Albert
1100 1st Avenue East
S6V 2A7
(306) 953-8580

Regina
Branch and CASE Office
Bank of Canada Building, Room 320
2220 12th Avenue
S4P 0M8
(306) 780-6478

Saskatoon
Branch and CASE Office
Canada Building, 8th Floor
105 21st Street East
S7K 0B3
(306) 975-4822

YUKON

Whitehorse
2090A 2nd Avenue
Y1A 1B6
(403) 668-4030
Fax:
(403) 667-4058

Farm Credit Corporation Canada (FCC)

ALBERTA

Athabasca
4903 49th Street
Post Office Box 418
T0G 0B0
(403) 675-2513
(403) 349-3202

Barrhead
County of Barrhead Building
5304 49th Street
Post Office Box 498
T0G 0E0
(403) 674-4744

Brooks
408 1st Street West, Room 2
Post Office Box 579
T1R 0G1
(403) 362-3181

Calgary
2116 27th Avenue North East, Suite 317
T2E 7A6
(403) 292-6100

Camrose
4923 51st Street
Post Office Box 1747
T4V 1X7
(403) 672-2486

Drumheller
Greentree Co-op Centre, 2nd Floor
Post Office Box 849
T0J 0Y0
(403) 823-4111

Edmonton
Alberta Regional Office
101st Street Building, Suite 1550
10250 101st Street
T5J 3P4
(403) 495-4488

Evansburg
4918 50th Avenue
Post Office Box 277
T0E 0T0
(403) 727-3795

Fairview
Cunningham Building
10922 104th Avenue
Post Office Box 429
T0H 1L0
(403) 835-4020

Falher
Notre Dame College
Post Office Box 29
T0H 1M0
(403) 837-2333

Grande Prairie
District Office
10712 100th Street, Suite 102
T8V 3X8
(403) 532-4790

Hanna
Commercial Building
219 2nd Avenue West
Post Office Box 40
T0J 1P0
(403) 854-3612

Lacombe
District Office
Parkland Place, 2nd Floor
5033 52nd Street
Post Office Box 760
T0C 1S0
(403) 782-6678

Lethbridge
District Office
Chancery Court, Suite 290
220 4th Street South
T1J 4J7
(403) 329-3009

Medicine Hat
River Centre
378 1st Street South East
T1A 0A6
(403) 526-3747

Olds
5221 46th Street, Bay 5, Plaza 27
Post Office Box 3310
T0M 1P0
(403) 556-8177

Peace River
10010 98th Street
Post Office Box 6449
T8S 1S3
(403) 624-2716

St Paul
4432 50th Avenue
Post Office Box 2859
T0A 3A0
(403) 645-3953

Stettler
Federal Building
Corner of 50th Avenue and 51st Street
Post Office Box 1719
T0C 2L0
(403) 742-3165

Vegreville
District Office
New Town Hall
4829 50th Street
Post Office Box 340
T0B 4L0
(403) 632-2858

Vermilion
Steward Building
5102 50th Avenue
Post Office Box 1408
T0B 4M0
(403) 853-5738

Wainwright
Royal Bank Building
405 4th Avenue
Post Office Box 1208
T0B 4P0
(403) 842-3530

Westlock
District Office
10030 106th Street, Suite 19
Post Office Box 370
T0G 2L0
(403) 349-3202
Direct line to Edmonton:
(403) 421-0649

Wetaskiwin
Wetaskiwin Credit Union Building
5111 50th Avenue
Post Office Box 6506
T9A 2G2
(403) 352-3636

British Columbia

Abbotsford
2760 Trethewey Street, Suite 206
V2T 3R1
(604) 859-7761

Dawson Creek
1136 103rd Avenue, Suite 100
V1G 2G7
(604) 782-1346

Kelowna
District Office
595 KLO Road, Suite 200
V1Y 8E7
(604) 861-6018

Manitoba

Arborg
Interlake Mall
Main Street South and Highway 68
Post Office Box 460
R0C 0A0
(204) 376-5291

Brandon
District Office
Thomas Mall
724 18th Street
R7A 5B5
(204) 726-7595

Carman
Dufferin Credit Union Building
7 1st Avenue South West
Post Office Box 697
R0G 0J0
(204) 745-6759

Dauphin
Post Office Building, Suite 203
317 Main Street North
Post Office Box 160
R7N 2V1
(204) 638-6816

Killarney
317 South Railway Street, Suite 1
Post Office Box 399
R0K 1G0
(204) 523-7551

Morden
The Market Place
108 8th Street
Post Office Box 998
R0G 1J0
(204) 822-4461

Neepawa
Neepawa Building
341 Mountain Avenue
Post Office Box 236
R0J 1H0
(204) 476-3427

Portage la Prairie
District Office
Co-op Town and Country Mall
Highway 1A West
Post Office Box 1058
R1N 3C5
(204) 857-8729

Virden
Virden Credit Union Building
Lower Level
291 Nelson Street West
Post Office Box 760
R0M 2C0
(204) 748-1306

Winnipeg
Regional Office
5 Donald Street, Room 400
R3L 2T4
(204) 983-4039

Winnipeg
District Office
Newdale Plaza, Suite 202
2989 Pembina Highway
R3T 2H5
(204) 983-0121

New Brunswick

Fredericton
633 Queen Street
E3B 1C3
(506) 452-3965

Grand Falls
377 Broadway Street
Post Office Box 1890
E0J 1M0
(506) 473-3853

Farm Credit Corporation Canada *(continued)*
New Brunswick *(continued)*

Moncton
Regional and District Office
Boulevard Plaza
Phase I, Suite 230
1133 St George Boulevard
E1E 4E1
(506) 851-6595

Sussex
New Brunswick Milk Marketing Board Building
Roachville
Post Office Box 751
E0E 1P0
(506) 432-9135

Woodstock
CJCJ Radio Building, 2nd Floor
131 Queen Street
Post Office Box 1180
E0J 2B0
(506) 328-8427

NEWFOUNDLAND

St John's
Mount Pearl Research Station
Brookfield Road
Post Office Box 7098
A1E 3Y3
(709) 772-4635

NOVA SCOTIA

Kentville
Kentville Agriculture Centre
Research Station, Room 208
B4N 1J5
(902) 679-5333

Truro
35 Commercial Street, Suite 200
Post Office Box 1408
B2N 5V2
(902) 893-6867

ONTARIO

Barrie
Barridale Executive Centre
20 Anne Street South, Suite 4
L4N 2C6
(705) 728-2235

Campbellford
71 Front Street North
Post Office Box 60
K0L 1L0
(705) 653-1760

Casselman
54 St Euphemie Street
Post Office Box 115
K0A 1M0
(613) 764-1892
Fax:
(613) 764-1894

Chatham
District Office
Rural Route 5
405 Riverview Drive, Suite 203
N7M 5J5
(519) 352-1220

Essex
360 Fairview Avenue West
N8M 1Y3
(519) 776-4219

Goderich
50 South Street
N7A 3L5
(519) 524-5366

Guelph
Ontario Regional Office
450 Speedvale Avenue West, Unit 201
N1H 7G7
(519) 824-6360

Kingston
Frontenac Mall
300 Bath Road, Suite 2
K7M 4X4
(613) 545-8357

Lambeth
4333 Colonel Talbot Road South
Post Office Box 668
N0L 1S0
(519) 652-3259

Lindsay
District Office
152 Elgin Street
K9V 3W9
(705) 324-5773

Listowel
242 Inkerman Street East
Post Office Box 39
N4W 3H2
(519) 291-3450

New Liskeard
8 Whitewood Avenue East
Post Office Box 458
P0J 1P0
(705) 647-6050

North Bay
593 Main Street East, Suite 5
P1B 1B7
(705) 474-4240

Ottawa
Head Office
434 Queen Street
Post Office Box 2314, Postal Station D
K1P 6J9
(613) 996-6606

Ottawa
District Office
120 Robertson Road, Suite 209
Nepean
K2H 5Z1
(613) 995-1291

Owen Sound
Federal Building
901 3rd Avenue East, Suite 203
N4K 2K7
(519) 376-6338

Simcoe
65 Queensway Drive East
N3Y 4M5
(519) 426-3312

Stratford
Jenny Trout Centre
342 Erie Street
N5A 2N4
(519) 271-0460

Vineland Station
Inspection Services Building
4890 Victoria Avenue North
L0R 2E0
(416) 562-7355

Walkerton
District Office
1315 Yonge Street
Post Office Box 428
N0G 2V0
(519) 881-1490

Woodstock
District Office
Courtview Building
69 Light Street
Post Office Box 455
N4S 7Y5
(519) 539-9839

Wyoming
Rural Route 1
Reece's Corners
N0N 1T0
(519) 845-3309

PRINCE EDWARD ISLAND

Charlottetown
District Office
281 University Avenue, 2nd Floor
C1A 4M3
(902) 566-7067

Summerside
FIDA Building
216 Water Street
Post Office Box 160
C1N 4Y8
(902) 436-6951

QUEBEC

Alma
Jacques Gagnon Complex
100 St Joseph Street South, Suite 206
G8B 7A6
(418) 668-2411

Drummondville
1001 Bernier Street
J2C 6T5
(819) 478-2561

Gatineau
Picadilly Square
174 Grèber Boulevard, Suite 204
J8T 6Z5
(819) 243-8393

Granby
391 Principale Street, Room 109
J2G 2W7
(514) 378-4050

Joliette
216 Beaudry Street North
J6E 6A6
(514) 753-7855

Quebec
Regional and District Office
Commercial Centre
Place des Quatre-Bourgeois, 2nd Floor
999 De Bourgogne Street
Sainte-Foy
G1W 4S6
(418) 648-5133

Rimouski
320 St Germain Street East, Suite 700
G5L 1C2
(418) 723-3068

Roberval
Multipro Building, Room 103
962 Paradis Street
G8H 2K1
(418) 275-0822

Rock-Forest
District Office
4300 Bourque Boulevard, Room 203
J1N 1E6
(819) 564-5512

Saint-Georges
1275 6th Avenue West, 2nd Floor
Saint-Georges-Ouest
G5Y 3V4
(418) 228-2073

Saint-Hyacinthe
District Office
Galeries Saint-Hyacinthe
1050 Casavant Boulevard West, Room 2003
J2S 8B9
(514) 773-2519

Saint-Jean-sur-Richelieu
Le Bougainvillier Building, Suite 225
315 MacDonald Street
J3B 8J3
(514) 348-3849

Saint-Jérôme
249A Des Laurentides Boulevard
Saint-Antoine-des-Laurentides
J7Z 4L6
(514) 438-2119

Trois-Rivières
Jean XXIII Place
5365 Jean XXIII Boulevard, Suite 210
G8Z 4A6
(819) 374-2418

Valleyfield
87 Ste Cécile Street
J6T 1L9
(514) 371-1772

Victoriaville
702 Bois Francs Boulevard South
Arthabaska
G6P 5W6
(819) 357-9294

SASKATCHEWAN

Assiniboia
131 3rd Avenue West
Post Office Box 1060
S0H 0B0
(306) 642-5282

Carlyle
205 Main Street
Post Office Box 430
S0C 0R0
(306) 453-2595

Humboldt
640 10th Street
Post Office Box 937
S0K 2A0
(306) 682-3902

Kindersley
125 1st Avenue East
Post Office Box 310
S0L 1S0
(306) 463-3822

Meadow Lake
201 2nd Street West
S0M 1V0
(306) 236-5850

Moose Jaw
15 Thatcher Drive East
Post Office Box 1690
S6H 7K7
(306) 693-4077

North Battleford
District Office
1301 101st Street, Room 201
S9A 0Z9
(306) 445-6222

Prince Albert
District Office
118 11th Street East, Suite 200
S6V 1A1
(306) 953-8562

Regina
Saskatchewan Regional Office
4303 Albert Street
S4S 3R6
(306) 780-5610
District Office:
(306) 780-5616

Rosetown
615 Highway 4 North
S0L 2V0
(306) 882-2231

Saskatoon
District Office
2100 8th Street East, Suite 301
S7H 0V1
(306) 975-4248

Swift Current
District Office
Hillsdale Plaza, Suite 6
1061 Central Avenue North
S9H 4Y9
(306) 773-2991

Tisdale
803 100th Street
Post Office Box 820
S0E 1T0
(306) 873-4511

Weyburn
CIBC Building
76 3rd Street North East, Suite 200
Post Office Box 1177
S4H 2L5
(306) 842-3559

Wynyard
119 1st Street East
Post Office Box 249
S0A 4T0
(306) 554-2344

Yorkton
District Office
Broadcast Place, 2nd Floor
120 Smith Street East
S3N 3V3
(306) 783-9431

Federal Court of Canada (FCTC)

ALBERTA

Calgary
Local Office
Canadian Occidental Tower, 3rd Floor
635 8th Avenue South West
Post Office Box 16
T2P 3M3
(403) 292-5920

Edmonton
Local Office
Scotia Place, Tower I, 5th Floor
10060 Jasper Avenue
Post Office Box 51
T5J 3R8
(403) 495-4651

Federal Court of Canada
(continued)

British Columbia

Vancouver
Local Office
Pacific Centre, 16th Floor
700 West Georgia Street
Post Office Box 10065
V7Y 1B6
(604) 666-3232

Manitoba

Winnipeg
Local Office
Imperial Broadway Tower, 4th Floor
363 Broadway Street
R3C 3N9
(204) 983-2509

New Brunswick

Fredericton
Local Office
Westmorland Place, Suite 100
82 Westmorland Street
E3B 3L3
(506) 452-3016

Saint John
Local Office
Provincial Building, Room 413
110 Charlotte Street
Post Office Box 5001
E2L 4Y9
(506) 636-4990

Newfoundland

St John's
Local Office
The Court House
Duckworth Street
Post Office Box 937
A1C 5M3
(709) 772-2884

Northwest Territories

Yellowknife
Local Office
The Court House
4905 49th Street
Post Office Box 1320
X1A 2L9
(403) 873-2044

Nova Scotia

Halifax
Halifax Ferry Terminal
5077 George Street
B3J 1M3
(902) 426-3282

Ontario

Ottawa
Principal Office
Federal Court of Canada Annex
Corner of Kent and Wellington Streets
K1A 0H9
(613) 996-6719

Toronto
Local Office
Canada Life Building, 8th Floor
330 University Avenue
M5G 1R7
(416) 973-3356

Prince Edward Island

Charlottetown
Sir Henry Louis Davies Law Courts
42 Water Street
Post Office Box 2200
C1A 7N8
(902) 368-6008

Quebec

Montreal
Court House, Room 11.10
1 Notre Dame Street East
H2Y 1B6
(514) 283-4820

Quebec
Quebec Local Office
Court House
300 Jean Lesage Boulevard, 5th Floor
G1K 8K6
(418) 648-4920

Saskatchewan

Regina
Local Office
Court House
2425 Victoria Avenue
S4P 3V7
(306) 780-5268

Saskatoon
Local Office
Court House
520 Spadina Crescent East
S7K 3G7
(306) 975-4509

Yukon

Whitehorse
Local Office
Andrew A Phillipsen Law Centre
2134 2nd Avenue
Y1A 5H6
(403) 667-5541

Federal Environmental Assessment Review Office (FEARO)

Quebec

Hull
Fontaine Building, 13th Floor
200 Sacré Coeur Boulevard
Mail: Ottawa, Ontario K1A 0H3
(819) 997-1000

Freshwater Fish Marketing Corporation (FFMC)

Alberta

Edmonton
8542 126th Avenue
T5B 1G9
(403) 495-5103

Manitoba

The Pas
68 Larose Avenue
Post Office Box 448
R9A 0L1
(204) 623-7468

Winnipeg
Head Office
1199 Plessis Road
R2C 3L4
(204) 983-6600

Foreign Claims Commission (FGNCC)

Ontario

Ottawa
Lester B Pearson Building
125 Sussex Drive
Post Office Box 432
K1N 8V5
(613) 992-8658

Finance Canada, Department of (FIN)

Ontario

Ottawa
Head Office
L'Esplanade Laurier, East Tower
140 O'Connor Street
K1A 0G5
(613) 992-1573

Federal Judicial Affairs, Office of the Commissioner for (FJA)

ONTARIO

Ottawa
110 O'Connor Street, 11th Floor
K1A 1E3
(613) 992-3107

Forestry Canada (FORC)

ALBERTA

Edmonton
Northwest Region
Northern Forestry Centre
5320 122nd Street
T6H 3S5
(403) 435-7210

BRITISH COLUMBIA

Prince George
District Office
Rural Route 8
Site 25, Compartment 10
V2N 4M6
(604) 565-7646

Victoria
Pacific and Yukon Region
506 West Burnside Road
V8Z 1M5
(604) 363-0600

MANITOBA

Winnipeg
District Office
180 Main Street, Room 200
R3C 1A6
(204) 983-7001

NEW BRUNSWICK

Bathurst
District Office
Keystone Place
270 Douglas Avenue
Post Office Box 700
E2A 3Z6
(506) 548-7600

Bristol
District Office
Post Office Box 58
E0J 1G0
(506) 392-8215

Edmundston
District Office
Centre Universitaire St Louis Maillet
165 Hebert Boulevard
E3V 2S8
(506) 735-6703

Fredericton
Maritimes Region
Regent Street
Post Office Box 4000
E3B 5P7
(506) 452-3500
Acadia Forest Experimental Station:
(506) 472-6928

Sussex
District Office
Post Office Box 307
E0E 1P0
(506) 433-6317

NEWFOUNDLAND

St John's
Newfoundland and Labrador Region
Building 304
Post Office Box 6028
Pleasantville
A1C 5X8
(709) 772-4117

NOVA SCOTIA

Truro
Truro Sub-Office
664 Prince Street, Room 203
Post Office Box 667
B2N 5E5
(902) 893-0098

ONTARIO

Chalk River
Petawawa National Forestry Institute
Post Office Box 2000
K0J 1J0
(613) 589-2880

Sault Ste Marie
Ontario Region
Forest Pest Management Institute
Great Lakes Forestry Centre
1219 Queen Street East
Post Office Box 490
P6A 5M7
(705) 949-9461

PRINCE EDWARD ISLAND

Charlottetown
District Office
Upton Road
Post Office Box 190
C1A 7K4
(902) 566-7061

QUEBEC

Hull
Headquarters
Place Vincent Massey
351 Saint Joseph Boulevard
Mail: Ottawa, Ontario K1A 1G5
(819) 953-2312

Quebec
Quebec Region
1055 Du P.E.P.S. Street
Post Office Box 3800
Sainte-Foy
G1V 4C7
(418) 648-5850

Rimouski
District Office
212 Belzile Street
G5L 3C3
(418) 722-3144

Val-d'Or
District Office
1574 Sullivan Road
J9P 1M3
(819) 825-2622

SASKATCHEWAN

Prince Albert
District Office
1288 Central Avenue
S6V 4V8
(306) 953-8544

Federal-Provincial Relations Office (FPRO)

ONTARIO

Ottawa
59 Sparks Street, Room 309
Postal Station B
K1A 0A3
(613) 957-5300

Governor General (GG)

ONTARIO

Ottawa
Government House
1 Sussex Drive
K1A 0A1
(613) 993-8200

House of Commons (HC)

ONTARIO

Ottawa
Wellington Street
K1A 0A6
(613) 992-4793

Health and Welfare Canada (HWC)

ALBERTA

Calgary
Health Protection Branch
District Office
220 4th Avenue South East,
Room 282
Post Office Box 2958, Station M
T2P 3C3
(403) 292-4650

Calgary
Income Security Programs
220 4th Avenue South East,
Room 278
Post Office Box 2678, Station M
T2G 4X3
(403) 292-5559
(403) 292-5877 (service in French)

Edmonton
Health Protection Branch
Canada Place, Suite 840
9700 Jasper Avenue
T5J 4C3
(403) 495-2626

Edmonton
Income Security Programs
Regional Office
Canada Place, Suite 155
9700 Jasper Avenue
T5J 4C2
(403) 420-2630
(403) 420-2735 (service in French)

Edmonton
Occupational and Environmental Health Services
Medical Services Branch
9700 Jasper Avenue, Suite 845
T5J 4C3
(613) 495-5598

Edmonton
Social Service Programs Branch
Alberta, Yukon and Northwest Territories
Regional Office
c/o Department of Family and Social Services
Centre West Building, 6th Floor
10035 108th Street
T5J 3E1
(403) 427-7942

Lethbridge
Income Security Programs
Deveta Place, Suite 100
410 Stafford Drive South
T1J 2L2
(403) 382-3125

Red Deer
Income Security Programs
5233 49th Avenue
T4N 6G5
(403) 340-4222

BRITISH COLUMBIA

Abbotsford
Income Security Programs
32315 South Fraser Way, Room 304
V2V 1W7

Chilliwack
Income Security Programs
9300 Nowell Street, Room 104
V2P 2M7
(604) 792-4121

Kamloops
Income Security Programs
225 Seymour Street
V2C 2E7
(604) 372-0731

Kelowna
Income Security Programs
1475 Ellis Street, Room 101
V1Y 2A3
(604) 861-6053

New Westminster
Income Security Programs
625 Belmont Street
V3M 5Z8
(604) 666-3040

Penticton
Income Security Programs
246 Martin Street, Room 105
V2A 5K3
(604) 492-0722

Prince George
Income Security Programs
Oxford Building, Room 317
280 Victoria Street
V2L 4X3
(604) 561-5194

Vancouver
Communications Branch
Regional Office
757 West Hastings Street,
Room 245
V6C 1A1
(604) 666-2083

Vancouver
Health Protection Branch
Western Regional Office
3155 Willingdon Green
Burnaby
V5G 4P2
(604) 666-3350

Vancouver
Health Services and Promotion Branch
Health Promotion Directorate
Pacific Regional Office
750 Cambie Street, 4th Floor
V6B 4V5
(604) 666-6061

Vancouver
Income Security Programs
260 West Esplanade Avenue,
Room 113
North Vancouver
V7M 3G7
(604) 666-3040

Vancouver
Income Security Programs
Sinclair Centre, Room W410
757 West Hastings Street
V6C 1A1
(604) 666-3040

Vancouver
Income Security Programs
5625 Imperial Street, Room 101
Burnaby
V5J 1E9
(604) 666-3040

Vancouver
Occupational and Environmental Health Services
Pacific Region
Federal Building, Suite 515
757 West Hastings Street
V6C 3E6
(604) 666-7487

Vancouver
Social Service Programs Branch
New Horizons
Regional Office
2150 West Broadway, Suite 308
V6K 4L9
(604) 666-2729

Victoria
Health Protection Branch
Canada Custom House, Room 231
816 Government Street
V8W 1W9
(604) 363-3166

Victoria
Income Security Programs
Federal Building, Room 102
1230 Government Street
Post Office Box 1688, Station E
V8W 2Y1
(604) 386-5355

Victoria
Social Services Programs Branch
Canada Custom House, Room 239
816 Government Street
V8W 1W9
(604) 363-3223

MANITOBA

Brandon
Health Protection Branch
Federal Building, Room 221
153 11th Street
R7A 4J5
(204) 726-7565

Brandon
Income Security Programs
153 11th Street
R7A 1A8
(204) 726-0471

Winnipeg
Communications Branch
Regional Office
Eaton Place, Room 505
330 Graham Avenue
R3C 4C8
(204) 983-2508

Winnipeg
Health Protection Branch
Central Regional Office
510 Lagimodière Boulevard
R2J 3Y1
Information:
(204) 983-5490
Complaints:
(204) 983-5450

Winnipeg
Health Services and Promotion Branch
Health Promotion Directorate
Prairie Regional Office
213 Notre Dame Avenue, Room 603
R3B 1N3
(204) 983-0871
(Collect calls accepted)

Winnipeg
Income Security Programs
Eaton Place, Main Floor
330 Graham Avenue
R3C 4C8
(204) 983-3640
(204) 983-4974 (service in French)

Winnipeg
Social Service Programs Branch
330 Graham Avenue, Suite 615
R3C 4A5
(204) 983-6178

Winnipeg
Social Service Programs Branch
New Horizons
Regional Office
Eaton Place
340 Graham Avenue
R3C 4C2
(204) 983-2833

NEW BRUNSWICK

Bathurst
Income Security Programs
163 Main Street
E2A 1A6
(506) 548-7486

Bathurst
Medical Services Branch
120 Harbourview Boulevard
Post Office Box 6000
E2A 4S9
(506) 548-7171

Chatham
Income Security Programs
Federal Building, 2nd Floor
173 Duke Street
Post Office Box 207
E1N 3A6
(506) 773-9491

Chatham
Medical Services Branch
Indian Health Services
Federal Building
173 Duke Street
E1N 3A6
Community Health Nurse and Dental Therapist:
(506) 773-4093
Environmental Health Officer:
(506) 773-4340

Edmundston
Income Security Programs
121 De l'Église Street, Suite 301
E3V 1J9
(506) 735-8431

Fredericton
Income Security Programs
New Brunswick Regional Office
Federal Building
633 Queen Street
Post Office Box 250
E3B 4Z6
(506) 452-3300

Fredericton
Social Service Programs Branch
c/o Department of Income Assistance
Carleton Place, 6th Floor
520 King Street
Post Office Box 6000
E3B 5H1
(506) 452-3344

Moncton
Income Security Programs
Terminal Plaza Building, 3rd Floor
1222 Main Street
E1C 1H6
(506) 851-7000

Moncton
Medical Services Branch
Heritage Court, Room 419
95 Foundry Street
E1C 5H7
(506) 851-7005

Moncton
Social Service Programs Branch
New Horizons
Regional Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
E1C 1H6
(506) 851-7007

Port Hawkesbury
Medical Services Branch
Indian Health Services
Can Plan Building
Pitt Street
Post Office Box 869
B0E 2V0
(506) 625-2170

Saint John
Health Protection Branch
District Office
New Customs Building
189 Prince William Street, Room 517
E2L 2B9
(506) 636-4044

Saint John
Income Security Programs
Building A, Suite 150
460 Main Street
E2K 1J5
(506) 636-4527

Saint John
Medical Services Branch
189 Prince William Street, 5th Floor
E2L 2B9
(506) 636-4862

NEWFOUNDLAND

Corner Brook
Income Security Programs
Herald Towers, Suite 301
A2H 4B4
(709) 637-4366

St John's
Health Protection Branch
Cormack Building, Suite 304
2 Steers Cove
Post Office Box 2036
A1C 5R6
(709) 772-5536

St John's
Income Security Programs
Regional Office
310 Pleasantville Avenue
Post Office Box 9430
A1A 2Y5
(709) 772-5501

St John's
Social Service Programs Branch
c/o Department of Social Services
Confederation Building Annex
Post Office Box 8700
A1B 4J6
(709) 729-3606

St John's
Social Service Programs Branch
New Horizons
Regional Office
Cormack Building, 3rd Floor
2 Steers Cove
Post Office Box 1752, Station C
A1C 5P5
(709) 772-2279

Health and Welfare Canada
(continued)

NOVA SCOTIA

Antigonish
Income Security Programs
Antigonish Mall
133 Church Street
B2G 2E3
(902) 863-3540

Halifax
Communications Branch
Regional Office
1496 Lower Water Street
B3J 1R9
(902) 426-2038

Halifax
Health Protection Branch
Atlantic Regional Office
Parklane Terrace, Suite 602
5657 Spring Garden Road
Post Office Box 3250
B3J 3H5
Regional Office:
(902) 426-2160
District Office:
(902) 426-5773

Halifax
Health Services and Promotion Branch
Health Promotion Directorate
Atlantic Regional Office
Duke Tower, Suite 1110
5251 Duke Street
B3J 1P4
(902) 426-2700

Halifax
Income Security Programs
West End Mall, Suite 111
6960 Mumford Road
B3L 4P1
(902) 426-3711
(902) 426-1882 (service in French)

Halifax
Occupational and Environmental Health Services
Medical Services Branch
3129 Kempt Road
B3K 5N6
(902) 426-5023

Halifax
Social Service Programs Branch
Maritime Centre
North Wing, 15th Floor
1505 Barrington Street
B3J 3K5
(902) 426-5383

Halifax
Social Service Programs Branch
New Horizons
Regional Office
Halifax Insurance Building, Suite 405
5670 Spring Garden Road
B3J 1H6
(902) 426-2741

Sydney
Income Security Programs
196 George Street
B1P 1J3
(902) 564-7350

ONTARIO

Barrie
Income Security Programs
20 Anne Street South, Suite 14
L4N 2C6
(705) 726-6901

Chatham
Income Security Programs
Client Service Centre
Judy LaMarsh Building
65 William Street South
Post Office Box 2020
N7M 6B2
(519) 436-3000

Hamilton
Health Protection Branch
National Revenue Building
150 Main Street West, Room 530
L8P 1H8
(416) 572-2568

Hamilton
Income Security Programs
Jackson Square
3rd Level, Cinema Complex
2 King Street West
L8P 1A1
(416) 572-2292

Hamilton
Social Service Programs Branch
New Horizons
150 Main Street West, Room 508
L8P 1H8
(416) 572-2559

Kingston
Income Security Programs
472 Division Street
K7K 4B1
(613) 545-8333

Kitchener
Income Security Programs
Government of Canada Building, 2nd Floor
15 Duke Street East
N2H 1A2

Kitchener
Social Service Programs Branch
New Horizons
15 Duke Street East
N2H 1A2
(519) 742-5866

London
Health Protection Branch
451 Talbot Street, Room 707
N6A 5C9
(519) 645-4125
Recorded message (Windsor):
(519) 252-5766

London
Income Security Programs
457 Richmond Street, Room 101
N6A 3E3

Mississauga
Income Security Programs
Erindale Business Centre, Suite 112
1140 Burnhamthorpe Road West
L5C 4E9
(416) 296-0311

North Bay
Income Security Programs
Federal Building, Room 205
101 Worthington Street East
P1B 1G6
(705) 474-5548

Oshawa
Income Security Programs
Oshawa Centre
Bell Tower, Suite 203
419 King Street West
L1J 2K5

Ottawa
Communications Branch
Headquarters
Jeanne Mance Building, 19th Floor
Tunney's Pasture
K1A 0K9
(613) 957-2991

Ottawa
Health Protection Branch
Head Office
Health Protection Building
Tunney's Pasture
K1A 0L2
(613) 957-2991

Ottawa
Health Protection Branch
Bureau of Dangerous Drugs
Jackson Building, 3rd Floor
122 Bank Street
K1A 1B9
(613) 954-6522

Ottawa
Health Protection Branch
Federal Centre for AIDS
301 Elgin Street, 2nd Floor
K1A 0L2
(613) 957-1772

Ottawa
Health Protection Branch
Food and Drug Inspection
District Office
SBI Building, 11th Floor
2323 Riverside Drive
K1A 0L2
(613) 954-6807

Ottawa
Health Services and Promotion Branch
Health Promotion Directorate
Head Office
Jeanne Mance Building, 5th Floor
Tunney's Pasture
K1A 1B4
(613) 954-8525

Ottawa
Income Security Programs
Communications
Vanier Place, Tower A, 6th Floor
333 River Road
Vanier
K1L 0L1
(613) 957-2799

Ottawa
Income Security Programs
360 Laurier Avenue West, 6th Floor
K1P 5K2
(613) 952-5090

Ottawa
Occupational and Environmental Health Services
Medical Services Branch
Bonaventure Building
301 Elgin Street
K1A 0L3
(613) 954-6541

Ottawa
Social Service Programs Branch
Head Office
Brooke Claxton Building, Room 932
Tunney's Pasture
K1A 1B5
(613) 957-2953

Ottawa
Social Service Programs Branch
New Horizons
National Office
Brooke Claxton Building
Tunney's Pasture
K1A 1B5
(613) 957-2880

Owen Sound
Social Service Programs Branch
New Horizons
901 3rd Avenue East
N4K 1P1
(519) 376-5551 (recorded message)

Peterborough
Income Security Programs
Federal Building
201 Charlotte Street
Post Office Box 845
K9J 7A2
(705) 743-6500

St Catharines
Income Security Programs
12 Tremont Drive
L2T 3B2
(416) 684-6506

Sarnia
Income Security Programs
100 Front Street South
N7T 2M4

Sault Ste Marie
Income Security Programs
369 Queen Street East, Main Floor
P6A 1Z4
(705) 759-4512

Sudbury
Income Security Programs
Federal Building, Room 100
19 Lisgar Street South
P3E 3L4
(705) 671-0625

Thunder Bay
Income Security Programs
244 Lincoln Street
P7B 5L2
(807) 344-9131

Timmins
Income Security Programs
70 Cedar Street South
P4N 2G6
(705) 264-9537

Toronto
Communications Branch
Regional Office
200 Town Centre Court, Suite 1110
Scarborough
M1P 4X8
(416) 973-4389

Toronto
Health Protection Branch
Ontario Regional Office
2301 Midland Avenue
Scarborough
M1P 4R7
(416) 973-1600

Toronto
Health Services and Promotion Branch
Health Promotion Directorate
Ontario Regional Office
2221 Yonge Street, Suite 605
M4S 2B4
(416) 973-6484

Toronto
Income Security Programs
Regional Office
200 Town Centre Court
Post Office Box 5100, Station D
Scarborough
M1R 5C8
(416) 296-0311

Toronto
Income Security Programs
2100 Bloor Street West
Etobicoke
M6S 1M7
(416) 296-0311

Toronto
Income Security Programs
Federal Building, Level 1
4900 Yonge Street
Willowdale
M2N 6B1
(416) 296-0311

Toronto
Social Service Programs Branch
New Horizons
Regional Office
2300 Yonge Street, Room 1104
M4P 1E4
(416) 973-1999

Toronto
Social Service Programs Branch
c/o Ministry of Community and Social Services
Hepburn Building, 4th Floor
80 Grosvenor Street
M7A 1E9
(416) 325-5626

Toronto
Social Service Programs Branch
New Horizons
2300 Yonge Street, Suite 1104
M4P 1E4
(416) 973-1999

Windsor
Income Security Programs
185 Ouellette Avenue, 2nd Floor
N9A 4H7

Windsor
Social Services Programs Branch
New Horizons
185 Ouellette Avenue, 2nd Floor
N9A 6K1
(519) 253-9753

PRINCE EDWARD ISLAND

Charlottetown
Health Protection Branch
Kelly Building, Suite 101
3 Harbourside Service Road
C1A 8R4
(902) 566-7871

Health and Welfare Canada
(continued)
Prince Edward Island *(continued)*

Charlottetown
Income Security Programs
Kelly Building, Suite 101
3 Harbourside Road
Post Office Box 1238
C1A 7M9
(902) 566-7850

Charlottetown
Medical Services Branch
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
C1A 8M9
(902) 566-8987

Charlottetown
Social Service Programs Branch
New Horizons
Kelly Building, Room 101
3 Harbourside Road
Post Office Box 1238
C1A 7M9
(902) 566-7857

QUEBEC

Chicoutimi
Income Security Programs
100 Lafontaine Street, Room 101
G7H 6X2
(418) 549-7412

Drummondville
Income Security Programs
Surprenant Building, Room 105
400 St Georges Street
J2C 4H4
(819) 478-4611

Gatineau
Income Security Programs
Promenades de l'Outaouais
1100 Maloney Boulevard West
J8T 6G3
(819) 994-1004

Laval
Income Security Programs
General Trust Building
2525 Daniel Johnson Boulevard
H7T 1S9
(514) 687-1324

Longueuil
Health Protection Branch
Regional Office
1001 St Laurent Street West
J4K 1C7
(514) 283-5488

Longueuil
Income Security Programs
Port de Mer Building, Suite 217
101 Charles Lemoyne Place
J4K 4Z1
(514) 283-5750

Montreal
Communications Branch
Regional Office
Guy Favreau Complex
East Tower, Suite 206
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-2306

Montreal
Health Services and Promotion Branch
Health Promotion Directorate
Quebec Regional Office
Guy Favreau Complex
East Tower, Suite 210
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-4589

Montreal
Income Security Programs
Guy Favreau Complex
East Tower, Level 00, Room 10
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-5750

Montreal
Income Security Programs
4660 Jarry Street East
Saint-Léonard
H1R 1X3
(514) 283-5750

Montreal
Income Security Programs
442 De l'Église Avenue
Verdun
H4G 2M4
(514) 283-5750

Montreal
Occupational and Environmental Health Services
Guy Favreau Complex
East Tower, Suite 202
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-2463

Montreal
Social Service Programs Branch
New Horizons
Regional Office
Guy Favreau Complex
East Tower, Suite 212
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-7306

Quebec
Health Protection Branch
Maritime Champlain Station, Room 267
901 Cap Diamant Street
G1K 4K1
(418) 648-3670

Quebec
Income Security Programs
330 De la Gare du Palais Street
Post Office Box 1816
G1K 7L5
(418) 648-3332

Quebec
Social Service Programs Branch
1005 Sainte-Foy Road, 4th Floor
G1S 4N4
(418) 643-3329

Quebec
Social Service Programs Branch
New Horizons
330 De la Gare du Palais Street, 7th Floor
G1K 2X2
(418) 648-4314

Rimouski
Income Security Programs
189 Cathédrale Avenue
G5L 5J1
(418) 722-3025

Sept-Îles
Income Security Programs
Federal Building
402 Brochu Avenue
G4R 2W8
(418) 692-7116

Sherbrooke
Health Protection Branch
50, Place de la Cité, Room 319
Post Office Box 1120
J1H 5L5
(819) 564-5550

Sherbrooke
Income Security Programs
Jacques Cartier Place
30 Marchant Street
J1J 3E3
(819) 564-5545

Trois-Rivières
Income Security Programs
55 Des Forges Street, Room 013
G9A 6A9
(819) 373-2585

Val-d'Or
Income Security Programs
1087 3rd Avenue
J9P 1T5
(819) 825-2867

SASKATCHEWAN

Regina
Health Protection Branch
1975 Scarth Street, Room 310
54P 2H1
(306) 780-5407

Regina
Income Security Programs
Dominion Government Building
1975 Scarth Street
S4P 3K4
(306) 780-5631

Regina
Social Service Programs Branch
Château Tower, Room 920
1920 Broad Street
S4P 3V6
(306) 787-3595

Regina
Social Service Programs Branch
New Horizons
Regional Office
Dominion Government Building,
4th Floor
1975 Scarth Street
S4P 3K4
(306) 780-5356

Saskatoon
Health Protection Branch
Federal Building, Room 412
101 22nd Street East
S7K 0E1
(306) 975-4502

Saskatoon
Income Security Programs
107 4th Avenue South
S7K 5X2
(306) 975-4222

Information Commissioner of Canada (ICC)

ONTARIO

Ottawa
Place de Ville
Tower B, 3rd Floor
112 Kent Street
K1A 1H3
(613) 995-2410

International Centre for Ocean Development (ICOD)

NOVA SCOTIA

Halifax
5670 Spring Garden Road, 9th Floor
B3J 1H6
(902) 426-1512

ONTARIO

Ottawa
Ottawa Bureau
176 Gloucester Street, Suite 400
K2P 0A6
(613) 954-1920

International Development Research Centre (IDRC)

ONTARIO

Ottawa
Head Office
250 Albert Street
Post Office Box 8500
K1G 3H9
(613) 236-6163

International Joint Commission (IJC)

ONTARIO

Ottawa
Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
K1P 5M1
(613) 995-2984

Windsor
Great Lakes Regional Office
100 Ouellette Avenue, 8th Floor
N9A 6T3
Calls from within Canada:
(519) 256-7821
Calls from within the USA:
(313) 226-2170

Indian and Northern Affairs Canada (INAC)

ALBERTA

Calgary
District Office
Harry Hays Building, Room 476
220 4th Avenue South East
Post Office Box 2559, Station M
T2P 3K3
(403) 292-5903

Calgary
Indian Oil and Gas Canada
Harry Hays Building, Room 654
220 4th Avenue South East
Post Office Box 2924, Station M
T2P 2M7
(403) 292-5625

Edmonton
Alberta Regional Office
Canada Place, 6th Floor
9700 Jasper Avenue
T5J 4G2
(403) 495-2773
Social Development Division:
(403) 495-2777

Fort McMurray
Fort McMurray Service Centre
9913 Biggs Avenue, Room 202
T9H 1S2
(403) 790-3010

High Level
Fort Vermilion Service Centre
Post Office Box 720
T0H 1Z0
(403) 926-3741

St Paul
St Paul Service Centre
4713 50th Street
Post Office Box 850
T0A 3A0
(403) 645-3313

BRITISH COLUMBIA

Nanaimo
Vancouver Island Field Office
Federal Building, Room 401
60 Front Street
V9R 5H7
(604) 754-0355

Prince George
Prince George Field Office
Oxford Building, Room 209
280 Victoria Street
V2L 4X3
(604) 561-5121

Terrace
North West Field Office
3219 Eby Street
V8G 4R3
(604) 638-4110

Vancouver
British Columbia Regional Office
1550 Alberni Street, Suite 300
V6G 3C5
(604) 666-5201
Vancouver Field Office:
(604) 666-0008

Vancouver
Comprehensive Claims Branch
580 Hornby Street, Suite 650
V6C 3B6
(604) 666-7027

Vancouver
Specific Claims Branch
1550 Alberni Street, Suite 810
V6G 3C5
(604) 666-8711

Indian and Northern Affairs Canada *(continued)*
British Columbia *(continued)*

Vancouver
Vancouver Field Office
1550 Alberni Street, Suite 300
V6G 3C5
(604) 666-5056

MANITOBA

Thompson
Thompson Area Advisory Centre
83 Churchill Drive, Suite 306
R8N 0L6
(204) 667-7010

Winnipeg
Manitoba Regional Office
275 Portage Avenue, Room 1100
R3B 3A3
(204) 983-2475

NORTHWEST TERRITORIES

Fort Simpson
Northern Affairs
District Office
Post Office Box 150
X0E 0N0
(403) 695-2626

Fort Smith
Northern Affairs
District Office
130 Simpson Street
Post Office Box 658
X0E 0P0
(403) 872-2558

Inuvik
Northern Affairs
District Office
Post Office Box 2100
X0E 0T0
(403) 979-3361

Iqaluit
Northern Affairs
District Office
Post Office Box 100
X0A 0H0
(819) 979-4405

Rankin Inlet
Northern Affairs
District Office
Post Office Box 129
X0C 0G0
(819) 645-2831

Yellowknife
Indian and Inuit Affairs
Northwest Territories Regional Office
4914 50th Street
Post Office Box 2760
X1A 1R6
(403) 920-8283

Yellowknife
Northern Affairs
Regional Office
Post Office Box 1500
X1A 2R3
(403) 920-8111

Yellowknife
Northern Affairs
District Office
Post Office Box 2550
X1A 2P8
(403) 920-8256

NOVA SCOTIA

Amherst
Atlantic Regional Office
40 Havelock Street
Post Office Box 160
B4H 3Z3
(902) 661-6200

ONTARIO

Brantford
District Office
Eagle's Nest Business Complex
188 Mohawk Street
Post Office Box 1960
N3T 5W5
(519) 754-0323
Education Counselling:
(519) 445-2219

Sioux Lookout
District Office
45 Prince Street
Post Office Box 369
P0V 2T0
(807) 737-2800

Southampton
District Office
Post Office Box 640
N0H 2L0
(519) 797-2018

Sudbury
District Office
1760 Regent Street South
P3E 3Z8
(705) 522-5100

Thunder Bay
District Office
905 East Victoria Avenue
P7C 1B3
(807) 623-3534
Technical Services:
(807) 623-9533

Toronto
Ontario Regional Office
25 St Clair Avenue East, 5th Floor
M4T 1M2
(416) 973-6234

QUEBEC

Hull
Head Office
Terrasses de la Chaudière
North Tower
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H4
Media Inquiries:
(819) 997-8404
Publications:
(819) 997-0380

Quebec
Quebec Regional Office
320 Saint Joseph Street East
Post Office Box 3725
Saint Roch Postal Station
G1K 7Y2
(418) 648-3270

SASKATCHEWAN

Fort Qu'Appelle
District Office
Post Office Box 760
S0G 1S0
(306) 332-5643

Meadow Lake
District Office
Post Office Box 280
S0M 1V0
(306) 236-4472

Prince Albert
District Office
3601 5th Avenue East
Post Office Box 5500
S6V 7V6
(306) 953-8522

Regina
Saskatchewan Regional Office
First Canadian Place, 3rd Floor
2110 Hamilton Street
S4P 4K4
(306) 780-5945

Regina
Regina Counselling Centre
2054 Broad Street
S4P 1Y3
(306) 780-5360

Saskatoon
Saskatoon Counselling Centre
250 3rd Avenue South
S7K 1L9
(306) 975-4800

YUKON

Whitehorse
Indian and Inuit Affairs
Post Office Box 4100
Y1A 3S9
(403) 667-3333

Whitehorse
Northern Affairs
Yukon Regional Office
200 Range Road
Y1A 3V1
(403) 667-3100

Investment Canada (INV)

ONTARIO

Ottawa
C D Howe Building, 5th Floor West
240 Sparks Street
Post Office Box 2800, Station D
K1P 6A5
(613) 995-0465

Immigration and Refugee Board (IRB)

ALBERTA

Calgary
Fording Place, 9th Floor
205 9th Avenue South East
T2G 0R3
(403) 292-6134

BRITISH COLUMBIA

Vancouver
800 Burrard Street, Suite 1600
V6Z 2J9
(604) 666-5946

MANITOBA

Winnipeg
185 Carlton Street, 3rd Floor
R3C 3J1
(204) 983-3553

NOVA SCOTIA

Dartmouth
99 Wyse Road, 6th Floor
Post Office Box 1350
B2Y 4B9
(902) 426-4625

ONTARIO

Mississauga
6835 Airport Road, 2nd Floor
L4V 1V8
(416) 676-7719

Niagara Falls
4867 Victoria Avenue
L2E 4C4
(416) 374-4280
(416) 374-4287

Ottawa
Head Office
240 Bank Street
K1A 0K1
(613) 995-6486

Toronto
1 Front Street West, 5th Floor
M5J 1A5
(416) 973-6035

Toronto
Refugee Division
70 University Avenue, 7th Floor
M5J 2M5
(416) 954-1000

QUEBEC

Montreal
Guy Favreau Complex
East Tower, Suite 102
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-7733

Industry, Science and Technology Canada (ISTC)

ALBERTA

Calgary
Local Office
510 5th Street South West, Room 1100
T2P 3S2
(403) 292-4575
Fax:
(403) 292-4578

Edmonton
Regional Office
Canada Place, Suite 540
9700 Jasper Avenue
T5J 4C3
(403) 495-4782
Fax:
(403) 495-4507
Aboriginal Economic Programs:
(403) 495-2954

BRITISH COLUMBIA

Vancouver
Regional Office
650 West Georgia Street, Suite 900
Post Office Box 11610
V6B 5H8
(604) 666-0434
Fax:
(604) 666-8330
Aboriginal Economic Programs:
(604) 666-3871

MANITOBA

Winnipeg
Regional Office
330 Portage Avenue
Post Office Box 981
R3C 2V2
(204) 983-4090
Fax:
(204) 983-2187

Winnipeg
Aboriginal Economic Programs
330 Portage Avenue
Post Office Box 3130
R3C 4E6
(204) 983-7316

NEW BRUNSWICK

Moncton
Regional Office
Assumption Place
770 Main Street
Post Office Box 1210
E1C 8P9
(506) 851-6400
Fax:
(506) 851-6429

NEWFOUNDLAND

St John's
Regional Office
Atlantic Place, Suite 504
215 Water Street
Post Office Box 8950
A1B 3R9
(709) 772-4782
Fax:
(709) 772-5093

NORTHWEST TERRITORIES

Yellowknife
Regional Office
Precambrian Building, 10th Floor
Postal Bag 6100
X1A 2R3
(403) 920-8568
Fax:
(403) 873-6228
Aboriginal Economic Programs:
(403) 920-8569

NOVA SCOTIA

Halifax
Regional Office
Central Trust Tower, 5th Floor
1801 Hollis Street
Post Office Box 940, Station M
B3J 2V9
(902) 426-4782
Fax:
(902) 426-2624
Aboriginal Economic Programs:
(902) 426-2018

ONTARIO

Ottawa
Head Office
C D Howe Building
235 Queen Street
K1A 0H5
(613) 954-2788
Fax:
(613) 957-7942
Aboriginal Economic Programs:
(613) 954-4064

Industry, Science and Technology Canada *(continued)*
Ontario *(continued)*

Sudbury
District Office
30 Cedar Street, Suite 407
P3E 1A4
FedNor:
(705) 671-0711
Fax:
(705) 671-0717
Aboriginal Economic Programs:
(705) 671-0746

Thunder Bay
District Office
710 Victoria Avenue East, Suite 209
P7C 5P7
FedNor:
(807) 623-4436
Fax:
(807) 623-5392

Toronto
Regional Office
Dominion Public Building, 4th Floor
1 Front Street West
M5J 1A4
(416) 972-5000
Fax:
(416) 973-8714
Aboriginal Economic Programs:
(416) 973-6988

PRINCE EDWARD ISLAND

Charlottetown
Regional Office
Confederation Court Mall, Suite 400
134 Kent Street
Post Office Box 1115
C1A 7M8
(902) 566-7400

QUEBEC

Montreal
Regional Office
Tour de la Bourse, Suite 3800
800 Place Victoria
Post Office Box 247
H4Z 1E8
(514) 283-8185
Fax:
(514) 283-1843

SASKATCHEWAN

Regina
1955 Smith Street, Suite 400
S4P 2N8
(306) 780-6402
Fax:
(306) 780-6679
Aboriginal Economic Programs:
(306) 283-8185
Fax:
(306) 283-1843

Saskatoon
Regional Office
119 4th Avenue South, Room 401
S7K 5X2
(306) 975-4400
Fax:
(306) 975-5334
Aboriginal Economic Programs:
(306) 975-4361

YUKON

Whitehorse
Regional Office
108 Lambert Street, Suite 301
Y1A 1Z2
(403) 668-4655
Fax:
(403) 668-5003
Aboriginal Economic Programs:
(403) 668-4655

Justice Canada, Department of (JUST)

ALBERTA

Edmonton
Edmonton Regional Office
Edmonton Centre
Royal Trust Tower, Room 928
T5J 2Z2
(403) 495-2983

BRITISH COLUMBIA

Vancouver
Regional Office
Royal Centre, 28th Floor
1055 West Georgia Street
Post Office Box 11118
V6E 3P9
(604) 666-2061

MANITOBA

Winnipeg
Regional Office
Centennial House, Room 301
310 Broadway Avenue
R3C 0S6
(204) 983-2391

NORTHWEST TERRITORIES

Iqaluit
Sub-Office
Building 163
Post Office Box 1030
X0A 0H0
(819) 979-5324

Yellowknife
Yellowknife Regional Office
Precambrian Building, 11th Floor
Post Office Box 8
X1A 2N1
(403) 920-8564

NOVA SCOTIA

Halifax
Atlantic Regional Office
Royal Bank Building, 4th Floor
5161 George Street
B3J 1M7
(902) 426-3260

ONTARIO

Ottawa
Head Office
Justice Building
Wellington Street
K1A 0H8
(613) 957-4222

Ottawa
Statute Revision Commission
222 Queen Street, Room 703
K1A 0H8
(613) 957-0056

Toronto
Regional Office
Exchange Tower, Suite 3400
2 First Canadian Place
Post Office Box 36
M5X 1K6
(416) 973-0941

QUEBEC

Montreal
Regional Office
Guy Favreau Complex
East Tower, 9th Floor
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-4934

SASKATCHEWAN

Regina
Sub-Office
Motherwell Building, 8th Floor
1901 Victoria Avenue
S4P 3R4
(306) 780-5080

Saskatoon
Regional Office
229 4th Avenue South, Room 301
S7K 4K3
(306) 975-4756
(306) 975-5304

YUKON

Whitehorse
Regional Office
Financial Plaza, Main Floor
204 Lambert Street
Y1A 1Z4
(403) 667-8100

Labour Canada (LAB)

ALBERTA

Calgary
District Office
220 4th Avenue South East,
Room 266
Post Office Box 2800, Station M
T2P 3C2
(403) 292-4566

Edmonton
District Office
Energy Square, Room 302
10109 106th Street
T5J 3L7
(403) 495-2989

BRITISH COLUMBIA

Kelowna
Sub-Office
478 Bernard Avenue, Room 301
V1Y 6N7
(604) 861-6043

Prince George
Sub-Office
280 Victoria Street, Room 309
V2L 4X3
(604) 561-5399

Vancouver
Regional Office
890 West Pender Street, Room 400
V6C 1J9
(604) 666-2247

Vancouver
Meridian District
1285 West Broadway Avenue,
Suite 420
V6H 3X8
(604) 666-0810

Vancouver
Pacific District
605 Robson Street, Suite 680
V6B 5J3
(604) 666-0641

MANITOBA

Winnipeg
Central Regional Office
MacDonald Building
344 Edmonton Street, Room 400
R3B 2Y1
(204) 983-6375

Winnipeg
Winnipeg West District Office
The Brick Plaza
1045 St James Street
R3H 1B1
(204) 984-3360

Winnipeg
Winnipeg East District Office
180 Main Street, Room 206
R3C 1A6
(204) 983-7919

NEW BRUNSWICK

Moncton
Atlantic Regional Office
Heritage Court
95 Foundry Street, Room 213
Post Office Box 2967, Station A
E1C 8T8
(506) 851-2162

Moncton
District Office
Terminal Plaza Building, Suite 604
1222 Main Street
E1C 1H6
(506) 851-7424

NEWFOUNDLAND

St John's
District Office
Cormack Building
2 Steers Cove
Post Office Box 5278
A1C 5W1
(709) 772-5022

NOVA SCOTIA

Halifax
District Office
Federal Mediation and Conciliation
Service
Willowtree Tower
6009 Quinpool Road
Post Office Box 8628
B3K 5M3
(902) 426-3833

Sydney
District Office
Government of Canada Building
308 George Street
B1P 1J8
(902) 564-7130

ONTARIO

London
District Office
457 Richmond Street, Room 505
N6A 3E3
(519) 645-4047

Mississauga
Toronto West District Office
6711 Mississauga Road, Suite 708
L5N 2W3
(416) 858-8615

Ottawa
Regional Office, Outaouais
District, Rideau District
Billings Bridge Plaza
SBI Building, 7th Floor
2323 Riverside Drive
K1H 8L5
(613) 998-9083
Outaouais District:
(613) 998-3945
Rideau District:
(613) 998-6838

Sudbury
Sudbury Sub-Office
1901 LaSalle Boulevard
P3A 2A3
(705) 560-6179

Thunder Bay
District Office
33 South Court Street, Room 341
P7B 2W6
(807) 345-5474

Toronto
Great Lakes Regional Office
230 Richmond Street West,
9th Floor
M5V 1V6
(416) 954-2881

Toronto
Toronto East District Office
Canada Centre
200 Town Centre Court, 8th Floor
Scarborough
M1P 4X8
(416) 973-4500

Toronto
Toronto North and Sudbury
District Office
4211 Yonge Street, Room 325
Willowdale
M2P 2A9
(416) 224-3040
Federal Mediation and Conciliation
Service:
(416) 224-3845

PRINCE EDWARD ISLAND

Charlottetown
Sub-Office
75 Fitzroy Street
C1A 1R6
(902) 566-7171

QUEBEC

Hull
Head Office
Place du Portage, Phase II
165 Hôtel de Ville Street
Mail: Ottawa, Ontario
K1A 0J2
(819) 997-2617

Laval
Laurentian District Office
Chomedy Tower
3400 Du Souvenir Boulevard,
Suite 420
H7V 3Z2
(514) 686-7575

Labour Canada *(continued)*
Quebec *(continued)*

Montreal
Regional Office
Guy Favreau Complex
West Tower
200 René Lévesque Boulevard West, Suite 101
H2Z 1X4
(514) 283-7123
Federal Mediation and Conciliation Service:
(514) 283-5731

Montreal
Montreal-Estrie District
Guy Favreau Complex, West Tower, Suite 101
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-8531

Montreal
Montreal-Richelieu District Office
7655 Newman Boulevard, Suite 307
LaSalle
H8N 1X7
(514) 283-6251

Quebec
District Office
400 Jean Lesage Boulevard, Suite 305
G1K 8W1
(418) 648-7709

SASKATCHEWAN

Regina
District Office
1955 Smith Street, 4th Floor
S4P 2N8
(306) 780-5408

Saskatoon
District Office
Federal Building, Room 306
101 22nd Street East
S7K 0E1
(306) 975-4303

YUKON

Whitehorse
Sub-Office
Postal Bag 2737
Y1A 3V5
(403) 668-4346

Livestock Feed Board of Canada (LFBC)

BRITISH COLUMBIA

Surrey
17655 57th Avenue
V3S 1H1
(604) 585-5757

NOVA SCOTIA

Amherst
11 Princess Street
Post Office Box 1150
B4H 4L2
(902) 667-0911

QUEBEC

Montreal
Head Office
5180 Queen Mary Road, Suite 400
Mail: Post Office Box 177
Snowdon Station
H3X 3T4
(514) 283-7505

Library of Parliament (LP)

ONTARIO

Ottawa
Parliament Buildings
Wellington Street
K1A 0A9
Reference Inquiries:
(613) 995-1166

Law Reform Commission of Canada (LRC)

ONTARIO

Ottawa
Head Office
Varette Building, 8th Floor
130 Albert Street
K1A 0L6
(613) 996-7844

QUEBEC

Montreal
Place du Canada, Suite 310
1010 De la Gauchetière Street West
H3B 2N2
(514) 283-4283

Marine Atlantic Inc (MA)

NEW BRUNSWICK

Cape Tormentine
Terminal
General Delivery
E0A 1H0
(506) 538-7873 (recorded message)

Moncton
Head Office
100 Cameron Street
E1C 5Y6
(506) 851-3600

Saint John
Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3
(506) 636-4048

NEWFOUNDLAND

Argentia
Terminal/Reservations Bureau
Post Office Box 405
Placentia
A0B 2Y0
(709) 227-2431
Reservations Mail:
Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3

Channel — Port aux Basques
Terminal/Reservations Bureau
Post Office Box 520
A0M 1C0
(709) 695-7081
Reservations Mail:
Post Office Box 250
North Syndey, Nova Scotia
B2A 3M2

Happy Valley – Goose Bay
Labrador
Terminal/Reservations Bureau
Post Office Box 911, Station A
A0P 1S0
(709) 896-0041
Reservations Mail:
Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3

Lewisporte
Terminal/Reservations Bureau
Post Office Box 790
A0G 3A0
(709) 535-6876
Reservations Mail:
Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3

St John's
Regional Office
Scotia Centre
235 Water Street, Suite 601
A1C 5R4
(709) 772-5700

St John's
Reservations Bureau
(709) 772-7701
Mail: Post Office Box 250
North Sydney, Nova Scotia
B2A 3M3

Nova Scotia

Digby
Terminal/Reservations Bureau
Post Office Box 418
B0V 1A0
(902) 245-2116
Reservations Mail: Post Office Box 250
North Sydney B2A 3M3

Halifax
Law and Risk Management
1791 Barrington Street, Suite 1400
B3J 3L1
(902) 426-1869

North Sydney
Terminal/Reservations Bureau
Post Office Box 250
B2A 3M3
(902) 794-5700

Yarmouth
Terminal/Reservations Bureau
52 Water Street
B5A 1K2
(902) 742-6800
Reservations Mail: Post Office Box 250
North Sydney B2A 3M3

Prince Edward Island

Borden
Terminal
Post Office Box 160
C0B 1X0
(902) 855-2030 (Recording)

Charlottetown
Regional Office
119 Kent Street
C1A 1N3
(902) 566-7059 (recording)

Multiculturalism and Citizenship Canada (MCC)

Alberta

Calgary
Court of Canadian Citizenship
Harry Hays Building, Room 260
220 4th Avenue South East
Post Office Box 2498, Station M
T2G 4X3
(403) 292-5539

Edmonton
Court of Canadian Citizenship
Canada Place, Room 220
9700 Jasper Avenue
T5J 4C3
(403) 495-3355

British Columbia

Kelowna
Court of Canadian Citizenship
1433 St Paul Street, Room 102
V1Y 2E4
(604) 861-3317

Prince George
Court of Canadian Citizenship
Royal Bank Building, Room 400A
550 Victoria Street
V2L 2K1
(604) 561-5303

Surrey
Court of Canadian Citizenship
7093 King George Highway, Room 240
V3W 5A2
(604) 585-5730

Vancouver
Court of Canadian Citizenship
757 West Hastings Street, Suite 200
V6C 1A1
(604) 666-3971

Victoria
Local Office and Court of Canadian Citizenship
Custom House, Room 105
816 Government Street
V8W 1W9
(604) 363-3464

Manitoba

Winnipeg
Court of Canadian Citizenship
Canadian Grain Commission Building, Room 201
303 Main Street
R3C 3G7
(204) 983-3792

New Brunswick

Moncton
Court of Canadian Citizenship
860 Main Street, Room 504
E1C 1G2
(506) 851-7050 (Monday, Wednesday, Friday)

Newfoundland

St John's
Court of Canadian Citizenship
Atlantic Place
215 Water Street
Post Office Box 75
A1C 6C9
(709) 772-5521

Nova Scotia

Halifax
Court of Canadian Citizenship
5281 Duke Street
B3J 3M1
(902) 426-2148 (recorded message)
(902) 426-6812

Sydney
278 Charlotte Street
Post Office Box 7000
B1P 6V6
(902) 564-7800

Ontario

Hamilton
Court of Canadian Citizenship
150 Main Street West, 4th Floor
L8P 1H8
(416) 572-2361

Kingston
Court of Canadian Citizenship
106 Clarence Street, Room 210
K7L 1X3
(613) 545-8015

London
Court of Canadian Citizenship
Federal Building
451 Talbot Street
N6A 0M5
(519) 645-4334

Mississauga
Court of Canadian Citizenship
77 City Centre Drive
L5B 1M5
(416) 277-6433

Oshawa
Court of Canadian Citizenship
310 Simcoe Street South
L1H 4H7
(416) 723-1216

Ottawa
Court of Canadian Citizenship
150 Kent Street, 9th Floor
K1A 0M5
(613) 992-7787

Sudbury
Court of Canadian Citizenship
Federal Building, Room 326
19 Lisgar Street
P3E 3L4
(705) 671-0621

Thunder Bay
Court of Canadian Citizenship
Federal Building, Room 234
33 South Court Street
P7B 2W6
(807) 345-2316

Toronto
District Office
720 Spadina Avenue, Room 100
M5S 2T9
(416) 973-5400

Toronto
Citizenship Registration Centre
1541 Bloor Street West, Main Floor
M6P 1A5
(416) 537-3135

Multiculturalism and Citizenship Canada *(continued)*
Ontario *(continued)*

Toronto
Court of Canadian Citizenship
4580 Dufferin Street, Suite 300
M3H 5Y2
(416) 665-4007

Toronto
Cour de la citoyenneté canadienne et Centre d'application à la citoyenneté
55 St Clair Avenue East, 8th Floor
M4T 1M2
(416) 973-6424 (recorded message)

Toronto
Court of Canadian Citizenship
200 Town Centre Court, Room 217
Scarborough
M1P 4X8
(416) 973-4510

Waterloo
Court of Canadian Citizenship
70 King Street North
N2J 2X0
(519) 886-3120

Windsor
Court of Canadian Citizenship
467 University Avenue, Room 201
N9A 5R2
(519) 252-7852

PRINCE EDWARD ISLAND

Charlottetown
Provincial Office
Dominion Building, Room 316
97 Queen Street
C1A 4A9
(902) 566-7188

QUEBEC

Hull
Head Office
Jules Léger Building, 10th Floor
25 Eddy Street
Mail: Ottawa, Ontario K1A 0M5
(819) 994-2020

Montreal
Court of Canadian Citizenship
5167 Jean Talon Street East, Room 100
H1S 1K8
(514) 283-2816

Montreal
Court of Canadian Citizenship
Guy Favreau Complex
West Tower, 10th Floor
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-6679

Montreal
Court of Canadian Citizenship
6420 Saint Denis Street
H2S 2R7
(514) 283-4675

Quebec
Court of Canadian Citizenship
333 St Amable Street, Room 155
G1R 5G2
(418) 648-3831

SASKATCHEWAN

Regina
Court of Canadian Citizenship
2101 Scarth Street, Room 200
S4P 2H9
(306) 780-5535

Saskatoon
Court of Canadian Citizenship
230 22nd Street East, Room 505
S7K 0E9
(306) 975-4115

Medical Research Council of Canada (MRC)

ONTARIO

Ottawa
Holland Cross, Tower B, 5th Floor
1600 Scott Street
K1A 0W9
(613) 954-1958

National Archives of Canada (NA)

ALBERTA

Edmonton
Edmonton Federal Records Centre
8707 51st Avenue
T6E 5H1
(403) 495-3120

BRITISH COLUMBIA

Vancouver
Vancouver Records Centre
2751 Production Way
Burnaby
V5A 3G7
(604) 666-8243

MANITOBA

Winnipeg
Winnipeg Federal Records Centre
201 Weston Street
R3E 3H4
(204) 983-8845

NOVA SCOTIA

Dartmouth
Halifax Records Centre
131 Thornhill Street
B3B 1S2
(902) 426-4984

ONTARIO

Ottawa
Head Office
395 Wellington Street
K1A 0N3
(613) 953-5138
Inter-institutional Loans:
(613) 996-8410
Reference Services:
(613) 995-5138

Ottawa
Federal Records Centre
Tunney's Pasture
Mail: 395 Wellington Street
K1A 0N3
(613) 954-4175
Personnel Records Centre:
(613) 954-4135

Toronto
Toronto Records Centre
190 Carrier Drive
Rexdale
M9W 5R1
(416) 675-2546

QUEBEC

Montreal
Montreal Federal Records Centre
655A Montée de Liesse
Saint-Laurent
H4T 1P5
(514) 283-4044

Quebec
Quebec City Records Centre
75 De Hambourg Street
Saint-Augustin-de-Desmaures
G3A 1S6
(418) 878-2825

National Arts Centre (NAC)

ONTARIO

Ottawa
Confederation Square
Post Office Box 1534, Station B
K1P 5W1
(613) 996-5051

National Advisory Council on Aging (NACA)

ONTARIO

Ottawa
Trebla Building, Room 355
473 Albert Street
K1A 0K9
(613) 957-1968

National Aviation Museum (NAM)

ONTARIO

Ottawa
Rockcliffe Airport
Post Office Box 9724
Ottawa Terminal
K1G 5A3
(613) 993-2010

National Battlefields Commission, The (NBC)

QUEBEC

Quebec
390 De Bernières Avenue
G1R 2L7
(418) 648-3506

National Capital Commission (NCC)

ONTARIO

Ottawa
Head Office
161 Laurier Avenue West
K1P 6J6
(613) 239-5555
Recorded message:
(613) 232-1234

Ottawa
Visitor Centre
14 Metcalfe Street
K1P 5L1
(613) 239-5000

QUEBEC

Old-Chelsea
Visitor Centre
Gatineau Park
Meech Lake Road
J0X 1N0
(819) 827-2020

Sainte-Cécile-de-Masham
Visitor Centre
Lac Philippe
(819) 827-2020
(open daily June to September, and weekends rest of year)

National Council of Welfare (NCW)

ONTARIO

Ottawa
Jeanne Mance Building, Room 1876
Tunney's Pasture
K1A 0K9
(613) 957-2961

National Defence (ND)

ALBERTA

Calgary
Canadian Forces Base Calgary
4225 Crowchild Trail Southwest
MPO 555
T3E 1T8
(403) 240-7311

Calgary
Canadian Forces Recruiting Centre Calgary
Harry Hays Building
220 4th Avenue Southeast
Post Office Box 2949, Station M
T2P 2M7
(403) 292-4380

Cold Lake
Canadian Forces Base Cold Lake
Medley
T0A 2M0

Edmonton
Canadian Forces Base Edmonton
Lancaster Park
T0A 2H0
(403) 973-4011
Public Relations Office:
(403) 457-8580
Search and Rescue:
(403) 973-4402

Edmonton
Canadian Forces Recruiting Centre Edmonton
Canada Place, Suite 110
9700 Jasper Avenue
T5J 4C3
(403) 495-3002

BRITISH COLUMBIA

Aldergrove
Canadian Forces Station Aldergrove
3900 272nd Street
Post Office Box 4000
V0X 1A0
(604) 856-3324

Chilliwack
Canadian Forces Base Chilliwack
Keith Wilson Road
Vedder Crossing
V0X 2E0
(604) 858-3311

Comox
Canadian Forces Base Comox
Lazo
V0R 2K0
(604) 339-8100

Kamloops
Canadian Forces Recruiting Centre Kamloops
345 3rd Avenue
V2C 3M5
(604) 374-3444

Masset
Canadian Forces Station Masset
Post Office Box 2000
V0T 1M0
(604) 626-3902

Vancouver
Canadian Forces Recruiting Centre Vancouver
Sinclair Centre, Suite R125
757 West Hastings Street
V6C 1A1
(604) 666-4192

Victoria
Canadian Forces Base Esquimalt
FMO Victoria
V0S 1B0
(604) 380-2000
Information Office:
(604) 380-2380

Victoria
Canadian Forces Recruiting Centre Victoria
721 Johnson Street
V8W 1M8
(604) 363-3717

MANITOBA

Portage la Prairie
Canadian Forces Base Portage La Prairie
Southport
R0H 1N0
(204) 239-4080
(204) 239-4311 (24 hours)

Shilo
Canadian Forces Base Shilo
R0K 2A0
(204) 765-3000 (days)
(204) 765-3011 (nights, weekends and holidays)

Winnipeg
Public Affairs
Canadian Forces Base Winnipeg
Westwin
R3J 0T0
(204) 832-1311
Cadet Services:
(204) 833-6218 (Air)
(204) 833-6213 (Land)
(204) 833-6217 (Sea)

National Defence *(continued)*
Manitoba *(continued)*

Winnipeg
Canadian Forces Recruiting Centre Winnipeg
280 Smith Street, Main Floor
R3C 1K2
(204) 983-3680

New Brunswick

Bathurst
Canadian Forces Recruiting Centre Bathurst
219 Main Street
E2A 1A9
(506) 548-7425

Chatham
Canadian Forces Base Chatham
Curtis Park
E0C 2E0
(506) 773-4421

Gagetown
Canadian Forces Base Gagetown
Post Office Box 102
Oromocto
E0G 2P0
(506) 422-2000

Moncton
Canadian Forces Base Moncton
Postal Bag 6100
E1C 9L4
(506) 895-6400

Moncton
Canadian Forces Recruiting Centre Moncton
Highfield Square
1100 Main Street
E1C 1H4
(506) 857-8630
(506) 857-8634
(collect calls accepted)

Saint John
Canadian Forces Recruiting Centre Saint John
Post Office Box 7409, Station A
189 Prince William Street
E2L 4S7
(506) 636-4973

Newfoundland

Corner Brook
Canadian Forces Recruiting Centre Corner Brook
4 Herald Avenue, Suite 407
A2H 4B4
(709) 639-8927

Gander
Canadian Forces Station Gander
Post Office Box 6000
A1V 1X1
(709) 256-7151

Happy Valley – Goose Bay
Labrador
Canadian Forces Base Goose Bay
Postal Station A
A0P 1S0
(709) 896-7381

St John's
Canadian Forces Station St John's
Post Office Box 2028
A1C 6B5
(709) 570-4500

St John's
Canadian Forces Recruiting Centre St John's
Government of Canada Building, 4th Floor
354 Water Street West
A1C 1C4
(709) 772-4554

Northwest Territories

Yellowknife
Canadian Forces Recruiting Centre Yellowknife
Graham Bromley Building
5010 Franklin Avenue
Post Office Box 6666
X1A 2R3
(403) 920-2421

Nova Scotia

Cornwallis
Canadian Forces Base Cornwallis
B0S 1H0
(902) 638-8631

Dartmouth
Defence Research Establishment Atlantic
9 Grove Street
Post Office Box 1012
B2Y 3Z7
(902) 426-3100

Greenwood
Canadian Forces Base Greenwood
B0P 1N0
(902) 765-3391

Halifax
Public Affairs
6080 Young Street, Suite 301
FMO Halifax
B3K 2X0
(902) 427-7084

Halifax
Canadian Forces Base Halifax
FMO Halifax
B3K 2X0
(902) 427-4077
Base Public Affairs:
(902) 427-8623
Navy Public Affairs:
(902) 427-6688

Halifax
Rescue Co-ordination Centre
Building D-201, Room 254
FMO Halifax
B3K 2X0
Administration:
(902) 427-2100
(902) 427-2109
Emergency:
(902) 427-8200

Halifax
Canadian Forces Recruiting Centre Halifax
Scotia Square, Suite 502
5251 Duke Street
B3J 1N9
(902) 427-7600

Shearwater
Canadian Forces Base Shearwater
B0J 3A0
(902) 463-5111

Shelburne
Canadian Forces Station Shelburne
B0T 1W0

Sydney
Canadian Forces Recruiting Centre Sydney
Civic Centre, 3rd Floor
320 Esplanade Street
B1P 1A7
(902) 564-7060
(collect calls accepted)

Ontario

Barrie
Canadian Forces Recruiting Centre Barrie
48 Owen Street
L4M 3H1
(705) 737-4881

Belleville
Public Affairs
Headquarters Canadian Forces Europe
Mail for Lahr, Germany:
CFPO 5000
Mail for Baden-Soellingen:
CFPO 5056
K0K 3R0
Telephone inquiries – Public Affairs, Ottawa:
(613) 996-2353

Borden
Canadian Forces Base Borden
L0M 1C0

Brampton
Canadian Forces Recruiting Centre Brampton
2 Chapel Street
L6W 2H1
(416) 451-5724

Hamilton
Canadian Forces Recruiting Centre Hamilton
100 Main Street West
L8N 3W4
(416) 572-2751

Hornell Heights
Public Affairs
Canadian Forces Base North Bay
P0H 1P0
(705) 474-9292

Kingston
Canadian Forces Recruiting Centre Kingston
395 Princess Street
K7L 1B9
(613) 541-5910

Kitchener
Canadian Forces Recruiting Centre Kitchener
29 Duke Street East
N2H 1A2
(519) 742-7511

London
Canadian Forces Recruiting Centre London
451 Talbot Street
N6A 5C9
(519) 660-5110

North Bay
Canadian Forces Recruiting Centre North Bay
175 Main Street East
P1B 1A9
(705) 472-3710

Oshawa
Canadian Forces Recruiting Centre Oshawa
53 Simcoe Street North
L1G 4R9
(416) 723-3451

Ottawa
Headquarters
Major-General George R Pearkes Building
101 Colonel By Drive
K1A 0K2
(613) 996-2353
General Inquiries:
(613) 995-2534
Media:
(613) 996-2353

Ottawa
Canadian Forces Recruiting Centre Ottawa
90 Elgin Street
K1A 0K2
(613) 992-3038

Petawawa
Canadian Forces Base Petawawa
Post Office Box 9999
K8H 2X3

Peterborough
Canadian Forces Recruiting Centre Peterborough
306 George Street North
K9J 3H2
(705) 748-2977

St Catharines
Canadian Forces Recruiting Centre St Catharines
24 Ontario Street
L2R 7M3
(416) 684-4325

Sudbury
Canadian Forces Recruiting Centre Sudbury
111 Elm Street
P3C 1T4
(705) 674-0838

Thunder Bay
Canadian Forces Recruiting Centre Thunder Bay
317 Park Avenue
P7B 1C7
(807) 343-5116

Toronto
Public Affairs
Federal Building
4900 Yonge Street
North York
M2N 6A4
(416) 224-4087

Toronto
Canadian Forces Recruiting Centre Toronto
Federal Building, Suite 100
4900 Yonge Street
North York
M2N 6A4
(416) 224-4015

Trenton
Canadian Forces Base Trenton
Astra
K0K 1B0

Windsor
Canadian Forces Recruiting Centre Windsor
441 University Avenue West
N9A 5P9
(519) 252-7615

Prince Edward Island

Charlottetown
Canadian Forces Recruiting Centre Charlottetown
Confederation Court Mall
135 Kent Street
C1A 1N3
(902) 368-0181

Charlottetown
Provincial Warning Centre
Dominion Building
Queen Street
Post Office Box 1480
C1A 7N1
(902) 566-7606

Summerside
Canadian Forces Base Summerside
Slemon Park
C0B 2A0
(902) 888-5011
(closing in April 1992)

Quebec

Bagotville
Canadian Forces Base Bagotville
Alouette
G0V 1A0

Chicoutimi
Canadian Forces Recruiting Centre Chicoutimi
214 Racine Street East
G7H 1R9
(418) 543-7927

Hull
Canadian Forces Recruiting Centre Hull
Place du Portage, Phase II
165 Hôtel de Ville Street
J8X 3X2
(819) 994-4337

Montreal
Information Office
Canadian Forces Base Montreal
Saint-Hubert
J3Y 5T4
(514) 462-7080

Montreal
Canadian Forces Recruiting Centre Montreal
1420 Ste Catherine Street West
H3G 1R3
(514) 283-2521

Quebec
Canadian Forces Recruiting Centre Quebec
1048 St Jean Street
G1R 1R6
(418) 648-3636

Rimouski
Canadian Forces Recruiting Centre Rimouski
38 St Germain Street East, Suite 301
G5L 1A2
(418) 722-3273

Rouyn-Noranda
Canadian Forces Recruiting Centre Rouyn
151 Du Lac Avenue, Room 302
J9X 4N6
(819) 762-0851

National Defence *(continued)*
Quebec *(continued)*

Sept-Îles
Canadian Forces Recruiting Centre Sept-Îles
701 Laure Boulevard, Suite 202
G4R 1X8
(418) 968-6201

Sherbrooke
Canadian Forces Recruiting Centre Sherbrooke
315 King Street West, Room 302
J1H 1R2
(819) 564-5949

Trois-Rivières
Canadian Forces Recruiting Centre Trois-Rivières
Federal Building
1285 Notre Dame Street
G9A 4X2
(819) 376-0582

SASKATCHEWAN

Moose Jaw
Canadian Forces Base Moose Jaw
Bushell Park
S0H 0N0

Regina
Canadian Forces Recruiting Centre Regina
1919 Broad Street
S4P 1Y1
(306) 780-6550

Saskatoon
Canadian Forces Recruiting Centre Saskatoon
229C 4th Avenue South
S7K 4K3
(306) 975-4020

National Energy Board (NEB)

ALBERTA

Calgary
Head Office
Cadillac Fairview Building
311 6th Avenue South West
T2P 3H2
(403) 292-4800

NORTHWEST TERRITORIES

Yellowknife
Engineering Branch, Oil and Gas Division
Bellanca Building, 6th Floor
4914 50th Street
Postal Bag 4570
X1A 2R3
(403) 920-8175

National Film Board (NFB)

ALBERTA

Calgary
Marketing Office
616 MacLeod Trail South East, 2nd Floor
T2T 2M2
(403) 292-5338

Edmonton
Canada Place, Room 120
9700 Jasper Avenue
T5J 4C3
English Program:
(403) 495-3013
Film Library:
(403) 495-3010
French Program:
(403) 495-2002

BRITISH COLUMBIA

Vancouver
English Program/Production and Marketing
1045 Howe Street, Suite 300
V6Z 2B1
(604) 666-3838
Film Library:
(604) 666-0716

MANITOBA

Winnipeg
Regional Office
245 Main Street
R3C 1A7
English Program:
(204) 983-3160
French Program:
(204) 983-3194
Film and Video Service:
(204) 983-4131

NEW BRUNSWICK

Moncton
Terminal Plaza Building
1222 Main Street
E1C 1H6
Film Library:
(506) 851-6101
French Program:
(506) 851-6105

NEWFOUNDLAND

St John's
Distribution Office
Sir Humphrey Gilbert Building
80 Water Street
A1C 1G4
English Program:
(709) 772-0358
Film Library:
(709) 772-5005

NOVA SCOTIA

Halifax
English Programs/Production and Marketing
5475 Spring Garden Road, 2nd Floor
B3J 1G2
(902) 426-6000
Film Library:
(902) 426-6001

Sydney
University College of Cape Breton
Glace Bay/Sydney Highway
Post Office Box 7770
B1P 6K7
(902) 564-7770

ONTARIO

Ottawa
Head Office
150 Kent Street
K1A 0M9
(613) 996-4259
English Program/Marketing:
(613) 996-4863
Film Library:
(613) 996-4861
French Program/Marketing:
(613) 992-7542

Toronto
150 John Street
M5V 3C3
(416) 973-9110
English Program:
(416) 973-2235
French Program:
(416) 973-2225

PRINCE EDWARD ISLAND

Charlottetown
Film and Video Library
202 Richmond Street
C1A 1J2
(902) 368-4661

QUEBEC

Chicoutimi
530 Jacques Cartier Street East
G7H 1Z5
(418) 543-0711

Montreal
Operational Headquarters
3155 Côte de Liesse Road
Saint-Laurent
Post Office Box 6100, Station A
H3C 3H5
(514) 283-9000

Montreal
Regional Office
Guy Favreau Complex, Room 005
200 René Lévesque Boulevard West
H2Z 1X4
English Program/Marketing:
(514) 283-3566
Film and Video Library:
(514) 283-4823
French Program/Marketing:
(514) 283-1678

Quebec
Marketing Office
350 St Joseph Street East
G1K 3B2
Film Library:
(418) 648-3852
French Program/Marketing:
(418) 648-3176

Rimouski
Film and Video Library
110 De l'Évèché Street East
G5L 1X9
(418) 722-3086

Rouyn-Noranda
Film and Video Library
Abitibi-Temiscamingue College
425 du Collège Boulevard
Post Office Box 1500
J9X 5E5
(819) 762-6051

SASKATCHEWAN

Saskatoon
424 21st Street East
S7K 0C2
English Program:
(306) 975-4246
Film and Video Library:
(306) 975-4245

National Farm Products Marketing Council (NFPMC)

ONTARIO

Ottawa
Martel Building, 13th Floor
270 Albert Street
Post Office Box 3430, Station D
K1P 6L4
(613) 995-6752

National Gallery of Canada (NGC)

ONTARIO

Ottawa
380 Sussex Drive
Post Office Box 427, Station A
K1N 9N4
(613) 990-1985

National Library of Canada (NLC)

ONTARIO

Ottawa
395 Wellington Street
K1A 0N4
(613) 995-9481

National Museum of Science and Technology (NMST)

ONTARIO

Ottawa
1867 St Laurent Boulevard
Post Office Box 9724
Ottawa Terminal
K1G 5A3
(613) 991-3044

Ottawa
Agriculture Museum
Central Experimental Farm
Post Office Box 9724
Ottawa Terminal
K1G 5A3
(613) 993-4802

Northern Pipeline Agency Canada (NPA)

ONTARIO

Ottawa
Lester B Pearson Building
125 Sussex Drive
K1A 0G2
(613) 993-7466

National Parole Board (NPB)

BRITISH COLUMBIA

Abbotsford
Pacific Regional Office
32315 South Fraser Way, Suite 305
V2T 1W6
(604) 854-2468

NEW BRUNSWICK

Moncton
Atlantic Regional Office
1222 Main Street, 4th Floor
E1C 1H6
(506) 857-6345

ONTARIO

Kingston
Ontario Regional Office
86 Clarence Street
Post Office Box 620
K7L 4X1
(613) 545-8351

Ottawa
Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
K1A 0R1
(613) 954-6617

QUEBEC

Montreal
Quebec Regional Office
Guy Favreau Complex
West Tower, 2nd Floor
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-4584

SASKATCHEWAN

Saskatoon
Prairies Regional Office
Churchill Building, 6th Floor
229 4th Avenue South
Post Office Box 9210
S7K 3X5
(306) 975-4228

National Research Council Canada (NRC)

ALBERTA

Calgary
Industrial Research Assistance Program
Alberta Research Council
6815 8th Street North East
T2E 7H7
(403) 297-2600
Institute for Research in Construction
Advanced Construction Technology Laboratory:
(613) 993-2480 (information, Ottawa)

Edmonton
Industrial Research Assistance Program
Alberta Research Council
250 Karl Clark Road
Post Office Box 8330, Station F
T6H 5X2
(403) 495-6509

BRITISH COLUMBIA

Penticton
Herzberg Institute of Astrophysics
Dominion Radio Astrophysical Observatory
Post Office Box 248
V2A 6K3
(604) 493-2277

National Research Council Canada *(continued)*
British Columbia *(continued)*

Revelstoke
Institute for Research in Construction
Avalanche Research Station
301 West 3rd Street
V0E 2S0
(604) 837-2435

Vancouver
Division of Mechanical Engineering
Western Laboratories
3650 Wesbrook Mall
V6S 2L2
(604) 666-2623

Vancouver
Industrial Research Assistance Program
B.C. Research
University of British Columbia Campus
3650 Wesbrook Mall
V6S 2L2
(604) 666-7034

Vancouver
Institute for Research in Construction
3650 Wesbrook Mall
V6S 2L2
Construction:
(604) 666-6735
(604) 666-8899
Avalanche Research:
(604) 666-6741

Vancouver
Tri-University Meson Facility (TRIUMF)
4004 Wesbrook Mall
University of British Columbia Campus
V6T 2A3
(604) 222-1047

Victoria
Herzberg Institute of Astrophysics
Dominion Astrophysical Observatory
5071 West Saanich Road
V8X 4M6
(604) 363-0001

Victoria
Industrial Research Assistance Program
University of Victoria
Post Office Box 1700
V8W 2Y2
(604) 721-1242

MANITOBA

Winnipeg
Canadian Institute of Industrial Technology
435 Ellice Avenue
R3B 1Y6
(204) 983-7692
Service in French:
(204) 983-7526

Winnipeg
Industrial Research Assistance Program
c/o Industrial Technology Centre
1329 Niakwa Road
R2J 3T4
(204) 945-6133

NEW BRUNSWICK

Fredericton
Industrial Research Assistance Program
921 College Hill Road
E3B 6Z9
(506) 452-3831

Moncton
Industrial Research Assistance Program
University of Moncton, Science and Engineering
E1A 3E9
(506) 851-6147

Saint John
Industrial Research Assistance Program
University of New Brunswick
Post Office Box 5050
E2L 4L5
(506) 636-4513

NEWFOUNDLAND

St John's
Industrial Research Assistance Program
Viking Building
136 Crosbie Road
A1B 3K3
(709) 772-5228

NOVA SCOTIA

Dartmouth
Industrial Research Assistance Program
c/o Nova Scotia Research Foundation
101 Research Drive
Post Office Box 790
B2Y 3Z7
(902) 426-3138

Halifax
Industrial Research Assistance Program
c/o Technical University of Nova Scotia
Post Office Box 1000
B3J 2X4
(902) 426-3138

Halifax
Institute for Marine Bioscience
1411 Oxford Street
B3H 3Z1
(902) 426-8332

Wolfville
Industrial Research Assistance Program
Acadia University
Post Office Box 220
B0P 1X0
(902) 542-2201, ext 168

ONTARIO

London
Industrial Research Assistance Program
c/o University of Western Ontario
Faculty of Engineering and Science
Room 2084
N6A 5B9
(519) 645-5279

Mississauga
Industrial Research Assistance Program
ORTECH International
2395 Speakman Drive
Sheraton Park Research Community
L5K 1B3
(416) 822-4111, ext 565

Ottawa
Head Office
Montreal Road
K1A 0R6
(613) 993-9101
Industrial Research Assistance Program:
(613) 993-2012
Institute for Research in Construction:
(613) 993-2607
IRAP Office:
(613) 993-0695

Ottawa
Herzberg Institute of Astrophysics
Ottawa River Solar Observatory
Shirley's Bay
Mail: 100 Sussex Drive
Ottawa K1A 0R6
(613) 592-0993
On cloudy days:
(613) 993-7395

St Catharines
Industrial Research Assistance Program
Brock University
Mackenzie-Chown Complex
L2S 3A1
(416) 641-8068

Toronto
Industrial Research Assistance Program
Ontario Regional Office
200 Town Centre Court, Suite 1101
Scarborough
M1P 4X8
(416) 973-4484

Waterloo
Industrial Research Assistance Program
Needles Hall
University of Waterloo
N2L 3G1
(519) 888-4049

Windsor
Industrial Research Assistance Program
360 Sunset Avenue
University of Windsor
N9B 3P4
(519) 252-3380

PRINCE EDWARD ISLAND

Charlottetown
Industrial Research Assistance Program
West Royalty Industrial Park
C1E 1B0
(902) 566-7640

QUEBEC

Boucherville
Industrial Materials Institute
75 De Mortagne Boulevard
J4B 6Y4
(514) 641-2280

Jonquière
Industrial Research Assistance Program
Automated Production Centre
2505 Saint Hubert Street
Post Office Box 340
G7X 7W2
(418) 542-4668

Montreal
Biotechnology Research Institute
6100 Royalmount Avenue
H4P 2R2
(514) 496-6100

Montreal
Industrial Research Assistance Program
CRIQ Building
8475 Christophe Colomb Avenue
H2M 2N9
(514) 283-8231

Montreal
Industrial Research Assistance Program
École Polytechnique
University of Montreal
Post Office Box 6079, Station A
H3C 3A7
(514) 283-0639

Montreal
Industrial Research Assistance Program
McGill University
817 Sherbrooke Street West
H3A 2K6
(514) 283-0342

Montreal
Industrial Research Assistance Program
University of Montreal
Post Office Box 6128, Station A
H3C 3J7
(514) 283-0345

Quebec
Industrial Research Assistance Program
333 Franquet Street
Sainte-Foy
G1P 4C7
(418) 648-3419

Quebec
Industrial Research Assistance Program
Technology Park of Metropolitan Quebec
300 Franquet Street
Sainte-Foy
G1P 4N3
(418) 648-3520

Saint-Hyacinthe
Industrial Research Assistance Program
c/o Agriculture Canada-FRDC
3600 Casavant Boulevard
J2S 8E3
(514) 773-1105

Sherbrooke
Industrial Research Assistance Program
University of Sherbrooke
Faculté de l'administration, Suite A1-318
J1K 2R1
(819) 564-5642

SASKATCHEWAN

Regina
Industrial Research Assistance Program
515 Henderson Drive
S4N 5X1
(306) 780-6964

Saskatoon
Industrial Research Assistance Program
15 Innovation Boulevard
S7N 2X8
(306) 975-4711

Saskatoon
Plant Biotechnology Institute
110 Gymnasium Place
S7N 0W9
(306) 975-4190

Natural Sciences and Engineering Research Council of Canada (NSERC)

ONTARIO

Ottawa
Centennial Towers
200 Kent Street
K1A 1H5
(613) 995-5992

National Search and Rescue Secretariat (NSS)

ONTARIO

Ottawa
Journal Tower South, 17th Floor
365 Laurier Avenue West
K1A 0K2
(613) 992-0063
Fax:
(613) 996-3746

National Transportation Agency of Canada (NTA)

BRITISH COLUMBIA

Vancouver
Pacific Regional Office
800 Burrard Street, Suite 1310
V6Z 2G7
(604) 666-2050
Fax:
(604) 666-1982
Market Entry and Analysis Branch
Field Investigations Directorate:
(604) 666-2050

NEW BRUNSWICK

Moncton
Atlantic Regional Office
Assumption Place
770 Main Street
Post Office Box 6080
E1C 9L5
(506) 851-7444
Fax:
(506) 851-7105

National Transportation Agency of Canada *(continued)*

Ontario

Thunder Bay
Market Entry and Analysis Branch
Field Investigations Directorate
28 North Cumberland Street, Suite 404
P7A 4K9
(807) 345-0025

Toronto
Regional Office
Government of Canada Building, Suite 218
200 Town Centre Court
Scarborough
M1P 4X8
(416) 973-4595
Fax:
(416) 973-6790
Market Entry and Analysis Branch
Field Investigations Directorate:
(416) 973-5162

Quebec

Hull
Head Office
Les Terrasses de la Chaudière
15 Eddy Street
Mail: Ottawa, Ontario K1A 0N9
General Inquiries:
(819) 997-0344
Fax:
(819) 953-8353

Montreal
Quebec Regional Office
606 Cathcart Street, Suite 605
H3B 1K9
(514) 283-7620
Fax:
(514) 283-9702

Saskatchewan

Saskatoon
Western Regional Office
350 3rd Avenue North, Suite 301
S7K 6G7
(306) 975-5201
Fax:
(306) 955-5206

Yukon

Whitehorse
Northern Regional Office
Air Terminal Building
Mezzanine Level, Suite 304
Whitehorse Airport
Y1A 3E4
(403) 668-4564
Fax:
(403) 668-7954

Office of the Auditor General of Canada (OAG)

Alberta

Edmonton
Regional Office
Manulife Place, Suite 2460
10180 101st Street
T5J 3S4
(403) 495-2028

British Columbia

Vancouver
Regional Office
Sinclair Centre, Suite 250
757 West Hastings Street
V6C 1A1
(604) 666-3596

Manitoba

Winnipeg
Regional Office
240 Graham Avenue, Room 630
R3C 0J7
(204) 983-2426

Nova Scotia

Halifax
Regional Office
Centennial Building, Suite 414
1660 Hollis Street
B3J 1V7
(902) 426-7721

Ontario

Ottawa
Head Office
CD Howe Building, 11th Floor, West Tower
240 Sparks Street
K1A 0G6
(613) 995-3766

Quebec

Montreal
Regional Office
685 Cathcart Street, 10th Floor
H3B 1M7
(514) 283-6086

Office of the Commissioner of Official Languages (OCOL)

Alberta

Edmonton
Alberta, British Columbia Northwest Territories and Yukon Region
Liberty Building, Room 1100A
10506 Jasper Avenue
T5J 2W9
(403) 495-3111
Fax:
(403) 495-4094

Manitoba

Winnipeg
Manitoba and Saskatchewan Region
Centre Ville Building
131 Provencher Boulevard, Room 200
R2H 0G2
(204) 983-2111
Fax:
(204) 983-7801

New Brunswick

Moncton
Atlantic Region
Heritage Court, Suite 303
95 Foundry Street
E1C 5H7
(506) 851-7047
Fax:
(506) 851-7046

Ontario

Ottawa
Head Office
110 O'Connor Street
K1A 0T8
(613) 992-5264
Fax:
(613) 993-5082

Toronto
Ontario Region
1 Dundas Street West, Suite 2410
Post Office Box 24
M5G 1Z3
(416) 973-1903
Fax:
(416) 973-1906

Quebec

Montreal
Quebec Region
1179 Bleury Street, Room 401
H3B 3H9
(514) 283-4996
Fax:
(514) 283-6677

Office of the Superintendent of Financial Institutions Canada (OSFI)

BRITISH COLUMBIA

Vancouver
800 Burrard Street, Room 904
V6Z 2G7
(604) 666-5335

MANITOBA

Winnipeg
One Lakeview Square, Suite 307
155 Carlton Street
R3C 3H8
(204) 983-4140

ONTARIO

Ottawa
Head Office
Kent Square
255 Albert Street
K1A 0H2
(613) 990-7788

Toronto
1 Front Street West, 2nd Floor West
M5J 1A5
(416) 973-6662

QUEBEC

Montreal
Guy Favreau Complex
West Tower, Room 903
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-4836

Pension Appeals Board (PAB)

ONTARIO

Ottawa
381 Kent Street, Room 327
Post Office Box 8567
K1G 3H9
(613) 995-0612

Privacy Commissioner of Canada (PCC)

ONTARIO

Ottawa
Place de Ville
Tower B, 3rd Floor
112 Kent Street
K1A 1H3
(613) 995-2410
Fax:
(613) 995-1501

Privy Council Office (PCO)

ONTARIO

Ottawa
Langevin Block
80 Wellington Street
K1A 0A3
(613) 957-5153

Prime Minister's Office (PMO)

ONTARIO

Ottawa
Langevin Block
80 Wellington Street
K1A 0A3
(613) 992-4211

Patented Medicine Prices Review Board Canada (PMPRB)

ONTARIO

Ottawa
Trebla Building, 6th Floor
473 Albert Street
K1A 0C9
(613) 952-7360

Ports Canada (PRC)

BRITISH COLUMBIA

Prince Rupert
Prince Rupert Port Corporation
110 3rd Avenue West
V8J 1K8
(604) 627-7545

Vancouver
Vancouver Port Corporation
200 Granville Street, Suite 1900
V6C 2P9
(604) 666-3226

MANITOBA

Churchill
Canada Ports Corporation
Port of Churchill
Post Office Box 217
R0B 0E0
(204) 675-8823

NEW BRUNSWICK

Belledune
Canada Ports Corporation
Port of Belledune
c/o National Office
99 Metcalfe Street, 8th Floor
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

Saint John
Saint John Port Corporation
133 Prince William Street
Post Office Box 6429, Station A
E2L 4R8
(506) 636-4869

NEWFOUNDLAND

St John's
St John's Port Corporation
3 Water Street
Post Office Box 6178
A1C 5X8
(709) 772-4664

NOVA SCOTIA

Halifax
Halifax Port Corporation
Ocean Terminals
1215 Marginal Road, Pier 19
Post Office Box 336
B3J 2P6
(902) 426-3643

ONTARIO

Ottawa
Canada Ports Corporation
National Office
99 Metcalfe Street, 8th Floor
K1A 0N6
(613) 957-6787

Port Colborne
Canada Ports Corporation
Port Colborne
c/o National Office
99 Metcalfe Street, 8th Floor
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

Prescott
Canada Ports Corporation
Port of Prescott
c/o National Office
99 Metcalfe Street, 8th Floor
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

QUEBEC

Chicoutimi
Canada Ports Corporation
Port of Saguenay
49 Lafontaine Street
Post Office Box 760
G7H 5E1
(418) 543-0263

Montreal
Montreal Port Corporation
Port of Montreal Building
Cité du Havre, Wing 1
H3C 3R5
(514) 283-7011

Ports Canada *(continued)*
Quebec *(continued)*

Quebec
Port of Quebec Corporation
150 Dalhousie Street
Post Office Box 2268
G1K 7P7
(418) 648-3558

Sept-Îles
Canada Ports Corporation
Port of Sept-Îles
421 Arnaud Street, Room 202
G4R 3B3
(418) 968-1231

Trois-Rivières
Canada Ports Corporation
Port of Trois-Rivières
1545 Du Fleuve Street
Post Office Box 999
G9A 5K2
(819) 378-3939

Public Service Commission of Canada (PSC)

Alberta

Calgary
Language Training Canada
Harry Hays Building, Room 486
220 4th Avenue South East
T2P 3R9
(403) 292-5435 (Fax)

Edmonton
Regional Office
Canada Place, Suite 830
9700 Jasper Avenue
T5J 4G3
(403) 495-3144
Language Training Canada:
(403) 495-4839 (Fax)
Training and Development Canada:
(403) 495-6132

British Columbia

Vancouver
Sinclair Centre, 5th Floor
757 West Hastings Street
V6C 3G4
(604) 666-0696
Language Training Canada:
(604) 666-6808 (Fax)
Training and Development Canada:
(604) 666-3746

Vancouver
Appeals Directorate
750 Cambie Street, Suite 500
V6B 2P3
(604) 666-8217

Victoria
Federal Building, 4th Floor
1230 Government Street
V8W 1Y3
(604) 388-0588
Training and Development Canada:
(604) 388-0575
(604) 363-0558 (Fax)

Manitoba

Winnipeg
MacDonald Building
344 Edmonton Street
R3B 2L4
(204) 983-2166
Training and Development Canada:
(204) 983-8188 (Fax)

New Brunswick

Moncton
Toronto Dominion Building, 7th Floor
777 Main Street
E1C 1E9
(506) 851-2369
Language Training Canada:
(506) 851-6618 (Fax)
Training and Development Canada:
(506) 858-4506 (Fax)

Newfoundland

St John's
Cormack Building, Suite 302
2 Steers Cove
A1C 6J5
(709) 772-4812
(709) 772-4316 (Fax)

Northwest Territories

Iqaluit
Northern Careers Program
161 Iqaluit Street
Post Office Box 1119
X0A 0H0
(819) 979-6268

Yellowknife
Precambrian Building, 9th Floor
4922 52nd Street
Post Office Box 2730
X1A 2R1
(403) 873-3545
Northern Careers Program:
(403) 873-3545

Nova Scotia

Halifax
1888 Brunswick Street, 7th Floor
B3J 1M8
(902) 426-2990
Language Training Canada:
(902) 426-7455 (Fax)
Training and Development Canada:
(902) 426-7550

Ontario

Ottawa
Head Office
L'Esplanade Laurier
West Tower, 22nd Floor
300 Laurier Avenue West
K1A 0M7
Language Training Canada:
(613) 995-2775 (Fax)
Training and Development Canada:
(613) 995-2775 (Fax)

Ottawa
800 Carson Road
K1A 0M7
Language Training Canada:
Pavilion A – 954-2397 (Fax)
Pavilion B – 993-9276 (Fax)
Training and Development Canada:
(613) 998-7859 (Fax)

Ottawa
Vanguard Building, 2nd Floor
171 Slater Street
K1A 0M7
(613) 996-8436

Toronto
Dominion Public Building, 3rd Floor
1 Front Street West
M5J 2R5
(416) 973-3131
Language Training Canada:
(416) 973-9036 (Fax)
Training and Development Canada:
(416) 973-8077 (Fax)

Prince Edward Island

Charlottetown
119 Kent Street
C1A 1N3
(902) 566-7030
(902) 566-7036 (Fax)
Language Training Canada:
(902) 566-8235

Quebec

Hull
Language Training Canada
Bisson Centre
15 Bisson Street
K1A 0M7
(819) 997-4359
(819) 994-7868 (Fax)

Montreal
Guy Favreau Complex
West Tower, 8th Floor
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-5776
(514) 283-6380 (Fax)
Training and Development Canada:
(514) 283-2722

Quebec
Sillery Place, 2nd Floor
1126 St Louis Road
Sillery
G1S 1E5
(418) 648-3230

Quebec
Language Training Canada
1122 St Louis Road, Room 305
Sillery
G1S 1E5
(418) 648-3531
(418) 648-4256 (Fax)

Quebec
Training and Development Canada
3107 Sasseville Street
Sainte-Foy
G1W 4W5
(418) 652-8168

SASKATCHEWAN

Regina
Federal Building
1975 Scarth Street, Room 400
S4P 2H1
(306) 780-5720

YUKON

Whitehorse
Yukon Centre, Suite 200
4114 4th Avenue
Y1A 4N7
(403) 668-4487
Northern Careers Program:
(403) 667-2327

Public Service Staff Relations Board (PSSRB)

ONTARIO

Ottawa
CD Howe Building
West Tower, 6th Floor
240 Sparks Street
Post Office Box 1525, Station B
K1P 5V2
(613) 990-1800

Public Works Canada (PWC)

ALBERTA

Calgary
Alberta South District Office
Harry Hays Building, Room 632
220 4th Avenue South East
Post Office Box 2938, Station M
T2P 3C3
(403) 292-5898

Calgary
Corporate Management Branch
Harry Hays Building, Room 632
220 4th Avenue South East
T2G 4X3
(403) 292-4660

Edmonton
Pacific-Western Regional Office
Canada Place, Suite 1000
9700 Jasper Avenue
T5J 4E2
(403) 495-3204
(403) 495-3203 (service in French)

Edmonton
Alberta and Northwest Territories District Office
Oliver Building, 2nd Floor
10225 100th Avenue
T5J 1J9
(403) 495-3262

BRITISH COLUMBIA

Fort Nelson
4804 51st Avenue West
Post Office Box 510
V0C 1B0
Architectural and Engineering Services:
(604) 774-6956

Nanaimo
60 Front Street
V9R 5H7
Realty Services:
(604) 754-0203

New Westminster
Annacis Marine Base
100 Annacis Parkway
V3M 6A2
Architectural and Engineering Services:
(604) 666-7786

Prince George
280 Victoria Street, Room 209
V2L 4X3
Architectural and Engineering Services:
(604) 561-5130
Realty Services:
(604) 561-5353

Vancouver
Pacific – Western Regional Office
British Columbia and Yukon Division
1166 Alberni Street
V6E 3W5
(604) 666-3103
Air Transportation Sector:
(604) 276-5445

Victoria
1230 Government Street
V8N 1Y3
Realty Services:
(604) 363-3546

Victoria
Esquimalt Graving Dock
825 Admirals Road
V9A 2P1
Architectural and Engineering Services:
(604) 363-4021

MANITOBA

Winnipeg
Manitoba District Office
Federal Building, Room 201
269 Main Street
Post Office Box 1408
R3C 2Z1
(204) 983-3731

NEW BRUNSWICK

Fredericton
District Office
633 Queen Street
E3B 1C3
(506) 452-3576

Moncton
District Office
95 Foundry Street, 4th Floor
Post Office Box 189
E1C 8P9
Architectural and Engineering Services:
(506) 851-6558
Realty Services:
(506) 851-6140

Saint John
District Office
Customs Building
189 Prince William Street
Post Office Box 7350, Station A
E2L 4J4
(506) 636-4523

NEWFOUNDLAND

St John's
Building 301
Pleasantville
Mail: Post Office Box 4600
A1C 5T2
(709) 772-4361

NOVA SCOTIA

Halifax
Atlantic Regional Office and Nova Scotia District Office
Maritime Centre
1505 Barrington Street
Post Office Box 2247
B3J 3C9
(902) 426-2331

Halifax
Regional Office
Central Guarantee Trust Building, Suite 1210
1801 Hollis Street
B3J 3N4
(902) 426-7671

Public Works Canada *(continued)*

Ontario

Kingston
Post Office Box 2900
K7L 5P1
(613) 545-8025

London
Southwestern Ontario Regional Office
451 Talbot Street, 7th Floor
Post Office Box 668, Station B
N6A 4Y4
(519) 645-4317

North Bay
1184 Cassells Street
P1B 4B6
(705) 472-8440

Ottawa
Head Office
Sir Charles Tupper Building
Riverside Drive
K1A 0M2
(613) 736-2400

Sault Ste Marie
Local Office
205 McNabb Street
P6B 1Y3
(705) 949-1511

Sudbury
19 Lisgar Street South, Room 323
P3E 3L4
(705) 671-0641

Thunder Bay
Local Office
221 North Archibald Street, Room 110
P7C 3Y3
(807) 625-7100

Toronto
Ontario Regional Office
Government of Canada Building
4900 Yonge Street
Willowdale
M2N 6A6
(416) 224-4244

Prince Edward Island

Charlottetown
District Office
Dominion Building, 6th Floor
97 Queen Street
Post Office Box 1268
C1A 7M8
(902) 566-7500

Quebec

Hull
National Capital Region
Place du Portage, Phase IV
140 Promenade du Portage
Mail: Ottawa, Ontario K1A 0M3
(819) 775-4712
Plans and Specifications Distribution:
(819) 775-4024
Tenders and Contracts:
(819) 775-4031

Montreal
Quebec Regional Office
Guy Favreau Complex
West Tower, 7th Floor
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-1193

Quebec
District Office
Champlain Harbour Station
901 Cap Diamant
G1K 4K1
(418) 648-3815

Rimouski
Local Office
180 De la Cathédrale Avenue
G5L 5H9
(418) 722-3000

Saskatchewan

Saskatoon
Saskatchewan District Office
101 22nd Street East, Suite 201
S7K 0E1
(306) 975-4660

Yukon

Whitehorse
District Office
201 Range Road
Y1A 3A4
Architectural and Engineering Services:
(403) 668-2181

Revenue Canada, Customs and Excise (RCCE)

Alberta

Aden
Post Office Box 17
T0K 0A0
(403) 344-2244

Calgary
Customs
Regional Office and District Office
Harry Hays Building
220 4th Avenue South East
T2G 4X3
(403) 292-4614
District Office:
(403) 292-8750
(403) 292-8759 (service in French)

Calgary
Excise and GST
Regional Office
833 4th Avenue South West
Post Office Box 2525, Station M
T2P 3B7
(403) 292-5678

Calgary
Excise
District Office
Selkirk House, 4th Floor
555 4th Avenue South West
T2P 3E7
(403) 221-3001

Carway
Customs
Carway Customs Office
Post Office Box 699
Cardston
T0K 0K0
(403) 653-3009

Chief Mountain
Post Office Box 96
Via Waterton
T0K 2M0
(403) 653-3535

Coutts
Post Office Box 220
T0K 0N0
(403) 344-3770

Del Bonita
General Delivery
T0K 0S0
(403) 653-2567
(403) 758-3613

Edmonton
Customs
105th Street Building, Room 800
10242 105th Street
T5J 4H8
(403) 495-3400
Customs Mail Centre:
(403) 495-4649

Edmonton
Excise
District Office
Park Square, 15th Floor
10001 Bellamy Hill Road
T5J 4P5
(403) 448-1309

Lethbridge
Customs
District Office
Mountain Minerals Building,
Room 205
714 5th Avenue South
T1J 0V1
(403) 382-3119

Lethbridge
Excise and GST
District Office
704 4th Avenue South, Room 300
Postal Bag 3009
T1J 4A9
(403) 382-3013

Medicine Hat
Customs
District Office
406 2nd Street South East
T1A 0C3
(403) 526-2567

Red Deer
Customs
District Office
4711 51st Avenue
T4N 6H8
(403) 340-4200

Red Deer
Excise and GST
District Office
4814 Ross Street, 3rd Floor
Postal Bag 5013
T4N 6A1
(403) 341-7006

Wild Horse
Port of Wild Horse
Via Manyberries
T0K 1L0
(403) 868-2222

British Columbia

Aldergrove
Customs
Aldergrove Border Crossing
10 Highway 13
Rural Route 1
V0X 1A0
(604) 856-2791

Burnaby
Customs
United Terminal Building, Room 210
7867 Express Street
V5A 1S7
(604) 420-5812

Burnaby
Excise and GST
Regional Office
4800 Kingsway, Suite 490
V5H 4J2
(604) 775-5131
Fax:
(604) 775-5055

Burnaby
Excise and GST
District Office
4664 Lougheed Highway, Room 201
V5C 6C2
(604) 666-4664

Campbell River
Customs
Federal Building, Room 115
940 Alder Street
V9W 2P8
(604) 287-3761

Carson
Customs
Carson Customs Office
Rural Route 1
Grand Forks
V0H 1H0
(604) 442-5551

Cascade
Customs
Cascade Customs Office
Post Office Box 210
Christina Lake
V0H 1E0
(604) 447-9418

Chopaka
Customs
Chopaka Customs Office
Rural Route 1
Cawston
V0X 1C0
(604) 499-2755

Courtenay
Customs
375 Cliffe Avenue
V9N 2J1
(604) 334-3424

Cranbrook
Customs
101 10th Avenue South
Post Office Box 610
V1C 4J2
(604) 426-2161

Dawson Creek
Customs
Federal Building, Room 101
1005 104th Avenue
V1G 2H9
(604) 782-7373

Delta
Boundary Bay Customs Office
4 56th Street
V4L 1Z2
(604) 943-0128

Douglas
Customs
Douglas Customs Office
28 176th Street
Surrey
V3S 5J9
(604) 538-3600

Fraser
Customs
Fraser Customs Office
c/o Post Office Box 4520
Whitehorse, Yukon
Y1A 2R8
(403) 821-4111

Kamloops
Customs
3035 Airport Drive, Room 130
V2B 7X1
(604) 376-4758

Kelowna
Customs
Federal Building, Room 102
251 Lawrence Avenue
V1Y 6L2
(604) 861-8016

Kelowna
Excise and GST
Capri Centre Office Tower, Suite 200
1835 Gordon Drive
Y1Y 3H5
(604) 861-4884
Fax:
(604) 862-4744

Kingsgate
Customs
General Delivery
V0B 1V0
(604) 424-5391

Kitimat
Customs
Federal Building, Room 307
450 City Centre
V8C 1T6
(604) 632-7611

Midway
Customs
Post Office Box 97
V0H 1M0
(604) 449-2331

Nanaimo
Customs
Federal Building, Room 201A
60 Front Street
V9R 5H7
(604) 754-0341

Nelway
Customs
Nelway Border Crossing
Post Office Box 340
Salmo
V0G 1Z0
(604) 357-9940

Revenue Canada, Customs and Excise *(continued)*
British Columbia *(continued)*

New Westminster
Customs
Federal Building, Room 415
549 Columbia Street
V3L 1B3
(604) 666-6106

Osoyoos
Customs
Rural Route 1
V0H 1V0
(604) 495-6531

Paterson
Customs
Paterson Border Crossing
Post Office Box 1030
Rossland
V0G 1Y0
(604) 362-7341

Penticton
Customs
Site 30, Compartment 14
Rural Route 2
V2A 6J7
(604) 492-3095

Pleasant Camp
Customs
Pleasant Camp Customs Office
Post Office Box 4520
Whitehorse, Yukon
Y1A 2R8
(907) 767-5540 (Alaska Area Code)
Fax:
(907) 767-5543

Port Alberni
Customs
Federal Building, Room 204
4877 Argyle Street
V9Y 1V9
(604) 723-6612

Powell River
Customs
Federal Building
4812 Joyce Avenue
V8A 3B8
(604) 485-2243

Prince George
Customs
Revenue Building
1323 5th Avenue
V2L 3L6
(604) 561-5281
Fax:
(604) 561-7291

Prince George
Excise and GST
1441 7th Avenue
V2L 3P3
(604) 561-7800
Fax:
(604) 561-7810

Prince Rupert
Customs
Federal Building, Room 460
309 2nd Avenue West
V8J 1G8
(604) 627-3003
(604) 627-3004
Fax:
(604) 627-3007

Roosville
Customs
Roosville Customs Office
Post Office Box 72
Grasmere
V0B 1R0
(604) 887-3413
Fax:
(604) 887-3247

Rykerts
Customs
Rykerts Customs Office
Post Office Box 1340
Creston
V0B 1G0
(604) 428-2575
Fax:
(604) 428-5310

Sidney
Customs
Post Office Box 2548
V8L 4B9
(604) 363-6644

Sumas
Customs
Sumas Customs Office
Huntingdon
V0X 1M0
(604) 533-5122

Surrey
Customs
Pacific Highway District
28 176th Street
V3S 5J9
(604) 538-3600
Fax:
(604) 538-3670

Vancouver
Customs
Regional Office
Customs Building
1001 West Pender Street
V6E 2M8
(604) 666-0545
Vancouver International Airport:
(604) 666-1802

Vancouver
Customs
International Mail Clearance
685 Hamilton Street
V6B 2R4
(604) 666-3392

Vancouver
Excise and GST
1385 West 8th Avenue, Room 301
V6H 3V9
(604) 775-5300
Fax:
(604) 775-5237

Vernon
Customs
3101 32nd Avenue
V1T 2M2
(604) 542-3194

Victoria
Customs
Custom House, Room 107
816 Government Street
V8W 1X1
(604) 363-3531
Fax:
(604) 367-6387

Victoria
Excise and GST
747 Fort Street, 5th Floor
Post Office Box 3400, Station E
V8W 3R1
(604) 363-0500
Fax:
(604) 363-3000

Waneta
Customs
Waneta Customs Office
Post Office Box 1030
Rossland
V0G 1Y0
(604) 367-9656
Fax:
(604) 367-6387

MANITOBA

Boissevain
Post Office Box 1150
R0K 0E0
(204) 534-6820

Brandon
Excise and GST
725 Rosser Avenue
Post Office Box 99
R7A 5Y6
(204) 726-7800

Cartwright
R0K 0L0
(204) 529-2437

Churchill
General Delivery
R0B 0E0
(204) 675-2940
(navigation season)

Coulter
Customs
Coulter Customs Office
Post Office Box 369
R0M 0G0
(204) 649-2355

Crystal City
General Delivery
R0K 0N0
(204) 873-2250

Emerson
Highway 75
R0A 0L0
Emerson West – traffic from North Dakota (Interstate 29):
(204) 373-2524
Emerson East – traffic from Minnesota (Highway 75):
(204) 373-2210

Goodlands
R0M 0R0
(204) 658-3516

Gretna
Post Office Box 427
R0G 0V0
(204) 327-5370

Lena
Customs
Lena Customs Office
Via Killarney
R0K 1G0
(204) 523-4525

Lyleton
Post Office Box 130
R0M 1G0
(204) 649-2255

Piney
R0A 1K0
(204) 423-2153

Snowflake
R0G 2K0
(204) 876-4705

South Junction
R0A 1Y0
(204) 437-2266

Sprague
Post Office Box 20
R0A 1Z0
(204) 437-2361

Tolstoi
R0A 2E0
(204) 427-2076

Windygates
Customs
Windygates Customs Office
Rural Route 1
Darlingford
R0G 0L0
(204) 246-2201

Winkler
Rural Route 1
R6W 4A1
(204) 325-8503

Winnipeg
Central Regional Office
269 Main Street
R3C 1B3
(204) 983-3759

Winnipeg
Customs
Winnipeg Airport
2000 Wellington Avenue
R2R 0S6
(204) 983-6004

Winnipeg
Excise and GST
Central Regional Office
280 Broadway Avenue, 4th Floor
Post Office Box 1022
R3C 2W2
(204) 983-4525

New Brunswick

Bathurst
475 King Avenue
Post Office Box 506
E2A 3Z4
(506) 548-7461

Bloomfield
Customs
Bloomfield Customs Office
Rural Route 2
Lakeville
E0J 1S0
(506) 328-3872

Campobello
Welshpool Post Office
E0G 3H0
(506) 752-2091

Caraquet
Post Office Box 148
E0B 1K0
(506) 727-3184

Centreville
Customs
Rural Route 5
E0J 1H0
(506) 276-3519

Clair
Customs
356 Main Street
E0L 1B0
(506) 992-2124

Dalhousie
Customs
Adelaide Street
Post Office Box 809
E0K 1B0
(506) 684-2296

Deer Island
Lord's Cove Post Office
E0G 2J0
September 16 to June 30:
(506) 747-2954
July 1 to September 15:
(506) 747-2190

Edmundston
Northern New Brunswick District
121 De l'Église Street, Room 403
E3V 1J9
(506) 735-3339

Edmundston
Customs
12 Du Pont Street
E3V 1K5
(506) 735-7114

Forest City
Customs
Forest City Customs Office
Rural Route 1
Canterbury
E0H 1C0
(506) 894-2452

Fosterville
Customs
Fosterville Customs Office
Rural Route 1
Canterbury
E0H 1C0
(506) 894-2281

Fredericton
633 Queen Street
Post Office Box 190
E3B 4Y9
Customs information:
(506) 452-3274
Excise information:
(506) 452-3000
Fax:
(506) 452-3821

Grand Falls
Rural Route 1
Post Office Box 1300
E0J 1M0
(506) 473-3536

McAdam
Customs
Rural Route 1
St Croix
E0H 1K0
(506) 784-2225

Moncton
Northumberland District
1133 St George Boulevard, Suite 300
E1E 4E1
Customs:
(506) 851-7020
Excise:
(506) 851-7015

Moncton
Customs
1133 St George Boulevard
E1E 4E1
(506) 851-7020

Moncton
Excise and GST
District Office
West Main Plaza, 1st Floor
1600 Main Street
Post Office Box 1070
E1C 8P2
(506) 851-7015
GST:
(506) 851-3727

Revenue Canada, Customs and Excise *(continued)*
New Brunswick *(continued)*

Newcastle
305 Pleasant Street
E1V 1Y8
(506) 622-0275

North Head
Customs
Post Office Box 70
E0G 2M0
(506) 662-3232

Perth – Andover
Customs
Rural Route 5
E0J 1V0
(506) 273-2073

River de Chute
Customs
River de Chute Customs Office
Rural Route 2
Florenceville
E0J 1K0
(506) 276-4784

St Andrews
Federal Building
Post Office Box 509
E0G 2X0
(506) 529-3198

Saint John
Customs
Southern New Brunswick District
Customs Building
189 Prince William Street
Post Office Box 1140, Station A
E2L 4E6
(506) 636-4501
Port Office:
(506) 636-4904

Saint John
Excise and GST
District Office
Hilliard Place, Building B
580 Main Street
Post Office Box 6865, Station A
E2L 4S3
(506) 636-4909

St-Léonard
Customs
7 Bridge Street
Post Office Box 420
E0L 1M0
(506) 423-6282

St Stephen
204 Milltown Boulevard
Post Office Box 160
E3L 2X1
(506) 466-2363

Woodstock
Central New Brunswick District
Rural Route 3
Post Office Box 1989
E0J 2B0
(506) 328-9988

NEWFOUNDLAND

Argentia
Customs
Argentia Customs Office
Post Office Box 160
Freshwater
A0B 1W0
(709) 227-2691

Burgeo
Federal Building
Post Office Box 119
A0M 1A0
(709) 886-3330

Corner Brook
Federal Building, Room 201
Main Street
Post Office Box 1047
A2H 6S3
(709) 637-4494

Fortune
Bayview Street
Post Office Box 189
A0E 1P0
(709) 832-2000

Gander
Gander International Airport
2nd Floor
Post Office Box 350
A1V 1W7
(709) 256-6582
Airport Operations:
(709) 256-6583

Grand Falls
Federal Building
16 High Street
Post Office Box 217
A2A 2J7
(709) 489-2166

Happy Valley – Goose Bay
Labrador
Building 412
Post Office Box 790, Station A
A0P 1S0
(709) 896-3290

Harbour Grace
Federal Building
Water Street
Post Office Box 40
A0A 2M0
(709) 596-3481

St John's
Customs
Newfoundland and Labrador District Office
Atlantic Place, 6th Floor
215 Water Street
Post Office Box 77
A1C 6C9
(709) 772-5544

St John's
Excise and GST
Atlantic Place, 8th Floor
215 Water Street
Post Office Box 5500
A1C 5W4
(709) 772-2851

Stephenville
Federal Building
Main Street
Post Office Box 155
A2N 2Y9
(709) 643-2833

NORTHWEST TERRITORIES

Inuvik
Post Office Box 2220
X0E 0T0
(403) 979-2761

Iqaluit
Post Office Box 500A
X0A 0H0
(819) 979-6714

Yellowknife
Customs
Post Office Building, 2nd Floor
Post Office Box 220
X1A 2N2
(403) 920-2446

Yellowknife
Excise and GST
Precambrian Building, Suite 902
4922 52nd Street
X1A 3A3
(403) 920-6650

NOVA SCOTIA

Amherst
40 Prince Arthur Street
B4H 1V9
(902) 667-8655

Dartmouth
Excise
Atlantic Regional Office
Metropolitan Place, 15th Floor
99 Wyse Road
Post Office Box 1658
B3J 2Z8
(902) 426-7800

Halifax
Customs
Atlantic Regional Office
6169 Quinpool Road
Post Office Box 3080, Halifax South Postal Station
B3J 3G6
(902) 426-2661

Halifax
Customs
Port of Halifax Customs Office
6169 Quinpool Road, 1st Floor
Post Office Box 520
B3J 2R7
(902) 426-2911

Halifax
Excise and GST
District Office
CCL Group Building, 3rd Floor
2695 Dutch Village Road
Post Office Box 2900
B3L 4N5
(902) 426-1975

Halifax
International Mail
6175 Almon Street
Post Office Box 8446
B3K 5M2
(902) 426-5164

Kentville
495 Main Street
Post Office Box 606
B4N 3X7
(902) 679-5310

Liverpool
18 Market Street
Post Office Box 1226
B0T 1K0
(902) 354-3268

Lower Sackville
Halifax International Airport
Post Office Box 658
B4C 3J1
(902) 426-1335

Lunenburg
Federal Building
Post Office Box 519
B0J 2C0
(902) 634-4401

New Glasgow
Federal Building, Room 209
East River Road
Post Office Box 94
B2H 5E1
(902) 752-3153

Port Hawkesbury
Federal Building
Granville Street
Post Office Box 350
B0E 2V0
(902) 625-2850

Shelburne
Federal Building
King and Mowatt Streets
B0T 1W0
(902) 875-2324

Sydney
66 Wentworth Street
B1P 6T4
Customs:
(902) 564-7012
Excise (Information Only):
(902) 564-7050

Truro
Federal Building, Room 212
664 Prince Street
Post Office Box 445
B2N 5C5
(902) 895-4639

Yarmouth
Ferry Terminal
58 Water Street
Post Office Box 430
B5A 4B3
(902) 742-0880

ONTARIO

Arnprior
Customs
Federal Building
90 Madawaska Street
K7S 1S3
(613) 623-2921

Barrie
Customs
370 Dunlop Street West, Unit 805
Cedarpoint Business Park
L4N 5R7
(705) 728-5450

Barrie
Excise and GST
Sub-District Office
99 Ferris Lane, 1st Floor
L4M 2Y2
(705) 739-6000

Belleville
Customs
Federal Building
11 Station Street
K8N 2S2
(613) 969-3627

Bracebridge
Customs
98 Manitoba Street
P1L 1X6
(705) 645-4642

Brampton
Customs
350 Rutherford Road South
Plaza 2, Suite 210
L6W 3P6
(416) 454-0023

Brantford
Customs
41 Consol Road
Post Office Box 1323
N3T 5T6
(519) 752-8203

Brockville
Federal Building, Room 202
36 George Street
K6V 3V5
(613) 342-3323

Cambridge
Customs
6 Dickson Street, 2nd Floor
N1R 1T4
(519) 621-0331

Chatham
Customs
Judy La Marsh Building
65 William Street South
N7M 4S2
(519) 352-3990

Cobourg
Customs
39 Queen Street
K9A 1M8
(416) 372-7111

Collingwood
Customs
Federal Building
44 Hurontario Street
L9Y 3Z3
(705) 445-3511

Cornwall
Customs
45 2nd Street East
Post Office Box 1056
K6H 5V2
(613) 938-4752

Fort Erie
Customs
Peace Bridge Plaza
60 Walnut Street
L2A 5N7
(416) 871-3420

Fort Frances
Customs
301 Scott Street
Post Office Box 638
P9A 3M9
(807) 274-7341
International Bridge:
(807) 274-3655 (24-hour service)

Georgetown
232A Guelph Street, Unit 4
L7G 4B1
(416) 877-3411

Goderich
Customs
Federal Building
35 East Street
N7A 3Y4
(519) 524-8461

Revenue Canada, Customs and Excise *(continued)*
Ontario *(continued)*

Guelph
Customs
71 Dawson Road
N1H 1B1
(519) 752-8203
(519) 753-1719

Hamilton
Customs
Regional Office
26 Arrowsmith Road
Post Office Box 2989
L8N 3V8
(416) 578-8715

Hamilton
Excise and GST
Standard Life Building, 3rd Floor
120 King Street West
Post Office Box 2588
L8N 3K7
(416) 570-7110
(416) 570-7103

Hanover
Customs
Federal Building
501 9th Avenue
N4N 2M4
(519) 364-2570

Kenora
Federal Building
100 Park Street
Post Office Box 2020
P9N 3X8
(807) 468-7342
Kenora Airport:
(807) 548-5926

Kingston
Customs
Customs House
294 King Street East, Main Floor
K7L 3B2
(613) 545-8050

Kingston
Excise and GST
District Office
993 Princess Street
Post Office Box 2600
K7L 5P3
(613) 545-5500
(613) 545-5000

Kirkland Lake
Excise and GST
Sub-District Office
6 Tweedsmuir Road, 4th Floor
P2N 1H9
(705) 567-9228

Kitchener
Customs
District Office
Government of Canada Building
29 Duke Street East
Post Office Box 2157, Station B
N2H 6M1
(519) 745-9486

Lansdowne
Customs
Saint Lawrence East
Thousand Islands Bridge
Mail: General Delivery
K0E 1L0
(613) 659-2444

Leamington
Customs
215 Talbot Street East
N8H 3X5
(519) 326-9522

Lindsay
Customs
Federal Building
34 Cambridge Street South
Mail: General Delivery
K9V 4R7
(705) 324-4851

London
Customs
Dominion Public Building
457 Richmond Street
Post Office Box 665, Station B
N6A 4Y4
(519) 645-5174

London
Excise and GST
Southwestern Ontario Regional Office
Dominion Public Building, 3rd Floor
457 Richmond Street
Post Office Box 5548
N6A 4R3
(519) 645-4145

London
Excise and GST
District Office
148 Fullarton Street
Post Office Box 638, Station B
N6A 4Y4
(519) 645-4154

Midland
Customs
525 Dominion Avenue
L4R 1P7
(705) 526-5221

Mississauga
Excise and GST
Toronto West District Office
Sussex Centre, 3rd Floor
90 Burnhamthorpe Road West
L5B 3C3
(416) 566-6400
(416) 615-2102
GST inquiries:
(416) 615-2000

Newmarket
Customs
180 Main Street South
L3Y 3Z2
(416) 895-9112

Niagara Falls
Customs
Niagara Main Office
4551 Zimmerman Avenue
Post Office Box 126
L2E 6T1
(416) 354-2745

North Bay
Customs
Canada Place
107 Sheriff Avenue
P1B 7K8
(705) 472-9930

North Bay
Excise and GST
District Office
Century Centre Plaza
180 Sheriff Road, 2nd Level
P1B 7K9
(705) 494-7000

Oakville
Customs
1101 North Service Road East
L6H 1A6
(416) 845-4501
(416) 845-4781

Orangeville
Customs
71 Broadway Avenue
L9W 1K1
(519) 941-3940

Orillia
Customs
25 Peter Street North
L3V 6H8
(705) 325-5151

Oshawa
Customs
310 Simcoe Street South
L1H 4H7
(416) 725-6515

Ottawa
Head Office
Communications Branch
Connaught Building
555 Mackenzie Avenue
K1A 0L5
(613) 957-0275

Ottawa
Customs
Regional Office
360 Coventry Road
K1K 2C6
(613) 993-0534
(613) 991-0526
Regional Collector's Office:
(613) 991-0566

Ottawa
Excise and GST
Regional Office
1730 St Laurent Boulevard,
7th Floor
K1G 5L1
(613) 990-9908

Ottawa
Excise and GST
2405 St Laurent Boulevard, Unit K
K1G 5B4
(613) 991-3850

Owen Sound
Customs
Federal Building, Room 207
901 3rd Avenue East
N4K 2K7
(519) 376-0684

Pelee Island
Customs
N0R 1M0
(519) 724-2933

Pembroke
Customs
162 Pembroke Street East
K8A 3J7
(613) 732-7421

Perth
Customs
Federal Building
13 Herriott Street
K7H 1S8
(613) 267-2592

Peterborough
Customs
201 Charlotte Street
Post Office Box 598
K9J 6Z6
(705) 745-0528

Pigeon River
Customs
Pigeon River Customs Office
Rural Route 7
Thunder Bay
P7C 5V5
(807) 964-2093

Port Colborne
Customs
184 Elm Street
L3K 4N8
(416) 834-3513

Prescott
Customs
Post Office Box 400
K0E 1T0
(613) 925-3378
Travellers' Service:
(613) 925-4225
Commercial Operations:
(613) 925-2933

Rainy River
Customs
P0W 1L0
(807) 852-3341

Renfrew
Customs
249 Raglan Street South
K7V 1R3
(613) 432-3293

St Catharines
Customs
55 King Street, Suite 606
Post Office Box 68
L2R 6R4
(416) 682-2643

St Catharines
Excise and GST
1 St Paul Street, 2nd Floor
L2R 7L4
(416) 988-5809
(416) 988-5830

St Thomas
Customs
Dominion Public Building
403 Talbot Street
N5P 1B7
(519) 631-1630

Sarnia
Customs
St Clair District
105 Christina Street South
Post Office Box 640
N7T 7J7
(519) 344-7351
Blue Water Bridge:
(519) 336-3096 (24-hour service)

Sault Ste Marie
Customs
125 Huron Street
P6A 1R3
(705) 949-2316
Bridge Plaza:
(705) 256-6721 (24-hour service)

Sault Ste Marie
Excise and GST
Sub-District Office
Co-operative Building, 3rd Floor
205 McNabb Street
P6B 1Y3
(705) 942-2293

Simcoe
Customs
124 Norfolk Street North
Mail: General Delivery
N3Y 4K7
(519) 426-0871

Smiths Falls
94 Beckwith Street
K7A 2C1
(613) 283-0548

Sombra
General Delivery
N0P 2H0
(519) 892-3461

Stratford
Customs
782 Downie Street
Post Office Box 950
N5A 7M3
(519) 271-2040

Sudbury
Customs
1855 LaSalle Boulevard
Post Office Box 2275
P3A 4S1
(705) 560-1486

Sudbury
GST
Sub-District Office
127 Cedar Street, 4th Floor
P3E 1B1
(705) 671-0687

Thunder Bay
Customs
33 South Court Street, Room 210
P7B 2W6
(807) 345-5422

Thunder Bay
Excise and GST
District Office
214 Red River Road, Room 300
P7B 1A6
(807) 343-2800

Tillsonburg
Customs
Federal Building, Suite 203A
200 Broadway Street
N4G 5A7
(519) 842-5561

Timmins
Customs
Federal Building
120 Cedar Street South
P4N 2G8
(705) 264-8503

Toronto
Customs
1 Front Street West
Post Office Box 10, Station A
M5W 1A3
(416) 973-8281
Regional Collector's Office:
(416) 973-8258

Revenue Canada, Customs and Excise *(continued)*
Ontario *(continued)*

Toronto
Customs
Pearson International Airport
Post Office Box 40
Toronto AMF
L5P 1A2
General Inquiries:
(416) 676-3643
Travellers' Service:
(416) 676-4830 (Terminal One)
(416) 676-2883 (Terminal Two)
(416) 612-5416 (Terminal Three)
Merchandise Service:
(416) 676-3626

Toronto
Excise and GST
Regional Office
100 Sheppard Avenue East, 6th Floor
North York
M2N 6N5
(416) 954-0111

Toronto
Excise and GST
Toronto East District Office
305 Milner Avenue, 4th Floor
Scarborough
M1B 3V4
(416) 954-0212
(416) 954-0322

Toronto
Excise and GST
25 St Clair Avenue East, 4th Floor
Post Office Box 100, Station Q
M4T 2L7
(416) 973-1545
(416) 973-1532
Information Services:
(416) 973-6561

Toronto
Excise and GST
375 University Avenue, 9th Floor
M5G 2J5
(416) 954-0514

Toronto
Excise and GST
4576 Yonge Street, 7th Floor
Willowdale
M2N 6N4
(416) 954-3173

Trenton
Customs
70 Front Street
K8V 4N4
(613) 392-5427

Wallaceburg
Customs
Federal Building
602 Wellington Street
N8A 4L4
(519) 627-2131

Wallaceburg
Customs
Walpole Island Customs Office
Rural Route 3
N8A 4K9
(519) 627-4242

Waterloo
Excise and GST
District Office
470 Weber Street North
Post Office Box 1617
N2J 4T4
(519) 725-3050

Welland
Customs
26 Division Street
L3B 3Z6
(416) 735-5732

Windsor
Customs
South West Ontario Regional Office
185 Ouellette Avenue
Post Office Box 2280
Walkerville Postal Station
N8Y 4R8
(519) 973-8500
Information:
(519) 973-8522

Windsor
Excise and GST
Sub-District Office
215 Eugenie Street West, 2nd Floor
N8X 2X7
(519) 250-2900

Woodstock
Customs
430 Springbank Avenue South
N4V 1B2
(519) 537-8241

PRINCE EDWARD ISLAND

Charlottetown
Customs
Dominion Building, Room 319
97 Queen Street
C1A 4A9
(902) 566-7277

Charlottetown
Excise and GST
49 Water Street
Post Office Box 1448
C1A 7N1
Information only:
(902) 566-7272 (calls forwarded to Halifax)

Summerside
Customs
FIDA Building
216 Water Street
C1N 1B3
(902) 436-3231

QUEBEC

Abercorn
Customs
Highway 139
Post Office Box 220
J0E 1B0
(514) 538-2334

Athelstan
Customs
Trout-River Customs Office
980 Highway 138
J0S 1A0
(514) 264-2070

Baie-Comeau
Customs
164 Lasalle Boulevard
G4Z 1S4
(418) 296-2548

Beebe-Plain
2 Principale Street
J0B 1E0
(819) 876-2119

Cap-aux-Meules
Post Office Box 1135
G0B 1B0
(418) 986-3480

Chartierville
186 St Hyacinthe Street
J0B 1K0
(819) 656-2262

Chicoutimi
222 East Racine Street, Room 204
Post Office Box 422
G7H 5C2
(418) 543-1545

Clarenceville
2500 South Beach Road
J0J 1B0
(514) 294-2288

Covey Hill
J0L 1H0
(514) 247-2914

Cowansville
224 South Street, 2nd Floor
J2K 2X4
(514) 263-2282

Drummondville
3025 Power Street
J2C 6H8
(819) 478-1424

East-Hereford
26 Highway 253
J0B 1S0
(819) 844-2243

Franklin Centre
Highway 209
J0S 1E0
(514) 827-2323

Frelighsburg
J0J 1C0
(514) 298-5050

Gaspé
Federal Building
98 De la Reine Street
G0C 1R0
(418) 368-3204

Glen-Sutton
Customs
Glen-Sutton Customs Office
Rural Route 4
Mansonville
J0E 1X0
(514) 538-3234

Granby
297 Principale Street
J2G 2W0
(514) 372-6692

Hemmingford
Highway 219
J0L 1H0
(514) 247-2090

Herdman
Customs
Herdman Customs Office
Athelstan
J0S 1A0
(514) 264-5600

Highwater
Customs
Highwater Customs Office
4 Mansonville Road
Mansonville
J0E 1X0
(514) 292-5995

Jamieson's Line
Customs
Jamieson's Line Customs Office
Athelstan
J0S 1A0
(514) 264-5698

Joliette
899 Papineau Street
J6E 2L6
(514) 756-4747

Jonquière
Excise and GST
3310 St François Boulevard
G7X 2W9
(418) 695-4955

Lachute
Customs
Federal Building
580 Principale Street
J8H 1Y7
(514) 562-5995

Lac-Mégantic
5227 Frontenac Street, 2nd Floor
G6B 1H2
(819) 583-1826

Lacolle
Highway 15 South
J0J 1J0
(514) 246-3901
Highway 15:
(514) 246-3833
Highway 221:
(514) 246-2121
Highway 223:
(514) 246-3510
Richelieu Wharf:
(514) 246-3871
Cantic Station:
(514) 246-3609
Napierville Junction Station:
(514) 246-3847

Laval
Excise and GST
1 Place Laval, 6th Floor
H7N 1A1
(514) 967-3500

Linière
G0M 1J0
(418) 597-3395

Longueuil
Excise and GST
1 Place du Commerce, 3rd Floor
Brossard
J4W 2Z7
(514) 923-3700

Marieville
1345 Du Pont Street
J0L 1J0
(514) 460-7411

Mirabel
Mirabel International Airport
12600 Terminal A1, Suite 3304
J7N 1C9
(514) 476-2963

Montmagny
1 Place de l'Église, Room 301
G5V 2L9
(418) 248-2708

Montreal
Regional Office
400 Place d'Youville
H2Y 2C2
(514) 283-2953
Customs:
(514) 283-9900

Montreal
Dorval International Airport
975 Roméo Vachon Boulevard,
Suite 21-C
Dorval
H4Y 1A1
(514) 636-3970
Commercial Operations:
(514) 636-3854
Travellers' Service:
(514) 636-3971

Montreal
10765 Côte de Liesse Road
Dorval
H9P 2R9
(514) 631-4327

Montreal
Excise and GST
1250 Guy Street
H3H 2T4
(514) 496-1494

Montreal
Excise and GST
Centre Bois de Boulogne, Suite 255
1575 Henri Bourassa Road West
H3M 3A9
(514) 283-5153

Montreal
Excise and GST
1000 St Jean Boulevard, 6th Floor
Pointe-Claire
H9R 5P1
(514) 426-8293

Montreal
Excise and GST
6455 Jean Talon Street East,
3rd Floor
Saint-Léonard
H1S 3E8
(514) 283-0942

Morse's-Line
10 Highway 235
J0J 1T0
(514) 248-2757

Noyan
6 Highway 225
J0J 1B0
(514) 294-2851

Philipsburg
Customs
Federal Building
Highway 133
J0J 1N0
(514) 248-4313

Pohénégamook
1187 de la Frontière Street
G0L 1J0
(418) 859-2201

Port-Cartier
Port Site
Post Office Box 3
G5B 2G7
(418) 766-6866

Revenue Canada, Customs and Excise *(continued)*
Quebec *(continued)*

Quebec
Regional Office
130 Dalhousie Street
Post Office Box 2267
G1K 7P6
Customs:
(418) 648-4445
Excise:
(418) 648-3232

Quebec
Saint-Laurent District
1275 De la Jonquière Street
G1N 3X2
(418) 648-3881

Quebec
Excise and GST
Quebec Regional Office
410 Charest Boulevard East, 7th Floor
Post Office Box 2117
Postal Terminal
G1K 7M9
(418) 648-3483
(418) 648-4376

Quebec
Excise and GST
730 Charest Boulevard East, 4th Floor
G1K 8Y7
(418) 648-4376

Richmond
15 Carpenter Street
J0B 2H0
(819) 826-2686

Rimouski
180 De la Cathédrale Avenue
G5L 5H9
(418) 722-3034

Rimouski
Excise and GST
212 Belzile Road
G5L 3C3
(418) 722-2929

Rivière-du-Loup
Federal Building
75 Hôtel de Ville Street
G5R 1L7
(418) 862-4922

Rock-Island
Customs
Highway 55
J0B 2K0
(819) 876-7821

Rouyn-Noranda
40 Du Lac Avenue
J9X 4N3
(819) 762-4886

Rouyn-Noranda
Excise and GST
70 Québec Boulevard, 2nd Floor
J9X 6R1
(819) 797-4439

Sainte-Agnès-de-Dundee
Customs
Dundee Customs Office
8750 Highway 132
J0S 1L0
(514) 264-5709

Sainte-Aurélie
468 St Joseph Line
G0M 1M0
(418) 593-3971

Saint-Herménégilde
Hereford Road
1871 Highway 141
J0B 2W0
(819) 844-2242

Saint-Hyacinthe
Federal Building
2050 Girouard Street West
J2S 3A6
(514) 774-5818

Saint-Jean-sur-Richelieu
109 Richelieu Street
J3B 6X2
(514) 346-5590

Saint-Jérôme
380 Labelle Street, Suite 202
J7Z 5L3
(514) 438-3646

Saint-Juste-de-Bretenières
Customs
Daaquam Customs Office
G0R 3H0
(418) 244-3653

Saint-Pamphile
Elgin Highway
G0R 3X0
(418) 356-3151

Sept-Îles
701 Laure Boulevard
G4R 1X8
(418) 962-2632

Shawinigan
Federal Building
395 De la Station Avenue, Room 204
G9N 1V8
(819) 536-3331

Sherbrooke
Customs
50 Place de la Cité, Room 317
Post Office Box 127
J1H 5H8
(819) 564-5594

Sherbrooke
Excise and GST
2665 King Street West, 7th Floor
Post Office Box 1177
J1H 5L5
(819) 564-7240
(819) 564-7253

Sorel
26 De l'Entraide Place
Post Office Box 246
J3P 5N7
(514) 743-0026

Stanhope
10 Highway 147
J0B 3C0
(819) 849-9135

Thetford-Mines
12 Notre Dame Street North
G6G 2J7
(418) 335-6600

Trois-Rivières
25 Des Forges Street, Suite 412
G9A 6A7
(819) 374-8924

Trois-Rivières
Excise and GST
225 Des Forges Street, 4th Floor
G9A 2G7
(819) 371-5100
(819) 371-5103

Val-d'Or
1100 6th Street
J9P 3W6
(819) 824-4043

Valleyfield
157 Victoria Street, Room 101
J6T 1A5
(514) 373-3113

Victoriaville
112 Bois Franc Boulevard North
G6P 1E7
(819) 752-2050

Woburn
1020 Des Lignes Road
G0Y 1R0
(819) 544-4051

SASKATCHEWAN

Big Beaver
S0H 0G0
(306) 267-2276

Carievale
Post Office Box 220
S0C 0P0
(306) 928-2055

Climax
S0N 0N0
(306) 293-2262
Monchy Customs Office:
(306) 298-2232

Coronach
S0H 0Z0
(306) 267-2177

Estevan
Provincial Highway 47
Post Office Box 130
S4A 2A2
(306) 634-4227

Moose Jaw
63 Ross Street West
S6H 4N6
(306) 692-4127

North Portal
S0C 1W0
Travellers' Service:
(306) 927-2455
Commercial Sector:
(306) 927-5511

Oungre
S0C 1Z0
(306) 456-2230

Prince Albert
1288 Central Avenue, Room 240
S6V 4V8
(306) 953-8615

Regina
District Office
1775 Smith Street
S4P 4C4
(306) 780-6223
International Mail Clearance:
(306) 780-6218

Regina
Excise and GST
District Office
2002 Victoria Avenue, 5th Floor
Post Office Box 557
S4P 3A4
(306) 780-8181
(306) 780-7279

Regway
Customs
Regway Customs Office
Via Minton
S0C 1T0
(306) 969-2249

Saskatoon
Federal Building, Room 301
101 22nd Street East
S7K 0E1
Customs:
(306) 975-4755
Excise District Office:
(306) 975-4211

Saskatoon
Excise and GST
123 2nd Avenue South, Suite 700
S7K 7E6
(306) 975-6130

Torquay
Post Office Box 90
S0C 2L0
(306) 923-2044

West Poplar River
Customs
West Poplar River Customs Office
Rockglen
S0H 3R0
(306) 476-2320

Willow Creek
Customs
Willow Creek Customs Office
Post Office Box 229
Consul
S0N 0P0
(306) 299-4456

YUKON

Beaver Creek
Customs
Mile 1202, Alaska Highway
Y0B 1A0
(403) 862-7230

Dawson
Postal Bag 313
Y0B 1G0
(403) 993-5455

Whitehorse
Customs
60B Range Road
Post Office Box 4520
Y1A 2R8
(403) 667-6471
Fax:
(403) 668-2869

Whitehorse
Excise and GST
Royal Bank Building, 4th Floor
4114 4th Avenue
Y1A 4N7
(403) 667-8154
Fax:
(403) 667-8176

Royal Canadian Mint (RCM)

MANITOBA

Winnipeg
Winnipeg Plant
520 Lagimodière Boulevard
R2J 3E7
(204) 983-6400
Tours:
(204) 257-3359

ONTARIO

Ottawa
Head Office
320 Sussex Drive
K1A 0G8
(613) 993-3500
Tours:
(613) 993-5700

Royal Canadian Mounted Police (RCMP)

ALBERTA

Airdrie
NCO i/c
905 Edmonton Trail South
Post Office Box 3460
T4B 2B7
(403) 948-5911

Andrew
NCO i/c
5205 50th Street
Mail: Post Office Box 100
Two Hills
T0B 4K0
(403) 365-3529

Athabasca
NCO i/c
4806 46th Avenue
Post Office Box 1170
T0G 0B0
(403) 675-4252

Banff
NCO i/c
Postal Bag 959
T0L 0C0
(403) 762-2228

Barrhead
NCO i/c
4729 61st Avenue
Post Office Box 1148
T0G 0E0
(403) 674-2696

Bashaw
NCO i/c
Post Office Box 248
T0B 0H0
(403) 372-3593

Bassano
NCO i/c
Post Office Box 337
T0J 0B0
(403) 641-3684

Beaverlodge
NCO i/c
Post Office Box 1140
T0H 0C0
(403) 354-2955
Emergencies:
(403) 354-2485

Royal Canadian Mounted Police
(continued)
Alberta *(continued)*

Beiseker
NCO i/c
75 North Road
Post Office Box 570
T0M 0G0
(403) 947-3420
Emergencies:
(403) 947-3496

Blairmore
NCO i/c
Crowsnest Pass Detachment
Post Office Box 1200
T0K 0E0
(403) 562-2867
Emergencies:
(403) 562-2866

Bonnyville
NCO i/c
5408 50th Avenue
T9N 1Y8
Administration:
(403) 826-3350
Emergencies:
(403) 826-3358

Bow Island
NCO i/c
401 2nd Avenue East
Post Office Box 779
T0K 0G0
(403) 545-2100

Boyle
NCO i/c
Post Office Box 58
T0A 0M0
(403) 689-4081

Breton
NCO i/c
Post Office Box 117
T0C 0P0
(403) 696-3502

Brooks
NCO i/c
310 4th Street West
T1R 0Z7
(403) 362-5548
Emergencies:
(403) 362-5535

Calgary
NCO i/c
920 16th Avenue North East
T2E 1K9
(403) 230-6483
Airport Detachment:
(403) 292-8700

Camrose
NCO i/c
5401 48th Avenue
T4V 0J6
(403) 672-3342
Emergencies:
(403) 672-3341

Canmore
NCO i/c
Post Office Box 370
T0L 0M0
(403) 678-5516

Cardston
NCO i/c
Post Office Box 669
T0K 0K0
(403) 653-4931

Claresholm
NCO i/c
Post Office Box 1209
T0L 0T0
(403) 625-4445
Emergencies:
(403) 625-4444

Cochrane
NCO i/c
359 1st Street East
T0L 0W1
(403) 932-2213
Emergencies:
(403) 932-2211

Consort
NCO i/c
Post Office Box 458
T0C 1B0
(403) 577-3000

Coronation
NCO i/c
Post Office Box 579
T0C 1C0
(403) 578-3666
Emergencies:
(403) 578-3622

Desmarais
NCO i/c
General Delivery
T0G 0T0
(403) 891-3765

Devon
NCO i/c
Post Office Box 569
T0C 1E0
(403) 987-3414
Emergencies:
(403) 987-3413

Didsbury
NCO i/c
Post Office Box 1270
T0M 0W0
(403) 335-3381

Drayton Valley
NCO i/c
Post Office Box 6060
T0E 0M0
(403) 542-4456

Drumheller
NCO i/c
Post Office Box 1030
T0J 0Y0
(403) 823-2630

Edmonton
NCO i/c
11140 109th Street
Post Office Box 1320
T5J 2N1
(403) 471-9335
General Investigations (GIS):
(403) 471-9500

Edmonton
Edmonton International Airport Detachment
Post Office Box 9865
T5J 2T2
(403) 890-4333

Edson
NCO i/c
Post Office Box 6900
T7E 1V2
(403) 723-4406

Elk Point
NCO i/c
Post Office Box 218
T0A 1A0
(403) 724-3829

Evansburg
NCO i/c
Post Office Box 215
T0E 0T0
(403) 727-3654

Fairview
NCO i/c
Post Office Box 610
T0H 1L0
(403) 835-4031
Emergencies:
(403) 835-2211

Faust
NCO i/c
Post Office Box 40
T0G 0X0
(403) 355-3670
Emergencies:
(403) 355-3609

Foremost
NCO i/c
Post Office Box 457
T0K 0X0
(403) 867-3545

Forestburg
NCO i/c
Post Office Box 482
T0B 1N0
(403) 582-3737
Emergencies:
(403) 582-3767

Fort Chipewyan
NCO i/c
Post Office Box 328
T0P 1B0
(403) 697-3665

Fort Macleod
NCO i/c
562 21st Street
Post Office Box 1088
T0L 0Z0
(403) 553-4406

Fort McMurray
NCO i/c
425 Gregoire Drive
T9H 4K7
(403) 743-2286

Fort Saskatchewan
NCO i/c
9901 90th Street
T8L 3T1
(403) 998-3737

Fort Vermilion
NCO i/c
Post Office Box 94
T0H 1N0
(403) 927-3255

Fox Creek
NCO i/c
Post Office Box 670
T0H 1P0
(403) 622-3580
Emergencies:
(403) 622-3740

Gleichen
NCO i/c
Post Office Box 340
T0J 1N0
(403) 734-3056
(403) 734-3923

Grand Centre
NCO i/c
5709 50th Avenue
T0A 1T0
(403) 594-3302
(403) 594-3301 (24-hour service)

Grande Cache
NCO i/c
Post Office Box 270
T0E 0Y0
(403) 827-3344

Grande Prairie
NCO i/c
Post Office Box 665
T8V 3A8
(403) 538-5700

Grimshaw
NCO i/c
5002 Wilcox Road
Post Office Box 527
T0H 1W0
(403) 332-4666

Hanna
NCO i/c
Post Office Box 1209
T0J 1P0
(403) 854-3393
Emergencies:
(403) 854-3391

High Level
NCO i/c
Post Office Box 30
T0H 1Z0
(403) 926-2226

High Prairie
NCO i/c
Post Office Box 1230
T0G 1E0
(403) 523-3378

High River
NCO i/c
Post Office Box 310
T0L 1B0
(403) 652-2356

Hinton
NCO i/c
821 Switzer Drive
T7V 1T8
(403) 865-2455

Innisfail
NCO i/c
Post Office Box 160
T0M 1A0
(403) 227-3341
Police Dog Services:
(403) 227-3346

Jasper
NCO i/c
Post Office Box 1800
T0E 1E0
(403) 852-4421

Kananaskis Village
NCO i/c
Box 38
T0L 2H0
(403) 591-7707

Killam
NCO i/c
Post Office Box 239
T0B 2L0
(403) 385-3509

Kitscoty
NCO i/c
Post Office Box 239
T0B 2P0
(403) 846-2897

Lac La Biche
NCO i/c
Post Office Box 810
T0A 2C0
(403) 623-4380

Lake Louise
NCO i/c
Post Office Box 10
T0L 1E0
(403) 522-3811

Leduc
NCO i/c
5105 50th Avenue
T9E 6L3
(403) 986-2258

Lethbridge
NCO i/c
427 Stafford Drive South
T1J 4G2
(403) 329-5010

Magrath
NCO i/c
Post Office Box 548
T0K 1J0
(403) 758-3525

Manning
NCO i/c
Post Office Box 123
T0H 2M0
(403) 836-3007

Mannville
NCO i/c
Post Office Box 150
T0B 2W0
(403) 763-3790

Mayerthorpe
NCO i/c
Post Office Box 359
T0E 1N0
(403) 786-2291

McLennan
NCO i/c
4th Street and 5th Avenue
Post Office Box 419
T0H 2L0
(403) 324-3061

Medicine Hat
NCO i/c
720 6th Street South West
T1A 4J5
(403) 527-8181

Milk River
NCO i/c
Post Office Box 537
T0K 1M0
(403) 647-3955

Royal Canadian Mounted Police
(continued)
Alberta *(continued)*

Morinville
NCO i/c
Postal Bag 3
T0G 1P0
(403) 939-4550
Emergencies:
(403) 939-4520

Nanton
NCO i/c
2501 21st Street
Post Office Box 340
T0L 1R0
(403) 646-5722
Emergencies:
(403) 646-2444

Okotoks
NCO i/c
59 Wilson Street
T0L 1T2
(403) 938-4202

Olds
NCO i/c
Post Office Box 548
T0M 1P0
(403) 556-3323

Oyen
NCO i/c
Post Office Box 539
T0J 2J0
(403) 664-3505
Emergencies:
(403) 664-3883

Peace River
NCO i/c
7701 98th Street
Postal Bag 500
T8S 1T7
(403) 624-6611

Picture Butte
NCO i/c
Post Office Box 299
T0K 1V0
(403) 732-4429

Pincher Creek
NCO i/c
Post Office Box 1118
T0K 1W0
(403) 627-4424

Ponoka
NCO i/c
Post Office Box 1800
T0C 2H0
(403) 783-4471

Provost
NCO i/c
Post Office Box 567
T0B 3S0
(403) 753-2214

Rainbow Lake
NCO i/c
Assumption Detachment
Post Office Box 360
T0H 2Y0
(403) 321-3835
Emergencies:
(403) 321-3753

Raymond
NCO i/c
Post Office Box 1130
T0K 2S0
(403) 752-3351

Red Deer
Officer i/c
Postal Bag 5033
T4N 6A1
(403) 341-2000

Red Earth Creek
NCO i/c
Post Office Box 80
T0G 1X0
(403) 649-3990

Redwater
NCO i/c
Post Office Box 399
T0A 2W0
(403) 942-3600

Rimbey
NCO i/c
Post Office Box 919
T0C 2J0
(403) 843-2223

Rocky Mountain House
NCO i/c
Postal Bag 5000
T0M 1T0
(403) 845-2881

St Albert
NCO i/c
25 Sir Winston Churchill Avenue
T8N 2S7
(403) 458-7700

St Paul
NCO i/c
Post Office Box 1720
T0A 3A0
(403) 645-4431

Sherwood Park
Officer i/c
913 Ash Street
T8A 2G3
(403) 467-7741

Slave Lake
NCO i/c
1005 6th Avenue South East
T0G 2A3
(403) 849-3045

Smoky Lake
NCO i/c
Post Office Box 239
T0A 3C0
(403) 656-3550
Emergencies:
(403) 656-3691

Spirit River
NCO i/c
Post Office Box 420
T0H 3G0
(403) 864-3533

Spruce Grove
NCO i/c
410 King Street
T7X 2Z1
(403) 962-2222

Stettler
NCO i/c
Post Office Box 1298
T0C 2L0
(403) 742-3381

Stony Plain
NCO i/c
Post Office Box 1230
T0E 2G0
(403) 963-7112

Strathmore
NCO i/c
Post Office Box 879
T0J 3H0
(403) 934-3535

Sundre
NCO i/c
Post Office Box 900
T0M 1X0
(403) 638-3655

Swan Hills
NCO i/c
Post Office Box 237
T0G 2C0
(403) 333-4450

Sylvan Lake
NCO i/c
Post Office Box 220
T0M 1Z0
(403) 887-3333

Taber
NCO i/c
Post Office Box 2185
T0K 2G0
(403) 223-4447
Emergencies:
(403) 223-4446

Thorsby
NCO i/c
Post Office Box 499
T0C 2P0
(403) 789-3951
Emergencies:
(403) 789-3950

Three Hills
NCO i/c
Post Office Box 520
T0M 2A0
(403) 443-5538

Tofield
NCO i/c
Post Office Box 247
T0B 4J0
(403) 662-3353

Turner Valley
NCO i/c
Post Office Box 389
T0L 2A0
(403) 933-4262

Two Hills
NCO i/c
Post Office Box 100
T0B 4K0
(403) 657-2820
Emergencies:
(403) 657-2760

Valleyview
NCO i/c
4802 51st Street
Post Office Box 1050
T0H 3N0
(403) 524-3343

Vauxhall
NCO i/c
Post Office Box 429
T0K 2K0
(403) 654-2447

Vegreville
NCO i/c
4945 49th Avenue
Post Office Box 730
T0B 4L0
(403) 632-2223
Emergencies:
(403) 632-2155

Vermilion
NCO i/c
Post Office Box 1199
T0B 4M0
(403) 853-4441

Viking
NCO i/c
Post Office Box 209
T0B 4N0
(403) 336-3441

Vulcan
NCO i/c
Post Office Box 776
T0L 2B0
(403) 485-2267
Emergencies:
(403) 485-2266

Wainwright
NCO i/c
Post Office Box 1178
T0B 4P0
(403) 842-4463
Emergencies:
(403) 842-4461

Waterton Park
NCO i/c
General Delivery
T0K 2M0
(403) 859-2244

Westlock
NCO i/c
Post Office Box 1170
T0G 2L0
(403) 349-4491

Wetaskiwin
NCO i/c
5002 48th Avenue
T9A 0M9
Municipal Detachment:
(403) 352-3383
Rural Detachment:
(403) 352-2218

Whitecourt
NCO i/c
Post Office Box 537
T7S 1N6
(403) 778-2238

British Columbia

Abbotsford
NCO i/c
34186 Marshall Road
V2S 1L9
(604) 859-6644

Agassiz
NCO i/c
6869 Lougheed Highway
Post Office Box 349
V0M 1A0
(604) 796-2211

Aiyansh
NCO i/c
New Aiyansh Detachment
General Delivery
V0J 1A0
(604) 633-2222

Alert Bay
NCO i/c
Post Office Box 370
V0N 1A0
(604) 974-5544

Alexis Creek
NCO i/c
Post Office Box 40
V0L 1A0
(604) 394-4211

Anahim Lake
NCO i/c
General Delivery
V0L 1C0
(604) 742-3211

Armstrong
NCO i/c
Post Office Box 558
V0E 1B0
(604) 546-3028

Ashcroft
NCO i/c
720 Elm Street
Post Office Box 100
V0K 1A0
(604) 453-2216

Atlin
NCO i/c
Post Office Box 10
V0W 1A0
(604) 651-7511

Barrière
NCO i/c
Post Office Box 360
V0E 1E0
(604) 672-9918

Bella Bella
NCO i/c
Bella Bella Detachment
General Delivery
Waglisla
V0T 1Z0
(604) 957-2388

Bella Coola
NCO i/c
Post Office Box 123
V0T 1C0
(604) 799-5363

Boston Bar
NCO i/c
Post Office Box 340
V0K 1C0
(604) 867-9333

Burnaby
Officer i/c
6355 Deer Lake Avenue
V5G 2J2
(604) 294-7922

Burnaby
NCO i/c
Port Mann Freeway Patrol
9060 Stormont Avenue
V3N 4G6
(604) 526-9744

Burns Lake
NCO i/c
8 4th Avenue
Post Office Box 759
V0J 1E0
(604) 692-7171

Royal Canadian Mounted Police
(continued)
British Columbia *(continued)*

Campbell River
Officer i/c
908 Alder Street
V9W 2P6
(604) 286-6221

Cassiar
NCO i/c
Post Office Box 130
V0C 1E0
(604) 778-7200

Castlegar
NCO i/c
875 Columbia Avenue
V1N 1H3
(604) 365-7721

Chase
NCO i/c
226 Shuswap Avenue
Post Office Box 960
V0E 1M0
(604) 679-3221

Chemainus
NCO i/c
9796 Willow Street
Post Office Box 10
V0R 1K0
(604) 246-3254

Chetwynd
NCO i/c
Post Office Box 117
V0C 1J0
(604) 788-9221

Chilliwack
Officer i/c
45924 Airport Road
V2P 1A2
(604) 792-4611
Sub-Division Headquarters:
(604) 792-4619

Clearwater
NCO i/c
Post Office Box 338
V0E 1N0
(604) 674-2237

Clinton
NCO i/c
1204 Kelly Lake Road
Post Office Box 429
V0K 1K0
(604) 459-2221

Courtenay
NCO i/c
800 Ryan Road
V9N 7T1
(604) 338-1321
Sub-Division Headquarters:
(604) 338-7421

Cranbrook
Officer i/c
31 11th Avenue South
V1C 2N9
(604) 489-3471

Creston
NCO i/c
915 Pine Street
Post Office Box 400
V0B 1G0
(604) 428-9313

Dawson Creek
NCO i/c
1230 102nd Avenue
V1G 4V3
(604) 782-5264

Dease Lake
NCO i/c
General Delivery
V0C 1L0
(604) 771-4111

Delta
NCO i/c
Dease Island Freeway Patrol
Post Office Box 159
V4K 3N6
(604) 590-8483

Duncan
NCO i/c
Cowichan Duncan Detachment
6060 Canada Avenue
V9L 1V3
(604) 746-4125

Elkford
NCO i/c
2000 Balmer Drive
Post Office Box 1319
V0B 1H0
(604) 865-2232

Enderby
NCO i/c
Post Office Box 219
V0E 1V0
(604) 838-6818

Falkland
NCO i/c
Post Office Box 129
V0E 1W0
(604) 379-2311

Fernie
NCO i/c
496 13th Street
Post Office Box 430
V0B 1M0
(604) 423-4404

Field
NCO i/c
General Delivery
V0A 1G0
(604) 343-6316

Fort Nelson
NCO i/c
Post Office Box 900
V0C 1R0
(604) 774-2777

Fort St James
NCO i/c
Post Office Box 1510
V0J 1P0
(604) 996-8269

Fort St John
NCO i/c
10648 100th Street
V1J 3Z6
(604) 785-6617

Fraser Lake
NCO i/c
Post Office Box 70
V0J 1S0
(604) 699-7777

Fruitvale
NCO i/c
Post Office Box 250
V0G 1L0
(604) 367-7544

Gabriola
NCO i/c
Post Office Box 100
V0R 1X0
(604) 247-8333

Ganges
NCO i/c
Post Office Box 160
V0S 1E0
(604) 537-5555

Gibsons
NCO i/c
Post Office Box 800
V0N 1V0
(604) 886-2245

Gillies Bay
NCO i/c
Texada Island Detachment
Post Office Box 235
V0N 1W0
(604) 486-7717

Golden
NCO i/c
902 9th Street
Post Office Box 810
V0A 1H0
(604) 344-2221

Gold River
NCO i/c
Post Office Box 699
V0P 1G0
(604) 283-2227

Grand Forks
NCO i/c
1608 Central Avenue
Post Office Box 370
V0H 1H0
(604) 442-8288

Granisle
NCO i/c
22 McDonald Road
Post Office Box 370
V0J 1W0
(604) 697-2333

Hope
NCO i/c
690 Old Hope-Princeton Way
Post Office Box 40
V0X 1L0
(604) 869-5644
Hope Freeway Patrol:
(604) 869-2432

Houston
NCO i/c
3384 11th Street
Post Office Box 490
V0J 1Z0
(604) 845-2204

Hudson's Hope
NCO i/c
Post Office Box 240
V0C 1V0
(604) 783-5241

Invermere
NCO i/c
201 7th Avenue
Post Office Box 2220
V0A 1K0
(604) 342-9292

Kamloops
Officer i/c
560 Battle Street
V2C 6N4
(604) 828-3000
Rural Detachment:
(604) 828-3062

Kaslo
NCO i/c
Post Office Box 632
V0G 1M0
(604) 353-2225

Kelowna
Officer i/c
350 Doyle Avenue
V1Y 6V7
(604) 762-3300

Keremeos
NCO i/c
Post Office Box 340
V0X 1N0
(604) 499-5511

Kimberley
NCO i/c
436 Archibald Street
V1A 1N1
(604) 427-4811

Kitimat
NCO i/c
888 Lahakas Boulevard
V8C 2H9
(604) 632-7111

Ladysmith
NCO i/c
336 Belaire Street
Post Office Box 280
V0R 2E0
(604) 245-2215

Lake Cowichan
NCO i/c
70 Stanley Street
Post Office Box 1290
V0R 2G0
(604) 749-6668

Langley
Officer i/c
22180 48A Avenue
V3A 8B7
(604) 532-3200

Lillooet
NCO i/c
317 Main Street
Post Office Box 710
V0K 1V0
(604) 256-4244

Logan Lake
NCO i/c
Post Office Box 160
V0K 1W0
(604) 523-6222

Lumby
NCO i/c
Post Office Box 1050
V0E 2G0
(604) 547-2151

Lytton
NCO i/c
655 Main Street
Post Office Box 69
V0K 1Z0
(604) 455-2225

Mackenzie
NCO i/c
62 Centennial Drive
Post Office Box 280
V0J 2C0
(604) 997-3288

Maple Ridge
Officer i/c
11990 Haney Place
V2X 9B8
(604) 463-6251

Masset
NCO i/c
Post Office Box 39
V0T 1M0
(604) 626-3991

McBride
NCO i/c
Corner of 3rd Avenue and King Street
Post Office Box 497
V0J 2E0
(604) 569-2626

Merritt
NCO i/c
Rural Route 1
V0K 2B0
(604) 378-4262

Midway
NCO i/c
Post Office Box 10
V0H 1M0
(604) 449-2244

Mission
NCO i/c
7171 Oliver Street
V2V 6H2
(604) 826-7161

Nakusp
NCO i/c
211 6th Avenue
Post Office Box 247
V0G 1R0
(604) 265-3677

Nanaimo
Officer i/c
303 Prideaux Street
V9R 2N3
(604) 754-2345

Nelson
NCO i/c
1010 2nd Street
V1L 6B6
(604) 354-2156

New Denver
NCO i/c
Post Office Box 100
V0G 1S0
(604) 358-2222

New Hazelton
NCO i/c
Corner of McLeod Street and 11th Avenue
Post Office Box 279
V0J 2J0
(604) 842-5244

North Vancouver
Officer i/c
160 East 13th Avenue
Post Office Box 86427
V7L 4K8
(604) 985-1311

Royal Canadian Mounted Police
(continued)
British Columbia *(continued)*

Oliver
NCO i/c
Post Office Box 429
V0H 1T0
(604) 498-3422

100 Mile House
NCO i/c
726 Alpine Road
Post Office Box 37
V0K 2E0
(604) 395-2456

Osoyoos
NCO i/c
9501 78th Avenue
Post Office Box 960
V0H 1V0
(604) 495-7236

Parksville
NCO i/c
727 Island Highway
V9P 1B9
(604) 248-6111

Pemberton
NCO i/c
Post Office Box 130
V0N 2L0
(604) 894-6126

Pender Island
NCO i/c
Post Office Box 122
V0N 2M0
(604) 629-6171

Penticton
Officer i/c
1101 Main Street
V2A 5E6
(604) 492-4300

Port Alberni
Officer i/c
4110 6th Avenue
V9Y 4M9
(604) 723-2428

Port Alice
NCO i/c
1092 Maquinna Avenue
Post Office Box 99
V0N 2N0
(604) 284-3353

Port Coquitlam
Officer i/c
Coquitlam Detachment
3000 Christmas Way
V3C 2M3
(604) 464-3461

Port Hardy
NCO i/c
7355 Columbia Street
Post Office Box 86
V0N 2P0
(604) 949-6335

Port McNeill
NCO i/c
Post Office Box 730
V0N 2R0
(604) 956-4441

Powell River
NCO i/c
7070 Barnet Street
V8A 2A1
(604) 485-6255

Prince George
Officer i/c
999 Brunswick Street
V2L 2C3
(604) 562-3371

Prince Rupert
Officer i/c
100 West 6th Avenue
V8J 3Z3
(604) 624-2136

Prince Rupert
NCO i/c
Sub-Division
800 2nd Avenue West
V8J 3Y8
(604) 627-3160

Princeton
NCO i/c
Post Office Box 490
V0X 1W0
(604) 295-6911

Quadra Island
NCO i/c
Quadra Island Detachment
Post Office Box 399
Quathiaski Cove
V0P 1N0
(604) 285-3631

Queen Charlotte
NCO i/c
Post Office Box 130
V0T 1S0
(604) 559-4421

Quesnel
NCO i/c
348 Reid Street
V2J 2M4
(604) 992-9211

Radium Hot Springs
NCO i/c
Post Office Box 460
V0A 1M0
(604) 347-9393

Revelstoke
NCO i/c
320 Wilson Street
Post Office Box 1480
V0E 2S0
(604) 837-5255

Richmond
Officer i/c
Richmond Township Detachment
6900 Minoru Boulevard
V6Y 1Y3
(604) 278-1212

Richmond
NCO i/c
Vancouver Airport Detachment
Post Office Box 23840
V7B 1X9
(604) 276-5700

Rossland
NCO i/c
2096 2nd Avenue
Post Office Box 880
V0G 1Y0
(604) 362-7353

Salmo
NCO i/c
Corner of Main and Baker Streets
Post Office Box 550
V0G 1Z0
(604) 357-2212

Salmon Arm
NCO i/c
510 2nd Avenue North East
V1E 1H1
(604) 832-6044

Sayward
NCO i/c
Post Office Box 100
V0P 1R0
(604) 282-5522

Sechelt
NCO i/c
Post Office Box 188
V0N 3A0
(604) 885-2266

Shawnigan Lake
NCO i/c
Post Office Box 95
V0R 2W0
(604) 743-5514

Sicamous
NCO i/c
Post Office Box 340
V0E 2V0
(604) 836-2878

Sidney
NCO i/c
2440B Sidney Avenue
V8L 1Y7
(604) 656-3931
Victoria Airport Security:
(604) 356-6611

Smithers
NCO i/c
3351 Yellowhead Highway 16
Post Office Box 2020
V0J 2N0
(604) 847-3233

Sooke
NCO i/c
2050 Drennan Street
Post Office Box 40
V0S 1N0
(604) 642-5241

Sparwood
NCO i/c
Post Office Box 1450
V0B 2G0
(604) 425-6233

Squamish
NCO i/c
40439 Tantalus Road
Post Office Box 1880
V0N 3G0
(604) 898-9611

Stewart
NCO i/c
Post Office Box 158
V0T 1W0
(604) 636-2233

Summerland
NCO i/c
8709 Jubilee Road
Post Office Box 17
V0H 1Z0
(604) 494-7416

Surrey
Officer i/c
14355 57th Avenue
V3X 1A9
(604) 599-0520

Tahsis
NCO i/c
166 Harbour View Road
Post Office Box 490
V0P 1X0
(604) 934-6363

Terrace
Officer i/c
3205 Eby Street
V8G 2X7
(604) 638-0333

Tofino
NCO i/c
400 Campbell Street
V0R 2Z0
(604) 725-3242

Trail
NCO i/c
1418 Pine Avenue
V1R 4E8
(604) 364-2566

Tumbler Ridge
NCO i/c
315 Founders Street
Post Office Box 710
V0C 2W0
(604) 242-5252

Ucluelet
NCO i/c
1712 Cedar Street
V0R 3A0
(604) 726-7773

Valemount
NCO i/c
1433 6th Avenue
Post Office Box 159
V0E 2Z0
(604) 566-4466

Vancouver
Officer i/c
657 West 37th Avenue
V5Z 1K6
(604) 264-2222
Community Policing/Crime Prevention:
(604) 264-2233
Information Division:
(604) 264-2466
Native Policing Liaison:
(604) 264-2227

Vancouver
NCO i/c
Fairmont Academy
4949 Heather Street
V5Z 1K6
(604) 666-2901

Vancouver
NCO i/c
University Detachment
2990 Wesbrook Mall
V6T 2B7
(604) 224-1322

Vanderhoof
NCO i/c
Post Office Box 650
V0J 3A0
(604) 567-2222

Vernon
Officer i/c
3402 30th Street
V1T 5E5
(604) 545-7171

Victoria
Officer i/c
Sub-Division Headquarters
2881 Nanaimo Street
V8T 4Z8
(604) 380-6161

Victoria
Officer i/c
Colwood Detachment
2785 Millstream Road
V9B 3S5
(604) 474-2264

Wells
NCO i/c
Post Office Box 70
V0K 2R0
(604) 994-3314

Whistler
NCO i/c
Post Office Box 38
V0N 1B0
(604) 932-3044

White Rock
NCO i/c
15299 Pacific Avenue
V4B 1R1
(604) 531-5527

Williams Lake
NCO i/c
575 Borland Street
V2G 1R9
(604) 392-6211

MANITOBA

Altona
NCO i/c
Post Office Box 450
R0G 0B0
(204) 324-6970

Amaranth
NCO i/c
Post Office Box 118
R0H 0B0
(204) 843-2691

Arborg
NCO i/c
Post Office Box 280
R0C 0A0
(204) 376-5251

Ashern
NCO i/c
Post Office Box 400
R0C 0E0
(204) 768-2324

Beausejour
NCO i/c
Post Office Box 1770
R0E 0C0
(204) 268-1234
Sub-Division:
(204) 268-4023

Boissevain
NCO i/c
Post Office Box 25
R0K OE0
(204) 534-7261

Brandon
NCO i/c
Post Office Box 1040
R7A 6A3
(204) 726-7500
Sub-Division:
(204) 726-7501

Royal Canadian Mounted Police
(continued)
Manitoba *(continued)*

Carberry
NCO i/c
Post Office Box 40
R0K 0H0
(204) 834-2131

Carman
NCO i/c
Post Office Box 310
R0G 0J0
(204) 745-6773

Churchill
NCO i/c
Post Office Box 40
R0B 0E0
(204) 675-8821

Cranberry Portage
NCO i/c
Post Office Box 69
R0B 0H0
(204) 472-3611

Cross Lake
NCO i/c
Post Office Box 68
R0B 0J0
(204) 676-2345

Crystal City
NCO i/c
Post Office Box 430
R0K 0N0
(204) 873-2413

Dauphin
NCO i/c
Post Office Box 550
R7N 2V4
(204) 638-4501
Municipal Detachment:
(204) 638-3112
Sub-Division:
(204) 638-8375

Deloraine
NCO i/c
Post Office Box 403
R0M 0M0
(204) 747-2575

Elphinstone
NCO i/c
Post Office Box 70
R0J 0N0
(204) 625-2138

Emerson
NCO i/c
Post Office Box 421
R0A 0L0
(204) 373-2428

Ethelbert
NCO i/c
Post Office Box 242
R0L 0T0
(204) 742-3371

Falcon Beach
NCO i/c
Falcon Beach Detachment
General Delivery
Falcon Lake
R0E 0N0
(204) 349-2588

Fisher Branch
NCO i/c
Post Office Box 400
R0C 0Z0
(204) 372-8484

Flin Flon
NCO i/c
96 Hapnot Street
R8A 1L6
(204) 687-3491

Gillam
NCO i/c
Post Office Box 309
R0B 0L0
(204) 652-2200

Gimli
NCO i/c
Post Office Box 1500
R0C 1B0
(204) 642-5105

Gladstone
NCO i/c
Post Office Box 230
R0J 0T0
(204) 385-2142

God's Lake Narrows
NCO i/c
General Delivery
R0B 0M0
(204) 335-2464

Grand Marais
NCO i/c
General Delivery
R0E 0T0
(204) 754-2300

Grand Rapids
NCO i/c
General Delivery
R0C 1E0
(204) 639-2467

Grandview
NCO i/c
Post Office Box 280
R0L 0Y0
(204) 546-2217

Gypsumville
NCO i/c
Post Office Box 179
R0C 1J0
(204) 659-2682

Hamiota
NCO i/c
Post Office Box 190
R0M 0T0
(204) 764-2345

Headingley
NCO i/c
Headingley Detachment
Post Office Box 5650
Winnipeg
R3C 3K2
(204) 831-5929
(204) 888-0358

Island Lake
NCO i/c
General Delivery
R0B 0T0
(204) 456-2626

Killarney
NCO i/c
Post Office Box 490
R0K 1G0
(204) 523-7255

Lac du Bonnet
NCO i/c
5th Street
Post Office Box 280
R0E 1A0
(204) 345-8685

Leaf Rapids
NCO i/c
Muhekun Street
Post Office Box 489
R0B 1W0
(204) 473-2469

Lundar
NCO i/c
Post Office Box 220
R0C 1Y0
(204) 762-5678

Lynn Lake
NCO i/c
Post Office Box 1120
R0B 0W0
(204) 356-2494

Manitou
NCO i/c
Post Office Box 159
R0G 1G0
(204) 242-2121

McCreary
NCO i/c
Post Office Box 399
R0J 1B0
(204) 835-2461

Melita
NCO i/c
Post Office Box 327
R0M 1L0
(204) 522-3213

Minnedosa
NCO i/c
Post Office Box 1319
R0J 1E0
(204) 867-2751

Morden
NCO i/c
Post Office Box 1388
R0G 1J0
(204) 822-5469

Morris
NCO i/c
Post Office Box 579
R0G 1K0
(204) 746-2323

Neepawa
NCO i/c
Post Office Box 549
R0J 1H0
(204) 476-3315

Norway House
NCO i/c
Post Office Box 40
R0B 1B0
(204) 359-6715

Oakbank
NCO i/c
Post Office Box 309
R0E 1J0
(204) 444-3391

Oxford House
General Delivery
R0B 1C0
(204) 538-2413

Pinawa
NCO i/c
Post Office Box 238
R0E 1L0
(204) 753-2919

Portage la Prairie
NCO i/c
340 Lorne Avenue East
R1N 3M8
(204) 857-8767

Powerview
NCO i/c
Post Office Box 250
R0E 1P0
(204) 367-2222

Pukatawagan
NCO i/c
General Delivery
R0B 1G0
(204) 553-2045

Reston
NCO i/c
Post Office Box 309
R0M 1X0
(204) 877-3701

Roblin
NCO i/c
Post Office Box 1024
R0L 1P0
(204) 937-2164

Rossburn
NCO i/c
Post Office Box 280
R0J 1V0
(204) 859-2132

Russell
NCO i/c
Post Office Box 40
R0J 1W0
(204) 773-2105

Ste Rose du Lac
NCO i/c
Post Office Box 419
R0L 1S0
(204) 447-2513

St Pierre-Jolys
NCO i/c
Post Office Box 430
R0A 1V0
(204) 433-7433

Selkirk
NCO i/c
66 Eveline Street
R1A 1K6
(204) 482-8114
(204) 287-8661 (Winnipeg)
Municipal Detachment:
(204) 482-3322

Shamattawa
NCO i/c
General Delivery
R0B 1K0
(204) 565-2350

Shoal Lake
NCO i/c
Post Office Box 298
R0J 1Z0
(204) 759-2344

Snow Lake
NCO i/c
505 Lakeshore Drive
Post Office Box 280
R0B 1M0
(204) 358-7722

Souris
NCO i/c
Post Office Box 880
R0K 2C0
(204) 483-2123

Sprague
NCO i/c
Post Office Box 29
R0A 1Z0
(204) 437-2135

Steinbach
NCO i/c
Post Office Box 2018
R0A 2A0
(204) 326-1234
Sub-Division:
(204) 326-9751

Stonewall
NCO i/c
413 Main Street
Post Office Box 903
R0C 2Z0
(204) 467-5591
(204) 287-2293 (Winnipeg)

Sundance
NCO i/c
General Delivery
R0B 2A0
(204) 486-2244

Swan River
NCO i/c
105 10th Avenue North
R0L 1Z0
(204) 734-3454

Teulon
NCO i/c
Post Office Box 559
R0C 3B0
(204) 886-2244

The Pas
NCO i/c
Post Office Box 710
R9A 1K7
(204) 623-6491

Thompson
Officer i/c
122 Selkirk Avenue
R8N 0M9
(204) 677-6909
Emergencies:
(204) 677-6911

Thompson
Officer i/c
Sub-Division
15 Nelson Road
R8N 0B3
(204) 677-6950

Treherne
NCO i/c
Post Office Box 150
R0G 2V0
(204) 723-2345

Virden
NCO i/c
Post Office Box 130
R0M 2C0
(204) 748-2135

Wabowden
NCO i/c
Post Office Box 250
R0B 1S0
(204) 689-2152

Wasagaming
NCO i/c
Wasagaming Detachment
Post Office Box 310
Onanole
R0J 1N0
(204) 848-2442

Royal Canadian Mounted Police
(continued)
Manitoba *(continued)*

Whitemouth
NCO i/c
Post Office Box 249
R0E 2G0
(204) 348-7177

Winnipeg
Manitoba and Northwestern Ontario Headquarters
1091 Portage Avenue
Post Office Box 5650
R3C 3K2
(204) 983-5420
Winnipeg Sub-Division:
(204) 983-5461

Winnipeg
NCO i/c
Airport Detachment
Administration Building 604
2000 Wellington Avenue
R2R 0S6
(204) 983-8406

Winnipegosis
NCO i/c
Post Office Box 369
R0L 2G0
(204) 656-4421

NEW BRUNSWICK

Baie Ste Anne
NCO i/c
General Delivery
E0C 1A0
(506) 228-3335
(summer service only)

Bathurst
NCO i/c
900 Vanier Boulevard
E2A 3N2
(506) 548-7771

Buctouche
NCO i/c
Post Office Box 219
E0A 1G0
(506) 743-2488

Campbellton
NCO i/c
31 Roseberry Street
E3N 2G3
(506) 753-7718

Campbellton
NCO i/c
County Detachment
53 Arran Street
E3N 1L3
(506) 753-7656

Cap-Pelé
NCO i/c
Post Office Box 658
E0A 1J0
(506) 577-4343

Caraquet
NCO i/c
272 St Pierre Boulevard West
Post Office Box 390
E0B 1K0
(506) 727-3439

Chipman
NCO i/c
Post Office Box 218
E0E 1C0
(506) 339-6649

Doaktown
NCO i/c
General Delivery
E0C 1G0
(506) 365-7953

Edmundston
NCO i/c
135 Martin Street
E3V 2N3
(506) 735-5581

Florenceville
NCO i/c
Post Office Box 24
E0J 1K0
(506) 392-5513

Fredericton
NCO i/c
1445 Regent Street
Post Office Box 3900
E3B 4Z8
Information:
(506) 452-3456

Gagetown
NCO i/c
Post Office Box 100
E0G 1V0
(506) 488-2273

Grand Falls
NCO i/c
Everard H Daigle Boulevard
Post Office Box 3500
E0J 1M0
(506) 473-3137

Grand Harbour
NCO i/c
General Delivery
Grand Manan
E0G 1X0
(506) 662-8484

Hampton
NCO i/c
12 Tilly Street
Post Office Box 180
E0G 1Z0
(506) 832-5566

Hillsborough
NCO i/c
33 Academy Street
Post Office Box 140
E0A 1X0
(506) 734-2310

Jacquet River
NCO i/c
Post Office Box 100
E0B 1T0
(506) 237-2816

Lameque
NCO i/c
Post Office Box 750
E0B 1V0
(506) 344-2254

McAdam
NCO i/c
72 Harvey Road
Post Office Box 231
E0H 1K0
(506) 784-2295

Minto
NCO i/c
Post Office Box 159
E0E 1J0
(506) 327-3351

Moncton
NCO i/c
161 MacBeath Avenue
Post Office Box 5800
E1C 8R2
(506) 851-6155

Moncton
NCO i/c
Airport Detachment
Post Office Box 4511
E1A 6G1
(506) 851-7121

Moncton
NCO i/c
Riverview Municipal Detachment
391 Coverdale Road
E1B 3J6
(506) 387-4888

Neguac
NCO i/c
General Delivery
E0C 1S0
(506) 776-8338

Newcastle
NCO i/c
626 Chaplin Island Road
Post Office Box 454
E1V 3M6
(506) 622-3460

Oromocto
NCO i/c
Post Office Box 175
E2V 2G4
(506) 357-8471

Perth – Andover
NCO i/c
Post Office Box 279
E0J 1V0
(506) 273-6849

Petitcodiac
NCO i/c
General Delivery
E0A 2H0
(506) 756-3378

Plaster Rock
NCO i/c
Post Office Box 510
E0J 1W0
(506) 356-7353

Port Elgin
NCO i/c
Post Office Box 89
E0A 2K0
(506) 538-2311

Richibucto
NCO i/c
60 Acadie Street
Post Office Box 130
E0A 2M0
(506) 523-4611

Rogersville
NCO i/c
4 De l'École Street
Post Office Box 300
E0A 2T0
(506) 775-6114

Sackville
NCO i/c
19 Union Street
Post Office Box 1020
E0A 3C0
(506) 536-0681

St Andrews
NCO i/c
49 King Street
Post Office Box 456
E0G 2X0
(506) 529-3638

St George
NCO i/c
Post Office Box 390
E0G 2Y0
(506) 755-3308

Saint John
NCO i/c
General Delivery, Station B
E2M 4X6
(506) 636-4914

St-Léonard
NCO i/c
Post Office Box 418
E0L 1M0
(506) 423-6347

Saint-Quentin
NCO i/c
371 Canada Street
Post Office Box 760
E0K 1J0
(506) 235-2149

St Stephen
NCO i/c
41 Lisgar Street
E3L 2T6
(506) 466-2477

Shediac
NCO i/c
Post Office Box 458
E0A 3G0
(506) 532-2496

Shippagan
NCO i/c
Post Office Box 980
E0B 2P0
(506) 336-9701

Sussex
NCO i/c
Post Office Box 370
E0E 1P0
(506) 433-2571

Tracadie
NCO i/c
Post Office Box 788
E0C 2B0
(506) 395-4322

Westfield
NCO i/c
Westfield Detachment
Post Office Box 720
Grand Bay
E0G 3J0
(506) 757-8501

Woodstock
NCO i/c
113 Stiles Street
Post Office Box 1198
E0J 2B0
(506) 328-9911

NEWFOUNDLAND

Baie Verte
NCO i/c
Post Office Box 69
A0K 1B0
(709) 532-4221

Barachois Brook
NCO i/c
General Delivery
A0N 1B0
(709) 646-2691

Bay d'Espoir
NCO i/c
Bay d'Espoir Detachment
Post Office Box 99
Milltown
A0H 1W0
(709) 882-2230

Bay Roberts
NCO i/c
Post Office Box 100
A0A 1G0
(709) 786-2119

Bell Island
NCO i/c
Post Office Box 1179
A0A 4H0
(709) 488-3312

Bonavista
NCO i/c
Post Office Box 850
A0C 1B0
(709) 468-7333

Botwood
NCO i/c
Post Office Box 179
A0H 1E0
(709) 257-2312

Buchans
NCO i/c
Post Office Box 249
A0H 1G0
(709) 672-3932

Burgeo
NCO i/c
Post Office Box 219
A0M 1A0
(709) 886-2241

Carmanville
NCO i/c
Post Office Box 190
A0G 1N0
(709) 534-2686

Cartwright
Labrador
NCO i/c
Post Office Box 122
A0K 1V0
(709) 938-7218

Channel — Port aux Basques
NCO i/c
Post Office Box 820
A0M 1C0
(709) 637-4462

Clarenville
NCO i/c
43 Memorial Drive
Post Office Box 400
A0E 1J0
(709) 466-3211

Corner Brook
NCO i/c
Post Office Box 960
A2H 6J3
(709) 637-4431
Highway Patrol:
(709) 637-4436
Sub-Division:
(709) 637-4411

Deer Lake
NCO i/c
Post Office Box 239
A0K 2E0
(709) 635-2173

Royal Canadian Mounted Police *(continued)*
Newfoundland *(continued)*

Ferryland
NCO i/c
Post Office Box 70
A0A 2H0
(709) 432-2518

Flower's Cove
NCO i/c
Post Office Box 130
A0K 2N0
(709) 456-2500

Fogo
NCO i/c
Post Office Box 208
A0G 2B0
(709) 266-2251

Forteau
Labrador
NCO i/c
Post Office Box 10
A0K 2P0
(709) 931-2790

Gander
NCO i/c
34 Elizabeth Drive
A1V 1G6
(709) 256-6841

Gander
Airport Detachment
Post Office Box 415
A1V 1W8
(709) 256-6720

Gander
Officer Commanding
Sub-Division Headquarters
Post Office Box 391
A1V 1W8
(709) 256-6818

Glovertown
NCO i/c
Post Office Box 269
A0G 2L0
(709) 533-2828

Grand Bank
NCO i/c
Post Office Box 40
A0E 1W0
(709) 832-1260

Grand Falls
NCO i/c
Post Office Box 420
A2A 2J8
(709) 489-2121

Happy Valley – Goose Bay
Labrador
NCO i/c
Post Office Box 3005, Station C
A0P 1C0
(709) 896-3383

Happy Valley – Goose Bay
Labrador
Officer Commanding
Labrador Sub-Division
Postal Bag 7004, Station A
A0P 1S0
(709) 896-5754

Harbour Breton
NCO i/c
Post Office Box 119
A0H 1P0
(709) 885-2320

Harbour Grace
NCO i/c
Post Office Box 550
A0A 2M0
(709) 596-5014

Holyrood
NCO i/c
General Delivery
Post Office Box 119
A0A 2R0
(709) 229-3392

Hopedale
Labrador
NCO i/c
General Delivery
A0P 1G0
(709) 933-3820

Labrador City
Labrador
NCO i/c
Post Office Box 543
A2V 2L3
(709) 944-6825

Lewisporte
NCO i/c
Post Office Box 310
A0G 3A0
(709) 535-8637

Mary's Harbour
Labrador
NCO i/c
General Delivery
A0K 3P0
(709) 921-6229

Marystown
NCO i/c
Post Office Box 1240
A0E 2M0
(709) 279-3001

Nain
Labrador
NCO i/c
General Delivery
A0P 1L0
(709) 922-2862

Piccadilly
NCO i/c
Piccadilly Detachment
Post Office Box 160
Lourdes
A0N 1R0
(709) 642-5316

Placentia
NCO i/c
Post Office Box 160
A0B 2Y0
(709) 227-3131

Port Saunders
NCO i/c
Post Office Box 99
A0K 4H0
(709) 861-3555

Rocky Harbour
NCO i/c
Post Office Box 70
A0K 4N0
(709) 458-2222

Roddickton
NCO i/c
Post Office Box 159
A0K 4P0
(709) 457-2468

St Anthony
NCO i/c
Post Office Box 117
A0K 4S0
(709) 454-3543

St John's
NCO i/c
Post Office Box 9700, Station B
A1A 3T5
(709) 772-4636
Division B:
(709) 772-5437
Sub-Division Headquarters:
(709) 772-5420

St John's
NCO i/c
Airport Detachment
Post Office Box 9700, Station B
A1A 3T5
(709) 772-5470

St Lawrence
NCO i/c
Post Office Box 218
A0E 2V0
(709) 873-2450

Springdale
NCO i/c
Post Office Box 128
A0J 1T0
(709) 673-3864

Stephenville
NCO i/c
Post Office Box 179
A2N 2Y9
(709) 643-2118

Trepassey
NCO i/c
Post Office Box 29
A0A 4B0
(709) 438-2700

Twillingate
NCO i/c
Post Office Box 400
A0G 4M0
(709) 884-2811

Wesleyville
NCO i/c
Post Office Box 129
A0G 4R0
(709) 536-2419

Whitbourne
NCO i/c
Post Office Box 130
A0B 3K0
(709) 759-2601

NORTHWEST TERRITORIES

Aklavik
NCO i/c
Post Office Box 115
X0E 0A0
(403) 978-2296

Arviat
NCO i/c
Post Office Box 149
X0C 0E0
(819) 857-2822

Baker Lake
NCO i/c
General Delivery
X0C 0A0
(819) 793-2922
Satellite call (ask Operator to place call)

Broughton Island
NCO i/c
General Delivery
X0A 0B0
(819) 927-8967

Cambridge Bay
NCO i/c
Postal Bag 700
X0E 0C0
(403) 983-2111

Cape Dorset
NCO i/c
Post Office Box 120
X0A 0C0
(819) 897-8855

Clyde River
NCO i/c
General Delivery
X0A 0E0
(819) 924-6200

Coppermine
NCO i/c
Post Office Box 10
X0E 0E0
(403) 982-4111

Coral Harbour
NCO i/c
General Delivery
X0C 0C0
(819) 925-9954

Fort Franklin
NCO i/c
General Delivery
X0E 0G0
(403) 589-3431

Fort Good Hope
NCO i/c
General Delivery
X0E 0H0
(403) 598-2411

Fort Liard
NCO i/c
General Delivery
X0G 0A0
(403) 770-4221

Fort McPherson
NCO i/c
Post Office Box 88
X0E 0J0
(403) 952-2551

Fort Norman
NCO i/c
General Delivery
X0E 0K0
(403) 588-4211

Fort Providence
NCO i/c
General Delivery
X0E 0L0
(403) 699-3291

Fort Resolution
NCO i/c
General Delivery
X0E 0M0
(403) 394-4111

Fort Simpson
NCO i/c
Post Office Box 210
X0E 0N0
(403) 695-3111

Fort Smith
NCO i/c
Post Office Box 26
X0E 0P0
(403) 872-2107

Gjoa Haven
NCO i/c
General Delivery
X0E 1J0
(403) 360-6201

Grise Fiord
NCO i/c
General Delivery
X0A 0J0
(819) 980-9912

Hall Beach
NCO i/c
General Delivery
X0A 0K0
(819) 928-8930

Hay River
NCO i/c
Post Office Box 1006
X0E 0R0
(403) 874-6555

Igloolik
NCO i/c
General Delivery
X0A 0L0
(819) 934-8828

Inuvik
NCO i/c
Post Office Box 1300
X0E 0T0
(403) 979-2935

Iqaluit
NCO i/c
Post Office Box 500
X0A 0H0
(819) 979-5211

Lake Harbour
NCO i/c
General Delivery
X0A 0N0
(819) 939-2333

Nanisivik
NCO i/c
Post Office Box 220
X0A 0X0
(819) 436-7474

Norman Wells
NCO i/c
Post Office Box 100
X0E 0V0
(403) 587-2444

Pangnirtung
NCO i/c
Post Office Box 103
X0A 0R0
(819) 473-8833

Pond Inlet
NCO i/c
General Delivery
X0A 0S0
(819) 899-8822

Rae-Edzo
NCO i/c
Post Office Box 7
X0E 0Y0
(403) 392-6181

Royal Canadian Mounted Police
(continued)
Northwest Territories *(continued)*

Rankin Inlet
NCO i/c
Post Office Box 100
X0C 0G0
(819) 645-2822

Resolute
NCO i/c
Resolute Bay Detachment
Post Office Box 230
X0A 0V0
(819) 252-3817

Sachs Harbour
NCO i/c
General Delivery
X0E 0Z0
(403) 690-4456

Sanikiluaq
NCO i/c
General Delivery
X0A 0W0
(819) 266-8812

Snowdrift
NCO i/c
General Delivery
X0E 1A0
(403) 370-3311

Spence Bay
NCO i/c
General Delivery
X0E 1B0
(403) 561-5201

Tuktoyaktuk
NCO i/c
Post Office Box 58
X0E 1C0
(403) 977-2351

Yellowknife
NCO i/c
Postal Bag 5000
X1A 2R3
(403) 920-8314

NOVA SCOTIA

Amherst
NCO i/c
217 Victoria Street East
B4H 1Y8
(902) 667-3859

Antigonish
NCO i/c
4 Fairview Street
B2G 1R3
(902) 863-6500

Arichat
NCO i/c
Post Office Box 9
B0E 1A0
(902) 226-2533

Baddeck
NCO i/c
Post Office Box 400
B0E 1B0
(902) 295-2350

Barrington
NCO i/c
Post Office Box 38
B0W 1E0
(902) 637-2325

Bridgetown
NCO i/c
Granville Street East
Post Office Box 340
B0S 1C0
(902) 665-4481

Bridgewater
NCO i/c
130 Dominion Street
B4V 2K5
(902) 527-5555

Canso
NCO i/c
Post Office Box 187
B0H 1H0
(902) 366-2440

Chester
NCO i/c
Post Office Box 269
B0J 1J0
(902) 275-3583

Chéticamp
NCO i/c
Post Office Box 45
B0E 1H0
(902) 224-2050

Cole Harbour
NCO i/c
1216 Cole Harbour Road
Post Office Box 2062
B2V 1E9
(902) 426-8130

Digby
NCO i/c
Post Office Box 1149
B0V 1A0
(902) 245-2579

Elmsdale
NCO i/c
Halifax Airport Detachment
Post Office Box 640
B0N 1M0
(902) 426-1300

Guysborough
NCO i/c
Post Office Box 85
B0H 1N0
(902) 533-3801

Halifax
NCO i/c
Post Office Box 2286
B3J 3E1
(902) 426-3611

Ingonish Beach
NCO i/c
Post Office Box 40
B0C 1L0
(902) 285-2021

Inverness
NCO i/c
General Delivery
B0E 1N0
(902) 258-2213

Kingston
NCO i/c
Post Office Box 280
B0P 1R0
(902) 765-3317

Liverpool
NCO i/c
Post Office Box 1570
B0T 1K0
(902) 354-5721

Lower Sackville
Officer i/c
Post Office Box 446
B4C 3G4
(902) 865-6080

Lunenburg
NCO i/c
Post Office Box 397
B0J 2C0
(902) 634-8674

Meteghan
NCO i/c
Post Office Box 178
B0W 2J0
(902) 645-2326

Musquodoboit Harbour
NCO i/c
Post Office Box 280
B0J 2L0
(902) 889-3300

New Minas
NCO i/c
1004 Jones Road
B4N 3N1
(902) 678-3213

Oxford
NCO i/c
Post Office Box 8
B0M 1P0
(902) 447-2525

Parrsboro
NCO i/c
Post Office Box 399
B0M 1S0
(902) 254-2424

Pictou
NCO i/c
Post Office Box 100
B0K 1H0
(902) 485-4333

Port Hawkesbury
NCO i/c
Post Office Box 758
B0E 2V0
(902) 625-2220

Pugwash
NCO i/c
Post Office Box 40
B0K 1L0
(902) 243-2181

Reserve Mines
NCO i/c
Post Office Box 191
B0A 1V0
(902) 564-2922

St Peter's
NCO i/c
Post Office Box 188
B0E 3B0
(902) 535-2002

Sheet Harbour
NCO i/c
Post Office Box 241
B0J 3B0
(902) 885-2510

Shelburne
NCO i/c
Post Office Box 339
B0T 1W0
(902) 875-2490

Sherbrooke
NCO i/c
Post Office Box 272
B0J 3C0
(902) 522-2200

Stellarton
NCO i/c
177 North Foord Street
Post Office Box 2320
B0K 1S0
(902) 755-4141

Stewiacke
NCO i/c
93 Riverside Avenue
Post Office Box 10
B0N 2J0
(902) 639-2366

Sydney
NCO i/c
301 Alexander Street
Post Office Box 1280
B1P 6J9
(902) 564-7171

Sydney Mines
NCO i/c
Sydney Mines Detachment
Post Office Box 309
North Sydney
B2A 3M4
(902) 794-5800
(902) 564-7375

Tatamagouche
NCO i/c
Post Office Box 51
B0K 1V0
(902) 657-2040

Truro
NCO i/c
283 Pictou Road
Post Office Box 1585
B2N 5V3
(902) 893-6820

Truro
Officer i/c
Sub-Division
379 Prince Street
B2N 1E4
(902) 893-6832

Windsor
NCO i/c
Post Office Box 2290
B0N 2T0
(902) 798-2207
Municipal Detachment:
(902) 798-8366

Yarmouth
NCO i/c
156 Starrs Road
Post Office Box 5050
B5A 4K6
(902) 742-9106

Yarmouth
NCO i/c
Municipal Detachment
703 Main Street
B5A 1K7
(902) 742-9111

ONTARIO

Barrie
NCO i/c
48 Owen Street, Suite 312
L4M 3H1
(705) 737-0671

Belleville
NCO i/c
10 South Front Street, 3rd Floor
K8N 2Y3
(613) 969-3660

Brockville
NCO i/c
16 Reynolds Drive
Post Office Box 127
K6V 5V2
(613) 342-3737

Chatham
NCO i/c
872 Charing Cross Road
Post Office Box 458
N7M 5K5
(519) 354-1630

Elliot Lake
NCO i/c
Post Office Box 36
P5A 2J6
(705) 848-8566

Fort Frances
NCO i/c
990 Scott Street
P9A 1J4
(807) 274-3278

Hamilton
NCO i/c
Post Office Box 487
L8N 3H8
(416) 572-2401

Kapuskasing
NCO i/c
41 Kimberley Drive
P5N 1L7
(705) 335-2253

Kenora
NCO i/c
524 First Avenue South
Post Office Box 1210
P9N 3X7
(807) 468-9855

Kingston
Officer i/c
Sub-Division
780 Midpark Drive, Suite 107
K7M 7P6
(613) 384-7205

Kingston
NCO i/c
1061 Johnson Street
K7M 2N3
(613) 545-8222

Kirkland Lake
NCO i/c
54 Fourth Street
P2N 1S9
(705) 567-3757

Kitchener
NCO i/c
44 Gaukel Street
Postal Station C
N2G 3W8
(519) 579-0010

London
NCO i/c
451 Talbot Street, 8th Floor
N6A 5C9
(519) 645-4329

Royal Canadian Mounted Police
(continued)
Ontario *(continued)*

London
NCO i/c
Airport Detachment
750 Crumlin road
N5B 3B6
(519) 452-4003

Marathon
NCO i/c
52 Peninsula Square
Post Office Box 1959
POT 2E0
(807) 229-2181

Mississauga
NCO i/c
6711 Mississauga Road, Suite 503
Post Office Box 580, Streetsville Postal Station
L5M 2C1
(416) 821-3821

Mississauga
NCO i/c
Pearson International Airport Detachment
Airway Centre, 2nd Floor, East Wing, Suite 290
5945 Airport Road
L5P 1B2
(416) 676-3058

Newmarket
NCO i/c
679 Davis Drive, Room 322-North
L3Y 5G8
(416) 898-2421

North Bay
NCO i/c
Canada Place
107 Sheriff Avenue, Suite 202
P1B 7K8
(705) 472-1460

Oakville
NCO i/c
2368 Lakeshore Road West
Post Office Box 608
L6J 5B4
(416) 827-9805

Orillia
NCO i/c
100 Coldwater Street East
L3V 1W7
(705) 325-7419

Oshawa
NCO i/c
50 Centre Street
Post Office Box 355
L1H 7L3
(416) 576-5766

Ottawa
Head Office
Headquarters Building
1200 Vanier Parkway
K1A 0R2
(613) 993-7267
Public Relations:
(613) 993-1085

Ottawa
A Division
400 Cooper Street
K1A 0R4
(613) 993-8887

Ottawa
Canadian Police College
C Building
Corner of St Laurent Boulevard and Sandridge Road
Post Office Box 8900
K1G 3J2
(613) 993-9500

Owen Sound
NCO i/c
695 9th Avenue East
Post Office Box 1059
N4K 6K6
(519) 376-4358

Pembroke
NCO i/c
679 MacKay Street
K8A 1G5
(613) 732-4022

Peterborough
NCO i/c
953 Clonsilla Avenue
Post Office Box 2410
K9J 7Y8
(705) 742-8805

St Davids
NCO i/c
Niagara Detachment
Post Office Box 220
L0S 1P0
(416) 641-1540

Sarnia
NCO i/c
105 Christina Street South
Post Office Box 2748
N7T 7V9
(519) 337-7541

Sault Ste Marie
NCO i/c
451 Queen Street East
P6A 5L1
(705) 949-4650

Sault Ste Marie
Officer i/c
Sub-Division
369 Queen Street East, Suite 200
P6A 1Z4
(705) 759-7640

Simcoe
NCO i/c
124 Norfolk Street North
Post Office Box 829
N3Y 5B3
(519) 426-7730

Stratford
NCO i/c
75 Waterloo Street South
N5A 7B2
(519) 271-0444

Sudbury
NCO i/c
1310 Sparks Street
Post Office Box 2278, Station A
P3A 4S1
(705) 671-0645

Thunder Bay
NCO i/c
430 South Waterloo Street
P7E 6E4
(807) 623-2791

Timmins
NCO i/c
339 Spruce Street North
Post Office Box 1458
P4N 7N2
(705) 264-4381

Toronto
NCO i/c, O Division
225 Jarvis Street
Post Office Box 519
Adelaide Post Office
M5C 2M3
(416) 973-9513

Windsor
NCO i/c
Walkerville Post Office
General Delivery
N8Y 4R4
(519) 948-5287

Windsor
NCO i/c
Airport Detachment
Rural Route 1
N9A 6J3
(519) 972-9595

Prince Edward Island

Alberton
NCO i/c
Church Street
Post Office Box 220
C0B 1B0
(902) 853-2255

Borden
NCO i/c
General Delivery
C0B 1X0
(902) 855-2222

Charlottetown
Comcentre
450 University Avenue
Post Office Box 1360
C1A 7N1
(902) 566-7111
Charlottetown Detachment:
(902) 566-7100

Montague
NCO i/c
Post Office Box 550
C0A 1R0
(902) 838-2352

Sherwood
NCO i/c
152 Saint Peters Road
C1A 5P8
(902) 894-7383

Souris
NCO i/c
Post Office Box 610
C0A 2B0
(902) 687-2027

Summerside
NCO i/c
337 Central Street
C1N 3N2
(902) 436-9244

QUEBEC

Amos
NCO i/c
Post Office Box 156
J9T 3A6
(819) 732-5223

Baie-Comeau
NCO i/c
Post Office Box 405
G4Z 2H2
(418) 296-2243

Bedford
NCO i/c
Post Office Box 1242
J0J 1A0
(514) 248-3369

Cap-aux-Meules
NCO i/c
Post Office Box 386
G0B 1B0
(418) 986-4124

Carleton
NCO i/c
Post Office Box 336
G0C 1J0
(418) 364-7046

Chicoutimi
NCO i/c
429 Newton Street
Post Office Box 398
G7H 5C2
(418) 693-8663

Coaticook
NCO i/c
Post Office Box 165
J1A 2S9
(819) 849-6369

Drummondville
NCO i/c
4 Newton Street
Post Office Box 904
J2B 6X1
(819) 474-1313

Gaspé
NCO i/c
Post Office Box 1339
G0C 1R0
(418) 368-1611

Granby
NCO i/c
35 Dufferin Street
Post Office Box 10
J2G 8E2
(514) 375-5442

Joliette
NCO i/c
152 Bernard Street
Post Office Box 9
J6E 2C5
(514) 759-1645

Lac-Mégantic
NCO i/c
3563 Bernier Street
Post Office Box 7
G6B 2S5
(819) 583-0533

Lacolle
NCO i/c
9 De l'Église Street North
Post Office Box 370
J0J 1J0
(514) 246-3822

Mirabel
Officer i/c
12655 Commerce A4 Street,
Suite 208
J7N 1E1
(514) 476-9900

Mont-Laurier
NCO i/c
295 Laviolette Street
Post Office Box 146
J9L 3G9
(819) 623-1100

Montreal
NCO i/c
4225 Dorchester Boulevard West
Westmount
H3Z 2T4
(514) 939-8300

Montreal
NCO i/c
Dorval International Airport
975 Romeo Vachon Boulevard
Suite M-102
Dorval
H4Y 1H1
(514) 633-3359

Quebec
NCO i/c
870 Ernest Gagnon Street
Post Office Box 340
Sillery
G1T 2R5
(418) 648-3733

Rimouski
NCO i/c
Post Office Box 626
G5L 7C5
(418) 722-3090

Rivière-du-Loup
NCO i/c
Post Office Box 68
G5R 3Y7
(418) 862-2359

Roberval
NCO i/c
Post Office Box 276
G8H 2N7
(418) 275-2951

Rouyn-Noranda
NCO i/c
243 Murdoch Street
Post Office Box 2519
J9X 5B1
(819) 797-2120

Saint-Georges
NCO i/c
11725 1st Avenue East
Post Office Box 101
Beauce County
G5Y 5C4
(418) 228-2332

Saint-Hyacinthe
NCO i/c
670 Chambly Street
Post Office Box 216
J2S 7B4
(514) 771-7346

Saint-Jean-sur-Richelieu
NCO i/c
550 Dorchester Street
Post Office Box 188
J3B 6Z4
(514) 359-4581

Saint-Jérôme
NCO i/c
444 Monseigneur Dubois Street
J7Y 3L8
(514) 431-1331

Royal Canadian Mounted Police
(continued)
Quebec *(continued)*

Sept-Îles
NCO i/c
Post Office Box 144
G4R 4K3
(418) 962-2061

Sherbrooke
NCO i/c
50 Place de la Cité
Post Office Box 1505
J1H 5M4
(819) 564-5770

Thetford-Mines
NCO i/c
12 Notre Dame Street North
Post Office Box 655
G6G 5T6
(418) 338-6171

Trois-Rivières
NCO i/c
3110 Anjou Street
Post Office Box 334
G9A 5G4
(819) 371-3291

Val-d'Or
NCO i/c
913 Bérard Avenue
Post Office Box 615
J9P 4P6
(819) 824-9629

Valleyfield
Officer i/c
2003 Sainte Marie Boulevard
J6T 3B5
(514) 377-3223

SASKATCHEWAN

Assiniboia
NCO i/c
Post Office Box 1358
S0H 0B0
(306) 642-5922

Avonlea
NCO i/c
Post Office Box 8
S0H 0C0
(306) 868-2144

Balcarres
NCO i/c
120 Johnston Avenue
Post Office Box 70
S0G 0C0
(306) 334-2602

Beauval
NCO i/c
Post Office Box 9
S0M 0G0
(306) 288-2097

Bengough
NCO i/c
Post Office Box 549
S0C 0K0
(306) 268-2144

Biggar
NCO i/c
Post Office Box 640
S0K 0M0
(306) 948-3368

Big River
NCO i/c
Post Office Box 187
S0J 0E0
(306) 469-2010

Birch Hills
NCO i/c
Post Office Box 700
S0J 0G0
(306) 749-2200

Blaine Lake
NCO i/c
Post Office Box 250
S0J 0J0
(306) 497-2644

Broadview
NCO i/c
Post Office Box 280
S0G 0K0
(306) 696-2437

Buffalo Narrows
NCO i/c
Post Office Box 9
S0M 0J0
(306) 235-4311

Cabri
NCO i/c
Post Office Box 198
S0N 0J0
(306) 587-2667

Canora
NCO i/c
Post Office Box 176
S0A 0L0
(306) 563-5673

Carlyle
NCO i/c
502 Railway Avenue West
Post Office Box 610
S0C 0R0
(306) 453-6707

Carnduff
NCO i/c
Post Office Box 310
S0C 0S0
(306) 482-3608

Carrot River
NCO i/c
Post Office Box 127
S0E 0L0
(306) 768-2713

Colonsay
NCO i/c
Post Office Box 220
S0K 0Z0
(306) 255-2211

Coronach
NCO i/c
Post Office Box 268
S0H 0Z0
(306) 267-2199

Craik
NCO i/c
Post Office Box 480
S0G 0V0
(306) 734-2666

Creighton
NCO i/c
Post Office Box 40
S0P 0A0
(306) 688-5588

Cumberland House
NCO i/c
Post Office Box 160
S0E 0S0
(306) 888-2122

Cut Knife
NCO i/c
Post Office Box 339
S0M 0N0
(306) 398-4933

Eastend
NCO i/c
Post Office Box 26
S0N 0T0
(306) 295-3603

Elbow
NCO i/c
Post Office Box 177
S0H 1J0
(306) 854-2234

Esterhazy
NCO i/c
Post Office Box 160
S0A 0X0
(306) 745-6606

Estevan
NCO i/c
Post Office Box 9
S4A 2A2
(306) 634-4737

Eston
NCO i/c
218 4th Avenue South East
Post Office Box 727
S0L 1A0
(306) 962-3677

Fillmore
NCO i/c
Post Office Box 117
S0G 1N0
(306) 722-3341

Foam Lake
NCO i/c
Post Office Box 580
S0A 1A0
(306) 272-3383

Fond du Lac
NCO i/c
General Delivery
S0J 0W0
(306) 686-2060

Fort Qu'Appelle
NCO i/c
Post Office Box 910
S0G 1S0
(306) 332-5641

Glaslyn
NCO i/c
Post Office Box 39
S0M 0Y0
(306) 342-2005

Gravelbourg
NCO i/c
Post Office Box 747
S0H 1X0
(306) 648-3151

Green Lake
NCO i/c
Post Office Box 127
S0M 1B0
(306) 832-2112

Gull Lake
NCO i/c
Post Office Box 605
S0N 1A0
(306) 672-4138

Hafford
NCO i/c
Post Office Box 205
S0J 1A0
(306) 549-2344

Hanley
NCO i/c
Post Office Box 120
S0G 2E0
(306) 544-2411

Hudson Bay
NCO i/c
Post Office Box 96
S0E 0Y0
(306) 865-2221

Humboldt
NCO i/c
Post Office Box 1480
S0K 2A0
(306) 682-2535

Île-à-la-Crosse
NCO i/c
Post Office Box 40
S0M 1C0
(306) 833-2063

Indian Head
NCO i/c
Post Office Box 910
S0G 2K0
(306) 695-2268

Ituna
NCO i/c
Post Office Box 728
S0A 1N0
(306) 795-2619

Kamsack
NCO i/c
Post Office Box 369
S0A 1S0
(306) 542-2555

Kelvington
NCO i/c
Post Office Box 266
S0A 1W0
(306) 327-4747

Kerrobert
NCO i/c
Post Office Box 139
S0L 1R0
(306) 834-2678

Kindersley
NCO i/c
Post Office Box 1538
S0L 1S0
(306) 463-4642

Kipling
NCO i/c
Post Office Box 610
S0G 2S0
(306) 736-2538

Kyle
NCO i/c
Post Office Box 400
S0L 1T0
(306) 375-2341

La Loche
NCO i/c
Post Office Box 130
S0M 1G0
(306) 822-2010

Langenburg
NCO i/c
Post Office Box 970
S0A 2A0
(306) 743-2648

Lanigan
NCO i/c
Post Office Box 10
S0K 2M0
(306) 365-2135

La Ronge
NCO i/c
Post Office Box 690
S0J 1L0
(306) 425-2166

Leader
NCO i/c
Post Office Box 277
S0N 1H0
(306) 628-3808

Lloydminster
NCO i/c
4201 47th Avenue
Post Office Box 960
S9V 0Y9
(306) 825-2005

Loon Lake
NCO i/c
Post Office Box 250
S0M 1L0
(306) 837-2065

Lumsden
NCO i/c
Post Office Box 478
S0G 3C0
(306) 731-3371

Maidstone
NCO i/c
Post Office Box 128
S0M 1M0
(306) 893-2641

Mankota
NCO i/c
Post Office Box 358
S0H 2W0
(306) 478-2324

Maple Creek
NCO i/c
110 Maple Street
Post Office Box 337
S0N 1N0
(306) 662-2661

Meadow Lake
NCO i/c
Post Office Box 1209
S0M 1V0
(306) 236-5612

Melfort
NCO i/c
Post Office Box 1330
S0E 1A0
(306) 752-2848

Melville
NCO i/c
Post Office Box 880
S0A 2P0
(306) 728-5401

Milestone
NCO i/c
Post Office Box 89
S0G 3L0
(306) 436-2155

Montmartre
NCO i/c
Post Office Box 6
S0G 3M0
(306) 424-2142

Royal Canadian Mounted Police
(continued)
Saskatchewan *(continued)*

Moose Jaw
NCO i/c
240 Saskatchewan Street East
S6H 6E8
(306) 693-4545

Moosomin
NCO i/c
Post Office Box 990
S0G 3N0
(306) 435-3361

Morse
NCO i/c
Post Office Box 400
S0H 3C0
(306) 629-3333

Naicam
NCO i/c
Post Office Box 88
S0K 2Z0
(306) 874-2142

Nipawin
NCO i/c
Post Office Box 2259
S0E 1E0
(306) 862-4647

North Battleford
1992 100th Street
S9A 2X7
(306) 446-5560
Battleford Detachment:
(306) 446-5500

Onion Lake
NCO i/c
General Delivery
S0M 2E0
(306) 344-4716

Outlook
NCO i/c
Post Office Box 326
S0L 2N0
(306) 867-8616

Pelican Narrows
NCO i/c
Post Office Box 40
S0P 0E0
(306) 632-2112

Pelly
NCO i/c
Post Office Box 85
S0A 2Z0
(306) 595-2021

Pierceland
NCO i/c
Post Office Box 220
S0M 2K0
(306) 839-2100

Pine House
NCO i/c
General Delivery
S0J 2B0
(306) 884-2122

Ponteix
NCO i/c
Post Office Box 621
S0N 1Z0
(306) 625-3342

Porcupine Plain
NCO i/c
Post Office Box 28
S0E 1H0
(306) 278-2383

Prince Albert
NCO i/c
2020 9th Avenue West
Post Office Box 1750
S6V 5T3
(306) 953-8700

Punnichy
NCO i/c
Post Office Box 10
S0A 3C0
(306) 835-2282

Radisson
NCO i/c
Post Office Box 39
S0K 3L0
(306) 827-2344

Radville
NCO i/c
Post Office Box 518
S0C 2G0
(306) 869-2292

Regina
Officer i/c
6101 Dewdney Avenue
Postal Bag 2500
S4P 3K7
(306) 780-5461

Rosetown
NCO i/c
Post Office Box 668
S0L 2V0
(306) 882-2621

Rose Valley
NCO i/c
Post Office Box 70
S0E 1M0
(306) 322-2244

Rosthern
NCO i/c
721 5th Avenue
Post Office Box 969
S0K 3R0
(306) 232-4844

St Walburg
NCO i/c
Post Office Box 428
S0M 2T0
(306) 248-3614

Sandy Bay
NCO i/c
Post Office Box 100
S0P 0G0
(306) 754-2070

Saskatoon
NCO i/c
1721 8th Street East
S7H 0T4
(306) 975-5173

Shaunavon
NCO i/c
Post Office Box 1630
S0N 2M0
(306) 297-2677

Shellbrook
NCO i/c
Post Office Box 939
S0J 2E0
(306) 747-2606

Smeaton
NCO i/c
Post Office Box 69
S0J 2J0
(306) 426-2141

Southend
NCO i/c
General Delivery
S0J 2L0
(306) 758-2122

Southey
NCO i/c
Post Office Box 278
S0G 4P0
(306) 726-2911

Spiritwood
NCO i/c
Post Office Box 904
S0J 2M0
(306) 883-2026

Stony Rapids
NCO i/c
General Delivery
S0J 2R0
(306) 439-2185

Strasbourg
NCO i/c
Post Office Box 220
S0G 4V0
(306) 725-3222

Sturgis
NCO i/c
Post Office Box 370
S0A 4A0
(306) 548-2015

Swift Current
NCO i/c
Post Office Box 998
S9H 3X1
(306) 778-9250

Tisdale
NCO i/c
Post Office Box 99
S0E 1T0
(306) 873-2661

Turtleford
NCO i/c
Post Office Box 190
S0M 2Y0
(306) 845-2152

Unity
NCO i/c
Post Office Box 250
S0K 4L0
(306) 228-2659

Val Marie
NCO i/c
Post Office Box 119
S0N 2T0
(306) 298-2033

Vonda
NCO i/c
Post Office Box 66
S0K 4N0
(306) 258-2266

Wadena
NCO i/c
Post Office Box 70
S0A 4J0
(306) 338-2584

Wakaw
NCO i/c
Post Office Box 100
S0K 4P0
(306) 233-4633

Warman
NCO i/c
103 6th Avenue South
Post Office Box 670
S0K 4S0
(306) 933-1231

Waskesiu Lake
NCO i/c
Post Office Box 8
S0J 2Y0
(306) 663-5444

Watrous
NCO i/c
Post Office Box 1000
S0K 4T0
(306) 946-3316

Weyburn
NCO i/c
540 11th Street North East
S4H 1J8
(306) 842-4651

Wilkie
NCO i/c
Post Office Box 183
S0K 4W0
(306) 843-2606

Wollaston Lake
NCO i/c
General Delivery
S0J 3C0
(306) 633-2101

Wynyard
NCO i/c
Post Office Box 506
S0A 4T0
(306) 554-2563

Yorkton
NCO i/c
15 Palliser Way
Post Office Box 340
S3N 2W2
(306) 782-8600

YUKON

Beaver Creek
NCO i/c
General Delivery
Y0B 1A0
(403) 862-7300

Carcross
NCO i/c
General Delivery
Y0B 1B0
(403) 821-4441

Carmacks
NCO i/c
General Delivery
Y0B 1C0
(403) 863-5251

Dawson
NCO i/c
Post Office Box 159
Y0B 1G0
(403) 993-5444

Faro
NCO i/c
Post Office Box 310
Y0B 1K0
(403) 994-2444

Haines Junction
NCO i/c
Post Office Box 5340
Y0B 1L0
(403) 634-2221

Mayo
NCO i/c
General Delivery
Y0B 1M0
(403) 996-2322

Old Crow
NCO i/c
General Delivery
Y0B 1N0
(403) 966-3211

Pelly Crossing
NCO i/c
General Delivery
Y0B 1P0
(403) 537-3311

Ross River
NCO i/c
General Delivery
Y0B 1S0
(403) 969-2227

Teslin
NCO i/c
General Delivery
Y0A 1B0
(403) 390-2500

Watson Lake
NCO i/c
Post Office Box 40
Y0A 1C0
(403) 536-7443

Whitehorse
NCO i/c
4100 4th Avenue
Y1A 1H5
(403) 667-5555
M Division:
(403) 667-5569

Royal Canadian Mounted Police Public Complaints Commission (RCMPC)

ALBERTA

Edmonton
Prairie Regional Office
10060 Jasper Avenue, Suite 1909
T5J 3R8
(403) 495-4201

BRITISH COLUMBIA

Vancouver
British Columbia and Yukon Regional Office
840 Howe Street, Suite 970
V6Z 2L2
(604) 666-7363

ONTARIO

Ottawa
Head Office
60 Queen Street, 3rd Floor
Post Office Box 3423, Station D
K1P 6L4
(613) 952-1471

Royal Canadian Mounted Police External Review Committee (RCMPR)

Ontario

Ottawa
Post Office Box 1159, Station B
K1P 5R2
(613) 998-2134

Revenue Canada Taxation (RCT)

Alberta

Calgary
District Office
Harry Hays Building, Room 250
220 4th Avenue South East
T2G 4X3
General Inquiries:
(403) 292-4101
Inquiries in French:
(403) 292-4118
Requests for Forms:
(403) 292-4225
Refund Inquiries:
(403) 292-4147
Source Deductions:
(403) 292-6477

Edmonton
District Office
Canada Place, Main Floor
9700 Jasper Avenue
T5J 4C8
General Inquiries:
(403) 423-3510
Inquiries in French:
(403) 495-3577
Requests for Forms:
(403) 423-4044
Refund Inquiries:
(403) 423-3200

British Columbia

Penticton
District Office
Federal Building, Room 200
277 Winnipeg Street
V2A 1N6
General Inquiries:
(604) 492-9200
Inquiries in French:
(604) 492-9409

Surrey
Surrey Taxation Centre
9755 King George Highway
V3T 5E1

Vancouver
District Office
Taxation Building
1166 West Pender Street
V6E 3H8
General Inquiries:
(604) 689-5411
Inquiries in French:
(604) 666-6236
Requests for Forms:
(604) 666-0337
Refund Inquiries:
(604) 689-8671

Victoria
District Office
1415 Vancouver Street
V8V 3W4
General Inquiries:
(604) 363-0121
Inquiries in French:
(604) 363-3345
Requests for Forms and Refund Inquiries:
(604) 363-3291

Manitoba

Winnipeg
District Office
391 York Avenue
R3C 0P5
General Inquiries:
(204) 983-6350
Inquiries in French:
(204) 983-6188
Requests for Forms:
(204) 983-3942
Refund Inquiries:
(204) 983-3933
Source Deductions:
(204) 983-3918
Telerefund:
(204) 983-3872

Winnipeg
Winnipeg Taxation Centre
66 Stapon Road
R3C 3M2

New Brunswick

Bathurst
Nicholas Denys Building, 4th Floor
120 Harbourview Boulevard
Post Office Box 8888
E2A 4L8
(506) 548-7100

Saint John
District Office
65 Canterbury Street
E2L 4H9
General Inquiries:
(506) 636-4600
Requests for Forms:
(506) 636-4618

Newfoundland

St John's
District Office
Atlantic Place
215 Water Street
Post Office Box 5968
A1C 5X6
General Inquiries:
(709) 772-2610
Inquiries in French:
(709) 772-4572
Requests for Forms:
(709) 772-5088
Refund Inquiries:
(709) 772-2660
Telerefund:
(709) 772-5921

St John's
St John's Taxation Centre
Empire Avenue and Freshwater Road
A1B 3Z1

Nova Scotia

Halifax
Atlantic Regional Office
Cogswell Tower, Suite 800
2000 Barrington Street
B3J 3K1
(902) 426-7994

Halifax
District Office
Sir John Thompson Building
1256 Barrington Street
Post Office Box 638
B3J 2T5
General Inquiries:
(902) 426-2210
Inquiries in French:
(902) 426-9310
Requests for Forms:
(902) 426-2151
Refund Inquiries:
(902) 451-1370
Source Deductions:
(902) 426-3296
Automated Touch-Tone Service:
(902) 426-1977

Sydney
Federal Building
136 Charlotte Street
Post Office Box 1300
B1P 6K3
General Inquiries:
(902) 564-7080
Inquiries in French:
(902) 564-7359
Requests for Forms:
(902) 564-7120
Refund Inquiries:
(902) 564-7085
Automated Touch-Tone Service:
(902) 564-7276

ONTARIO

Belleville
District Office
11 Station Street
K8N 2S3
General Inquiries:
(613) 969-3706
Requests for Forms:
(613) 969-3707
Refund Inquiries:
(613) 969-3708

Hamilton
District Office
National Revenue Building
150 Main Street West
L8N 3E1
General Inquiries:
(416) 522-8671
Refund Inquiries:
(416) 522-7902

Kingston
385 Princess Street
K7L 1C1
General Inquiries:
(613) 545-8371
Inquiries in French:
(613) 545-8904
Refund Inquiries:
(613) 545-8385

Kitchener
District Office
166 Frederick Street
N2G 4N1
General Inquiries:
(519) 579-2230
Requests for Forms:
(519) 579-8951
Refund Inquiries:
(519) 745-6868

London
District Office
Federal Building
451 Talbot Street
N6A 5E5
General Inquiries:
(519) 645-4211
Requests for Forms:
(519) 645-4244
Refund Inquiries:
(519) 645-4273

Mississauga
District Office
77 City Centre Drive, 2nd Floor
Post Office Box 6000, Station A
L5A 4E9
General Inquiries:
(416) 566-6700
Inquiries in French:
(416) 566-6216
Requests for Forms:
(416) 566-6005
Refund Inquiries:
(416) 277-6381

Ottawa
Head Office
875 Heron Road
K1A 0L8

Ottawa
District Office
360 Lisgar Street
K1A 0L9
General Inquiries:
(613) 598-2275
Inquiries in French:
(613) 598-2298
Requests for Forms:
(613) 957-8088
Refund Inquiries:
(613) 598-2290

St Catharines
District Office
32 Church Street
Post Office Box 3038
L2R 7E3
General Inquiries and Requests for Forms:
(416) 688-4000
Refund Inquiries:
(416) 688-4006

Sudbury
District Office
Federal Building
19 Lisgar Street South
P3E 3L5
Remittance to Sudbury Taxation Centre:
Use Post Code P3A 5C1
General Inquiries:
(705) 671-0581
Inquiries in French:
(705) 671-0582
Requests for Forms:
(705) 671-0596
Refund Inquiries:
(705) 671-0500
Collections:
(705) 671-0546
Source Deductions:
(705) 671-0530
TIPS:
(705) 671-0579

Thunder Bay
District Office
201 North May Street
P7C 3P5
General Inquiries:
(807) 623-3443
Inquiries in French:
(807) 623-7081
Requests for Forms:
(807) 623-2751
Refund Inquiries:
(807) 623-2346
Collections:
(807) 623-3021
Source Deductions:
(807) 623-3039
TIPS:
(807) 623-4543

Toronto
North York District Office
36 Adelaide Street East
Post Office Box 7057
M5C 2V4
General Inquiries:
(416) 869-1500
Inquiries in French:
(416) 973-3704
Requests for Forms:
(416) 865-9469

Toronto
Scarborough District Office
200 Town Centre Court, Suite 900
M1P 4Y3
General Inquiries:
(416) 296-1950
Inquiries in French:
(416) 290-2003
Requests for Forms:
(416) 296-0104
Refund Inquiries:
(416) 296-0218

Windsor
District Office
185 Ouellette Avenue
N9A 5S8
General Inquiries:
(519) 258-8302
Requests for Forms:
(519) 252-3611
Refund Inquiries:
(519) 258-8080

PRINCE EDWARD ISLAND

Charlottetown
District Office
94 Euston Street
Post Office Box 8500
C1A 8L3
General Inquiries:
(902) 628-4200
Inquiries in French:
(902) 628-4225
Requests for Forms:
(902) 628-4250

Revenue Canada Taxation
(continued)

QUEBEC

Chicoutimi
100 Lafontaine Avenue, Room 211
G7H 6X2
(418) 545-8026

Jonquière
Jonquière Taxation Centre
2251 De la Centrale Boulevard
G7S 5J1
(418) 548-9171

Laval
District Office
3131 Saint Martin Boulevard West
H7T 2A7
General Inquiries:
(514) 956-9101
Requests for Forms:
(514) 956-9115
Telerefund:
(514) 283-6715

Montreal
District Office
305 René Lévesque Boulevard West
H2Z 1A6
General Inquiries:
(514) 283-5300
Requests for Forms:
(514) 283-5623
Telerefund:
(514) 283-4714

Quebec
District Office
165 De la Pointe aux Lièvres Street South
Post Office Box 1787
Postal Terminal
G1K 7L3
General Inquiries and Refund Inquiries:
(418) 648-3180
Requests for Forms:
(418) 648-4083

Rimouski
320 Saint Germain Street East, 4th Floor
G5L 1C2
(418) 722-3111

Rouyn-Noranda
District Office
11 Du Terminus Street East
J9X 3B5
General Inquiries:
(819) 764-5171
Requests for Forms:
(819) 797-4299

Saint-Hubert
District Office
5245 Cousineau Boulevard, Room 200
J3Y 7Z7
General Inquiries:
(514) 283-5300
Requests for Forms:
(514) 445-5264
Telerefund:
(514) 283-4714

Shawinigan
Shawinigan South Taxation Centre
4695 12th Avenue
G9P 7S6
(819) 536-6215

Sherbrooke
District Office
50 De la Cité Place
Post Office Box 1300
J1H 5L8
General Inquiries:
(819) 564-5888
Requests for Forms:
(819) 821-8565

Trois-Rivières
25 Des Forges Street, Suite 411
G9A 2G4
(819) 373-2723

SASKATCHEWAN

Regina
District Office
1955 Smith Street
S4P 2N9
General Inquiries:
(306) 780-6015
Inquiries in French:
(306) 780-6724
Requests for Forms:
(306) 780-6079
Refund Inquiries:
(306) 780-5944

Saskatoon
District Office
201 21st Street East
S7K 0A8
General Inquiries:
(306) 975-4595
Inquiries in French:
(306) 975-4627
Requests for Forms:
(306) 975-4577
Refund Inquiries:
(306) 975-4580

Statistics Canada (SC)

ALBERTA

Calgary
Regional Office
First Street Plaza, Room 401
138 4th Avenue South East
T2G 4Z6
(403) 292-6717

Edmonton
Regional Office
Park Square, 8th Floor
10001 Bellamy Hill
T5J 3B6
(403) 495-3027

BRITISH COLUMBIA

Vancouver
Regional Office
Sinclair Centre
757 Hastings Street West, Suite 340
V6C 3C9
(604) 666-7802

MANITOBA

Winnipeg
Regional Office
MacDonald Building, Room 300
344 Edmonton Street
R3B 3L9
(204) 983-4020

NEWFOUNDLAND

St John's
Regional Office
Viking Building, 3rd Floor
Crosbie Road
Post Office Box 8556
A1B 3P2
(709) 772-4073

NOVA SCOTIA

Halifax
Regional Office
North American Life Centre
1770 Market Street, 3rd Floor
B3J 3M3
(902) 426-5331

ONTARIO

Ottawa
Statistical Research Centre
R H Coats Building, Lobby
Tunney's Pasture
K1A 0T6
Consumer Price Index Information (recorded):
(613) 951-7431(English)
(613) 951-7432(French)
Statistical Information:
(613) 951-8116

Toronto
Regional Office
Arthur Meighen Building, 10th Floor
25 Saint Clair Avenue East
M4T 1M4
(416) 973-6586
Consumer Price Index Information (recorded):
(416) 973-8302 (English)
(416) 973-5690 (French)
Labour Force Survey (recorded):
(416) 973-6359 (English)
(416) 973-6353 (French)
Publications Sales (no statistical inquiries):
(416) 973-8018
Teledaily (recorded):
(416) 973-6340
Demographic Statistics (recorded):
(416) 973-2802 (English)
(416) 973-2647 (French)

QUEBEC

Montreal
Regional Office
Guy Favreau Complex
East Tower, Suite 408
200 René Lévesque Boulevard West
H2Z 1X4
Statistical Information:
(514) 283-5725
Consumer Price Index Information (recorded):
(514) 283-4498 (English)
(514) 283-4463 (French)

SASKATCHEWAN

Regina
Regional Office
Avord Tower, 9th Floor
2002 Victoria Avenue
S4P 0R7
Statistical Information:
(306) 780-5405
(306) 780-5406

Science Council of Canada (SCC)

ONTARIO

Ottawa
Berger Building, 17th Floor
100 Metcalfe Street
K1P 5M1
(613) 996-1729

The Senate (SEN)

ONTARIO

Ottawa
Parliament Buildings
Wellington Street
K1A 0A4
(613) 995-1900

Solicitor General Canada (SGC)

BRITISH COLUMBIA

Vancouver
Pacific Regional Office
800 Burrard Street, Suite 1320
V6Z 2J5
(604) 666-5307

Vancouver
Canadian Security Intelligence Service
1177 West Broadway Avenue, 4th Floor
Post Office Box 34240, Station D
V6J 4Y5
(604) 666-2988

NEW BRUNSWICK

Fredericton
Canadian Security Intelligence Service
565 Priestman Street, Suite 207
Postal Bag 6010
E3B 5G4
(506) 452-3786

Moncton
Ministry Secretariat
Atlantic Regional Office
Terminal Plaza Building
1222 Main Street, 4th Floor
E1C 1H6
(506) 851-6368

NOVA SCOTIA

Halifax
Canadian Security Intelligence Service
1505 Barrington Street, Suite 1901
Post Office Box 9314, Station A
B3K 5P7
(902) 420-5900

ONTARIO

Ottawa
Ministry Secretariat
Sir Wilfrid Laurier Building
340 Laurier Avenue West
K1A 0P8
(613) 991-3283

Toronto
Ontario Regional Office
60 St Clair Avenue East, Suite 600
M4T 1N5
(416) 973-8107

QUEBEC

Montreal
Quebec Regional Office
606 Cathcart Street, Suite 201
H3B 1K9
(514) 283-7362

SASKATCHEWAN

Saskatoon
Prairie Regional Office
Cumberland Square, Unit 28
1501 8th Street East
S7H 5J6
(306) 975-4262

Security Intelligence Review Committee (SIRC)

ONTARIO

Ottawa
365 Laurier Avenue West, 14th Floor
Post Office Box 2430, Station D
K1P 5W5
(613) 990-8441

St Lawrence Seaway Authority, The (SLSA)

ONTARIO

Cornwall
202 Pitt Street
K6J 3P7
(613) 932-5170

Cornwall
The Seaway International Bridge Corporation, Limited
Cornwall Island
Post Office Box 836
K6H 5T7
(613) 932-6601

Ottawa
Head Office
Constitution Square, Suite 1400
360 Albert Street
K1R 7X7
(613) 598-4614

St Catharines
Western Regional Office
508 Glendale Avenue
Post Office Box 370
L2R 6V8
(416) 641-1932

QUEBEC

Longueuil
The Jacques Cartier and Champlain Bridges Incorporated
Le Bienville, Room 630
1000 De Serigny Street
J4K 5B1
(514) 651-8771

Montreal
Eastern Regional Office
Saint-Lambert Lock
Post Office Box 97
Saint-Lambert
J4P 3N7
(514) 672-4110

Secretary of State of Canada, Department of the (SS)

ALBERTA

Calgary
Southern Alberta District Office
Harry Hays Building, Room 260
220 4th Avenue South East
Post Office Box 2498, Station M
T2G 4X3
(403) 292-5541

Edmonton
Alberta and Northwest Territories Regional Office and Northern Alberta District Office
Canada Place, Room 220
9700 Jasper Avenue
T5J 4C3
(403) 495-3350

BRITISH COLUMBIA

Kelowna
Local Office
1433 St Paul Street, Room 102
V1Y 2E4
(604) 861-3317

Vancouver
Pacific Regional Office
800 Burrard Street, 12th Floor
V6Z 2N5
(604) 666-0176

MANITOBA

Winnipeg
Manitoba Regional Office
Canadian Grain Commission Building, Room 201
303 Main Street
R3C 3G7
(204) 983-3601

Winnipeg
Translation Bureau
Revenue Building, Room 407
391 York Avenue
R3C 0P4
(204) 983-3195

NEW BRUNSWICK

Moncton
New Brunswick and Prince Edward Island Regional Office
860 Main Street, Room 504
E1C 1G2
(506) 851-7066

Moncton
Translation Bureau
Commerce House, Room 100
236 St George Street
E1C 1W1
(506) 851-7055

NEWFOUNDLAND

St John's
Regional Office
Atlantic Place
215 Water Street
Post Office Box 75
A1C 6C9
(709) 772-5566
Translation Bureau:
(709) 772-2283

NORTHWEST TERRITORIES

Yellowknife
District Office
Scotia Centre, Room 202
5102 50th Avenue
Post Office Box 4
X1A 3S8
(403) 920-8270

NOVA SCOTIA

Halifax
Nova Scotia Regional Office
5281 Duke Street
B3J 3M1
(902) 426-6227
Translation Bureau:
(902) 426-5520

ONTARIO

Hamilton
District Office
150 Main Street West, 4th Floor
L8P 1H8
(416) 572-2355

London
District Sub-Office
Federal Building
451 Talbot Street
N6A 0M5
(519) 645-4334

Ottawa
District Office
150 Kent Street, 9th Floor
K1A 0M5
(613) 996-5978

Sudbury
District Office
Federal Building, Room 326
19 Lisgar Street
P3E 3L4
(705) 670-5536

Thunder Bay
District Office
Federal Building, Room 234
33 South Court Street
P7B 2W6
(807) 345-2316

Toronto
Ontario Regional Office
25 St Clair Avenue East, Suite 200
M4T 1M2
(416) 973-7541

QUEBEC

Hull
Head Office
Jules Léger Building, 10th Floor
25 Eddy Street
Mail: Ottawa, Ontario K1A 0M5
(819) 997-0055
Status of Disabled Persons Secretariat:
(819) 997-2412

Montreal
Regional Office
Guy Favreau Complex
West Tower, 10th Floor
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-3150

Quebec
District Office
333 St Amable Street, Room 155
G1R 5G2
(418) 648-5610

SASKATCHEWAN

Regina
Saskatchewan Regional Office
2101 Scarth Street, Room 200
S4P 2H9
(306) 780-5540

Saskatoon
District Office
230 22nd Street East, Room 505
S7K 0E9
(306) 975-4146

YUKON

Whitehorse
District Office
4114 4th Avenue, Room 304
Y1A 4N7
(403) 668-2721

Supply and Services Canada (SSC)

ALBERTA

Calgary
Calgary District Office
220 4th Avenue South East, Room 620
T2G 4X3
(403) 292-5757

Edmonton
Services Centre
Alberta/Northwest Territories Region
10704 102nd Avenue
T5J 4H9
(403) 495-4003

Edmonton
Supply Centre
Alberta/Northwest Territories Region
15508 114th Avenue
T5M 3S8
(403) 495-3704

British Columbia

Abbotsford
Abbotsford Purchasing Office
33344 King Road
Post Office Box 7000
V2S 6E3
(604) 854-2516
(604) 666-7017 (to Vancouver)

Vancouver
British Columbia/Yukon Region
12171 Horseshoe Way
Richmond
V7A 4Z6
Regional Office:
(604) 272-9000
(604) 272-9070 (Recorded information)
Crown Assets Distribution Centre:
(604) 272-9062

Vancouver
British Columbia Mainland/Yukon Region
1133 Melville Street, 8th Floor
V6E 4E5
(604) 666-3995
Payment Office:
(604) 666-8546

Vancouver
Canada Communication Group
Vancouver Printing Office
1001 West Pender Street, Room 806
V6E 2M7
(604) 666-7379

Victoria
B.C. Islands Region
1175 Douglas Street, Suite 912
V8W 2E1
(604) 363-3733

Victoria
Canada Communication Group
Esquimalt Printing Plant
CFB Esquimalt, Building 63
FMO Victoria
V0S 1B0
(604) 380-2881

Victoria
Payments, B.C. Islands
775 Topaz Avenue
V8T 4Z7
(604) 363-3257
Compensation and Production:
(604) 363-3503

Victoria
Sciences and Professional Services
Procurement Office
Canada Custom House, Room 222
816 Government Street
V8W 1W9
Commercial Acquisition:
(604) 363-3286
Science and Professional Services:
(604) 363-3773
Marine Procurement:
(604) 363-3233

Manitoba

Shilo
Shilo Purchasing Office
Aldershot Road
Post Office Box 160
R0K 2A0
(204) 765-4779

Winnipeg
Manitoba Region
1410 Mountain Avenue
R2X 3B4
Regional Office:
(204) 983-6100
Crown Assets Distribution Centre:
(204) 983-6742

New Brunswick

Bathurst
Canada Communication Group
Nicolas Denys Building
Harbourview Boulevard
Post Office Box 6000
E2A 4S9
(506) 548-7614

Chatham
Canada Communication Group
CFB Chatham, Building 57
Curtis Park
E0C 2E0
(506) 773-9523

Fredericton
New Brunswick Region
King's Place, 5th Floor
440 King Street
Post Office Box 5000
E3B 5G6
(506) 452-3280
Fax:
(506) 452-4025

Moncton
New Brunswick and Prince Edward Island Region
Toronto Dominion Building, 2nd Floor
777 Main Street
Post Office Box 746
E1C 8M9
(506) 851-6064
Fax:
(506) 851-6759

Moncton
Canada Communication Group
Heritage Court
95 Foundry Street, Suite 119
E1C 5H5
(506) 851-6023/6024

Oromocto
Canada Communication Group
CFB Gagetown, Building C-4
E0G 2P0
(506) 422-2481

Saint John
Supply Centre
New Brunswick Region
Customs Building
189 Prince William Street
E2L 2B9
(506) 636-4400
Fax:
(506) 636-4376
Canada Communication Group:
(506) 636-4532

Shediac
Shediac Superannuation Branch
10 Weldon Street
Mail: Post Office Box 5010
Moncton
E1C 8Z5
General Inquiries:
(506) 533-5982
Insurance:
(506) 533-5800

Newfoundland

Happy Valley – Goose Bay
Labrador
Goose Bay Purchasing Office
Post Office Box 7001, Station A
A0P 1S0
(709) 896-2312
Fax:
(709) 896-3349

St John's
Newfoundland Region
Mitchell Place
Building 302, Churchill Avenue
Pleasantville
A1A 1L4
(709) 772-5528

Nova Scotia

Dartmouth
Nova Scotia Region
Burnside Industrial Park
2 Morris Drive
B3B 1S6
(902) 426-3881
Crown Assets Distribution Centre:
(902) 426-2140

Supply and Services Canada
(continued)
Nova Scotia *(continued)*

Dartmouth
Nova Scotia Region
City of Lakes Business Park
236 Brownlow Avenue
Post Office Box 1659
B3B 1V5
(902) 426-2196

Halifax
Atlantic Directorate
Maritime Centre, Suite 1905
1505 Barrington Street
Post Office Box 937, Station M
B3J 2V9
(902) 426-6971

Halifax
Canada Communication Group
Services Centre
2740 Barrington Street
B3K 2X3
(902) 426-3885

Halifax
Government Travel Services
Cogswell Tower
2000 Barrington Street, Suite 204
B3J 3K1
(902) 420-0200

Ontario

Burlington
Burlington Procurement
867 Lakeshore Road
L7S 1A1
(416) 336-4974

Kingston
Kingston Procurement
31 Steve Fonyo Drive
Postal Bag 6400
K7L 5J5
(613) 545-8058

London
London District Office
457 Richmond Street
Post Office Box 3503
N6A 4K8
(519) 645-4414
Purchasing Office:
(519) 645-4035

Mississauga
Crown Assets Distribution Centre
6205 Kestrel Road
L5T 2A1
(416) 670-6200
Procurement:
(416) 670-6240

North Bay
North Bay District Office
1180 Cassels Street
Post Office Box 5500
P1B 9B2
Compensation and Payment:
(705) 474-6613
Procurement:
(705) 476-4340

Ottawa
Capital Region
350 King Edward Avenue
K1A 0X1
(613) 954-8889

Ottawa
Compensation Operations Branch
Main Building, 2nd Floor
Tunney's Pasture
K1A 1G7
(613) 952-0490

Ottawa
Crown Assets Distribution Centre
Capital Region Supply Centre
933 Gladstone Avenue
K1A 0T4
(613) 952-7960

Ottawa
Professional Services
440 Coventry Road
K1A 0T1
(613) 993-3054

Ottawa
Professional Services
116 Lisgar Street
K1A 0S5
(613) 990-2943

Ottawa
General Accounts Payments Office
Place Vanier
Tower A, 5th Floor
333 River Road
K1A 0S5
(613) 954-8399

Ottawa
House of Commons Specialized Services Office
Wellington Building, Room 300
180 Wellington Street
K1A 0S5
(613) 957-2207

Ottawa
RCMP Specialized Services Office
RCMP Headquarters, Room G-202
1200 Vanier Parkway
K1A 0R2
(613) 993-1057

Pembroke
Pembroke Procurement
Peter White Building
215 Pembroke Street East
K8A 3J8
(613) 735-4158

Thunder Bay
Thunder Bay Procurement
Government of Canada Building, Room 322
33 South Court Street
P7B 2W6
(807) 345-8252

Toronto
Ontario Region
200 Town Centre Court
Scarborough
Post Office Box 5555, Station D
M1P 4X8
(416) 973-4572

Toronto
c/o CFB Toronto
Building 151, 2nd Floor
Downsview
M3K 1Y7
(416) 635-4731

Toronto
North York Procurement
c/o Atmospheric Environment Services
4905 Dufferin Street
Downsview
M3H 5T4
(416) 739-4529

Prince Edward Island

Charlottetown
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 5000
C1A 7V6
(902) 566-7551
Fax:
(902) 566-7554
Purchasing Office:
(902) 566-7386

Quebec

Bagotville
CFB Bagotville
Building 60, Suite 13
Post Office Box 380
Alouette
G0V 1A0
(418) 677-2042

Courcelette
Canada Communication Group
c/o CFB Valcartier, Building 503
G0A 1R0
(418) 844-5238

Hull
Head Office
Place du Portage, Phase III, 16A1
11 Laurier Street
Mail: Ottawa, Ontario
K1A 0S5
(819) 997-6363

Hull
Canada Communication Group
Publishing
45 Sacré Coeur Boulevard
Mail: Ottawa, Ontario K1A 0S9
Depository Services:
(819) 997-5365
Customer Service:
(819) 997-2560

Hull
Canadian General Standards Board
Place du Portage, Phase III, 9C1
11 Laurier Street
Mail: Ottawa, Ontario K1A 1G6
(819) 994-5373

Hull
Crown Assets Distribution Centre
Place du Portage, Phase III, 14A2
Mail: Ottawa, Ontario K1A 0S5
(819) 956-5026

Hull
Science and Professional Services Directorate
Science Program Branch
Science Culture Canada Program
Place du Portage, Phase III, 12C1
11 Laurier Street
Mail: Ottawa, Ontario K1A 0S5
(819) 956-1772

Laval
Laval Purchasing Office
Building F32, 2nd Floor
250 Montée Saint François
H7C 1S5
(514) 661-5987

Montreal
Quebec Directorate
Guy Favreau Complex
East Tower, 3rd Floor
200 René Lévesque Boulevard West
H2Z 1X4
(514) 283-1310
Compensation and General Payments:
(514) 283-6156

Montreal
Western Quebec Region
800 Golf Road
Île des Soeurs
H3E 1G9
(514) 283-5721
Crown Assets Distribution Centre:
(514) 283-6164

Montreal
Longue-Pointe Purchasing Office
Building 42
6769 Notre Dame Street East
Post Office Box 4000, Station K
H1N 3R9
(514) 283-8097

Quebec
Eastern Quebec Region
1040 Belvédère Avenue
Post Office Box 5000
G1K 7S7
(418) 648-4547

Rimouski
140 St Germain Street West, Suite 205
G5L 4B5
(418) 722-3349

SASKATCHEWAN

Regina
Saskatchewan Region
2110 Hamilton Street, Room 100
S4P 4K3
(306) 780-7333
Procurement Assets and Distribution:
(306) 780-5597

Regina
Services Centre
Saskatchewan Region
2110 Hamilton Street, Room 100
S4P 4K3
(306) 780-5594

Saskatoon
Services Centre
Federal Building, Room 602
101 22nd Street East
S7K 0E5
(306) 975-4315

YUKON

Whitehorse
307 Jarvis Street, Suite 102
Y1A 2H3
(403) 668-5775

Social Sciences and Humanities Research Council of Canada (SSHRC)

ONTARIO

Ottawa
255 Albert Street
Post Office Box 1610
K1P 6G4
(613) 992-0682

Standards Council of Canada (STCC)

ONTARIO

Ottawa
45 O'Connor Street, Suite 1200
K1P 6N7
(613) 238-3222
Fax:
(613) 995-4564

Supreme Court of Canada (SUPC)

ONTARIO

Ottawa
Supreme Court of Canada Building
Wellington Street
K1A 0J1
(613) 995-5361

Status of Women Canada (SWC)

ONTARIO

Ottawa
360 Albert Street, Suite 700
K1A 1C3
(613) 995-7835

Treasury Board of Canada (TB)

ONTARIO

Ottawa
Secretariat
L'Esplanade Laurier
140 O'Connor Street
K1A 0R5
(613) 957-2400

Ottawa
Comptroller General of Canada
West Tower, 9th Floor
300 Laurier Avenue West
K1A 1E4
(613) 957-2400

Transport Canada (TC)

ALBERTA

Calgary
Airports Group
680 Palmer Road North East, Suite 200
T2E 7G4
Airworthiness:
(403) 292-5007
Air Regulations (Pilots):
(403) 292-5227

Calgary
Airports Group
Calgary International Airport
2000 Airport Road North East
T2E 6W5
Airport Management:
(403) 292-8418

Calgary
Airports Group
Springbank Airport
Rural Route 2, Site 16
Post Office Box 1
T2P 2G5
Airport Management:
(403) 292-8601

Transport Canada *(continued)*
Alberta *(continued)*

Calgary
Aviation
Air Traffic Services
Calgary International Airport
Air Operations Building
1500 Aero Road North East
T2E 8E5
(403) 292-8555

Calgary
Aviation
Air Traffic Services
Springbank Airport
Rural Route 2, Site 16
Post Office Box 2
T2P 2G5
(403) 292-8652
Air Traffic Control Tower:
(403) 292-8653

Edmonton
Regional Office
Public Affairs
Canada Place, Suite 1100
9700 Jasper Avenue
T5J 4E6
(403) 495-3810

Edmonton
Aviation
Air Traffic Services
Edmonton Municipal Airport
31 Airport Road
T5G 0W6
Air Traffic Control Tower:
(403) 495-4901
Unit Manager:
(403) 495-6641

Edmonton
Aviation and Airports Group
Western Regional Headquarters
Canada Place
9700 Jasper Avenue
T5J 4E6
Airports Group:
(403) 495-3832
Aviation:
(403) 495-3879
Aviation Safety Programs:
(403) 495-3861

Edmonton
Aviation and Airports Group
Edmonton International Airport
Post Office Box 9860
T5J 2T2
(403) 890-8324
Air Traffic Services:
(403) 890-8301
Flight Data:
(403) 890-8305
Flight Service Station:
(403) 890-8386
Region Air Traffic Services School:
(403) 890-8302
Search and Rescue:
(403) 973-4402

Edmonton
Policy and Co-ordination
Canada Place, 12th Floor
9700 Jasper Avenue
T5J 4E6
(403) 495-3810

Fort McMurray
Aviation and Airports Group
Fort McMurray Airport
Post Office Box 5450
T9H 3G4
Airport Management:
(403) 743-2519
Air Traffic Services:
(403) 791-3212
Flight Service Station:
(403) 743-3807

Grande Prairie
Aviation and Airports Group
Grande Prairie Airport
Rural Route 2
T8V 2Z9
Airport Management:
(403) 539-5270
Air Traffic Services:
(403) 532-1717
Flight Service Station:
(403) 539-5185
Technical Services:
(403) 539-5246

High Level
Aviation
Flight Service Station
Post Office Box 273
T0H 1Z0
(403) 926-3606

Lethbridge
Aviation
Air Traffic Control Tower
Lethbridge Airport
Post Office Box 1190
Raymond
T0K 2S0
(403) 382-3182
Control Tower:
(403) 382-3183

Lethbridge
Aviation and Airports Group
Lethbridge Airport
Post Office Box 790
T1J 3Z6
Airport Management:
(403) 382-3165
Flight Service Station:
(403) 382-3180

Medicine Hat
Aviation
Flight Service Station
49 Viscount Avenue South West
T1A 5G4
(403) 526-3040

Peace River
Aviation
Flight Service Station
Post Office Box 6117
T8S 1S1
(403) 624-5142

Red Deer
Aviation
Flight Service Station
CFB Mynarski Park
Post Office Box 48
T0M 1N0
(403) 886-4547

St Albert
Aviation and Airports Group
Villeneuve Airport
Rural Route 1, Site 2
Post Office Box 30
T8N 1M8
Airport Management:
(403) 458-4841
Air Traffic Control Tower:
(403) 458-5828

Whitecourt
Aviation
Flight Service Station
Post Office Box 119
T7S 1N3
(403) 778-5333

British Columbia

Abbotsford
Aviation and Airports Group
Post Office Box 9
V2S 4N7
(604) 855-1001
Air Traffic Control Tower:
(604) 855-1199
Flight Service Station:
(604) 855-1188

Alert Bay
Canadian Coast Guard
Radio Station
Post Office Box 120
V0N 1A0
(604) 974-5413

Bamfield
Canadian Coast Guard
Search and Rescue
V0R 1B0
(604) 728-3322

Boundary Bay
Aviation Group
Air Traffic Control Tower
Boundary Bay Airport
Rural Route 1
Delta
V4K 3N2
(604) 946-0710

Campbell River
Aviation
Flight Service Station
Post Office Box 190
V9W 5A7
(604) 923-3942

Campbell River
Canadian Coast Guard
Search and Rescue
Post Office Box 250
V9W 5B1
(604) 287-8612

Castlegar
Aviation and Airports Group
Castlegar Airport
Site 2, Compartment 2
Suburban Service 1
V1N 3H7
(604) 365-5151
Flight Service Station:
(604) 365-3013

Cranbrook
Aviation
Flight Service Station
Cranbrook Airport
Post Office Box 130
V1C 4H7
(604) 426-6312

Dawson Creek
Aviation
Flight Service Station
Dawson Creek Municipal Airport
Post Office Box 690
V1G 4H7
(604) 782-5375

Fort Nelson
Aviation and Airports Group
Fort Nelson Airport
Rural Route 1
Post Office Box 1
V0C 1R0
Airport Management:
(604) 774-6924
Flight Service Station:
(604) 774-3124

Fort St John
Aviation and Airports Group
Fort St John Airport
Post Office Box 6490
V1J 4H9
Airport Management:
(604) 787-0427
Air Traffic Control Tower:
(604) 785-3111
Air Traffic Services:
(604) 785-4949
Flight Service Station:
(604) 787-0434
Technical Services:
(604) 787-0175

Ganges
Canadian Coast Guard
Search and Rescue
Post Office Box 539
V0S 1E0
(604) 537-5813

Kamloops
Aviation and Airports Group
Kamloops Airport
3035 Airport Drive
V2B 7X1
(604) 376-3613
Air Traffic Control Tower:
(604) 376-2745
Flight Service Station:
(604) 376-7941

Kelowna
Aviation
Kelowna Municipal Airport
Highway 97 North
Rural Route 2, Site 11,
Compartment 8
V1Y 7R1
(604) 765-3958
Air Traffic Control Tower:
(604) 765-8389

Lazo
Canadian Coast Guard
Radio Station
Post Office Box 220
V0R 2K0
(604) 339-3613

Nanaimo
Aviation
Flight Service Station
Nanaimo Municipal Airport
Cassidy
V0R 1H0
(604) 245-4032

Nanaimo
Canadian Coast Guard
Ship Safety
Federal Building
60 Front Street
V9R 5H7
(604) 754-0244

New Westminster
Canadian Coast Guard
Ship Safety
Federal Building, Room 302
549 Columbia Street
V3L 1B3
(604) 666-0445

New Westminster
Transport of Dangerous Goods
Pacific Region
549 Columbia Street, Suite 201
V3L 1B3
(604) 666-2955

Parksville
Canadian Coast Guard
Search and Rescue
Post Office Box 2410
V0R 2S0
(604) 248-2724

Penticton
Aviation and Airports Group
Penticton Airport
Site 30
Rural Route 2
V2A 6J7
(604) 492-6042
Flight Service Station:
(604) 492-3001

Pitt Meadows
Aviation and Airports Group
Pitt Meadows Airport
11465 Baynes Road South, Unit 11
V3Y 2B4
(604) 465-8977
Air Traffic Control Tower:
(604) 465-6255

Port Hardy
Aviation and Airports Group
Port Hardy Airport
Post Office Box 460
V0N 2P0
(604) 949-6424
Flight Service Station:
(604) 949-6331

Port Hardy
Canadian Coast Guard
Search and Rescue
Post Office Box 2700
Bull Harbour
V0N 2P0
(604) 949-4963

Port McNeill
Canadian Coast Guard
Radio Station
Post Office Box 1180
V0N 2R0
(604) 956-3244

Powell River
Canadian Coast Guard
Search and Rescue
3330 Hernando Avenue
V8A 1B8
(604) 485-7511

Transport Canada *(continued)*
British Columbia *(continued)*

Prince George
Aviation and Airports Group
Prince George Airport
Rural Route 8, Site 10,
Compartment 6
V2N 4M6
(604) 963-8461
Air Traffic Control Tower:
(604) 963-7770
Flight Service Station:
(604) 963-9621

Prince Rupert
Aviation and Airports Group
Prince Rupert Airport
Postal Bag 4000
V8J 3S3
(604) 627-3020
Flight Service Station:
(604) 627-3029

Prince Rupert
Canadian Coast Guard
Radio Station
Postal Bag 1900
V8J 4C2
(604) 627-3079

Prince Rupert
Canadian Coast Guard
Search and Rescue
Seal Cove Base
Postal Bag 3670
V8J 3R1
(604) 627-3063

Prince Rupert
Canadian Coast Guard
Ship Safety
Postal Bag 3670
V8J 3R1
(604) 627-0340

Prince Rupert
Pacific Pilotage Authority
335 3rd Avenue West
Post Office Box 373
V8J 1L3
(604) 627-3015

Quesnel
Aviation and Airports Group
Quesnel Airport
Post Office Box 4100
V2J 3J2
(604) 992-2208
Flight Service Station:
(604) 992-6722

Sandspit
Aviation
Post Office Box 212
V0T 1T0
(604) 637-2209
Flight Service Station:
(604) 637-5311

Smithers
Aviation and Airports Group
Smithers Airport
Post Office Box 507
V0J 2N0
(604) 847-3664
Flight Service Station:
(604) 847-2035

Sooke
Canadian Coast Guard
Radio Station
7316 McMillan Road
Post Office Box 490
V0S 1N0
(604) 642-3431

Terrace
Aviation and Airports Group
Terrace Airport
Rural Route 4
V8G 4V2
(604) 635-2659
Flight Service Station:
(604) 635-2110

Ucluelet
Canadian Coast Guard
Radio Station
Post Office Box 345
V0R 3A0
(604) 726-7312
Ship-to-Shore:
(604) 726-7716

Vancouver
Regional Office
Public Affairs
800 Burrard Street, 6th Floor
V6Z 2J8
(604) 666-7593

Vancouver
Aviation
Vancouver Harbour Control Tower
200 Granville Street
Post Office Box 18
V6C 1S4
(604) 688-9254

Vancouver
Aviation and Airports Group
Pacific Regional Office
800 Burrard Street, Room 220
V6Z 2J8
Airports Group:
(604) 666-7593
Aviation:
(604) 666-5851
Licensing:
(604) 666-5571

Vancouver
Aviation and Airports Group
Vancouver International Airport
V7B 1Y7
(604) 276-6208
Air Traffic Control Tower:
(604) 666-9649
Flight Service Station:
(604) 666-9602
Vancouver Area Control Centre:
(604) 666-9601 (IFR Flight planning)
VFR Flight Planning:
(604) 666-9403

Vancouver
Canadian Coast Guard
Western Regional Office
800 Burrard Street, Suite 620
V6Z 2J8
(604) 631-3700
Harbours and Ports:
(604) 631-3800
Search and Rescue:
(604) 631-3970
Ship Safety:
(604) 631-3841

Vancouver
Canadian Coast Guard
Radio Station
4611 Cowley Crescent, Room 109
Richmond
V7B 1B9
(604) 666-2066

Vancouver
Canadian Coast Guard
Search and Rescue
Post Office Box 23068
V7B 1T9
(604) 278-7717

Vancouver
Pacific Pilotage Authority
Regional Office
1199 West Hastings Street,
Suite 300
V6E 4G9
(604) 666-6771

Vancouver
Policy and Co-ordination
800 Burrard Street, Suite 1020
V6Z 2J8
(604) 666-5859

Victoria
Aviation
Flight Service Station
25 Huron Street
V8V 4V9
(604) 363-0160

Victoria
Aviation and Airports Group
Victoria International Airport
9600 Canora Road, Unit 12
Sidney
V8L 4R1
(604) 363-6600
Air Traffic Control Tower:
(604) 656-6621

Victoria
Canadian Coast Guard
District Office
25 Huron Street
V8V 4V9
(604) 363-3303
Ship Safety:
(604) 363-3646

Victoria
Canadian Coast Guard
Rescue Co-ordination Centre
Building 77, FMO
V0S 1B0
(604) 363-2987

Victoria
Pacific Pilotage Authority
211 Dallas Road
V8V 1A1
(604) 363-3878

West Vancouver
Canadian Coast Guard
Kapilano 100 Building, Room 1007
100 Park Royal South
V7T 1A2
Emergency Centre:
(604) 666-1388

West Vancouver
Canadian Coast Guard
Search and Rescue
4160 Marine Drive
V7V 1N6
(604) 666-1840

Williams Lake
Aviation and Airports Group
Williams Lake Airport
Post Office Box 4690
V2G 2V7
Airport Management:
(604) 989-4713
Flight Service Station:
(604) 989-4415

Williams Lake
Canadian Coast Guard
Loran-C Station
Post Office Box 4568
V2G 2V8
(604) 659-5611

MANITOBA

Brandon
Aviation
Brandon Airport
Post Office Box 505
R7A 5Z4
(204) 728-7867

Churchill
Airports Group
Churchill Airport
Post Office Box 1059
R0B 0E0
(204) 675-8868

Dauphin
Aviation
Dauphin Airport
Post Office Box 237
R7N 2V1
(204) 638-6316

Flin Flon
Aviation
Flin Flon Airport
Post Office Box 100
R8A 1M6
(204) 687-7447

Gillam
Aviation
Gillam Airport
Post Office Box 730
R0B 0L0
(204) 652-2020

Lynn Lake
Aviation
Lynn Lake Airport
Post Office Box 100
R0B 0W0
(204) 356-8540

Selkirk
Canadian Coast Guard
Search and Rescue
North Marine Street
Post Office Box 216
R1A 2B2
(204) 785-6030

The Pas
Airports Group
The Pas Airport
Post Office Box 4200
R9A 1R2
(204) 624-5233

Thompson
Aviation
Air Traffic Control Tower
Thompson Airport
Post Office Box 1047
R8N 1N7
(204) 778-5212

Thompson
Aviation
Flight Service Station
Thompson Airport
Post Office Box 369
R8N 1N2
(204) 677-4043

Winnipeg
Regional Headquarters
333 Main Street, 22nd Floor
Post Office Box 8550
R3C 0P6
Public Affairs:
(204) 983-3152
(204) 983-6315
Policy and Co-ordination:
(204) 983-7495

Winnipeg
Airports Group
St Andrews Airport
Post Office Box 1, Group 6A
Rural Route 1B
R3C 4A3
(204) 983-3735

Winnipeg
Airports Group
Winnipeg International Airport
2000 Wellington Avenue, Room 127
R2R 0S7
(204) 983-8410

Winnipeg
Aviation and Airports Group
Regional Office
333 Main Street
Post Office Box 8550
R3C 0P6
(204) 983-3076
Aviation:
(204) 983-4359
Aviation Safety Programs:
(204) 983-2926
Licensing and Inspection:
(204) 983-4341

Winnipeg
Grain Transportation Agency
200 Graham Avenue, Room 300
R3C 4L5
(204) 983-3212

Winnipeg
Transport of Dangerous Goods
Prairies Region
344 Edmonton Street, Room 402
R3C 1C2
(204) 983-5969

NEW BRUNSWICK

Bathurst
Canadian Coast Guard
Ship Safety
Post Office Box 1207
E2A 4J1
(506) 548-7491

Charlo
Aviation
Flight Service Station
Charlo Airport
Postal Bag 1001
E0B 1M0
(506) 684-5405

Transport Canada *(continued)*
New Brunswick *(continued)*

Fredericton
Airports Group
Fredericton Airport
Rural Route 1
Box 1, Site 15
E3B 4X2
(506) 446-6200

Fredericton
Aviation
Flight Service Station
Fredericton Airport
Rural Route 1
Box 2, Site 15
E3B 4X2
(506) 446-6232

Moncton
Regional Office
95 Foundry Street
Post Office Box 42
E1C 8K6
(506) 851-7200
Public Affairs:
(506) 851-7314
Policy and Co-ordination:
(506) 851-7572

Moncton
Aviation
Air Traffic Control Centre
222 Old Coach Road
Riverview
E1B 4G2
(506) 851-7520

Moncton
Aviation and Airports Group
Atlantic Regional Office
95 Foundry Street
Post Office Box 42
E1C 8K6
General Inquiries:
(506) 851-7200
Personnel Administration:
(506) 851-7337
Public Affairs:
(506) 851-7314
Airports Group:
(506) 851-7315
Air Traffic Services:
(506) 851-7189
Aviation Safety Programs:
(506) 851-7110
Licensing:
(506) 851-7131

Moncton
Aviation and Airports Group
Moncton Airport
Postal Bag 5006
E1C 8R2
(506) 851-2200
Flight Service Station:
(506) 851-2250

Moncton
Surface Group
Rail Safety
95 Foundry Street, Suite 301
E1C 5H7
(506) 851-7040

Newcastle
Canadian Coast Guard
Harbours and Ports
Public Warehouse
Newcastle Wharf
Post Office Box 32
E1V 3M2
(506) 622-0918

Pointe-du-Chêne
Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
E0A 2J0
(506) 532-6414
(Summer service only)

Saint John
Atlantic Pilotage Authority
Saint John District Office
Post Office Box 6515, Station A
E2L 4R9
(506) 636-4864

Saint John
Aviation and Airports Group
Saint John Airport
4180 Loch Lomond Road
E2N 1L7
(506) 636-3950
Flight Service Station and Radio Station:
(506) 636-3992

Saint John
Canadian Coast Guard
District Office
Ward Street
Post Office Box 7730, Station A
E2L 4X6
Ship Safety:
(506) 636-4748
(506) 636-4733 (24-hour service)
Vessel Traffic Centre (Fundy):
(506) 636-4269
(506) 636-4696 (24-hour service)

St-Léonard
Airports Group
St-Léonard Airport
Post Office Box 518
E0L 1M0
(506) 423-7571

Shippagan
Canadian Coast Guard
CCGC Shippagan
Post Office Box 680
E0B 2P0
(506) 336-2296

Shippagan
Canadian Coast Guard
Search and Rescue
Post Office Box 680
E0B 2P0
(506) 336-2296

Westfield
Canadian Coast Guard
Inshore Rescue Boat Unit
Westfield Marina
Hardings Point
E0G 3J0
(506) 763-3216
(May to September)

NEWFOUNDLAND

Burgeo
Canadian Coast Guard
Search and Rescue
Post Office Box 154
A0M 1A0
(709) 886-2728

Burin
Canadian Coast Guard
Search and Rescue
Post Office Box 427
A0E 1E0
(709) 891-2290

Channel — Port aux Basques
Canadian Coast Guard
Vessel Traffic Centre
Port aux Basques Centre
Post Office Box 99
A0M 1C0
(709) 695-2167

Corner Brook
Canadian Coast Guard
Ship Safety
Millbrook Mall, 3rd Floor
Post Office Box 22
A2H 6C3
(709) 637-4390

Deer Lake
Aviation and Airports Group
Deer Lake Airport
Post Office Box 490
A0K 2E0
(709) 635-3601
Flight Service Station:
(709) 635-5251

Gander
Aviation and Airports Group
Gander International Airport
Post Office Box 400
A1V 1W8
(709) 256-6667
Gander Area Control Centre:
(709) 256-6750
International Flight Service Station:
(709) 256-6754

Happy Valley – Goose Bay
Labrador
Aviation and Airports Group
Goose Bay Airport
Post Office Box 901, Station A
A0P 1S0
(709) 896-2903
Flight Service Station:
(709) 896-3242

Happy Valley – Goose Bay
Labrador
Canadian Coast Guard
District Office
Post Office Box 28, Station C
A0P 1C0
(709) 896-2569

Happy Valley – Goose Bay
Labrador
Canadian Coast Guard
Radio Station
Post Office Box 610, Station A
A0P 1S0
(709) 896-2252

Lewisporte
Canadian Coast Guard
Ship Safety
District Office
Post Office Box 237
A0G 3A0
(709) 535-2503

Marystown
Canadian Coast Guard
Ship Safety
District Office
Post Office Box 1143
A0E 2M0
(709) 279-2201

Placentia
Canadian Coast Guard
Vessel Traffic Centre
Post Office Box 389
A0B 2Y0
(709) 227-2181

St Anthony
Airports Group
St Anthony Airport
Post Office Box 40
A0K 4T0
(709) 643-3023
Flight Service Station:
(709) 454-8813

St Anthony
Canadian Coast Guard
Radio Station
Post Office Box 693
A0K 4S0
(709) 454-3852

St Anthony
Canadian Coast Guard
Search and Rescue
A0K 4S0
(709) 454-3600

St John's
Regional Office
Public Affairs
Atlantic Place, Suite 608
215 Water Street
Post Office Box 69
A1C 6C9
(709) 772-4328

St John's
Airports Group
St John's Airport
Post Office Box 5670
A1C 5W8
(709) 772-5588

St John's
Aviation
District Office
Post Office Box 6143
A1C 5X8
(709) 772-4136

St John's
Canadian Coast Guard
Newfoundland Regional
Headquarters
Post Office Box 1300
A1C 6H8
General Inquiries:
(709) 772-5146
District Office:
(709) 772-5167
Emergency Operations (oil spills):
(709) 772-5171
Harbours and Ports:
(709) 772-5154
Marine Rescue Sub-centre (24-hour
service):
(709) 772-5151
Radio Station:
(709) 772-2106
Search and Rescue:
(709) 772-2123
Ship Safety:
(709) 772-5165
Vessel Traffic Centre (24-hour
service):
(709) 772-2083

St John's
Policy and Co-ordination
Atlantic Place, Suite 608
215 Water Street
Post Office Box 69
A1C 6C9
(709) 772-2154

St Lawrence
Canadian Coast Guard
Radio Station
Post Office Box 190
A0E 2V0
(709) 873-2931

Stephenville
Aviation and Airports Group
Stephenville Airport
13 Tennessee Drive
A2N 2Y3
(709) 643-3023
Flight Service Station:
(709) 896-3242

Stephenville
Canadian Coast Guard
Harbours and Ports
District Office
Post Office Box 568
A2N 3B4
(709) 643-3632

Stephenville
Canadian Coast Guard
Radio Station
Post Office Box 630
A2N 3B5
(709) 643-5516

Twillingate
Canadian Coast Guard
Search and Rescue
A0G 4M0
(709) 884-2781

Wabush
Labrador
Aviation and Airports Group
Wabush Airport
Post Office Box 880
A0R 1B0
(709) 282-5412
Flight Service Station:
(709) 282-6224

NORTHWEST TERRITORIES

Baker Lake
Aviation
Baker Lake Airport
X0C 0A0
Flight Service Station:
(819) 793-2931

Cambridge Bay
Aviation and Airports Group
Post Office Box 80
X0E 0C0
(403) 983-2511
Flight Service Station:
(403) 983-2501

Coral Harbour
Aviation
Coral Harbour Airport
X0C 0C0
Flight Service Station:
(819) 925-9711

Fort Simpson
Aviation and Airports Group
Post Office Box 320
X0E 0N0
(403) 695-2471
Flight Service Station:
(403) 695-2491

Transport Canada *(continued)*
Northwest Territories *(continued)*

Fort Smith
Aviation and Airports Group
Post Office Box 65
X0E 0P0
Airport Management:
(403) 872-2007
Flight Service Station:
(403) 872-2376

Hay River
Aviation and Airports Group
Postal Bag 4000
X0E 0R0
Airport Management:
(403) 874-2353
Flight Service Station:
(403) 874-2441

Hay River
Canadian Coast Guard
Marine Navigation Services
Post Office Box 5002
X0E 0R0
(403) 874-5500

Inuvik
Aviation and Airports Group
Postal Bag 11
X0E 0T0
Airport Management:
(403) 979-2467
Flight Service Station:
(403) 979-2522

Inuvik
Canadian Coast Guard
Radio Station
Postal Bag 2659
X0E 0T0
(403) 979-2851
(May to October)

Iqaluit
Airports Group
Post Office Box 550
X0A 0H0
(819) 979-5224

Iqaluit
Aviation
Flight Service Station
Post Office Box 280
X0A 0H0
(819) 979-5865

Iqaluit
Canadian Coast Guard
Radio Station
Post Office Box 189
X0A 0H0
(819) 979-5269
(July to September)

Kugluktuk
Aviation
Flight Service Station
Post Office Box 130
Coppermine
X0E 0E0
(403) 982-4131

Norman Wells
Aviation and Airports Group
Postal Bag 1000
X0E 0V0
(403) 587-2451
Flight Service Station:
(403) 587-2555

Rankin Inlet
Aviation and Airports Group
Rankin Inlet Airport
Post Office Box 250
X0C 0G0
(819) 645-2682
Flight Service Station:
(819) 645-2672

Resolute
Airports Group
Post Office Box 30
X0A 0V0
(819) 252-3923

Resolute
Aviation
Flight Service Station
Post Office Box 90
X0A 0V0
(819) 252-3840

Tuktoyaktuk
Aviation
Flight Service Station
Post Office Box 90
X0E 1C0
(403) 977-2469

Yellowknife
Airports Group
Post Office Box 1, Yellowknife Airport
X1A 3T2
(403) 873-4680

Yellowknife
Aviation
Air Traffic Services
Post Office Box 1499
X1A 2P1
(403) 873-4973

Yellowknife
Aviation
Aviation Regulation District Office
Yellowknife Airport
Post Office Box 2
X1A 3T2
Airworthiness:
(403) 873-3066

Yellowknife
Aviation
Flight Service Station
Yellowknife Airport
Post Office Box 5
X1A 3T2
(403) 873-4049

Nova Scotia

Bickerton West
Canadian Coast Guard
Search and Rescue
Post Office Box 70
B0J 1A0
(902) 364-2555

Clark's Harbour
Canadian Coast Guard
Search and Rescue
Post Office Box 300
B0W 1P0
(902) 745-2433

Dartmouth
Regional Office
Public Affairs
Royal Bank Building, 7th Floor
46 Portland Street
Post Office Box 1013
B2Y 4K2
(902) 426-3589

Dartmouth
Canadian Coast Guard
Maritime Regional Office
Royal Bank Building
46 Portland Street
Post Office Box 1013
B2Y 4K2
Fleet Information:
(902) 426-6146
Harbours and Ports:
(902) 426-2588
(902) 426-6768
Marine Navigation Services:
(902) 426-3939
Marine Traffic Centre Halifax:
(902) 426-9750
(902) 426-9754
Search and Rescue – Emergency Calls:
(902) 427-2102
(902) 427-8200
(Collect calls accepted)
Search and Rescue – Information:
(902) 426-6030
Ship Safety:
(902) 426-7722
Telecommunications and Electronics:
(902) 426-3668
Traffic Centre:
(902) 426-2176

Dartmouth
Canadian Coast Guard
District Office
Parker Street
Post Office Box 1000
B2Y 3Z8
(902) 426-3704

Dartmouth
Canadian Coast Guard
Inshore Rescue Boat Unit
Post Office Box 1000
B2Y 3Z8
(902) 426-7597

Dartmouth
Canadian Coast Guard
Security and Emergency Planning Group
Queen Square, Suite 800
45 Alderney Drive
Post Office Box 1221
B2Y 4B8
(902) 426-5636 (24-hour service)

Elmsdale
District Office
Post Office Box 280
B0N 1M0
(902) 426-1376

Elmsdale
Aviation and Airports Group
Halifax International Airport
Post Office Box 40
B0N 1M0
(902) 426-1200
Duty Manager:
(902) 426-1234
Information Booth:
(902) 426-1223
Air Traffic Services:
(902) 426-1363
(902) 426-1360
Flight Service Station:
(902) 426-1362

Halifax
Atlantic Pilotage Authority
Head Office
Bank of Montreal Tower, Suite 1203
5151 George Street
B3J 1M5
(902) 426-2550
(902) 426-2551

Halifax
Canadian Coast Guard
Radio Station
Ketch Harbour
B0J 1X0
(902) 868-2345

Halifax
Canadian Coast Guard
Rescue Co-ordination Centre
Building D-201, Room 254
FMO Halifax
MARCOM HQ Dockyard
B3K 2X0
(902) 427-8200
(902) 427-2102

Halifax
Transport of Dangerous Goods
Atlantic Region
Halifax Insurance Building, Suite 300
5670 Spring Garden Road
B3J 1H6
(902) 426-9461

Louisbourg
Canadian Coast Guard
Search and Rescue
Post Office Box 415
B0A 1M0
(902) 733-2128

Mahone Bay
Canadian Coast Guard
Inshore Rescue Boat Unit
Western Post Office
B0J 2E0
(902) 627-2755
(May to September)

Mulgrave
Canadian Coast Guard
Emergency Services Centre
Post Office Box 69
B0E 2G0
(902) 747-3430

Mulgrave
Canadian Coast Guard
Marine Navigation Services
Eddy Point Site
Rural Route 1
B0E 2G0
(902) 747-3410

Mulgrave
Canadian Coast Guard
Harbours and Ports
Post Office Box 58
B0E 2G0
(902) 747-3143

Pictou
Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
B0K 1H0
(902) 485-6556
(May to September)

Port Hawkesbury
Canadian Coast Guard
Ship Safety
District Office
Reeves Street
Post Office Box 2012
B0E 2V0
(902) 625-0803

Port Mouton
Canadian Coast Guard
Search and Rescue
Rural Route 1
B0T 1T0
(902) 683-2091

Sambro
Canadian Coast Guard
Search and Rescue
Sambro Post Office
B0J 2Y0
(902) 868-2444

Sydney
Aviation
Sydney Airport
Post Office Box 670
B1P 6H7
(902) 564-7720
Flight Service Station:
(902) 564-7730
Weather Information:
(902) 564-7299

Sydney
Canadian Coast Guard
Canadian Coast Guard College
1190 Westmount Road
Post Office Box 4500
B1P 6L1
(902) 564-3660

Sydney
Canadian Coast Guard
Radio Station
Post Office Box 863
B1P 6J1
(902) 564-7751

Sydney
Canadian Coast Guard
Ship Safety
Federal Arts Building, 2nd Floor
196 George Street
B1P 1J3
(902) 564-7006

Westport
Canadian Coast Guard
Search and Rescue
Post Office Box 1266
B0V 1H0
(902) 839-2270

Yarmouth
Airports Group
Yarmouth Airport
Post Office Box 266
B5A 4B2
(902) 742-6484

Yarmouth
Aviation
Flight Service Station
Yarmouth Airport
Post Office Box 821
B5A 4K4
(902) 742-8139
Weather Information:
(902) 742-6466

Transport Canada *(continued)*
Nova Scotia *(continued)*

Yarmouth
Canadian Coast Guard
Harbours and Ports
Government Wharf
Water Street
Post Office Box 671
B5A 4B6
(902) 742-6899
Ship Safety:
(902) 742-6860

Yarmouth
Canadian Coast Guard
Radio Station
Post Office Box 37
B5A 4B1
(902) 742-6857

Yarmouth
Canadian Coast Guard
Ship Safety
Federal Building
15 Willow Street
Post Office Box 850
B5A 4K5
(902) 742-9161

ONTARIO

Amherstburg
Canadian Coast Guard
370 Dalhousie Street
N9V 1X3
(519) 736-5449
Search and Rescue:
(519) 736-6533

Balmertown
Aviation
Post Office Box 190
P0V 1C0
(807) 662-2581

Britt
Canadian Coast Guard
Inshore Rescue Boat Unit
Gereaux Island Light Station
P0G 1A0
(705) 383-2241 (Summer only)
(416) 831-2300

Cardinal
Canadian Coast Guard
Navigational Aid Test Establishment
Blair Road, Rural Route 1
K0E 1E0
(613) 657-3186

Cobourg
Canadian Coast Guard
Search and Rescue
114 Division Street South
K9A 3P3
(416) 372-6297

Collingwood
Canadian Coast Guard
Ship Safety
44 Hurontario Street, 2nd Floor
Post Office Box 247
L9Y 3Z5
(705) 445-3320

Cornwall
Great Lakes Pilotage Authority Limited
132 2nd Street East, 4th Floor
Post Office Box 95
K6H 5R9
(613) 933-2991

Earlton
Aviation and Airports Group
Earlton Airport
Post Office Box 99
P0J 1E0
(705) 563-2215
Flight Service Station:
(705) 563-2211

Garson
Aviation
Sudbury Airport
Rural Route 1
P0M 1V0
Air Traffic Control Tower:
(705) 693-3200
Flight Service Station:
(705) 693-2321

Goderich
Canadian Coast Guard
Search and Rescue
Post Office Box 279
N7A 3Z2
(519) 524-9336

Gore Bay
Airports Group
Gore Bay – Manitoulin Airport
Post Office Box 236
P0P 1H0
Airport Management:
(705) 282-2101
Weather information for pilots:
(705) 282-2083

Gravenhurst
Airports Group
Muskoka Airport
Post Office Box 2430
P0C 1G0
(705) 687-2194
Flight Service Station:
(705) 687-3103

Hamilton
Aviation
Air Traffic Control Tower
Hamilton Municipal Airport
Post Office Box 333
Mount Hope
L0R 1W0
(416) 679-6116

Honey Harbour
Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
P0E 1E0
(705) 756-3645 (Summer only)
(416) 831-2300

Iroquois
Canadian Coast Guard
Radio Station
Rural Route 2
K0E 1K0
(613) 657-3147

Kapuskasing
Aviation and Airports Group
Kapuskasing Airport
Post Office Box 280
P5N 2Y4
(705) 335-2611
Flight Service Station:
(705) 335-2615

Kenora
Aviation
Kenora Airport
Post Office Box 1260
P9N 3X7
Flight Service Station:
(807) 548-4111

Kenora
Canadian Coast Guard
Lakeside Beach
Post Office Box 649
P9N 3X6
(807) 468-6441

Kingston
Aviation
Flight Service Station
Norman Rodgers Airport
Transport Canada Building
K7M 4M2
(613) 389-8375

Kingston
Canadian Coast Guard
Search and Rescue
Olympic Centre
53 Yonge Street
K7M 6G4
(613) 546-3527

Kingston
Canadian Coast Guard
Ship Safety
Federal Building, Room 235
106 Clarence Street
K7L 1X4
(613) 545-8676

London
Aviation and Airports Group
750 Crumlin Road
N5V 3B6
(519) 452-4015
Air Traffic Control Tower:
(519) 452-4004
District Airworthiness Office:
(519) 452-4032
Flight Service Station:
(519) 451-9410

Long Point Beach
Canadian Coast Guard
Inshore Rescue Boat Unit
Booth Harbour Marina
Port Rowan
N0E 1M0
(519) 586-2305 (Summer only)
(416) 831-2300

Markham
Aviation
Air Traffic Control Tower
Buttonville Airport
L3P 3J9
(416) 477-6576

Meaford
Canadian Coast Guard
Search and Rescue
Post Office Box 1178
N0H 1Y0
(519) 538-3771

Mississauga
Aviation
Air Traffic Control Centre
2490 Britannia Road East
L4W 2P7
(416) 676-5045

North Bay
Airports Group
North Bay Airport
Post Office Box 68
P1B 8G8
(705) 474-3020

North Bay
Aviation
Air Traffic Control Unit (TCU)
North Bay Airport
Post Office Box 506
P1B 8J1
(705) 472-6415

North Bay
Aviation
Flight Service Station
North Bay Airport
Post Office Box 1225
P1B 8K4
(705) 474-5830
(705) 474-8332

Oshawa
Aviation
Air Traffic Control Tower
Oshawa Municipal Airport
1000 Stevenson Road North
Post Office Box 8
L1J 5P5
(416) 576-1795

Ottawa
Head Office
Place de Ville
Transport Canada Building
Tower C, 21st Floor
330 Sparks Street
K1A 0N5
Public Affairs:
(613) 990-6663

Ottawa
Aviation
Aeornautical Information Services
AIS Publications
Place de Ville, Tower C
K1A 0N8
(613) 991-9970

Ottawa
Aviation and Airports Group
Ottawa International Airport
Terminal Building, Room 2338
50 Airport Road
Gloucester
K1V 9B4
(613) 998-8819
Air Traffic Control Unit (TCU):
(613) 998-3032
Airworthiness:
(613) 998-3569

Ottawa
Transport of Dangerous Goods
344 Slater Street, 13th Floor
K1A 0N7
(613) 998-6540

Parry Sound
Canadian Coast Guard
Harbours and Ports
28 Waubeek Street
Post Office Box 310
P2A 2X4
(705) 746-2196

Pickering
Canadian Coast Guard
Search and Rescue
1080 Brock Road South, Unit 15-16
L1W 3H3
(416) 831-2300

Port Dover
Canadian Coast Guard
Search and Rescue
Post Office Box 699
N0A 1N0
(519) 583-1030

Port Lambton
Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
L0P 2B0
(519) 677-5981 (Summer only)
(416) 831-2300

Prescott
Canadian Coast Guard
District Office
401 King Street West
Post Office Box 1000
K0E 1T0
(613) 925-2865

St Catharines
Canadian Coast Guard
Search and Rescue
St Lawrence Seaway Authority
508 Glendale Avenue
Post Office Box 370
L2R 6V8
(416) 934-9223

St Catharines
Canadian Coast Guard
Ship Safety
43 Church Street, Room 707
L2R 7E1
(416) 688-4360

Sarnia
Canadian Coast Guard
Radio Station
Federal Building, Room 222
105 Christina Street South
Post Office Box 2839
N7T 7W1
(519) 336-4003

Sarnia
Canadian Coast Guard
Ship Safety
Federal Building, 2nd Floor
105 Christina Street South
Post Office Box 2928
N7T 7W2
(519) 336-8130

Sault Ste Marie
Aviation and Airports Group
Sault Ste Marie Airport
Post Office Box 6
Rural Route 1
P6A 5K6
(705) 779-3031
Air Traffic Control Centre:
(705) 779-3707
Flight Service Station:
(705) 779-3382

Sault Ste Marie
Canadian Coast Guard
Marine Navigation Services
Soo Ship Canal Post Office
P6A 1P0
(705) 942-0466

Transport Canada *(continued)*
Ontario *(continued)*

Sault Ste Marie
Canadian Coast Guard
Radio Station
116 Industrial Park Crescent
P6B 5P2
(705) 942-1842

Sioux Lookout
Aviation
Flight Service Station
Sioux Lookout Airport
Post Office Box 8
P0V 2T0
(807) 737-2819

Thunder Bay
Aviation and Airports Group
Thunder Bay Airport
100 Princess Street
P7E 6N1
(807) 577-3143
Air Traffic Control Tower Office:
(807) 475-5823
Flight Service Station:
(807) 577-3343
(807) 577-1313

Thunder Bay
Canadian Coast Guard
Federal Postal Building, Room M-11
244 Lincoln Street
P7B 5L2
Radio Station:
(807) 345-5190

Thunder Bay
Canadian Coast Guard
Keefer Terminal
Post Office Box 2746
P7B 5G2
(807) 345-6311

Thunder Bay
Canadian Coast Guard
Search and Rescue
Post Office Box 2746, Station P
P7B 5G2
(807) 345-1798
(807) 345-3147

Thunder Bay
Canadian Coast Guard
Ship Safety
33 South Court Street, Room 315
P7B 2W6
(807) 345-6953
(807) 345-2951

Thunder Bay
Grain Transportation Agency
33 South Court Street, Room 311
Post Office Box 2174, Station P
P7B 5E8
(807) 345-0222

Tilbury
Canadian Coast Guard
Inshore Rescue Boat Unit
Lighthouse Cove
N0P 2L0
(519) 682-3155 (Summer only)
(416) 831-2300

Timmins
Aviation and Airports Group
Timmins Airport
Rural Route 2
P4N 7C3
(705) 264-5805
Airworthiness:
(705) 264-6703
Flight Service Station:
(705) 264-6006

Tobermory
Canadian Coast Guard
Search and Rescue
Post Office Box 219
N0H 2R0
(519) 596-2710

Toronto
Regional Office
Federal Building, Suite 300
4900 Yonge Street
Willowdale
M2N 6A5
Public Affairs:
(416) 224-3487
Policy and Co-ordination:
(416) 224-3217

Toronto
Aviation
Air Traffic Control Tower
Toronto Island Airport
M5V 1A1
(416) 973-9329

Toronto
Aviation and Airports Group
Ontario Regional Office
Federal Building, Suite 300
4900 Yonge Street
Willowdale
M2N 6A5
Airports Group:
(416) 224-3197
Airworthiness – Toronto:
(416) 224-3210
Aviation – General Information:
(416) 224-3563
Aviation Safety Programs:
(416) 224-3193
Public Affairs:
(416) 224-3487

Toronto
Aviation and Airports Group
Lester B Pearson International Airport
Post Office Box 6003
Toronto AMF
L5P 1B5
(416) 676-3010
Public Affairs – Aviation:
(416) 676-3096

Toronto
Canadian Coast Guard
Central Regional Headquarters
Toronto Star Building, 20th Floor
1 Yonge Street
M5E 1E5
(416) 973-2162
Harbours and Ports:
(416) 973-6709
Marine Navigation Services:
(416) 973-3057
Radio Station:
(416) 973-1343
Search and Rescue:
(416) 973-9849
Ship Safety:
(416) 973-3056
Telecommunications and Electronics:
(416) 973-2301

Toronto
Canadian Coast Guard
Ship Safety
56 Aberfoyle Cresent, 2nd Floor
Etobicoke
M8X 2W4
(416) 954-8890

Toronto
Surface Group
20 Toronto Street, Suite 530
M5C 2B8
(416) 973-9820

Toronto
Transport of Dangerous Goods
Central Region
Canada Centre, Room 830
200 Town Centre Court
Scarborough
M1P 4X8
(416) 973-1867

Toronto
Transport of Dangerous Goods
Air Carrier Operations Division
Federal Building, Suite 300
4900 Yonge Street
Willowdale
M2N 6A5
(416) 224-3282
Emergencies:
(613) 996-6666 (to Ottawa)

Trenton
Canadian Coast Guard
Rescue Co-ordination Centre
CFB Trenton
Post Office Box 810
K8V 5R8
Search and Rescue:
(613) 965-3681

Virgil
Aviation
Flight Service Centre
Niagara District Airport Commission
Post Office Box 610
L0S 1T0
(416) 688-3866

Waterloo
Aviation
Waterloo-Guelph Airport
Post Office Box 23
Breslau
N0B 1M0
Air Traffic Control Tower:
(519) 648-2881
Airport Management:
(519) 648-2256

Wiarton
Aviation
Wiarton Airport
Post Office Box 280
N0H 2T0
(519) 534-0290
Flight Service Station:
(519) 534-1849

Wiarton
Canadian Coast Guard
Radio Station
Wiarton Airport
Post Office Box 550
N0H 2T0
(519) 534-2760

Windsor
Aviation and Airports Group
Windsor Airport
Rural Route 1
N9A 6J3
(519) 969-2430
Air Traffic Control Centre:
(519) 969-3416 (Office)
(519) 969-3751 (Tower)

PRINCE EDWARD ISLAND

Charlottetown
Aviation and Airports Group
Charlottetown Airport
Post Office Box 69
C1A 7K2
(902) 566-7997
Airport Management:
(902) 566-7997
Crash, Fire, and Rescue Services:
(902) 566-7911
Air Traffic Control Tower:
(902) 566-7919
Air Traffic Services Chief:
(902) 566-7909
Flight Service Station:
(902) 566-7925

Charlottetown
Canadian Coast Guard
Post Office Box 1270
C1A 7M8
District Manager:
(902) 566-7930
Harbours and Ports:
(902) 566-7973
Inshore Rescue Boat Unit:
(902) 566-8803 (Summer only)
Marine Navigation Services:
(902) 566-7935
Ship Safety:
(902) 566-7987

Montague
Canadian Coast Guard
Radio Station
Rural Route 5
Post Office Box 128
C0A 1R0
(902) 838-3722

Souris
Canadian Coast Guard
Search and Rescue
Post Office Box 340
C0A 2B0
(902) 687-3279

QUEBEC

Baie-Comeau
Aviation and Airports Group
Baie-Comeau Airport
Pointe-Lebel
G5C 2S6
Airports Group:
(418) 589-8285
Air Traffic Control Tower:
(418) 589-2030

Baie-Comeau
Canadian Coast Guard
Ship Safety
9 Marquette Street
Post Office Box 204
G4Z 2G9
(418) 296-3524

Gaspé
Aviation
Flight Service Station
Gaspésie Airport
Post Office Box 2
G0C 1R0
(418) 368-5661

Gaspé
Canadian Coast Guard
Ship Safety
Post Office Box 1519
G0C 1R0
(418) 368-2444

Gatineau
Aviation
Flight Service Station
Gatineau Airport
Post Office Box 3052
J8P 7G7
(819) 643-2026

Îles-de-la-Madeleine
Airports Group
Îles-de-la-Madeleine Airport
Post Office Box 1
Rural Route 2
Hâvre-aux-Maisons
G0B 1K0
(418) 969-4337

Îles-de-la-Madeleine
Aviation
Flight Service Station
Îles-de-la-Madeleine Airport
Post Office Box 9
Rural Route 2
Hâvre-aux-Maisons
G0B 1K0
(418) 969-4332

Îles-de-la-Madeleine
Canadian Coast Guard
Post Office Box 1030
Cap-aux-Meules
G0B 1B0
(418) 986-2740

Îles-de-la-Madeleine
Canadian Coast Guard
Harbours and Ports
Post Office Box 1030
Cap-aux-Meules
G0B 1B0
(418) 986-3785

Îles-de-la-Madeleine
Canadian Coast Guard
Radio Station
Post Office Box 1030
Cap-aux-Meules
G0B 1B0
(418) 986-2740

Îles-de-la-Madeleine
Canadian Coast Guard
Search and Rescue
Post Office Box 1030
Cap-aux-Meules
G0B 1B0
(418) 986-5333

Transport Canada *(continued)*
Quebec *(continued)*

Kuujjuaq
Airports Group
Kuujjuaq Airport
Post Office Box 90
J0M 1C0
(819) 964-2968

Kuujjuaq
Aviation
Flight Service Station
Post Office Box 120
J0M 1C0
(819) 964-2841

Kuujjuaraapik
Aviation
Flight Service Station
Post Office Box 210
J0M 1G0
(819) 929-3246

La Baie
Airports Group
Bagotville Airport
100 De l'Aéroport Road
G7B 3N8
(418) 677-2321

Les Escoumins
Canadian Coast Guard
Post Office Box 370
G0T 1K0
Marine Traffic Control Centre:
(418) 233-2194
Telecom Maintenance:
(418) 233-2352

Longueuil
Canadian Coast Guard
Radio Station
101 Roland Thérrien Boulevard,
Suite 802-2
J4H 4B9
(514) 928-4425

Longueuil
Transport of Dangerous Goods
Eastern Region
101 Roland Thérrien Boulevard,
Room 807
J4H 4B9
(514) 928-4400

Matagami
Aviation
Flight Service Station
Post Office Box 430
J0Y 2A0
(819) 739-2922

Mirabel
Aviation and Airports Group
Administration Building
Mirabel International Airport
12655 Commerce A4 Street,
Suite 622
J7N 1E1
(514) 476-3010

Mont-Joli
Airports Group
Mont-Joli Airport
Post Office Box 34
G5H 3K8
(418) 775-3347

Mont-Joli
Aviation
Flight Service Station
Post Office Box 250
G5H 3L1
(418) 775-2261
(418) 775-7862

Mont-Joli
Canadian Coast Guard
1534 Jacques Cartier Boulevard,
Suite 200
G5H 2V8
(418) 775-5392

Montreal
Public Affairs
Guy Favreau Complex
West Tower, 6th Floor
200 René Lévesque Boulevard
West
H2Z 1X4
(514) 283-4659

Montreal
Aviation
Dorval International Airport
Flight Service Station
Terminal, Room 416
Post Office Box 500
Dorval
H9R 5P8
(514) 633-3345

Montreal
Aviation and Airports Group
Regional Office
Dorval International Airport
700 Leigh Capreol Street
H4Y 1G7
(514) 633-3404
Air Navigation System:
(514) 633-3010
Aviation Regulation:
(514) 633-3262
Aviation Safety Programs:
(514) 633-3249

Montreal
Aviation and Airports Group
Dorval International Airport
975 Romeo Vachon Boulevard
North
Dorval
H4Y 1H1
Airports Group:
(514) 633-3221
Air Traffic Control Tower:
(514) 636-3310

Montreal
Laurentian Pilotage Authority
Commerce House, Room 1402
1080 Beaver Hall Hill
H2Z 1S8
(514) 283-6320

Montreal
Policy and Co-ordination
Dorval International Airport
700 Leigh Capreol Street,
Suite 4086
Dorval
H4Y 1G7
(514) 633-3266

Montreal
Transportation Development Centre
Guy Favreau Complex
West Tower, Suite 601
200 René Lévesque Boulevard
West
H2Z 1X4
283-0000

Port-Cartier
Canadian Coast Guard
Ship Safety
Post Office Box 8
G5B 2G7
(418) 766-2758

Quebec
Regional Office
Public Affairs
104 Dalhousie Street
G1K 4B8
(418) 648-7060

Quebec
Aviation and Airports Group
Quebec Airport
500 Principal Street
Sainte-Foy
G2E 3L9
Airports Group:
(418) 874-8315
Air Traffic Control Tower:
(418) 874-8387
Airworthiness:
(418) 874-8381
Flight Service Station:
(418) 874-8378
Telecommunications and
Electronics:
(418) 874-8368

Quebec
Canadian Coast Guard
Laurentian Regional Office
104 Dalhousie Street
G1K 4B8
(418) 648-7060
Harbours and Ports:
(418) 648-4101
Search and Rescue:
(418) 648-7064
Telecommunications and Electronics:
(418) 648-3825

Quebec
Canadian Coast Guard
Quebec District Office
Administration Building
101 Champlain Boulevard
G1K 4H9
(418) 648-3536

Radisson
Aviation
Flight Service Station
Post Office Box 480
J0Y 2X0
(819) 638-8513

Rimouski
Canadian Coast Guard
Ship Safety
70 Saint Germain Street East, Suite 100
G5L 7J9
(418) 722-3040

Rivière-au-Renard
Canadian Coast Guard
Radio Station
Post Office Box 100
G0E 2A0
(418) 269-5686

Roberval
Aviation
Flight Service Station
Roberval Airport
Rural Route 1
G8H 2N9
(418) 275-2383

Rouyn-Noranda
Aviation
Flight Service Station
Rouyn Airport
Rural Route 1
J9X 5B7
(819) 764-4664

Sainte-Thérèse-de-Blainville
Surface Group
Motor Vehicle Test Centre
100 Du Landais Street
Post Office Box 285
Blainville
J7E 4J2
(514) 430-7981

Saint-Honoré
Aviation
Air Traffic Control Tower
Post Office Box 150
Martel Postal Station
G0V 1L0
(418) 673-4353

Saint-Hubert
Aviation and Airports Group
Saint-Hubert Airport
5700 De l'Aéroport Highway
J3Y 8Y9
(514) 678-6030
Air Traffic Control Tower:
(514) 656-1716

Saint-Jean-sur-Richelieu
Aviation
Air Traffic Control Tower
Saint-Jean Airport
J3B 9Z7
(514) 347-4233

Schefferville
Airports Group
Schefferville Airport
Post Office Box 1510
G0G 2T0
(418) 585-3544

Schefferville
Aviation
Flight Service Station
Post Office Box 1330
G0G 2T0
(418) 585-2621

Sept-Îles
Aviation and Airports Group
Sept-Îles Airport
Post Office Box 2001
G4R 4K2
(418) 962-8211
Air Traffic Control Tower:
(418) 962-8244
Flight Service Station:
(418) 962-8215
Technical Services:
(418) 962-8234

Sept-Îles
Canadian Coast Guard
Ship Safety
701 Laure Boulevard
Post Office Box 596
G4R 4K7
(418) 968-4991

Sept-Îles
Canadian Coast Guard
Radio Station
402 Brochu Avenue
G4R 2W8
(418) 968-3118

Sherbrooke
Aviation
Flight Service Station
Sherbrooke Airport
Rural Route 4
Cookshire
J0B 1M0
(819) 832-2560

Sorel
Canadian Coast Guard
Inshore Rescue Boat Co-ordination Centre
15 Prince Street
J3P 4J4
(514) 746-4317

Val-d'Or
Aviation and Airports Group
Val-d'Or Airport
Post Office Box 2000
J9P 5C3
(819) 825-6963
Air Traffic Control Tower:
(819) 825-2920
Airworthiness:
(819) 825-9250

SASKATCHEWAN

La Ronge
Aviation
Flight Service Station
La Ronge Airport
Post Office Box 479
S0J 1L0
(306) 425-2368

North Battleford
Aviation
Flight Service Station
Post Office Box 248
S9A 2Y1
(306) 445-3753

Prince Albert
Aviation
Flight Service Station
Post Office Box 2046
S6V 6K1
(306) 953-8625

Regina
Aviation and Airports Group
Regina Airport
Post Office Box 4080
S4P 3W5
(306) 780-5750
Air Traffic Services:
(306) 780-5017
Flight Service Station:
(306) 780-6960
Technical Services:
(306) 780-5735

Transport Canada *(continued)*
Saskatchewan *(continued)*

Saskatoon
Aviation and Airports Group
Saskatoon Airport
2625 Airport Drive
S7L 7L1
(306) 975-4274
Air Traffic Services:
(306) 975-4113
Aviation Regulation:
(306) 975-4287
Flight Service Station:
(306) 975-8227

Saskatoon
Transport of Dangerous Goods
Federal Building, Room 305
101 22nd Street East
S7K 0E1
(306) 975-5105

Swift Current
Airports Group
Post Office Box 2138
S9H 3V4
Airport Management:
(306) 773-9349

Swift Current
Aviation
Flight Service Station
Post Office Box 2138
S9H 4V1
(306) 773-6621

Yorkton
Aviation and Airports Group
Post Office Box 1329
S3N 3G2
(306) 783-5504
Flight Service Station:
(306) 782-2364
Technical Services:
(306) 783-3433

YUKON

Watson Lake
Aviation and Airports Group
Watson Lake Airport
Post Office Box 310
Y0A 1C0
Airport Management:
(403) 536-7701
Flight Service Station:
(403) 536-7703

Whitehorse
Aviation and Airports Group
Whitehorse Air Terminal Building
Mezzanine, Room 03-16
Y1A 3E4
Airport Management:
(403) 668-2300
Air Traffic Services:
(403) 668-2295
(403) 668-2393
Flight Service Station:
(403) 668-2290
(403) 688-7327

Tax Court of Canada (TCC)

BRITISH COLUMBIA

Vancouver
700 West Georgia Street
17th Floor
Post Office Box 10091
V7Y 1A1
(604) 666-7987
Fax:
(604) 666-7967

ONTARIO

London
Dominion Public Building
457 Richmond Street
N6A 3E3
(519) 645-4203

Ottawa
Head Office
Centennial Towers
200 Kent Street
K1A 0M1
(613) 992-0901
Fax:
(613) 957-9034

Toronto
Sun Life Centre
Merrill Lynch Canada Tower
200 King Street West, Suite 902
M5H 3T4
(416) 973-9181
Fax:
(416) 973-5944

QUEBEC

Montreal
La Maison du Barreau, 3rd Floor
445 St Laurent Boulevard
H2Y 2Y7
(514) 283-9912
Fax:
(514) 496-1996

Telefilm Canada (TFC)

BRITISH COLUMBIA

Vancouver
Regional Office
375 Water Street
V6B 5C5
(604) 666-1566
Fax:
(604) 666-7754

NOVA SCOTIA

Halifax
Regional Office
5525 Artillery Place, Suite 220
B3J 1J2
(902) 426-8425
Fax:
(902) 426-4445

ONTARIO

Toronto
Regional Office
2 Bloor Street West, 22nd Floor
M4W 3E2
(416) 973-6436
Fax:
(416) 973-8606

QUEBEC

Montreal
Head Office
National Bank of Canada Tower
14th Floor
600 De la Gauchetière Street West
H3B 4L8
Program Information:
(514) 283-6363
Fax:
(514) 283-8212

Transportation Safety Board of Canada (TSB)

ALBERTA

Calgary
Railway/Commodity Pipelines
Sam Livingston Building
510 12th Avenue South West
Post Office Box 222
T2R 0X5
(403) 299-3911
(403) 299-3912
Fax:
(403) 299-3913

Edmonton
Air and Railway/Commodity Pipelines
17803 106 A Avenue
T5S 1V8
(403) 495-3865
(403) 495-3999 (24-hour service)
Fax:
(403) 495-2079

BRITISH COLUMBIA

Richmond
Air
3071 Number 5 Road, Room 8
V6X 2T4
(604) 666-5826 (24-hour service)
Fax:
(604) 666-7230

Vancouver
Railway/Commodity Pipelines
800 Burrard Street, Suite 1310
V6Z 2J4
(604) 666-1998
(604) 666-8297
Fax:
(604) 666-1982

West Vancouver
Marine
Kapilano 100, Room 409
100 Park Royal South
V7T 1A2
(604) 666-4956
Fax:
(604) 666-1910

MANITOBA

Winnipeg
Air
550 Century Street, Room 355
R3H 0Y1
(204) 983-5548 (24-hour service)
Fax:
(204) 983-8026

Winnipeg
Railway/Commodity Pipelines
433 Main Street, Suite 702
R3B 1B3
(204) 983-7293
(204) 983-7294
Fax:
(204) 983-0984

NEW BRUNSWICK

Moncton
Air and Railway/Commodity Pipelines
175 Edinburgh Drive
E1E 2K9
Air:
(506) 851-7141
Railway and Pipelines:
(506) 851-7179
(506) 851-7381 (24-hour service)
Fax:
(506) 851-7467

NEWFOUNDLAND

St John's
Marine
Bally Rou Place, Ground Floor
280 Torbay Road
A1A 3W8
(709) 772-4008
Fax:
(709) 772-5806

NOVA SCOTIA

Halifax
Marine
Park Lane Terraces, Suite 405
5657 Spring Garden Road
B3J 3R4
(902) 426-5143
(902) 426-6030 (24-hour service)
Fax:
(902) 426-2348

ONTARIO

Ottawa
Engineering Laboratory
Building U-100
NRC Compound, Uplands
Post Office Box 9120
Alta Vista Terminal
K1G 3T8
(613) 998-8230
Fax:
(613) 998-5572

Petrolia
Railway/Commodity Pipelines
4163 Petrolia Street
Post Office Box 1599
N0N 1R0
(519) 882-3703
(519) 882-3704
Fax:
(519) 882-3705

Richmond Hill
Air, Marine and Railway/Commodity Pipelines
23 East Wilmot Street
L4B 1A3
Air:
(416) 771-7676
Marine:
(416) 771-7697
Railway/Commodity Pipeline:
(416) 771-7703
Fax:
(416) 771-7709

Toronto
Railway/Commodity Pipelines
Government of Canada Building, Suite 218
200 Town Centre Court
Scarborough
M1P 4X8
(416) 973-6791

QUEBEC

Dorval
Air and Railway/Commodity Pipelines
185 Dorval Avenue, Suite 403
H9S 5J9
(514) 633-3246 (24-hour service)
Fax:
(514) 633-2944

Hull
Head Office
Place du Centre, 4th Floor
200 Promenade du Portage
Mail: Post Office Box 9120
Alta Vista Terminal
Ottawa, Ontario K1G 3T8
(819) 994-4359 (24-hour service)
(819) 994-3741
Fax:
(819) 997-2239

Quebec
Marine and Railway/Commodity Pipelines
112 Dalhousie Street, Suite 003
G1K 4C1
(418) 648-3576
Fax:
(418) 648-3656

Veterans Affairs Canada (VAC)

ALBERTA

Calgary
District Office
Sam Livingston Building, 1st Floor
510 12th Avenue South West
T2R 0X5
Bureau of Pensions Advocates:
(403) 292-4817
Department of Veterans Affairs:
(403) 292-4048
(Collect calls accepted)

Edmonton
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
T5J 4C3
Bureau of Pensions Advocates:
(403) 495-3750
Veterans Services Branch:
(403) 495-3762
(Collect calls accepted)

BRITISH COLUMBIA

Penticton
District Office
246 Martin Street, Room 210
V2A 5K3
Department of Veterans Affairs:
(604) 492-9494
Bureau of Pensions Advocates:
(604) 492-9471

Prince George
District Office
280 Victoria Street, Room 305
V2L 4X3
Department of Veterans Affairs:
(604) 561-5296

Veterans Affairs Canada
(continued)
British Columbia *(continued)*

Vancouver
District Office
750 Cambie Street, Suite 640
V6B 5E5
Department of Veterans Affairs:
(604) 666-3776
Bureau of Pensions Advocates:
(604) 666-0937

Victoria
District Office
Canada Customs House, Room 232
816 Government Street
V8W 3B3
Bureau of Pensions Advocates:
(604) 363-3691
Department of Veterans Affairs:
(604) 363-3836

MANITOBA

Brandon
District Office
Federal Public Building, Room 242
153 11th Street, Room 242
Post Office Box 1567
R7A 6N3
Department of Veterans Affairs:
(204) 726-7532

Dauphin
Sub-Office
Federal Building, Room 100
317 Main Street North
R7N 1C5
(204) 638-8883 (message service)

Winnipeg
Prairie Regional Office
330 Graham Avenue, Room 610
Post Office Box 6050
R3C 4G5
Department of Veterans Affairs:
(204) 983-8971

Winnipeg
District Office
180 Main Street, 1st Floor
R3C 1A6

NEW BRUNSWICK

Campbellton
District Office
City Centre, Room 501
157 Water Street
Post Office Box 310
E3N 3G7
Department of Veterans Affairs:
(506) 753-6777

Moncton
Field Office
Terminal Plaza Building, 6th Floor
122 Main Street
Post Office Box 1029
E1C 8P3
Veterans Land Administration:
(506) 851-6026

Saint John
District Office
Place 400, 3rd Floor
400 Main Street
Post Office Box 1406
E2L 4J7
(506) 636-4815
Bureau of Pensions Advocates:
(506) 636-4994
Veterans Land Administration:
(506) 636-4855
(506) 636-4836

NEWFOUNDLAND

Corner Brook
District Office
Herald Towers, Suite 405
4 Herald Avenue
A2H 4B4
Department of Veterans Affairs:
(709) 637-4377
(709) 637-4382

St John's
Newfoundland Sub-Regional Office
Paramount Place, 5th Floor
34 Harvey Road
Post Office Box 5068
A1C 5V4
Department of Veterans Affairs:
(709) 772-4716
(Collect calls accepted)

St John's
District Office
Paramount Place, 4th Floor
34 Harvey Road
Post Office Box 5068
A1C 5V4
Bureau of Pensions Advocates:
(709) 772-4886
(Collect calls accepted)

NOVA SCOTIA

Dartmouth
Atlantic Regional Office
Queen Square
45 Alderney Drive
Post Office Box 1002
B2Y 3Z7
Department of Veterans Affairs:
(902) 426-8936
(902) 426-8199

Halifax
District Office
Young Tower, 10th Floor
6080 Young Street
Post Office Box 8063
B3K 5L8
(902) 426-7931
Bureau of Pensions Advocates:
(902) 426-7400

Sydney
District Office
Federal Building
308 George Street
B1P 1J8
Department of Veterans Affairs:
(902) 564-7043

ONTARIO

Barrie
Federal Building
48 Owen Street
L4M 4Y5
Veterans Land Administration:
(705) 728-1924

Brampton
District Office
37 George Street North, Suite 100
L6X 1R5
Department of Veterans Affairs:
(416) 451-4630

Chatham
Waymur Building, Room 105
48 Fifth Street South
N7M 4V8
Veterans Land Administration:
(519) 352-2291 (Wednesdays)

Guelph
147 Wyndham Street North
N1H 4E9
Veterans Land Administration:
(519) 824-2450 (Tuesdays)

Hamilton
District Office
First Place Building, 2nd Floor
350 King Street East
Post Office Box 2490
L8N 3J9
Bureau of Pensions Advocates:
(416) 572-2541
Department of Veterans Affairs:
(416) 572-2531
Veterans Land Administration:
(416) 572-2562 (Tuesdays)

Kingston
District Office
Federal Building
106 Clarence Street
Post Office Box 7
K7L 4V6
Bureau of Pensions Advocates:
(613) 545-8011
Department of Veterans Affairs:
(613) 545-8111

London
District Office
Victoria Hospital
Westminster Campus
777 Baseline Road East, 1st Floor
Post Office Box 5337, Station A
N6A 4N9
(519) 686-7975

London
District Office
Federal Building, 7th Floor
451 Talbot Street
Post Office Box 249, Station B
N6A 4V8
Bureau of Pensions Advocates:
(519) 645-4390

North Bay
District Office
Federal Building
101 Worthington Street East
Post Office Box 540
P1B 8J4
Bureau of Pensions Advocates:
(705) 472-2000

Ottawa
District Office
Billings Bridge Plaza
SBI Building, 10th Floor
2323 Riverside Drive
Post Office Box 8476
K1G 3H9
(613) 998-9460
Bureau of Pensions Advocates:
(613) 998-8801

Ottawa
66 Slater Street, 17th Floor
K1P 5H1
Commonwealth War Graves Commission – Canadian Agency:
(613) 992-3224

Owen Sound
Federal Building
901 3rd Avenue East
Post Office Box 576
N4K 5R1
Veterans Land Administration:
(519) 376-8802 (Wednesdays)

Peterborough
District Office
201 Charlotte Street, 2nd Floor
Post Office Box 1867
K9J 7X7
(705) 748-6381

Peterborough
Federal Building
Post Office Box 388
K9J 6Z3
Veterans Land Administration:
(705) 742-8031

Thunder Bay
Sub-Office
Public Building, Room 201
33 South Court Street
P7B 2W6
(807) 345-7552

Toronto
Ontario Regional Office
4900 Yonge Street, 5th Floor
Willowdale
M2N 6B2
Department of Veterans Affairs:
(416) 224-4427

Toronto
Toronto North District Office
Sunnybrook Medical Centre, K Wing
2075 Bayview Avenue
Post Office Box 750, Station K
M4P 2H3
Department of Veterans Affairs:
(416) 480-4879
Bureau of Pensions Advocates:
(416) 973-2041

Toronto
Toronto South District Office
1235 Bay Street, Suite 700
M5R 3K4
Department of Veterans Affairs:
(416) 973-3971
Bureau of Pensions Advocates:
(416) 973-9348

Windsor
District Office
185 Ouellette Avenue, 6th Floor
N9A 4H7
Department of Veterans Affairs:
(519) 254-6478

PRINCE EDWARD ISLAND

Charlottetown
Head Office
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
C1A 8M9
(902) 566-8888
Communications:
(902) 566-8457
Bureau of Pensions Advocates and Veterans Appeal Board:
(902) 566-8641
Department of Veterans Affairs:
(902) 566-8089

Charlottetown
Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
Post Office Box 9900
C1A 8V6
Canadian Pension Commission:
(902) 566-8869

Charlottetown
District Office
Confederation Court Complex, 4th Floor
134 Kent Street
Post Office Box 1300
C1A 7M8
Bureau of Pensions Advocates:
(902) 566-8687
Department of Veterans Affairs:
(902) 566-8677

Charlottetown
Head Office
Dominion Building, 5th Floor
97 Queen Street
Post Office Box 7700
C1A 8M9
Veterans Land Administration:
(902) 566-8433

QUEBEC

Gatineau
District Office
460 Greber Boulevard, Room 220
J8T 5R5
Department of Veterans Affairs:
(819) 953-6133

Montreal
Quebec Regional Office
4545 Queen Mary Road
H3W 1W4
Bureau of Pensions Advocates:
(514) 496-1245
Department of Veterans Affairs:
(514) 496-2121

Quebec
District Office
Place Laurier
Champlain Tower, 6th Floor
2700 Laurier Boulevard
Sainte-Foy
G1V 4K5
(418) 648-3102
Bureau of Pensions Advocates:
(418) 648-3091

Sherbrooke
District Office
1650 King Street West, Room 201
J1J 2C3
Department of Veterans Affairs:
(819) 564-5525

SASKATCHEWAN

Regina
District Office
2055 Albert Street
S4P 2T8
Bureau of Pensions Advocates:
(306) 780-6819
Department of Veterans Affairs:
(306) 780-5240

Veterans Affairs Canada
(continued)
Saskatchewan *(continued)*

Saskatoon
District Office
Federal Building
101 22nd Street East
S7K 0E6
Bureau of Pensions Advocates:
(306) 975-4961
Department of Veterans Affairs:
(306) 975-4975
Veterans Land Administration:
(306) 975-5017

VIA Rail Canada (VIA)

British Columbia

Vancouver
1150 Station Street, Room 300
V6A 2X7
Baggage Information:
(604) 640-3756

Manitoba

Winnipeg
VIA West
123 Main Street, Room 104
R3C 1A3
(204) 949-7400

New Brunswick

Moncton
1133 St George Boulevard
E1E 4E1
Reservations:
(506) 857-9830
Administration:
(506) 859-3900

Saint John
125 Station Street
E2L 4X4
(506) 648-9109
Reservations:
(506) 642-2916

Nova Scotia

Halifax
1161 Hollis Street
B3H 2P6
(902) 422-8700
Reservations:
(902) 429-8421

Ontario

Toronto
Ontario Regional Office
55 York Street
M5J 1R7
(416) 868-7211
Reservations:
(416) 366-8411

Quebec

Montreal
Head Office
2 Place Ville Marie, Lobby
H3B 2C9
(514) 871-6000
Reservations:
(514) 871-1331

Western Economic Diversification Canada (WD)

Alberta

Edmonton
Head Office
Canada Place, Suite 1500
9700 Jasper Avenue
T5J 4H7
(403) 495-4164

British Columbia

Vancouver
Bentall Tower 4, Suite 1200
1055 Dunsmuir Street
Post Office Box 49276
V7X 1L3
(604) 666-6256

Manitoba

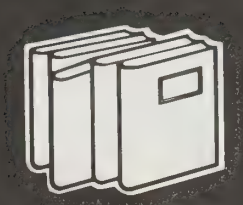
Winnipeg
The Cargill Building, Suite 712
240 Graham Avenue
Post Office Box 777
R3C 2L4
(204) 983-4472

Ontario

Ottawa
Ottawa Liaison Office
Centennial Towers, 8th Floor
200 Kent Street
Post Office Box 2128, Station D
K1P 5W3
(613) 952-9378

Saskatchewan

Saskatoon
119 4th Avenue South, Suite 601
Post Office Box 2025
S7K 3S7
(306) 975-4373



Bookstores
Depository Libraries





Bookstores Where Government of Canada Publications Can Be Purchased

Government publications are available from the following bookstores affiliated with the Canada Communication Group's Publishing Division (Supply and Services Canada, Ottawa, Ontario K1A 0S9).

Alberta

Edmonton

Audrey's Books Ltd
10702 Jasper Avenue
T5J 3J5
(403) 423-3487

British Columbia

Richmond

Bomber Joe's Bookstores Ltd
South Terminal Building
Vancouver International Airport
Post Office Box 23440
Vancouver AMF
V7B 1W1
(604) 278-8021

Vancouver

University of British Columbia
Bookstore
6200 University Boulevard
V6T 1Y5
(604) 228-4741

Manitoba

Winnipeg

University of Manitoba Bookstore
Fort Garry Campus
University of Manitoba
R3T 2N2
(204) 474-8321

New Brunswick

Fredericton

Westminster Books
445 King Street
E3B 1E5
(506) 454-1442

Newfoundland	**St John's**	
	University of St John's Elizabeth Avenue A1C 5S7 (709) 737-7440	
Nova Scotia	**Halifax**	
	The Book Room Ltd 1666 Granville Street B3J 2N7 (902) 423-8271	
Ontario	**Ottawa**	**Toronto**
	Renouf Publishing Co Ltd 61 Sparks Street K1P 5R1 (613) 238-8985	Renouf Publishing Co Ltd 211 Yonge Street M5B 1M4 (416) 363-3171
Prince Edward Island	**Charlottetown**	
	The Bookmark Confederation Court Mall 172 Queen Street C1A 4B5 (902) 566-4888	
Quebec	**Hull**	**Montreal**
	Canada Communication Group – Publishing Sales Counter 45 Sacré-Coeur Boulevard Room 2200 K1A 0S9 (819) 956-4802 Librairie du Soleil Carré Verchères 207 Mont-Bleu Boulevard J8Z 3G3 (819) 595-2414 Publications de Québec Place du Centre 200 Promenade du Portage J8X 4B7 (819) 770-0111	Librairie scientifique et technique de Montréal 425 De Maisonneuve Boulevard West H3A 3G5 (514) 849-3569 Publications du Québec Desjardins Complex Post Office Box 669 Promenade Level, North Tower H5B 1B8 (514) 873-6101 Publications Fédérales 1185 University Street H3B 3A7 (514) 954-1633 Wilson-Lafleur Ltée 39 Notre-Dame Street West H2Y 1S5 (514) 875-6326

Quebec *(continued)*

Quebec

Publications du Québec
Mail Orders
Post Office Box 1005
G1K 7B5
1-800-463-2100

Publications du Québec
Marie Guyart Building
1056 Conroy Street
G1R 5E6
(418) 643-3895

Publications du Québec
Place Laurier
2740 Laurier Boulevard
Sainte-Foy
G1V 4P7
(418) 651-4202

Saskatchewan

Saskatoon

University of Saskatchewan
Bookstore
Marquis Hall
University of Saskatchewan
S7N 0W0
(306) 996-4468



Depository Libraries

The following is a list of depository libraries which are entitled to receive one free copy of all federal government publications distributed by the Canada Communication Group - Publishing. Full depository libraries (indicated by an *) receive the publications automatically; selective depository libraries receive copies on request. (See also Supply and Services Canada Section, SSC 6)

Alberta

Airdrie

Airdrie Municipal Library

Athabasca

Athabasca University, Library

Banff

Banff Public Library

Beaverlodge

RCMP Century Library

Bonnyville

Bonnyville Municipal Library

Calgary

Calgary Public Library

Mount Royal College, Library

Southern Alberta Institute of Technology, Library

University of Calgary
-*Main Library
-Medical Library

Camrose

Augustana University College, Library

Camrose Public Library

Cardston

Cardston Public Library

Cold Lake

Cold Lake Public Library

Edmonton

Concordia College, Library

Edmonton Public Library
-Calder Branch
-Capilano Branch
-*Central Branch
-Highlands Branch
-Idylwylde Branch
-Jasper Place Branch
-Londonderry Mall Branch
-Southgate Branch
-Woodcraft Branch

Grant MacEwan Community College, Library

Northern Alberta Institute of Technology, Library

University of Alberta
-Faculté St Jean, Bibliothèque
-Faculty of Law, Library
-*Main Library
-Winspear Library

Edson

Edson Public Library

Fort McMurray

Fort McMurray Public Library

Keyano College, Learning Resource Centre

Grand Centre

Grand Centre and District Public Library

Alberta *(continued)*

Grande Prairie

Grande Prairie Public Library

Grande Prairie Regional College, Library

High River

High River Centennial Library

Lacombe

Parkland Regional Library
-Lacombe Branch

Leduc

Leduc Public Library

Lethbridge

Lethbridge Community College, Library

Lethbridge Public Library

University of Lethbridge, Library

Medicine Hat

Medicine Hat College, Library

Medicine Hat Public Library

Olds

Olds College, Library

Red Deer

Red Deer Community College, Learning Resource Centre

Red Deer Public Library

St Albert

St Albert Public Library

Spruce Grove

Yellowhead Regional Library
-Spruce Grove Branch

Vegreville

Vegreville Public Library

Vermilion

Lakeland College
-Vermilion Campus, Library

Wetaskiwin

Wetaskiwin Public Library

British Columbia

Alert Bay

Alert Bay Public Library

Burnaby

British Columbia Institute of Technology, Library

Burnaby Public Library
-Bob Prittie Metrotown Branch

Pacific Vocational Institute
-Burnaby Campus, Library

*Simon Fraser University, Library

Burns Lake

Burns Lake Public Library

Castlegar

Castlegar District Public Library

Selkirk College, Library

Chilliwack

Chilliwack Public Library

Fraser Valley College, Learning Resource Centre

Clearbrook

Fraser Valley Regional Library
-Clearbrook Branch

Coquitlam

Coquitlam Public Library

Cranbrook

Cranbrook Public Library

East Kootenay Community College, Library

Dawson Creek

Dawson Creek Municipal Library

Northern Lights College, Library

Delta

Delta Pioneer Ladner Library

George Mackie Library

South Delta Kiwanis Library

Elkford

Elkford Public Library

Fernie

Fernie Public Library

Fort St James

Fort St James Centennial Library

Fort St John

Fort St John Public Library

Grand Forks

Grand Forks Public Library

British Columbia *(continued)*

Houston

Houston Public Libary

Kamloops

Cariboo College, Library

Cariboo-Thompson-Nicola Library
-Kamloops Branch

Kelowna

Okanagan College
-Muriel Ffoulkes Learning Centre

Okanagan Regional Library
-Kelowna Branch

Kimberley

Kimberley Public Library

Kitimat

Kitimat Public Library

Langley

Langley Centennial Library

Mackenzie

Mackenzie Public Library

Maple Ridge

Maple Ridge Public Library

Merritt

Merritt Public Library

Mission

Mission Centennial Library

Nanaimo

Malaspina College, Learning Resource Centre

Vancouver Island Regional Library

Nelson

Nelson Municipal Library

New Westminster

Douglas College, Library

New Westminster Public Library

North Vancouver

Capilano College, Media Centre

North Vancouver City Library

North Vancouver District Library

Penticton

Penticton Public Library

Port Coquitlam

Terry Fox Library

Port Moody

Port Moody Public Library

Powell River

Powell River District Public Library

Prince George

College of New Caledonia, Library

Prince George Public Library

Prince Rupert

Prince Rupert Public Library

Quesnel

Quesnel Library

Richmond

Richmond Public Library

Sparwood

Sparwood Public Library

Surrey

Kwantlen College, Library

Surrey Guildford Library

Terrace

Northwest Community College, Learning Resource Centre

Terrace Public Library

Trail

Trail Public Library

Vancouver

University of British Columbia
-David Lam Management Research Library
-Faculty of Law Library
-*Main Library

Vancouver Community College, Library

*Vancouver Public Library

Vanderhoof

Vanderhoof Public Library

Vernon

Okanagan Regional Library
-Vernon Branch

British Columbia *(continued)*

Victoria

Camosun College, Learning Resource Centre

Greater Victoria Public Library

Royal Roads Military College
-Coronel Memorial Library

University of Victoria
-Faculty of Law, Library
-*McPherson Library

West Vancouver

West Vancouver Memorial Library

White Rock

White Rock Library

Williams Lake

Williams Lake Library

Manitoba

Boissevain

Boissevain and Morton Regional Library

Brandon

Assiniboine Community College, Library

Brandon University
-John E Robbins Library

Western Manitoba Regional Library
-Brandon Branch

Carberry

Western Manitoba Regional Library
-Carberry/North Cypress Branch

Carman

Boyne Regional Library

Flin Flon

Flin Flon Public Library

Gimli

Evergreen Regional Library
-Gimli Branch

Killarney

Lakeland Regional Library

Melita

Southwestern Manitoba Regional Library

Morden

South Central Regional Library
-Morden Branch

Neepawa

Western Manitoba Regional Library
-Neepawa Branch

St Boniface

Bibliothèque publique de St-Boniface

St Pierre Jolys

Jolys Regional Library

Selkirk

Selkirk Community Library

Steinback

Steinback Public Library

Stonewall

South Interlake Regional Library

The Pas

Keewatin Community College, Library

The Pas Public Library

Winkler

South Central Regional Library
-Winkler Branch

Winnipeg

Red River Community College, Learning Resource Centre

St Paul's College, Library

University of Manitoba
-*Elizabeth Dafoe Library
-Faculty of Law Library

University of Winnipeg, Library

Winnipeg Public Library
-Fort Garry Branch
-Henderson Branch
-Main Branch
-St James Assiniboia Westwood Branch
-St Vital Branch
-West Kildonan Branch



New Brunswick

Bathurst

Bibliothèque Régional Chaleur
-Bibliothèque Nepisiquit

Collège Communautaire du Nouveau-Brunswick
-Campus de Bathurst, Bibliothèque

Campbellton

Chaleur Regional Library

Edmundston

Bibliothèque régionale du Haut Saint Jean

Centre universitaire Saint Louis-Maillet, Bibliothèque

Collège Communautaire du Nouveau-Brunswick
-Campus d'Edmundston, Bibliothèque

Fredericton

University of New Brunswick
-Faculty of Law Library
-*Main Library

York Regional Library

Moncton

Collège Communautaire du Nouveau-Brunswick
-Campus de Moncton, Bibliothèque

Moncton Public Library

Université de Moncton
-*Bibliothèque Champlain

Richbucto

Albert-Westmorland-Kent Regional Library

Rothesay-Quispamsis

Kennebecasis Public Library

Sackville

Mount Allison University
-*Ralph Pickard Bell Library

Saint John

Saint John Regional Library
-Bibliothèque Le Cormoran Centre Samuel de Champlain
-Main Branch

University of New Brunswick
-Ward Chipman Library

St Stephen

St Croix Public Library

Shippagan

Centre universitaire de Shippagan, Bibliothèque

Woodstock

L P Fisher Public Library

Newfoundland

Corner Brook

Memorial University
-Sir Wilfrid Grenfell College, Library

Western Region Library

Gander

Gander Public Library

Grand Falls

Central Region Libraries

Labrador City

Newfoundland Public Library Service
-Labrador and Northern Region

St John's

Cabot Institute of Applied Arts and Technology, Library

Marine Institute, Library

*Memorial University of Newfoundland, Library

Public Library Services (Arts and Culture Centre)

Stephenville

Western Regional Community College, Library

Northwest Territories

Fort Smith

Arctic College
-Thebacha Campus, Library

Hay River

Northwest Territories Public Library Services

Inuvik

Inuvik Centennial Library

Samuel Hearne Secondary School

Iqaluit

Arctic College
-Nunatta Campus, Library

Yellowknife

*Northwest Territories Government Library

Nova Scotia

Annapolis Royal

Annapolis Valley Regional Library

Antigonish

St Francis Xavier University
-Angus L MacDonald Library

Bridgewater

South Shore Regional Library

Church Point

Université Sainte Anne
-Bibliothèque Louis Comeau

Dartmouth

Dartmouth Regional Library

Halifax

Dalhousie University
-Faculty of Law, Library
-*Killam Memorial Library

Halifax City Regional Library

Mount St Vincent University, Library

Nova Scotia College of Art and Design, Library

Nova Scotia Provincial Library

St Mary's University
-Patrick Power Library

Technical University of Nova Scotia Library

Lower Sackville

Halifax County Regional Library

Mulgrave

Eastern County Regional Library

New Glasgow

Pictou-Antigonish Regional Library

Shelburne

Western County Regional Library
-Shelburne Branch

Sydney

Cape Breton Regional Library

University College of Cape Breton, Library

Truro

Colchester – East Hants Regional Library

Nova Scotia Agricultural College, Library

Nova Scotia Teachers College
-Learning Resources Centre

Wolfville

*Acadia University, Library

Yarmouth

Western Counties Regional Library
-Yarmouth Branch

Ontario

Acton

Halton Hills Public Libraries
-Acton Branch

Ailsa Craig

Middlesex County Library
-Ailsa Craig Branch

Ajax

Ajax Public Library

Alliston

Alliston/Beeton/Tecumseh/ Tottenham Public Library

Ancaster

Ancaster Public Library

Arnprior

Arnprior Public Library

Ontario *(continued)*

Arva

Middlesex County Library
-Arva Branch

Atikokan

Atikokan Public Library

Aurora

Aurora Public Library

Avonmore

Stormont Dundas and Glengarry County Library

Bancroft

Bancroft Public Library

Barrie

Barrie Public Library

Georgian College of Applied Arts and Technology, Library

Beamsville

Lincoln Public Library

Belleville

Belleville Public Library

Loyalist College, Anderson Resource Centre

Bolton

Town of Caledon Public Libraries
-Bolton Branch

Borden

Base Borden Public and Military Library

Bourget

Bibliothèque publique de Bourget

Bowmanville

Newcastle Public Library
-Bowmanville Branch

Bracebridge

Bracebridge Public Library

Bradford

Bradford Public Library

Brampton

Brampton Public Library
-Chinguacousy Branch
-Cyril Clark Branch
-Four Corners Branch

Sheridan College of Applied Arts and Technology
-Brampton Campus, Library

Brantford

Brantford Public Library

Mohawk College of Applied Arts and Technology
-Brant-Elgin Campus, Resource Centre

Brockville

Brockville Public Library

St Lawrence College
-Brockville Campus, Learning Resource Centre

Burlington

Burlington Public Library
-Central Branch

Caledonia

Town of Haldimand Public Libraries

Cambridge

Cambridge Public Library
-Central Branch
-Hespeler Branch
-Preston Branch

Carleton Place

Carleton Place Public Library

Chapleau

Chapleau Public Library

Chatham

Chatham Public Library

Chelmsford

Rayside Balfour Public Library

Chesley

Bruce County Public Library
-Chesley Branch

Cobourg

Cobourg Public Library

Cochrane

Cochrane Public Library

Ontario *(continued)*

Collingwood

Collingwood Public Library

Coniston

Nickel Centre Public Library
-Coniston Branch

Cornwall

St Lawrence College, Library

Simon Fraser Centennial Library

Delhi

Delhi Township Public Library

Dorchester

Middlesex County Library
-Dorchester Branch

Dundas

Dundas Public Library

Dunnville

Dunnville Public Library

Durham

Durham Public Library

Ear Falls

Ear Falls Public Library

Englehart

Englehart Public Library

Espanola

Espanola Public Library

Essex

Essex County Public Library

Etobicoke

Etobicoke Public Library
-Albion Branch
-Brentwood Branch
-Eatonville Branch
-Long Branch Branch
-New Toronto Branch
-Richview Branch

Humber College
-North Campus, Library

Falconbridge

Nickel Centre Public Library
-Falconbridge Branch

Fergus

Wellington County Library

Fonthill

Pelham Public Library Fort Erie

Fort Erie Public Library
-Centennial Branch

Fort Frances

Fort Frances Public Library

Gananoque

Gananoque Public Library

Garson

Nickel Centre Public Library
-Garson Branch

Georgetown

Halton Hills Public Libraries
-Georgetown Branch

Glencoe

Middlesex County Library
-Glencoe Branch

Gloucester

Gloucester Public Library
-Bériault Branch
-Edward D Jones Branch
-City Hall Branch

Goderich

Huron County Library

Gravenhurst

Gravenhurst Public Library

Greely

Greely Public Library

Guelph

Guelph Public Library

*University of Guelph, Library

Haileybury

Haileybury Public Library

Haliburton

Haliburton County Public Library

Hamilton

*Hamilton Public Library

McMaster University
-*Mills Memorial Library

Mohawk College of Applied Arts and Technology, Library

Wentworth Libraries

Hawkesbury Public Library

Ontario *(continued)*

Hanover

Hanover Public Library

Hawkesbury

Hawkesbury Public Library

Hearst

Collège universitaire de Hearst, Bibliothèque

Holland Landing

East Gwillimbury Public Library

Huntsville

Huntsville Public Library

Ingersoll

Ingersoll Public Library

Kanata

Kanata Public Library
-Hazeldean Branch

Keswick

Georgina Public Library
-Keswick Branch

Kincardine

Bruce County Public Library
-Kincardine Branch

King City

King Township Public Library

Kingston

Frontenac County Public Library

Kingston Public Library

Queen's University
-*Douglas Library
-Faculty of Law, Library

Royal Military College, Library

St Lawrence College of Applied Arts and Technology, Library

Kirkland Lake

Northern College
-Kirkland Lake Campus, Library

Teck Centennial Library

Kitchener

Kitchener Public Library

Lakefield

Lakefield Public Library

Lambeth

Middlesex County Library
-Lambeth Branch

Leamington

Leamington Public Library

Lindsay

Lindsay Public Library

Sir Sandford Fleming College of Applied Arts and Technology
-Frost Campus, Library

Victoria County Public Library

Lively

Walden Public Library
-Creighton Branch

London

Fanshawe College, Library

Huron College, Library

King's College
-Lester A Wemple Library

London Public Library

University of Western Ontario
-Faculty of Law, Library
-*Main Library
-School of Business Administration, Library

Lucan

Middlesex County Library
-Lucan Branch

Manitouwadge

Manitouwadge Public Library

Maple

Vaughan Public Libraries

Markham

Town of Markham Public Library
-Markham Community Centre Branch
-Thornhill Community Centre Branch

Midhurst

County of Simcoe Library Co-operative

Midland

Midland Public Library

Milton

Milton Public Library

Ontario *(continued)*

Mississauga

Mississauga Library System
-Burnhamthorpe Branch
-Central Branch
-Clarkson – Lorne Park Branch
-Erin Mills South Branch
-Lakeview Branch
-Malton District Branch
-Meadowvale West Branch
-Mississauga Valley Branch
-Port Credit Branch
-Streetsville Branch
-Woodlands Branch

University of Toronto
-Erindale Campus, Library

Napanee

Lennox and Addington County Public Library

Nepean

Algonquin College
-Woodroffe Campus, Library

Nepean Public Library
-Nepean Civil Square Building
-Centennial Branch
-Ruth E Dickinson Branch

Newmarket

Newmarket Public Library

Niagara Falls

Niagara Falls Public Library
-Chippawa Branch
-Victoria Avenue Branch

Niagara-on-the-Lake

Niagara-on-the-Lake Public Library

Nipigon

Nipigon Public Library

North Bay

Canadore College, Education Centre

North Bay Public Library

North York

Glendon College
-Leslie Frost Library

North York Public Library
-Bathurst Heights Branch
-Central Branch
-Don Mills Branch
-Downsview Branch
-Fairview Branch
-Yorkwood Branch

Seneca College, Library
-Newnham Campus

Sunny Brook Medical Centre
-Health Science Library

York University
-Faculty of Law, Library
-*Scott Library
-Steacie Science Library

Oakville

Oakville Public Library

Sheridan College, Learning Centre Library

Orangeville

Orangeville Public Library

Orillia

Orillia Public Library

Orono

Town of Newcastle Public Library
-Clarke Branch

Oshawa

Durham College, Library

Oshawa Public Library
-Bagot Street Branch
-Northview Branch

Ottawa

Algonquin College
-Colonel By, Resource Centre
-Heron Park, Resource Centre
-Rideau Campus, Resource Centre

Carleton University
-MacOdrum Library

La Cité Collègiale
-Centre de documentation

*National Library of Canada

Ottawa Public Library
-Alta Vista Branch
-Carlingwood Branch
-Central Branch
-Elmvale Acres Branch
-Rideau Branch
-St Laurent Branch
-South Branch
-West Branch

University of Ottawa
-Common Law Library
-Formation des enseignants, Bibliothèque
-*Morisset Library

Owen Sound

Owen Sound Public Library

Paris

Paris Public Library

Ontario *(continued)*

Parkhill

Middlesex County Library
-Parkhill Branch

Parry Sound

Parry Sound Public Library

Pembroke

Algonquin College
-Upper Ottawa Valley Campus, Library

Pembroke Public Library

Penetanguishene

Penetanguishene Public Library

Perth

Algonquin College
-Lanark Resource Centre

Perth Public Library

Peterborough

Peterborough Public Library

Sir Sandford Fleming College of Applied Arts and Technology, Library

Trent University
-Thomas J Bata Library

Pickering

Town of Pickering Public Library

Picton

Picton Public Library

Port Colborne

Port Colborne Public Library

Port Elgin

Bruce County Public Library
-Port Elgin Branch

Port Perry

Scugog Memorial Public Library

Powassan

Powassan and District Union Public Library

Prescott

Prescott Public Library

Red Lake

Red Lake Public Library

Richmond Hill

Richmond Hill Public Library
-Main Branch

Ridgetown

Ridgetown College Agricultural Technology Library

St Catharines

Brock University, Library

St Catharines Centennial Public Library
-Grantham Branch
-54 Church Street Branch
-William Hamilton Merritt Branch

St Thomas

St Thomas Public Library

Sarnia

Lambton College of Applied Arts and Technology, Library

Sarnia Public Library and Art Gallery

Sault Ste Marie

Algoma University College
-Wishart Library

Sault Ste Marie College of Applied Arts and Technology, Library

Sault Ste Marie Public Library

Scarborough

Centennial College
-Ashtonbee Campus, Library
-Main Campus, Library
-Warden Woods Campus, Library

Scarborough Public Library
-Agincourt Branch
-Albert Campbell District Branch
-Bendale and Neighbour Branch
-Cedarbrae District Branch
-Eglinton Square Branch
-Morningside Branch

University of Toronto
-Scarborough Campus, Library

Selkirk

City of Nanticoke Public Library
-Selkirk Branch

Shelburne

Shelburne Public Library

Simcoe

Simcoe Public Library

Sioux Lookout

Sioux Lookout Public Library

Smiths Falls

Smiths Falls Public Library

Ontario *(continued)*

Southampton

Bruce County Public Library
-Southampton Branch

South Porcupine

Northern College of Applied Arts and Technology, Library

South River

South River Machar Union Public Library

Stayner

Stayner Public Library

Stirling

Stirling Public Library

Stittsville

Goulbourn Township Public Library

Stoney Creek

Stoney Creek Public Library

Stouffville

Whitchurch-Stouffville Public Library

Stratford

Stratford Public Library

Strathroy

Strathroy Public Library

Sudbury

Cambrian College of Applied Arts and Technology, Library

*Laurentian University, Library

Sudbury Public Library

Thorneloe College, Library

Thorold

Thorold Public Library

Thunder Bay

Confederation College of Applied Arts and Technology
-Challes Resource Centre

Lakehead University
-*Chancellor Paterson Library
-Faculty of Education, Library

Thunder Bay Public Library
-*Central Branch
-Red River Road Branch

Tilbury

Kent County Public Library
-Tilbury Branch

Tillsonburg

Tillsonburg Public Library

Timmins

Timmins Public Library

Toronto

Advocacy Resource Centre for the Handicapped

East York Library
-Dawes Road Branch
-Leaside Branch
-Sir Walter Stewart Branch
-Thorncliffe Branch

*Metropolitan Toronto Central Library
-Business Department
-Municipal Reference Library

Ontario Institute for Studies in Education, Library

Ryerson Polytechnical Institute, Library

Toronto Public Library
-Annette Street Branch
-Beaches Branch
-Bloor and Gladstone Branch
-Charles R Sanderson Branch
-City Hall Branch
-Danforth Branch
-Deer Park Branch
-Dufferin – St Clair Branch
-Forest Hill Branch
-George H Locke Branch
-Gerrard Branch
-High Park Branch
-Jones Branch
-Main Branch
-Northern District Branch
-Palmerston Branch
-Parkdale Branch
-Parliament Street Branch
-Queen Saulter Branch
-Riverdale Branch
-Runnymede Branch
-Swansea Branch
-Spadina Road Branch
-St Clair – Silverthorn Branch
-St George Branch
-St Lawrence/Low Branch
-Wychwood Branch
-Yorkville Branch

Trinity College, Library

*University of Toronto
-Faculty of Law, Library
-Faculty of Library and Information Sciences, Library
-Faculty of Management Studies, Library

*Robarts Library

Victoria University, Library

Ontario *(continued)*

Trenton

Trenton Memorial Public Library

Uxbridge

Uxbridge Township Public Library

Val Caron

Valley East Public Library

Vanier

Bibliothèque municipale

Wainfleet

Wainfleet Township Public Library

Walkerton

Bruce County Public Library
-Walkerton Branch

Wallaceburg

Kent County Public Library
-Wallaceburg Branch

Waterford

City of Nanticoke Public Library
-Waterford Branch

Waterloo

University of Waterloo
-*Dana Porter Arts Library

Waterloo Public Library

Waterloo Regional Library

Wilfrid Laurier University, Library

Welland

Niagara College of Applied Arts and Technology, Resource Centre Library

Welland Public Library

Whitby

Whitby Public Library

Wiarton

Bruce County Public Library
-Wiarton Branch

Windsor

St Clair College, Resource Centre Library

University of Windsor
-Faculty of Education, Library
-Leddy Library
-Paul Martin Law Library

*Windsor Public Library

Woodstock

Oxford County Library

Woodstock Public Library

Wyoming

Lambton County Library

York, City of

City of York Public Library
-Evelyn Gregory Branch
-Jane-Dundas Branch
-Main Branch (Eglinton Avenue)
-Mount Dennis Branch
-Weston Branch

Prince Edward Island

Charlottetown

Confederation Centre Library

Holland College, Library

Provincial Library

University of Prince Edward Island
-Robertson Library

Summerside

Summerside Public Library

Quebec

Alma

Bibliothèque municipale

CÉGEP d'Alma, Bibliothèque

Amos

Bibliothèque municipale

Anjou

Bibliothèque municipale

Asbestos

Bibliothèque publique d'Asbestos

L'Assomption

Collège de l'Assomption, Bibliothèque

Baie-Comeau

Bibliothèque municipale de Baie-Comeau

Quebec *(continued)*

Beaconsfield

Beaconsfield Public Library

Beauport

Bibliothèque publique de Beauport

Beloeil

Bibliothèque municipale Durocher

Candiac

Bibliothèque municipale

Cap-Chat

Bibliothèque centrale de prêt Gaspésie -Îles-de-la-Madeleine

Cap-de-la-Madeleine

Bibliothèque municipale

Charlesbourg

Bibliothèque municipale

Charny

Bibliothèque centrale de prêt Québec – Chaudière – Appalaches

Chicoutimi

Bibliothèque municipale

CÉGEP de Chicoutimi, Bibliothèque

Université du Québec à Chicoutimi, Bibliothèque

Coaticook

Bibliothèque municipale

Côte St-Luc

Côte St-Luc Public Library

Dorval

Bibliothèque civile de Dorval

Drummondville

Bibliothèque municipale

CÉGEP de Drummondville, Bibliothèque

Gaspé

CÉGEP de la Gaspésie, Bibliothèque

Gatineau

Bibliothèque municipale

Granby

Bibliothèque municipale

CÉGEP de Granby, Bibliothèque

Greenfield Park

Bibliothèque municipale

Hauterive

CÉGEP de Hauterive
-Campus Manicouagan, Bibliothèque

Hull

Bibliothèque centrale de prêt de l'Outaouais

Bibliothèque municipale

CÉGEP de l'Outaouais
-Campus Gabrielle Roy, Bibliothèque
-Campus Héritage, Library

Université du Québec à Hull
-Centre d'études universitaires, Bibliothèque

Îles-de-la-Madeleine

CÉGEP de la Gaspésie et des Îles

Bibliothèque du Centre des Îles

Joliette

CÉGEP de Joliette de Lanaudière, Bibliothèque

Jonquière

Bibliothèque municipale de Jonquière-Arvida

Collège de Jonquière, Centre de documentation

Lac Brôme

Bibliothèque Commémorative Pettes

Lachine

Bibliothèque municipale

Lachute

Bibliothèque municipale

Laprairie

Bibliothèque centrale de prêt de la Montérégie

La Pocatière

CÉGEP de La Pocatière
-Bibliothèque François Hertel

Institut de technologie agricole et alimentaire, Bibliothèque

Collège de Ste-Anne de la Pocatière, Bibliothèque

Quebec *(continued)*

LaSalle

Bibliothèque municipale

CÉGEP André-Laurendeau, Bibliothèque

La Tuque

Bibliothèque municipale

Lauzon

Cégep de Lévis-Lauzon, Centre des média

Laval

Collège Montmorency, Bibliothèque

Bibliothèque municipale

Lennoxville

Bishop's University, Library

Lévis

Collège de Lĕvis, Bibliothèque

Longueuil

Bibliothèque municipale

Bibliothèque publique Institut Nazareth et Louis-Braille

Collège Édouard-Montpetit, Bibliothèque

Loretteville

Bibliothèque municipale

Malartic

Bibliothèque municipale

Marieville

Bibliothèque Commémorative Desautels

Mascouche

Bibliothèque municipale

Matane

Bibliothèque municipale

CÉGEP de Matane, Bibliothèque

Mont-Laurier

Bibliothèque municipale

Montreal

Atwater Library

Bibliothèque nationale du Québec

*Bibliothèque de la Ville de Montréal

CÉGEP Bois-de-Boulogne, Bibliothèque

CÉGEP de Maisonneuve, Bibliothèque

CÉGEP de Rosemont, Bibliothèque

CÉGEP du Vieux-Montréal, Bibliothèque

Collège Ahuntsic, Bibliothèque

Collège André-Grasset, Bibliothèque

Collège Jean-de-Brébeuf
-Bibliothèque du Pavillon Lalemant

Collège Marie-Victorin, Bibliothèque

Concordia University
-Loyola Campus Library
-*Main Library

École des hautes études commerciales, Bibliothèque

École nationale d'administration publique, Centre de documentation

École polytechnique, Bibliothèque

Fraser-Hickson Institute Library

Jewish Public Library

Marianopolis College, Library

McGill University
-Faculty of Law, Library
-Howard Ross Library of Management
-*McLennon Library

*Service documentaires multimédia

Université de Montréal
-*Bibliothèque des sciences humaines et sociales
-Bibliothèque Para-Médicale
-Faculté de droit, Bibliothèque

*Université du Québec à Montréal, Bibliothèque

Montréal-Est

Bibliothèque municipale

Montréal-Nord

Bibliothèque municipale

Mount-Royal

Bibliothèque Reginald J P Dawson Library

Murdochville

Bibliothèque municipale

Pierrefonds

Bibliothèque intermunicipale

Pincourt

Bibliothèque publique

Quebec *(continued)*

Pointe-Claire

Bibliothèque publique
-Succursale Centrale

Port-Cartier

Bibliothèque municipale

Quebec

Bibliothèque municipale de Québec

CÉGEP François-Xavier-Garneau, Bibliothèque

Collège Jésus-Marie de Sillery, Bibliothèque

Collège de Limoilou, Bibliothèque

Repentigny

Bibliothèque municipale

Rigaud

Collège Bourget, Bibliothèque

Rimouski

CÉGEP de Rimouski, Bibliothèque

Université du Québec à Rimouski, Bibliothèque

Rivière-du-Loup

Bibliothèque municipale

CÉGEP de Rivière-du-Loup, Bibliothèque

Roxboro

Bibliothèque municipale

Rouyn

Bibliothèque municipale de Rouyn-Noranda

Collège de l'Abitibi-Témiscamingue, Bibliothèque

Université du Québec d'Abitibi-Témiscamingue
-Centre d'études universitaires, Bibliothèque

Saint-Augustin-de-Desmoures

Campus Notre Dame de Foy, Bibliothèque

Saint-Basile-le-Grand

Bibliothèque municipale

Saint-Bruno-de-Montarville

Bibliothèque municipale

Saint-Eustache

Bibliothèque municipale

Saint-Georges

CÉGEP Beauce-Appalaches, Bibliothèque

Saint-Hubert

Bibliothèque municipale

Saint-Hyacinthe

Bibliothèque T A St Germain

CÉGEP de Saint-Hyacinthe, Bibliothèque

École de médecine vétérinaire de l'Université de Montréal, Bibliothèque

Saint-Jean-sur-Richelieu

Bibliothèque municipale Adelard-Berger

Collège Militaire Royal de Saint-Jean, Bibliothèque

Collège de Saint-Jean-sur-Richelieu, Bibliothèque

Saint-Jérôme

Bibliothèque municipale

CÉGEP de Saint-Jérôme, Bibliothèque

Saint-Lambert

Bibliothèque municipale commémorative

Champlain Regional College
-Saint Lambert – Longueuil Campus Library

Saint-Laurent

Bibliothèque municipale

CÉGEP de Saint-Laurent, Bibliothèque

Vanier College
-Saint Croix Campus, Media Resource Centre

Saint-Léonard

Bibliothèque municipale

Saint-Luc

Bibliothèque municipale de Saint-Luc

Sainte-Anne-de-Bellevue

John Abbot College, Library

MacDonald College, Library

Quebec *(continued)*

Sainte-Foy

Bibliothèque municipale

Champlain Regional College
-St Lawrence Campus, Library

CÉGEP de Sainte-Foy, Centre de média

École nationale d'administration publique, Bibliothèque

Université Laval
-*Bibliothèque générale
-Faculté de droit, Bibliothèque

Université du Québec
-Médiathèque

Sainte-Thérèse-de-Blainville

Bibliothèque municipale

Collège Lionel-Groulx, Bibliothèque

Sept-Îles

Bibliothèque centrale de prêt de la Côte-Nord

Bibliothèque municipale de Sept-Îles

CÉGEP de Sept-Îles
-Campus Mingan, Bibliothèque

Shawinigan

Bibliothèque municipale

CÉGEP de Shawinigan, Bibliothèque

Sherbrooke

Bibliothèque municipale

Collège de Sherbrooke, Centre de média

Séminaire de Sherbrooke, Bibliothèque

Université de Sherbrooke
-Faculté de droit, Bibliothèque
-*Bibliothèque générale

Sorel

Bibliothèque municipale

Terrebonne

Bibliothèque municipale

Thetford-Mines

CÉGEP de la région-l'amiante, Bibliothèque

Tracy

Bibliothèque municipale

CÉGEP de Sorel-Tracy, Bibliothèque

Trois-Rivières

Bibliothèque centrale de prêt de la Mauricie

Bibliothèque de Trois-Rivières

Université du Québec à Trois-Rivières, Bibliothèque

Val-d'Or

Bibliothèque municipale

Valleyfield

Collège de Valleyfield, Bibliothèque

Varennes

Bibliothèque Jacques Lemoyne de Sainte Marie

Verdun

Bibliothèque municipale

Victoriaville

CÉGEP de Victoriaville, Bibliothèque

Ville de la Baie

Bibliothèque municipale

Westmount

Dawson College, Library

Westmount Public Library

Saskatchewan

Estevan

Estevan Public Library

Gravelbourg

Collège Mathieu, Bibliothèque

Hudson Bay

Wapiti Regional Library
-Hudson Bay Branch

Humboldt

Wapiti Regional Library
-Humboldt Branch

Langenburg

Parkland Regional Library
-Langenburg Branch

Lloydminster

Lloydminster Public Library

Saskatchewan *(continued)*

Melfort

Wapiti Regional Library
-Melfort Branch

Melville

Parkland Regional Library
-Melville Branch

Moose Jaw

Moose Jaw Public Library

Palliser Regional Library

Saskatchewan Institute of Applied Science and Technology
-Palliser Campus, Library

Muenster

St Peter's Abbey College, Library

Nipawin

Wapiti Regional Library
-Nipawin Branch

North Battleford

Lakeland Regional Library
-North Battleford Branch

Prince Albert

John M Cuelenaere Library

Regina

Regina Public Library

Saskatchewan Institute of Applied Science and Technology
-Wascana Campus, Resource Information Centre

Saskatchewan Provincial Library

University of Regina, Library

Saskatoon

Saskatoon Public Library

*University of Saskatchewan, Library

Spalding

Parkland Regional Library
-Spalding Branch

Swift Current

Chinook Regional Library
-Main Branch
-Swift Current Branch

Tisdale

Wapiti Regional Library
-Tisdale Branch

Weyburn

Southeast Regional Library

Weyburn Public Library

Wilcox

Athol Murray College of Notre-Dame
-Lane Hall Memorial Library

Wynyard

Parkland Regional Library
-Wynyard Branch

Yorkton

Parkland Regional Library
-Yorkton Branch

Yukon

Whitehorse

Government of Yukon Territory
-Library Services Branch

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